Revised Cancelling Revised

Cal. P.U.C. Sheet No. Cal. P.U.C. Sheet No.

34628-G 33515-G

Gas Sample Form No. 62-3531 Service Report Sheet 1

Please Refer to Attached Sample Form

SERVICE REPORT





PG&E Visited your Property Today to Service Your Account

Valued Customer:																	
Service Date/Time:A.M./P.M.																	
Service Technician:Confirmation/Field Order #																	
Transaction Type: SORRY WE MISSED YOU: Unfortunately we were not able to complete your service request because it requires your presence or the presence of an adult. Please call us at 1-800-743-5000 SORRY WE MISSED YOU: Please see reverse side for additional information																	
Gas Service Electric Service																	
Service	ce/Ins	spection	on of	Gas	Equip						Service/Inspecti	ction of Electric Equipme				ent	
Appliance Type Range Oven Water Heater Heating Appliance Dryer Pool/Spa Heater	Inspected	Cleaned Burner Pilot	Filter Inspected	Adjusted	Repaired	Gas Leak Repaired	Appliance Parts Replace Program	Unsafe Condition Identified	Refer to Dealer		Equipment Type Service Panel Voltage Problem Complete Outage Partial Outage Other	Inspected	Voltage Read	Problem Corrected	Parts/Contractor Referral	Unsafe Condition Identified	Refer to Dealer
Other																	
Remarks: Case #																	
					Ad	diti	onal	PG	&E \	Na	rk Required						
Additional PG&E Work Required The work you requested will require additional PG&E follow up or repairs to complete. Please refer to your case number above when calling for additional information regarding your request.																	
Thank you for the opportunity to serve you Were you satisfied with the service? Yes "No" If your answer is "No" how can we improve?																	
vvere you satisfied with the service: Tes Two Tryour answer is Two How can we improve?																	
Comments See the back of this form for additional services																	

SERVICE REPORT



Excellent Service Is Our Goal

Sorry We Missed You

We performed a routine test	of your:	☐ We had to interrupt the gas service to perform upgrades on our facilities. Your gas					
☐ Electric Meter (with mom service interruption – we the inconvenience).		meter was left off and your gas service can not be restored without access to your gas appliance(s). Please contact us at 1-800-					
☐ Gas meter (without intergas service).	ruption of your	743-5000 to have your service restored.					
We read the gas/electric meclosing bill.	ter(s) for the	□ We did not turn the gas on because our technician was unable to enter the building to check the safe and efficient operation of					
The gas meter has been le	ft On Off	your gas appliance(s).					
The electric meter has bee	en left On Off	□ We turned your electricity on and read the meter. However, due to your absence the main switch at your meter panel was left in					
If your service is off, please of 1-800-743-5000 to have servin your name.		the off position. To obtain power, follow the instructions below the checked box. Note: all major electric appliances should be in the "off" position before turning the main					
The gas/electric meter was rested as part of our investig billling inquiry. A PG&E representact you to follow-up on your meter readings are:	ation into your esentative will	switch on. If you live in an apartment complex and cannot locate your meter panel, please contact your apartment manager.					
Gas							
Electric	Meter Location BUILDING Front	Circuit Breaker(s) Cartridge Fuses Disconnect Handle Fush lever to "ON" Push handle to "ON" Push handle to "ON"					
		with "ON" at the top "ON"					

How to Reach Us

English	1-800-743-5000	PG&E 欲知詳情或索取中文相關資料, 請撥	1-800-893-9555
Outage Information	1-800-743-5002	Número Telefónico de Servicio al Cliente	1-800-660-6789
Smarter Energy Line	1-800-933-9555	Dich vụ Khách Hàng Việt Nam	1-800-298-8438

Service Policy

PG&E's gas and electric service policy is limited to safety inspections and minor adjustments to ensure safe and proper operation of gas and electric appliances at the time of the service call.

PG&E is not authorized, nor licensed, to perform major inspections or repairs to appliances. A licensed contractor can perform a complete inspection and provide a written statement of the condition of the appliance for home disclosure or property inspections.



