

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE



December 17, 2019

Advice Letter 4176-G/5682-E

Erik Jacobson
Director, Regulatory Relations
Pacific Gas and Electric Company
77 Beale Street, Mail Code B10C
P.O. Box 770000
San Francisco, CA 94177

**SUBJECT: Additional of Kincadee Wildfire to the Emergency Consumer Protection
Plan in Compliance with Decision 19-07-015**

Dear Mr. Jacobson:

Advice Letter 4176-G/5682-E is effective as of November 8, 2019.

Sincerely,

A handwritten signature in cursive script that reads "Edward Randolph".

Edward Randolph
Deputy Executive Director for Energy and Climate Policy/
Director, Energy Division

November 8, 2019

Advice 4176-G/5682-E

(Pacific Gas and Electric Company ID U 39 M)

Public Utilities Commission of the State of California

Subject: Addition of Kincade Wildfire to the Emergency Consumer Protection Plan in Compliance with Decision 19-07-015.

Purpose

In compliance with Decision (D.)19-07-015, Pacific Gas and Electric Company (PG&E) is adding the customers impacted by the Kincade Fire in Sonoma County to PG&E's Emergency Consumer Protection Plan, thereby making these customers eligible for the measures under this plan. The inclusion of these customers to PG&E's Emergency Consumer Protection Plan is in response to Governor Newsom's declaration of a State of Emergency on October 25, 2019 for Sonoma County.

Background

PG&E established a series of billing and service modifications, and disaster relief to support customers recovering from the immediate aftermath of the October 2017 Northern California Wildfires.¹ The measures included in PG&E's Emergency Consumer Protection Plans were adopted in Advice 3914-G-A/5186-E-A, effective December 22, 2017 in compliance with California Public Utilities Commission (CPUC or Commission) Resolution M-4833, *Emergency Authorization and Order Directing Utilities to Implement Emergency Consumer Protections to Support Residential Customers of the October 2017 California Wildfires*.

On July 11, 2019, the Commission issued D.19-07-015 adopting emergency disaster relief program for utility customers. The emergency disaster relief program is designed to ensure that California utility customers who experience a housing or financial crisis due to a disaster, keep vital utility services and receive financial support in the wake of a disaster. Ordering Paragraph 2 of D.19-07-015 states that the utilities must submit a Tier 1 Advice Letter within 15 days of the Governor's or President of the United States'

¹ Advice 5168-E and Advice 3914-G-A/5186-E-A

emergency proclamation reporting compliance with implementing the mandated emergency disaster relief customer protections and outreach activities.

On October 25, 2019, Governor Newsom issued an Emergency Proclamation for Sonoma and Los Angeles Counties due to the effects of the Kincade and Tick fires, which destroyed structure, threatened homes and critical infrastructure, and caused the evacuation of tens of thousands of residents.

In compliance with OP 2 of D.19-07-015, PG&E is seeking in this advice letter to extend the eligibility of PG&E's Emergency Consumer Protection Plan to include residential and non-residential² customers impacted by the Kincade in Sonoma County. Eligibility for PG&E's Emergency Consumer Protection Plan will be extended to applicable customers for a period of one year commencing from the date the State of Emergency proclamation was issued (October 27, 2019)³.

Tariff Revisions

PG&E proposes the following revisions to its gas and electric tariffs:

- **Electric Rule 1, *Definitions* –**
 - Revise language to state that the emergency proclamation can come from the California Governor's Office or the President of the United States.
 - Add reference to Decision 19-07-015.
 - Extend definition for "Emergency Consumer Protection Plan" to include applicable customers impacted by the October 2019 Kincade fire.
- **Electric Preliminary Statement Part HG, *Emergency Consumer Protections Memorandum Account - Electric (ECPMA-E)* –**
 - Revise language in the "Purpose" section to state that the emergency proclamation can come from the California Governor's Office or the President of the United States due to a disaster that has either resulted in the loss or disruption of the delivery or receipt of utility service and/or resulted in the degradation of the quality of utility service.

² Non-residential customers include any customer that is not residential (e.g. commercial, industrial, agricultural, etc.)

³ Measures related to expedited service, rate selection and temporary service for red-tagged customers are available to impacted customers for a period of one year or until PG&E service is restored (once permanent electric or gas meter is installed/set).

- Extend “Purpose” section to include applicable customers impacted by the October 2019 fires and high-wind events.
- **Gas Rule 1, *Definitions* –**
 - Revise language to state that the emergency proclamation can come from the California Governor’s Office or the President of the United States.
 - Add reference to Decision 19-07-015.
 - Extend definition for “Emergency Consumer Protection Plan” to include applicable customers impacted by the October 2019 Kincade fire.
- **Gas Preliminary Statement Part EC, *Emergency Consumer Protections Memorandum Account - Gas (ECPMA-G)* –**
 - Revise language in the “Purpose” section to state that the emergency proclamation can come from the California Governor’s Office or the President of the United States due to a disaster that has either resulted in the loss or disruption of the delivery or receipt of utility service and/or resulted in the degradation of the quality of utility service.
 - Extend “Purpose” section to include applicable customers impacted by the October 2019 Kincade fire.

Protests

Anyone wishing to protest this submittal may do so by letter sent via U.S. mail, facsimile or E-mail, no later than November 28, 2019, which is 20 days after the date of this submittal. Protests must be submitted to:

CPUC Energy Division
ED Tariff Unit
505 Van Ness Avenue, 4th Floor
San Francisco, California 94102

Facsimile: (415) 703-2200
E-mail: EDTariffUnit@cpuc.ca.gov

Copies of protests also should be mailed to the attention of the Director, Energy Division, Room 4004, at the address shown above.

The protest shall also be sent to PG&E either via E-mail or U.S. mail (and by facsimile, if possible) at the address shown below on the same date it is mailed or delivered to the Commission:

Erik Jacobson
Director, Regulatory Relations
c/o Megan Lawson
Pacific Gas and Electric Company
77 Beale Street, Mail Code B13U
P.O. Box 770000
San Francisco, California 94177

Facsimile: (415) 973-3582
E-mail: PGETariffs@pge.com

Any person (including individuals, groups, or organizations) may protest or respond to an Advice Letter (General Order 96-B, Section 7.4). The protest shall contain the following information: specification of the Advice Letter protested; grounds for the protest; supporting factual information or legal argument; name, telephone number, postal address, and (where appropriate) e-mail address of the protestant; and statement that the protest was sent to the utility no later than the day on which the protest was submitted to the reviewing Industry Division (General Order 96-B, Section 3.11).

