

PUBLIC UTILITIES COMMISSION  
505 Van Ness Avenue  
San Francisco CA 94102-3298



**Pacific Gas & Electric Company**  
**GAS (Corp ID 39)**  
**Status of Advice Letter 4807G/7038E**  
**As of November 13, 2023**

Subject: Pacific Gas and Electric Company's Percentage of Income Payment Plan Bill Cap Update and Tariff Changes in Compliance with Resolution E-5200

Division Assigned: Energy

Date Filed: 10-10-2023

Date to Calendar: 10-13-2023

Authorizing Documents: E-5200

<b>Disposition:</b>	<b>Accepted</b>
<b>Effective Date:</b>	<b>01-17-2023</b>

Resolution Required: No

Resolution Number: None

Commission Meeting Date: None

CPUC Contact Information:

[edtariffunit@cpuc.ca.gov](mailto:edtariffunit@cpuc.ca.gov)

AL Certificate Contact Information:

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(415)973-4587

[PGETariffs@pge.com](mailto:PGETariffs@pge.com)

**PUBLIC UTILITIES COMMISSION**  
505 Van Ness Avenue  
San Francisco CA 94102-3298



To: Energy Company Filing Advice Letter

From: Energy Division PAL Coordinator

Subject: Your Advice Letter Filing

The Energy Division of the California Public Utilities Commission has processed your recent Advice Letter (AL) filing and is returning an AL status certificate for your records.

The AL status certificate indicates:

- Advice Letter Number
- Name of Filer
- CPUC Corporate ID number of Filer
- Subject of Filing
- Date Filed
- Disposition of Filing (Accepted, Rejected, Withdrawn, etc.)
- Effective Date of Filing
- Other Miscellaneous Information (e.g., Resolution, if applicable, etc.)

The Energy Division has made no changes to your copy of the Advice Letter Filing; please review your Advice Letter Filing with the information contained in the AL status certificate, and update your Advice Letter and tariff records accordingly.

All inquiries to the California Public Utilities Commission on the status of your Advice Letter Filing will be answered by Energy Division staff based on the information contained in the Energy Division's PAL database from which the AL status certificate is generated. If you have any questions on this matter please contact the:

Energy Division's Tariff Unit by e-mail to  
**[edtariffunit@cpuc.ca.gov](mailto:edtariffunit@cpuc.ca.gov)**

October 10, 2023

**Advice 4807-G/7038-E**

(Pacific Gas and Electric Company ID U 39 M)

Public Utilities Commission of the State of California

**Subject: Pacific Gas and Electric Company's Percentage of Income Payment Plan Bill Cap Update and Tariff Changes in Compliance with Resolution E-5200**

**Purpose**

On January 17, 2023, Pacific Gas and Electric Company (PG&E) submitted Advice Letter (AL) 4702-G/6831-E in accordance with Ordering Paragraph (OP) 4 of Resolution E-5200 (Resolution), to update the Percentage of Income Payment Plan (PIPP) annual bill caps based on the June 1, 2022 California Alternate Rates for Energy (CARE) income guidelines. In that AL, PG&E also provided minor changes to the tariffs consistent with Resolution E-5200 and pilot participation allocation changes necessitated by Pioneer Community Energy's (Pioneer) withdrawal from the pilot.

On October 10, 2023, PG&E submitted a letter to the Energy Division to withdraw the AL without prejudice in response to Energy Division Staff feedback that the AL should have been submitted with a Tier 2 (as opposed to Tier 1) designation because it included changes to the PIPP participation caps. Energy Division Staff cited General Order 96-B Industry Rule § 5.2(1), which states, "a change in a rate or charge pursuant to an index or formula that the Commission has approved for use in an advice letter by the Utility submitting the advice letter but that the Utility has not used previously for this purpose."

Accordingly, PG&E submits this AL to update the designation from Tier 1 to Tier 2 as requested by Energy Division Staff. This AL replaces AL 4702-G/6831-E and includes no further changes besides the updated designation.

**Background**

D.21-10-012 authorized PG&E, Southern California Edison, San Diego Gas & Electric, and Southern California Gas Company (together, the Investor-Owned Utilities, or IOUs) to establish PIPP pilot programs which set utility bill payment amounts at a percentage of participating customers' monthly income. Monthly bill caps will be standardized for households in two income tiers: 0-100 percent and 101-200 percent of Federal Poverty

Guidelines. The Decision required the IOUs to update bill caps annually to reflect current income guidelines, concurrently with CARE program income guideline updates.<sup>1</sup>

The Decision required the IOUs to file Tier 3 advice letters within 120 days that described their PIPP pilots. On February 4, 2022, PG&E filed AL 4569-G/6493-E jointly with participating community choice aggregators,<sup>2</sup> which provided illustrative gas and electric bill caps based on the then-effective June 2021 CARE program income guidelines.

Resolution E-5200 ordered PG&E to file a Tier 1 advice letter to establish PIPP bill caps within 30 days of the passage of the Resolution according to the June 2022 CARE income guidelines and, beginning in 2024, to include the updated PIPP bill caps within the same annual Tier 1 advice letter filing that updates the CARE income guidelines.<sup>3</sup> Starting in 2024, the IOUs are to update PIPP bill caps with the same effective dates as CARE income guidelines.<sup>4</sup>

On January 11, 2023, Pioneer and PG&E jointly submitted an advice letter<sup>5</sup> to request Pioneer's withdrawal from the PIPP pilot, and that Pioneer's PIPP customer participation allocation be reallocated to PG&E in order to maintain the authorized 5,000-customer cap.

On January 17, 2023, PG&E submitted AL 4702-G/6831-E in accordance with OP 4 of Resolution E-5200 to update the PIPP annual bill caps based on the June 1, 2022 CARE income guidelines. The AL also included updates to the pilot participation allocation amongst the participating Community Choice Aggregators (CCAs) and PG&E to reflect Pioneer's withdrawal from the PIPP pilot.

On October 10, 2023, PG&E submitted a letter to the Energy Division to withdraw the AL without prejudice in response to Energy Division Staff feedback that the AL was incorrectly submitted as a Tier 1 AL.

## **Discussion**

PG&E respectfully submits this advice letter to update the PIPP bill caps consistent with the updated 2022 CARE income guidelines:

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<sup>1</sup> D.21-10-012, Attachment A, p. 4.

<sup>2</sup> Central Coast Community Energy Advice 31-E; East Bay Community Energy Advice 36-E; MC E Advice 59-E; Pioneer Community Energy Advice 10-E; Redwood Coast Energy Authority Advice RCEA-014-E; Valley Clean Energy Alliance Advice 12-E.

<sup>3</sup> Res. E-5200, OP 4.

<sup>4</sup> Res. E-5200, p. 44.

<sup>5</sup> Advice Letter 4698-G/6823-E and 12-E.

<b>2022-2023 IOU Bill Caps</b>	<b>Ratio 75/25 – Statewide Cap</b>
0-100% of FPG PIPP Cap	\$38.00
Electric Bill Cap	\$29.00
Gas Bill Cap	\$9.00
101-200% of FPG PIPP Cap	\$115.00
Electric Bill Cap	\$86.00
Gas Bill Cap	\$29.00

Furthermore, PG&E has revised the generation and non-generation ratio to align with the updated Electric Bill Caps:

<b>2022-2023 PG&amp;E's Generation &amp; Non-Generation Costs for Electric Bill Cap</b>	<b>Ratio 38/62</b>
0-100% of FPG	\$29.00
Electric Generation Cap (CCA Charges)	\$11.00
Electric Non-Generation Cap (PG&E Charges)	\$18.00
101-200% of FPG	\$86.00
Electric Generation Cap (CCA Charges)	\$33.00
Electric Non-Generation Cap (PG&E Charges)	\$53.00

PG&E respectfully submits this update to PIPP pilot participation caps connected to Pioneer's withdrawal from the Pilot.

