



GAS RULE NO. 19.5

Sheet 1

PERCENTAGE OF INCOME PAYMENT PLAN (PIPP) PILOT PROGRAM ELIGIBILITY AND CERTIFICATION RULES FOR INDIVIDUALLY METERED GAS CUSTOMERS

A. GENERAL

The Percentage of Income Payment Plan (PIPP) pilot program was established by the Commission in Decision (D.) 21-10-012. The PIPP program is a four-year pilot program available only to a maximum of 5,000 PG&E participants, as set forth in Schedule G-PIPP. To be eligible for the PIPP pilot, customers must be individually metered by Pacific Gas and Electric (PG&E) and must participate in the California Alternate Rates for Energy (CARE) program. Please see Schedule G-PIPP for more details. (T)

Qualifying applicants for PIPP shall be placed into the PIPP pilot in accordance with Schedule G-PIPP starting with the first day of the next Billing Cycle after selection for the PIPP pilot program by PG&E, or as otherwise communicated by PG&E.

B. ELIGIBILITY

To be eligible to participate in the PIPP pilot, individually metered applicants/customers must be enrolled in CARE. Additionally, PG&E will have discretion on how to fill the limited 5,000 PIPP slots as set forth in Schedule G-PIPP.

While CARE requires applicants to verify only that household income and number of persons in the household is between 0-200% of the Federal Poverty Level (FPG) guidelines, PIPP participation has a special category for 0-100% of FPG. While PG&E will randomly verify the eligibility of CARE applicants following enrollment, special separate proof of income and eligibility verification must be provided within 90 days for all PIPP participants seeking to be categorized in the 0-100% of FPG group.

Participants who request a bill cap for 101-200% of FPG will be subject to the CARE post-enrollment verification processes. PIPP participants will not be required to verify their income if they have verified their income for CARE within the past two years. Utilities will contract with community-based organizations to provide upfront income verification services for PIPP pilots during pilot intake and enrollment if such community-based organizations currently provide upfront income verification services for CARE and/or Energy Savings Assistance Program (ESAP). The PIPP pilots will rely on the CARE income reverification processes and will not have separate income reverification requirements. (T)

Applicants on PIPP will also be subject to the CARE criteria that households with electric usage above 400% of baseline allowance must provide proof of qualifying household income, including Internal Revenue Services (IRS) Tax Return Transcripts, agree to participate in the Energy Savings Assistance program, and keep their usage below 600% of baseline allowance to remain enrolled in CARE¹. Applicants may be removed from the CARE program if their monthly electric usage exceeds 600% of baseline allowance. (T)

¹ All CARE eligibility standard and high-usage Post Enrollment Verification (PEV) requests will be frozen for customers affected by a disaster as described in the Emergency Consumer Protection Plan definition in Electric Rule 1.

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B. ELIGIBILITY (Cont'd.)

Total gross annual income for all persons in the applicant's household may not exceed the following:

Number of Persons in Household	Total Gross Annual Household Income (Effective June 1, 2025 to May 31, 2026)	(T)
1	\$15,650	(T)
2	\$21,150	(T)
3	\$26,650	(T)
4	\$32,150	(T)
5	\$37,650	(T)
6	\$43,150	(T)
7	\$48,650	(T)
8	\$54,150	(T)
Each additional member, add:	\$5,500	(T)

The above income cutoffs by the number of persons in the household are set at 200% of FPG guidelines. To qualify for the PIPP 0-100% of FPG category, a household must provide proof of income of one-half or less of the income cutoffs shown above.

C. CERTIFICATION

1. Individually metered PG&E customers, and other qualifying applicants in individually metered residential dwelling units:

All applicants for CARE certification must fill out and provide to PG&E Application Form No. 01-9077 (English/Spanish), 62-0972 (English/Chinese), 62-0973 (English/Vietnamese). There is no separate application required for the PIPP pilot program, but all PIPP participation will be as directed under the discretion of PIPP Pilot Implementers, based on the maximum cap of 5,000 PG&E PIPP participants, and other considerations as set forth in Schedule G-PIPP.

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Advice 5066-G
Decision

Issued by
Shilpa Ramaiya
Vice President

Submitted	May 7, 2025
Effective	June 1, 2025
Resolution	E-5200 and E-3524



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C. CERTIFICATION (Cont'd)

(N)

2. Self-certification:

Self-certification will be used to determine income eligibility for the CARE program, as set forth in Gas Rule 19.1. Customers must sign a statement upon application indicating that PG&E may verify the Customer's eligibility at any time. If verification establishes that the Customer is ineligible, the Customer will be removed from the CARE program and PG&E may render corrective billings.

Self-certification is also applicable to PIPP pilot participants from 101-200% of the FPG. However, self-certification is not available to PIPP applicants seeking the 0-100% of FPG category. These applicants must instead provide documentation within 90 days to prove the household qualifies as 0-100% of FPG. Customers in PIPP failing to provide 0-100% of FPG proof will be defaulted to the 101-200% of FPG category for the PIPP pilot program. In all cases as may be applicable, Customer's ineligible for the CARE or PIPP service rendered may be removed from the CARE or PIPP program and PG&E may render corrective billings.

D. RECERTIFICATION REQUIREMENTS

Certification of individually metered PG&E CARE Customers is valid for a period of two years, or four years for customers that are determined to have a fixed income, except as provided in Section E.

Applicants either suspected of or proven to have provided incorrect information in their application for CARE and for PIPP pilot selection may be required to recertify at any time. Further, PG&E reserves the right to conduct random audits to determine applicants' eligibility. Failure by any party asked to provide proper proof of eligibility will result in disqualification of applicant's eligibility to receive the CARE and PIPP rate. PG&E may rebill Customers removed from the CARE program and PIPP pilot program for previous discounts received for which the participant did not qualify.

Upon PG&E's request that the CARE or PIPP applicant recertify eligibility following the regular expiration date of applicants' eligibility, the applicant will have 90 days to recertify, after which applicants not recertified may lose their eligibility under the CARE and PIPP program.

It is the responsibility of the applicant to immediately notify PG&E when they are no longer eligible for the CARE program.

E. MISAPPLICATION OF PIPP OR CARE

Certification for eligibility for the CARE program or PIPP pilot program that is made based upon incorrect information provided by the applicant shall constitute misapplication of PIPP or CARE for the period under which the applicant received PIPP or CARE. PG&E may rebill the account at the customer's/applicant's otherwise-applicable rate schedule for misapplication of PIPP or CARE. This may include billing PIPP participants incorrectly in the 0-100% FPG category at the PIPP bill caps applicable to the 100-200% of FPG category. Such billing shall be for a period up to the most recent three months in accordance with Rule 17.1. However, nothing in Rule 19.5 shall be interpreted as limiting PG&E's rights under any provisions of any applicable law or tariff.

(N)