

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



June 12, 2023

Advice Letter 4749-G/6928-E;4749G/6928E-A

Sidney Bob Dietz II
Director, Regulatory Relations
Pacific Gas and Electric Company
77 Beale Street
San Francisco, California 94177
E-mail: PGETariffs@pge.com

SUBJECT: Removal of References to Customer Service Offices from Back of Bill (Energy Statement) and Past-Due Notices and Modification of Gas and Electric Rule 9 and 11

Dear Mr. Dietz:

Pacific Gas and Electric Company Advice Letter 4749-G/6928-E;4749G/6928E-A is effective as of June 7, 2023

Sincerely,

A handwritten signature in black ink that reads "Leuwam Tesfai".

Leuwam Tesfai
Deputy Executive Director for Energy and Climate Policy/
Director, Energy Division
California Public Utilities Commission

May 8, 2023

Advice 4749-G/6928-E

(Pacific Gas and Electric Company ID U 39 M)

Public Utilities Commission of the State of California

Subject: Removal of References to Customer Service Offices from Back of Bill (Energy Statement) and Past-Due Notices and Modification of Gas and Electric Rule 9 and 11

Purpose

Pacific Gas and Electric Company (PG&E) hereby submits this Tier 2 advice letter for approval to revise its back of bill and past-due notices to remove references to customer service offices (local offices) as a method of payment for its customers and revises PG&E's Gas and Electric Rule 9 and 11. Decision (D.) 22-12-033 granted PG&E the authority to permanently close all of its 65 local offices.

Background

In March 2020, PG&E closed all its local offices out of concern for its employees, customers, and the public's health and safety during the COVID-19 pandemic. On April 28, 2022, PG&E filed an application¹ with the Commission requesting authorization to close its 65 local offices and permanently transition its local office employees' scope to focus on outreach to PG&E's most vulnerable customers. Targeted customer outreach occurs through outbound calls, "case management" support, and Community Based Organizations (CBO) engagement.

On December 15, 2022, the Commission approved D.22-12-033, which authorized the permanent closure of PG&E's local offices.² PG&E has permanently closed all customer service offices and its employees have begun to target customer outreach to vulnerable customers.³ Customer outreach includes, but is not limited to, proactively calling customers whose bills are in arrears and enrolling them in assistance programs, helping access financial assistance, and supporting increased enrollments in the Medical Baseline program and Access and Functional Needs (AFN) self-identification. In addition, PG&E posted signage and provided notice to customers about each office closure within the required 90-day period.

¹ Application (A.) 22-04-016.

² D.22-12-033, p. 57, Ordering Paragraph (OP) 3.

³ See D.22-12-033, p. 57, OP 6; Attachment A, Memorandum of Understanding, Article 2.

PG&E requests to modify its back of bill and past-due notices⁴ to reflect that local offices are no longer available as a payment option. PG&E is continuing to direct its customers to neighborhood payment centers for in-person payments. These changes represent minor modifications to the energy statement's back of bill and past-due notice formats. Upon approval of this advice letter, all changes will be implemented in PG&E's billing system as soon as possible.

Additionally, PG&E will update its past-due notices to remove the references to payment kiosks.

Tariff Revisions

PG&E proposes to revise the Back of Bill and past-due notices to eliminate the reference to local offices. Concurrently, PG&E proposes modifications to its Gas and Electric Rule 9 – Rendering and Payment of Bills to remove references to “local offices” as a payment option. PG&E proposes to modify Section E. Bills Due on Presentation with the removal of “a business office of PG&E”. Furthermore, PG&E proposes additional cleanup of its tariffs to reflect current payment options, and requests to remove references of kiosks and the downloadable mobile application from Gas Rule 9 and Electric Rule 9 as these payment options ceased in 2017.⁵

Additionally, PG&E proposes to modify its Gas and Electric Rule 11 – Discontinuance and Restoration of Service to remove references to “local offices” as a payment option. PG&E proposes to modify Section D and C, respectively.

Back of Bill Revisions

PG&E is proposing to remove all references to “local offices” on the Back of Bill. The modifications are summarized as follows and will be included on English, Spanish and Chinese versions:

Changes to page 2 include:

- On the payment stub “Ways to Pay” Section, text referencing local office will be removed.
- On the payment stub, replace “PG&E” with “neighborhood” for consistency with current bill messaging. It will now read Neighborhood Payment Centers.

⁴ Forms “Electric BackofBill”; “Electric Sample Form No. 62-0401: Notice Form”; “Gas BackofBill”; and “Gas Sample Form No. 62-0401: Notice Form”.

⁵ Kiosks and the downloadable mobile application were not forecasted in PG&E's 2020 GRC filing.

Past-Due Notice Revisions

PG&E proposes to remove all references to local offices on all past-due notices. The modifications are summarized as follows and will be included English, Spanish and Chinese version.

Changes to All Past-Due Notices include:

- On page 1 “Ways to Pay” Section, local office payment image will be removed.
- On page 2 on the payment stub “Ways to Pay: Section, text referencing local office will be removed.

Changes to the 24-hour Past-Due Notices include:

- On page 1 in “Do Not Pay By Mail” Section, text referencing local office and kiosks will be removed.
- On page 1 in “Do Not Mail Payment” Section, text referencing local office will be removed.

Changes to the Past Due Notices (template ID 00CIAUPD24HRW) include:

- On page 1, text referencing local office and kiosks will be removed.

Changes to the 7-day Past-Due Notices include:

- On page 1, text referencing local office and kiosks will be removed.

Changes to the Reminder Past-Due Notice (template ID 00CIAURM7DY) include:

- On page 1, text referencing local office and kiosks will be removed.
- On page 1, the following text will be changed: “You must bring a copy of your PG&E bill with you, if you pay at a neighborhood payment center. If service is terminated after full payment is made, call us at 1-877-PGE-5950. Have your neighborhood payment center receipt available.”

Changes to the Past Due Notices (template ID 00RESUPD48HR) include:

- On page 1, current text will be updated with the following: “We offer convenient ways to pay your bill. You can pay online at www.pge.com, by phone at 1-877-704-8470, or in person at one of our neighborhood payment centers. You may also be eligible for financial assistance and income-qualified energy assistance programs.”

Changes to the 48-hour Past-Due Notices include:

- On page 1, current text will be updated with the following: “We offer convenient ways to pay your bill. You can pay online at www.pge.com, by phone at 1-877-704-8470, or in person at one of our neighborhood payment centers. You may also be eligible for financial assistance and income-qualified energy assistance programs.”

On page 1 in “Do Not Mail Payment” Section, text referencing local office will be removed.

Changes to the 15-day Past-Due Notices include:

- On page 1, text referencing local office and kiosks will be removed.

Changes to the Reminder Notice (template ID 00RESURM15DY) include:

- On page 1, text referencing local office and kiosks will be removed.

Changes to the Past Due – Closed Account Notices include:

- On page 1, text referencing local office and kiosks will be removed.

This submittal would not increase any current rate or charge, cause the withdrawal of service, or conflict with any rate schedule or rule.

Protests

Anyone wishing to protest this submittal may do so by letter sent electronically via E-mail, no later than **May 29, 2023**, which is 21⁶ days after the date of this submittal. Protests must be submitted to:

CPUC Energy Division
ED Tariff Unit
E-mail: EDTariffUnit@cpuc.ca.gov

The protest shall also be electronically sent to PG&E via E-mail at the address shown below on the same date it is electronically delivered to the Commission:

Sidney Bob Dietz II
Director, Regulatory Relations
c/o Megan Lawson
E-mail: PGETariffs@pge.com

Any person (including individuals, groups, or organizations) may protest or respond to an advice letter (General Order 96-B, Section 7.4). The protest shall contain the following information: specification of the advice letter protested; grounds for the protest; supporting factual information or legal argument; name and e-mail address of the protestant; and statement that the protest was sent to the utility no later than the day on which the protest was submitted to the reviewing Industry Division (General Order 96-B, Section 3.11).

⁶ The 20-day protest period concludes on a weekend, therefore, PG&E is moving this date to the following business day.

Effective Date

Pursuant to General Order (GO) 96-B, Rule 5.2, this advice letter is submitted with a Tier 2 designation. PG&E requests that this Tier 2 advice submittal become effective on regular notice, June 7, 2023, which is 30 calendar days after the date of submittal.

Notice

In accordance with General Order 96-B, Section IV, a copy of this advice letter is being sent electronically to parties shown on the attached list and the parties on the service list for A.22-04-016. Address changes to the General Order 96-B service list should be directed to PG&E at email address PGETariffs@pge.com. For changes to any other service list, please contact the Commission's Process Office at (415) 703-2021 or at Process_Office@cpuc.ca.gov. Send all electronic approvals to PGETariffs@pge.com. Advice letter submittals can also be accessed electronically at: <http://www.pge.com/tariffs/>.

/S/

Sidney Bob Dietz II
Director, Regulatory Relations
CPUC Communications

Attachments:

Attachment 1 – Clean Tariffs
Attachment 2 – Redline Tariff Revisions
Attachment 3 – Illustrative Notice Forms

cc: Service List A.22-04-016



ADVICE LETTER SUMMARY

ENERGY UTILITY



MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No.: Pacific Gas and Electric Company (U 39 M)

Utility type:

☒ ELC ☒ GAS ☐ WATER
☐ PLC ☐ HEAT

Contact Person: Stuart Rubio

Phone #: 415-973-4587

E-mail: PGETariffs@pge.com

E-mail Disposition Notice to: stuart.rubio@pge.com

EXPLANATION OF UTILITY TYPE

ELC = Electric GAS = Gas WATER = Water
PLC = Pipeline HEAT = Heat

(Date Submitted / Received Stamp by CPUC)

Advice Letter (AL) #: 4749-G/6928-E

Tier Designation: 2

Subject of AL: Removal of References to Customer Service Offices from Back of Bill (Energy Statement) and Past-Due Notices and Modification of Gas and Electric Rule 9 and 11

Keywords (choose from CPUC listing): Compliance, Tariffs

AL Type: ☐ Monthly ☐ Quarterly ☐ Annual ☒ One-Time ☐ Other:

If AL submitted in compliance with a Commission order, indicate relevant Decision/Resolution #:

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL: No

Summarize differences between the AL and the prior withdrawn or rejected AL: N/A

Confidential treatment requested? ☐ Yes ☒ No

If yes, specification of confidential information:

Confidential information will be made available to appropriate parties who execute a nondisclosure agreement. Name and contact information to request nondisclosure agreement/ access to confidential information:

Resolution required? ☐ Yes ☒ No

Requested effective date: 6/7/23

No. of tariff sheets: 13

Estimated system annual revenue effect (%): N/A

Estimated system average rate effect (%): N/A

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected: see attachment 1

Service affected and changes proposed¹: N/A

Pending advice letters that revise the same tariff sheets: N/A

¹Discuss in AL if more space is needed.

Protests and correspondence regarding this AL are to be sent via email and are due no later than 20 days after the date of this submittal, unless otherwise authorized by the Commission, and shall be sent to:

California Public Utilities Commission
Energy Division Tariff Unit Email:
EDTariffUnit@cpuc.ca.gov

Contact Name: Sidnev Bob Dietz II. c/o Megan Lawson
Title: Director, Regulatory Relations
Utility/Entity Name: Pacific Gas and Electric Company

Telephone (xxx) xxx-xxxx: (415)973-2093
Facsimile (xxx) xxx-xxxx:
Email: PGETariffs@pge.com

Contact Name:
Title:
Utility/Entity Name:

Telephone (xxx) xxx-xxxx:
Facsimile (xxx) xxx-xxxx:
Email:

CPUC
Energy Division Tariff Unit
505 Van Ness Avenue
San Francisco, CA 94102

Clear Form

Cal P.U.C. Sheet No.	Title of Sheet	Cancelling Cal P.U.C. Sheet No.
38552-G	Gas Sample Form No. 62-0401 Notice Form Sheet 1	37681-G
38553-G	Gas Sample Form No. BackofBill Energy Statement -- Central Mailing--Back of Bill Sheet 1	37937-G
38554-G	GAS RULE NO. 11 DISCONTINUANCE AND RESTORATION OF SERVICE Sheet 3	35998-G
38555-G	GAS RULE NO. 9 RENDERING AND PAYMENT OF BILLS Sheet 3	35990-G
38556-G	GAS TABLE OF CONTENTS Sheet 1	38550-G
38557-G	GAS TABLE OF CONTENTS Sheet 6	38517-G

Cal P.U.C. Sheet No.	Title of Sheet	Cancelling Cal P.U.C. Sheet No.
55892-E	Electric Sample Form No. 62-0401 Notice Form Sheet 1	52543-E
55893-E	Electric Sample Form BackofBill Energy Statement -- Back of Bill Sheet 1	53284-E
55894-E	ELECTRIC RULE NO. 11 DISCONTINUANCE AND RESTORATION OF SERVICE Sheet 3	46812-E
55895-E	ELECTRIC RULE NO. 9 RENDERING AND PAYMENT OF BILLS Sheet 3	46804-E
55896-E	ELECTRIC TABLE OF CONTENTS Sheet 1	55879-E
55897-E	ELECTRIC TABLE OF CONTENTS Sheet 18	55880-E
55898-E	ELECTRIC TABLE OF CONTENTS Sheet 19	55119-E



**Pacific Gas and
Electric Company®**

U 39

Oakland, California

Revised
Cancelling Revised

Cal. P.U.C. Sheet No. 38552-G
Cal. P.U.C. Sheet No. 37681-G

Gas Sample Form No. 62-0401
Notice Form

Sheet 1

**Please Refer to Attached
Sample Form**

Advice 4749-G
Decision 22-12-033

Issued by
Meredith Allen
Vice President, Regulatory Affairs

Submitted _____ May 8, 2023
Effective _____
Resolution _____



Important Phone Numbers – Monday-Friday: 7am-7pm Saturday: 8am-5pm

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TDD/TTY (Speech/Hearing Impaired) 1-800-652-4712

Servicio al Cliente en Espanol (Spanish) 1-800-660-6789

華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438

Business Customer Service 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. Find out about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, email info@pge.com, or call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description

of the dispute. The CPUC will only accept deposits for matters that relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.



**Pacific Gas and
Electric Company®**

U 39

Oakland, California

Revised
Cancelling Revised

Cal. P.U.C. Sheet No. 38553-G
Cal. P.U.C. Sheet No. 37937-G

Gas Sample Form No. BackofBill
Energy Statement -- Central Mailing--Back of Bill

Sheet 1

**Please Refer to Attached
Sample Form**

Advice 4749-G
Decision 22-12-033

Issued by
Meredith Allen
Vice President, Regulatory Affairs

Submitted _____ May 8, 2023
Effective _____
Resolution _____



ENERGY STATEMENT

www.pge.com/MyEnergy

RES DRAFT

Account No: 1023456789-0
Statement Date: mm/dd/yyyy
Due Date: mm/dd/yyyy

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TTY 7-1-1

Servicio al Cliente en Español (Spanish) 1-800-660-6789
華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438
Business Customer Service 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting www.cpuc.ca.gov/complaints/.

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Tier 1/Baseline allowance: Some residential rates are given a Tier 1/Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1/Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage. Any usage over your baseline allowance will be charged at a higher price.

High Usage: An increased price per kWh whenever electricity usage exceeds four times the Baseline Allowance (Tier 1) in a billing period. This charge does not apply to Time-of-Use rate plans.

Wildfire Fund Charge: Charge on behalf of the State of California Department of Water Resources (DWR) to fund the California Wildfire Fund. For usage prior to October 1, 2020, this charge included costs related to the 2001 California energy crisis, also collected on behalf of the DWR. These charges belong to DWR, not PG&E.

Power Charge Indifference Adjustment (PCIA): The PCIA is a charge to ensure that both PG&E customers and those who have left PG&E service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by PG&E on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources. Visit www.pge.com/ccca.

Wildfire Hardening Charge: PG&E has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires, while reducing the total cost to its customers. Your bill for electric service includes a fixed recovery charge called the Wildfire Hardening Charge that has been approved by the CPUC to repay those bonds. The right to recover the Wildfire Hardening Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to PG&E. PG&E is collecting the Wildfire Hardening Charge on behalf of the Special Purpose Entity.

Recovery Bond Charge/Credit: Your bill for electric service includes a charge that has been approved by the CPUC to repay bonds issued for certain costs related to catastrophic wildfires. Separately, a PG&E trust provides a customer credit equal to the charge for customers. Visit www.pge.com/billexplanation for additional details on charge item.

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

See the table reflecting "Your Electric Charges Breakdown" on the last page

*PG&E refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2022 Pacific Gas and Electric Company. All rights reserved.

Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number: 1023456789-0

Change my mailing address to: _____

City _____ State _____ ZIP code _____

Primary Phone # _____ Primary Email _____

Ways To Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a neighborhood payment center:** To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



ENERGY STATEMENT

www.pge.com/MyEnergy

Non-Res
DRAFT

Account No: 1023456789-0
Statement Date: mm/dd/yyyy
Due Date: mm/dd/yyyy

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TTY 7-1-1

Servicio al Cliente en Español (Spanish) 1-800-660-6789
華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438
Business Customer Service 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. Find out about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting www.cpuc.ca.gov/complaints/.

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Demand charge: Many non-residential rates include a demand charge. Demand is a measurement of the highest usage of electricity in any single fifteen (or sometimes five) minute period during a monthly billing cycle. Demand is measured in kilowatts (or kW). High demand is usually associated with equipment start-up. By spreading equipment start-ups over a longer period of time, you may be able to lower demand and reduce your demand charges.

Time-of-use electric prices are higher every day during afternoons and evenings, and lower at other times of the day. Prices also change by season, with higher prices in the summer and lower prices in the winter.

Wildfire Fund Charge: Charge on behalf of the State of California Department of Water Resources (DWR) to fund the California Wildfire Fund. For usage prior to October 1, 2020, this charge included costs related to the 2001 California energy crisis, also collected on behalf of the DWR. These charges belong to DWR, not PG&E.

Power Charge Indifference Adjustment (PCIA): The PCIA is a charge to ensure that both PG&E customers and those who have left PG&E service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by PG&E on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources. Visit www.pge.com/cca.

Wildfire Hardening Charge: PG&E has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires, while reducing the total cost to its customers. Your bill for electric service includes a fixed recovery charge called the Wildfire Hardening Charge that has been approved by the CPUC to repay those bonds. The right to recover the Wildfire Hardening Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to PG&E. PG&E is collecting the Wildfire Hardening Charge on behalf of the Special Purpose Entity.

Recovery Bond Charge/Credit: Your bill for electric service includes a charge that has been approved by the CPUC to repay bonds issued for certain costs related to catastrophic wildfires. Separately, a PG&E trust provides a customer credit equal to the charge for customers. Visit www.pge.com/billexplanation for additional details on charge item.

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

See the table reflecting "Your Electric Charges Breakdown" on the last page

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number: 1023456789-0

Change my mailing address to: _____

City _____ State _____ ZIP code _____

Primary Phone # _____ Primary Email _____

Ways To Pay

- **Online via web or mobile** at www.pge.com/waystopay
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a neighborhood payment center:** To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



GAS RULE NO. 11
DISCONTINUANCE AND RESTORATION OF SERVICE

Sheet 3

D. TERMINATION OF SERVICE FOR NONPAYMENT OF BILLS — RESIDENTIAL
(Cont'd.)

1. INABILITY TO PAY — RESIDENTIAL (Cont'd.)

Customers shall not be disconnected for nonpayment until PG&E offers to enroll eligible customers in all applicable benefit programs administered by PG&E. If PG&E has discussions with a customer prior to disconnection, PG&E shall inquire if the customer is interested in hearing about the applicable benefit programs. Residential customers must enroll in the applicable benefit program within two billing cycles of being made aware of the applicable benefit programs.

Customers shall not be disconnected if they currently have a Low-Income Home Energy Assistance Program pledge pending.

It is the Customer's responsibility to contact PG&E to request payment arrangements. If payment arrangements are made, such payment arrangements will be by Amortization Agreement, as described in Section D.1.a., below, or by Extension Agreement, as described in Section D.1.b., below.

PG&E shall visit, in-person, special needs profiled customers that have previously been identified as Medical Baseline, Life Support, or has self-certified that they have a serious illness or condition that could become life threatening if service is disconnected, within the 48 hours prior to, or at the time of, service termination. At the time of such visit, the field representative will provide the customer with a Pay-by-Phone option or provide the customer a courtesy extension of 48 hours to make payment if they indicate a desire to pay at a neighborhood payment center.

(T)
(T)

Service may be terminated to any customer, including special needs profiled customers who do not comply with Section D.1.a below or by an extension agreement as described in section D.3.b below.

When the Customer and PG&E have agreed upon payment arrangements, PG&E will not terminate service as long as the Customer complies with the arrangements. However, if the Customer fails to comply, PG&E may terminate any and all services the Customer is receiving after notice is given in accordance with Section D.1.a. or Section D.1.b., below.

If PG&E and the Customer cannot agree on payment arrangements, the Customer may submit a complaint to the Commission in accordance with Section D.1.c., below.

The Customer shall be provided information on the availability of financial assistance.

(Continued)



GAS RULE NO. 9
RENDERING AND PAYMENT OF BILLS

Sheet 3

E. BILLS DUE ON PRESENTATION

Bills for gas service are due and payable upon presentation. Payments shall be received at the address imprinted on the payment stub attached to PG&E's bill or by an authorized agent of PG&E. Payments shall be made using the following options: (T)
(T)

1. Cash, check, money order; or
2. Electronic data interchange (EDI) for commercial customers or recurring automatic bank debit (Wherein the customer requests the automatic monthly withdrawal of payment for utility services from a designated checking/banking account); or
3. Debit card, credit card, automatic bank debit the customer initiates (A transfer or transaction fee over and above the PG&E bill amount may be charged to the customer for these services). These services are available through a third-party operated pay-by-phone service or PG&E online; or (T)
4. A third party (payor) may elect to make a gift payment on a PG&E customer's energy bill by using the PG&E Gift Payment Form (Form 79-1205).
5. Credit on a customer's account, at the option of PG&E, unless otherwise required by the Commission, may be used for payment of any balances due on the Customer's bill including Community Choice Aggregator, Electric Service Provider, or Core Transport Agent charges, or
6. By other means mutually agreeable to PG&E and the customer.