Effective Date

PG&E requests that this Tier 1 advice submittal become effective upon date of submittal, which is November 8, 2019.

Notice

In accordance with General Order 96-B, Section IV, a copy of this advice letter is being sent electronically and via U.S. mail to parties shown on the attached list and the parties on the service list for A.14-11-010, A.15-09-001, A.16-10-019, A.17-09-006, R.10-02-005, R.14-03-002, R.15-05-006 and R.18-03-011. Address changes to the General Order 96-B service list should be directed to PG&E at email address PGETariffs@pge.com. For changes to any other service list, please contact the Commission's Process Office at (415) 703-2021 or at Process_Office@cpuc.ca.gov. Send all electronic approvals to PGETariffs@pge.com. Advice letter submittals can also be accessed electronically at: <http://www.pge.com/tariffs/>.

/S/

Erik Jacobson
Director, Regulatory Relations

Attachments

cc: Alice Stebbins, Executive Director, CPUC, alice.stebbins@cpuc.ca.gov
Eugene Cadenasso, Energy Division, eugene.cadenasso@cpuc.ca.gov

Masoud Foudeh, Energy Division, Masoud.Foudeh@cpuc.ca.gov
Service Lists A.14-11-010, A.15-09-001, A.16-10-019, A.17-09-006, R.10-02-005, R.14-03-002, R.15-05-006, R.18-03-011



ADVICE LETTER SUMMARY

ENERGY UTILITY



MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No.: Pacific Gas and Electric Company (ID U39M)

Utility type:

☒ ELC ☒ GAS ☐ WATER
☐ PLC ☐ HEAT

Contact Person: Kimberly Loo

Phone #: (415)973-4587

E-mail: PGETariffs@pge.com

E-mail Disposition Notice to: KELM@pge.com

EXPLANATION OF UTILITY TYPE

ELC = Electric GAS = Gas WATER = Water
PLC = Pipeline HEAT = Heat

(Date Submitted / Received Stamp by CPUC)

Advice Letter (AL) #: 4176-G/5682-E

Tier Designation: 1

Subject of AL: Addition of Kincadee Wildfire to the Emergency Consumer Protection Plan in Compliance with Decision 19-07-015.

Keywords (choose from CPUC listing): Compliance

AL Type: ☐ Monthly ☐ Quarterly ☐ Annual ☒ One-Time ☐ Other:

If AL submitted in compliance with a Commission order, indicate relevant Decision/Resolution #: D.19-07-015

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL: No

Summarize differences between the AL and the prior withdrawn or rejected AL:

Confidential treatment requested? ☐ Yes ☒ No

If yes, specification of confidential information:

Confidential information will be made available to appropriate parties who execute a nondisclosure agreement. Name and contact information to request nondisclosure agreement/ access to confidential information:

Resolution required? ☐ Yes ☒ No

Requested effective date: 11/8/19

No. of tariff sheets: 28

Estimated system annual revenue effect (%): N/A

Estimated system average rate effect (%): N/A

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected: See Attachment 1

Service affected and changes proposed¹: N/A

Pending advice letters that revise the same tariff sheets: N/A

¹Discuss in AL if more space is needed.

Protests and all other correspondence regarding this AL are due no later than 20 days after the date of this submittal, unless otherwise authorized by the Commission, and shall be sent to:

CPUC, Energy Division
Attention: Tariff Unit
505 Van Ness Avenue
San Francisco, CA 94102
Email: EDTariffUnit@cpuc.ca.gov

Name: Erik Jacobson, c/o Megan Lawson
Title: Director, Regulatory Relations
Utility Name: Pacific Gas and Electric Company
Address: 77 Beale Street, Mail Code B13U
City: San Francisco, CA 94177
State: California Zip: 94177
Telephone (xxx) xxx-xxxx: (415)973-2093
Facsimile (xxx) xxx-xxxx: (415)973-3582
Email: PGETariffs@pge.com

Name:
Title:
Utility Name:
Address:
City:
State: District of Columbia Zip:
Telephone (xxx) xxx-xxxx:
Facsimile (xxx) xxx-xxxx:
Email:

Clear Form

Cal P.U.C. Sheet No.	Title of Sheet	Cancelling Cal P.U.C. Sheet No.
35470-G	GAS PRELIMINARY STATEMENT PART EC EMERGENCY CONSUMER PROTECTIONS MEMORANDUM ACCOUNT - GAS (ECPMA-G) Sheet 1	34677-G
35471-G	GAS PRELIMINARY STATEMENT PART EC EMERGENCY CONSUMER PROTECTIONS MEMORANDUM ACCOUNT - GAS (ECPMA-G) Sheet 2	35128-G
35472-G	GAS PRELIMINARY STATEMENT PART EC EMERGENCY CONSUMER PROTECTIONS MEMORANDUM ACCOUNT - GAS (ECPMA-G) Sheet 3	35020-G
35473-G	GAS RULE NO. 1 DEFINITIONS Sheet 7	35243-G
35474-G	GAS RULE NO. 1 DEFINITIONS Sheet 8	35129-G
35475-G	GAS RULE NO. 1 DEFINITIONS Sheet 9	35130-G
35476-G	GAS RULE NO. 1 DEFINITIONS Sheet 10	
35477-G	GAS RULE NO. 1 DEFINITIONS Sheet 11	34632-G
35478-G	GAS RULE NO. 1 DEFINITIONS Sheet 12	34467-G
35479-G	GAS RULE NO. 1 DEFINITIONS Sheet 13	34633-G
35480-G	GAS RULE NO. 1 DEFINITIONS Sheet 14	34469-G
35481-G	GAS RULE NO. 1 DEFINITIONS Sheet 15	34470-G
35482-G	GAS RULE NO. 1 DEFINITIONS Sheet 16	34471-G

Cal P.U.C. Sheet No.	Title of Sheet	Cancelling Cal P.U.C. Sheet No.
35483-G	GAS RULE NO. 1 DEFINITIONS Sheet 17	34472-G
35484-G	GAS RULE NO. 1 DEFINITIONS Sheet 18	34473-G
35485-G	GAS RULE NO. 1 DEFINITIONS Sheet 19	34474-G
35486-G	GAS RULE NO. 1 DEFINITIONS Sheet 20	34475-G
35487-G	GAS TABLE OF CONTENTS Sheet 1	35461-G
35488-G	GAS TABLE OF CONTENTS Sheet 6	35322-G