<b>Customer Group</b>	<b>Total # of CARE Customers</b>	<b>Ratio of CARE CCA to PG&amp;E Bundled CARE Customers</b>	<b>CCA PIPP Participation Cap</b>
<b>Total CARE Bundled</b>	848,864		
Central Coast Community Energy (3CE)	87,942	10%	518
East Bay Community Energy (EBCE)	120,139	14%	708
MCE	87,942	10%	518
Redwood Coast Energy Authority (RCEA)	15,555	2%	92
Valley Clean Energy (VCE)	12,424	1%	73
<b>PIPP Pilot Summary</b>			
Total CCA (Unbundled) Participation Target	1,909		
Total PG&E Bundled Participation Target	3,091		
Total PIPP Pilot Participation	5,000		

### **Tariff Revisions**

PG&E is submitting the following revised tariffs to reflect the changes discussed in this AL:

- E-PIPP - Updated table B (participation), C (Statewide electric and gas bill caps), D (PG&E Electric Generation and Non-Generation PIPP Bill caps)
- G-PIPP - Updated table B (participation), C (Statewide electric and gas bill caps), D (PG&E Electric Generation and Non-Generation PIPP Bill caps)
- PIPP ELEC Rule 19.5 – Updated CARE gross annual household income table
- PIPP GAS Rule 19.5 – Updated CARE gross annual household income table

This submittal would not increase any current rate or charge, cause the withdrawal of service, or conflict with any rate schedule or rule.

**Protests**

Anyone wishing to protest this submittal may do so by letter sent electronically via E-mail, no later than October 30, 2023, which is 20 days after the date of this submittal. Protests must be submitted to:

CPUC Energy Division  
ED Tariff Unit  
E-mail: EDTariffUnit@cpuc.ca.gov

The protest shall also be electronically sent to PG&E via E-mail at the address shown below on the same date it is electronically delivered to the Commission:

Sidney Bob Dietz II  
Director, Regulatory Relations  
c/o Megan Lawson  
E-mail: PGETariffs@pge.com

Any person (including individuals, groups, or organizations) may protest or respond to an advice letter (General Order 96-B, Section 7.4). The protest shall contain the following information: specification of the advice letter protested; grounds for the protest; supporting factual information or legal argument; name and e-mail address of the protestant; and statement that the protest was sent to the utility no later than the day on which the protest was submitted to the reviewing Industry Division (General Order 96-B, Section 3.11).

**Effective Date**

Pursuant to General Order (GO) 96-B, Industry Rule §5.2(1), this advice letter is submitted with a Tier 2 designation. PG&E requests that this Tier 2 advice submittal become effective retroactive to the submittal date of AL 4702-G/6831-E, which is January 17, 2023, because the Commission previously approved the AL and PG&E has already updated the PIPP participation caps to reflect Pioneer's withdrawal from the pilot.

**Notice**

In accordance with General Order 96-B, Section IV, a copy of this advice letter is being sent electronically to parties shown on the attached list R.18-07-005. Address changes to the General Order 96-B service list should be directed to PG&E at email address PGETariffs@pge.com. For changes to any other service list, please contact the Commission's Process Office at (415) 703-2021 or at Process\_Office@cpuc.ca.gov. Send all electronic approvals to PGETariffs@pge.com. Advice letter submittals can also be accessed electronically at: <http://www.pge.com/tariffs/>.





# ADVICE LETTER SUMMARY

## ENERGY UTILITY



MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No.: Pacific Gas and Electric Company (ID U39 M)

Utility type:

- ELC       GAS       WATER  
 PLC       HEAT

Contact Person: Kimberly Loo

Phone #: (415)973-4587

E-mail: PGETariffs@pge.com

E-mail Disposition Notice to: KELM@pge.com

EXPLANATION OF UTILITY TYPE

ELC = Electric      GAS = Gas      WATER = Water  
 PLC = Pipeline      HEAT = Heat

(Date Submitted / Received Stamp by CPUC)

Advice Letter (AL) #: 4807-G/7038-E

Tier Designation: 2

Subject of AL: Pacific Gas and Electric Company's Percentage of Income Payment Plan Bill Cap Update and Tariff Changes in Compliance with Resolution E-5200

Keywords (choose from CPUC listing): Compliance

AL Type:  Monthly  Quarterly  Annual  One-Time  Other:

If AL submitted in compliance with a Commission order, indicate relevant Decision/Resolution #: Resolution E-5200

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL: Yes, AL 4702-G/6831-E

Summarize differences between the AL and the prior withdrawn or rejected AL: Changed Tier Designation

Confidential treatment requested?  Yes  No

If yes, specification of confidential information:

Confidential information will be made available to appropriate parties who execute a nondisclosure agreement. Name and contact information to request nondisclosure agreement/ access to confidential information:

Resolution required?  Yes  No

Requested effective date: 1/17/23

No. of tariff sheets: 27

Estimated system annual revenue effect (%): N/A

Estimated system average rate effect (%): N/A

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected: See Attachment 1

Service affected and changes proposed<sup>1</sup>: N/A

Pending advice letters that revise the same tariff sheets: N/A

<sup>1</sup>Discuss in AL if more space is needed.

**Protests and correspondence regarding this AL are to be sent via email and are due no later than 20 days after the date of this submittal, unless otherwise authorized by the Commission, and shall be sent to:**

California Public Utilities Commission  
Energy Division Tariff Unit Email:  
[EDTariffUnit@cpuc.ca.gov](mailto:EDTariffUnit@cpuc.ca.gov)

Contact Name: Sidnev Bob Dietz II. c/o Megan Lawson  
Title: Director, Regulatory Relations  
Utility/Entity Name: Pacific Gas and Electric Company  
  
Telephone (xxx) xxx-xxxx:  
Facsimile (xxx) xxx-xxxx:  
Email: PGETariffs@pge.com

Contact Name:  
Title:  
Utility/Entity Name:  
  
Telephone (xxx) xxx-xxxx:  
Facsimile (xxx) xxx-xxxx:  
Email:

CPUC  
Energy Division Tariff Unit  
505 Van Ness Avenue  
San Francisco, CA 94102

Clear Form

Cal P.U.C. Sheet No.	Title of Sheet	Cancelling Cal P.U.C. Sheet No.
38871-G*	GAS SCHEDULE G-PIPP PERCENTAGE OF INCOME PAYMENT PLAN (PIPP) PILOT Sheet 1	
38872-G*	GAS SCHEDULE G-PIPP PERCENTAGE OF INCOME PAYMENT PLAN (PIPP) PILOT Sheet 2	
38873-G*	GAS SCHEDULE G-PIPP PERCENTAGE OF INCOME PAYMENT PLAN (PIPP) PILOT Sheet 3	
38874-G*	GAS SCHEDULE G-PIPP PERCENTAGE OF INCOME PAYMENT PLAN (PIPP) PILOT Sheet 4	
38875-G*	GAS SCHEDULE G-PIPP PERCENTAGE OF INCOME PAYMENT PLAN (PIPP) PILOT Sheet 5	
38876-G*	GAS SCHEDULE G-PIPP PERCENTAGE OF INCOME PAYMENT PLAN (PIPP) PILOT Sheet 6	
38877-G*	GAS SCHEDULE G-PIPP PERCENTAGE OF INCOME PAYMENT PLAN (PIPP) PILOT Sheet 7	
38878-G*	GAS RULE NO. 19.5 PERCENTAGE OF INCOME PAYMENT PLAN (PIPP) PILOT PROGRAM ELIGIBILITY AND CERTIFICATION RULES FOR INDIVIDUALLY METERED GAS CUSTOMERS Sheet 1	
38879-G*	GAS RULE NO. 19.5 PERCENTAGE OF INCOME PAYMENT PLAN (PIPP) PILOT PROGRAM ELIGIBILITY AND CERTIFICATION RULES FOR INDIVIDUALLY METERED GAS CUSTOMERS Sheet 2	
38880-G*	GAS RULE NO. 19.5 PERCENTAGE OF INCOME PAYMENT PLAN (PIPP) PILOT PROGRAM ELIGIBILITY AND CERTIFICATION RULES FOR INDIVIDUALLY METERED GAS CUSTOMERS Sheet 3	
38881-G*	GAS TABLE OF CONTENTS Sheet 1	38869-G
38882-G*	GAS TABLE OF CONTENTS Sheet 2	38870-G

<b>Cal P.U.C. Sheet No.</b>	<b>Title of Sheet</b>	<b>Cancelling Cal P.U.C. Sheet No.</b>
38883-G*	GAS TABLE OF CONTENTS Sheet 7	38769-G



**GAS SCHEDULE G-PIPP**

Sheet 1

**PERCENTAGE OF INCOME PAYMENT PLAN (PIPP) PILOT**

**APPLICABILITY:** The Percentage of Income Payment Plan (PIPP) pilot program is a four-year pilot program subject to a maximum participation cap of 5,000 PG&E residential gas or electric customers, as set forth in California Public Utilities Commission (CPUC or Commission) Decision (D.) 21-10-012. The purpose of the PIPP pilot is to test whether a PIPP program can (i) reduce the number of low-income households at risk of disconnection, (ii) encourage participation in energy saving and energy management programs, (iii) increase access to essential levels of energy service, and (iv) control PIPP program costs.