If a Customer makes only partial payment on a bill, the partial payment received will be allocated among the following components of the bill in proportion to the amount owed on each or as otherwise specified in PG&E tariffs (utility users taxes will be treated in accordance with current utility procedures and are not subject to this section). The bill components include PG&E Charges, energy-related charges, and other applicable products and services charges. Customer failure to pay any of the components set forth herein, except residential customer third-party products and services, or as otherwise specified in PG&E tariffs, will be subject to service termination as set forth in Rule 11.

(Continued)

Advice	4749-G	Issued by	Submitted	May 8, 2023
Decision	22-12-033	Meredith Allen	Effective	
		Vice President, Regulatory Affairs	Resolution	



GAS TABLE OF CONTENTS

Sheet 1

TITLE OF SHEET	CAL P.U.C. SHEET NO.	
Title Page	38556-G	(T)
Rate Schedules	38551,38547-G	
Preliminary Statements	38548,37687-G	
Preliminary Statements, Rules	38557-G	(T)
Rules, Maps, Contracts and Deviations	38356-G	
Sample Forms, Rules	38409,37445,36188,36189,37392-G	

(Continued)



GAS TABLE OF CONTENTS

Sheet 6

PART	TITLE OF SHEET	CAL P.U.C. SHEET NO.
Preliminary Statements		
Part DT	Critical Document Program Memorandum Account (CDPMA)	32812-G
Part DU	Z-Factor Memorandum Account (ZFMA-G).....	33478,33479-G
Part DZ	New Environmental Regulations Balancing Account (NERBA)	34675,33812-G
Part EA	Natural Gas Leak Abatement Program Balancing Account (NGLAPBA).....	33695-G
Part EB	Natural Gas Leak Abatement Program Memorandum Account (NGLAPMA)	33600-G
Part EC	Emergency Consumer Protections Memorandum Account (WCPMA-G)	35470,36265,38514,38333-G
Part ED	Dairy Biomethane Solicitation Memorandum Account (DBSMA)	33962-G
Part EE	Wildfire Expense Memorandum Account (WEMA-G)	34367-G
Part EF	Statewide Energy Efficiency Balancing Account – Gas (SWEEBA-G)	36119,36120,36121-G
Part EG	Dairy Biomethane Pilots Balancing Account (DBPBA)	34715-G
Part EH	Dairy Biomethane Pilots Memorandum Account (DBPMA)	34716-G
Part EC	Emergency Consumer Protections Memorandum Account - Gas (ECPMA-G).....	34874*, 37639,35020-G
Part FC	Rate Base Adjustment Memorandum Account (RBAMA)	35422-G
Part FD	California Consumer Privacy Act Memorandum Account – Gas (CCPAMA-G)	35320-G
Part FH	Disconnections Memorandum Account – Gas (DMA-G)	36191*-G
Part FQ	General Office Sale Memorandum Account (GOSMA) (GAS)	37225-G
Part FT	Percentage of Income Payment Plan Balancing Account – Gas (PIPPBA-G)	37684-G
Part FU	Percentage of Income Payment Plan Memorandum Account – Gas (PIPPMA-G)	37685-G
Part FW	Yield Spread Adjustment Memorandum Account – Gas (YSAMA-G)	38357-G

RULE	TITLE OF SHEET	
Rules		
Rule 01	Definitions	36437,34051,36438,36439,36440,36441,36442,37267,37386,37640, 38515,36445,35479,35480,35481,36446,35483,35484,35485,36447-G
Rule 02	Description of Service	23062,23063,23064,23065,23066,37398-G
Rule 03	Application for Service	27248,27249-G
Rule 04	Contracts	17051-G
Rule 05	Special Information Required on Forms.....	30088,32872,32873-G
Rule 06	Establishment and Reestablishment of Credit	22126,30687,34524-G
Rule 07	Deposits.....	31330,28655-G
Rule 08	Notices.....	31924,17580,31925,30689,31926-G
Rule 09	Rendering and Payment of Bills.....	31914,34525, 38555 ,33305,33507, (T) 27345,31167,34972-G
Rule 10	Disputed Bills	18214,18215, 18216-G
Rule 11	Discontinuance and Restoration of Service	37071,36503, 38554 ,34053,33494,33878, (T) 34516,34678,34465,34632,34467,34470,34471,34472,34473,34474,34475-G
Rule 12	Rates and Optional Rates.....	18229,27253,24132,21981,21982,34520-G
Rule 13	Temporary Service	22832-G
Rule 14	Capacity Allocation and Constraint of Natural Gas Service	18231,18232,18233,18234, 18235,30690,30691,30692,30693,30694,30695,30696,30697,30698, 28283,30699,30700,30701,30702,29787,28289,28290,30703,28292-G
Rule 15	Gas Main Extensions	21543,18802-18803,32408,20350,29271,31168,26827,21544, 21545,22376,22377,22378,22379,26828,26829,18814-G
Rule 16	Gas Service Extensions.....	21546,18816,34880,17161,18817,18818,18819,18820,18821, 18822,29273,18824,18825,17737,18826,18827-G
Rule 17	Meter Tests and Adjustment of Bills for Meter Error	14450,28656,28764,28770,28771, 28772,28773,28774-G
Rule 17.1	Adjustment of Bills for Billing Error.....	22936,28657,29274-G
Rule 17.2	Adjustment of Bills for Unauthorized Use.....	22937,14460,14461-G

(Continued)



**Pacific Gas and
Electric Company®**

U 39

Oakland, California

Revised
Cancelling Revised

Cal. P.U.C. Sheet No. 55892-E
Cal. P.U.C. Sheet No. 52543-E

Electric Sample Form No. 62-0401
Notice Form

Sheet 1

**Please Refer to Attached
Sample Form**

Advice 6928-E
Decision 22-12-033

Issued by
Meredith Allen
Vice President, Regulatory Affairs

Submitted _____ May 8, 2023
Effective _____
Resolution _____



Important Phone Numbers – Monday-Friday: 7am-7pm Saturday: 8am-5pm

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TDD/TTY (Speech/Hearing Impaired) 1-800-652-4712

Servicio al Cliente en Espanol (Spanish) 1-800-660-6789

華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438

Business Customer Service 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. Find out about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, email info@pge.com, or call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description

of the dispute. The CPUC will only accept deposits for matters that relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.



**Pacific Gas and
Electric Company®**

U 39

Oakland, California

Revised
Cancelling Revised

Cal. P.U.C. Sheet No. 55893-E
Cal. P.U.C. Sheet No. 53284-E

Electric Sample Form BackofBill
Energy Statement -- Back of Bill

Sheet 1

**Please Refer to Attached
Sample Form**

Advice 6928-E
Decision 22-12-033

Issued by
Meredith Allen
Vice President, Regulatory Affairs

Submitted _____ May 8, 2023
Effective _____
Resolution _____



ENERGY STATEMENT

www.pge.com/MyEnergy

RES DRAFT

Account No: 1023456789-0

Statement Date: mm/dd/yyyy

Due Date: mm/dd/yyyy

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TTY 7-1-1

Servicio al Cliente en Español (Spanish) 1-800-660-6789

華語客戶服務 (Chinese) 1-800-893-9555

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You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting www.cpuc.ca.gov/complaints/.

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Tier 1/Baseline allowance: Some residential rates are given a Tier 1/Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1/Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage. Any usage over your baseline allowance will be charged at a higher price.

High Usage: An increased price per kWh whenever electricity usage exceeds four times the Baseline Allowance (Tier 1) in a billing period. This charge does not apply to Time-of-Use rate plans.

Wildfire Fund Charge: Charge on behalf of the State of California Department of Water Resources (DWR) to fund the California Wildfire Fund. For usage prior to October 1, 2020, this charge included costs related to the 2001 California energy crisis, also collected on behalf of the DWR. These charges belong to DWR, not PG&E.

Power Charge Indifference Adjustment (PCIA): The PCIA is a charge to ensure that both PG&E customers and those who have left PG&E service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by PG&E on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources. Visit www.pge.com/ccca.

Wildfire Hardening Charge: PG&E has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires, while reducing the total cost to its customers. Your bill for electric service includes a fixed recovery charge called the Wildfire Hardening Charge that has been approved by the CPUC to repay those bonds. The right to recover the Wildfire Hardening Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to PG&E. PG&E is collecting the Wildfire Hardening Charge on behalf of the Special Purpose Entity.

Recovery Bond Charge/Credit: Your bill for electric service includes a charge that has been approved by the CPUC to repay bonds issued for certain costs related to catastrophic wildfires. Separately, a PG&E trust provides a customer credit equal to the charge for customers. Visit www.pge.com/billexplanation for additional details on charge item.

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

See the table reflecting "Your Electric Charges Breakdown" on the last page

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number: 1023456789-0

Change my mailing address to: _____

City _____ State _____ ZIP code _____

Primary Phone # _____ Primary Email _____

Ways To Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a neighborhood payment center:** To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



ENERGY STATEMENT

www.pge.com/MyEnergy

Non-Res DRAFT

Account No: 1023456789-0
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Important definitions

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Demand charge: Many non-residential rates include a demand charge. Demand is a measurement of the highest usage of electricity in any single fifteen (or sometimes five) minute period during a monthly billing cycle. Demand is measured in kilowatts (or kW). High demand is usually associated with equipment start-up. By spreading equipment start-ups over a longer period of time, you may be able to lower demand and reduce your demand charges.

Time-of-use electric prices are higher every day during afternoons and evenings, and lower at other times of the day. Prices also change by season, with higher prices in the summer and lower prices in the winter.

Wildfire Fund Charge: Charge on behalf of the State of California Department of Water Resources (DWR) to fund the California Wildfire Fund. For usage prior to October 1, 2020, this charge included costs related to the 2001 California energy crisis, also collected on behalf of the DWR. These charges belong to DWR, not PG&E.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number: 1023456789-0

Change my mailing address to: _____

City _____ State _____ ZIP code _____

Primary Phone # _____ Primary Email _____

Ways To Pay

- **Online via web or mobile** at www.pge.com/waystopay
- **By mail:** Send your payment along with this payment stub in the envelope provided.
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- **At a neighborhood payment center:** To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



ELECTRIC RULE NO. 11
DISCONTINUANCE AND RESTORATION OF SERVICE

Sheet 3

C. TERMINATION OF SERVICE FOR NONPAYMENT OF BILLS — RESIDENTIAL
(Cont'd.)

1. INABILITY TO PAY — RESIDENTIAL (Cont'd.)

PG&E shall visit, in-person, special needs profiled customers that have previously been identified as Medical Baseline, Life Support, or has self-certified that they have a serious illness or condition that could become life threatening if service is disconnected, within the 48 hours prior to, or at the time of, service termination. At the time of such visit, the field representative will provide the customer with a Pay-by-Phone option or provide the customer a courtesy extension of 48 hours to make payment if they indicate a desire to pay at a neighborhood payment center.

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(T)

Service may be terminated to any customer, including special needs profiled customers who do not comply with a payment arrangement as described in Section C.1.a, below, or by an Extension Agreement, as described in Section C.1.b. below.

When the customer and PG&E have agreed upon payment arrangements, PG&E will not terminate service as long as the customer complies with the arrangements. However, if the customer fails to comply, PG&E may terminate any and all services the customer is receiving after notice is given in accordance with Section C.1.a. or Section C.1.b., below.

If PG&E and the customer cannot agree on payment arrangements, the customer may submit a complaint to the Commission in accordance with Section C.1.c., below.

The customer shall be provided information on the availability of financial assistance.

a. AMORTIZATION AGREEMENT — RESIDENTIAL

An Amortization Agreement is a contract between PG&E and the customer by which the customer is allowed to make installment payments of a past due balance while also paying subsequent PG&E bills before these bills become past due. Customers shall be offered a 12-month payment plan and will not be disconnected if they are enrolled in a 12-month payment plan and are current on both monthly bills and the 12-month payment plan.

If the customer fails to comply with the Amortization Agreement, the entire amount owing will become immediately due and payable and any and all services the customer is receiving may be terminated. However, service will not be terminated until the customer has received notice, either by telephone or in writing, at least 48 hours prior to termination.

(Continued)



ELECTRIC RULE NO. 9
RENDERING AND PAYMENT OF BILLS

Sheet 3

E. BILLS DUE ON PRESENTATION

Bills for electric service are due and payable upon presentation. Payments shall be received at the address imprinted on the payment stub attached to PG&E's bill or by an authorized agent of PG&E. Payments shall be made using the following options:

(T)
(T)

1. Cash, check, money order; or
2. Electronic data interchange (EDI) for commercial customers or recurring automatic bank debit (Wherein the customer requests the automatic monthly withdrawal of payment for utility services from a designated checking/banking account); or
3. Debit card, credit card, automatic bank debit the customer initiates (A transfer or transaction fee over and above the PG&E bill amount may be charged to the customer for these services). These services are available through a third-party operated pay-by-phone service or PG&E online; or
4. A third party (payor) may elect to make a gift payment on a PG&E customer's energy bill by using the PG&E Gift Payment Form (Form 79-1205).
5. Credit on a customer's account, at the option of PG&E, unless otherwise required by the Commission, may be used for payment of any balances due on the Customer's bill including Community Choice Aggregator, Electric Service Provider, or Core Transport Agent charges, or
6. By other means mutually agreeable to PG&E and the customer.

(T)

If a Customer makes only partial payment on a bill, the partial payment received will be allocated among the following components of the bill in proportion to the amount owed on each or as otherwise specified in PG&E tariffs (utility users taxes will be treated in accordance with current utility procedures and are not subject to this section). The bill components include PG&E charges, CTC charges, and other energy-related charges. Customer failure to pay any of the components set forth herein, except residential customer third-party products and services, or as otherwise specified in PG&E tariffs, will be subject to service termination as set forth in Rule 11.

(Continued)



ELECTRIC TABLE OF CONTENTS

Sheet 1

TABLE OF CONTENTS

SCHEDULE	TITLE OF SHEET	CAL P.U.C. SHEET NO.	
Title Page		55896-E	(T)
Rate Schedules.....	52763,52764, 54443,52766,52767,54468,52769,49654,52770-E		
Preliminary Statements.....	52771,48064,52561,41723,49327,54450,54433-E		
Preliminary Statements, Rules.....		55897-E	(T)
Rules		55898 ,48369-E	(T)
Maps, Contracts and Deviations		37960-E	
Sample Forms.....	47207,49743,49301,51240, 49303,49304,51241,51242,54733,52810,49309,49310,49311-E		

(Continued)



ELECTRIC TABLE OF CONTENTS

Sheet 18

Part	TITLE OF SHEET	CAL P.U.C. SHEET NO.
Preliminary Statements (Cont'd)		
Part IB	General Rate Case Memorandum Account – Electric (GRCMA-E)	45750*,45751*-E
Part IG	Microgrids Memorandum Account (MGMA)	54797,54798,54799,54800,54801-E
Part IH	Disconnections Memorandum Account – Electric (DMA-E)	52182-E
Part IM	Residential Uncollectibles Balancing Account (RUBA-E)	54821,48304,48305-E
Part IO	Wildfire Mitigation Balancing Account - Electric (WMBA-E).....	50643, 50644-E
Part IQ	Electric Reliability Memorandum Account (ERMA)	49679-E
Part IT	Microgrids Balancing Account (MGMA)	54802,54803,54804,5480-E
Part IU	AB 841 Memorandum Account (AB841MA)	52195,52196-E
Part IX	Fixed Recovery Charge.....	52899,52900, 55559-E
Part IY	Fixed Recovery Charge Balancing Account (FRCBA)	52902-E
Part JA	Customer Credit for Fixed Recovery Charge.....	52903, 55560-E
Part JD	Microgrid Reservation Capacity Component-Standby Charge Suspension Account (MSCSA)	51190, 51191-E
Part JF	Wildfire Hardening Fixed Recovery Charge	52035,52036, 55561-E
Part JG	Wildfire Hardening Fixed Recovery Charge Balancing Account.....	52038, 55562,54857-E
Part JH	Wildfire and Natural Disaster Resiliency Rebuild Program (WNDRRPBA-E)	52234-E
Part JI	Dynamic and Real-Time Pricing Memorandum Account (DRTDMA)	54435, 54746, 54747,54748-E
Part JJ	AB 1X Refund Balancing Account (AB1XBA)	52496-E
Part JK	Cost of Capital Memorandum Account - Electric (COCMA-E)	52262,52263-E
Part JL	Percentage of Income Payment Plan Balancing Account – Electric (PIPPBA-E)	52552-E
Part JM	Percentage of Income Payment Plan Memorandum Account – Electric (PIPPMA-E)	52553-E
Part JP	Yield Spread Adjustment Memorandum Account – Electric (YSMA-E)	55126-E
Part JQ	Diablo Canyon Transition And Relicensing Memorandum Account (DCTRMA).....	55705,55706-E (P)
Part JR	Diablo Canyon Extended Operations Balancing Account (DCEOBA)	55707,55708,55709,55710-E (P)
Part JS	Interruption Cost Estimate Memorandum Account	55878-E

RULE	TITLE OF SHEET	CAL P.U.C. SHEET NO.
Rules		
Rule 01	Definitions	25914,50028,50029,50030,50031,50032,50033,46391,46392,43251,43252,43253,49255,50550,51171,52866,55859,53687,53688,53689,53690,53691,53692,53693,53694,53695,53696,53697,53698,53699,53700,53701,53702,53703,53704-E
Rule 02	Description of Service	11257,11896*,11611,14079,11261,11262,11263,31319,27764,27765,27766,27767,11269,11270,11271,11272,27768,11274,11275,27769,27770,11278,51558,50622,45471,45472,45473,45474,45475-E
Rule 03	Application for Service.....	27798,46817,46818-E
Rule 04	Contracts.....	34614-E
Rule 05	Special Information Required on Forms	32168,14192,37150-E
Rule 06	Establishment and Reestablishment of Credit.....	46819,46820-E
Rule 07	Deposits	46821,46822-E
Rule 08	Notices	46823,46824,46825,14146,35236-E
Rule 09	Rendering and Payment of Bills	41048,43019,55895,49760,49761,47337,47338,47339,47340-E (T)
Rule 10	Disputed Bills	11308,11309,11310-E

(Continued)



ELECTRIC TABLE OF CONTENTS

Sheet 19

RULE	TITLE OF SHEET	CAL P.U.C. SHEET NO.
Rules (Cont'd)		
Rule 11	Discontinuance and Restoration of Service.....	46810,47627, 55894 ,46813,46814,46815,13146, (T)
		13147,13148,13149,13150,35241,54825,42111,42112-E
Rule 12	Rates and Optional Rates	16872,27804,43013-E
Rule 13	Temporary Service	49255-E
Rule 14	Shortage of Supply and Interruption of Delivery	19762,15527,
		52983,35395,35396,35397,35398-E
Rule 15	Distribution Line Extensions	47797,47798,50619,47800,47801,47802,47803,
		51555,47805,47806,47807,47808,47809,47810,
		47811,47812,47813,47814,47815,47816,47817,47818-E
Rule 16	Service Extensions.....	47819,47820,47821,47822,47823,47824,47825,47826,
		47827,47828,47829,47830,47831,47832,47833,47834,
		47835,47836,50620,47838,47839,47840,47841,47842-E
Rule 17	Meter Tests and Adjustment of Bills for Meter Error.....	20099,29723,29955,25149-E
Rule 17.1	Adjustment of Bills for Billing Error	33679,29724-E
Rule 17.2	Adjustment of Bills for Unauthorized Use	22707*,12056,12057,12058-E
Rule 18	Supply to Separate Premises and Submetering of Electric Energy	
		14329*,27037,29056,28910,48373-E
Rule 19	Medical Baseline Quantities	49738,49739,52984-E
Rule 19.1	California Alternate Rates for Energy for Individual Customers and Submetered Tenants	
	of Master-Metered Customers.....	44202,53088,32656,29291-E
Rule 19.2	California Alternate Rates for Energy for Nonprofit Group-Living Facilities	35305,
		46637,53089,33847,43016-E
Rule 19.3	California Alternate Rates for Energy for Qualified Agricultural Employee Housing Facilities	
		35307,53090,33849,43017-E
Rule 19.5	Percentage of Income Payment Plan (PIPP) Pilot Program Eligibility and Certification Rules for	
	Individually Metered Electric Customers.....	55114,55115,55116-E
Rule 20	Replacement of Overhead with Underground Electric Facilities.....	50545,
		50546,41083,41084,41085-E

(Continued)

Attachment 2

Redline Tariff Revisions



ENERGY STATEMENT

www.pge.com/MyEnergy

RES DRAFT

Account No: 1023456789-0

Statement Date: mm/dd/yyyy

Due Date: mm/dd/yyyy

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789
華語客戶服務 (Chinese)	1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
Business Customer Service	1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting www.cpuc.ca.gov/complaints/.

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Tier 1/Baseline allowance: Some residential rates are given a Tier 1/Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1/Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage. Any usage over your baseline allowance will be charged at a higher price.

High Usage: An increased price per kWh whenever electricity usage exceeds four times the Baseline Allowance (Tier 1) in a billing period. This charge does not apply to Time-of-Use rate plans.