GAS PRELIMINARY STATEMENT PART EC Sheet 1
EMERGENCY CONSUMER PROTECTIONS MEMORANDUM ACCOUNT - GAS (ECPMA-G)

EC. Emergency Consumer Protections Memorandum Account - Gas (ECPMA-G)

1. **PURPOSE:** The purpose of the Emergency Consumer Protections Memorandum Account-Gas (ECPMA-G) is to record incremental costs associated with the Emergency Consumer Protection Plan for customer in areas where a state of emergency proclamation is issued by the California Governor's Office or the President of the United States due to a disaster that has either resulted in the loss or disruption of the delivery or receipt of utility service and/or resulted in the degradation of the quality of utility service as defined in D.19-07-015. Entries into this memorandum account must be segregated by qualifying event that are described in Rule 1 under Emergency Consumer Protection Plan definition. Events include:

(T)
|
(T)

- A. **October 2017 Northern California Wildfire Customers** – As ordered by Resolution M-4833 and approved in Advice 3914-G-A/5186-E-A, the Emergency Consumer Protections apply to affected October 2017 Northern California Wildfire customers as described in the Emergency Consumer Protection definition in Rule 1 until December 31, 2018.
- B. **June 2018 Pawnee Wildfire** – A state of emergency proclamation was issued on June 25, 2018 for Lake County due to the wildfire. As ordered by D.18-08-004, eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in the county affected by the disaster for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued
- C. **July 2018 Carr Wildfire** – A state of emergency proclamation was issued on July 26, 2018 for Shasta County due to the wildfire. As ordered by D.18-08-004, eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in the county affected by the disaster for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued
- D. **July 2018 Ferguson Wildfire** – A state of emergency proclamation was issued on July 26, 2018 for Mariposa County due to the wildfire. As ordered by D.18-08-004, eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in the county affected by the disaster for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued
- E. **July 2018 River, Ranch and Steele Wildfire** – A state of emergency proclamation was issued on July 28, 2018 for Lake, Mendocino and Napa Counties due to the wild fires. As ordered by D.18-08-004, eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in the counties affected by the disasters for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued.
- F. **November 2018 Camp Wildfire** – A state of emergency proclamation was issued on November 8, 2018 for Butte County due to the wildfire. As ordered by D.18-08-004, eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in the county affected by the disaster for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued.

(Continued)

Advice	4176-G	Issued by	Submitted	November 8, 2019
Decision	D.19-07-015	Robert S. Kenney	Effective	November 8, 2019
		Vice President, Regulatory Affairs	Resolution	



GAS PRELIMINARY STATEMENT PART EC Sheet 2
EMERGENCY CONSUMER PROTECTIONS MEMORANDUM ACCOUNT - GAS (ECPMA-G)

EC. Emergency Consumer Protections Memorandum Account - Gas (ECPMA-G)

1. PURPOSE (Continued):

G. **February 2019 Winter Storms** - State of emergency proclamations were issued on February 21, 2019 and February 28, 2019 due to winter storms for the following counties within PG&E service territory: Amador, Calaveras, El Dorado, Glenn, Humboldt, Lake, Marin, Mendocino, Monterey, San Mateo, Santa Barbara, Santa Clara, Shasta, Sonoma, Tehama, Trinity and Yolo counties. As ordered by D.18-08-004, eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in these counties affected by the 2019 winter storms for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued.

H. **February 2019 Winter Storms** – A state of emergency proclamations was issued on April 12, 2019 due to the winter storms adding the following counties within PG&E service territory: Butte, Colusa, Mariposa, Napa, Santa Cruz, Solano and Tuolumne counties. As ordered by D.18-08-004, eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in these counties affected by the 2019 winter storms for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued.

I. **July 2019 Ridgecrest Earthquake** – A state of emergency proclamation was issued on July 4 and July 5, 2019, for Kern and San Bernardino Counties respectively, due to an earthquake that was centered near the City of Ridgecrest. As ordered by D.18-08-004, eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in these counties affected by the July 2019 Ridgecrest earthquake for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued.

J. **October 2019 Kincadee Wildfire** – A state of emergency proclamation was issued on October 25, 2019 for Sonoma County due to the wildfire. As ordered by D.19-07-015 eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in the county impacted by the disaster for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued.

(N)
|
(N)

(L)
|
(L)

(Continued)



GAS PRELIMINARY STATEMENT PART EC Sheet 3
EMERGENCY CONSUMER PROTECTIONS MEMORANDUM ACCOUNT - GAS (ECPMA-G)

EC. Emergency Consumer Protections Memorandum Account - Gas (ECPMA-G)

2. **APPLICABILITY:** The ECPMA-G applies to all customer classes, except for those schedules or contracts specifically excluded by the Commission.
3. **REVISION DATE:** Disposition of the balances in this account will be determined through a General Rate Case or other appropriate filing, or as otherwise authorized by the Commission.
4. **RATES:** The ECPMA-G does not have a rate component.
5. **ACCOUNTING PROCEDURE:** The following entries will be made each month, or as applicable, excluding an allowance for Revenue Fees and Uncollectible (RF&U) accounts expense.
 - a. A debit entry equal to the incremental incurred expenses as authorized by the Commission to be recorded to this account,
 - b. A debit entry equal to any incremental operations and maintenance charges associated with implementation of this Resolution,
 - c. A debit entry equal to the revenue and fees shortfalls resulting from implementation of this Resolution,
 - d. A debit or (credit) entry equal to any amounts authorized by the Commission to be recorded to this account,
 - e. A debit/(credit) entry equal to the capital-related revenue requirement related to actual capital costs incurred if any. Capital-related revenue requirements include depreciation expense, the return on investment, federal and state income taxes, and property taxes associated with the costs of installed equipment,
 - f. An entry to transfer the balance to or from another account as authorized by the Commission, and
 - g. An entry equal to the interest on the average of the balance in this account at the beginning of the month and the balance in this account after the above entries at a rate equal to one-twelfth the interest rate on three month Commercial paper for the previous month, as reported in the Federal Reserve Statistical Release, H.15, or its successor.

