

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE



October 6, 2021

Advice Letter 4293-G/5916-E, 4293-G-A/5916-E-A

Erik Jacobson
Director, Regulatory Relations
Pacific Gas and Electric Company
77 Beale Street, Mail Code B10C
P.O. Box 770000
San Francisco, CA 94177

SUBJECT: Implementing Improvements to Medical Baseline Programs and Affirming Compliance with SB 1338.

Dear Mr. Jacobson:

Advice Letters 4293-G/5916-E, 4293-G-A/5916-E-A are effective as of September 23, 2021, per resolution E-5169 ordering paragraphs.

Sincerely,

A handwritten signature in cursive script that reads "Edward Randolph".

Edward Randolph
Deputy Executive Director for Energy and Climate Policy/
Director, Energy Division

January 22, 2021

Advice 4293-G-A/5916-E-A

(Pacific Gas and Electric Company ID U 39 M)

Public Utilities Commission of the State of California

Subject: Supplemental: Pacific Gas and Electric Company's Plan to Implement Senate Bill 1338's Requirements in Support of the Medical Baseline Program, Pursuant to D.20-06-003, Ordering Paragraphs 39-41

Purpose

PG&E is supplementing Advice 4293-G/5916-E to correct a sentence in Advice 4293-G/5916-E which clarifies that medical baseline (MBL) customer protections will remain in place through April 16, 2021 instead of March 4, 2021.

This Supplemental Advice Letter supplements the original Advice Letter but does not replace it in its entirety.

Background

On March 4, 2020, Governor Newsom declared a statewide emergency due to the outbreak of COVID-19. In response, PG&E suspended disconnections and implemented flexible payment plans for residential and small business customers.

On March 19, 2020, PG&E submitted Advice 4227-G/5784-E to implement an emergency consumer protection plan for customers due to the impacts of the COVID-19 pandemic. PG&E submitted Advice 4227-G/5784-E pursuant to Ordering Paragraph (OP) 1 of Decision (D.) 19-07-015 and as informed by a March 17, 2020 letter to the energy utilities from California Public Utilities Commission (Commission or CPUC) Executive Director Alice Stebbins. As part of a suite of measures to assist customers, PG&E voluntarily implemented the protections to support medical baseline customers for up to twelve months from Governor Newsom's emergency declaration (March 4, 2020):

1. Suspending all customer removals from the medical baseline program; and
2. No longer sending forms to customers that require them to re-certify for the medical baseline program through a doctor or other medical professional.

On April 3, 2020, PG&E submitted a supplemental advice letter, Advice 4227-G-A/5784-E-A, which allowed customers to enroll in the medical baseline program without certification from a qualified medical practitioner.¹

On April 16, 2020, the Commission adopted Resolution M-4842, which directed utilities to submit a Tier 2 Advice Letter to offer customer protections to all residential and small business customers through April 16, 2021, with an option to extend that date.² Resolution M-4842 acknowledged, “some companies have already implemented emergency protections in response to the COVID-19 pandemic.”³

On May 1, 2020, PG&E submitted Advice 4244-G/5816-E to implement an emergency consumer protection plan for customers pursuant to OP 2 of Resolution M-4842. PG&E submitted supplemental Advice Letters on June 2, 2020 and July 15, 2020. In Advice 4244-G/5816-E and supplements, PG&E described its intention to continue existing protections previously discussed in Advice 4227-G/5784-E and supplements through April 16, 2021. The Commission approved Advice 4244-G/5816-E and supplements on July 27, 2020.

On August 17, 2020, PG&E submitted Advice 4293-G/5916-E pursuant to OPs 39-41 of D.20-06-003 to implement Senate Bill 1338’s requirements in support of the MBL program. In Advice 4293-G/5916-E, PG&E incorrectly stated that MBL customer protections would be in place for up to 12 months from March 4, 2020. In addition to correcting this error in this Advice Letter, PG&E is separately submitting Tier 1 Advice Letter 4370-G/6066-E to update its Electric and Gas Rule 19 with the April 16, 2021 end date for the MBL customer protections.