Wildfire Fund Charge: Charge on behalf of the State of California Department of Water Resources (DWR) to fund the California Wildfire Fund. For usage prior to October 1, 2020, this charge included costs related to the 2001 California energy crisis, also collected on behalf of the DWR. These charges belong to DWR, not PG&E.

Power Charge Indifference Adjustment (PCIA): The PCIA is a charge to ensure that both PG&E customers and those who have left PG&E service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by PG&E on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources. Visit www.pge.com/ccs.

Wildfire Hardening Charge: PG&E has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires, while reducing the total cost to its customers. Your bill for electric service includes a fixed recovery charge called the Wildfire Hardening Charge that has been approved by the CPUC to repay those bonds. The right to recover the Wildfire Hardening Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to PG&E. PG&E is collecting the Wildfire Hardening Charge on behalf of the Special Purpose Entity.

Recovery Bond Charge/Credit: Your bill for electric service includes a charge that has been approved by the CPUC to repay bonds issued for certain costs related to catastrophic wildfires. Separately, a PG&E trust provides a customer credit equal to the charge for customers. Visit www.pge.com/billexplanation for additional details on charge item.

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

See the table reflecting "Your Electric Charges Breakdown" on the last page

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number: 1023456789-0

Change my mailing address to: _____

City _____ State _____ ZIP code _____

Primary Phone # _____ Primary Email _____

Ways To Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



ENERGY STATEMENT

www.pge.com/MyEnergy

Non-Res DRAFT

Account No: 1023456789-0
Statement Date: mm/dd/yyyy
Due Date: mm/dd/yyyy

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TTY 7-1-1

Servicio al Cliente en Español (Spanish) 1-800-660-6789
華語客戶服務 (Chinese) 1-800-893-9555

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If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Demand charge: Many non-residential rates include a demand charge. Demand is a measurement of the highest usage of electricity in any single fifteen (or sometimes five) minute period during a monthly billing cycle. Demand is measured in kilowatts (or kW). High demand is usually associated with equipment start-up. By spreading equipment start-ups over a longer period of time, you may be able to lower demand and reduce your demand charges.

Time-of-use electric prices are higher every day during afternoons and evenings, and lower at other times of the day. Prices also change by season, with higher prices in the summer and lower prices in the winter.

Wildfire Fund Charge: Charge on behalf of the State of California Department of Water Resources (DWR) to fund the California Wildfire Fund. For usage prior to October 1, 2020, this charge included costs related to the 2001 California energy crisis, also collected on behalf of the DWR. These charges belong to DWR, not PG&E.

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Recovery Bond Charge/Credit: Your bill for electric service includes a charge that has been approved by the CPUC to repay bonds issued for certain costs related to catastrophic wildfires. Separately, a PG&E trust provides a customer credit equal to the charge for customers. Visit www.pge.com/billexplanation for additional details on charge item.

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number: 1023456789-0

Change my mailing address to: _____

City _____ State _____ ZIP code _____

Primary Phone # _____ Primary Email _____

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- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



GAS RULE NO. 11

Sheet 3

DISCONTINUANCE AND RESTORATION OF SERVICE

D. TERMINATION OF SERVICE FOR NONPAYMENT OF BILLS — RESIDENTIAL (T)
(Cont'd.)

1. INABILITY TO PAY — RESIDENTIAL (Cont'd.)

Customers shall not be disconnected for nonpayment until PG&E offers to enroll eligible customers in all applicable benefit programs administered by PG&E. If PG&E has discussions with a customer prior to disconnection, PG&E shall inquire if the customer is interested in hearing about the applicable benefit programs. Residential customers must enroll in the applicable benefit program within two billing cycles of being made aware of the applicable benefit programs.

(N)

Customers shall not be disconnected if they currently have a Low-Income Home Energy Assistance Program pledge pending.

(N)

It is the Customer's responsibility to contact PG&E to request payment arrangements. If payment arrangements are made, such payment arrangements will be by Amortization Agreement, as described in Section D.1.a., below, or by Extension Agreement, as described in Section D.1.b., below.

(L)

PG&E shall visit, in-person, special needs profiled customers that have previously been identified as Medical Baseline, Life Support, or has self-certified that they have a serious illness or condition that could become life threatening if service is disconnected, within the 48 hours prior to, or at the time of, service termination. At the time of such visit, the field representative will provide the customer with a Pay-by-Phone option or provide the customer a courtesy extension of 48 hours to make payment if they indicate a desire to pay at a ~~local~~ office or neighborhood payment center.

(L)

Service may be terminated to any customer, including special needs profiled customers who do not comply with Section D.1.a below or by an extension agreement as described in section D.3.b below.

When the Customer and PG&E have agreed upon payment arrangements, PG&E will not terminate service as long as the Customer complies with the arrangements. However, if the Customer fails to comply, PG&E may terminate any and all services the Customer is receiving after notice is given in accordance with Section D.1.a. or Section D.1.b., below.

If PG&E and the Customer cannot agree on payment arrangements, the Customer may submit a complaint to the Commission in accordance with Section D.1.c., below.

The Customer shall be provided information on the availability of financial assistance.

(L)
(L)

(Continued)



ELECTRIC RULE NO. 11
DISCONTINUANCE AND RESTORATION OF SERVICE

Sheet 3

C. TERMINATION OF SERVICE FOR NONPAYMENT OF BILLS — RESIDENTIAL (T)
(Cont'd.)

1. INABILITY TO PAY — RESIDENTIAL (Cont'd.)

PG&E shall visit, in-person, special needs profiled customers that have previously been identified as Medical Baseline, Life Support, or has self-certified that they have a serious illness or condition that could become life threatening if service is disconnected, within the 48 hours prior to, or at the time of, service termination. At the time of such visit, the field representative will provide the customer with a Pay-by-Phone option or provide the customer a courtesy extension of 48 hours to make payment if they indicate a desire to pay at a ~~local office or~~ neighborhood payment center. (L)

Service may be terminated to any customer, including special needs profiled customers who do not comply with a payment arrangement as described in Section C.1.a, below, or by an Extension Agreement, as described in Section C.1.b. below. (L)

When the customer and PG&E have agreed upon payment arrangements, PG&E will not terminate service as long as the customer complies with the arrangements. However, if the customer fails to comply, PG&E may terminate any and all services the customer is receiving after notice is given in accordance with Section C.1.a. or Section C.1.b., below.

If PG&E and the customer cannot agree on payment arrangements, the customer may submit a complaint to the Commission in accordance with Section C.1.c., below.

The customer shall be provided information on the availability of financial assistance.

a. AMORTIZATION AGREEMENT — RESIDENTIAL

An Amortization Agreement is a contract between PG&E and the customer by which the customer is allowed to make installment payments of a past due balance while also paying subsequent PG&E bills before these bills become past due. Customers shall be offered a 12-month payment plan and will not be disconnected if they are enrolled in a 12-month payment plan and are current on both monthly bills and the 12-month payment plan. (T)
(N)
(N)

If the customer fails to comply with the Amortization Agreement, the entire amount owing will become immediately due and payable and any and all services the customer is receiving may be terminated. However, service will not be terminated until the customer has received notice, either by telephone or in writing, at least 48 hours prior to termination.

(Continued)



GAS RULE NO. 9
RENDERING AND PAYMENT OF BILLS

Sheet 3

E. BILLS DUE ON PRESENTATION

Bills for gas service are due and payable upon presentation. Payments shall be received at the address imprinted on the payment stub attached to PG&E's bill, ~~a business office of PG&E~~, or by an authorized agent of PG&E. Payments shall be made using the following options:

1. Cash, check, money order; or
2. Electronic data interchange (EDI) for commercial customers or recurring automatic bank debit (Wherein the customer requests the automatic monthly withdrawal of payment for utility services from a designated checking/banking account); or
3. Debit card, credit card, automatic bank debit the customer initiates (A transfer or transaction fee over and above the PG&E bill amount may be charged to the customer for these services). These services are available through a third-party operated pay-by-phone service, ~~authorized bill payment kiosk, or~~ PG&E online, ~~or PG&E downloadable mobile application;~~ or
4. A third party (payor) may elect to make a gift payment on a PG&E customer's energy bill by using the PG&E Gift Payment Form (Form 79-1205). (N)
(N)
5. Credit on a customer's account, at the option of PG&E, unless otherwise required by the Commission, may be used for payment of any balances due on the Customer's bill including Community Choice Aggregator, Electric Service Provider, or Core Transport Agent charges, or (T)
6. By other means mutually agreeable to PG&E and the customer. (T)

If a Customer makes only partial payment on a bill, the partial payment received will be allocated among the following components of the bill in proportion to the amount owed on each or as otherwise specified in PG&E tariffs (utility users taxes will be treated in accordance with current utility procedures and are not subject to this section). The bill components include PG&E Charges, energy-related charges, and other applicable products and services charges. Customer failure to pay any of the components set forth herein, except residential customer third-party products and services, or as otherwise specified in PG&E tariffs, will be subject to service termination as set forth in Rule 11.

(Continued)

Advice	4252-G-A	Issued by	Submitted	July 13, 2020
Decision		Robert S. Kenney	Effective	July 13, 2020
		Vice President, Regulatory Affairs	Resolution	

Confidential



ELECTRIC RULE NO. 9
RENDERING AND PAYMENT OF BILLS

Sheet 3

E. BILLS DUE ON PRESENTATION

Bills for electric service are due and payable upon presentation. Payments shall be received at the address imprinted on the payment stub attached to PG&E's bill, ~~a business office of PG&E~~, or by an authorized agent of PG&E. Payments shall be made using the following options:

1. Cash, check, money order; or
2. Electronic data interchange (EDI) for commercial customers or recurring automatic bank debit (Wherein the customer requests the automatic monthly withdrawal of payment for utility services from a designated checking/banking account); or
3. Debit card, credit card, automatic bank debit the customer initiates (A transfer or transaction fee over and above the PG&E bill amount may be charged to the customer for these services). These services are available through a third-party operated pay-by-phone service, ~~authorized bill payment kiosk, or PG&E online, or PG&E downloadable mobile application;~~ or
4. A third party (payor) may elect to make a gift payment on a PG&E customer's energy bill by using the PG&E Gift Payment Form (Form 79-1205). (N)
(N)
5. Credit on a customer's account, at the option of PG&E, unless otherwise required by the Commission, may be used for payment of any balances due on the Customer's bill including Community Choice Aggregator, Electric Service Provider, or Core Transport Agent charges, or (T)
6. By other means mutually agreeable to PG&E and the customer. (T)

If a Customer makes only partial payment on a bill, the partial payment received will be allocated among the following components of the bill in proportion to the amount owed on each or as otherwise specified in PG&E tariffs (utility users taxes will be treated in accordance with current utility procedures and are not subject to this section). The bill components include PG&E charges, CTC charges, and other energy-related charges. Customer failure to pay any of the components set forth herein, except residential customer third-party products and services, or as otherwise specified in PG&E tariffs, will be subject to service termination as set forth in Rule 11.

(Continued)

Advice 5835-E-A
Decision

Issued by
Robert S. Kenney
Vice President, Regulatory Affairs

Submitted
Effective
Resolution

July 13, 2020
July 13, 2020

Confidential

Attachment 3

Illustrative Notice Forms

This attachment includes the current, redlined,
and proposed notice form.

Current Notice Form



15-DAY NOTICE
www.pge.com/MyEnergy

Account No. [REDACTED]
Statement Date: 09/01/2023
Due Date: 12/14/2022

Service For:

00RES-15DAY
TEST

Your Account is Past Due



Please pay \$207.00 by 12/14 to avoid service termination.

Account Summary

Past Due Amount (Please Pay by 12/14)	\$ 207.00
Current Charges	0.00
Total Account Balance	\$ 207.00

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>

Local Office:
226 E YOSEMITE AVE
MANTECA CA 95336



1-877-704-8470
24 Hours per day, 7
days per week

Dear [REDACTED]

Your bill includes a past due balance of \$207.00. To avoid disconnection of your utility service, please pay the past due amount **on or before 12/14/2022**. For assistance or to make a payment, please call Customer Service at 1-800-743-5000.

Payment can be made in a variety of fee/no fee options by phone or in person at our neighborhood payment centers, local offices, or kiosks. To pay by phone using a credit or ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit <http://www.pge.com/myhome/myaccount/waystopay>.

If a payment arrangement is made but not kept, your service may be shut off without further notice. PG&E will determine

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

999L

100000000000000020700



Account Number:

Due Date:
12/14

Amount Due:
\$207.00

Amount Enclosed:

\$ [REDACTED]

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

MANTECA CA



Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000
TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that

relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

... continued from previous page

how payments are applied.

If your utility service is terminated, a re-connection charge may be required. A re-establishment deposit or an increase to an existing deposit may also be requested for an amount up to twice the average monthly bill as determined by PG&E. This deposit may be required to re-establish your credit whether or not your service is terminated.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____

Primary Phone # _____ Primary Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



15-DAY NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00BPP-15DAY
TEST CA 91122

Your Account is Past Due



Please pay \$111.42 by 12/14 to remain on Budget Billing.

Account Summary

Past Due Amount (Please Pay by 12/14)	\$ 111.42
Current Charges	0.00
Total Account Balance	\$ 134.48

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>

Local Office:
118 S 3RD ST
KING CITY CA 93930



1-877-704-8470
24 Hours per day, 7
days per week

Dear

Your bill includes a past due balance of \$111.42. To avoid disconnection of your utility service, please pay the past due amount **on or before 12/14/2022**. For assistance or to make a payment, please call Customer Service at 1-800-743-5000.

Payment can be made in a variety of fee/no fee options by phone or in person at our neighborhood payment centers, local offices, or kiosks. To pay by phone using a credit or ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay.

If a payment arrangement is made but not kept, your service may be shut off without further notice. PG&E will determine

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

9990

J000000000000000011142



Account Number:

Due Date:
12/14

Amount Due:
\$111.42

Amount Enclosed:

\$ [] [] [] [] [] [] [] [] [] []

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

CALIFORNIA CA



15-DAY NOTICE
www.pge.com/MyEnergy

Account No. _____
Statement Date: 09/01/2023
Due Date: 12/14/2022

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000
TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

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To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that

relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

... continued from previous page

how payments are applied.

If your utility service is terminated, a re-connection charge may be required. A re-establishment deposit or an increase to an existing deposit may also be requested for an amount up to twice the average monthly bill as determined by PG&E. This deposit may be required to re-establish your credit whether or not your service is terminated.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____

Primary Phone # _____ Primary Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



15-DAY NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00C-RES15DAY
TEST

Your Account is Past Due



Please pay \$103.29 by 12/14 to avoid service termination.

Account Summary

PG&E Charges Past Due (Please Pay by 12/14)	\$ 103.29
Service Provider Charges Past Due	0.00
Current PG&E Charges	0.00
Current Service Provider Charges	0.00
Total Account Balance	\$ 103.90

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>



1-877-704-8470
24 Hours per day, 7
days per week

Dear

Your bill includes a past due balance of \$103.29. To avoid disconnection of your utility service, please pay the past due amount **on or before 12/14/2022**. For assistance or to make a payment, please call Customer Service at 1-800-743-5000.

Payment can be made in a variety of fee/no fee options by phone or in person at our neighborhood payment centers, local offices, or kiosks. To pay by phone using a credit or ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay.

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

9990 .000000000000000010329



Account Number:

Due Date:
12/14

Amount Due:
\$103.29

Amount Enclosed:

\$ [REDACTED]

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

SEBASTOPOL CA



15-DAY NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that

relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____

Primary Phone # _____ Primary Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



15-DAY NOTICE

www.pge.com/MyEnergy

Account No:
 Statement Date: 09/01/2023
Due Date: 12/14/2022

Service For:

00C-RES15DAY
TEST

Your Account is Past Due



Please pay \$103.29 by 12/14 to avoid service termination.

Account Summary

PG&E Charges Past Due (Please Pay by 12/14)	\$ 103.29
Service Provider Charges Past Due	22.11
Current PG&E Charges	0.00
Current Service Provider Charges	0.00
Total Account Balance	\$ 103.90

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
http://www.pge.com/mypaycenter



1-877-704-8470
24 Hours per day, 7
days per week

Dear

Your bill includes a past due balance of \$125.40. To avoid disconnection of your utility service, please pay a **minimum of \$103.29** on or before 12/14/2022. **Failure to pay the full past due balance of \$125.40 may result in debt collection efforts.** For assistance or to make a payment, please call customer service at 1-800-743-5000.

Payment can be made in a variety of fee/no fee options by phone or in person at our neighborhood payment centers, local offices, or kiosks. To pay by phone using a credit or ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

999C

.0000000000000000000010329



Account Number:

Due Date:

12/14

Amount Due:

\$103.29

Amount Enclosed:

\$

PG&E
 BOX 997300
 SACRAMENTO, CA 95899-7300

SEBASTOPOL CA



www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

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... continued from previous page

independent service provider. For more information, please visit www.pge.com/waystopay.

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Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____

Primary Phone # _____ Primary Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



REMINDER NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00RESURM15DY
TEST CA 95472

Your Account is Past Due



Please pay \$559.79 by 12/14.

Account Summary

PG&E Charges Past Due	\$ 559.79
Service Provider Charges Past Due	8.73
Past Due Amount (Please Pay by 12/14)	\$ 559.79
Current PG&E Charges	0.00
Current Service Provider Charges	0.00
Total Account Balance	\$ 551.06

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
http://www.pge.com/mypaycenter

Local Office:

111 STONY CIR
SANTA ROSA CA 95401



1-877-704-8470

24 Hours per day, 7
days per week

Dear

Your bill includes a past due balance of \$559.79. Please pay the past due amount **on or before 12/14/2022**. For assistance or to make a payment, please call Customer Service at 1-800-743-5000.

Payment can be made in a variety of fee/no fee options by phone or in person at our neighborhood payment centers, local offices, or kiosks. To pay by phone using a credit or ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay.

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

9990 --- '000000000000000055979



Account Number:

Due Date:

12/14

Amount Due:

\$559.79

Amount Enclosed:

\$ [] [] [] [] [] [] [] [] [] []

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

GRATON CA



REMINDER NOTICE

www.pge.com/MyEnergy

Account No. _____

Statement Date: 09/01/2023

Due Date: 12/14/2022

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

Servicio al Cliente en Español (Spanish) 1-800-660-6789
華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438
Business Customer Service 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____

Primary Phone # _____ Primary Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.

48-HOUR NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00RES-48HR
TEST CA 95209

Your Account is Past Due



Please pay \$158.57 by 12/14 to avoid service termination.

Account Summary

Past Due Amount (Please Pay by 12/14)	\$ 158.57
Current Charges	0.00
Total Account Balance	\$ 182.96

Ways to Pay:



Do Not Mail
Payment



www.pge.com/
MyEnergy



Local Office:
220 E CHANNEL ST
STOCKTON CA 95202

Neighborhood Payment Center:
<http://www.pge.com/mvpaycenter>



1-877-704-8470
24 Hours per day, 7
days per week

Dear

Our records indicate that your account has an overdue balance. To avoid disconnection of your utility service, please pay the past due amount of \$158.57 **on or before 12/14/2022**. For assistance or to make a payment, please contact Customer Service at 1-800-743-5000 or visit a local office. We are available to help you. You may also be eligible for financial assistance and income-qualified energy assistance programs.

PLEASE NOTE: If your utility service is disconnected for non-payment, there will be additional service charges and you will be required to pay all past due amounts before

Please see important customer information on the back of this notice. ➡

DO NOT MAIL

9990

30000000000000000001.5857



Account Number:

Due Date:

12/14

Amount Due:

\$158.57

Amount Enclosed:

\$

STOCKTON CA

Do Not Mail Payment

To make a payment, visit your local office, Neighborhood Payment Center or pay by phone (1-877-704-8470).



www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00BPP-48-HR
TEST CA 94590

Your Account is Past Due



Please pay \$281.66 by 12/14 to remain on Budget Billing.

Account Summary

Past Due Amount (Please Pay by 12/14)	\$ 281.66
Current Charges	0.00
Total Account Balance	\$ 281.66

Ways to Pay:



Do Not Mail
Payment



www.pge.com/
MyEnergy



Local Office:
994 FOURTH ST STE E2
SAN RAFAEL CA 94901

Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>



1-877-704-8470
24 Hours per day, 7
days per week

Dear

Our records indicate that your account has an overdue balance. To avoid disconnection of your utility service, please pay the past due amount of \$281.66 **on or before 12/14/2022**. For assistance or to make a payment, please contact Customer Service at 1-800-743-5000 or visit a local office. We are available to help you. You may also be eligible for financial assistance and income-qualified energy assistance programs.

PLEASE NOTE: If your utility service is disconnected for non-payment, there will be additional service charges and you will be required to pay all past due amounts before

Please see important customer information on the back of this notice. ➡

DO NOT MAIL

9996

0000000000000000000000000028166



Account Number:

Due Date:
12/14

Amount Due:
\$281.66

Amount Enclosed:

\$ _____.

VALLEJO CA

Do Not Mail Payment

To make a payment, visit your local office, Neighborhood Payment Center or pay by phone (1-877-704-8470).

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000
TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

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service is restored. In addition, a deposit may be required to re-establish your credit, whether or not your service is terminated.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number: 1

Change my mailing address to: _____

City _____ State _____ Zip Code _____

Primary Phone # _____ Primary Email _____

Ways to Pay

- Online via web or mobile at www.pge.com/waystopay
- By mail: Send your payment along with this payment stub in the envelope provided.
- By debit card, Visa, MasterCard, American Express, or Discover: Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- At a PG&E payment center or local office: To find a payment center or local office near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.

Service For:

00C-RES-48HR
 TEST

Your Account is Past Due



Please pay \$1,258.46 by 12/14 to avoid service termination.