(L)

(L)



**GAS RULE NO. 1
DEFINITIONS**

Sheet 7

ELECTRIC-UTILITY START-UP AND IGNITOR FUEL: Electric utility natural-gas use where no alternative-fuel capability exists for: (a) heating the boiler system adequately during start-up to enable efficient oil burning to meet pollution standards; and (b) insuring continuous ignition and flame stabilization within the boiler.

EMERGENCY CONSUMER PROTECTION PLAN: Pursuant to CPUC directives and advice letters listed below, residential and non-residential customers in areas where a state of emergency proclamation is issued by the California Governor's Office or the President of the United States due to a disaster that affects utility services are eligible for applicable measures under PG&E's Emergency Consumer Protection Plan.

(T)
(T)

The Emergency Consumer Protection Plan includes:

Measure for Impacted¹ Customers.

- Stop estimated usage for billing attributed to the period account was unoccupied due to disaster* (Gas Rule 9).
- Offer favorable payment plan as needed to impacted customers, including customers with employment impacted by a disaster[†] (Gas Rule 11).
- Offer Low income support measures[†] (Gas Rule 19.1, 19.2 and 19.3).

Additional Emergency Measure for Red-Tagged² Customers.

- Discontinue billing and prorate the minimum delivery charges* (Gas Rule 9).
- Suspend disconnections for non-payment[†] (Gas Rule 11).
- Waive reconnection fees and return check fees[†] (Gas Rule 11).
- Waive security deposit for reestablishment of service[†] (Gas Rule 6).
- Expedite move-in and move-out service requests.[‡]
- Ability to reestablish service under a prior rate schedule as long as the rate schedule is still available and has not been retired[‡] (Gas Rule 12).

¹ Impacted customers live within 2 miles of the fire-impacted perimeter as designated by CAL FIRE.

² Red-tagged customers have homes or businesses that are unserviceable because of the disaster.

* On a one-time per event basis.

[†] For 12 months from the date the Governor issues state of emergency proclamation.

[‡] For 12 months from the date the Governor issues state of emergency proclamation and until services are restored (once permanent electric or gas meter is installed/set).

(Continued)



GAS RULE NO. 1
DEFINITIONS

Sheet 8

EMERGENCY CONSUMER PROTECTION PLAN: (Cont'd):

The Emergency Consumer Protection Plan is available for the following events:

October 2017 Northern California Wildfire

Pursuant to CPUC Resolution M-4833 and Advice 3914-G-A/5186-E-A, PG&E adopted the emergency consumer protection to support our customers who were affected by the October 2017 Northern California Wildfires.

Residential and non-residential customers in Butte, Lake, Mendocino, Napa, Nevada, Plumas, Santa Cruz, Solano, Sonoma, and Yuba counties affected by the 2017 Northern California Wildfire are eligible for the Emergency Consumer Protection Plan until December 31, 2018. Measures related to expedited service, rate selection and temporary service for red-tagged customers are available to affected customers until December 31, 2018 and until PG&E service is restored (once permanent electric or gas meter is installed/set).

State of emergency proclamation issued by the Governor of California

Pursuant to Decision 19-07-015, PG&E extends PG&E's Emergency Consumer Protection Plan to include residential and non-residential customers in areas where a state of emergency proclamation is issued by the California Governor's Office or the President of the United States where the disaster has either resulted in the loss or disruption of the delivery or receipt of utility service, and/or resulted in the degradation of the quality of utility service. Eligibility for PG&E's Emergency Consumer Protection Plan is extended to applicable customers in the affected disaster area within the counties listed below.

(T)
(T)
(T)

Date of Proclamation	Disaster Name	Affected County
June 25, 2018	Pawnee Wildfire	Lake
July 26, 2018	Carr Wildfire	Shasta
July 26, 2018	Ferguson Wildfire	Mariposa
July 28, 2018	River, Ranch and Steele Wildfires	Lake, Mendocino and Napa
November 8, 2018	Camp Wildfire	Butte
February 21 & 28, 2019	February 2019 Winter Storms	Amador, Calaveras, El Dorado, Glenn, Humboldt, Lake, Marin, Mendocino, Monterey, San Mateo, Santa Barbara, Santa Clara, Shasta, Sonoma, Tehama, Trinity and Yolo

(Continued)



GAS RULE NO. 1
DEFINITIONS

Sheet 9

EMERGENCY CONSUMER PROTECTION PLAN: (Cont'd)

Date of Proclamation	Disaster Name	Affected County
April 12, 2019	February 2019 Winter Storms	Butte, Colusa, Mariposa, Napa, Santa Cruz, Solano and Tuolumne
July 4 & 5, 2019	July 2019 Ridgecrest Earthquake	Kern and San Bernardino
October 25, 2019	Kincadee Wildfire	Sonoma

(N)

(L)

(L)

(Continued)

Advice 4176-G
Decision D.19-07-015

Issued by
Robert S. Kenney
Vice President, Regulatory Affairs

Submitted November 8, 2019
Effective November 8, 2019
Resolution



GAS RULE NO. 1
DEFINITIONS

Sheet 10

END-USE CUSTOMER: See CORE END-USE CUSTOMER and NONCORE END-USE CUSTOMER.

(L)

ELECTRONIC BILLING: A billing method whereby at the mutual option of the Customer and PG&E, the Customer elects to receive, view, and pay bills electronically and to no longer receive paper bills.

ELECTRONIC PRESENTMENT: When made available or transmitted electronically to the Customer at an agreed upon location.

ENERGY PUBLIC UTILITY: Investor-owned electric and/or natural gas public utility regulated by the California Public Utilities Commission, or a municipal utility.

ENHANCED OIL RECOVERY: Any operation which includes the use of gas as a fuel to pressure, cycle or inject steam or hot water into a well for the purpose of increasing oil production from that well, including gas used for cogeneration to promote these operations.

GAS: Any combustible gas or vapor, or combustible mixture of gaseous constituents used to produce heat by burning. It shall include, but not be limited to, natural gas, gas manufactured from coal or oil, Biomethane, or a mixture of any or all of the above.

HEATING VALUE: The term "heating value" as used in these rules shall mean total heating value of the gas normally measured on a dry basis (unless otherwise specified), and is defined as the number of British Thermal Units evolved by the complete combustion, at constant pressure, of one standard cubic foot of gas with air, the temperature of the gas, air and products of combustion being 60 degrees Fahrenheit and all of the water formed by the combustion reaction being condensed to the liquid state.

HOUSING PROJECT: A building or group of buildings located on a single premises and containing residential dwelling units for which master metering of gas service at one location has been requested.