Revisions to Advice 4293-G/5916-E

PG&E is replacing the following section that was submitted in Advice 4293-G/5916-E (redline edits to 4293-G/5916-E are shown below):

2. Electronic Authorization

In PG&E Advice 3998-G/5342-E and 3998-G-A/5342-E-A, PG&E stated that it was “preparing the Medical Baseline Allowance Application (Form 62-6481) for online presentment that will enable both the customer and their qualified medical practitioner to sign off on the form using an online automated procedure.”⁷ On June 19, 2020, PG&E launched an online MBL application form. Due to the COVID-19 pandemic, PG&E is not

¹ PG&E submitted a second supplemental advice letter on May 21, 2020 as recommended by the Energy Division to remove any references to self-certification requirements.

² Resolution M-4842, OPs 2 and 5.

³ Resolution M-4842, p. 2.

requiring a qualified medical practitioner to certify customer eligibility for MBL ~~through April 16, 2021. for up to twelve months from March 4, 2020.~~⁸ PG&E is currently developing an online process to allow qualified medical practitioners to authorize customer eligibility. PG&E plans to coordinate the launch of the online process with the expiration of the COVID-19 MBL protections to minimize customer impacts.

Protests

Pursuant to CPUC General Order 96-B, Section 7.5.1, PG&E hereby requests the protest period be waived.

Effective Date

Pursuant to General Order (GO) 96-B, Rule 5.3, and OP 39 of D.20-06-003, this advice letter is submitted with a Tier 3 designation. PG&E requests that this Tier 3 advice submittal become effective upon Commission approval.

Notice

In accordance with General Order 96-B, Section IV, a copy of this advice letter is being sent electronically and via U.S. mail to parties shown on the attached list and the parties on the service list for R.18-07-005 and R.18-03-011. Address changes to the General Order 96-B service list should be directed to PG&E at email address PGETariffs@pge.com. For changes to any other service list, please contact the Commission's Process Office at (415) 703-2021 or at Process_Office@cpuc.ca.gov. Send all electronic approvals to PGETariffs@pge.com. Advice letter submittals can also be accessed electronically at: <http://www.pge.com/tariffs/>.

/S/

Erik Jacobson
Director, Regulatory Relations

Attachments

cc: Service List R.18-07-005
Service List R.18-03-011



ADVICE LETTER SUMMARY

ENERGY UTILITY



MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No.: Pacific Gas and Electric Company (ID U39 M)

Utility type:

☒ ELC ☒ GAS ☐ WATER
☐ PLC ☐ HEAT

Contact Person: Annie Ho

Phone #: (415) 973-8794

E-mail: PGETariffs@pge.com

E-mail Disposition Notice to: AMHP@pge.com

EXPLANATION OF UTILITY TYPE

ELC = Electric GAS = Gas WATER = Water
PLC = Pipeline HEAT = Heat

(Date Submitted / Received Stamp by CPUC)

Advice Letter (AL) #: 4293-G-A/5916-E-A

Tier Designation: 3

Subject of AL: Supplemental: Pacific Gas and Electric Company's Plan to Implement Senate Bill 1338's Requirements in Support of the Medical Baseline Program, Pursuant to D.20-06-003, Ordering Paragraphs 39-41

Keywords (choose from CPUC listing): Compliance,

AL Type: ☐ Monthly ☐ Quarterly ☐ Annual ☒ One-Time ☐ Other:

If AL submitted in compliance with a Commission order, indicate relevant Decision/Resolution #: D.20-06-003

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL: No

Summarize differences between the AL and the prior withdrawn or rejected AL:

Confidential treatment requested? ☐ Yes ☒ No

If yes, specification of confidential information:

Confidential information will be made available to appropriate parties who execute a nondisclosure agreement. Name and contact information to request nondisclosure agreement/ access to confidential information:

Resolution required? ☒ Yes ☐ No

Requested effective date:

No. of tariff sheets: N/A

Estimated system annual revenue effect (%): N/A

Estimated system average rate effect (%): N/A

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected: N/A

Service affected and changes proposed¹: N/A

Pending advice letters that revise the same tariff sheets: N/A

¹Discuss in AL if more space is needed.

