



**ELECTRIC RULE NO. 19.2**

Sheet 1

**CALIFORNIA ALTERNATE RATES FOR ENERGY FOR NONPROFIT GROUP-LIVING FACILITIES  
AND HOMEKEY HOUSING FACILITIES** (T)

**A. GENERAL**

The Low-Income Ratepayer Assistance (LIRA) program was established by the Commission in Decision (D.) 89-07-062 and D.89-09-044. It was expanded to qualifying Nonprofit Group-Living Facilities in D.92-04-024 and D.92-06-060 and to Homekey Housing Facilities in Assembly Bill (AB) 2672 (Statutes of 2024). The program was revised in D.94-12-049, and the name changed to California Alternate Rates for Energy (CARE). The purpose of the expanded CARE program is to provide qualifying Nonprofit Group-Living Facilities and Homekey Housing Facilities owned or administered by public housing authorities with reduced charges for electric service. D.06-12-038 clarifies that Common Use Areas as defined in Rule 1 qualify for CARE. (T)  
(T)

An application for the CARE rate may be made by master-metered customers who operate Nonprofit Group-Living Facilities or public housing authorities that own administer Homekey Housing Facilities for qualifying residents. (T)  
(T)

Qualifying Nonprofit Group-Living Facilities or Homekey Housing Facilities for CARE shall be placed on the CARE rate starting with the first day of the Billing Cycle a complete application as specified in Section C was approved by PG&E. (T)

**B. ELIGIBILITY**

To be eligible to receive CARE, the Nonprofit Group-Living Facility or Homekey Housing Facility (facility) must meet the following conditions: (T)  
(T)

1. The facility must be operated by a corporation that has received a letter of determination by the Internal Revenue Service (IRS) that the corporation is tax-exempt due to its nonprofit status under IRS Code Section 501(c)(3). The facility must be one of the following: (T)
  - a. Homeless shelter: The shelter must provide at least 6 beds and must be open at least 180 days per year; or
  - b. Transitional housing, such as a half-way house, drug rehabilitation facility, women's shelter; or
  - c. Short- or Long-Term Care: The facility must be a hospice, nursing home, seniors' home, or children's home; or
  - d. A group home for physically or mentally disabled people; or (T)
  - e. Homekey Housing Facility: The facility must provide permanent supportive housing for individuals at risk of or experiencing homelessness and who are inherently impacted by or at increased risk for medical diseases or conditions. (N)  
(N)
2. At least 70 percent of the energy supplied to the facility's premises must be used for residential purposes (eating and sleeping).

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B. ELIGIBILITY (Cont'd.)

3. The facility must also be licensed, or otherwise prove to PG&E's satisfaction, by the appropriate state agency. A homeless shelter is required to provide a copy of its municipal or county conditional use permit. A Homekey Housing Facility is required to provide proof of the Homekey award and a copy of a valid California state tax exemption form. (T)  
| (T)
4. The total gross annual income for all persons residing at a facility may not exceed the following:

Number of Persons in Household	Total Gross Annual Household Income (Effective June 1, 2025 to May 31, 2026)	(T)
1-2	\$42,300	(T)
3	\$53,300	
4	\$64,300	
5	\$75,300	
6	\$86,300	
7	\$97,300	
8	\$108,300	
Each additional member, add:	\$11,000	(T)

(Continued)

Advice 7594-E  
Decision

Issued by  
**Shilpa Ramaiya**  
Vice President  
Regulatory Proceedings and Rates

Submitted May 7, 2025  
Effective June 1, 2025  
Resolution E-5200 and E-3524



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(T)

**B. ELIGIBILITY (Cont'd.)**

The following types of facilities do not qualify as Nonprofit Group-Living Facilities:  
student housing, or student dormitories.

(T)

Nonprofit Group-Living Facilities which received government construction assistance  
in the form of a low interest mortgage, a direct cash grant, or a continuing rent  
subsidy may qualify for the CARE discount, provided these facilities meet the  
eligibility criteria listed in B.1 through B.4.