(L)

(Continued)

Advice 4176-G
Decision D.19-07-015

Issued by
Robert S. Kenney
Vice President, Regulatory Affairs

Submitted
Effective
Resolution

November 8, 2019
November 8, 2019



GAS RULE NO. 1
DEFINITIONS

Sheet 11

INDIVIDUAL METERING: Where PG&E installs a separate service and meter for each individual residence, apartment dwelling unit, mobilehome space, store, office, etc.

(L)

INDUSTRIAL USE: Services to Customers engaged primarily in a process which creates or changes raw unfinished materials into another form or product. Industrial use is further defined as uses in the categories falling under Division B, Mining, Division C, Construction, and Division D, Manufacturing in the Standard Industrial Classification Manual issued by the Executive Office of the President, Office of Management and Budget.

INTERSTATE TRANSPORTATION: Transportation of natural gas on a pipeline system under the regulation of the Federal Energy Regulatory Commission.

INTRASTATE TRANSPORTATION: Transportation of natural gas on the PG&E system.

LIQUEFIED PETROLEUM GAS (LPG): A gas containing certain specific hydrocarbons (such as butane or propane) which are gaseous under ambient atmospheric conditions, which can be liquefied under moderate pressure at normal temperatures.

LOCAL TRANSMISSION SYSTEM: The term Local Transmission System includes the pipeline used to accept gas from the Backbone Transmission System, and transport it to the Distribution System. For PG&E, the Local Transmission System consists of all numbered (i.e., named) pipelines that are not considered part of the Backbone Transmission System, and Distribution Feeder Mains (DFMs), with a maximum operating pressure of greater than 60 (sixty) pounds per square inch.

MAILED: A communication sent by electronic means or enclosed in a sealed envelope, properly addressed and deposited in any U.S. Post Office box, postage prepaid, or unless otherwise prescribed in California Public Utility Code §779.1 or by the CPUC.

MAIN EXTENSION: The length of main and related facilities required to move gas from the existing facilities to the point of connection with the service piping.

(L)

(Continued)

Advice 4176-G
Decision D.19-07-015

Issued by
Robert S. Kenney
Vice President, Regulatory Affairs

Submitted
Effective
Resolution

November 8, 2019
November 8, 2019



GAS RULE NO. 1
DEFINITIONS

Sheet 12

MASTER-METERING: Where PG&E installs one service and meter to supply more than one residence, apartment dwelling unit, mobilehome space, store, office, etc.

(L)

MAXIMUM DAILY QUANTITY (MDQ): The maximum quantity of natural gas that can be nominated daily, as specified in the Customer's Natural Gas Service Agreement or Gas Transmission Service Agreement.

METER: The instrument owned and maintained by PG&E that is used for measuring the natural gas delivered to the Customer.

MIXED USE: Existing customers with a mix of residential and non-residential uses (mixed use) will be presumed to be on an applicable rate. However, if the predominate use is demonstrated to be more than 50% of the designated billing classification (residential or non-residential), then the rate may be changed to the billing classification applicable to the predominate use if the billing classification is consistent with the local governmental entity's treatment of the Premise as residential or non-residential (e.g. commercial). For purposes of determining predominate use, all common area usage will be considered residential usage regardless of whether the customer has elected a residential or non-residential billing classification for that common area usage under PG&E's tariffs. To the extent a Residential Dwelling Unit has both gas and electric service, all of the services must be served under the same billing classification. A customer however, has the obligation to notify PG&E if the billing classification is no longer consistent with the predominant use on the meter. PG&E has no obligation to change rates until such notification is received. Rate change obligations shall be prospective only unless PG&E failed to act on a customer notification in a timely fashion. If a notification occurs and there is a failure to act on PG&E's part, then such failure to act will be treated as a billing error under Rule 17.1 1.

(L)

(Continued)

Advice 4176-G
Decision D.19-07-015

Issued by
Robert S. Kenney
Vice President, Regulatory Affairs

Submitted
Effective
Resolution

November 8, 2019
November 8, 2019



GAS RULE NO. 1
DEFINITIONS

Sheet 13

MOBILEHOME: A mobilehome is a structure designed for human habitation and for being moved on a street or highway under permit pursuant to the California Vehicle Code. Mobilehome also includes a manufactured home as defined in the California Health and Safety Code, but does not include a recreational vehicle or a commercial coach as defined in the California Health and Safety Code.

(L)

MOBILEHOME PARK: A mobilehome park is an area of land where two or more mobilehome sites are rented, or held out for rent, to accommodate mobilehomes used for human habitation. A mobilehome park is not a recreational vehicle park.

MODIFIED FIXED VARIABLE (MFV): A rate design method which allocates all fixed costs, except return on equity and related taxes, to the demand charge. Return on equity and related taxes, and all variable costs, are allocated to the commodity charge.

MULTIFAMILY ACCOMMODATION: An apartment building, duplex, court group, residential hotel, or any other group of residential units located upon a single premises, providing these residential units meet the requirements for a residential dwelling unit. Hotels, guest or resort ranches, tourist camps, motels, auto courts, rest homes, rooming houses, boarding houses, dormitories, and trailer courts, consisting primarily of guest rooms and/or transient accommodations are not classed as multifamily accommodations.

(L)

(Continued)

Advice 4176-G
Decision D.19-07-015

Issued by
Robert S. Kenney
Vice President, Regulatory Affairs

Submitted
Effective
Resolution

November 8, 2019
November 8, 2019



**GAS RULE NO. 1
DEFINITIONS**

Sheet 14

NATURAL GAS: See Gas.

(L)

NONCORE END-USE CUSTOMER: Noncore End-Use Customers are typically large commercial, industrial, cogeneration, wholesale or electric generation Customers who meet the usage requirements for service under a noncore rate schedule and who have executed a Natural Gas Service Agreement. Electric Generation, Enhanced Oil Recovery, Cogeneration, and Refinery Customers with historical or potential annual use exceeding 250,000 therms per year or rated generation capacity of five hundred kilowatts (500 kW) or larger, are permanently classified as Noncore End-Use Customers.

NONPROFIT GROUP-LIVING FACILITY: A facility operated by a corporation that has received a letter of determination by the Internal Revenue Service that the corporation is tax-exempt due to its nonprofit status under IRS Code Section 501©(3). The facility must be one of the following:

1. A homeless shelter with 10 or more beds and open at least 180 days per year;
2. Transitional housing, such as a half-way house or drug rehabilitation facility;
3. Short- or long-term care facility, such as a hospice, nursing home, seniors' home, or children's home; or
4. A group home for physically or mentally disabled persons.