(N)

The PIPP pilot program is applicable only to residential gas and electric customers of Pacific Gas and Electric Company, Southern California Edison Company, San Diego Gas and Electric Company, and Southern California Gas Company, as well as the Community Choice Aggregation (CCA) electric service providers in California who elect to participate in the PIPP pilot program in the service territories of the above investor-owned utilities.

Due to service territory differences across the investor-owned utilities, or the provision of gas versus electric service by each utility company, it is possible for a PIPP customer to be served by two separate utility companies. The overall capped PIPP energy bill will be split into separate gas versus electric bill caps, and separate CCA versus investor-owned utility capped portions of the electric bill. PIPP bill caps may not be available in local or municipal utility service areas.

Statewide, up to 15,000 customers may participate in the pilots. The following pilot participation caps will apply by utility: Pacific Gas and Electric Company (PG&E) 5,000; Southern California Gas Company (SoCalGas) 5,000; Southern California Edison Company (SCE) 4,000; and San Diego Gas & Electric Company (SDG&E) 1,000. Target enrollment levels for each utility's pilot effective six months after pilot enrollment begins: PG&E 2,500; SoCalGas 2,500; SCE 2,000; and SDG&E 500.

Schedule G-PIPP is applicable to residential gas service in single-family dwellings and in flats and apartments separately metered by PG&E, and to gas premises which meet the applicability criteria set forth in residential gas service Schedule G-1, where the applicant qualifies for California Alternate Rates for Energy (CARE) under gas Schedule GL-1 and the CARE eligibility and certification criteria set forth in Gas Rule 19.1, and the PIPP eligibility and certification criteria set forth in Gas Rule 19.5. CARE gas customers who procure gas supply from a party other than PG&E by taking Schedule GL-1 service in conjunction with Schedule G-CT—Core Gas Aggregation Service, are categorically ineligible for PIPP participation.

PIPP service is available only on Schedule GL-1 pursuant to D.21-10-012 directing that utilities may limit PIPP pilot participation to customers enrolled in the most commonly enrolled residential rates. Further, PIPP service is not available to a master metered operator and its sub-metered tenants, any customer without a Smart Meter, any customer billed in PG&E's Advanced Billing System (ABS), any customer on PG&E's Budget Billing program, or any customer enrolled in any other pilot. A PIPP customer terminating CARE service will be removed from the PIPP pilot.

(N)

(Continued)

<i>Advice</i>	4807-G	<i>Issued by</i>	<i>Submitted</i>	October 10, 2023
<i>Decision</i>	D.21-10-012	<b>Meredith Allen</b>	<i>Effective</i>	
		<i>Vice President, Regulatory Affairs</i>	<i>Resolution</i>	E-5200



**GAS SCHEDULE G-PIPP**

Sheet 2

**PERCENTAGE OF INCOME PAYMENT PLAN (PIPP) PILOT**

APPLICABILITY  
(Cont'd):

PIPP participants may concurrently participate in PG&E's Arrearage Management Program (AMP), which provides specified forgiveness of past due owed bill amounts as set forth in Gas Rule 9, Part G.

PIPP service is available for electric CCA CARE customers only in those CCA areas which agree to participate in the PIPP pilot. Gas Core Transport Agent (CTA) customers who procure gas service from third party suppliers are categorically ineligible for PIPP. For purposes of the PIPP pilot, PG&E will exclude a customer from eligibility for both gas and electric PIPP service if the customer is ineligible for either gas or electric PIPP service. Please see Gas Rule 19.5 for additional details on the terms and conditions of service for eligibility for gas PIPP service.

Schedule G-PIPP is limited to customers who are enrolled in the CARE program and who either (i) are located in one of the top 20 zip codes with the highest rates of recurring disconnections prior to the disconnections moratorium, as shown in Table A below, or (ii) have been disconnected 2 or more times during the 12 months prior to the disconnections moratorium.

**TABLE A  
PG&E's Top 20 PIPP Eligible Zip Codes**

ZIP Code	City Name	County Name
93304	BAKERSFIELD	KERN
93305	BAKERSFIELD	KERN
93306	BAKERSFIELD	KERN
93307	BAKERSFIELD	KERN
93308	BAKERSFIELD	KERN
93309	BAKERSFIELD	KERN
93458	SANTA MARIA	SANTA BARBARA
93702	FRESNO	FRESNO
93705	FRESNO	FRESNO
93706	FRESNO	FRESNO
93722	FRESNO	FRESNO
93726	FRESNO	FRESNO
93727	FRESNO	FRESNO
94509	ANTIOCH	CONTRA COSTA
94533	FAIRFIELD	SOLANO
94565	PITTSBURG	CONTRA COSTA
94590	VALLEJO	SOLANO
95205	STOCKTON	SAN JOAQUIN
95206	STOCKTON	SAN JOAQUIN
95207	STOCKTON	SAN JOAQUIN

(N)

(N)

(Continued)



**GAS SCHEDULE G-PIPP**  
PERCENTAGE OF INCOME PAYMENT PLAN (PIPP) PILOT

Sheet 3

APPLICABILITY  
(Cont'd):

Schedule G-PIPP eligibility for customers who have been disconnected 2 or more times during the 12 months prior to the Disconnections Moratorium may take PIPP service in any portion of the PG&E service territory and may occur outside of the top 20 zip codes listed above in Table A but is subject to pilot program limits at 5,000 participants, and PG&E's PIPP recruitment and pilot design objectives.

In addition, D.21-10-012 directed that electric CCA's receive a proportional share of the 5,000 PIPP participants available to PG&E. Table B sets forth the allocation of PIPP customers to the participating CCA's.

**TABLE B**  
**PIPP Pilot Participation Targets of Bundled and Unbundled Customers**

Customer Group	Total # of CARE Customers	Ratio of CARE CCA to PG&E Bundled CARE Customers	CCA PIPP Participation Cap
<b>Total CARE Bundled</b>	848,864		
Central Coast Community Energy (3CE)	87,942	10%	518
East Bay Community Energy (EBCE)	120,139	14%	708
MCE	87,942	10%	518
Redwood Coast Energy Authority (RCEA)	15,555	2%	92
Valley Clean Energy (VCE)	12,424	1%	73
<b>PIPP Pilot Summary</b>			
Total CCA (Unbundled) Participation Target	1,909		
Total PG&E Bundled Participation Target	3,091		
Total PIPP Pilot Participation	5,000		

Table A for the top 20 zip codes and Table B for the CCA allocation of PIPP pilot participation limits were developed in late 2021. Tables A and B may both be adjusted over time during the four-year PIPP pilot as may be required for experimental pilot evaluation or other goals of the PIPP pilot.

TERRITORY:

This rate schedule applies everywhere PG&E provides gas service.

