

PUBLIC UTILITIES COMMISSION
505 Van Ness Avenue
San Francisco CA 94102-3298



Pacific Gas & Electric Company
GAS (Corp ID 39)
Status of Advice Letter 4318G
As of October 26, 2020

Subject: Revision to Gas "Back of Bill" Form in Conjunction with Advice 5961-E

Division Assigned: Energy

Date Filed: 09-29-2020

Date to Calendar: 10-02-2020

Authorizing Documents: D2009005

Disposition:	Accepted
Effective Date:	10-01-2020

Resolution Required: No

Resolution Number: None

Commission Meeting Date: None

CPUC Contact Information:

edtariffunit@cpuc.ca.gov

AL Certificate Contact Information:

Annie Ho

(415) 973-8794

PGETariffs@pge.com

PUBLIC UTILITIES COMMISSION
505 Van Ness Avenue
San Francisco CA 94102-3298



To: Energy Company Filing Advice Letter

From: Energy Division PAL Coordinator

Subject: Your Advice Letter Filing

The Energy Division of the California Public Utilities Commission has processed your recent Advice Letter (AL) filing and is returning an AL status certificate for your records.

The AL status certificate indicates:

- Advice Letter Number
- Name of Filer
- CPUC Corporate ID number of Filer
- Subject of Filing
- Date Filed
- Disposition of Filing (Accepted, Rejected, Withdrawn, etc.)
- Effective Date of Filing
- Other Miscellaneous Information (e.g., Resolution, if applicable, etc.)

The Energy Division has made no changes to your copy of the Advice Letter Filing; please review your Advice Letter Filing with the information contained in the AL status certificate, and update your Advice Letter and tariff records accordingly.

All inquiries to the California Public Utilities Commission on the status of your Advice Letter Filing will be answered by Energy Division staff based on the information contained in the Energy Division's PAL database from which the AL status certificate is generated. If you have any questions on this matter please contact the:

Energy Division's Tariff Unit by e-mail to
edtariffunit@cpuc.ca.gov



Erik Jacobson
Director
Regulatory Relations

Pacific Gas and Electric Company
77 Beale St., Mail Code B13U
P.O. Box 770000
San Francisco, CA 94177

Fax: 415-973-3582

September 29, 2020

Advice 4318-G

(Pacific Gas and Electric Company ID U 39 G)

Public Utilities Commission of the State of California

Subject: Revision to Gas “Back of Bill” Form in Conjunction with Advice 5961-E

Purpose

PG&E hereby submits revisions to PG&E’s gas sample form “Back of Bill” to be consistent with the change being proposed in Advice 5961-E, *Tariff Revisions to Cease the Imposition of DWR Bond Charge and Implement the Wildfire Fund Charge for all Electric Rates in Compliance with Decisions (D.) D.20-09-005 and D.20-09-023*, submitted September 25, 2020, for an effective date of October 1, 2020. This also relates to Advice 5958-E-A, *Supplemental: Electric Rate Change Effective October 1, 2020*, submitted on September 29, 2020.

Background

On September 29, 2020, PG&E submitted Advice 5958-E-A to supplement Advice 5958-E to submit tariffs incorporating final rates effective October 1, 2020. In addition to submitting tariff revisions that include final rates as outlined in Advice 5958-E, Advice 5958-E-A included the tariff revisions needed to cease the imposition of the DWR Bond Charge and implement the Wildfire Fund Charge as outlined in Advice 5961-E, submitted on September 25, 2020.

As part of Advice 5961-E, in Appendix B and C, PG&E included illustrative revisions to the PG&E energy statement, including the “Back of Bill,” to replace the Department of Water Resources (DWR) Bond Charge definition with the new Wildfire Fund Charge definition pursuant to Decisions (D.) D.20-09-005 and D.20-09-023, effective October 1, 2020. The associated Electric Sample Form “Back of Bill” was then adopted into the tariffs submitted with Advice 5958-E-A. Since the sample form “Back of Bill” are identical for both gas and electric energy statements and does not vary based on commodity, PG&E is submitting this advice letter in concurrence with Advice 5958-E-A to update the Gas Sample Form “Back of Bill” so that it is consistent with the electric “Back of Bill” illustrative revision that was submitted in Advice 5961-E and tariff form submitted in Advice 5958-E-A.

Tariff Revisions

PG&E is proposing the following tariff modification:

- Gas Sample Form “Back of Bill” – Replace DWR Bond Charge definition with the new Wildfire Fund Charge definition.