With the exception of homeless shelters, the nonprofit group-living facility must provide services such as meals or rehabilitation in addition to lodging. All of the residents of the facility must meet the CARE eligibility standard for a single-person household. At least 70 percent of the gas supplied to the facility's premises must be used for residential purposes, and the facility must be licensed by the appropriate state agency, with the exception of homeless shelters which must have the appropriate municipal or county conditional use permits.

Facilities such as student housing/dormitories are excluded. For complete eligibility requirements see Rule 19.2.

OFF-SYSTEM DELIVERY POINT(S): Any interconnection for delivery outside of PG&E's service territory.

(L)

(Continued)



GAS RULE NO. 1
DEFINITIONS

Sheet 15

OFFER EVALUATION: PG&E will contract for service during Open Seasons and on an on-going basis, as Backbone-transmission capacity remains available. PG&E's acceptance of offers to purchase Backbone-transmission capacity will be subject to PG&E's willingness to accept negotiable terms or, if requests exceed Backbone-transmission capacity during an Open Season, by ranking offers based on the highest economic value available to PG&E, for each individual product, during the specific Open Season period. Before each Open Season, PG&E will specifically define the criteria for evaluating offers in its promotional materials.

ON-SYSTEM DELIVERY POINT: An on-system delivery point is defined as any point at which deliveries are made to, or for ultimate delivery to, PG&E's Local Transmission and Distribution system, PG&E's Market Center Citygate location, PG&E's storage facilities, or a third party's storage facilities located in PG&E's service territory.

ON-SYSTEM STORAGE FACILITY: An entity, acknowledged by the CPUC as providing storage services within California, which is physically connected to the PG&E pipeline transmission or distribution system with facilities dedicated to the transmission, injection and withdrawal of gas supply, and which also has an interconnection and a storage operating agreement with PG&E or which is owned by PG&E.

OPEN SEASON: An Open Season is the process used to advertise and take applications for services to the market.

OPTIONAL RATE SCHEDULES: CPUC approved rate schedules for a customer class from which any customer in that class may choose. Optional rate schedules do not include experimental schedules or schedules available at the sole option of PG&E.

PERMANENT SERVICE: Service which, in the opinion of PG&E, is of a permanent and established character. This may be continuous, intermittent, or seasonal in nature.

PERSON: Any individual, partnership, corporation, public agency, or other organization operating as a single entity.

(L)

(L)

(Continued)



San Francisco, California

Cal. P.U.C. Sheet No. 35482-G
Cal. P.U.C. Sheet No. 34471-G

Sheet 16

[illegible]

(L)

(L)

- (L)

$$\begin{array}{c} | \\ | \\ | \\ | \\ | \\ | \\ (L) \end{array}$$

(L)

(Continued)

<i>Submitted</i>	<u>November 8, 2019</u>
<i>Effective</i>	<u>November 8, 2019</u>
<i>Resolution</i>	



GAS RULE NO. 1
DEFINITIONS

Sheet 17

RECREATIONAL VEHICLE: A recreational vehicle (RV), as defined in the California Health and Safety Code, is a motor home, slide-in camper, park trailer, or camping trailer, with or without motive power, designed for human habitation for recreational or emergency occupancy.

(L)

RECREATIONAL VEHICLE PARK: A recreational vehicle (RV) park is an area or tract of land or a separate designated section within a mobile home park where one or more lots are occupied by owners or users of recreational vehicles.

REFINERY: (1) Establishments primarily engaged in producing gasoline, kerosene, distillate fuel oils, residual fuel oils, and lubricants, through fractionation or straight distillation of crude oil, redistillation of unfinished petroleum derivatives, cracking or other processes. Establishments of this industry also produce aliphatic and aromatic chemicals as byproducts; and (2) Establishments primarily engaged in hydrogen manufacturing for sale in compressed liquid, and solid forms.

REQUIREMENT: A Customer's requirement for any period is the sum of the Customer's metered gas use and the customer's curtailed deliveries, expressed in therms.

RESIDENTIAL CUSTOMER: Class of customers whose dwellings are single-family units, multi-family units, mobilehomes or other similar living establishments (see "Residential Dwelling Unit" and "Residential Hotel"). A customer who meets the definition of a Residential Customer will be served under a residential rate schedule if 50% or more of the annual energy use on the meter is for residential end-uses. (See "Mixed Use")

RESIDENTIAL DWELLING UNIT: A group of rooms, such as a house, a flat, or an apartment which provides complete family living facilities in which the occupant(s) normally cooks meals, eats, sleeps, and carries on the household operations incidental to domestic life.

(L)

(Continued)

Advice 4176-G
Decision D.19-07-015

Issued by
Robert S. Kenney
Vice President, Regulatory Affairs

Submitted
Effective
Resolution

November 8, 2019
November 8, 2019



San Francisco, California

Cal. P.U.C. Sheet No. 35484-G
Cal. P.U.C. Sheet No. 34473-G

Sheet 18

$$\begin{array}{c} \text{(L)} \\ \vdots \\ \text{(L)} \end{array}$$

.....L)

$$\vdots$$
$$\begin{pmatrix} | \\ | \\ | \\ | \\ | \\ | \\ | \\ | \\ | \\ | \\ | \\ | \end{pmatrix}_{L)}$$
$$\begin{pmatrix} 1 \\ 1 \\ 1 \\ 1 \\ 1 \\ 1 \\ 1 \\ 1 \\ 1 \\ 1 \end{pmatrix} L)$$
$$\vdots$$
$$L)$$

<i>Submitted</i>	<u>November 8, 2019</u>
<i>Effective</i>	<u>November 8, 2019</u>
<i>Resolution</i>	



**GAS RULE NO. 1
DEFINITIONS**

Sheet 19

SMALL BUSINESS CUSTOMER: A non-residential Customer with annual gas usage of 10,000 therms, or less, per meter during the most recent 12 month period, or who meets the definition of a "micro-business" under California Government Code 14837. This definition does not include non-residential Customers who are on a fixed usage or unmetered usage rate schedule.

(L)

SMARTMETER™: Trademark used by PG&E with permission of trademark owner for use in conjunction with PG&E's Advanced Metering Infrastructure (AMI) project (approved by the Commission in D.06-07-027) and in conjunction with the marketing of any or all related goods and services of PG&E associated with AMI.

