



**GAS SCHEDULE G-PIPP**  
PERCENTAGE OF INCOME PAYMENT PLAN (PIPP) PILOT

Sheet 1

APPLICABILITY: The Percentage of Income Payment Plan (PIPP) pilot program is a four-year pilot program subject to a maximum participation cap of 5,000 Pacific Gas and Electric (PG&E) residential gas or electric customers, as set forth in California Public Utilities Commission (CPUC or Commission) Decision (D.) 21-10-012. The purpose of the PIPP pilot is to test whether a PIPP program can (i) reduce the number of low-income households at risk of disconnection, (ii) encourage participation in energy saving and energy management programs, (iii) increase access to essential levels of energy service, and (iv) control PIPP program costs. (T)

The PIPP pilot program is applicable only to residential gas and electric customers of Pacific Gas and Electric Company (PG&E), Southern California Edison Company (SCE), San Diego Gas and Electric Company (SDG&E), and Southern California Gas Company (SoCalGas), as well as the Community Choice Aggregation (CCA) electric service providers in California who elect to participate in the PIPP pilot program in the service territories of the above investor-owned utilities (IOUs). (T)

Due to service territory differences across the investor-owned utilities, or the provision of gas versus electric service by each utility company, it is possible for a PIPP customer to be served by two separate utility companies. The overall capped PIPP energy bill will be split into separate gas versus electric bill caps, and separate CCA versus IOU capped portions of the electric bill. PIPP bill caps may not be available in local or municipal utility service areas. (T)

Statewide, up to 15,000 customers may participate in the pilots. The following pilot participation caps will apply by utility: PG&E 5,000; SoCalGas 5,000; SCE 4,000; and SDG&E 1,000. Target enrollment levels for each utility's pilot effective six months after pilot enrollment begins: PG&E 2,500; SoCalGas 2,500; SCE 2,000; and SDG&E 500. (T)

Schedule G-PIPP is applicable to residential gas service in single-family dwellings and in flats and apartments separately metered by PG&E, and to gas premises which meet the applicability criteria set forth in residential gas service Schedule G-1, where the applicant qualifies for California Alternate Rates for Energy (CARE) under gas Schedule GL-1 and the CARE eligibility and certification criteria set forth in Gas Rule 19.1, and the PIPP eligibility and certification criteria set forth in Gas Rule 19.5. CARE gas customers who procure gas supply from a party other than PG&E by taking Schedule GL-1 service in conjunction with Schedule G-CT—Core Gas Aggregation Service, are categorically ineligible for PIPP participation.

PIPP service is available only on Schedule GL-1 pursuant to D.21-10-012 directing that utilities may limit PIPP pilot participation to customers enrolled in the most commonly enrolled residential rates. Further, PIPP service is not available to a master metered operator and its sub-metered tenants, any customer without a Smart Meter, any customer billed in PG&E's Advanced Billing System (ABS), any customer on PG&E's Budget Billing program, or any customer enrolled in any other pilot. A PIPP customer terminating CARE service will be removed from the PIPP pilot.

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Advice 5066-G  
Decision

Issued by  
**Shilpa Ramaiya**  
Vice President

Submitted May 7, 2025  
Effective June 1, 2025  
Resolution E-5200 and E-3524



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**PERCENTAGE OF INCOME PAYMENT PLAN (PIPP) PILOT**

APPLICABILITY  
(Cont'd):

PIPP participants may concurrently participate in PG&E's Arrearage Management Program (AMP), which provides specified forgiveness of past due owed bill amounts as set forth in Gas Rule 9, Part G.

PIPP service is available for electric CCA CARE customers only in those CCA areas which agree to participate in the PIPP pilot. Gas Core Transport Agent (CTA) customers who procure gas service from third party suppliers are categorically ineligible for PIPP. For purposes of the PIPP pilot, PG&E will exclude a customer from eligibility for both gas and electric PIPP service if the customer is ineligible for either gas or electric PIPP service. Please see Gas Rule 19.5 for additional details on the terms and conditions of service for eligibility for gas PIPP service.