The affected tariff sheet is listed on the enclosed Attachment 1. For convenience of the reader, PG&E has included redline revisions of the tariffs in Attachment 2. This submittal would not increase any current rate or charge, cause the withdrawal of service, or conflict with any rate schedule or rule.

Protests

*****Due to the COVID-19 pandemic and the shelter at home orders, PG&E is currently unable to receive protests or comments to this advice letter via U.S. mail or fax. Please submit protests or comments to this advice letter to EDTariffUnit@cpuc.ca.gov and PGETariffs@pge.com*****

Anyone wishing to protest this submittal may do so by letter sent via U.S. mail, facsimile or E-mail, no later than October 19, 2020, which is 20 days after the date of this submittal. Protests must be submitted to:

CPUC Energy Division
ED Tariff Unit
505 Van Ness Avenue, 4th Floor
San Francisco, California 94102

Facsimile: (415) 703-2200
E-mail: EDTariffUnit@cpuc.ca.gov

Copies of protests also should be mailed to the attention of the Director, Energy Division, Room 4004, at the address shown above.

The protest shall also be sent to PG&E either via E-mail or U.S. mail (and by facsimile, if possible) at the address shown below on the same date it is mailed or delivered to the Commission:

Erik Jacobson
Director, Regulatory Relations
c/o Megan Lawson
Pacific Gas and Electric Company
77 Beale Street, Mail Code B13U
P.O. Box 770000
San Francisco, California 94177

Facsimile: (415) 973-3582
E-mail: PGETariffs@pge.com

Any person (including individuals, groups, or organizations) may protest or respond to an advice letter (General Order 96-B, Section 7.4). The protest shall contain the following information: specification of the advice letter protested; grounds for the protest; supporting factual information or legal argument; name, telephone number, postal address, and (where appropriate) e-mail address of the protestant; and statement that the protest was sent to the utility no later than the day on which the protest was submitted to the reviewing Industry Division (General Order 96-B, Section 3.11).

Effective Date

PG&E requests that this Tier 1 advice submittal be effective on October 1, 2020.

Notice

In accordance with General Order 96-B, Section IV, a copy of this advice letter is being sent electronically and via U.S. mail to parties shown on the attached list and the parties on the service list for R.15-02-012, R.19-07-017. Address changes to the General Order 96-B service list should be directed to PG&E at email address PGETariffs@pge.com. For changes to any other service list, please contact the Commission's Process Office at (415) 703-2021 or at Process_Office@cpuc.ca.gov. Send all electronic approvals to PGETariffs@pge.com. Advice letter submittals can also be accessed electronically at: <http://www.pge.com/tariffs/>.

/S/

Erik Jacobson
Director, Regulatory Relations

Attachments

cc: Service Lists R.15-02-012, R.19-07-017



ADVICE LETTER SUMMARY

ENERGY UTILITY



MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No.: Pacific Gas and Electric Company (ID U39 G)

Utility type:

- ELC GAS WATER
 PLC HEAT

Contact Person: Annie Ho

Phone #: (415) 973-8794

E-mail: PGETariffs@pge.com

E-mail Disposition Notice to: AMHP@pge.com

EXPLANATION OF UTILITY TYPE

ELC = Electric GAS = Gas WATER = Water
 PLC = Pipeline HEAT = Heat

(Date Submitted / Received Stamp by CPUC)

Advice Letter (AL) #: 4318-G

Tier Designation: 1

Subject of AL: Revision to Gas "Back of Bill" Form in Conjunction with Advice 5961-E

Keywords (choose from CPUC listing): Compliance,

AL Type: Monthly Quarterly Annual One-Time Other:

If AL submitted in compliance with a Commission order, indicate relevant Decision/Resolution #: D.20-09-005 and D.20-09-023

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL: No

Summarize differences between the AL and the prior withdrawn or rejected AL:

Confidential treatment requested? Yes No

If yes, specification of confidential information:

Confidential information will be made available to appropriate parties who execute a nondisclosure agreement. Name and contact information to request nondisclosure agreement/ access to confidential information:

Resolution required? Yes No

Requested effective date: 10/1/20

No. of tariff sheets: 3

Estimated system annual revenue effect (%): N/A

Estimated system average rate effect (%): N/A

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected: Gas Form Back of the Bill

Service affected and changes proposed¹: N/A

Pending advice letters that revise the same tariff sheets: N/A

¹Discuss in AL if more space is needed.