STANDARD ATMOSPHERIC PRESSURE: A pressure of 14.73 pounds per square inch absolute (psia).

STANDARD CUBIC FOOT OF GAS: The quantity of gas that occupies one cubic foot at standard temperature under standard atmospheric pressure and is free of water vapor (dry), unless otherwise specified.

STANDARD TEMPERATURE: 60 degrees Fahrenheit, based on the international temperature scale.

STORAGE INJECTION: Quantities of gas delivered into storage facilities for later use by Customers.

STORAGE WITHDRAWAL: Quantities of gas delivered from storage facilities for use by Customers.

STRAIGHT FIXED VARIABLE (SFV): A rate design method which allocates all fixed costs to the demand charge and all variable costs to the commodity, or usage, component.

(L)

(Continued)

Advice 4176-G
Decision D.19-07-015

Issued by
Robert S. Kenney
Vice President, Regulatory Affairs

Submitted
Effective
Resolution

November 8, 2019
November 8, 2019



GAS TABLE OF CONTENTS

Sheet 1

TITLE OF SHEET	CAL P.U.C. SHEET NO.	
Title Page	35487-G	(T)
Rate Schedules	35462,35463-G	
Preliminary Statements.....	35464,35068-G	
Preliminary Statements, Rules	35488-G	
Rules, Maps, Contracts and Deviations.....	35195-G	
Sample Forms	34229,32986,32987,32886,34953,32888-G	

(Continued)

Advice 4176-G
Decision D.19-07-015

Issued by
Robert S. Kenney
Vice President, Regulatory Affairs

Submitted
Effective
Resolution

November 8, 2019
November 8, 2019



GAS TABLE OF CONTENTS

Sheet 6

PART	TITLE OF SHEET	CAL P.U.C. SHEET NO.
Preliminary Statements		
Part DO	Hydrostatic Pipeline Testing Memorandum Account	32805-G
Part DP	Transmission Integrity Management Program Memorandum Account.....	33476-G
Part DQ	Engineering Critical Assessment Balancing Account (ECABA).....	32809-G
Part DR	Hydrostatic Station Testing Memorandum Account (HSTMA)	33084-G
Part DS	Work Required by Others Balancing Account (WROBA).....	33477-G
Part DT	Critical Document Program Memorandum Account (CDPMA)	32812-G
Part DU	Z-Factor Memorandum Account (ZFMA-G).....	33478,33479-G
Part DZ	New Environmental Regulations Balancing Account (NERBA)	34675,33812-G
Part EA	Natural Gas Leak Abatement Program Balancing Account (NGLAPBA).....	33695-G
Part EB	Natural Gas Leak Abatement Program Memorandum Account (NGLAPMA)	33600-G
Part EC	Emergency Consumer Protections Memorandum Account (WCPMA-G).....	34677,35128-G
Part EE	Wildfire Expense Memorandum Account (WEMA-G)	34367-G
Part EG	Dairy Biomethane Pilots Balancing Account (DBPBA)	34715-G
Part EH	Dairy Biomethane Pilots Memorandum Account (DBPMA)	34716-G
Part EC	Emergency Consumer Protections Memorandum Account - Gas (ECPMA-G)	35470, (T)
		35471,35472-G (T)
Part FD	California Consumer Privacy Act Memorandum Account – Gas (CCPAMA-G)	35320-G
RULE	TITLE OF SHEET	
Rules		
Rule 01	Definitions	31083,26782,33639,31560,31561,35243, 35473,35474, (T)
		35475,35476,35477,35478,35479,35480,35481,35482,35483,35484,35485,35486-G (T)
Rule 02	Description of Service	23062,23063,23064,23065,23066,33824-G
Rule 03	Application for Service	27248,27249-G
Rule 04	Contracts	17051-G
Rule 05	Special Information Required on Forms	30088,32872,32873-G
Rule 06	Establishment and Reestablishment of Credit	22126,30687,34524-G
Rule 07	Deposits.....	31330,28655-G
Rule 08	Notices.....	31924,17580,31925,30689,31926-G
Rule 09	Rendering and Payment of Bills.....	31914,34525,31381,33305,33507, 27345,31167,34972-G
Rule 10	Disputed Bills	18214,18215, 18216-G
Rule 11	Discontinuance and Restoration of Service	34867,34868,34052,34053,33494,33878, 34516,34678,34465,34632,34467,34470,34471,34472,34473,34474,34475-G
Rule 12	Rates and Optional Rates	18229,27253,24132,21981,21982,34520-G
Rule 13	Temporary Service	22832-G
Rule 14	Capacity Allocation and Constraint of Natural Gas Service	18231,18232,18233,18234, 18235,30690,30691,30692,30693,30694,30695,30696,30697,30698, 28283,30699,30700,30701,30702,29787,28289,28290,30703,28292-G
Rule 15	Gas Main Extensions	21543,18802-18803,32408,20350,29271,31168,26827,21544, 21545,22376,22377,22378,22379,26828,26829,18814-G
Rule 16	Gas Service Extensions.....	21546,18816,34880,17161,18817,18818,18819,18820,18821, 18822,29273,18824,18825,17737,18826,18827-G
Rule 17	Meter Tests and Adjustment of Bills for Meter Error	14450,28656,28764,28770,28771, 28772,28773,28774-G
Rule 17.1	Adjustment of Bills for Billing Error.....	22936,28657,29274-G
Rule 17.2	Adjustment of Bills for Unauthorized Use	22937,14460,14461-G
Rule 18	Supply to Separate Premises and Submetering of Gas.....	22790,17796,13401-G
Rule 19	Medical Baseline Quantities.....	21119,31932,21121-G

(Continued)