Schedule G-PIPP is limited to customers who are enrolled in the CARE program and who either (i) are located in one of the top 20 zip codes with the highest rates of recurring disconnections prior to the disconnections moratorium, as shown in Table A below, or (ii) have been disconnected 2 or more times during the 12 months prior to the disconnections moratorium.

**TABLE A  
PG&E's Top 20 PIPP Eligible Zip Codes**

ZIP Code	City Name	County Name
93304	BAKERSFIELD	KERN
93305	BAKERSFIELD	KERN
93306	BAKERSFIELD	KERN
93307	BAKERSFIELD	KERN
93308	BAKERSFIELD	KERN
93309	BAKERSFIELD	KERN
93458	SANTA MARIA	SANTA BARBARA
93702	FRESNO	FRESNO
93705	FRESNO	FRESNO
93706	FRESNO	FRESNO
93722	FRESNO	FRESNO
93726	FRESNO	FRESNO
93727	FRESNO	FRESNO
94509	ANTIOCH	CONTRA COSTA
94533	FAIRFIELD	SOLANO
94565	PITTSBURG	CONTRA COSTA
94590	VALLEJO	SOLANO
95205	STOCKTON	SAN JOAQUIN
95206	STOCKTON	SAN JOAQUIN
95207	STOCKTON	SAN JOAQUIN

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**GAS SCHEDULE G-PIPP**  
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Sheet 3

APPLICABILITY  
(Cont'd):

Schedule G-PIPP eligibility for customers who have been disconnected 2 or more times during the 12 months prior to the Disconnections Moratorium may take PIPP service in any portion of the PG&E service territory and may occur outside of the top 20 zip codes listed above in Table A but is subject to pilot program limits at 5,000 participants, and PG&E's PIPP recruitment and pilot design objectives.

In addition, D.21-10-012 directed that electric CCA's receive a proportional share of the 5,000 PIPP participants available to PG&E. Table B sets forth the allocation of PIPP customers to the participating CCA's.

**TABLE B**  
**PIPP Pilot Participation Targets of Bundled and Unbundled Customers**

Customer Group	Total # of CARE Customers	Ratio of CARE CCA to PG&E Bundled CARE Customers	CCA PIPP Participation Cap
<b>Total CARE Bundled</b>	787,663		
Central Coast Community Energy (3CE)	87,942	10%	518
Ava (Formerly East Bay Community Energy (EBCE))	181,340	23%	1,151
MCE	87,942	10%	518
Redwood Coast Energy Authority (RCEA)	15,555	2%	92
Valley Clean Energy (VCE)	12,424	1%	73
<b>PIPP Pilot Summary</b>			
Total CCA (Unbundled) Participation Target	2,352		
Total PG&E Bundled Participation Target	2,648		
Total PIPP Pilot Participation	5,000		

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Table A for the top 20 zip codes and Table B for the CCA allocation of PIPP pilot participation limits were developed in late 2021. Tables A and B may both be adjusted over time during the four-year PIPP pilot as may be required for experimental pilot evaluation or other goals of the PIPP pilot.

TERRITORY:

This rate schedule applies everywhere PG&E provides gas service.

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Advice 5015-G  
Decision D.21-10-012

Issued by  
**Shilpa Ramaiya**  
Vice President

Submitted December 23, 2024  
Effective April 1, 2025  
Resolution Res.E-5200



**GAS SCHEDULE G-PIPP**  
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Sheet 4

**RATES:**

Customers taking service on this rate schedule will receive a maximum monthly PIPP bill cap as set forth in the table below, prior to any applicable taxes and fees. Based on the PIPP participant's household income level, and number of persons in the household, and subject to the PIPP eligibility and certification criteria set forth in Gas Rule 19.5, the PIPP participant will be categorized as falling into either the (a) 0% to 100% of Federal Poverty Guidelines (FPG) group, or (b) the 101% to 200% of FPG group.

