

Community Wildfire Safety Program PG&E Wildfire Safety Town Hall – Nevada, Sierra and Yuba Counties – Post-Event Report

On May 18, 2022, PG&E held a wildfire safety town hall for customers in Nevada, Sierra and Yuba Counties, in accordance with the Settlement Agreement approved by the May 7, 2020, California Public Utilities Commission (CPUC) Decision (D.) 20-05-019 Order Instituting Investigation (OII) regarding the 2017 and 2018 wildfires.

PG&E is listening to customer feedback to help understand how we can continue to improve wildfire prevention efforts, including the Public Safety Power Shutoff (PSPS) and Enhanced Power Safety Settings (EPSS) Programs. The purpose of the event was to share safety and prevention activities, utility service-related information and customer resources all customers, gather input and respond to questions. Due to COVID-19 health and safety guidelines, the event was conducted virtually.

The following report has been prepared to provide an overview of the safety town hall and includes:

- A high-level event summary
- A description of outreach for the event
- An overview of the feedback received
- A link to the event presentation and recording

Wildfire Safety Webinar Summary

- **Date:** May 18, 2022
- **Time:** 5:30 p.m. – 7:00 p.m.
- **Total Attendees:** 54
- **PG&E Presenters:**
 - Mark Quinlan, Vice President, Electric System Operations
 - Dave Meier, Senior Manager, Customer Strategy
 - Dan Blair, Senior Manager, Customer Strategy
 - Brandon Sanders, Local Government Affairs
 - Brent Stangeland, Senior Public Safety Specialist
 - Rebecca Darrah, Vegetation Management Supervisor

The event featured a 30-minute presentation on PG&E's wildfire prevention plans and updates for 2022, an overview of 2021 Public Safety Power Shutoff (PSPS) events, Enhanced Power Safety Settings and customer resources available before, during and after wildfire safety-related outages. This was followed by 45 minutes of Q&A. Participants could either join via the virtual conference platform or by calling into a toll-free number. Closed captioning was available in English, Spanish and Chinese.

Event Outreach

PG&E conducted outreach through a variety of channels to drive attendance to the event. Outreach included:

- Approximately 49,246 email invitations sent to all electric customers with an email address listed
- Social media postings on Facebook , Instagram, Twitter and Nextdoor
- News release and media advisory
- Outreach to city, county and tribal officials as well as community-based organizations

Sample invitations and outreach materials can be found in Appendix A.

Question and Answer Session Summary

Throughout the presentation, participants submitted questions and comments for PG&E's subject matter experts through a Q&A function on the webinar platform. A total of 14 questions and comments were received.

The Q&A portion focused on the following themes:

- Vegetation management
 - Tree removals
 - Defensible space
 - Enhanced vegetation management
- Sectionalizing devices
- Backup Power Transfer Meter program

The full list of questions/comments received during the Q&A session can be found in Appendix B.

Recording and Presentation Availability

A copy of the presentation and a recording of the event will be available on PG&E's website at www.pge.com/firesafetywebinars. Additional presentations and recordings of past PG&E wildfire safety webinars are also available, including:

- Regional webinars with a county-by-county focus on safety work
- Webinars for school districts and administrators
- Spanish-language and Chinese-language webinars

APPENDIX A:

EVENT INVITATIONS AND OUTREACH



Join Us for a Wildfire Safety Webinar

Nevada, Sierra and Yuba Counties

Wednesday, May 18 | 5:30-7:00 p.m.

We invite you to join us for an interactive webinar where we will discuss our 2022 wildfire safety efforts. You will have the opportunity to ask questions and share feedback with the PG&E team, including the area's Regional Vice President.

[Register today »](#)

[Learn more »](#)

To keep our customers and communities safe, we continue to take targeted action to reduce wildfire risk across every part of our operations, respond to our state's changing climate and focus every day on safety.