Protests and all other correspondence regarding this AL are due no later than 20 days after the date of this submittal, unless otherwise authorized by the Commission, and shall be sent to:

CPUC, Energy Division
Attention: Tariff Unit
505 Van Ness Avenue
San Francisco, CA 94102
Email: EDTariffUnit@cpuc.ca.gov

Name: Erik Jacobson, c/o Megan Lawson
Title: Director, Regulatory Relations
Utility Name: Pacific Gas and Electric Company
Address: 77 Beale Street, Mail Code B13U
City: San Francisco, CA 94177
State: California Zip: 94177
Telephone (xxx) xxx-xxxx: (415)973-2093
Facsimile (xxx) xxx-xxxx: (415)973-3582
Email: PGETariffs@pge.com

Name:
Title:
Utility Name:
Address:
City:
State: District of Columbia Zip:
Telephone (xxx) xxx-xxxx:
Facsimile (xxx) xxx-xxxx:
Email:

Cal P.U.C. Sheet No.	Title of Sheet	Cancelling Cal P.U.C. Sheet No.
36500-G	Gas Sample Form No. BackofBill Energy Statement -- Central Mailing--Back of Bill Sheet 1	33517-G
36501-G	GAS TABLE OF CONTENTS Sheet 1	36192-G*
36502-G	GAS TABLE OF CONTENTS Sheet 13	36190-G



Gas Sample Form No. BackofBill
Energy Statement -- Central Mailing--Back of Bill

Sheet 1

**Please Refer to Attached
Sample Form**



Important Phone Numbers – Monday-Friday 7 a.m.-9 p.m., Saturday 8 a.m.-6 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000
TDD/TTY (Speech/Hearing Impaired) 1-800-652-4712

Servicio al Cliente en Espanol (Spanish) 1-800-660-6789
華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438
Business Customer Service 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. Find out about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.
If you believe there is an error on your bill, email info@pge.com, or call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Tier 1 (Baseline) allowance: All residential customers are given a Tier 1 allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1 allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live (baseline territory), the season and your heat source. As you use more energy, you pay more for each tier of usage.

Electric Tier	% of Baseline
1	0% - 100%
2	101% - 130%
3	131% - 200%
4	> 200%
Gas Tier	% of Baseline
1	0% - 100%
2	> 100%

Wildfire Fund charge: Charge on behalf of the State of California Department of Water Resources (DWR) to fund the California Wildfire Fund. For usage prior to October 1, 2020, this charge included costs related to the 2001 California energy crisis, also collected on behalf of the DWR. These charges belong to DWR, not PG&E.

DWR power charge: Included in generation charges for energy provided by the Department of Water Resources. DWR receives \$0.0875/kWh.

Power Charge Indifference Adjustment (PCIA): Ensures that customers who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs acquired to serve them prior to their departure, unless otherwise exempt.

Visit: www.pge.com/billexpplanation for more definitions.

Your Electric Charges Breakdown

Conservation Incentive	\$	x.xx
Generation		x.xx
Transmission		x.xx
Distribution		x.xx
Public Purpose Programs		x.xx
Nuclear Decommissioning		x.xx
Wildfire Fund Charge		x.xx
Competition Transition Charges (CTC)		x.xx
Energy Cost Recovery Amount		x.xx
Taxes and Other		x.xx
Total Electric Charges		x.xx

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2012 Pacific Gas and Electric Company. All rights reserved.

Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 10 business days for changes to take effect

Account number: 123456789-0

Change my mailing address to: _____

City _____ State _____ ZIP code _____

Primary _____ Primary _____

Phone # _____ Email _____

Ways To Pay

- **Online at www.pge.com/waystopay**
- **PG&E's Mobile Bill Pay**
- **Automatic Payment Service:** Sign up to authorize automatic payments sent from your bank account each month.
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, Mastercard or Discover:** Call 1-877-704-8470 at any time. (Our independent service provider charges a fee for each transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 1-800-743-5000. Please bring a copy of your bill with you.



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TDD/TTY (Speech/Hearing Impaired) 1-800-652-4712

Servicio al Cliente en Espanol (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

You may be eligible for a lower rate. Find out about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, email info@pge.com, or call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

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If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Demand charge: Many non-residential rates include a demand charge. Demand is a measurement of the highest usage of electricity in any single fifteen (or sometimes five) minute period during a monthly billing cycle. Demand is measured in kilowatts (or kW). High demand is usually associated with equipment start-up. By spreading equipment start-ups over a longer period of time, you may be able to lower demand and reduce your demand charges.

Time-of-use electric prices are higher on weekdays afternoons and lower at other times of the day. The price you pay also changes by season. Prices are higher in the summer and lower in the winter.

