R24 Authorization Pathways and Lifecycle Management Options

Origin of Rule 24 Authorization	Creating New Auths	Cancelling Auths	Updating Auths
1. 3P's Website 2. Customer's online PG&E account ("Your Account")	Customers can authorize starting from a DRP's website. Can also authorize via the customer's online PG&E "Your Account" (via the Share My Data/SMD link).	Customers can cancel auths (i) starting from a DRP's website or (ii) via the customer's online PG&E "Your Account" or (iii) submitting a CISR-DRP form. DRPs can cancel using (i) SMD API; (ii) 3P Portal/Manage authorization; or (iii) submitting a CISR-DRP form to R24 team.	For authorization durations that are not Indefinite, customers can extend duration for 2 yrs using online PG&E "Your Account". Customer can also remove previously authorized SAs. Customers can authorize additional SAs by cancelling existing authorizations and then creating a new authorization. DRPs cannot update authorizations. Customers can update an online authorization timeframe using the CISR-DRP Form (either Version 1 or 2)
New CISR-DRP Form (Version 2) submitted to R24 team	DRP submits CISR-DRP form to Rule 24 team using the DRP's ESFT folder.	Customers can revoke only by submitting a new CISR-DRP form (cannot cancel via online PG&E "Your Account"). DRPs can cancel using (i) SMD API; (ii) 3P Portal/Manage authorization; or (iii) submitting a CISR-DRP form to R24 team.	Customers can update authorization timeframe only by submitting new CISR-DRP forms. DRP cannot update authorizations.
Existing CISR-DRP form (Version 1) migrated to Click Through	Version 1 of the CISR-DRP form will be accepted for a two-month transition period, after which time new authorizations can only be submitted using Version 2 of CISR-DRP form	Customer can revoke only by submitting a CISR-DRP form to R24 team (cannot cancel via online PG&E "Your Account"). DRPs can cancel using (i) SMD API; (ii) 3P Portal/Manage authorization; or (iii) submitting a CISR-DRP form to R24 team.	Customers can update authorization timeframe only by submitting new CISR-DRP forms. DRP cannot update authorizations.