An update on your service.

ate:	Time:	AM/PM
count Number:		
were not able to complet	te our work today for the foll	owing reasons:
We did not have access to 1-800-743-5000 to sched	o the meter(s) or other PG&E Jule an appointment.	equipment. Call us at
Customer-owned equipm	nent needs repair. See additio	nal comments below.
Work Performed	Comments	
Meter Maintenance	☐ Electric ☐ Gas	
Installed/Changed Meter	☐ Electric ☐ Gas	
Tested Meter	☐ Electric ☐ Gas	
Read Meter	☐ Electric ☐ Gas	
Inspected/Sealed Meter	☐ Electric ☐ Gas	
Service Turned □On □Off See reverse side for additionary work today may have require	Gas Electric Gas details.	
Service Turned □On □Off See reverse side for additionary work today may have require	Gas Electric Gas Gas details.	
Service Turned □On □Off See reverse side for additional reverse today may have required to reset digital clocks on your smay have caused.	Gas Electric Gas details.	e apologize for any inconven
Service Turned On Off See reverse side for additionary work today may have required to reset digital clocks on your smay have caused. PG&E is proud to be your energy reliability. The meter at your process.	Gas Electric Gas Gas Gas Electric Gas Gas	e apologize for any inconven eing proactive about safety ar ctly.
Service Turned □On □Off See reverse side for additional revert today may have required to reset digital clocks on your smay have caused. PG&E is proud to be your energy reliability. The meter at your process was also be a support of the process	Gas Electric Gas Gas Gas Electric Gas Gas	e apologize for any inconven eing proactive about safety ar ctly.
Service Turned □On □Off See reverse side for additional revert today may have required to reset digital clocks on your smay have caused. PG&E is proud to be your energy reliability. The meter at your property was a supplied to the complete of the compl	Gas Electric Gas Gas Gas Electric Gas Gas	e apologize for any inconven eing proactive about safety ar ctly.
Service Turned □On □Off See reverse side for additional rework today may have required to reset digital clocks on your smay have caused. PG&E is proud to be your energy reliability. The meter at your properties where the same properties with the same properties. If you www.pge.com/FieldFeedback Thank you for the opportunity the same properties of the same properties.	Gas Electric Gas Gas Gas Electric Gas Gas	e apologize for any inconven eing proactive about safety ar ctly.
Service Turned □On □Off See reverse side for additional rework today may have required to reset digital clocks on your smay have caused. PG&E is proud to be your energy reliability. The meter at your properties where the same properties with the same properties. If you www.pge.com/FieldFeedback Thank you for the opportunity the same properties of the same properties.	Gas Electric Gas Gas Gas Electric Gas Gas	e apologize for any inconven eing proactive about safety ar ctly.
Service Turned □On □Off See reverse side for additional reverted to reset digital clocks on your smay have caused. PG&E is proud to be your energy reliability. The meter at your prowwww.pge.com/FieldFeedback Thank you for the opportunity the service Technician	Gas Electric Gas Gas Gas Electric Gas Gas	e apologize for any inconven eing proactive about safety ar ctly.
Service Turned □On □Off See reverse side for additional reverted to reset digital clocks on your smay have caused. PG&E is proud to be your energy reliability. The meter at your prowwww.pge.com/FieldFeedback Thank you for the opportunity the service Technician	Gas Electric Gas Gas Gas Electric Gas Gas	e apologize for any inconven eing proactive about safety ar ctly.

[ADHESIVE APPLIED HERE]

	We turned on your electricity. It the main switch at the meter properties to obtain power follow the instruction. Note: All major electric appliation before turning on the apartment complex and cannot contact your apartment management.	ranel was left in the off position ructions below the checked be inces should be in the "off" main switch. If you live in an ot locate the meter panel, plea	n. DX.					
	Circuit Breaker(s)	Fuses	Disconnect Handle					
	MAIN BREAKER ON OFF ON ON ON ON ON ON ON ON	ON						
	Push switch to "ON"	Pull out and turn 180° to reposition with "ON" at the top	Push handle to "ON"					
The gas/electric meter was read and/or tested as part of our investigation into your billing inquiry. A PG&E representative will contact you to follow up on your inquiry.								
	The electric been left		as meter has eft □0n □0ff					
	The electric reading is		as meter					
lf voi	ı have questions about today's	work place centectus at						

Residential Customers 1-800-743-5000 Agriculture Customers 1-877-311-3276 Business/Commercial Customers 1-800-468-4743

For more information about PG&E, visit www.pge.com

Para obtener mayor información, por favor llame al 1-800-660-6789

欲知詳情或索取中文相關資料, 請撥 1-800-893-9555