Account Summary

PG&E Charges Past Due (Please Pay by 12/14)	\$ 1,258.46
Service Provider Charges Past Due	0.00
Current PG&E Charges	0.00
Current Service Provider Charges	0.00
Total Account Balance	\$ 1,258.46

Ways to Pay:



Do Not Mail
 Payment



www.pge.com/MyEnergy



Local Office:
 111 ALMADEN BLVD
 SAN JOSE CA 95113

Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>



1-877-704-8470
 24 Hours per day, 7
 days per week

Dear

Our records indicate that your account has an overdue balance. To avoid disconnection of your utility service, please pay the past due amount of \$1,258.46 **on or before 12/14/2022**. For assistance or to make a payment, please contact Customer Service at 1-800-743-5000 or visit a local office. We are available to help you. You may also be eligible for financial assistance and income-qualified energy assistance programs.

Please see important customer information on the back of this notice.

DO NOT MAIL

9990 .0000000000000000125846



Account Number:	Due Date:	Amount Due:	Amount Enclosed:
	12/14	\$1,258.46	\$

Do Not Mail Payment

To make a payment, visit your local office, Neighborhood Payment Center or pay by phone (1-877-704-8470).

LOS GATOS CA 9

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

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PLEASE NOTE: If your utility service is disconnected for non-payment, there will be additional service charges and you will be required to pay all past due amounts before service is restored. In addition, a deposit may be required to re-establish your credit, whether or not your service is terminated.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____

Primary _____ Primary _____

Phone # _____ Email _____

Ways to Pay

- Online via web or mobile at www.pge.com/waystopay
- By mail: Send your payment along with this payment stub in the envelope provided.
- By debit card, Visa, MasterCard, American Express, or Discover: Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- At a PG&E payment center or local office: To find a payment center or local office near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



48-HOUR NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00C-RES-48HR
TEST

Your Account is Past Due



Please pay \$1,258.46 by 12/14 to avoid service termination.

Account Summary

PG&E Charges Past Due (Please Pay by 12/14)	\$ 1,258.46
Service Provider Charges Past Due	33.44
Current PG&E Charges	0.00
Current Service Provider Charges	0.00
Total Account Balance	\$ 1,258.46

Ways to Pay:



Do Not Mail
Payment



www.pge.com/
MyEnergy



Local Office:
111 ALMADEN BLVD
SAN JOSE CA 95113



1-877-704-8470
24 Hours per day, 7
days per week

Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>

Dear

Your bill includes a past due balance of \$1291.90. To avoid disconnection of your utility service, please pay a **minimum of \$1,258.46** on or before 12/14/2022. **Failure to pay the full past due balance of \$1291.90 may result in debt collection efforts.** For assistance or to make a payment, please call customer service at 1-800-743-5000.

Please see important customer information on the back of this notice. ➡

DO NOT MAIL

9990

0000000000000000125846



Account Number:

Due Date:
12/14

Amount Due:
\$1,258.46

Amount Enclosed:

\$ [] [] [] [] [] [] [] [] [] []

Do Not Mail Payment

To make a payment, visit your local office, Neighborhood Payment Center or pay by phone (1-877-704-8470).

LOS GATOS CA



48-HOUR NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000
TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

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If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

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If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

... continued from previous page

PLEASE NOTE: If your utility service is disconnected for non-payment, there will be additional service charges and you will be required to pay all past due amounts before service is restored. In addition, a deposit may be required to re-establish your credit, whether or not your service is terminated.

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2023 Pacific Gas and Electric Company. All rights reserved.

Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number: 6

Change my mailing address to: _____

City _____ State _____ Zip Code _____

Primary Phone # _____ Primary Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



PAST DUE NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00RESUPD48HR
TEST

Your Account is Past Due



Please pay \$207.00 by 12/14.

Account Summary

PG&E Charges Past Due	\$ 207.00
Service Provider Charges Past Due	0.00
Past Due Amount (Please Pay by 12/14)	\$ 207.00
Current PG&E Charges	0.00
Current Service Provider Charges	0.00
Total Account Balance	\$ 207.00

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
http://www.pge.com/mypaycenter

Local Office:
226 E YOSEMITE AVE
MANTECA CA 95336



1-877-704-8470
24 Hours per day, 7
days per week

Dear

Our records indicate that your account has an overdue balance. Please pay the past due amount of \$207.00 **on or before 12/14/2022**. For assistance or to make a payment, please contact Customer Service at 1-800-743-5000 or visit a local office. We are available to help you. You may also be eligible for financial assistance and income-qualified energy assistance programs.

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

9990

000000000000000020700



Account Number:

Due Date:
12/14

Amount Due:
\$207.00

Amount Enclosed:

\$

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

MANTECA CA

Printed with Water Based Inks on SFI certified paper



7-DAY NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00CIA-7DAY
TEST CA 91122

Your Account is Past Due



Please pay \$111.42 by 12/14 to avoid service termination.

Account Summary

Past Due Amount (Please Pay by 12/14)	\$ 111.42
Current Charges	0.00
Total Account Balance	\$ 134.48

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
http://www.pge.com/mypaycenter

Local Office:
118 S 3RD ST
KING CITY CA 93930



1-877-704-8470
24 Hours per day, 7
days per week

Dear Customer:

Our records indicate that your account has an overdue balance. To avoid disconnection of your utility service, please pay the past due amount of \$111.42 **on or before 12/14/2022**. For assistance or to make a payment, please contact Customer Service at 1-800-468-4743. We are available to help you. If full payment has already been made or a payment arrangement established, thank you, and please disregard this notice.

Payment can be made in a variety of fee/no fee options by phone or in person at our local offices, kiosks or neighborhood payment centers. To pay by phone using an ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay. You must bring a copy of your PG&E bill with you, if you pay at a NPC. If service is terminated after full payment is made, call us at 1-877-PGE-5950. Have your NPC receipt available.

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

999L

.000000000000000011142



Account Number:

Due Date:
12/14

Amount Due:
\$111.42

Amount Enclosed:

\$

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

CALIFORNIA CA



7-DAY NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

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If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

... continued from previous page

If your utility service is terminated, a re-connection charge will be required and you will be required to pay all past due amounts before service is restored. In addition, a deposit may be required to re-establish your credit, whether or not your service is terminated.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____

Primary Phone # _____ Primary Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



7-DAY NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00BPPCIA7DAY
TEST

Your Account is Past Due



Please pay \$103.29 by 12/14 to remain on Budget Billing.

Account Summary

Past Due Amount (Please Pay by 12/14)	\$ 103.29
Current Charges	0.00
Total Account Balance	\$ 103.90

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
http://www.pge.com/mypaycenter



1-877-704-8470
24 Hours per day, 7
days per week

Dear Customer:

Our records indicate that your account has an overdue balance. To avoid disconnection of your utility service, please pay the past due amount of \$103.29 **on or before 12/14/2022**. For assistance or to make a payment, please contact Customer Service at 1-800-468-4743. We are available to help you. If full payment has already been made or a payment arrangement established, thank you, and please disregard this notice.

Payment can be made in a variety of fee/no fee options by phone or in person at our local offices, kiosks or neighborhood payment centers. To pay by phone using an ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay. You must bring a copy of your PG&E bill with you, if you pay at a NPC. If service is terminated after full payment is made, call us at 1-877-PGE-5950. Have your NPC receipt available.

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

9990 _ _ _

000000000000000010329



Account Number:

Due Date:
12/14

Amount Due:
\$103.29

Amount Enclosed:

\$

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

SEBASTOPOL CA

Printed with Water Based Inks on SFI certified paper



7-DAY NOTICE

www.pge.com/MyEnergy

Account No.:
Statement Date: 09/01/2023
Due Date: 12/14/2022

Service For:

00C-CIA-7DAY
TEST CA 95472

Your Account is Past Due



Please pay \$559.79 by 12/14 to avoid service termination.

Account Summary

PG&E Delivery Charges Past Due	\$ 559.79
Service Provider Charges Past Due	8.73
Past Due Amount (Please Pay by 12/14)	\$ 559.79
Current PG&E Delivery Charges	0.00
Current Service Provider Charges	0.00
Total Account Balance	\$ 551.06

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
http://www.pge.com/mypaycenter

Local Office:

111 STONY CIR
SANTA ROSA CA 95401



1-877-704-8470

24 Hours per day, 7
days per week

Dear Customer:

Our records indicate that your account has an overdue balance. To avoid disconnection of your utility service, please pay the past due amount of \$559.79 **on or before 12/14/2022**. For assistance or to make a payment, please contact Customer Service at 1-800-468-4743. We are available to help you. If full payment has already been made or a payment arrangement established, thank you, and please disregard this notice.

Payment can be made in a variety of fee/no fee options by phone or in person at our local offices, kiosks or neighborhood payment centers. To pay by phone using an ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay. You must bring a copy of your PG&E bill with you, if you pay at a NPC. If service is terminated after full payment is made, call us at 1-877-PGE-5950.

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

9990

000000000000000055979



Account Number:

Due Date:

12/14

Amount Due:

\$559.79

Amount Enclosed:

\$

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

GRATON CA



Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

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... continued from previous page

Have your NPC receipt available.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____

Primary Phone # _____ Primary Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.

www.pge.com/MyEnergy

Due Date: 12/14/2022

00CIAURM7DY
TEST

Your Account is Past Due



Please pay \$207.00 by 12/14.

Account Summary

PG&E Delivery Charges Past Due	\$ 207.00
Service Provider Charges Past Due	0.00
Past Due Amount (Please Pay by 12/14)	\$ 207.00
Current PG&E Delivery Charges	0.00
Current Service Provider Charges	0.00
Total Account Balance	\$ 207.00

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Local Office:

226 E YOSEMITE AVE
MANTECA CA 95336

Neighborhood Payment Center:

<http://www.pge.com/mypaycenter>



1-877-704-8470

24 Hours per day, 7
days per week

Dear Customer:

Our records indicate that your account has an overdue balance. Please pay the past due amount of \$207.00 **on or before 12/14/2022**. For assistance or to make a payment, please contact Customer Service at 1-800-468-4743. We are available to help you. If full payment has already been made or a payment arrangement established, thank you, and please disregard this notice.

Payment can be made in a variety of fee/no fee options by phone or in person at our local offices, kiosks or neighborhood payment centers. To pay by phone using an ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay. You must bring a copy of your PG&E bill with you, if you pay at a NPC.

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

9990

0000000000000000000020700



Account Number:

Due Date:

12/14

Amount Due:

\$207.00

Amount Enclosed:

\$ _____.

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

MANTECA CA



REMINDER NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____

Primary Phone # _____ Primary Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.

Printed with Water Based Inks on SFI certified paper



24-HOUR NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: **TODAY**

Service For:

00CIA-24HR
TEST CA 95472

Your Account is Past Due



Please pay \$559.79 TODAY to avoid service termination.

Account Summary

PG&E Charges Past Due	\$ 559.79
Third Party Loan Charges Past Due	0.00
Past Due Amount (Please Pay Today)	\$ 559.79
Current PG&E Charges	0.00
Current Third Party Loan Charges	0.00
Total Account Balance	\$ 551.06

Ways to Pay:



Do Not Mail
Payment



www.pge.com/
MyEnergy



Local Office:
111 STONY CIR
SANTA ROSA CA 95401

Neighborhood Payment Center:
http://www.pge.com/mypaycenter



1-877-704-8470
24 Hours per day, 7
days per week

Dear Customer:

Our records indicate that your account has an overdue balance. To avoid disconnection of your utility service, please pay the past due amount of \$559.79 **today**. For assistance or to make a payment, please contact Customer Service at 1-800-468-4743. If full payment has already been made or a payment arrangement established, thank you, and please disregard this notice.

DO NOT PAY BY MAIL: Payment can be made in a variety of fee/no fee options by phone or in person at our local offices, kiosks or neighborhood payment centers. To pay by phone using an ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay.

Please see important customer information on the back of this notice. ➡

DO NOT MAIL

9990. 000000000000000055979



Account Number:

Due Date:
TODAY

Amount Due:
\$559.79

Amount Enclosed:

\$

GRATON CA

Do Not Mail Payment

To make a payment, visit your local office, Neighborhood Payment Center or pay by phone (1-877-704-8470).



24-HOUR NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: **TODAY**

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

Servicio al Cliente en Español (Spanish) 1-800-660-6789
華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438
Business Customer Service 1-800-468-4743

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____

Primary Phone # _____ Primary Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



24-HOUR NOTICE

www.pge.com/MyEnergy

-* Demonstration Powered by OpenText Exstream 04/13/2023, Version 16.4.0 64-bit (DBCS)

Statement Date: 09/01/2023

Due Date: **TODAY**

Service For:

00BPPCIA24HR
TEST OH 95622

Your Account is Past Due



Please pay \$1,048.47 TODAY to remain on Budget Billing.

Account Summary

Past Due Amount (Please Pay Today)	\$ 1,048.47
Current Charges	0.00
Total Account Balance	\$ 1,048.47

Ways to Pay:



Do Not Mail
Payment



www.pge.com/
MyEnergy



Local Office:

118 S 3RD ST
KING CITY CA 93930



1-877-704-8470

24 Hours per day, 7
days per week

Neighborhood Payment Center:

http://www.pge.com/mypaycenter

Dear Customer:

Our records indicate that your account has an overdue balance. To avoid disconnection of your utility service, please pay the past due amount of \$1,048.47 **today**. For assistance or to make a payment, please contact Customer Service at 1-800-468-4743. If full payment has already been made or a payment arrangement established, thank you, and please disregard this notice.

DO NOT PAY BY MAIL: Payment can be made in a variety of fee/no fee options by phone or in person at our local offices, kiosks or neighborhood payment centers. To pay by phone using an ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay.

PLEASE NOTE: If your utility service is disconnected for non-payment, there will be additional service charges and you will be required to pay all past due amounts before service is restored. In addition, a deposit may be required to

Please see important customer information on the back of this notice. ➡

DO NOT MAIL

9990

00000000000000000000104847



Account Number:

Due Date:

TODAY

Amount Due:

\$1,048.47

Amount Enclosed:

\$

OHIO OH

Do Not Mail Payment

To make a payment, visit your local office, Neighborhood Payment Center or pay by phone (1-877-704-8470).



Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000
TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that

relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

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re-establish your credit, whether or not your service is terminated.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____

Primary Phone # _____ Primary Email _____

Ways to Pay

- Online via web or mobile at www.pge.com/waystopay
- By mail: Send your payment along with this payment stub in the envelope provided.
- By debit card, Visa, MasterCard, American Express, or Discover: Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- At a PG&E payment center or local office: To find a payment center or local office near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



24-HOUR NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: **TODAY**

Service For:

00C-CIA-24HRW
TEST OH 95622

Your Account is Past Due



Please pay \$1,048.47 TODAY to avoid service termination.

Account Summary

PG&E Delivery Charges Past Due	\$ 825.82
Service Provider Charges Past Due	222.65
Past Due Amount (Please Pay Today)	\$ 1,048.47
Current PG&E Delivery Charges	0.00
Current Service Provider Charges	0.00
Total Account Balance	\$ 1,048.47

Ways to Pay:



Do Not Mail
Payment



www.pge.com/
MyEnergy



Local Office:
118 S 3RD ST
KING CITY CA 93930

Neighborhood Payment Center:
http://www.pge.com/mypaycenter



1-877-704-8470
24 Hours per day, 7
days per week

Dear Customer:

Our records indicate that your account has an overdue balance. To avoid disconnection of your utility service, please pay the past due amount of \$1,048.47 **today**. For assistance or to make a payment, please contact Customer Service at 1-800-468-4743. If full payment has already been made or a payment arrangement established, thank you, and please disregard this notice.

DO NOT PAY BY MAIL: Payment can be made in a variety of fee/no fee options by phone or in person at our local offices, kiosks or neighborhood payment centers. To pay by phone using an ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay.

Please see important customer information on the back of this notice. ➡

DO NOT MAIL

9990.

0000000000000000104847



Account Number:

Due Date:
TODAY

Amount Due:
\$1,048.47

Amount Enclosed:

\$

OHIO OH

Do Not Mail Payment

To make a payment, visit your local office, Neighborhood Payment Center or pay by phone (1-877-704-8470).

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that

relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

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PLEASE NOTE: If your utility service is disconnected for non-payment, there will be additional service charges and you will be required to pay all past due amounts before service is restored. In addition, a deposit may be required to re-establish your credit, whether or not your service is terminated.

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2023 Pacific Gas and Electric Company. All rights reserved.

Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number

Change my mailing address to:

CityStateZip Code

PrimaryPrimary

Phone #Email

Ways to Pay

Online via web or mobile at www.pge.com/waystopay

By mail: Send your payment along with this payment stub in the envelope provided.

By debit card, Visa, MasterCard, American Express, or Discover: Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)

At a PG&E payment center or local office: To find a payment center or local office near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



PAST DUE NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: **TODAY**

Service For:

00CIAUPD24HRW
TEST OH 95622

Your Account is Past Due



Please pay \$1,048.47 TODAY.

Account Summary

PG&E Delivery Charges Past Due	\$ 825.82
Service Provider Charges Past Due	222.65
Past Due Amount (Please Pay Today)	<u>\$ 1,048.47</u>
Current PG&E Delivery Charges	0.00
Current Service Provider Charges	0.00
Total Account Balance	\$ 1,048.47

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
http://www.pge.com/mypaycenter

Local Office:

118 S 3RD ST
KING CITY CA 93930



1-877-704-8470

24 Hours per day, 7
days per week

Dear Customer:

Our records indicate that your account has an overdue balance. Please pay the past due amount of \$1,048.47 **today**. For assistance or to make a payment, please contact Customer Service at 1-800-468-4743. If full payment has already been made or a payment arrangement established, thank you, and please disregard this notice.

Payment can be made in a variety of fee/no fee options by phone or in person at our local offices, kiosks or neighborhood payment centers. To pay by phone using an ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay. You must bring a copy of your PG&E bill with you, if you pay at a NPC.

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

9990

0000000000000000104847



Account Number:

Due Date:

TODAY

Amount Due:

\$1,048.47

Amount Enclosed:

\$

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

OHIO OH



PAST DUE NOTICE

www.pge.com/MyEnergy

Account No. [REDACTED]

Statement Date: 09/01/2023

Due Date: **TODAY**

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

Servicio al Cliente en Español (Spanish) 1-800-660-6789
華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438
Business Customer Service 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that

relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____

Primary Phone # _____ Primary Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.

PAST DUE - CLOSED ACCOUNT

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00CLOSE
TEST OH 95622

Your Account is Past Due



Please pay \$1,048.47 by 12/14 to avoid negative credit action.

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>

Local Office:
118 S 3RD ST
KING CITY CA 93930



1-877-704-8470
24 Hours per day, 7
days per week

Dear Customer:

Within the last month, we mailed you a final closing bill for your utility service. **If full payment has already been made or a payment arrangement established, thank you, and please disregard this notice.**

If full payment is not received by 12/14/2022, we are required by law to inform you that we may submit a negative report to a collection agency and/or credit reporting agency. Payment can be made in a variety of fee/no fee options by phone or in person at our local offices, kiosks or neighborhood payment centers. To pay by phone using a credit or ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

9990

00000000000000000000001.04847



Account Number:

Due Date:
12/14/2022

Amount Due:
\$1,048.47

Amount Enclosed:

\$ _____.

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

OHIO OH 95622

Printed with Water Based Inks on SFI certified paper



15-DAY NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00CRESBP15DY
TEST OH 95622

Your Account is Past Due



Please pay \$825.82 by 12/14 to remain on Budget Billing.

Account Summary

PG&E Charges Past Due (Please Pay by 12/14)	\$ 825.82
Service Provider Charges Past Due	0.00
Current PG&E Charges	0.00
Current Service Provider Charges	0.00
Total Account Balance	\$ 1,048.47

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
http://www.pge.com/mypaycenter

Local Office:
118 S 3RD ST
KING CITY CA 93930



1-877-704-8470
24 Hours per day, 7
days per week

Dear

Your bill includes a past due balance of \$1,048.47. To avoid disconnection of your utility service, please pay the past due amount **on or before 12/14/2022**. For assistance or to make a payment, please call Customer Service at 1-800-743-5000.

Payment can be made in a variety of fee/no fee options by phone or in person at our neighborhood payment centers, local offices, or kiosks. To pay by phone using a credit or ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay.

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

9990

0000000000000000104847



Account Number:

Due Date:
12/14

Amount Due:
\$825.82

Amount Enclosed:

\$ [REDACTED]

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

OHIO OH



15-DAY NOTICE
www.pge.com/MyEnergy

Statement Date: 09/01/2023
Due Date: 12/14/2022

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000
TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that

relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

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If a payment arrangement is made but not kept, your service may be shut off without further notice. PG&E will determine how payments are applied.

If your utility service is terminated, a re-connection charge may be required. A re-establishment deposit or an increase to an existing deposit may also be requested for an amount up to twice the average monthly bill as determined by PG&E. This deposit may be required to re-establish your credit whether or not your service is terminated.

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2023 Pacific Gas and Electric Company. All rights reserved.

Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____

Primary Phone # _____ Primary Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.

Service For:

UUCRESBP15DY
TEST OH 95622

Your Account is Past Due



Please pay \$825.82 by 12/14 to remain on Budget Billing.

Account Summary

PG&E Charges Past Due (Please Pay by 12/14)	\$ 825.82
Service Provider Charges Past Due	222.65
Current PG&E Charges	0.00
Current Service Provider Charges	0.00
Total Account Balance	\$ 1,048.47

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
http://www.pge.com/mypaycenter

Local Office:
118 S 3RD ST
KING CITY CA 93930



1-877-704-8470
24 Hours per day, 7
days per week

Dear _____

Your bill includes a past due balance of \$1048.47. To avoid disconnection of your utility service, please pay a **minimum of \$825.82** on or before 12/14/2022. **Failure to pay the full past due balance of \$1048.47 may result in debt collection efforts.** For assistance or to make a payment, please call customer service at 1-800-743-5000.