(N)

(N)

(Continued)



**GAS SCHEDULE G-PIPP**

Sheet 4

**PERCENTAGE OF INCOME PAYMENT PLAN (PIPP) PILOT**

**RATES:**

Customers taking service on this rate schedule will receive a maximum monthly PIPP bill cap as set forth in the table below, prior to any applicable taxes and fees. Based on the PIPP participant's household income level, and number of persons in the household, and subject to the PIPP eligibility and certification criteria set forth in Gas Rule 19.5, the PIPP participant will be categorized as falling into either the (a) 0% to 100% of Federal Poverty Guidelines (FPG) group, or (b) the 101% to 200% of FPG group.

Tables C and D below present the PIPP overall bill caps, as well as the breakdown of the overall PIPP bill cap into gas versus electric bill caps, in Table C, and of the electric bill into generation and non-generation bill caps, in Table D, for participating CCA electric customers.

The gas and electric PIPP bill splits shown in Table C will be used by all California utilities. Conversely, the electric generation and non-generation PIPP bill splits shown in Table D are specific to PG&E's territory, and other California electric utilities may use a different PIPP bill split for electric generation and non-generation bill caps. These bill caps are in effect from January 1, 2023 to May 31, 2024.

**TABLE C  
Statewide Electric & Gas PIPP Bill Caps**

<b>2022/2023 IOU Bill Caps</b>	<b>Ratio 75/25</b>
0-100% of FPG PIPP Cap	\$38.00
Electric Bill Cap	\$29.00
Gas Bill Cap	\$9.00
101-200% of FPG PIPP Cap	\$115.00
Electric Bill Cap	\$86.00
Gas Bill Cap	\$29.00

(N)

(N)

(Continued)



**GAS SCHEDULE G-PIPP**  
PERCENTAGE OF INCOME PAYMENT PLAN (PIPP) PILOT

Sheet 5

RATES (Cont'd):

**TABLE D**  
**PG&E Territory Electric Generation and Non-Generation PIPP Bill Caps**

(N)

Ratio of Bill Charges (Electric/Gas)	38/62
0-100% of FPG	\$29.00
Electric Generation Cap (CCA Charges)	\$11.00
Electric Non-Generation Cap (PG&E Charges)	\$18.00
101-200% of FPG	\$86.00
Electric Generation Cap (CCA Charges)	\$33.00
Electric Non-Generation Cap (PG&E Charges)	\$53.00

The above PIPP bill caps will be updated each year, starting in 2024, as CARE income guidelines set forth in Gas Rule 19.1 are updated. The overall CARE income guidelines for households of three persons are used to set the two PIPP bill caps shown above. The overall PIPP bill cap is \$38 for PIPP participants verifying household income of 0% to 100% of FPG and is \$115 for PIPP participants in the 101-200% of FPG category. All customers otherwise eligible for CARE by being 0% to 200% of FPG will be assumed to be in the 101% to 200% of FPG category unless proof is provided of 0-100% of FPG eligibility.

For the PIPP pilot, the maximum household energy bill is first established, and is then split between gas and electric service. The electric bill is then split into a PG&E portion and a CCA generation portion, where applicable for participating CCA PIPP pilot electric customers.

The PIPP customer's monthly bill will be the lower of the PIPP gas bill cap, or the customer's otherwise applicable monthly gas CARE bill.

Once per year, the otherwise applicable monthly CARE bill will be the bill after the application of the gas California Climate Credit.

The bill discount attributable to participation in the PIPP pilot is equal to the CARE bill prior to any utility user taxes or other taxes and fees, and the PIPP bill prior to any utility user taxes or other taxes and fees. The lower of the monthly PIPP bill or the monthly CARE bill will be the basis for the application of utility user taxes or other taxes and fees.

(N)

(Continued)

Advice 4807-G  
Decision D.21-10-012

Issued by  
**Meredith Allen**  
Vice President, Regulatory Affairs

Submitted  
Effective  
Resolution

October 10, 2023  
  
E-5200



**GAS SCHEDULE G-PIPP**

Sheet 6

**PERCENTAGE OF INCOME PAYMENT PLAN (PIPP) PILOT**

RATES (Cont'd): The PIPP discounts will be applied as line-item bill discounts and as a residual reduction to gas transportation charges. PG&E will recover gas PIPP bill discounts in gas transportation rates in the following year as set forth in Gas Preliminary Statement Part FT, Percentage of Income Payment Plan Balancing Account – Gas (PIPPBA-G), to record and track the gas portion of the revenue shortfall, or discount, from the PIPP bill cap pursuant to D.21-10-012.

In addition, administrative costs incurred to implement the PIPP pilot program will be recorded in the Gas Preliminary Statement Part FU, Percentage of Income Payment Plan Memorandum Account – Gas (PIPPMA-G), to track the incremental administrative costs of the PIPP pilots pursuant to D.21-10-012.

**SPECIAL CONDITIONS:**

1. **OTHERWISE APPLICABLE SCHEDULE:** The Special Conditions of the Customer’s otherwise applicable rate schedule will apply to this schedule.

2. **ELIGIBILITY:** To be eligible to participate in G-PIPP, customers must meet all the requirements provided in the applicability section above and have received direct outreach by PG&E, a participating electric CCA, or a community-based organization authorized to act on behalf of PG&E and/or the participating CCA to enroll in the PIPP pilot (or “PIPP Pilot Implementers”). Outreach and enrollment into the PIPP pilot will be in accordance with PG&E’s PIPP recruitment and pilot design objectives.

As set forth above, CTA gas customers are not eligible for PIPP. Only bundled gas or electric customers, participating electric CCA areas, and electric Transitional Bundled Service Customers are eligible for PIPP. From among the eligible CARE population, PIPP Pilot Implementers will recruit participants into the PIPP pilot as may be appropriate to meet pilot experimental design and evaluation objectives. PIPP customers seeking the PIPP bill caps associated with 0-100% of FPG status must certify their eligibility for such categorization as set forth in Gas Rule 19.5.

3. **MAINTAINING PIPP PILOT STATUS:** PIPP pilot participants must maintain all pilot requirements to remain in the PIPP pilot, including all CARE programmatic requirements. Additionally, if a PIPP pilot participant moves within the same utility service territory (and establishes service at the new location within 30 days of terminating service at the previous location), they will remain enrolled in the pilot. Otherwise, the customer will be removed and will receive notice of how to apply to participate in the PIPP pilot in other service territories or their current service territory if service is established at a new location more than 30 days from terminating service at the previous location.

PIPP pilot participants who are removed from the PIPP pilot due to not maintaining all requirements may be subject to the waitlist process described in Special Condition 4.

(N)

(N)

(Continued)

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**GAS SCHEDULE G-PIPP**  
PERCENTAGE OF INCOME PAYMENT PLAN (PIPP) PILOT

Sheet 7

SPECIAL  
CONDITIONS  
(Cont'd):

4. WAITLIST PROCESS: Eligible customers who have received direct outreach from PIPP Pilot Implementers (as defined in the ELIGIBILITY section above) and have completed the applicable enrollment process for the PIPP pilot will be placed on a wait list if PG&E or a participating CCA has reached its allocated participation cap. In addition, PG&E may place PIPP customers facing disconnection, or customers where a new CCA other than those listed above in Table B elects to participate in the PIPP pilot, on the wait list only if slots are available and they are selected.

Eligible customers will be notified if they have been placed on the wait list and may subsequently receive follow-up outreach if slots in the PIPP pilot become available and they are selected.

5. INDEPENDENT EVALUATOR. D.21-10-012 directs that an independent consulting firm be contracted to perform an evaluation of the PIPP pilot. Subject to guidance from the Independent Evaluator, the Commission, or agreement by stakeholders, recruitment may or may not use a waitlist process (as described in Special Condition 4) to backfill any portion of the 5,000 participation slots. In addition, participation may be recruited for both the top 20 zip codes and outside of the top 20 zip codes, or among the participating electric CCA's, as may be needed for pilot experimental design and analysis of the PIPP pilot using the evaluation criteria specified in D.21-10-012. Further, other such adjustments as may be reasonable may be undertaken. For example, evaluation of a range of variables and alternate PIPP program parameters may require an experimental design that may set goals or limits upon customer recruitment attributes to achieve as robust and statistically valid an analytical result or conclusion as possible.

