



**ELECTRIC SCHEDULE E-SOP**  
**RESIDENTIAL ELECTRIC SMARTMETER(TM) OPT-OUT PROGRAM**

Sheet 1

1. APPLICABILITY: This program is available to all residential customers who do not wish to have a wireless, communicating meter, known as a SmartMeter™, installed at their premises (hereafter, "Opt-Out Customers"). Under this program, customers may receive service using an analog meter(s). Customers taking service under Schedule E-RSMART, Residential SmartRate™, are not eligible for this program. This schedule is applicable to customers who take gas and electric service, or electric-only service, from PG&E.

2. TERRITORY: This schedule applies everywhere that PG&E provides electric and gas service.

3. RATES: Customers who elect this option will be charged as follows:

Customers who take service on either the California Alternate Rates for Energy (CARE) or Family Electric Rate Assistance (FERA) programs will pay an initial amount and a monthly charge. The initial amount is \$10 for this service. In addition, these customers will pay \$5 per month for analog meter service.

Customers who are not taking service on CARE or FERA programs will pay an initial amount and a monthly charge. The initial amount is \$75 for this service. In addition, these customers will pay \$10 per month for analog meter service.

The initial and monthly charges described above are applicable to customers who receive gas and electric service, or receive electric-only service, from PG&E. Customers that take only gas service from PG&E, and wish to have an analog gas meter installed, should refer to Schedule G-SOP, the Residential Gas SmartMeter™ Opt-Out Program, for the associated charges.

The initial charges will be applicable following the meter exchange. Where a meter exchange is not required, charges will be applicable following enrollment of the customer into the Opt-Out program. The collection of the monthly charge will be applied to the customer's next billing statement after enrollment in the SmartMeter™ Opt-Out Program and will continue for a period of three years (36 months) from the date that the monthly charge is first applied to the customer's energy statement.

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Advice 4594-E  
Decision 14-12-078

Issued by  
**Steven Malnight**  
Senior Vice President  
Regulatory Affairs

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Resolution



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Sheet 2

4. **METERING EQUIPMENT:** A non-communicating meter will be used to provide electric service for customers who elect this option. For the great majority of customers, these meters will be analog meters. Some residential electric customers will require special non-communicating solid-state digital meters.

For example, these special meters include meters to support electric time-of-use service under Schedules EM-TOU, E-TOU-C, E-TOU-D, EV and EV2. Customers who choose to participate in this Opt-Out Program and elect service under a time-of-use rate schedule for which they are eligible will be served using a non-communicating solid state digital time-of-use meter.

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5. **BILLING:** Customers will be billed for charges applicable under the customer's Otherwise Applicable Rate Schedule (OAS), plus the initial amount and the monthly charge described herein. The initial amount and monthly charge will appear on the electric service agreements of both customers that take electric-only service from PG&E and customers that take gas and electric service from PG&E. Opt-Out Program customers will be charged the initial and monthly charges described above once the replacement meter(s) is installed, and they will be required to pay the initial amount within 90 days. Charges will continue for 36 months as noted in Section 3 above. All such charges will be subject to the terms and conditions for rendering and payment of bills under Electric Rules 8 and 9.

Pursuant to Decision 12-02-014, a customer must affirmatively elect to opt-out of the SmartMeter™ Program, and shall default to SmartMeter™-based utility service absent such an election. If PG&E makes a field visit to a customer's residence for purposes of installing a SmartMeter™ and the customer does not provide reasonable access to PG&E to install a SmartMeter™ after being provided notice of eligibility for service under this Opt-Out Program and not electing to opt-out, the customer shall be deemed to have elected service under this Opt-Out Program.