Payment can be made in a variety of fee/no fee options by phone or in person at our neighborhood payment centers, local offices, or kiosks. To pay by phone using a credit or ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

9990

7000000000000000104847



Account Number:

Due Date:
12/14

Amount Due:
\$825.82

Amount Enclosed:

\$

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

OHIO OH



Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that

relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

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independent service provider. For more information, please visit www.pge.com/waystopay.

If a payment arrangement is made but not kept, your service may be shut off without further notice. PG&E will determine how payments are applied.

If your utility service is terminated, a re-connection charge may be required. A re-establishment deposit or an increase to an existing deposit may also be requested for an amount up to twice the average monthly bill as determined by PG&E. This deposit may be required to re-establish your credit whether or not your service is terminated.

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2023 Pacific Gas and Electric Company. All rights reserved.

Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number: *

Change my mailing address to: _____

City _____ State _____ Zip Code _____

Primary _____ Primary _____
Phone # _____ Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



48-HOUR NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00CRESBP48HR
TEST OH 95622

Your Account is Past Due



Please pay \$825.82 by 12/14 to remain on Budget Billing.

Account Summary

PG&E Charges Past Due (Please Pay by 12/14)	\$ 825.82
Service Provider Charges Past Due	0.00
Current PG&E Charges	0.00
Current Service Provider Charges	0.00
Total Account Balance	\$ 1,048.47

Ways to Pay:



Do Not Mail
Payment



www.pge.com/
MyEnergy



Local Office:
118 S 3RD ST
KING CITY CA 93930



1-877-704-8470
24 Hours per day, 7
days per week

Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>

Dear

Our records indicate that your account has an overdue balance. To avoid disconnection of your utility service, please pay the past due amount of \$1,048.47 **on or before 12/14/2022**. For assistance or to make a payment, please contact Customer Service at 1-800-743-5000 or visit a local office. We are available to help you. You may also be eligible for financial assistance and income-qualified energy assistance programs.

Please see important customer information on the back of this notice. ➡

DO NOT MAIL

9990

3000000000000000104847



Account Number:

Due Date:
12/14

Amount Due:
\$825.82

Amount Enclosed:

\$

OHIO OH

Do Not Mail Payment

To make a payment, visit your local office, Neighborhood Payment Center or pay by phone (1-877-704-8470).



48-HOUR NOTICE

www.pge.com/MyEnergy

Account No. _____

Statement Date: 09/01/2023

Due Date: 12/14/2022

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TTY 7-1-1

Servicio al Cliente en Español (Spanish) 1-800-660-6789
華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438
Business Customer Service 1-800-468-4743

Rules and rates

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number: 3

Change my mailing address to: _____

City _____ State _____ Zip Code _____

Primary Phone # _____ Primary Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.

48-HOUR NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00CRESBP48HR
TEST OH 95622

Your Account is Past Due



Please pay \$825.82 by 12/14 to remain on Budget Billing.

Account Summary

PG&E Charges Past Due (Please Pay by 12/14)	\$ 825.82
Service Provider Charges Past Due	222.65
Current PG&E Charges	0.00
Current Service Provider Charges	0.00
Total Account Balance	\$ 1,048.47

Ways to Pay:



Do Not Mail
Payment



www.pge.com/
MyEnergy



Local Office:

118 S 3RD ST
KING CITY CA 93930

Neighborhood Payment Center:

<http://www.pge.com/mypaycenter>



1-877-704-8470

24 Hours per day, 7 days per week

Dear

Your bill includes a past due balance of \$1048.47. To avoid disconnection of your utility service, please pay a **minimum of \$825.82** on or before 12/14/2022. **Failure to pay the full past due balance of \$1048.47 may result in debt collection efforts.** For assistance or to make a payment, please call customer service at 1-800-743-5000.

Please see important customer information on the back of this notice. ➡

DO NOT MAIL

999C

00000000000000000000104847



Account Number:

Due Date:

12/14

Amount Due:

\$825.82

Amount Enclosed:

\$

OHIO OF

Do Not Mail Payment

To make a payment, visit your local office, Neighborhood Payment Center or pay by phone (1-877-704-8470).

Printed with Water Based Inks on SFI certified paper



7-DAY NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00CCIABP7DAY
TEST OH 95622

Your Account is Past Due



Please pay \$1,048.47 by 12/14 to remain on Budget Billing.

Account Summary

PG&E Delivery Charges Past Due	\$ 825.82
Service Provider Charges Past Due	222.65
Past Due Amount (Please Pay by 12/14)	\$ 1,048.47
Current PG&E Delivery Charges	0.00
Current Service Provider Charges	0.00
Total Account Balance	\$ 1,048.47

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
http://www.pge.com/mypaycenter

Local Office:
118 S 3RD ST
KING CITY CA 93930



1-877-704-8470
24 Hours per day, 7
days per week

Dear Customer:

Our records indicate that your account has an overdue balance. To avoid disconnection of your utility service, please pay the past due amount of \$1,048.47 **on or before 12/14/2022**. For assistance or to make a payment, please contact Customer Service at 1-800-468-4743. We are available to help you. If full payment has already been made or a payment arrangement established, thank you, and please disregard this notice.

Payment can be made in a variety of fee/no fee options by phone or in person at our local offices, kiosks or neighborhood payment centers. To pay by phone using an ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay. You must bring a copy of your PG&E bill with you, if you pay at a NPC. If service is terminated after full payment is made, call us at 1-877-PGE-5950.

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

9990 - 3000000000000000104847



Account Number:

Due Date:
12/14

Amount Due:
\$1,048.47

Amount Enclosed:

\$

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

OHIO OH



Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that

relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

... continued from previous page

Have your NPC receipt available.

If your utility service is terminated, a re-connection charge will be required. In addition, a deposit may be required to re-establish your credit, whether or not your service is terminated.

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2023 Pacific Gas and Electric Company. All rights reserved.

Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____

Primary Phone # _____ Primary Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



24-HOUR NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00CCIBP24HR
TEST OH 95622

Your Account is Past Due



Please pay \$1,048.47 TODAY to remain on Budget Billing.

Account Summary

PG&E Delivery Charges Past Due	\$ 825.82
Service Provider Charges Past Due	222.65
Past Due Amount (Please Pay by 12/14)	<u>\$ 1,048.47</u>
Current PG&E Delivery Charges	0.00
Current Service Provider Charges	0.00
Total Account Balance	<u>\$ 1,048.47</u>

Ways to Pay:



Do Not Mail
Payment



www.pge.com/
MyEnergy



Local Office:
118 S 3RD ST
KING CITY CA 93930

Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>



1-877-704-8470
24 Hours per day, 7
days per week

Dear Customer:

Our records indicate that your account has an overdue balance. To avoid disconnection of your utility service, please pay the past due amount of \$1,048.47 **today**. For assistance or to make a payment, please contact Customer Service at 1-800-468-4743. If full payment has already been made or a payment arrangement established, thank you, and please disregard this notice.

DO NOT PAY BY MAIL: Payment can be made in a variety of fee/no fee options by phone or in person at our local offices, kiosks or neighborhood payment centers. To pay by phone using an ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay.

Please see important customer information on the back of this notice. ➡

DO NOT MAIL

9990

0000000000000000104847



Account Number:

Due Date:

12/14

Amount Due:

\$1,048.47

Amount Enclosed:

\$

OHIO OH

Do Not Mail Payment

To make a payment, visit your local office, Neighborhood Payment Center or pay by phone (1-877-704-8470).

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that

relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

... continued from previous page

PLEASE NOTE: If your utility service is disconnected for non-payment, there will be additional service charges and you will be required to pay all past due amounts before service is restored. In addition, a deposit may be required to re-establish your credit, whether or not your service is terminated.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to:

City State Zip Code

Primary Primary

Phone # Email

Ways to Pay

Online via web or mobile at www.pge.com/waystopay

By mail: Send your payment along with this payment stub in the envelope provided.

By debit card, Visa, MasterCard, American Express, or Discover: Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)

At a PG&E payment center or local office: To find a payment center or local office near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.

Redlined Notice Form



15-DAY NOTICE
www.pge.com/MyEnergy

Account No: [REDACTED]
Statement Date: 09/01/2023
Due Date: 12/14/2022

Service For:

00RES-15DAY
TEST

Your Account is Past Due



Please pay \$207.00 by 12/14 to avoid service termination.

Account Summary

Past Due Amount (Please Pay by 12/14)	\$ 207.00
Current Charges	0.00
Total Account Balance	\$ 207.00

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>



1-877-704-8470
24 Hours per day, 7
days per week

Dear [REDACTED]

Your bill includes a past due balance of \$207.00. To avoid disconnection of your utility service, please pay the past due amount **on or before 12/14/2022**. For assistance or to make a payment, please call Customer Service at 1-800-743-5000.

Payment can be made in a variety of fee/no fee options including online at www.pge.com, by phone, or in person at one of our neighborhood payment centers. To pay by phone using a credit or ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay.

If a payment arrangement is made but not kept, your service may be shut off without further notice. PG&E will determine

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

999L

100000000000000020700



Account Number:

Due Date:
12/14

Amount Due:
\$207.00

Amount Enclosed:

\$ [REDACTED]

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

MANTECA CA



Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000
TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

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relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

... continued from previous page

how payments are applied.

If your utility service is terminated, a re-connection charge may be required. A re-establishment deposit or an increase to an existing deposit may also be requested for an amount up to twice the average monthly bill as determined by PG&E. This deposit may be required to re-establish your credit whether or not your service is terminated.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____
Primary _____ Primary _____
Phone # _____ Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a neighborhood payment center:** To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00BPP-15DAY
TEST CA 91122

Your Account is Past Due



Please pay \$111.42 by 12/14 to remain on Budget Billing.

Account Summary

Past Due Amount (Please Pay by 12/14)	\$ 111.42
Current Charges	0.00
Total Account Balance	\$ 134.48

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>



1-877-704-8470
24 Hours per day, 7
days per week

Dear

Your bill includes a past due balance of \$111.42. To avoid disconnection of your utility service, please pay the past due amount **on or before 12/14/2022**. For assistance or to make a payment, please call Customer Service at 1-800-743-5000.

Payment can be made in a variety of fee/no fee options including online at www.pge.com, by phone, or in person at one of our neighborhood payment centers. To pay by phone using a credit or ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay.

If a payment arrangement is made but not kept, your service may be shut off without further notice. PG&E will determine

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

99906C

700000000000000011142



Account Number:

Due Date:

12/14

Amount Due:

\$111.42

Amount Enclosed:

\$

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

CALIFORNIA CA



Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

**Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000
TTY 7-1-1**

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

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relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

... continued from previous page

how payments are applied.

If your utility service is terminated, a re-connection charge may be required. A re-establishment deposit or an increase to an existing deposit may also be requested for an amount up to twice the average monthly bill as determined by PG&E. This deposit may be required to re-establish your credit whether or not your service is terminated.

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2023 Pacific Gas and Electric Company. All rights reserved.

Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____
Primary Phone # _____ Primary Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a neighborhood payment center:** To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.

Service For:

00C-RES15DAY
TEST

Your Account is Past Due



Please pay \$103.29 by 12/14 to avoid service termination.

Account Summary

PG&E Charges Past Due (Please Pay by 12/14)	\$ 103.29
Service Provider Charges Past Due	0.00
Current PG&E Charges	0.00
Current Service Provider Charges	0.00
Total Account Balance	\$ 103.90

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>



1-877-704-8470
24 Hours per day, 7
days per week

Dear

Your bill includes a past due balance of \$103.29. To avoid disconnection of your utility service, please pay the past due amount **on or before 12/14/2022**. For assistance or to make a payment, please call Customer Service at 1-800-743-5000.

Payment can be made in a variety of fee/no fee options including online at www.pge.com, by phone, or in person at one of our neighborhood payment centers. To pay by phone using a credit or ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay.

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

9990

000000000000000010329



Account Number:

Due Date:
12/14

Amount Due:
\$103.29

Amount Enclosed:

\$ [REDACTED]

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

SEBASTOPOL CA

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

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If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____

Primary _____ Primary _____

Phone # _____ Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a neighborhood payment center:** To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



15-DAY NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00C-RES15DAY
TEST

Your Account is Past Due



Please pay \$103.29 by 12/14 to avoid service termination.

Account Summary

PG&E Charges Past Due (Please Pay by 12/14)	\$ 103.29
Service Provider Charges Past Due	22.11
Current PG&E Charges	0.00
Current Service Provider Charges	0.00
Total Account Balance	\$ 103.90

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>



1-877-704-8470
24 Hours per day, 7
days per week

Dear

Your bill includes a past due balance of \$125.40. To avoid disconnection of your utility service, please pay a **minimum of \$103.29** on or before 12/14/2022. **Failure to pay the full past due balance of \$125.40 may result in debt collection efforts.** For assistance or to make a payment, please call customer service at 1-800-743-5000.

Payment can be made in a variety of fee/no fee options including online at www.pge.com, by phone, or in person at one of our neighborhood payment centers. To pay by phone using a credit or ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

9990

000000000000000010329



Account Number:

Due Date:

12/14

Amount Due:

\$103.29

Amount Enclosed:

\$

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

SEBASTOPOL CA



Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

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relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

... continued from previous page

by an independent service provider. For more information, please visit www.pge.com/waystopay.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number: !

Change my mailing address to: _____

City _____ State _____ Zip Code _____
Primary Phone # _____ Primary Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a neighborhood payment center:** To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



REMINDER NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00RESURM15DY
TEST CA 95472

Your Account is Past Due



Please pay \$559.79 by 12/14.

Account Summary

PG&E Charges Past Due	\$ 559.79
Service Provider Charges Past Due	8.73
Past Due Amount (Please Pay by 12/14)	\$ 559.79
Current PG&E Charges	0.00
Current Service Provider Charges	0.00
Total Account Balance	\$ 551.06

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>



1-877-704-8470

24 Hours per day, 7
days per week

Dear

Your bill includes a past due balance of \$559.79. Please pay the past due amount **on or before 12/14/2022**. For assistance or to make a payment, please call Customer Service at 1-800-743-5000.

Payment can be made in a variety of fee/no fee options including online at www.pge.com, by phone, or in person at one of our neighborhood payment centers. To pay by phone using a credit or ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay.

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

9990 J000000000000000055979



Account Number:

Due Date:

12/14

Amount Due:

\$559.79

Amount Enclosed:

\$

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

GRATON CA



REMINDER NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TTY 7-1-1

Servicio al Cliente en Español (Spanish) 1-800-660-6789
華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438
Business Customer Service 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that

relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____
Primary _____ Primary _____
Phone # _____ Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a neighborhood payment center:** To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



48-HOUR NOTICE

www.pge.com/MyEnergy

64-bit (DBCS) σ^2

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00RES-48HR
TEST CA 95209

Your Account is Past Due



Please pay \$158.57 by 12/14 to avoid service termination.

Account Summary

Past Due Amount (Please Pay by 12/14)	\$ 158.57
Current Charges	0.00
Total Account Balance	\$ 182.96

Ways to Pay:



Do Not Mail
Payment



www.pge.com/
MyEnergy



Neighborhood Payment Center:
<http://www.pqe.com/mvpaycenter>



1-877-704-8470
24 Hours per day, 7
days per week

Dear

Our records indicate that your account has an overdue balance. To avoid disconnection of your utility service, please pay the past due amount of \$158.57 **on or before 12/14/2022**. We offer convenient ways to pay your bill. You can pay online at www.pge.com, by phone at 1-877-704-8470, or in person at one of our neighborhood payment centers. You may also be eligible for financial assistance and income-qualified energy assistance programs.

PLEASE NOTE: If your utility service is disconnected for non-payment, there will be additional service charges and you will be required to pay all past due amounts before

Please see important customer information on the back of this notice. ➡

DO NOT MAIL

9990_000000000000000000015857



Account Number:

Due Date:
12/14

Amount Due:
\$158.57

Amount Enclosed:

\$ _____.

STOCKTON CA

Do Not Mail Payment

To make a payment, visit a Neighborhood Payment Center or pay by phone (1-877-704-8470).

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

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... continued from previous page

service is restored. In addition, a deposit may be required to re-establish your credit, whether or not your service is terminated.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to:

City State Zip Code

Primary Phone # Primary Email

Ways to Pay

- Online via web or mobile at www.pge.com/waystopay
- By mail: Send your payment along with this payment stub in the envelope provided.
- By debit card, Visa, MasterCard, American Express, or Discover: Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- At a neighborhood payment center: To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.

Printed with Water Based Inks on SFI certified paper



48-HOUR NOTICE

www.pge.com/MyEnergy

Account No. [REDACTED]

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00BPP-48-HR
TEST CA 94590

Your Account is Past Due



Please pay \$281.66 by 12/14 to remain on Budget Billing.

Account Summary

Past Due Amount (Please Pay by 12/14)	\$ 281.66
Current Charges	0.00
Total Account Balance	\$ 281.66

Ways to Pay:



Do Not Mail
Payment



www.pge.com/
MyEnergy



Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>



1-877-704-8470
24 Hours per day, 7
days per week

Dear

Our records indicate that your account has an overdue balance. To avoid disconnection of your utility service, please pay the past due amount of \$281.66 **on or before 12/14/2022**. We offer convenient ways to pay your bill. You can pay online at www.pge.com, by phone at 1-877-704-8470, or in person at one of our neighborhood payment centers. You may also be eligible for financial assistance and income-qualified energy assistance programs.

PLEASE NOTE: If your utility service is disconnected for non-payment, there will be additional service charges and you will be required to pay all past due amounts before

Please see important customer information on the back of this notice. ➡

DO NOT MAIL

9990. 0000000000000000000028166



Account Number:

Due Date:
12/14

Amount Due:
\$281.66

Amount Enclosed:

\$ [REDACTED]

VALLEJO CA

Do Not Mail Payment

To make a payment, visit a Neighborhood Payment Center or pay by phone (1-877-704-8470).

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000
TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____
Primary _____ Primary _____
Phone # _____ Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a neighborhood payment center:** To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



48-HOUR NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00C-RES-48HR
TEST

Your Account is Past Due



Please pay \$1,258.46 by 12/14 to avoid service termination.

Account Summary

PG&E Charges Past Due (Please Pay by 12/14)	\$ 1,258.46
Service Provider Charges Past Due	0.00
Current PG&E Charges	0.00
Current Service Provider Charges	0.00
Total Account Balance	\$ 1,258.46

Ways to Pay:



Do Not Mail
Payment



www.pge.com/
MyEnergy



Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>



1-877-704-8470
24 Hours per day, 7
days per week

Dear

Our records indicate that your account has an overdue balance. To avoid disconnection of your utility service, please pay the past due amount of \$1,258.46 **on or before 12/14/2022**. We offer convenient ways to pay your bill. You can pay online at www.pge.com, by phone at 1-877-704-8470, or in person at one of our neighborhood payment centers. You may also be eligible for financial assistance and income-qualified energy assistance programs.

Please see important customer information on the back of this notice. ➡

DO NOT MAIL

9990

00000000000000125846



Account Number:

Due Date:
12/14

Amount Due:
\$1,258.46

Amount Enclosed:

\$ [REDACTED]

Do Not Mail Payment

To make a payment, visit a Neighborhood Payment Center or pay by phone (1-877-704-8470).

LOS GATOS CA

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000
TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

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PLEASE NOTE: If your utility service is disconnected for non-payment, there will be additional service charges and you will be required to pay all past due amounts before service is restored. In addition, a deposit may be required to re-establish your credit, whether or not your service is terminated.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____

Primary Phone # _____ Primary Email _____

Ways to Pay

- Online via web or mobile at www.pge.com/waystopay
- By mail: Send your payment along with this payment stub in the envelope provided.
- By debit card, Visa, MasterCard, American Express, or Discover: Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- At a neighborhood payment center: To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



48-HOUR NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00C-RES-48HR
TEST

Your Account is Past Due



Please pay \$1,258.46 by 12/14 to avoid service termination.

Account Summary

PG&E Charges Past Due (Please Pay by 12/14)	\$ 1,258.46
Service Provider Charges Past Due	33.44
Current PG&E Charges	0.00
Current Service Provider Charges	0.00
Total Account Balance	\$ 1,258.46

Ways to Pay:



Do Not Mail
Payment



www.pge.com/
MyEnergy



Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>



1-877-704-8470
24 Hours per day, 7
days per week

Dear

Your bill includes a past due balance of \$1291.90. To avoid disconnection of your utility service, please pay a **minimum of \$1,258.46** on or before 12/14/2022. **Failure to pay the full past due balance of \$1291.90 may result in debt collection efforts.** For assistance or to make a payment, please call customer service at 1-800-743-5000.

Please see important customer information on the back of this notice. ➡

DO NOT MAIL

999L .0000000000000000125846



Account Number:

1

Due Date:

12/14

Amount Due:

\$1,258.46

Amount Enclosed:

\$

Do Not Mail Payment

To make a payment, visit a Neighborhood Payment Center or pay by phone (1-877-704-8470).

LOS GATOS CA

Account No.

04/17/2023, Version 16.4.0 64-bit (DRCN)

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

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PLEASE NOTE: If your utility service is disconnected for non-payment, there will be additional service charges and you will be required to pay all past due amounts before service is restored. In addition, a deposit may be required to re-establish your credit, whether or not your service is terminated.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to:

City State Zip Code

Primary Primary

Phone # Email

Ways to Pay

- Online via web or mobile at www.pge.com/waystopay
- By mail: Send your payment along with this payment stub in the envelope provided.
- By debit card, Visa, MasterCard, American Express, or Discover: Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- At a neighborhood payment center: To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.

Printed with Water Based Inks on SFI certified paper



PAST DUE NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00RESUPD48HR
TEST

Your Account is Past Due



Please pay \$207.00 by 12/14.