Homeless Shelters may qualify for the CARE discount even if they receive ongoing  
government subsidies or occupy a government building, provided that the corporation  
operating the homeless shelter is PG&E's customer of record and 70 percent of the  
electricity consumed at the premises is used for residential purposes.

A facility which otherwise qualifies for CARE under the qualifications set forth above  
shall not be deemed ineligible because compensation for resident's room and board  
is provided by a government agency under a disability, Supplemental Security  
Income (SSI), Social Security Administration, or other governmental assistance  
program.

5. Nonprofit Group-Living Facilities and Homekey Housing Facilities, other than  
homeless shelters, must provide at least one service in addition to lodging (e.g.,  
meals, rehabilitation, training, counseling, etc.)

(T)

6. A nonlicensed, separately metered satellite facility qualifies for  
the CARE discount if it meets the following criteria:

- a. The corporation owning the satellite facility is licensed by  
the appropriate state agency and otherwise meets the CARE criteria in B.1  
through B.3;
- b. The satellite facility and its residents meet the criteria in B.4 and B.5;
- c. At least 70 percent of the energy used by the satellite facility must be used  
for residential purposes (eating and sleeping); and

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**B. ELIGIBILITY (Cont'd.)**

- d. The corporation owning the satellite facility is the customer of record for the satellite facility's premises.

Completed applications must be submitted to PG&E.

**C. CERTIFICATION**

1. All facilities applying for certification must complete and provide to PG&E an Application Form No. 62-0156 for Nonprofit Group-Living Facilities and Homekey Housing Facilities. (T)
2. Each Application for Nonprofit Group-Living Facilities and Homekey Housing Facilities must be accompanied by the following documentation: (T)
  - a. A copy of the IRS tax exempt status letter; Homekey Housing Facilities must also provide a copy of a valid California state tax exemption form; (T)
  - b. A copy of the license from the appropriate state agency, showing what services are provided in addition to lodging (homeless shelters do not need to provide a copy of a license); (T)
  - c. A copy of the municipal or county conditional use permit for facilities providing shelter for the homeless or a proof of the Homekey award for Homekey Housing Facilities; and (T)
  - d. Documentation that all residents of the facility and any satellite facilities meet the CARE eligibility criteria shown in Section B. Homeless shelters need not provide income documentation; or (T)
  - e. Otherwise prove to PG&E's satisfaction that the facility is eligible to participate in the CARE program.
3. Certification of Nonprofit Group-Living Facilities and Homekey Housing Facilities is valid for two years, except as provided in Section E. (T)

It is the responsibility of the facility to notify PG&E when it is no longer eligible for the CARE Program.

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**D. RECERTIFICATION REQUIREMENTS**

1. Facilities wishing to recertify must complete Form No. 62-0156 and provide the information listed in Section C.
2. Recertification shall include an explanation by the facility of how the annual CARE discount was used during the previous year for the direct benefit of qualifying residents.

Nonprofit Group-Living Facilities or Homekey Housing Facilities either suspected of or proven to have provided incorrect information in their application for CARE may be required to recertify at any time. Further, PG&E reserves the right to conduct random audits to determine facility eligibility<sup>1</sup>. Failure by any party to provide proper proof of eligibility will result in the removal of the facility from the CARE rate. (T)

Upon PG&E's request that the facility recertify eligibility or 90 days before the regular expiration date of the facility's eligibility, the facility will have 90 days to recertify, after which the facility not recertified may lose their eligibility under the CARE program. (T)

**E. MISAPPLICATION OF CARE**

Misapplication of CARE for the period during which the facility received CARE occurs when: 1) the facility certifies or recertifies using incorrect information, or 2) when the CARE discount funds were not spent for the benefit of the qualifying residents. PG&E may rebill the account at the customer's otherwise applicable rate schedule for misapplication of CARE. Such billing shall be for a period up to the most recent three months in accordance with Rule 17.1. However, nothing in Rule 19.2 shall be interpreted as limiting PG&E's rights under any provisions of any applicable law or tariff. (T)

<sup>1</sup> All CARE eligibility standard and high-usage Post Enrollment Verification (PEV) requests will be frozen for customers affected by a disaster as described in the Emergency Consumer Protection Plan definition in Electric Rule 1.