Topics Include:

- PG&E's progress on wildfire prevention activities
- What's new for 2022
 - Increased powerline protection to reduce outages
 - Improved coordination for faster restoration times
 - Additional customer resources to prepare for wildfire season and outages

To access the webinar or view recordings of past wildfire safety webinars, visit pge.com/firesafetywebinars »

Do you have a plan to stay safe? For more information, including tips on how you and your family can stay safe in the event of an emergency, please visit safetyactioncenter.pge.com »



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Following the wildfires in 2017 and 2018, some of the changes included in this email are contemplated as additional precautionary measures intended to further reduce future wildfire risk.

WEBINAR MEDIA ADVISORY



Marketing & Communications | 415.973.5930 | www.pge.com

PG&E Invites Nevada, Sierra and Yuba Counties to a Regional Wildfire Safety Webinar to Discuss PG&E's Wildfire Prevention Efforts

PG&E to host virtual event to share local wildfire safety progress, new programs in 2022 and steps customers can take to prepare

Oakland, Calif. — To help keep customers and communities safe in the face of the growing wildfire risk across the state, Pacific Gas and Electric Company (PG&E) is continuing to evolve its wildfire safety program to reduce the risk of catastrophic wildfires.

As part of these efforts, PG&E is hosting a wildfire safety webinar for Nevada, Sierra and Yuba residents on Wednesday, May 18, 2022, from 5:30 to 7 p.m. to share its wildfire prevention plans for 2022 and listen to customer feedback. PG&E experts will provide a brief presentation, after which participants will have the opportunity to ask questions.

The event can be accessed through the link or dial-in below or through PG&E's website, pge.com/firesafetywebinars.

Click this link to join: bit.ly/3N6oy79
Attendee Dial-in: 888-790-3056
Conference ID: 1700687

During the webinar event, the PG&E team will discuss:

- PG&E's wildfire prevention efforts
- Resources to help customers and communities before, during and after wildfire safety outages
- Improvements and updates to PG&E's safety technology and tools

Closed captioning will be available in English, Spanish and Chinese and dial-in numbers will be available for those who aren't able to join online.

For the full webinar events schedule, additional information on how to join, recordings and presentation materials from past events, and to learn more about PG&E's Community Wildfire Safety Program, visit pge.com/wildfiresafety.

More information and resources to help you and your family prepare for and stay safe in the event of an emergency can be found at safetyactioncenter.pge.com.


About PG&E

Pacific Gas and Electric Company, a subsidiary of PG&E Corporation ([NYSE:PCG](https://www.nyse.com/quote/NYSE:PCG)), is a combined natural gas and electric utility serving more than 16 million people across 70,000 square miles in Northern and Central California. For more information, visit pge.com and pge.com/news.



INSTAGRAM POST


The image shows an Instagram post from the account 'pacificgasandelectric'. The post features a large background image of a green, hilly landscape with a high-voltage power transmission tower on the right. The text is overlaid on this image. At the top left is the PG&E logo and the account name. The main title is 'Wildfire Safety Webinar' in large blue font, followed by 'for Nevada, Sierra and Yuba county residents' in black. A blue banner at the bottom of the image area contains the date and time: 'Wednesday, May 18 @ 5:30 p.m.'. Below the image is the PG&E logo and the text 'To join, visit' followed by a yellow button with the URL 'pge.com/firesafetywebinars'. At the bottom of the post are icons for likes, comments, shares, and a bookmark, along with the text '16 likes' and a short description of the webinar. The post is dated 'May 11'.

 pacificgasandelectric

Wildfire Safety Webinar

for Nevada, Sierra and Yuba county residents

Wednesday, May 18 @ 5:30 p.m.

