Restoring gas and electric power to homes and buildings affected by the Northern California Fires

We recognize how difficult this time is for you. Safely restoring your electric and gas service is our top priority.

PG&E cannot restore permanent gas or electric services to damaged structures until they have been repaired or rebuilt, and the county or city building inspector or representative has approved allowing PG&E to reactivate your services.

If you are in need of temporary power, please contact the county or city Building Department for a permit.

Once a county or city building permit has been issued for temporary or permanent service, please submit your application at pge.com/cco or call 1-877-743-7782.

Steps for safely restoring power to a repaired or rebuilt structure:

1. Contact your local county or city permitting agency.
   - Start this process as early as possible.
   - Work with a qualified contractor.

2. Submit an application for service restoration.
   - Indicate on the application that your restoration request is due to the Northern California fires, so our dedicated fire restoration team can expedite your request. PG&E will assign applicants a dedicated Service Planning Representative to reestablish your gas and electric service. You will be provided with their contact information.
   - To apply, visit pge.com/cco to start and manage your online application(s); click Get Started Now; or call 1-877-743-7782.

Additional resources:
- Building and renovations services for homeowners, visit pge.com/building.
- Building and renovations services for business and agriculture, visit pge.com/builders.
- General wildfire restoration, visit pge.com/wildfireresources.