Account Summary

PG&E Charges Past Due	\$ 207.00
Service Provider Charges Past Due	0.00
Past Due Amount (Please Pay by 12/14)	\$ 207.00
Current PG&E Charges	0.00
Current Service Provider Charges	0.00
Total Account Balance	\$ 207.00

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>



1-877-704-8470

24 Hours per day, 7
days per week

Dear

Our records indicate that your account has an overdue balance. Please pay the past due amount of \$207.00 **on or before 12/14/2022**. We offer convenient ways to pay your bill. You can pay online at www.pge.com, by phone at 1-877-704-8470, or in person at one of our neighborhood payment centers. You may also be eligible for financial assistance and income-qualified energy assistance programs.

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

9990

000000000000000020700



Account Number:

Due Date:

12/14

Amount Due:

\$207.00

Amount Enclosed:

\$ [] [] [] [] [] [] [] [] [] []

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

MANTECA CA 9

Printed with Water Based Inks on SFI certified paper



www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00CIA-7DAY
TEST CA 91122

Your Account is Past Due



Please pay \$111.42 by 12/14 to avoid service termination.

Account Summary

Past Due Amount (Please Pay by 12/14)	\$ 111.42
Current Charges	0.00
Total Account Balance	\$ 134.48

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>



1-877-704-8470
24 Hours per day, 7
days per week

Dear Customer:

Our records indicate that your account has an overdue balance. To avoid disconnection of your utility service, please pay the past due amount of \$111.42 **on or before 12/14/2022**. For assistance or to make a payment, please contact Customer Service at 1-800-468-4743. We are available to help you. If full payment has already been made or a payment arrangement established, thank you, and please disregard this notice.

Payment can be made in a variety of fee/no fee options including online at www.pge.com, by phone, or in person at one of our neighborhood payment centers. To pay by phone using an ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay. You must bring a copy of your PG&E bill with you, if you pay at a neighborhood payment center. If service is terminated after full payment is made, call us at 1-877-PGE-5950. Have your neighborhood payment center receipt available.

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

9996 _

100000000000000011142



Account Number:

Due Date:

12/14

Amount Due:

\$111.42

Amount Enclosed:

\$

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

CALIFORNIA CA



7-DAY NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that

relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

... continued from previous page

If your utility service is terminated, a re-connection charge will be required and you will be required to pay all past due amounts before service is restored. In addition, a deposit may be required to re-establish your credit, whether or not your service is terminated.

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2023 Pacific Gas and Electric Company. All rights reserved.

Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number: [REDACTED]

Change my mailing address to: _____

City _____ State _____ Zip Code _____
 Primary Phone # _____ Primary Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a neighborhood payment center:** To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



7-DAY NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00BPPCIA7DAY
TEST

Your Account is Past Due



Please pay \$103.29 by 12/14 to remain on Budget Billing.

Account Summary

Past Due Amount (Please Pay by 12/14)	\$ 103.29
Current Charges	0.00
Total Account Balance	\$ 103.90

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>



1-877-704-8470
24 Hours per day, 7
days per week

Dear Customer:

Our records indicate that your account has an overdue balance. To avoid disconnection of your utility service, please pay the past due amount of \$103.29 **on or before 12/14/2022**. For assistance or to make a payment, please contact Customer Service at 1-800-468-4743. We are available to help you. If full payment has already been made or a payment arrangement established, thank you, and please disregard this notice.

Payment can be made in a variety of fee/no fee options including online at www.pge.com, by phone, or in person at one of our neighborhood payment centers. To pay by phone using an ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay. You must bring a copy of your PG&E bill with you, if you pay at a neighborhood payment center. If service is terminated after full payment is made, call us at 1-877-PGE-5950. Have your neighborhood payment center receipt available.

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

999C - 000000000000000010329



Account Number:

Due Date:
12/14

Amount Due:
\$103.29

Amount Enclosed:

\$

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

SEBASTOPOL CA

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000
TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

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If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

... continued from previous page

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____

State _____

Zip Code _____

Primary Phone # _____

Primary Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a neighborhood payment center:** To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



7-DAY NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00C-CIA-7DAY
TEST CA 95472

Your Account is Past Due



Please pay \$559.79 by 12/14 to avoid service termination.

Account Summary

PG&E Delivery Charges Past Due	\$ 559.79
Service Provider Charges Past Due	8.73
Past Due Amount (Please Pay by 12/14)	<u>\$ 559.79</u>
Current PG&E Delivery Charges	0.00
Current Service Provider Charges	<u>0.00</u>
Total Account Balance	\$ 551.06

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>



1-877-704-8470

24 Hours per day, 7 days per week

Dear Customer:

Our records indicate that your account has an overdue balance. To avoid disconnection of your utility service, please pay the past due amount of \$559.79 **on or before 12/14/2022**. For assistance or to make a payment, please contact Customer Service at 1-800-468-4743. We are available to help you. If full payment has already been made or a payment arrangement established, thank you, and please disregard this notice.

Payment can be made in a variety of fee/no fee options including online at www.pge.com, by phone, or in person at one of our neighborhood payment centers. To pay by phone using an ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay. You must bring a copy of your PG&E bill with you if you pay at a neighborhood payment center. If service is terminated after full payment is made, call

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

9990

1000000000000000000055979



Account Number:

Due Date:

12/14

Amount Due:

\$559.79

Amount Enclosed:

\$ _____.

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

GRATON CA

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000
TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

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us at 1-877-PGE-5950. Have your neighborhood payment center receipt available.

If your utility service is terminated, a re-connection charge will be required. In addition, a deposit may be required to re-establish your credit, whether or not your service is terminated.

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Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____
Primary Phone # _____ Primary Email _____

Ways to Pay

- Online via web or mobile at www.pge.com/waystopay
- By mail: Send your payment along with this payment stub in the envelope provided.
- By debit card, Visa, MasterCard, American Express, or Discover: Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- At a neighborhood payment center: To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



REMINDER NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00CIAURM7DY
TEST

Your Account is Past Due



Please pay \$207.00 by 12/14.

Account Summary

PG&E Delivery Charges Past Due	\$ 207.00
Service Provider Charges Past Due	0.00
Past Due Amount (Please Pay by 12/14)	\$ 207.00
Current PG&E Delivery Charges	0.00
Current Service Provider Charges	0.00
Total Account Balance	\$ 207.00

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>



1-877-704-8470

24 Hours per day, 7
days per week

Dear Customer:

Our records indicate that your account has an overdue balance. Please pay the past due amount of \$207.00 **on or before 12/14/2022**. For assistance or to make a payment, please contact Customer Service at 1-800-468-4743. We are available to help you. If full payment has already been made or a payment arrangement established, thank you, and please disregard this notice.

Payment can be made in a variety of fee/no fee options including online at www.pge.com, by phone, or in person at one of our neighborhood payment centers. To pay by phone using an ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay. You must bring a copy of your PG&E bill with you, if you pay at a neighborhood payment center. If service is terminated after full payment is made, call

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

999C

700000000000000020700



Account Number:

Due Date:

12/14

Amount Due:

\$207.00

Amount Enclosed:

\$ [REDACTED]

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

MANTECA CA



REMINDER NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000
TTY 7-1-1

Servicio al Cliente en Español (Spanish) 1-800-660-6789
 華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438
 Business Customer Service 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

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If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

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us at 1-877-PGE-5950. Have your neighborhood payment center receipt available.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____
 Primary Phone # _____ Primary Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a neighborhood payment center:** To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



24-HOUR NOTICE

www.pge.com/MyEnergy

64-bit (DBCS)*

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00CIA-24HR
TEST OH 95622

Your Account is Past Due



Please pay \$476.84 TODAY to avoid service termination.

Account Summary

Past Due Amount (Please Pay Today)	\$ 476.84
Current Charges	0.00
Total Account Balance	\$ 476.84

Ways to Pay:



Do Not Mail
Payment



www.pge.com/
MyEnergy



Neighborhood Payment Center:
<http://www.pqe.com/mvpaycenter>



1-877-704-8470
24 Hours per day, 7
days per week

Dear Customer:

Our records indicate that your account has an overdue balance. To avoid disconnection of your utility service, please pay the past due amount of \$476.84 **today**. For assistance or to make a payment, please contact Customer Service at 1-800-468-4743. If full payment has already been made or a payment arrangement established, thank you, and please disregard this notice.

DO NOT PAY BY MAIL: Payment can be made in a variety of fee/no fee options including online at www.pge.com, by phone, or in person at one of our neighborhood payment centers. To pay by phone using an ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/wavstopay.

PLEASE NOTE: If your utility service is disconnected for non-payment, there will be additional service charges and you will be required to pay all past due amounts before service is restored. In addition, a deposit may be required to

Please see important customer information on the back of this notice. ➡

DO NOT MAIL

9991

300000000000000000000047684



Account Number:

6

Due Date:

12/14

Amount Due:

\$476.84

Amount Enclosed:

6

\$ _____.

OHIO OH

Do Not Mail Payment

To make a payment, visit a Neighborhood Payment Center or pay by phone (1-877-704-8470).



24-HOUR NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000
TTY 7-1-1

Servicio al Cliente en Español (Spanish) 1-800-660-6789
 華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438
 Business Customer Service 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

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re-establish your credit, whether or not your service is terminated.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____
 Primary Phone # _____ Primary Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
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www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: TODAY

Service For:

00CIA-24HR
TEST CA 95472

Your Account is Past Due



Please pay \$559.79 TODAY to avoid service termination.

Account Summary

PG&E Charges Past Due	\$ 559.79
Third Party Loan Charges Past Due	0.00
Past Due Amount (Please Pay Today)	\$ 559.79
Current PG&E Charges	0.00
Current Third Party Loan Charges	0.00
Total Account Balance	\$ 551.06

Ways to Pay:



Do Not Mail
Payment



www.pge.com/
MyEnergy



Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>



1-877-704-8470
24 Hours per day, 7
days per week

Dear Customer:

Our records indicate that your account has an overdue balance. To avoid disconnection of your utility service, please pay the past due amount of \$559.79 **today**. For assistance or to make a payment, please contact Customer Service at 1-800-468-4743. If full payment has already been made or a payment arrangement established, thank you, and please disregard this notice.

DO NOT PAY BY MAIL: Payment can be made in a variety of fee/no fee options including online at www.pge.com, by phone, or in person at one of our neighborhood payment centers. To pay by phone using an ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay.

Please see important customer information on the back of this notice. ➡

DO NOT MAIL

9990

000000000000000055979



Account Number:

Due Date:

TODAY

Amount Due:

\$559.79

Amount Enclosed:

\$

Do Not Mail Payment

To make a payment, visit a Neighborhood Payment Center or pay by phone (1-877-704-8470).

GRATON CA

Printed with Water Based Inks on SFI certified paper

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000
TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____

State _____

Zip Code _____

Primary Phone # _____

Primary Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
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24-HOUR NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: TODAY

Service For:

00C-CIA-24HRW
TEST OH 95622

Your Account is Past Due



Please pay \$1,048.47 TODAY to avoid service termination.

Account Summary

PG&E Delivery Charges Past Due	\$ 825.82
Service Provider Charges Past Due	222.65
Past Due Amount (Please Pay Today)	<u>\$ 1,048.47</u>
Current PG&E Delivery Charges	0.00
Current Service Provider Charges	<u>0.00</u>
Total Account Balance	\$ 1,048.47

Ways to Pay:



Do Not Mail
Payment



www.pge.com/
MyEnergy



Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>



1-877-704-8470
24 Hours per day, 7
days per week

Dear Customer:

Our records indicate that your account has an overdue balance. To avoid disconnection of your utility service, please pay the past due amount of \$1,048.47 **today**. For assistance or to make a payment, please contact Customer Service at 1-800-468-4743. If full payment has already been made or a payment arrangement established, thank you, and please disregard this notice.

DO NOT PAY BY MAIL: Payment can be made in a variety of fee/no fee options including online at www.pge.com, by phone, or in person at one of our neighborhood payment centers. To pay by phone using an ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay.

Please see important customer information on the back of this notice. ➡

DO NOT MAIL

999C

3000000000000000104847



Account Number:

Due Date:
TODAY

Amount Due:
\$1,048.47

Amount Enclosed:

\$

Do Not Mail Payment

To make a payment, visit a Neighborhood Payment Center or pay by phone (1-877-704-8470).

OHIO OH



Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000
TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that

relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

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PLEASE NOTE: If your utility service is disconnected for non-payment, there will be additional service charges and you will be required to pay all past due amounts before service is restored. In addition, a deposit may be required to re-establish your credit, whether or not your service is terminated.

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2023 Pacific Gas and Electric Company. All rights reserved.

Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____

Primary _____ Primary _____

Phone # _____ Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a neighborhood payment center:** To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



PAST DUE NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: TODAY

Service For:

00CIAUPD24HRW
TEST OH 95622

Your Account is Past Due



Please pay \$1,048.47 TODAY.

Account Summary

PG&E Delivery Charges Past Due	\$ 825.82
Service Provider Charges Past Due	222.65
Past Due Amount (Please Pay Today)	<u>\$ 1,048.47</u>
Current PG&E Delivery Charges	0.00
Current Service Provider Charges	<u>0.00</u>
Total Account Balance	\$ 1,048.47

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>



1-877-704-8470

24 Hours per day, 7
days per week

Dear Customer:

Our records indicate that your account has an overdue balance. Please pay the past due amount of \$1,048.47 **today**. For assistance or to make a payment, please contact Customer Service at 1-800-468-4743. If full payment has already been made or a payment arrangement established, thank you, and please disregard this notice.

Payment can be made in a variety of fee/no fee options by phone or in person at a neighborhood payment centers. To pay by phone using an ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay. You must bring a copy of your PG&E bill with you, if you pay at a NPC.

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

9990.

0000000000000000104847



Account Number:

.....

Due Date:

TODAY

Amount Due:

\$1,048.47

Amount Enclosed:

\$

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

OHIO OH



PAST DUE NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: **TODAY**

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

Servicio al Cliente en Español (Spanish) 1-800-660-6789
華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438
Business Customer Service 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that

relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____
Primary Phone # _____ Primary Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a neighborhood payment center:** To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.

PAST DUE - CLOSED ACCOUNT

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00CLOSE
TEST OH 95622

Your Account is Past Due



Please pay \$1,048.47 by 12/14 to avoid negative credit action.

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>



1-877-704-8470
24 Hours per day, 7
days per week

Dear Customer:

Within the last month, we mailed you a final closing bill for your utility service. **If full payment has already been made or a payment arrangement established, thank you, and please disregard this notice.**

If full payment is not received by 12/14/2022, we are required by law to inform you that we may submit a negative report to a collection agency and/or credit reporting agency. Payment can be made in a variety of fee/no fee options including online at www.pge.com, by phone, or in person at one of our neighborhood payment centers. To pay by phone using a credit or ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

9990

0000000000000000000000104847



Account Number:

Due Date:
12/14/2022

Amount Due:
\$1,048.47

Amount Enclosed:

\$

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

 OHIO OH

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TTY 7-1-1

Servicio al Cliente en Español (Spanish) 1-800-660-6789
華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
Business Customer Service	1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

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If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

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visit www.pge.com/waystopay.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect.

Account Number:

Change my mailing address to:

City _____ State _____ Zip Code _____

Primary _____ Primary _____

Phone # _____ Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a neighborhood payment center:** To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.

Service For:

00CRESBP15DY
TEST OH 95622

Your Account is Past Due



Please pay \$825.82 by 12/14 to remain on Budget Billing.

Account Summary

PG&E Charges Past Due (Please Pay by 12/14)	\$ 825.82
Service Provider Charges Past Due	0.00
Current PG&E Charges	0.00
Current Service Provider Charges	0.00
Total Account Balance	\$ 1,048.47

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>



1-877-704-8470
24 Hours per day, 7
days per week

Dear [REDACTED]

Your bill includes a past due balance of \$1,048.47. To avoid disconnection of your utility service, please pay the past due amount **on or before 12/14/2022**. For assistance or to make a payment, please call Customer Service at 1-800-743-5000.

Payment can be made in a variety of fee/no fee options including online at www.pge.com, by phone, or in person at one of our neighborhood payment centers. To pay by phone using a credit or ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay.

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

999L

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Account Number:

Due Date:
12/14

Amount Due:
\$825.82

Amount Enclosed:

\$ [REDACTED] . [REDACTED]

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

OHIO OH 9



15-DAY NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00CRESBP15DY
TEST OH 95622

Your Account is Past Due



Please pay \$825.82 by 12/14 to remain on Budget Billing.

Account Summary

PG&E Charges Past Due (Please Pay by 12/14)	\$ 825.82
Service Provider Charges Past Due	222.65
Current PG&E Charges	0.00
Current Service Provider Charges	0.00
Total Account Balance	\$ 1,048.47

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>



1-877-704-8470
24 Hours per day, 7
days per week

Dear

Your bill includes a past due balance of \$1048.47. To avoid disconnection of your utility service, please pay a **minimum of \$825.82** on or before 12/14/2022. **Failure to pay the full past due balance of \$1048.47 may result in debt collection efforts.** For assistance or to make a payment, please call customer service at 1-800-743-5000.

Payment can be made in a variety of fee/no fee options including online at www.pge.com, by phone, or in person at one of our neighborhood payment centers. To pay by phone using a credit or ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

999L

.0000000000000000104847



Account Number:

Due Date:

12/14

Amount Due:

\$825.82

Amount Enclosed:

\$

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

OHIO OH



15-DAY NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

Servicio al Cliente en Español (Spanish) 1-800-660-6789
華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438
Business Customer Service 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that

relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

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by an independent service provider. For more information, please visit www.pge.com/waystopay.

If a payment arrangement is made but not kept, your service may be shut off without further notice. PG&E will determine how payments are applied.

If your utility service is terminated, a re-connection charge may be required. A re-establishment deposit or an increase to an existing deposit may also be requested for an amount up to twice the average monthly bill as determined by PG&E. This deposit may be required to re-establish your credit whether or not your service is terminated.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____
Primary Phone # _____ Primary Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a neighborhood payment center:** To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



48-HOUR NOTICE

www.pge.com/MyEnergy

Account No.:

Statement Date: 09/01/2023

Due Date: 12/14/2022

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

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If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

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relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

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PLEASE NOTE: If your utility service is disconnected for non-payment, there will be additional service charges and you will be required to pay all past due amounts before service is restored. In addition, a deposit may be required to re-establish your credit, whether or not your service is terminated.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____
 Primary Phone # _____ Primary Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a neighborhood payment center:** To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.

Service For:

00CRESBP48HR
TEST OH 95622

Your Account is Past Due



Please pay \$825.82 by 12/14 to remain on Budget Billing.

Account Summary

PG&E Charges Past Due (Please Pay by 12/14)	\$ 825.82
Service Provider Charges Past Due	222.65
Current PG&E Charges	0.00
Current Service Provider Charges	0.00
Total Account Balance	\$ 1,048.47

Ways to Pay:



Do Not Mail
Payment



www.pge.com/
MyEnergy



Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>



1-877-704-8470
24 Hours per day, 7
days per week

Dear

Your bill includes a past due balance of \$1048.47. To avoid disconnection of your utility service, please pay a minimum of \$825.82 on or before 12/14/2022. Failure to pay the full past due balance of \$1048.47 may result in debt collection efforts. For assistance or to make a payment, please call customer service at 1-800-743-5000.

Please see important customer information on the back of this notice. ➡

DO NOT MAIL

9990

0000000000000000104847



Account Number:

Due Date:
12/14

Amount Due:
\$825.82

Amount Enclosed:

\$ [] [] [] [] [] [] [] [] [] []

OHIO OH

Do Not Mail Payment

To make a payment, visit a Neighborhood Payment Center or pay by phone (1-877-704-8470).



48-HOUR NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

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If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

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PLEASE NOTE: If your utility service is disconnected for non-payment, there will be additional service charges and you will be required to pay all past due amounts before service is restored. In addition, a deposit may be required to re-establish your credit, whether or not your service is terminated.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number

Change my mailing address to: _____

City _____ State _____ Zip Code _____
 Primary Phone # _____ Primary Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a neighborhood payment center:** To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



7-DAY NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00CCIABP7DAY
TEST OH 95622

Your Account is Past Due



Please pay \$1,048.47 by 12/14 to remain on Budget Billing.

Account Summary

PG&E Delivery Charges Past Due	\$ 825.82
Service Provider Charges Past Due	222.65
Past Due Amount (Please Pay by 12/14)	\$ 1,048.47
Current PG&E Delivery Charges	0.00
Current Service Provider Charges	0.00
Total Account Balance	\$ 1,048.47

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>



1-877-704-8470

24 Hours per day, 7
days per week

Dear Customer:

Our records indicate that your account has an overdue balance. To avoid disconnection of your utility service, please pay the past due amount of \$1,048.47 **on or before 12/14/2022**. For assistance or to make a payment, please contact Customer Service at 1-800-468-4743. We are available to help you. If full payment has already been made or a payment arrangement established, thank you, and please disregard this notice.

Payment can be made in a variety of fee/no fee options including online at www.pge.com, by phone, or in person at one of our neighborhood payment centers. To pay by phone using an ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay. You must bring a copy of your PG&E bill with you, if you pay at a neighborhood payment center. If service is terminated after full payment is made, call

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

9990

1000000000000000104847



Account Number:

Due Date:

12/14

Amount Due:

\$1,048.47

Amount Enclosed:

\$ [REDACTED]

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

OHIO OH



Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that

relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

... continued from previous page

us at 1-877-PGE-5950. Have your neighborhood payment center receipt available.

If your utility service is terminated, a re-connection charge will be required. In addition, a deposit may be required to re-establish your credit, whether or not your service is terminated.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____
Primary Phone # _____ Primary Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a neighborhood payment center:** To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.

