



Gas Rate Alert

EFFECTIVE JANUARY 1, 2024

Important update about gas rates

Throughout the year, PG&E submits requests to the California Public Utilities Commission (CPUC) to change our rates. On December 21, 2023, PG&E submitted Advice Letter 4845-G which consolidates and implements previously authorized decisions, resolutions, and advice letters. Most notably Decision (D.) 23-11-069 in PG&E’s 2023 General Rate Case.

Estimated gas bill impacts effective January 1, 2024

	Previous As of 9/1/23	Increase (\$)	Increase (%)	Current As of 1/1/24
Average Non-CARE residential gas bill (33 therms)	\$69.35	\$2.80	4.0%	\$72.15
Average CARE residential gas bill (29 therms)	\$46.72	\$0.99	2.1%	\$47.71

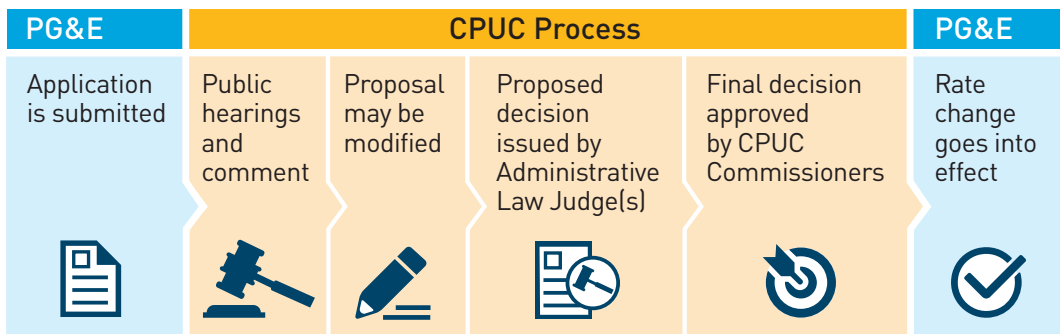
Why are rates increasing?

More than 85% of PG&E’s proposed increase targeted risk reductions in gas and electric operations, including deploying state-of-the-art tools to inspect gas transmission pipelines and using advanced mobile leak detection technology to quickly find and fix gas leaks.

These investments will maintain our gas safety performance, one of the best in the industry.

How are rates set?

Rates are set through a regulatory process with the CPUC. The process includes opportunities for the public to attend hearings and provide comment.



What if I need help paying my bill?

We’re here to help by offering you a variety of ways to prepare for higher bills.

- The **Relief for Energy Assistance through Community Help (REACH)** program may help qualifying, income-eligible customers with a credit of up to \$1,000 for past due PG&E bills.
- The **Low Income Energy Assistance Program (LIHEAP)** can provide financial assistance to pay your eligible household energy costs.
- **Budget Billing** is a free program that averages your annual energy costs to help you manage high seasonal bills.
- **Payment plans** are available if you need more time to pay your bill.

Visit [pge.com/programs](https://www.pge.com/programs) for more information.