Wildfire Fund charge: Charge on behalf of the State of California Department of Water Resources (DWR) to fund the California Wildfire Fund. For usage prior to October 1, 2020, this charge included costs related to the 2001 California energy crisis, also collected on behalf of DWR. These charges belong to DWR, not PG&E.

DWR power charge: Included in generation charges for energy provided by the Department of Water Resources. DWR receives \$0.0875/kWh.

Power Charge Indifference Adjustment (PCIA): Ensures that customers who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs acquired to serve them prior to their departure, unless otherwise exempt.

Visit: www.pge.com/billexplanation for more definitions.

Your Electric Charges Breakdown

Conservation Incentive	\$	x.xx
Generation		x.xx
Transmission		x.xx
Distribution		x.xx
Public Purpose Programs		x.xx
Nuclear Decommissioning		x.xx
Wildfire Fund Charge		x.xx
Competition Transition Charges (CTC)		x.xx
Energy Cost Recovery Amount		x.xx
Taxes and Other		x.xx
Total Electric Charges		x.xx

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2012 Pacific Gas and Electric Company. All rights reserved.

Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 10 business days for changes to take effect

Account number: 123456789-0

Change my mailing address to: _____

City _____ State _____ ZIP code _____

Primary Phone # _____ Primary Email _____

Ways To Pay

- **Online at www.pge.com/waystopay**
- **PG&E's Mobile Bill Pay**
- **Automatic Payment Service:** Sign up to authorize automatic payments sent from your bank account each month.
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, Mastercard or Discover:** Call 1-877-704-8470 at any time. (Our independent service provider charges a fee for each transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 1-800-743-5000. Please bring a copy of your bill with you.



GAS TABLE OF CONTENTS

Sheet 1

TITLE OF SHEET	CAL P.U.C. SHEET NO.	
Title Page	36501 -G	(T)
Rate Schedules	36184,36185-G	
Preliminary Statements	35900,36123-G	
Preliminary Statements, Rules	36193*-G	
Rules, Maps, Contracts and Deviations	36194-G	
Sample Forms	36186,36187,36188,36189, 36502 -G	(T)

(Continued)

Advice 4318-G
Decision

Issued by
Robert S. Kenney
Vice President, Regulatory Affairs

Submitted September 29, 2020
Effective October 1, 2020
Resolution



GAS TABLE OF CONTENTS

Sheet 13

FORM	TITLE OF SHEET	CAL P.U.C. SHEET NO.
Sample Forms Bills and Statements		
01-6630	Energy Statement - Central Mailing.....	33513-G
61-4019	Energy Statement - Summary Mailing.....	17783-G
61-4462	Energy Statement – Special Handle.....	17538-G
61-4657	Sundry Sales Invoice.....	17539-G
BackofBill	Energy Statement -- Back of Bill.....	36502-G (T)
Sample Forms Credit Forms and Notices		
62-0401	Notice Form.....	35994-G
62-4042	Surety Bond/Bill Guarantee.....	29988-G
Sample Forms Collection Notices		
79-1025	Third Party Notification Letter - Bill Insert.....	22985-G
79-1027	Third-Party Notification Letter of Unpaid Charges (15 Days Notice).....	30031-G
79-1028	Third-Party Notification Letter of Unpaid Charges (48 Hours Notice).....	30032-G
79-800	Discontinuance of Service Notice.....	31935-G
79-858	ID Theft Affidavit.....	32522-G
Sample Forms Operations Notices		
62-3010	Hazard Notice - English.....	30328-G
62-3531	Service Report.....	34628-G

Attachment 2

**Proposed Format
Bundled Customer
Back of Bill Energy Statements**

**Illustrative
Residential Schedule**

**Illustrative
Non-Residential Schedule**

(Redlined)

Numbers, graphs and messages used in the attached draft energy statements are illustrative and for use in review only.

Attachment 2 - Residential Back of Bil Energy Statement
 Format – Bundled Page 1 of 2 (Removal of DWR Bond Language)



ENERGY STATEMENT

www.pge.com/MyEnergy

RES
DRAFT

Account No: 1023456789-0

Statement Date: mm/dd/yyyy

Due Date: mm/dd/yyyy

Important Phone Numbers - Monday-Friday 7 a.m.-9 p.m., Saturday 8 a.m.-6 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TTY 7-1-1

Servicio al Cliente en Español (Spanish) 1-800-660-6789

華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438

Business Customer Service 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting www.cpuc.ca.gov/complaints/.