24-HOUR NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022



Printed with Water Based Inks on SFI certified paper



24-HOUR NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

Servicio al Cliente en Español (Spanish) 1-800-660-6789
華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438
Business Customer Service 1-800-468-4743

Rules and rates

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... continued from previous page

PLEASE NOTE: If your utility service is disconnected for non-payment, there will be additional service charges and you will be required to pay all past due amounts before service is restored. In addition, a deposit may be required to re-establish your credit, whether or not your service is terminated.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____
Primary Phone # _____ Primary Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a neighborhood payment center:** To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.

Proposed Notice Form



15-DAY NOTICE
www.pge.com/MyEnergy

Account No: [REDACTED]
Statement Date: 09/01/2023
Due Date: 12/14/2022

Service For:

00RES-15DAY
TEST

Your Account is Past Due



Please pay \$207.00 by 12/14 to avoid service termination.

Account Summary

Past Due Amount (Please Pay by 12/14)	\$ 207.00
Current Charges	0.00
Total Account Balance	\$ 207.00

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>



1-877-704-8470
24 Hours per day, 7
days per week

Dear

Your bill includes a past due balance of \$207.00. To avoid disconnection of your utility service, please pay the past due amount **on or before 12/14/2022**. For assistance or to make a payment, please call Customer Service at 1-800-743-5000.

Payment can be made in a variety of fee/no fee options including online at www.pge.com, by phone, or in person at one of our neighborhood payment centers. To pay by phone using a credit or ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay.

If a payment arrangement is made but not kept, your service may be shut off without further notice. PG&E will determine

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

99907

000000000000000020700



Account Number:

Due Date:

12/14

Amount Due:

\$207.00

Amount Enclosed:

\$ [REDACTED]

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

MANTECA CA



Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000
TTY 7-1-1

Servicio al Cliente en Español (Spanish) 1-800-660-6789
華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438
Business Customer Service 1-800-468-4743

Rules and rates

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... continued from previous page

how payments are applied.

If your utility service is terminated, a re-connection charge may be required. A re-establishment deposit or an increase to an existing deposit may also be requested for an amount up to twice the average monthly bill as determined by PG&E. This deposit may be required to re-establish your credit whether or not your service is terminated.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____
Primary _____ Primary _____
Phone # _____ Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a neighborhood payment center:** To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00BPP-15DAY
TEST CA 91122

Your Account is Past Due



Please pay \$111.42 by 12/14 to remain on Budget Billing.

Account Summary

Past Due Amount (Please Pay by 12/14)	\$ 111.42
Current Charges	0.00
Total Account Balance	\$ 134.48

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>



1-877-704-8470
24 Hours per day, 7
days per week

Dear

Your bill includes a past due balance of \$111.42. To avoid disconnection of your utility service, please pay the past due amount **on or before 12/14/2022**. For assistance or to make a payment, please call Customer Service at 1-800-743-5000.

Payment can be made in a variety of fee/no fee options including online at www.pge.com, by phone, or in person at one of our neighborhood payment centers. To pay by phone using a credit or ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay.

If a payment arrangement is made but not kept, your service may be shut off without further notice. PG&E will determine

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

999L

000000000000000011142



Account Number:

Due Date:

12/14

Amount Due:

\$111.42

Amount Enclosed:

\$

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

CALIFORNIA CA



15-DAY NOTICE
www.pge.com/MyEnergy

Account No. _____
Statement Date: 09/01/2023
Due Date: 12/14/2022

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000
TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

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how payments are applied.

If your utility service is terminated, a re-connection charge may be required. A re-establishment deposit or an increase to an existing deposit may also be requested for an amount up to twice the average monthly bill as determined by PG&E. This deposit may be required to re-establish your credit whether or not your service is terminated.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____
Primary _____ Primary _____
Phone # _____ Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a neighborhood payment center:** To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



15-DAY NOTICE

www.pge.com/MyEnergy

Account No. [REDACTED]
Statement Date: 09/01/2023
Due Date: 12/14/2022

Service For:

00C-RES15DAY
TEST

Your Account is Past Due



Please pay \$103.29 by 12/14 to avoid service termination.

Account Summary

PG&E Charges Past Due (Please Pay by 12/14)	\$ 103.29
Service Provider Charges Past Due	0.00
Current PG&E Charges	0.00
Current Service Provider Charges	0.00
Total Account Balance	\$ 103.90

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
http://www.pge.com/mypaycenter



1-877-704-8470
24 Hours per day, 7
days per week

Dear

Your bill includes a past due balance of \$103.29. To avoid disconnection of your utility service, please pay the past due amount **on or before 12/14/2022**. For assistance or to make a payment, please call Customer Service at 1-800-743-5000.

Payment can be made in a variety of fee/no fee options including online at www.pge.com, by phone, or in person at one of our neighborhood payment centers. To pay by phone using a credit or ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay.

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

9990

100000000000000010329



Account Number:

Due Date:
12/14

Amount Due:
\$103.29

Amount Enclosed:

\$ [REDACTED]

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

SEBASTOPOL CA

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000
TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____	State _____	Zip Code _____
Primary Phone # _____	Primary Email _____	

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
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15-DAY NOTICE

www.pge.com/MyEnergy

Account No. _____
Statement Date: 09/01/2023
Due Date: 12/14/2022

Service For:

00C-RES15DAY
TEST

Your Account is Past Due



Please pay \$103.29 by 12/14 to avoid service termination.

Account Summary

PG&E Charges Past Due (Please Pay by 12/14)	\$ 103.29
Service Provider Charges Past Due	22.11
Current PG&E Charges	0.00
Current Service Provider Charges	0.00
Total Account Balance	\$ 103.90

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
http://www.pge.com/mypaycenter



1-877-704-8470
24 Hours per day, 7
days per week

Dear _____

Your bill includes a past due balance of \$125.40. To avoid disconnection of your utility service, please pay a **minimum of \$103.29** on or before 12/14/2022. **Failure to pay the full past due balance of \$125.40 may result in debt collection efforts.** For assistance or to make a payment, please call customer service at 1-800-743-5000.

Payment can be made in a variety of fee/no fee options including online at www.pge.com, by phone, or in person at one of our neighborhood payment centers. To pay by phone using a credit or ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

9990

100000000000000010329



Account Number:

Due Date:

12/14

Amount Due:

\$103.29

Amount Enclosed:

\$

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

SEBASTOPOL CA



Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

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... continued from previous page

by an independent service provider. For more information, please visit www.pge.com/waystopay.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____
Primary Phone # _____ Primary Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a neighborhood payment center:** To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



REMINDER NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00RESURM15DY
TEST CA 95472

Your Account is Past Due



Please pay \$559.79 by 12/14.

Account Summary

PG&E Charges Past Due	\$ 559.79
Service Provider Charges Past Due	8.73
Past Due Amount (Please Pay by 12/14)	\$ 559.79
Current PG&E Charges	0.00
Current Service Provider Charges	0.00
Total Account Balance	\$ 551.06

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>



1-877-704-8470

24 Hours per day, 7
days per week

Dear

Your bill includes a past due balance of \$559.79. Please pay the past due amount **on or before 12/14/2022**. For assistance or to make a payment, please call Customer Service at 1-800-743-5000.

Payment can be made in a variety of fee/no fee options including online at www.pge.com, by phone, or in person at one of our neighborhood payment centers. To pay by phone using a credit or ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay.

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

9990

000000000000000055979



Account Number:

Due Date:

12/14

Amount Due:

\$559.79

Amount Enclosed:

\$

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

GRATON CA



REMINDER NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000
TTY 7-1-1

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Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438
 Business Customer Service 1-800-468-4743

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____
 Primary Phone # _____ Primary Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a neighborhood payment center:** To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



48-HOUR NOTICE

www.pge.com/MyEnergy

Account No. [REDACTED]

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00RES-48HR
TEST CA 95209

Your Account is Past Due



Please pay \$158.57 by 12/14 to avoid service termination.

Account Summary

Past Due Amount (Please Pay by 12/14)	\$ 158.57
Current Charges	0.00
Total Account Balance	\$ 182.96

Ways to Pay:



Do Not Mail
Payment



www.pge.com/
MyEnergy



Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>



1-877-704-8470
24 Hours per day, 7
days per week

Dear

Our records indicate that your account has an overdue balance. To avoid disconnection of your utility service, please pay the past due amount of \$158.57 **on or before 12/14/2022**. We offer convenient ways to pay your bill. You can pay online at www.pge.com, by phone at 1-877-704-8470, or in person at one of our neighborhood payment centers. You may also be eligible for financial assistance and income-qualified energy assistance programs.

PLEASE NOTE: If your utility service is disconnected for non-payment, there will be additional service charges and you will be required to pay all past due amounts before

Please see important customer information on the back of this notice. ➡

DO NOT MAIL

9990

00000000000000000015857



Account Number:

Due Date:
12/14

Amount Due:
\$158.57

Amount Enclosed:

\$ [REDACTED]

STOCKTON CA

Do Not Mail Payment

To make a payment, visit a Neighborhood Payment Center or pay by phone (1-877-704-8470).

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that

relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

... continued from previous page

service is restored. In addition, a deposit may be required to re-establish your credit, whether or not your service is terminated.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to:

City State Zip Code

Primary Phone # Primary Email

Ways to Pay

- Online via web or mobile at www.pge.com/waystopay
- By mail: Send your payment along with this payment stub in the envelope provided.
- By debit card, Visa, MasterCard, American Express, or Discover: Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- At a neighborhood payment center: To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



48-HOUR NOTICE

www.pge.com/MyEnergy

Service For:

00BPP-48-HR
TEST CA 94590

Your Account is Past Due



Please pay \$281.66 by 12/14 to remain on Budget Billing.

Account Summary

Past Due Amount (Please Pay by 12/14)	\$ 281.66
Current Charges	0.00
Total Account Balance	\$ 281.66

Ways to Pay:



Do Not Mail
Payment



www.pge.com/
MyEnergy



Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>



1-877-704-8470
24 Hours per day, 7
days per week

Dear

Our records indicate that your account has an overdue balance. To avoid disconnection of your utility service, please pay the past due amount of \$281.66 **on or before 12/14/2022**. We offer convenient ways to pay your bill. You can pay online at www.pge.com, by phone at 1-877-704-8470, or in person at one of our neighborhood payment centers. You may also be eligible for financial assistance and income-qualified energy assistance programs.

PLEASE NOTE: If your utility service is disconnected for non-payment, there will be additional service charges and you will be required to pay all past due amounts before

Please see important customer information on the back of this notice. ➡

DO NOT MAIL

9990

000000000000000028166



Account Number:

Due Date:

12/14

Amount Due:

\$281.66

Amount Enclosed:

\$ [] [] [] [] [] [] [] [] [] []

VALLEJO CA

Do Not Mail Payment

To make a payment, visit a Neighborhood Payment Center or pay by phone (1-877-704-8470).

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000
TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

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relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

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service is restored. In addition, a deposit may be required to re-establish your credit, whether or not your service is terminated.

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2023 Pacific Gas and Electric Company. All rights reserved.

Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to:

City State Zip Code

Primary Phone # Primary Email

Ways to Pay

- Online via web or mobile at www.pge.com/waystopay
- By mail: Send your payment along with this payment stub in the envelope provided.
- By debit card, Visa, MasterCard, American Express, or Discover: Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- At a neighborhood payment center: To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.

Service For:

00C-RES-48HR
TEST

Your Account is Past Due



Please pay \$1,258.46 by 12/14 to avoid service termination.

Account Summary

PG&E Charges Past Due (Please Pay by 12/14)	\$ 1,258.46
Service Provider Charges Past Due	0.00
Current PG&E Charges	0.00
Current Service Provider Charges	0.00
Total Account Balance	\$ 1,258.46

Ways to Pay:



Do Not Mail
Payment



www.pge.com/
MyEnergy



Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>



1-877-704-8470
24 Hours per day, 7
days per week

Dear

Our records indicate that your account has an overdue balance. To avoid disconnection of your utility service, please pay the past due amount of \$1,258.46 **on or before 12/14/2022**. We offer convenient ways to pay your bill. You can pay online at www.pge.com, by phone at 1-877-704-8470, or in person at one of our neighborhood payment centers. You may also be eligible for financial assistance and income-qualified energy assistance programs.

Please see important customer information on the back of this notice. ➡

DO NOT MAIL

999L

0000000000000000125846



Account Number:

Due Date:
12/14

Amount Due:
\$1,258.46

Amount Enclosed:

\$ [REDACTED]

Do Not Mail Payment

To make a payment, visit a Neighborhood Payment Center or pay by phone (1-877-704-8470).

LOS GATOS CA



48-HOUR NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that

relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

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PLEASE NOTE: If your utility service is disconnected for non-payment, there will be additional service charges and you will be required to pay all past due amounts before service is restored. In addition, a deposit may be required to re-establish your credit, whether or not your service is terminated.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____
 Primary Phone # _____ Primary Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a neighborhood payment center:** To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



48-HOUR NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00C-RES-48HR
TEST

Your Account is Past Due



Please pay \$1,258.46 by 12/14 to avoid service termination.

Account Summary

PG&E Charges Past Due (Please Pay by 12/14)	\$ 1,258.46
Service Provider Charges Past Due	33.44
Current PG&E Charges	0.00
Current Service Provider Charges	0.00
Total Account Balance	\$ 1,258.46

Ways to Pay:



Do Not Mail
Payment



www.pge.com/
MyEnergy



Neighborhood Payment Center:
http://www.pge.com/mypaycenter



1-877-704-8470
24 Hours per day, 7
days per week

Dear

Your bill includes a past due balance of \$1291.90. To avoid disconnection of your utility service, please pay a **minimum of \$1,258.46** on or before 12/14/2022. **Failure to pay the full past due balance of \$1291.90 may result in debt collection efforts.** For assistance or to make a payment, please call customer service at 1-800-743-5000.

Please see important customer information on the back of this notice. ➡

DO NOT MAIL

9996

5000000000000000125846



Account Number:

Due Date:
12/14

Amount Due:
\$1,258.46

Amount Enclosed:

\$

Do Not Mail Payment

To make a payment, visit a Neighborhood Payment Center or pay by phone (1-877-704-8470).

LOS GATOS CA



48-HOUR NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that

relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

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PLEASE NOTE: If your utility service is disconnected for non-payment, there will be additional service charges and you will be required to pay all past due amounts before service is restored. In addition, a deposit may be required to re-establish your credit, whether or not your service is terminated.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number

Change my mailing address to: _____

City _____ State _____ Zip Code _____
Primary Phone # _____ Primary Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a neighborhood payment center:** To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



PAST DUE NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00RESUPD48HR
TEST

Your Account is Past Due



Please pay \$207.00 by 12/14.

Account Summary

PG&E Charges Past Due	\$ 207.00
Service Provider Charges Past Due	0.00
Past Due Amount (Please Pay by 12/14)	\$ 207.00
Current PG&E Charges	0.00
Current Service Provider Charges	0.00
Total Account Balance	\$ 207.00

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>



1-877-704-8470

24 Hours per day, 7 days per week

Dear

Our records indicate that your account has an overdue balance. Please pay the past due amount of \$207.00 **on or before 12/14/2022**. We offer convenient ways to pay your bill. You can pay online at www.pge.com, by phone at 1-877-704-8470, or in person at one of our neighborhood payment centers. You may also be eligible for financial assistance and income-qualified energy assistance programs.

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

999C

J000000000000000020700



Account Number:

Due Date:

12/14

Amount Due:

\$207.00

Amount Enclosed:

\$ _____.

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

MANTECA CA



PAST DUE NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000
TTY 7-1-1

Servicio al Cliente en Español (Spanish) 1-800-660-6789
 華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438
 Business Customer Service 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that

relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

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PLEASE NOTE: A deposit may be required to re-establish your credit.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____
 Primary Phone # _____ Primary Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a neighborhood payment center:** To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



7-DAY NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00CIA-7DAY
TEST CA 91122

Your Account is Past Due



Please pay \$111.42 by 12/14 to avoid service termination.

Account Summary

Past Due Amount (Please Pay by 12/14)	\$ 111.42
Current Charges	0.00
Total Account Balance	\$ 134.48

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>



1-877-704-8470
24 Hours per day, 7
days per week

Dear Customer:

Our records indicate that your account has an overdue balance. To avoid disconnection of your utility service, please pay the past due amount of \$111.42 **on or before 12/14/2022**. For assistance or to make a payment, please contact Customer Service at 1-800-468-4743. We are available to help you. If full payment has already been made or a payment arrangement established, thank you, and please disregard this notice.

Payment can be made in a variety of fee/no fee options including online at www.pge.com, by phone, or in person at one of our neighborhood payment centers. To pay by phone using an ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay. You must bring a copy of your PG&E bill with you, if you pay at a neighborhood payment center. If service is terminated after full payment is made, call us at 1-877-PGE-5950. Have your neighborhood payment center receipt available.

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

999C

000000000000000011142



Account Number:

Due Date:

12/14

Amount Due:

\$111.42

Amount Enclosed:

\$

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

CALIFORNIA CA



7-DAY NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TTY 7-1-1

Servicio al Cliente en Español (Spanish) 1-800-660-6789
華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438
Business Customer Service 1-800-468-4743

Rules and rates

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If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that

relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

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If your utility service is terminated, a re-connection charge will be required and you will be required to pay all past due amounts before service is restored. In addition, a deposit may be required to re-establish your credit, whether or not your service is terminated.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____
Primary Phone # _____ Primary Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a neighborhood payment center:** To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



7-DAY NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00BPPCIA7DAY
TEST

Your Account is Past Due



Please pay \$103.29 by 12/14 to remain on Budget Billing.

Account Summary

Past Due Amount (Please Pay by 12/14)	\$ 103.29
Current Charges	0.00
Total Account Balance	\$ 103.90

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
http://www.pge.com/mypaycenter



1-877-704-8470
24 Hours per day, 7
days per week

Dear Customer:

Our records indicate that your account has an overdue balance. To avoid disconnection of your utility service, please pay the past due amount of \$103.29 **on or before 12/14/2022**. For assistance or to make a payment, please contact Customer Service at 1-800-468-4743. We are available to help you. If full payment has already been made or a payment arrangement established, thank you, and please disregard this notice.

Payment can be made in a variety of fee/no fee options including online at www.pge.com, by phone, or in person at one of our neighborhood payment centers. To pay by phone using an ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay. You must bring a copy of your PG&E bill with you, if you pay at a neighborhood payment center. If service is terminated after full payment is made, call us at 1-877-PGE-5950. Have your neighborhood payment center receipt available.

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

9990

000000000000000010329



Account Number:

Due Date:

12/14

Amount Due:

\$103.29

Amount Enclosed:

\$ [REDACTED]

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

SEBASTOPOL CA



7-DAY NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00C-CIA-7DAY
TEST CA 95472

Your Account is Past Due



Please pay \$559.79 by 12/14 to avoid service termination.

Account Summary

PG&E Delivery Charges Past Due	\$ 559.79
Service Provider Charges Past Due	8.73
Past Due Amount (Please Pay by 12/14)	\$ 559.79
Current PG&E Delivery Charges	0.00
Current Service Provider Charges	0.00
Total Account Balance	\$ 551.06

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>



1-877-704-8470

24 Hours per day, 7
days per week

Dear Customer:

Our records indicate that your account has an overdue balance. To avoid disconnection of your utility service, please pay the past due amount of \$559.79 **on or before 12/14/2022**. For assistance or to make a payment, please contact Customer Service at 1-800-468-4743. We are available to help you. If full payment has already been made or a payment arrangement established, thank you, and please disregard this notice.

Payment can be made in a variety of fee/no fee options including online at www.pge.com, by phone, or in person at one of our neighborhood payment centers. To pay by phone using an ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay. You must bring a copy of your PG&E bill with you, if you pay at a neighborhood

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

9990

000000000000000055979



Account Number:

Due Date:

Amount Due:

Amount Enclosed:

12/14

\$559.79

\$

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

GRATON CA



Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TTY 7-1-1

Servicio al Cliente en Español (Spanish) 1-800-660-6789
華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438
Business Customer Service 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that

relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

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payment center. If service is terminated after full payment is made, call us at 1-877-PGE-5950. Have your neighborhood payment center receipt available.

If your utility service is terminated, a re-connection charge will be required. In addition, a deposit may be required to re-establish your credit, whether or not your service is terminated.

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2023 Pacific Gas and Electric Company. All rights reserved.

Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____
Primary Phone # _____ Primary Email _____

Ways to Pay

- Online via web or mobile at www.pge.com/waystopay
- By mail: Send your payment along with this payment stub in the envelope provided.
- By debit card, Visa, MasterCard, American Express, or Discover: Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- At a neighborhood payment center: To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



REMINDER NOTICE

www.pge.com/MyEnergy

Account No.:

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00CIAURM7DY
TEST

Your Account is Past Due



Please pay \$207.00 by 12/14.

Account Summary

PG&E Delivery Charges Past Due	\$ 207.00
Service Provider Charges Past Due	0.00
Past Due Amount (Please Pay by 12/14)	\$ 207.00
Current PG&E Delivery Charges	0.00
Current Service Provider Charges	0.00
Total Account Balance	\$ 207.00

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
http://www.pge.com/mypaycenter



1-877-704-8470

24 Hours per day, 7
days per week

Dear Customer:

Our records indicate that your account has an overdue balance. Please pay the past due amount of \$207.00 **on or before 12/14/2022**. For assistance or to make a payment, please contact Customer Service at 1-800-468-4743. We are available to help you. If full payment has already been made or a payment arrangement established, thank you, and please disregard this notice.

