



**ELECTRIC SCHEDULE E-FERA  
FAMILY ELECTRIC RATE ASSISTANCE**

Sheet 1

**APPLICABILITY:** This schedule is applicable to single-phase and polyphase residential service in single-family dwellings and flats and apartments separately metered by PG&E, domestic sub-metered tenants residing in multifamily accommodations, mobile home parks (MHP), qualifying recreational vehicle parks and marinas, and to farm service on the premises operated by the person whose residence is supplied through the same meter where the applicant qualified for Family Electric Rate Assistance (FERA) under the eligibility and certification criteria set forth below in Special Conditions 2 and 3.

All individually metered customers and sub-metered tenants must have a total gross annual household income of between 200%+\$1, be below 250% of federal poverty guidelines, and have three or more persons residing full time in their household for that household to receive benefit of Schedule E-FERA.

**TERRITORY:** This rate schedule applies everywhere Pacific Gas and Electric (PG&E) provides electric service.

**RATES:** Customers taking service on this rate schedule will receive an 18 percent discount on their total bundled volumetric charges on their otherwise applicable rate schedule. Customers enrolled on E-FERA are assigned to Income Tier 2 for a base services charge if their otherwise applicable rate includes a base services charge. In addition, customers will receive a 50 percent discount on the delivery minimum bill amount, if applicable, and a discount amount equal to 18 percent of the associated generation charges. The FERA discount will be calculated for direct access and community choice aggregation customers based on the total charges as if they were subject to bundled service rates. Discounts will be applied as a residual reduction to distribution charges, after FERA customers are exempted from the Wildfire Hardening Charge, Recovery Bond Charge, and the Recovery Bond Credit. These conditions also apply to master-metered customers and to qualified sub-metered tenants where the master-meter customer is served under PG&E's Rate Schedule ES, ESL, ESR, ESRL, ET, or ETL.

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For master-metered customers, the FERA discount is equal to 18 percent of the total non-CARE portion of bundled charges, multiplied by the number of FERA units divided by the number of non-CARE units.

- SPECIAL CONDITIONS:**
- 1. OTHERWISE APPLICABLE SCHEDULE:** The Special Conditions of the Customer's otherwise applicable rate schedule will apply to this schedule.
  - 2. ELIGIBILITY:** To be eligible to receive E-FERA, the applicant must qualify under the criteria set forth below and meet the certification requirements thereof to the satisfaction of PG&E. Qualifying Direct Access, Community Choice Aggregation Service, and Transitional Bundled Service customers are also eligible to take service on Schedule E-FERA. Applicants may qualify for E-FERA at their primary residence only. Customers or sub-metered tenants participating in the California Alternate Rates for Energy (CARE) program cannot concurrently participate in the FERA program. Master-metered customers without sub-metering on Schedule EM or EM TOU are ineligible to participate in the FERA program. In addition, non-residential customers taking service on Schedule E-CARE are categorically ineligible to take service on Schedule E-FERA.

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Sheet 2

SPECIAL  
CONDITIONS:  
(Cont'd.)

A Schedule E-FERA household is a household consisting of one or more where the total gross annual income from all sources is within the ranges shown on the table below based on the number of persons in the household. Total gross annual household income shall include income from all sources, both taxable and nontaxable. Persons who are claimed as a dependent on another person's income tax return are not eligible.

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Number Of Persons In Household	Total Gross Annual Household Income (Effective June 1, 2025 to May 31, 2026)
1-2	\$42,301 - \$52,875
3	\$53,301 - \$66,625
4	\$64,301 - \$80,375
5	\$75,301 - \$94,125
6	\$86,301 - \$107,875
7	\$97,301 - \$121,625
8	\$108,301 - \$135,375
Each additional person, add:	\$11,000 - \$13,750

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Households where total gross annual income from all sources is below the lower end of the annual income ranges shown above may qualify to participate in the CARE program.

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3. CERTIFICATION:

Individually metered PG&E customers, submetered tenants of master-metered PG&E customers, and other qualifying applicants in individually metered residential dwelling units:

All applicants for certification must fill out and provide to PG&E Application Form No. 01-9077 (English/Spanish), 62-0972 (English/Chinese), 62-0973 (English/Vietnamese).

Submetered tenants of master-metered PG&E customers:

Submetered tenants of master-metered customers will submit Application Form No. 01-9285 (English/Spanish), 62-0672 (English/Chinese), 62-0673 (English/Vietnamese) to PG&E, including their tenant's apartment/unit number and PG&E account number. PG&E will notify the master-metered customer of the tenant's certification. The master-metered customer, not PG&E, is responsible for extending E-FERA discounts to tenants certified to receive them.

Self-certification will be used to determine income eligibility for the E-FERA program. Customers must sign a statement upon application indicating that PG&E may verify the customer's eligibility at any time. If verification establishes that the customer is ineligible, the customer will be removed from the program and PG&E may render corrective billings in accordance with Rule 17.1.

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Sheet 3

SPECIAL  
CONDITIONS:  
(Cont'd.)

4. RECERTIFICATION REQUIREMENTS

Certification of individually-metered PG&E customers and sub-metered tenants of master-metered customers is valid for a period of two years, except as provided in Section 5. (T)

Applicants either suspected of or proven to have provided incorrect information in their application for E-FERA may be required to recertify at any time. Further, PG&E reserves the right to conduct random audits to determine applicants' eligibility. Failure by any party asked to provide proper proof of eligibility will result in disqualification of applicant's eligibility to receive the E-FERA rate. PG&E may rebill customers removed from the program for previous discounts received for which the participant did not qualify. (T)

Upon PG&E's request that the applicant recertify eligibility following the regular expiration date of applicants' eligibility, the applicant will have ninety (90) days to recertify, after which applicants not recertified will lose their eligibility under the E-FERA program.

It is the responsibility of the applicant to immediately notify PG&E when they are no longer eligible for the E-FERA program

Where residential dwelling units are not individually metered by PG&E and where the qualifying E-FERA applicants are not PG&E's customers of record, PG&E may perform audits to determine if the qualifying applicants still reside at the premises receiving E-FERA. Then PG&E will either (a) allow E-FERA to remain in effect until recertification in accordance with Section 4 above, or (b) remove the customers of record from E-FERA effective with their next regular meter reading dates.

5. MISAPPLICATION OF E-FERA

Certification for eligibility for the E-FERA program that is made based upon incorrect information provided by the applicant shall constitute misapplication of E-FERA for the period under which the applicant received E-FERA. PG&E may rebill the account at the customer's/applicant's otherwise-applicable rate schedule for misapplication of E-FERA. Such billing shall be for a period up to the most recent three years in accordance with Rule 17.1. However, nothing in this schedule shall be interpreted as limiting PG&E's rights under any provisions of any applicable law or tariff.

Master-metered customers with PG&E-certified submetered tenants shall not be held responsible for incorrect information provided by the submetered tenant to PG&E.