Tables C and D below present the PIPP overall bill caps, as well as the breakdown of the overall PIPP bill cap into gas versus electric bill caps, in Table C, and of the electric bill into generation and non-generation bill caps, in Table D, for participating CCA electric customers.

The gas and electric PIPP bill splits shown in Table C will be used by all California utilities. Conversely, the electric generation and non-generation PIPP bill splits shown in Table D are specific to PG&E's territory, and other California electric utilities may use a different PIPP bill split for electric generation and non-generation bill caps. These bill caps are in effect from June 1, 2025 to May 31, 2026.

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**TABLE C**  
**Statewide Electric & Gas PIPP Bill Caps**

2025/2026 IOU Bill Caps	Ratio 75/25 – Statewide Cap
0-100% of FPG (Lower Level)	\$44.00
Electric Bill Cap	\$33.00
Gas Bill Cap	\$11.00
101-200% of FPG (Upper Level)	\$133.00
Electric Bill Cap	\$100.00
Gas Bill Cap	\$33.00

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**GAS SCHEDULE G-PIPP**  
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RATES (Cont'd):

**TABLE D**  
**PG&E Territory Electric Generation and Non-Generation PIPP Bill Caps**

2025/2026 PG&E's Generation & Non-Generation Costs for Electric Bill Cap	Ratio 38/62	(T)
0-100% of FPG (Lower Level)	\$33.00	(T)
Electric Generation Cap (CCA Charges)	\$13.00	(T)
Electric Non-Generation Cap (PG&E Charges)	\$20.00	
101-200% of FPG (Upper Level)	\$100.00	(T)
Electric Generation Cap (CCA Charges)	\$38.00	(T)
Electric Non-Generation Cap (PG&E Charges)	\$62.00	(T)

The above PIPP bill caps will be updated each year, starting in 2024, as CARE income guidelines set forth in Gas Rule 19.1 are updated. The overall CARE income guidelines for households of three persons are used to set the two PIPP bill caps shown above. The overall PIPP bill cap is \$44 for PIPP participants verifying household income of 0% to 100% of FPG and is \$133 for PIPP participants in the 101-200% of FPG category. All customers otherwise eligible for CARE by being 0% to 200% of FPG will be assumed to be in the 101% to 200% of FPG category unless proof is provided of 0-100% of FPG eligibility. (T)

For the PIPP pilot, the maximum household energy bill is first established, and is then split between gas and electric service. The electric bill is then split into a PG&E portion and a CCA generation portion, where applicable for participating CCA PIPP pilot electric customers. (T)

The PIPP customer's monthly bill will be the lower of the PIPP gas bill cap, or the customer's otherwise applicable monthly gas CARE bill.

Once per year, the otherwise applicable monthly CARE bill will be the bill after the application of the gas California Climate Credit.

The bill discount attributable to participation in the PIPP pilot is equal to the CARE bill prior to any utility user taxes or other taxes and fees, and the PIPP bill prior to any utility user taxes or other taxes and fees. The lower of the monthly PIPP bill or the monthly CARE bill will be the basis for the application of utility user taxes or other taxes and fees.

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**GAS SCHEDULE G-PIPP**

Sheet 6

**PERCENTAGE OF INCOME PAYMENT PLAN (PIPP) PILOT**

RATES (Cont'd): The PIPP discounts will be applied as line-item bill discounts and as a residual reduction to gas transportation charges. PG&E will recover gas PIPP bill discounts in gas transportation rates in the following year as set forth in Gas Preliminary Statement Part FT, Percentage of Income Payment Plan Balancing Account – Gas (PIPPBA-G), to record and track the gas portion of the revenue shortfall, or discount, from the PIPP bill cap pursuant to D.21-10-012.

In addition, administrative costs incurred to implement the PIPP pilot program will be recorded in the Gas Preliminary Statement Part FU, Percentage of Income Payment Plan Memorandum Account – Gas (PIPPMA-G), to track the incremental administrative costs of the PIPP pilots pursuant to D.21-10-012.