An analysis report by the independent Evaluator is due within 25 months of the approval of all PIPP implementation advice letters based on the first 18 months of the pilot and may contain recommendations for program revisions that may modify various attributes of the PIPP pilot. Such modifications may occur during the four years of the PIPP pilot, and other PIPP modifications may occur as the Commission considers the overall future of PIPP after the completion of the four-year pilot.

(N)

(N)



**GAS RULE NO. 19.5**

Sheet 1

**PERCENTAGE OF INCOME PAYMENT PLAN (PIPP) PILOT PROGRAM ELIGIBILITY AND CERTIFICATION RULES FOR INDIVIDUALLY METERED GAS CUSTOMERS**

**A. GENERAL**

(N)

The Percentage of Income Payment Plan (PIPP) pilot program was established by the Commission in Decision (D.) 21-10-012. The PIPP program is a four-year pilot program available only to a maximum of 5,000 PG&E participants, as set forth in Schedule G-PIPP. To be eligible for the PIPP pilot, customers must be individually metered by PG&E and must participate in the California Alternate Rates for Energy (CARE) program. Please see Schedule G-PIPP for more details.

Qualifying applicants for PIPP shall be placed into the PIPP pilot in accordance with Schedule G-PIPP starting with the first day of the next Billing Cycle after selection for the PIPP pilot program by PG&E, or as otherwise communicated by PG&E.

**B. ELIGIBILITY**

To be eligible to participate in the PIPP pilot, individually metered applicants/customers must be enrolled in CARE. Additionally, PG&E will have discretion on how to fill the limited 5,000 PIPP slots as set forth in Schedule G-PIPP.

While CARE requires applicants to verify only that household income and number of persons in the household is between 0-200% of the Federal Poverty Level (FPG) guidelines, PIPP participation has a special category for 0-100% of FPG. While PG&E will randomly verify the eligibility of CARE applicants following enrollment, special separate proof of income and eligibility verification must be provided within 90 days for all PIPP participants seeking to be categorized in the 0-100% of FPG group.

Participants who request a bill cap for 101-200% of Federal Poverty Guidelines will be subject to the CARE post-enrollment verification processes. PIPP participants will not be required to verify their income if they have verified their income for CARE within the past two years. Utilities will contract with community-based organizations to provide upfront income verification services for PIPP pilots during pilot intake and enrollment if such community-based organizations currently provide upfront income verification services for CARE and/or Energy Savings Assistance Program (ESAP). The PIPP pilots will rely on the CARE income reverification processes and will not have separate income reverification requirements.

Applicants on PIPP will also be subject to the CARE criteria that households with electric usage above 400% of baseline allowance must provide proof of qualifying household income, including IRS Tax Return Transcripts, agree to participate in the Energy Savings Assistance program, and keep their usage below 600% of baseline allowance to remain enrolled in CARE<sup>1</sup>. Applicants may be removed from the CARE program if their monthly electric usage exceeds 600% of baseline allowance.

<sup>1</sup> All CARE eligibility standard and high-usage Post Enrollment Verification (PEV) requests will be frozen for customers affected by a disaster as described in the Emergency Consumer Protection Plan definition in Electric Rule 1.

(N)

(Continued)

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**GAS RULE NO. 19.5**

Sheet 2

**PERCENTAGE OF INCOME PAYMENT PLAN (PIPP) PILOT PROGRAM ELIGIBILITY AND CERTIFICATION RULES FOR INDIVIDUALLY METERED GAS CUSTOMERS**

**B. ELIGIBILITY (Cont'd.)**

(N)

Total gross annual income for all persons in the applicant's household may not exceed the following:

Number of Persons in Household	Total Gross Annual Household Income (Effective June 1, 2022 to May 31, 2023)
1-2	\$36,620
3	\$46,060
4	\$55,500
5	\$64,940
6	\$74,380
7	\$83,820
8	\$93,260
Each additional member, add:	\$9,440

The above income cutoffs by the number of persons in the household are set at 200% of FPG guidelines. To qualify for the PIPP 0-100% of FPG category, a household must provide proof of income of one-half or less of the income cutoffs shown above.

**C. CERTIFICATION**

1. Individually metered PG&E customers, and other qualifying applicants in individually metered residential dwelling units:

All applicants for CARE certification must fill out and provide to PG&E Application Form No. 01-9077 (English/Spanish), 62-0972 (English/Chinese), 62-0973 (English/Vietnamese). There is no separate application required for the PIPP pilot program, but all PIPP participation will be as directed under the discretion of PIPP Pilot Implementers, based on the maximum cap of 5,000 PG&E PIPP participants, and other considerations as set forth in Schedule G-PIPP.

(N)

(Continued)



**GAS RULE NO. 19.5**

Sheet 3

**PERCENTAGE OF INCOME PAYMENT PLAN (PIPP) PILOT PROGRAM ELIGIBILITY AND CERTIFICATION RULES FOR INDIVIDUALLY METERED GAS CUSTOMERS**

C. CERTIFICATION (Cont'd)

(N)

2. Self-certification:

Self-certification will be used to determine income eligibility for the CARE program, as set forth in Gas Rule 19.1. Customers must sign a statement upon application indicating that PG&E may verify the Customer's eligibility at any time. If verification establishes that the Customer is ineligible, the Customer will be removed from the CARE program and PG&E may render corrective billings.

Self-certification is also applicable to PIPP pilot participants from 101-200% of the FPG. However, self-certification is not available to PIPP applicants seeking the 0-100% of FPG category. These applicants must instead provide documentation within 90 days to prove the household qualifies as 0-100% of FPG. Customers in PIPP failing to provide 0-100% of FPG proof will be defaulted to the 101-200% of FPG category for the PIPP pilot program. In all cases as may be applicable, Customer's ineligible for the CARE or PIPP service rendered may be removed from the CARE or PIPP program and PG&E may render corrective billings.

D. RECERTIFICATION REQUIREMENTS

Certification of individually metered PG&E CARE Customers is valid for a period of two years, or four years for customers that are determined to have a fixed income, except as provided in Section E.

Applicants either suspected of or proven to have provided incorrect information in their application for CARE and for PIPP pilot selection may be required to recertify at any time. Further, PG&E reserves the right to conduct random audits to determine applicants' eligibility. Failure by any party asked to provide proper proof of eligibility will result in disqualification of applicant's eligibility to receive the CARE and PIPP rate. PG&E may rebill Customers removed from the CARE program and PIPP pilot program for previous discounts received for which the participant did not qualify.

Upon PG&E's request that the CARE or PIPP applicant recertify eligibility following the regular expiration date of applicants' eligibility, the applicant will have 90 days to recertify, after which applicants not recertified may lose their eligibility under the CARE and PIPP program.

It is the responsibility of the applicant to immediately notify PG&E when they are no longer eligible for the CARE program.

E. MISAPPLICATION OF PIPP OR CARE

Certification for eligibility for the CARE program or PIPP pilot program that is made based upon incorrect information provided by the applicant shall constitute misapplication of PIPP or CARE for the period under which the applicant received PIPP or CARE. PG&E may rebill the account at the customer's/applicant's otherwise-applicable rate schedule for misapplication of PIPP or CARE. This may include billing PIPP participants incorrectly in the 0-100% FPG category at the PIPP bill caps applicable to the 100-200% of FPG category. Such billing shall be for a period up to the most recent three months in accordance with Rule 17.1. However, nothing in Rule 19.5 shall be interpreted as limiting PG&E's rights under any provisions of any applicable law or tariff.

(N)



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**Meredith Allen**  
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		Vice President, Regulatory Affairs	Resolution	E-5200

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**ELECTRIC SCHEDULE E-PIPP**  
PERCENTAGE OF INCOME PAYMENT PLAN (PIPP) PILOT

Sheet 1

APPLICABILITY: The Percentage of Income Payment Plan (PIPP) pilot program is a four-year pilot program subject to a maximum participation cap of 5,000 PG&E residential gas or electric customers, as set forth in California Public Utilities Commission (CPUC or Commission) Decision (D.) 21-10-012. The purpose of the PIPP pilot is to test whether a PIPP program can (i) reduce the number of low-income households at risk of disconnection, (ii) encourage participation in energy saving and energy management programs, (iii) increase access to essential levels of energy service, and (iv) control PIPP program costs.