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Tier 1/Baseline allowance: Some residential rates are given a Tier 1/Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1/Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage. Any usage over your baseline allowance will be charged at a higher price.

High Usage: An increased price per kWh whenever electricity usage exceeds four times the Baseline Allowance (Tier 1) in a billing period. This charge does not apply to Time-of-Use rate plans.

~~**DWR bond charge:** Recovers the cost of bonds issued by the Department of Water Resources (DWR) to purchase power to serve electric customers during the California energy crisis. DWR bond charges are collected on behalf of DWR and do not belong to PG&E.~~

Power Charge Indifference Adjustment (PCIA): Ensures that non-exempt customers under PG&E's GT and ECR rate schedules or who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs.

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

Your Electric Charges Breakdown

Conservation Incentive	\$xx.xx
Generation	xx.xx
Transmission	xx.xx
Distribution	xx.xx
Electric Public Purpose Programs	xx.xx
Nuclear Decommissioning	xx.xx
DWR Bond Charge	xx.xx
Competition Transition Charges (CTC)	xx.xx
Energy Cost Recovery Amount	xx.xx
Taxes and Other	xx.xx
Total Electric Charges	\$xx.xx

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2020 Pacific Gas and Electric Company. All rights reserved.

Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number: 1023456789-0

Change my mailing address to: _____

City _____ State _____ ZIP code _____

Primary Phone # _____ Primary Email _____

Ways To Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.

Attachment 2 - Residential Back of Bill Energy Statement Format
 –Bundled Page 2 of 2 (Revised Wildfire Fund Charge Language)

 ENERGY STATEMENT www.pge.com/MyEnergy	RES DRAFT	Account No: 1023456789-0 Statement Date: mm/dd/yyyy Due Date: mm/dd/yyyy
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Important Phone Numbers - Monday-Friday 7 a.m.-9 p.m., Saturday 8 a.m.-6 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000			
TTY 7-1-1			
Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

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Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Tier 1/Baseline allowance: Some residential rates are given a Tier 1/Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1/Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage. Any usage over your baseline allowance will be charged at a higher price.

High Usage: An increased price per kWh whenever electricity usage exceeds four times the Baseline Allowance (Tier 1) in a billing period. This charge does not apply to Time-of-Use rate plans.

Your Electric Charges Breakdown	
Conservation Incentive	\$xx.xx
Generation	xx.xx
Transmission	xx.xx
Distribution	xx.xx
Electric Public Purpose Programs	xx.xx
Nuclear Decommissioning	xx.xx
Wildfire Fund Charge	xx.xx
Competition Transition Charges (CTC)	xx.xx
Energy Cost Recovery Amount	xx.xx
Taxes and Other	xx.xx
Total Electric Charges	\$xx.xx

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number: 1023456789-0

Change my mailing address to: _____

 City _____ State _____ ZIP code _____

Primary Phone # _____ Primary Email _____

- Ways To Pay**
- **Online via web or mobile at www.pge.com/waystopay**
 - **By mail:** Send your payment along with this payment stub in the envelope provided.
 - **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
 - **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.

Attachment 2 – Non-Residential Back of Bill Energy Statement
 Format – Bundled Page 1 of 2 (Removal of DWR Bond Language)



ENERGY STATEMENT
 www.pge.com/MyEnergy

Non-Res
 DRAFT

Account No: 1023456789-0
 Statement Date: mm/dd/yyyy
 Due Date: mm/dd/yyyy

Important Phone Numbers - Monday-Friday 7 a.m.-9 p.m., Saturday 8 a.m.-6 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000
TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

You may be eligible for a lower rate. Find out about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting www.cpuc.ca.gov/complaints/.

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Demand charge: Many non-residential rates include a demand charge. Demand is a measurement of the highest usage of electricity in any single fifteen (or sometimes five) minute period during a monthly billing cycle. Demand is measured in kilowatts (or kW). High demand is usually associated with equipment start-up. By spreading equipment start-ups over a longer period of time, you may be able to lower demand and reduce your demand charges.

Time-of-use electric prices are higher every day during afternoons and evenings, and lower at other times of the day. Prices also change by season, with higher prices in the summer and lower prices in the winter.

~~DWR bond charge. Recovers the cost of bonds issued by the Department of Water Resources (DWR) to purchase power to serve electric customers during the California energy crisis. DWR bond charges are collected on behalf of DWR and do not belong to PG&E.~~

Power Charge Indifference Adjustment (PCIA): Ensures that non-exempt customers under PG&E's GT and ECR rate schedules or who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs.