 To join, visit pge.com/firesafetywebinars

16 likes

pacificgasandelectric PG&E is hosting an interactive webinar this Wednesday, May 18. Join one of our Regional Vice Presidents and additional members from our team from... more

May 11

FACEBOOK POST



Pacific Gas and Electric Company

May 11 at 10:34 AM



PG&E is hosting an interactive webinar this Wednesday, May 18, from 5:30 p.m. to 7 p.m. for Nevada, Sierra and Yuba county residents. Join one of our Regional Vice Presidents and additional members from our team to learn more about how we're working to prevent wildfires and reduce the impact of wildfire safety-related outages in your community, ask questions and share your feedback. For more information, visit www.pge.com/firesafetywebinars.



To join, visit



To join, visit

pge.com/firesafetywebinars

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Like

Comment

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APPENDIX B:

QUESTIONS RAISED DURING THE EVENT

The below questions and comments have been listed in the order received.

- Why are individuals allowed Burn Permits? There are too many "escaped burn piles".
- Thank you!!! I couldn't even get a decent answer from Cal Fire! Thank you for being there!!(Why are individuals allowed Burn Permits? There are too many "escaped burn piles".)
- In the PG&E letter dated 4/13/22 it is mentioned that EPSS will now be on all powerlines in high fire-risk areas. Last year the nearby community of Rough and Ready had these sensitive settings and experienced numerous outages that lasted most of the day. What improvements have you made to more quickly inspect and turn back on our power? A commitment for the maximum length of time to expect would be helpful. Also, how large are the segments (number of households impacted by one bird hitting a line, for example). thank you.
- I submitted a request for a Backup Power Transfer Meter (BPTM) in February. I received a confirmation that I qualified and that PG&E would notify me when an installation appointment is available. What is the status of this program and when can I expect to be contacted?
- Backuppowertransfermeterrequest@pge.com(I submitted a request for a Backup Power Transfer Meter (BPTM) in February. I received a confirmation that I qualified and that PG&E would notify me when an installation appointment is available. What is the status of this program and when can I expect to be contacted?)
- If you don't get a reply within a few days please email me directly at Dan.Blair@pge.com(I submitted a request for a Backup Power Transfer Meter (BPTM) in February. I received a confirmation that I qualified and that PG&E would notify me when an installation appointment is available. What is the status of this program and when can I expect to be contacted?)
- PG&E has replaced two power poles on my property. What will happen to the old existing poles still standing with AT&T lines on them. Will AT&T remove the pole? Should I contact CPUC?
- Good evening. Please email me your address and contact info at Dan.Blair@pge.com and I'll be happy to follow up with you on this. (PG&E has replaced two power poles on my property. What will happen to the old existing poles still standing with AT&T lines on them. Will AT&T remove the pole? Should I contact CPUC?)
- PG&E installed a new pole on my property at a location that did not have an existing pole - (midspan between two existing poles). This pole has lots of equipment on it - maybe one of the automated sectionalizing devices? Shouldn't I have been notified that this pole was to be installed? I now have a pullout off the road that did not exist previously, where vehicles are parking. This pole is partially blocking access to part of my property that I used previously for clearing access.

- Good evening. Please email me your address and contact info at Dan.Blair@pge.com and I'll be happy to follow up with you on this. (PG&E installed a new pole on my property at a location that did not have an existing pole - (midspan between two existing poles). This pole has lots of equipment on it - maybe one of the automated sectionalizing devices? Shouldn't I have been notified that this pole was to be installed? I now have a pullout off the road that did not exist previously, where vehicles are parking. This pole is partially blocking access to part of my property that I used previously for clearing access.)
- PG&E (Contractors) have cut and trimmed trees on my property. Who do I contact when contractor does not cleanup and leaves trimmings behind on the ground increasing fire fuels?
- Does power remain active "upstream" of an automatic sectionalizing switch or does the entire line become deactivated?
- Are rural areas going to be U/G? Or, just the more populated areas? The rural areas would seem to be more prone to quick ignition of fire fuels and less costly to install where no existing U/G utility exists. Is there a map of areas scheduled for U/G lines?
- Does all this work being done make my property more insurable? Our property was dropped a couple years ago and we are now on the "Fair Plan".