The PIPP pilot program is applicable only to residential gas and electric customers of Pacific Gas and Electric Company, Southern California Edison Company, San Diego Gas and Electric Company, and Southern California Gas Company, as well as the Community Choice Aggregation (CCA) service providers in California who elect to participate in the PIPP pilot program in the service territories of the above investor-owned utilities.

Due to service territory differences across the investor-owned utilities, or the provision of gas versus electric service by each utility company, it is possible for a PIPP customer to be served by two separate utility companies. The overall capped PIPP energy bill will be split into separate gas versus electric bill caps, and separate CCA versus investor-owned utility capped portions of the bill. PIPP bill caps may not be available in local or municipal utility service areas.

Statewide, up to 15,000 customers may participate in the pilots. The following pilot participation caps will apply by utility: Pacific Gas and Electric Company (PG&E) 5,000; Southern California Gas Company (SoCalGas) 5,000; Southern California Edison Company (SCE) 4,000; and San Diego Gas & Electric Company (SDG&E) 1,000. Target enrollment levels for each utility's pilot effective six months after pilot enrollment begins: PG&E 2,500; SoCalGas 2,500; SCE 2,000; and SDG&E 500.

Schedule E-PIPP is applicable to single-phase and polyphase residential service in single-family dwellings and in flats and apartments separately metered by PG&E, and to farm service on the premises operated by the person whose residence is supplied through the same meter, where the applicant qualifies for California Alternate Rates for Energy (CARE) under Schedule D-CARE and the CARE eligibility and certification criteria set forth in Electric Rule 19.1, and the PIPP eligibility and certification criteria set forth in Electric Rule 19.5.

(N)

(N)

(Continued)

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**ELECTRIC SCHEDULE E-PIPP  
PERCENTAGE OF INCOME PAYMENT PLAN (PIPP) PILOT**

Sheet 3

APPLICABILITY  
(Cont'd):

**TABLE A  
PG&E's Top 20 PIPP Eligible Zip Codes**

(N)

ZIP Code	City Name	County Name
93304	BAKERSFIELD	KERN
93305	BAKERSFIELD	KERN
93306	BAKERSFIELD	KERN
93307	BAKERSFIELD	KERN
93308	BAKERSFIELD	KERN
93309	BAKERSFIELD	KERN
93458	SANTA MARIA	SANTA BARBARA
93702	FRESNO	FRESNO
93705	FRESNO	FRESNO
93706	FRESNO	FRESNO
93722	FRESNO	FRESNO
93726	FRESNO	FRESNO
93727	FRESNO	FRESNO
94509	ANTIOCH	CONTRA COSTA
94533	FAIRFIELD	SOLANO
94565	PITTSBURG	CONTRA COSTA
94590	VALLEJO	SOLANO
95205	STOCKTON	SAN JOAQUIN
95206	STOCKTON	SAN JOAQUIN
95207	STOCKTON	SAN JOAQUIN

Schedule E-PIPP eligibility for customers who have been disconnected 2 or more times during the 12 months prior to the Disconnections Moratorium may take PIPP service in any portion of the PG&E service territory and may occur outside of the top 20 zip codes listed above in Table A but is subject to pilot program limits at 5,000 participants, and PG&E's PIPP recruitment and pilot design objectives.

(N)

(Continued)

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**ELECTRIC SCHEDULE E-PIPP**  
PERCENTAGE OF INCOME PAYMENT PLAN (PIPP) PILOT

Sheet 4

APPLICABILITY  
(Cont'd):

In addition, D.21-10-012 directed that CCA's receive a proportional share of the 5,000 PIPP participants available to PG&E. Table B sets forth the allocation of PIPP customers to the participating CCA's.

(N)

**TABLE B**  
**PIPP Pilot Participation Targets of Bundled and Unbundled Customers**

Customer Group	Total # of CARE Customers	Ratio of CARE CCA to PG&E Bundled CARE Customers	CCA PIPP Participation Cap
<b>Total CARE Bundled</b>	848,864		
Central Coast Community Energy (3CE)	87,942	10%	518
East Bay Community Energy (EBCE)	120,139	14%	708
MCE	87,942	10%	518
Redwood Coast Energy Authority (RCEA)	15,555	2%	92
Valley Clean Energy (VCE)	12,424	1%	73
<b>PIPP Pilot Summary</b>			
Total CCA (Unbundled) Participation Target	1,909		
Total PG&E Bundled Participation Target	3,091		
Total PIPP Pilot Participation	5,000		

Table A for the top 20 zip codes and Table B for the CCA allocation of PIPP pilot participation limits were developed in late 2021. Tables A and B may both be adjusted over time during the four-year PIPP pilot as may be required for experimental pilot evaluation or other goals of the PIPP pilot.

TERRITORY:

This rate schedule applies everywhere PG&E provides electric service.

(N)

(Continued)



**ELECTRIC SCHEDULE E-PIPP**  
PERCENTAGE OF INCOME PAYMENT PLAN (PIPP) PILOT

Sheet 5

RATES:

Customers taking service on this rate schedule will receive a maximum monthly PIPP bill cap as set forth in the table below, prior to any applicable taxes and fees. Based on the PIPP participant's household income level, and number of persons in the household, and subject to the PIPP eligibility and certification criteria set forth in Electric Rule 19.5, the PIPP participant will be categorized as falling into either the (a) 0% to 100% of Federal Poverty Guidelines (FPG) group, or (b) the 101% to 200% of FPG group.

Tables C and D below present the PIPP overall bill caps, as well as the breakdown of the overall PIPP bill cap into gas versus electric bill caps, in Table C, and of the electric bill into generation and non-generation bill caps, in Table D, for participating CCA customers.

The gas and electric PIPP bill splits shown in Table C will be used by all California utilities. Conversely, the electric generation and non-generation PIPP bill splits shown in Table D are specific to PG&E's territory, and other California electric utilities may use a different PIPP bill split for electric generation and non-generation bill caps. These bill caps are in effect from January 1, 2023 to May 31, 2024.

**TABLE C**  
**Statewide Electric & Gas PIPP Bill Caps**

2022/2023 IOU Bill Caps	Ratio 75/25
0-100% of FPG PIPP Cap	\$38.00
Electric Bill Cap	\$29.00
Gas Bill Cap	\$9.00
101-200% of FPG PIPP Cap	\$115.00
Electric Bill Cap	\$86.00
Gas Bill Cap	\$29.00

(N)

(N)

(Continued)



**ELECTRIC SCHEDULE E-PIPP  
PERCENTAGE OF INCOME PAYMENT PLAN (PIPP) PILOT**

Sheet 6

RATES (Cont'd):

**TABLE D  
PG&E Territory Electric Generation and Non-Generation PIPP Bill Caps**

(N)

<b>Ratio of Bill Charges (Electric/Gas)</b>	38/62
0-100% of FPG	\$29.00
Electric Generation Cap (CCA Charges)	\$11.00
Electric Non-Generation Cap (PG&E Charges)	\$18.00
101-200% of FPG	\$86.00
Electric Generation Cap (CCA Charges)	\$33.00
Electric Non-Generation Cap (PG&E Charges)	\$53.00

The above PIPP bill caps will be updated each year, starting in 2024, as CARE income guidelines set forth in Electric Rule 19.1 are updated. The overall CARE income guidelines for households of three persons are used to set the two PIPP bill caps shown above. The overall PIPP bill cap is \$38 for PIPP participants verifying household income of 0% to 100% of FPG and is \$115 for PIPP participants in the 101-200% of FPG category. All customers otherwise eligible for CARE by being 0% to 200% of FPG will be assumed to be in the 101% to 200% of FPG category unless proof is provided of 0-100% of FPG eligibility.