**SPECIAL CONDITIONS:**

1. **OTHERWISE APPLICABLE SCHEDULE:** The Special Conditions of the Customer’s otherwise applicable rate schedule will apply to this schedule.

2. **ELIGIBILITY:** To be eligible to participate in G-PIPP, customers must meet all the requirements provided in the applicability section above and have received direct outreach by PG&E, a participating electric CCA, or a community-based organization authorized to act on behalf of PG&E and/or the participating CCA to enroll in the PIPP pilot (or “PIPP Pilot Implementers”). Outreach and enrollment into the PIPP pilot will be in accordance with PG&E’s PIPP recruitment and pilot design objectives.

As set forth above, CTA gas customers are not eligible for PIPP. Only bundled gas or electric customers, participating electric CCA areas, and electric Transitional Bundled Service Customers are eligible for PIPP. From among the eligible CARE population, PIPP Pilot Implementers will recruit participants into the PIPP pilot as may be appropriate to meet pilot experimental design and evaluation objectives. PIPP customers seeking the PIPP bill caps associated with 0-100% of FPG status must certify their eligibility for such categorization as set forth in Gas Rule 19.5.

3. **MAINTAINING PIPP PILOT STATUS:** PIPP pilot participants must maintain all pilot requirements to remain in the PIPP pilot, including all CARE programmatic requirements. Additionally, if a PIPP pilot participant moves within the same utility service territory (and establishes service at the new location within 30 days of terminating service at the previous location), they will remain enrolled in the pilot. Otherwise, the customer will be removed and will receive notice of how to apply to participate in the PIPP pilot in other service territories or their current service territory if service is established at a new location more than 30 days from terminating service at the previous location.

PIPP pilot participants who are removed from the PIPP pilot due to not maintaining all requirements may be subject to the waitlist process described in Special Condition 4.

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<i>Advice</i>	4807-G	<i>Issued by</i>	<i>Submitted</i>	October 10, 2023
<i>Decision</i>	D.21-10-012	<b>Meredith Allen</b>	<i>Effective</i>	January 17, 2023
		<i>Vice President, Regulatory Affairs</i>	<i>Resolution</i>	E-5200



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SPECIAL  
CONDITIONS  
(Cont'd):

4. WAITLIST PROCESS: Eligible customers who have received direct outreach from PIPP Pilot Implementers (as defined in the ELIGIBILITY section above) and have completed the applicable enrollment process for the PIPP pilot will be placed on a wait list if PG&E or a participating CCA has reached its allocated participation cap. In addition, PG&E may place PIPP customers facing disconnection, or customers where a new CCA other than those listed above in Table B elects to participate in the PIPP pilot, on the wait list only if slots are available and they are selected.

Eligible customers will be notified if they have been placed on the wait list and may subsequently receive follow-up outreach if slots in the PIPP pilot become available and they are selected.

5. INDEPENDENT EVALUATOR. D.21-10-012 directs that an independent consulting firm be contracted to perform an evaluation of the PIPP pilot. Subject to guidance from the Independent Evaluator, the Commission, or agreement by stakeholders, recruitment may or may not use a waitlist process (as described in Special Condition 4) to backfill any portion of the 5,000 participation slots. In addition, participation may be recruited for both the top 20 zip codes and outside of the top 20 zip codes, or among the participating electric CCA's, as may be needed for pilot experimental design and analysis of the PIPP pilot using the evaluation criteria specified in D.21-10-012. Further, other such adjustments as may be reasonable may be undertaken. For example, evaluation of a range of variables and alternate PIPP program parameters may require an experimental design that may set goals or limits upon customer recruitment attributes to achieve as robust and statistically valid an analytical result or conclusion as possible.

An analysis report by the independent Evaluator is due within 25 months of the approval of all PIPP implementation advice letters based on the first 18 months of the pilot and may contain recommendations for program revisions that may modify various attributes of the PIPP pilot. Such modifications may occur during the four years of the PIPP pilot, and other PIPP modifications may occur as the Commission considers the overall future of PIPP after the completion of the four-year pilot.

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