Payment can be made in a variety of fee/no fee options including online at www.pge.com, by phone, or in person at one of our neighborhood payment centers. To pay by phone using an ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay. You must bring a copy of your PG&E bill with you, if you pay at a neighborhood payment center. If service is terminated after full payment is made, call

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

9996

000000000000000020700



Account Number:

Due Date:

12/14

Amount Due:

\$207.00

Amount Enclosed:

\$

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

MANTECA CA



REMINDER NOTICE

www.pge.com/MyEnergy

Account No. _____

Statement Date: 09/01/2023

Due Date: 12/14/2022

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

Servicio al Cliente en Español (Spanish) 1-800-660-6789
華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438
Business Customer Service 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that

relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

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us at 1-877-PGE-5950. Have your neighborhood payment center receipt available.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____
Primary Phone # _____ Primary Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a neighborhood payment center:** To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.

www.pge.com/MyEnergy

Due Date: 12/14/2022

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000
TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

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re-establish your credit, whether or not your service is terminated.

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Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____
Primary _____ Primary _____
Phone # _____ Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
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24-HOUR NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: TODAY

Service For:

00CIA-24HR
TEST CA 95472

Your Account is Past Due



Please pay \$559.79 TODAY to avoid service termination.

Account Summary

PG&E Charges Past Due	\$ 559.79
Third Party Loan Charges Past Due	0.00
Past Due Amount (Please Pay Today)	\$ 559.79
Current PG&E Charges	0.00
Current Third Party Loan Charges	0.00
Total Account Balance	\$ 551.06

Ways to Pay:



Do Not Mail
Payment



www.pge.com/
MyEnergy



Neighborhood Payment Center:
http://www.pge.com/mypaycenter



1-877-704-8470
24 Hours per day, 7
days per week

Dear Customer:

Our records indicate that your account has an overdue balance. To avoid disconnection of your utility service, please pay the past due amount of \$559.79 **today**. For assistance or to make a payment, please contact Customer Service at 1-800-468-4743. If full payment has already been made or a payment arrangement established, thank you, and please disregard this notice.

DO NOT PAY BY MAIL: Payment can be made in a variety of fee/no fee options including online at www.pge.com, by phone, or in person at one of our neighborhood payment centers. To pay by phone using an ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay.

Please see important customer information on the back of this notice. ➡

DO NOT MAIL

9990

000000000000000055979



Account Number:

Due Date:
TODAY

Amount Due:
\$559.79

Amount Enclosed:

\$

Do Not Mail Payment

To make a payment, visit a Neighborhood Payment Center or pay by phone (1-877-704-8470).

GRATON CA



Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000
TTY 7-1-1

Servicio al Cliente en Español (Spanish) 1-800-660-6789
華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438
Business Customer Service 1-800-468-4743

Rules and rates

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If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

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PLEASE NOTE: If your utility service is disconnected for non-payment, there will be additional service charges and you will be required to pay all past due amounts before service is restored. In addition, a deposit may be required to re-establish your credit, whether or not your service is terminated.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____
Primary Phone # _____ Primary Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a neighborhood payment center:** To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



24-HOUR NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: TODAY

Service For:

00BPPCIA24HR
TEST OH 95622

Your Account is Past Due



Please pay \$1,048.47 TODAY to remain on Budget Billing.

Account Summary

Past Due Amount (Please Pay Today)	\$ 1,048.47
Current Charges	0.00
Total Account Balance	\$ 1,048.47

Ways to Pay:



Do Not Mail
Payment



www.pge.com/
MyEnergy



Neighborhood Payment Center:
<http://www.pqe.com/mvpaycenter>



1-877-704-8470
24 Hours per day, 7
days per week

Dear Customer:

Our records indicate that your account has an overdue balance. To avoid disconnection of your utility service, please pay the past due amount of \$1,048.47 **today**. For assistance or to make a payment, please contact Customer Service at 1-800-468-4743. If full payment has already been made or a payment arrangement established, thank you, and please disregard this notice.

DO NOT PAY BY MAIL: Payment can be made in a variety of fee/no fee options including online at www.pge.com, by phone, or in person at one of our neighborhood payment centers. To pay by phone using an ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/wavstopay.

PLEASE NOTE: If your utility service is disconnected for non-payment, there will be additional service charges and you will be required to pay all past due amounts before service is restored. In addition, a deposit may be required to

Please see important customer information on the back of this notice. ➡

DO NOT MAIL

999C

10000000000000000001.04847



Account Number:

Due Date:
TODAY

Amount Due:
\$1,048.47

Amount Enclosed:

\$ _____.

OHIO OH

Do Not Mail Payment

To make a payment, visit a Neighborhood Payment Center or pay by phone (1-877-704-8470).



Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000
TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that

relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

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re-establish your credit, whether or not your service is terminated.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____
Primary Phone # _____ Primary Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a neighborhood payment center:** To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



24-HOUR NOTICE

www.pge.com/MyEnergy

Account No.:
 Statement Date: 09/01/2023
 Due Date: **TODAY**

Service For:

00C-CIA-24HRW
 TEST OH 95622

Your Account is Past Due



Please pay \$1,048.47 TODAY to avoid service termination.

Account Summary

PG&E Delivery Charges Past Due	\$ 825.82
Service Provider Charges Past Due	222.65
Past Due Amount (Please Pay Today)	\$ 1,048.47
Current PG&E Delivery Charges	0.00
Current Service Provider Charges	0.00
Total Account Balance	\$ 1,048.47

Ways to Pay:



Do Not Mail Payment



www.pge.com/MyEnergy



Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>



1-877-704-8470
 24 Hours per day, 7 days per week

Dear Customer:

Our records indicate that your account has an overdue balance. To avoid disconnection of your utility service, please pay the past due amount of \$1,048.47 **today**. For assistance or to make a payment, please contact Customer Service at 1-800-468-4743. If full payment has already been made or a payment arrangement established, thank you, and please disregard this notice.

DO NOT PAY BY MAIL: Payment can be made in a variety of fee/no fee options including online at www.pge.com, by phone, or in person at one of our neighborhood payment centers. To pay by phone using an ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay.

Please see important customer information on the back of this notice. ➡

DO NOT MAIL

9990

3000000000000000104847



Account Number:

Due Date:

TODAY

Amount Due:

\$1,048.47

Amount Enclosed:

\$

OHIO OH

Do Not Mail Payment

To make a payment, visit a Neighborhood Payment Center or pay by phone (1-877-704-8470).



24-HOUR NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: **TODAY**

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

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PLEASE NOTE: If your utility service is disconnected for non-payment, there will be additional service charges and you will be required to pay all past due amounts before service is restored. In addition, a deposit may be required to re-establish your credit, whether or not your service is terminated.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number: _____

Change my mailing address to: _____

City _____ State _____ Zip Code _____
Primary Phone # _____ Primary Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
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PAST DUE NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: TODAY

Service For:

00CIAUPD24HRW
TEST OH 95622

Your Account is Past Due



Please pay \$1,048.47 TODAY.

Account Summary

PG&E Delivery Charges Past Due	\$ 825.82
Service Provider Charges Past Due	222.65
Past Due Amount (Please Pay Today)	<u>\$ 1,048.47</u>
Current PG&E Delivery Charges	0.00
Current Service Provider Charges	<u>0.00</u>
Total Account Balance	\$ 1,048.47

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>



1-877-704-8470

24 Hours per day, 7
days per week

Dear Customer:

Our records indicate that your account has an overdue balance. Please pay the past due amount of \$1,048.47 **today**. For assistance or to make a payment, please contact Customer Service at 1-800-468-4743. If full payment has already been made or a payment arrangement established, thank you, and please disregard this notice.

Payment can be made in a variety of fee/no fee options by phone or in person at a neighborhood payment centers. To pay by phone using an ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay. You must bring a copy of your PG&E bill with you, if you pay at a NPC.

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

9990

.0000000000000000104847



Account Number:

.....

Due Date:

TODAY

Amount Due:

\$1,048.47

Amount Enclosed:

\$ [] [] [] [] [] [] [] [] [] []

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

OHIO OH :

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000
TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that

relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2023 Pacific Gas and Electric Company. All rights reserved.

Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City

State

Zip Code

Primary Phone #

Primary Email

Ways to Pay

- Online via web or mobile at www.pge.com/waystopay
- By mail: Send your payment along with this payment stub in the envelope provided.
- By debit card, Visa, MasterCard, American Express, or Discover: Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- At a neighborhood payment center: To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



PAST DUE - CLOSED ACCOUNT

www.pge.com/MyEnergy

Account No. [REDACTED]
Statement Date: 09/01/2023
Due Date: 12/14/2022

Service For:

00CLOSE
TEST OH 95622

Your Account is Past Due



Please pay \$1,048.47 by 12/14 to avoid negative credit action.

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>



1-877-704-8470
24 Hours per day, 7
days per week

Dear Customer:

Within the last month, we mailed you a final closing bill for your utility service. **If full payment has already been made or a payment arrangement established, thank you, and please disregard this notice.**

If full payment is not received by 12/14/2022, we are required by law to inform you that we may submit a negative report to a collection agency and/or credit reporting agency. Payment can be made in a variety of fee/no fee options including online at www.pge.com, by phone, or in person at one of our neighborhood payment centers. To pay by phone using a credit or ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

9990.

0000000000000000104847



Account Number: [REDACTED]

Due Date:
12/14/2022

Amount Due:
\$1,048.47

Amount Enclosed:

\$ [REDACTED] . [REDACTED]

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

OHIO OH



Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

Servicio al Cliente en Español (Spanish) 1-800-660-6789
華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438
Business Customer Service 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

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relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

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visit www.pge.com/waystopay.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____
Primary Phone # _____ Primary Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a neighborhood payment center:** To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



15-DAY NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00CRESBP15DY
TEST OH 95622

Your Account is Past Due



Please pay \$825.82 by 12/14 to remain on Budget Billing.

Account Summary

PG&E Charges Past Due (Please Pay by 12/14)	\$ 825.82
Service Provider Charges Past Due	0.00
Current PG&E Charges	0.00
Current Service Provider Charges	0.00
Total Account Balance	\$ 1,048.47

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
http://www.pge.com/mypaycenter



1-877-704-8470
24 Hours per day, 7
days per week

Dear

Your bill includes a past due balance of \$1,048.47. To avoid disconnection of your utility service, please pay the past due amount **on or before 12/14/2022**. For assistance or to make a payment, please call Customer Service at 1-800-743-5000.

Payment can be made in a variety of fee/no fee options including online at www.pge.com, by phone, or in person at one of our neighborhood payment centers. To pay by phone using a credit or ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay.

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

999C

0000000000000000104847



Account Number:

Due Date:
12/14

Amount Due:
\$825.82

Amount Enclosed:

\$

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

OHIO OH



15-DAY NOTICE
www.pge.com/MyEnergy

Account No. [REDACTED]
Statement Date: 09/01/2023
Due Date: 12/14/2022

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000
TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that

relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

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If a payment arrangement is made but not kept, your service may be shut off without further notice. PG&E will determine how payments are applied.

If your utility service is terminated, a re-connection charge may be required. A re-establishment deposit or an increase to an existing deposit may also be requested for an amount up to twice the average monthly bill as determined by PG&E. This deposit may be required to re-establish your credit whether or not your service is terminated.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____
Primary _____ Primary _____
Phone # _____ Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a neighborhood payment center:** To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.

Service For:

00CRESBP15DY
TEST OH 95622

Your Account is Past Due



Please pay \$825.82 by 12/14 to remain on Budget Billing.

Account Summary

PG&E Charges Past Due (Please Pay by 12/14)	\$ 825.82
Service Provider Charges Past Due	222.65
Current PG&E Charges	0.00
Current Service Provider Charges	0.00
Total Account Balance	\$ 1,048.47

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>



1-877-704-8470
24 Hours per day, 7
days per week

Dear,

Your bill includes a past due balance of \$1048.47. To avoid disconnection of your utility service, please pay a **minimum of \$825.82** on or before 12/14/2022. **Failure to pay the full past due balance of \$1048.47 may result in debt collection efforts.** For assistance or to make a payment, please call customer service at 1-800-743-5000.

Payment can be made in a variety of fee/no fee options including online at www.pge.com, by phone, or in person at one of our neighborhood payment centers. To pay by phone using a credit or ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

9990 _ _ _ _ _

0000000000000000104847



Account Number:

Due Date:

12/14

Amount Due:

\$825.82

Amount Enclosed:

\$

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

OHIO OH



48-HOUR NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00CRESBP48HR
TEST OH 95622

Your Account is Past Due



Please pay \$825.82 by 12/14 to remain on Budget Billing.

Account Summary

PG&E Charges Past Due (Please Pay by 12/14)	\$ 825.82
Service Provider Charges Past Due	0.00
Current PG&E Charges	0.00
Current Service Provider Charges	0.00
Total Account Balance	\$ 1,048.47

Ways to Pay:



Do Not Mail
Payment



www.pge.com/
MyEnergy



Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>



1-877-704-8470
24 Hours per day, 7
days per week

Dear ,

Our records indicate that your account has an overdue balance. To avoid disconnection of your utility service, please pay the past due amount of \$1,048.47 **on or before 12/14/2022**. We offer convenient ways to pay your bill. You can pay online at www.pge.com, by phone at 1-877-704-8470, or in person at one of our neighborhood payment centers. You may also be eligible for financial assistance and income-qualified energy assistance programs.

Please see important customer information on the back of this notice. ➡

DO NOT MAIL

9990

1000000000000000104847



Account Number:

Due Date:
12/14

Amount Due:
\$825.82

Amount Enclosed:

\$ [] [] [] [] [] [] [] [] [] []

OHIO OH

Do Not Mail Payment

To make a payment, visit a Neighborhood Payment Center or pay by phone (1-877-704-8470).



Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000
TTY 7-1-1

Servicio al Cliente en Español (Spanish) 1-800-660-6789
華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438
Business Customer Service 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that

relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

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PLEASE NOTE: If your utility service is disconnected for non-payment, there will be additional service charges and you will be required to pay all past due amounts before service is restored. In addition, a deposit may be required to re-establish your credit, whether or not your service is terminated.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____
Primary Phone # _____ Primary Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a neighborhood payment center:** To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.

Service For:

00CRESBP48HR
TEST OH 95622

Your Account is Past Due



Please pay \$825.82 by 12/14 to remain on Budget Billing.

Account Summary

PG&E Charges Past Due (Please Pay by 12/14)	\$ 825.82
Service Provider Charges Past Due	222.65
Current PG&E Charges	0.00
Current Service Provider Charges	0.00
Total Account Balance	\$ 1,048.47

Ways to Pay:



Do Not Mail
Payment



www.pge.com/
MyEnergy



Neighborhood Payment Center:
<http://www.pge.com/mypaycenter>



1-877-704-8470
24 Hours per day, 7
days per week

Dear

Your bill includes a past due balance of \$1048.47. To avoid disconnection of your utility service, please pay a minimum of \$825.82 on or before 12/14/2022. Failure to pay the full past due balance of \$1048.47 may result in debt collection efforts. For assistance or to make a payment, please call customer service at 1-800-743-5000.

Please see important customer information on the back of this notice. ➡

DO NOT MAIL

9990_ 0000000000000000104847



Account Number:

Due Date:
12/14

Amount Due:
\$825.82

Amount Enclosed:

\$ [] [] [] [] [] [] [] [] [] []

OHIO OH

Do Not Mail Payment

To make a payment, visit a Neighborhood Payment Center or pay by phone (1-877-704-8470).

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000
TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

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If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

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PLEASE NOTE: If your utility service is disconnected for non-payment, there will be additional service charges and you will be required to pay all past due amounts before service is restored. In addition, a deposit may be required to re-establish your credit, whether or not your service is terminated.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____

State _____

Zip Code _____

Primary Phone # _____

Primary Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a neighborhood payment center:** To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00CCIABP7DAY
TEST OH 95622

Your Account is Past Due



Please pay \$1,048.47 by 12/14 to remain on Budget Billing.

Account Summary

PG&E Delivery Charges Past Due	\$ 825.82
Service Provider Charges Past Due	222.65
Past Due Amount (Please Pay by 12/14)	\$ 1,048.47
Current PG&E Delivery Charges	0.00
Current Service Provider Charges	0.00
Total Account Balance	\$ 1,048.47

Ways to Pay:



By Mail



www.pge.com/
MyEnergy



Neighborhood Payment Center:
http://www.pge.com/mypaycenter



1-877-704-8470

24 Hours per day, 7
days per week

Dear Customer:

Our records indicate that your account has an overdue balance. To avoid disconnection of your utility service, please pay the past due amount of \$1,048.47 **on or before 12/14/2022**. For assistance or to make a payment, please contact Customer Service at 1-800-468-4743. We are available to help you. If full payment has already been made or a payment arrangement established, thank you, and please disregard this notice.

Payment can be made in a variety of fee/no fee options including online at www.pge.com, by phone, or in person at one of our neighborhood payment centers. To pay by phone using an ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay. You must bring a copy of your PG&E bill with you, if you pay at a neighborhood

Please see important customer information on the back of this notice. ➡

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

9990

0000000000000000104847



Account Number:

Due Date:

12/14

Amount Due:

\$1,048.47

Amount Enclosed:

\$

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

OHIO OH



Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000
TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

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If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

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If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for programs such as PG&E's CARE program, that can help to reduce your bill. We can connect you with community agencies that can provide additional assistance to you. You may also qualify for PG&E's Energy Savings Assistance Program, which is an energy efficiency program for income-qualified residential customers.

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payment center. If service is terminated after full payment is made, call us at 1-877-PGE-5950. Have your neighborhood payment center receipt available.

If your utility service is terminated, a re-connection charge will be required. In addition, a deposit may be required to re-establish your credit, whether or not your service is terminated.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number:

Change my mailing address to: _____

City _____ State _____ Zip Code _____
Primary _____ Primary _____
Phone # _____ Email _____

Ways to Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a neighborhood payment center:** To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



24-HOUR NOTICE

www.pge.com/MyEnergy

Statement Date: 09/01/2023

Due Date: 12/14/2022

Service For:

00CCIBP24HR
TEST OH 95622

Your Account is Past Due



Please pay \$1,048.47 TODAY to remain on Budget Billing.

Account Summary

PG&E Delivery Charges Past Due	\$ 825.82
Service Provider Charges Past Due	222.65
Past Due Amount (Please Pay by 12/14)	<u>\$ 1,048.47</u>
Current PG&E Delivery Charges	0.00
Current Service Provider Charges	0.00
Total Account Balance	\$ 1,048.47

Ways to Pay:



Do Not Mail
Payment



www.pge.com/
MyEnergy



Neighborhood Payment Center:
http://www.pge.com/mypaycenter



1-877-704-8470
24 Hours per day, 7
days per week

Dear Customer:

Our records indicate that your account has an overdue balance. To avoid disconnection of your utility service, please pay the past due amount of \$1,048.47 **today**. For assistance or to make a payment, please contact Customer Service at 1-800-468-4743. If full payment has already been made or a payment arrangement established, thank you, and please disregard this notice.

DO NOT PAY BY MAIL: Payment can be made in a variety of fee/no fee options including online at www.pge.com, by phone, or in person at one of our neighborhood payment centers. To pay by phone using an ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay.

Please see important customer information on the back of this notice. ➡

DO NOT MAIL

9990 0000000000000000104847



Account Number:

Due Date:

12/14

Amount Due:

\$1,048.47

Amount Enclosed:

\$

OHIO OH

Do Not Mail Payment

To make a payment, visit a Neighborhood Payment Center or pay by phone (1-877-704-8470).

**PG&E Gas and Electric
Advice Submittal List
General Order 96-B, Section IV**

AT&T
Albion Power Company

Alta Power Group, LLC
Anderson & Poole

Atlas ReFuel
BART

Barkovich & Yap, Inc.
Braun Blaising Smith Wynne, P.C.
California Cotton Ginners & Growers Assn
California Energy Commission

California Hub for Energy Efficiency
Financing

California Alternative Energy and
Advanced Transportation Financing
Authority
California Public Utilities Commission
Calpine

Cameron-Daniel, P.C.
Casner, Steve
Center for Biological Diversity

Chevron Pipeline and Power
City of Palo Alto

City of San Jose
Clean Power Research
Coast Economic Consulting
Commercial Energy
Crossborder Energy
Crown Road Energy, LLC
Davis Wright Tremaine LLP
Day Carter Murphy

Dept of General Services
Don Pickett & Associates, Inc.
Douglass & Liddell
Downey Brand LLP
Dish Wireless L.L.C.

East Bay Community Energy Ellison
Schneider & Harris LLP
Engineers and Scientists of California

GenOn Energy, Inc.
Green Power Institute
Hanna & Morton
ICF

iCommLaw
International Power Technology
Intertie

Intestate Gas Services, Inc.

Johnston, Kevin
Kelly Group
Ken Bohn Consulting
Keyes & Fox LLP
Leviton Manufacturing Co., Inc.

Los Angeles County Integrated
Waste Management Task Force
MRW & Associates
Manatt Phelps Phillips
Marin Energy Authority
McClintock IP
McKenzie & Associates

Modesto Irrigation District
NLine Energy, Inc.
NRG Solar

OnGrid Solar
Pacific Gas and Electric Company
Peninsula Clean Energy

Pioneer Community Energy

Public Advocates Office

Redwood Coast Energy Authority
Regulatory & Cogeneration Service, Inc.

Resource Innovations

SCD Energy Solutions
San Diego Gas & Electric Company

SPURR
San Francisco Water Power and Sewer
Sempra Utilities

Sierra Telephone Company, Inc.
Southern California Edison Company
Southern California Gas Company
Spark Energy
Sun Light & Power
Sunshine Design
Stoel Rives LLP

Tecogen, Inc.
TerraVerde Renewable Partners
Tiger Natural Gas, Inc.

TransCanada
Utility Cost Management
Utility Power Solutions
Water and Energy Consulting Wellhead
Electric Company
Western Manufactured Housing
Communities Association (WMA)
Yep Energy