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

Your Electric Charges Breakdown

Generation	\$xx.xx
Transmission	xx.xx
Distribution	xx.xx
Electric Public Purpose Programs	xx.xx
Nuclear Decommissioning	xx.xx
DWR Bond Charge	xx.xx
Competition Transition Charges (CTC)	xx.xx
Energy Cost Recovery Amount	xx.xx
Taxes and Other	xx.xx
Total Electric Charges	\$xx.xx

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City _____ State _____ ZIP code _____

Primary Phone # _____ Primary Email _____

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Attachment 2 – Non-Residential Back of Bill Energy Statement Format –
 Bundled Page 2 of 2 (Revised Wildfire Fund Charge Language)



ENERGY STATEMENT
 www.pge.com/MyEnergy

Non-Res
 DRAFT

Account No: 1023456789-0
 Statement Date: mm/dd/yyyy
 Due Date: mm/dd/yyyy

Important Phone Numbers - Monday-Friday 7 a.m.-9 p.m., Saturday 8 a.m.-6 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000
TTY 7-1-1

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Time-of-use electric prices are higher every day during afternoons and evenings, and lower at other times of the day. Prices also change by season, with higher prices in the summer and lower prices in the winter.

Wildfire Fund Charge: Charge on behalf of the State of California Department of Water Resources (DWR) to fund the California Wildfire Fund. For usage prior to October 1, 2020, this charge included costs related to the 2001 California energy crisis, also collected on behalf of the DWR. These charges belong to DWR, not PG&E.

Power Charge Indifference Adjustment (PCIA): Ensures that non-exempt customers under PG&E's GT and ECR rate schedules or who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs.

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

Your Electric Charges Breakdown

Generation	\$xx.xx
Transmission	xx.xx
Distribution	xx.xx
Electric Public Purpose Programs	xx.xx
Nuclear Decommissioning	xx.xx
Wildfire Fund Charge	xx.xx
Competition Transition Charges (CTC)	xx.xx
Energy Cost Recovery Amount	xx.xx
Taxes and Other	xx.xx
Total Electric Charges	\$xx.xx

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**PG&E Gas and Electric
Advice Submittal List
General Order 96-B, Section IV**

AT&T	Downey & Brand	Pioneer Community Energy
Albion Power Company	East Bay Community Energy	Redwood Coast Energy Authority
Alta Power Group, LLC	Ellison Schneider & Harris LLP	Regulatory & Cogeneration Service, Inc.
Anderson & Poole	Energy Management Service	SCD Energy Solutions
Atlas ReFuel	Engineers and Scientists of California	San Diego Gas & Electric Company
BART	GenOn Energy, Inc.	SPURR
Barkovich & Yap, Inc.	Goodin, MacBride, Squeri, Schlotz & Ritchie	San Francisco Water Power and Sewer
California Cotton Ginners & Growers Assn	Green Power Institute	Sempra Utilities
California Energy Commission	Hanna & Morton	Sierra Telephone Company, Inc.
California Public Utilities Commission	ICF	Southern California Edison Company
Calpine	IGS Energy	Southern California Gas Company
Cameron-Daniel, P.C.	International Power Technology	Spark Energy
Casner, Steve	Intestate Gas Services, Inc.	Sun Light & Power
Cenergy Power	Kelly Group	Sunshine Design
Center for Biological Diversity	Ken Bohn Consulting	Tecogen, Inc.
Chevron Pipeline and Power	Keyes & Fox LLP	TerraVerde Renewable Partners
City of Palo Alto	Leviton Manufacturing Co., Inc.	Tiger Natural Gas, Inc.
City of San Jose	Los Angeles County Integrated	TransCanada
Clean Power Research	Waste Management Task Force	Utility Cost Management
Coast Economic Consulting	MRW & Associates	Utility Power Solutions
Commercial Energy	Manatt Phelps Phillips	Water and Energy Consulting Wellhead
Crossborder Energy	Marin Energy Authority	Electric Company
Crown Road Energy, LLC	McKenzie & Associates	Western Manufactured Housing
Davis Wright Tremaine LLP	Modesto Irrigation District	Communities Association (WMA)
Day Carter Murphy	NLine Energy, Inc.	Yep Energy
Dept of General Services	NRG Solar	
Don Pickett & Associates, Inc.	Office of Ratepayer Advocates	
Douglass & Liddell	OnGrid Solar	
	Pacific Gas and Electric Company	
	Peninsula Clean Energy	