For the PIPP pilot, the maximum household energy bill is first established, and is then split between gas and electric service. The electric bill is then split into a PG&E portion and a CCA generation portion, where applicable for participating CCA PIPP pilot customers.

The PIPP customer's monthly bill will be the lower of the PIPP electric bill cap, or the customer's otherwise applicable monthly CARE bill.

Two times per year, the otherwise applicable monthly CARE bill will be the bill after the application of the electric California Climate Credit.

The CARE discount will be calculated for CCA customers based on the total charges as if they were subject to bundled service rates.

The bill discount attributable to participation in the PIPP pilot is equal to the CARE bill prior to any utility user taxes or other taxes and fees, and the PIPP bill prior to any utility user taxes or other taxes and fees. The lower of the monthly PIPP bill or the monthly CARE bill will be the basis for the application of utility user taxes or other taxes and fees.

(N)

(Continued)



**ELECTRIC SCHEDULE E-PIPP**  
PERCENTAGE OF INCOME PAYMENT PLAN (PIPP) PILOT

Sheet 7

RATES (Cont'd): The PIPP discounts will be applied as line-item bill discounts and as a residual reduction to distribution charges, after D-CARE customers are exempted from the Wildfire Fund Charge and the CARE surcharge portion of the public purpose program charge used to fund the CARE discount. PG&E will track PG&E PIPP electric bill discounts, and will remit PIPP bill discounts associated with CCA generation rates after posting to applicable balancing accounts and recovering such PIPP PG&E and PIPP CCA generation bill discounts in Public Purpose Program rates in the following year as set forth in Electric Preliminary Statement Part JL, Percentage of Income Payment Plan Balancing Account – Electric (PIPPBA-E), to record and track the electric portion of the revenue shortfall, or discount, from the PIPP bill cap pursuant to D.21-10-012. Remittances to CCA's of PIPP bill discounts will be conducted in accordance with the practices set forth for the AMP in Commission Resolution E-5114.

In addition, administrative costs incurred to implement the PIPP pilot program will be recorded in the Electric Preliminary Statement Part JM, Percentage of Income Payment Plan Memorandum Account – Electric (PIPPMA-E), to track the incremental administrative costs of the PIPP pilots pursuant to D.21-10-012

SPECIAL CONDITIONS:

1. OTHERWISE APPLICABLE SCHEDULE: The Special Conditions of the Customer's otherwise applicable rate schedule will apply to this schedule.
2. ELIGIBILITY: To be eligible to participate in E-PIPP, customers must meet all the requirements provided in the applicability section above and have received direct outreach by PG&E, a participating CCA, or a community-based organization authorized to act on behalf of PG&E and/or the participating CCA to enroll in the PIPP pilot (or "PIPP Pilot Implementers"). Outreach and enrollment into the PIPP pilot will be in accordance with PG&E's PIPP recruitment and pilot design objectives.

As set forth above, DA customers are not eligible for PIPP. Only bundled, participating electric CCA areas, and Transitional Bundled Service Customers are eligible for PIPP. From among the eligible CARE population, PIPP Pilot Implementers will recruit participants into the PIPP pilot as may be appropriate to meet pilot experimental design and evaluation objectives. PIPP customers seeking the PIPP bill caps associated with 0-100% of FPG status must certify their eligibility for such categorization as set forth in Electric Rule 19.5.

(N)

(N)

(Continued)

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		<i>Vice President, Regulatory Affairs</i>	<i>Resolution</i>	E-5200



**ELECTRIC SCHEDULE E-PIPP**  
**PERCENTAGE OF INCOME PAYMENT PLAN (PIPP) PILOT**

Sheet 8

SPECIAL  
CONDITIONS  
(Cont'd):

3. MAINTAINING PIPP PILOT STATUS: PIPP pilot participants must maintain all pilot requirements to remain in the PIPP pilot, including all CARE programmatic requirements. Additionally, if a PIPP pilot participant moves within the same utility service territory (and establishes service at the new location within 30 days of terminating service at the previous location), they will remain enrolled in the pilot. Otherwise, the customer will be removed and will receive notice of how to apply to participate in the PIPP pilot in other service territories or their current service territory if service is established at a new location more than 30 days from terminating service at the previous location.

PIPP pilot participants who are removed from the PIPP pilot due to not maintaining all requirements may be subject to the waitlist process described in Special Condition 4.

4. WAITLIST PROCESS: Eligible customers who have received direct outreach from PIPP Pilot Implementers (as defined in the ELIGIBILITY section above) and have completed the applicable enrollment process for the PIPP pilot will be placed on a wait list if PG&E or a participating CCA has reached its allocated participation cap. In addition, PG&E may place PIPP customers facing disconnection, or customers where a new CCA other than those listed above in Table B elects to participate in the PIPP pilot, on the wait list only if slots are available and they are selected.

Eligible customers will be notified if they have been placed on the wait list and may subsequently receive follow-up outreach if slots in the PIPP pilot becomes available and they are selected.

5. INDEPENDENT EVALUATOR. D.21-10-012 directs that an independent consulting firm be contracted to perform an evaluation of the PIPP pilot. Subject to guidance from the Independent Evaluator, the Commission, or agreement by stakeholders, recruitment may or may not use a waitlist process (as described in Special Condition 4) to backfill any portion of the 5,000 participation slots. In addition, participation may be recruited for both the top 20 zip codes and outside of the top 20 zip codes, or among the participating CCA's, as may be needed for pilot experimental design and analysis of the PIPP pilot using the evaluation criteria specified in D.21-10-012. Further, other such adjustments as may be reasonable may be undertaken. For example, evaluation of a range of variables and alternate PIPP program parameters may require an experimental design that may set goals or limits upon customer recruitment attributes to achieve as robust and statistically valid an analytical result or conclusion as possible.

An analysis report by the independent Evaluator is due within 25 months of the approval of all PIPP implementation advice letters based on the first 18 months of the pilot and may contain recommendations for program revisions that may modify various attributes of the PIPP pilot. Such modifications may occur during the four years of the PIPP pilot, and other PIPP modifications may occur as the Commission considers the overall future of PIPP after the completion of the four-year pilot.

(N)

(N)



**ELECTRIC RULE NO. 19.5**

Sheet 1

**PERCENTAGE OF INCOME PAYMENT PLAN (PIPP) PILOT PROGRAM ELIGIBILITY AND CERTIFICATION RULES FOR INDIVIDUALLY METERED ELECTRIC CUSTOMERS**

**A. GENERAL**

(N)

The Percentage of Income Payment Plan (PIPP) pilot program was established by the Commission in Decision (D.) 21-10-012. The PIPP program is a four-year pilot program available only to a maximum of 5,000 PG&E participants, as set forth in Schedule E-PIPP. To be eligible for the PIPP pilot, customers must be individually metered by PG&E and must participate in the California Alternate Rates for Energy (CARE) program. Please see Schedule E-PIPP for more details.

Qualifying applicants for PIPP shall be placed into the PIPP pilot in accordance with Schedule E-PIPP starting with the first day of the next Billing Cycle after selection for the PIPP pilot program by PG&E, or as otherwise communicated by PG&E.

**B. ELIGIBILITY**

To be eligible to participate in the PIPP pilot, individually metered applicants/customers must be enrolled in CARE. Additionally, PG&E will have discretion on how to fill the limited 5,000 PIPP slots as set forth in Schedule E-PIPP.

While CARE requires applicants to verify only that household income and number of persons in the household is between 0-200% of the Federal Poverty Guidelines (FPG), PIPP participation has a special category for 0-100% of FPG. While PG&E will randomly verify the eligibility of CARE applicants following enrollment, special separate proof of income and eligibility verification must be provided within 90 days for all PIPP participants seeking to be categorized in the 0-100% of FPG group.

Participants who request a bill cap for 101-200% of FPG will be subject to the CARE post-enrollment verification processes. PIPP participants will not be required to verify their income if they have verified their income for CARE within the past two years. Utilities will contract with community-based organizations to provide upfront income verification services for PIPP pilots during pilot intake and enrollment if such community-based organizations currently provide upfront income verification services for CARE and/or Energy Savings Assistance Program (ESAP). The PIPP pilots will rely on the CARE income reverification processes and will not have separate income reverification requirements.