Protests and all other correspondence regarding this AL are due no later than 20 days after the date of this submittal, unless otherwise authorized by the Commission, and shall be sent to:

CPUC, Energy Division
Attention: Tariff Unit
505 Van Ness Avenue
San Francisco, CA 94102
Email: EDTariffUnit@cpuc.ca.gov

Name: Erik Jacobson, c/o Megan Lawson
Title: Director, Regulatory Relations
Utility Name: Pacific Gas and Electric Company
Address: 77 Beale Street, Mail Code B13U
City: San Francisco, CA 94177
State: California Zip: 94177
Telephone (xxx) xxx-xxxx: (415)973-2093
Facsimile (xxx) xxx-xxxx: (415)973-3582
Email: PGETariffs@pge.com

Name:
Title:
Utility Name:
Address:
City:
State: District of Columbia Zip:
Telephone (xxx) xxx-xxxx:
Facsimile (xxx) xxx-xxxx:
Email:

Clear Form

**PG&E Gas and Electric
Advice Submittal List
General Order 96-B, Section IV**

AT&T
Albion Power Company

Alta Power Group, LLC
Anderson & Poole

Atlas ReFuel
BART

Barkovich & Yap, Inc.
California Cotton Ginners & Growers Assn
California Energy Commission

California Hub for Energy Efficiency
Financing

California Alternative Energy and
Advanced Transportation Financing
Authority
California Public Utilities Commission
Calpine

Cameron-Daniel, P.C.
Casner, Steve
Cenergy Power
Center for Biological Diversity

Chevron Pipeline and Power
City of Palo Alto

City of San Jose
Clean Power Research
Coast Economic Consulting
Commercial Energy
Crossborder Energy
Crown Road Energy, LLC
Davis Wright Tremaine LLP
Day Carter Murphy

Dept of General Services
Don Pickett & Associates, Inc.
Douglass & Liddell

East Bay Community Energy Ellison
Schneider & Harris LLP Energy
Management Service
Engineers and Scientists of California

GenOn Energy, Inc.
Goodin, MacBride, Squeri, Schlotz &
Ritchie
Green Power Institute
Hanna & Morton
ICF
IGS Energy
International Power Technology
Intestate Gas Services, Inc.
Kelly Group
Ken Bohn Consulting
Keyes & Fox LLP
Leviton Manufacturing Co., Inc.

Los Angeles County Integrated
Waste Management Task Force
MRW & Associates
Manatt Phelps Phillips
Marin Energy Authority
McKenzie & Associates

Modesto Irrigation District
NLine Energy, Inc.
NRG Solar

Office of Ratepayer Advocates
OnGrid Solar
Pacific Gas and Electric Company
Peninsula Clean Energy

Pioneer Community Energy

Redwood Coast Energy Authority
Regulatory & Cogeneration Service, Inc.
SCD Energy Solutions
San Diego Gas & Electric Company

SPURR
San Francisco Water Power and Sewer
Semptra Utilities

Sierra Telephone Company, Inc.
Southern California Edison Company
Southern California Gas Company
Spark Energy
Sun Light & Power
Sunshine Design
Tecogen, Inc.
TerraVerde Renewable Partners
Tiger Natural Gas, Inc.

TransCanada
Utility Cost Management
Utility Power Solutions
Water and Energy Consulting Wellhead
Electric Company
Western Manufactured Housing
Communities Association (WMA)
Yep Energy