Applicants on PIPP will also be subject to the CARE criteria that households with electric usage above 400% of baseline allowance must provide proof of qualifying household income, including IRS Tax Return Transcripts, agree to participate in the Energy Savings Assistance program, and keep their usage below 600% of baseline allowance to remain enrolled in CARE<sup>1</sup>. Applicants may be removed from the CARE program if their monthly electric usage exceeds 600% of baseline allowance.

<sup>1</sup>All CARE eligibility standard and high-usage Post Enrollment Verification (PEV) requests will be frozen for customers affected by a disaster as described in the Emergency Consumer Protection Plan definition in Electric Rule 1.

(N)

(Continued)

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**ELECTRIC RULE NO. 19.5**

Sheet 2

**PERCENTAGE OF INCOME PAYMENT PLAN (PIPP) PILOT PROGRAM ELIGIBILITY AND CERTIFICATION RULES FOR INDIVIDUALLY METERED ELECTRIC CUSTOMERS**

**B. ELIGIBILITY (Cont'd.)**

(N)

Total gross annual income for all persons in the applicant's household may not exceed the following:

Number of Persons in Household	Total Gross Annual Household Income (Effective June 1, 2022 to May 31, 2023)
1-2	\$36,620
3	\$46,060
4	\$55,500
5	\$64,940
6	\$74,380
7	\$83,820
8	\$93,260
Each additional member, add:	\$ 9,440

The above income cutoffs by the number of persons in the household are set at 200% of FPG guidelines. To qualify for the PIPP 0-100% of FPG category, a household must provide proof of income of one-half or less of the income cutoffs shown above.

**C. CERTIFICATION**

1. Individually metered PG&E customers, and other qualifying applicants in individually metered residential dwelling units:

All applicants for CARE certification must fill out and provide to PG&E Application Form No. 01-9077 (English/Spanish), 62-0972 (English/Chinese), 62-0973 (English/Vietnamese). There is no separate application required for the PIPP pilot program, but all PIPP participation will be as directed under the discretion of PIPP Pilot Implementers, based on the maximum cap of 5,000 PG&E PIPP participants, and other considerations as set forth in Schedule E-PIPP.

(N)

(Continued)



**ELECTRIC RULE NO. 19.5**

Sheet 3

**PERCENTAGE OF INCOME PAYMENT PLAN (PIPP) PILOT PROGRAM ELIGIBILITY AND CERTIFICATION RULES FOR INDIVIDUALLY METERED ELECTRIC CUSTOMERS**

C. CERTIFICATION (Cont'd.)

(N)

2. Self-certification:

Self-certification will be used to determine income eligibility for the CARE program, as set forth in Electric Rule 19.1. Customers must sign a statement upon application indicating that PG&E may verify the Customer's eligibility at any time. If verification establishes that the Customer is ineligible, the Customer will be removed from the CARE program and PG&E may render corrective billings.

Self-certification is also applicable to PIPP pilot participants from 101-200% of the FPG. However, self-certification is not available to PIPP applicants seeking the 0-100% of FPG category. These applicants must instead provide documentation within 90 days to prove the household qualifies as 0-100% of FPG. Customers in PIPP failing to provide 0-100% of FPG proof will be defaulted to the 101-200% of FPG category for the PIPP pilot program. In all cases as may be applicable, Customer's ineligible for the CARE or PIPP service rendered may be removed from the CARE or PIPP program and PG&E may render corrective billings.

D. RECERTIFICATION REQUIREMENTS

Certification of individually metered PG&E CARE Customers is valid for a period of two years, or four years for customers that are determined to have a fixed income, except as provided in Section E.

Applicants either suspected of or proven to have provided incorrect information in their application for CARE and for PIPP pilot selection may be required to recertify at any time. Further, PG&E reserves the right to conduct random audits to determine applicants' eligibility. Failure by any party asked to provide proper proof of eligibility will result in disqualification of applicant's eligibility to receive the CARE and PIPP rate. PG&E may rebill Customers removed from the CARE program and PIPP pilot program for previous discounts received for which the participant did not qualify.

Upon PG&E's request that the CARE or PIPP applicant recertify eligibility following the regular expiration date of applicants' eligibility, the applicant will have 90 days to recertify, after which applicants not recertified may lose their eligibility under the CARE and PIPP program.

It is the responsibility of the applicant to immediately notify PG&E when they are no longer eligible for the CARE program.

E. MISAPPLICATION OF PIPP OR CARE

Certification for eligibility for the CARE program or PIPP pilot program that is made based upon incorrect information provided by the applicant shall constitute misapplication of PIPP or CARE for the period under which the applicant received PIPP or CARE. PG&E may rebill the account at the customer's/applicant's otherwise-applicable rate schedule for misapplication of PIPP or CARE. This may include billing PIPP participants incorrectly in the 0-100% FPG category at the PIPP bill caps applicable to the 101-200% of FPG category. Such billing shall be for a period up to the most recent three months in accordance with Rule 17.1. However, nothing in Rule 19.5 shall be interpreted as limiting PG&E's rights under any provisions of any applicable law or tariff.

(N)



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		<i>Vice President, Regulatory Affairs</i>	<i>Resolution</i>	<u>E-5200</u>



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**PG&E Gas and Electric  
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AT&T  
Albion Power Company

Alta Power Group, LLC  
Anderson & Poole

Atlas ReFuel  
BART

Barkovich & Yap, Inc.  
Braun Blaising Smith Wynne, P.C.  
California Community Choice Association  
California Cotton Ginners & Growers Assn  
California Energy Commission

California Hub for Energy Efficiency  
Financing

California Alternative Energy and  
Advanced Transportation Financing  
Authority  
California Public Utilities Commission  
Calpine

Cameron-Daniel, P.C.  
Casner, Steve  
Center for Biological Diversity

Chevron Pipeline and Power  
City of Palo Alto

City of San Jose  
Clean Power Research  
Coast Economic Consulting  
Commercial Energy  
Crossborder Energy  
Crown Road Energy, LLC  
Davis Wright Tremaine LLP  
Day Carter Murphy

Dept of General Services  
Don Pickett & Associates, Inc.  
Douglass & Liddell  
Downey Brand LLP  
Dish Wireless L.L.C.

East Bay Community Energy Ellison  
Schneider & Harris LLP

Electrical Power Systems, Inc.  
Fresno  
Engineers and Scientists of California

GenOn Energy, Inc.  
Green Power Institute  
Hanna & Morton  
ICF

iCommLaw  
International Power Technology  
Intertie

Intestate Gas Services, Inc.

Johnston, Kevin  
Kelly Group  
Ken Bohn Consulting  
Keyes & Fox LLP  
Leviton Manufacturing Co., Inc.

Los Angeles County Integrated  
Waste Management Task Force  
MRW & Associates  
Manatt Phelps Phillips  
Marin Energy Authority  
McClintock IP  
McKenzie & Associates

Modesto Irrigation District  
NRG Solar

OnGrid Solar  
Pacific Gas and Electric Company  
Peninsula Clean Energy

Pioneer Community Energy

Public Advocates Office

Redwood Coast Energy Authority  
Regulatory & Cogeneration Service, Inc.

Resource Innovations

SCD Energy Solutions  
San Diego Gas & Electric Company

SPURR  
San Francisco Water Power and Sewer  
Sempra Utilities

Sierra Telephone Company, Inc.  
Southern California Edison Company  
Southern California Gas Company  
Spark Energy  
Sun Light & Power  
Sunshine Design  
Stoel Rives LLP

Tecogen, Inc.  
TerraVerde Renewable Partners  
Tiger Natural Gas, Inc.

TransCanada  
Utility Cost Management  
Utility Power Solutions  
Water and Energy Consulting Wellhead  
Electric Company  
Western Manufactured Housing  
Communities Association (WMA)  
Yep Energy