Cal P.U.C. Sheet No.	Title of Sheet	Cancelling Cal P.U.C. Sheet No.
45705-E	ELECTRIC PRELIMINARY STATEMENT PART HG EMERGENCY CONSUMER PROTECTIONS MEMORANDUM ACCOUNT - ELECTRIC (ECPMA-E) Sheet 1	43403-E
45706-E	ELECTRIC PRELIMINARY STATEMENT PART HG EMERGENCY CONSUMER PROTECTIONS MEMORANDUM ACCOUNT - ELECTRIC (ECPMA-E) Sheet 2	44720-E
45707-E	ELECTRIC PRELIMINARY STATEMENT PART HG EMERGENCY CONSUMER PROTECTIONS MEMORANDUM ACCOUNT - ELECTRIC (ECPMA-E) Sheet 3	44215-E
45708-E	ELECTRIC RULE NO. 1 DEFINITIONS Sheet 13	45268-E
45709-E	ELECTRIC RULE NO. 1 DEFINITIONS Sheet 14	44721-E
45710-E	ELECTRIC RULE NO. 1 DEFINITIONS Sheet 15	44722-E
45711-E	ELECTRIC TABLE OF CONTENTS Sheet 1	45678-E
45712-E	ELECTRIC TABLE OF CONTENTS Sheet 17	45694-E
45713-E	ELECTRIC TABLE OF CONTENTS Sheet 18	45666-E



ELECTRIC PRELIMINARY STATEMENT PART HG Sheet 1
EMERGENCY CONSUMER PROTECTIONS MEMORANDUM ACCOUNT - ELECTRIC (ECPMA-E)

HG. Emergency Consumer Protections Memorandum Account - Electric (ECPMA-E)

1. **PURPOSE:** The purpose of the Emergency Consumer Protections Memorandum Account-Electric (ECPMA-E) is to record incremental costs associated with the Emergency Consumer Protection Plan for customer in areas where a state of emergency proclamation is issued by the California Governor's Office or the President of the United States due to a disaster that has either resulted in the loss or disruption of the delivery or receipt of utility service and/or resulted in the degradation of the quality of utility service as defined in D.19-07-015. Entries into this memorandum account must be segregated by qualifying event that are described in Rule 1 under Emergency Consumer Protection Plan definition. Events include:

(T)
|
(T)

- A. **October 2017 Northern California Wildfire Customers** – As ordered by Resolution M-4833 and approved in Advice 3914-G-A/5186-E-A, the Emergency Consumer Protections apply to affected October 2017 Northern California Wildfire customers as described in the Emergency Consumer Protection Plan definition in Rule 1 until December 31, 2018.
- B. **June 2018 Pawnee Wildfire** – A state of emergency proclamation was issued on June 25, 2018 for Lake County due to the wildfire. As ordered by D.18-08-004, eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in the county affected by the disaster for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued
- C. **July 2018 Carr Wildfire** – A state of emergency proclamation was issued on July 26, 2018 for Shasta County due to the wildfire. As ordered by D.18-08-004, eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in the county affected by the disaster for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued
- D. **July 2018 Ferguson Wildfire** – A state of emergency proclamation was issued on July 26, 2018 for Mariposa County due to the wildfire. As ordered by D.18-08-004, eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in the county affected by the disaster for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued
- E. **July 2018 River, Ranch and Steele Wildfire** – A state of emergency proclamation was issued on July 28, 2018 for Lake, Mendocino and Napa Counties due to the wild fires. As ordered by D.18-08-004, eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in the counties affected by the disasters for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued.
- F. **November 2018 Camp Wildfire** – A state of emergency proclamation was issued on November 8, 2018 for Butte County due to the wildfire. As ordered by D.18-08-004, eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in the county affected by the disaster for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued.

(Continued)

Advice 5682-E
Decision D.19-07-015

Issued by
Robert S. Kenney
Vice President, Regulatory Affairs

Submitted
Effective
Resolution

November 8, 2019
November 8, 2019



ELECTRIC PRELIMINARY STATEMENT PART HG Sheet 2
EMERGENCY CONSUMER PROTECTIONS MEMORANDUM ACCOUNT - ELECTRIC (ECPMA-E)

HG. Emergency Consumer Protections Memorandum Account - Electric (ECPMA-E)

1. PURPOSE (Continued):

- G. **February 2019 Winter Storms** - State of emergency proclamations were issued on February 21, 2019 and February 28, 2019 due to winter storms for the following counties within PG&E service territory: Amador, Calaveras, El Dorado, Glenn, Humboldt, Lake, Marin, Mendocino, Monterey, San Mateo, Santa Barbara, Santa Clara, Shasta, Sonoma, Tehama, Trinity and Yolo counties. As ordered by D.18-08-004, eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in these counties affected by the 2019 winter storms for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued.
- H. **February 2019 Winter Storms** – A state of emergency proclamations was issued on April 12, 2019 due to the winter storms adding the following counties within PG&E service territory: Butte, Colusa, Mariposa, Napa, Santa Cruz, Solano and Tuolumne counties. As ordered by D.18-08-004, eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in these counties affected by the 2019 winter storms for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued.
- I. **July 2019 Ridgecrest Earthquake** – A state of emergency proclamation was issued on July 4 and July 5, 2019, for Kern and San Bernardino Counties respectively, due to an earthquake that was centered near the City of Ridgecrest. As ordered by D.18-08-004, eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in these counties affected by the July 2019 Ridgecrest earthquake for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued.
- J. **October 2019 Kincadee Wildfire** – A state of emergency proclamation was issued on October 25, 2019 for Sonoma County due to the wildfire. As ordered by D.19-07-015 eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in the county impacted by the disaster for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued.

(N)
—
(N)

(L)
—
(L)

(Continued)



ELECTRIC PRELIMINARY STATEMENT PART HG Sheet 3
EMERGENCY CONSUMER PROTECTIONS MEMORANDUM ACCOUNT - ELECTRIC (ECPMA-E)

HG. Emergency Consumer Protections Memorandum Account - Electric (ECPMA-E)

2. **APPLICABILITY:** The ECPMA-E applies to all customer classes, except for those schedules or contracts specifically excluded by the Commission. (L)
3. **REVISION DATE:** Disposition of the balances in this account will be determined through a General Rate Case, application, or other appropriate filing, or as otherwise authorized by the Commission.
4. **RATES:** The ECPMA-E does not have a rate component.
5. **ACCOUNTING PROCEDURE:** The following entries will be made each month, or as applicable, excluding an allowance for Revenue Fees and Uncollectible (RF&U) accounts expense.5. **ACCOUNTING PROCEDURE:** The following entries will be made each month, or as applicable, excluding an allowance for Revenue Fees and Uncollectible (RF&U) accounts expense.
 - a. A debit entry equal to the incremental actual expenses as authorized by the Commission to be recorded to this account,
 - b. A debit entry equal to any incremental operations and maintenance charges associated with implementation of this Resolution,
 - c. A debit entry equal to the revenue and fees shortfalls resulting from implementation of this Resolution, (L)
 - d. A debit or (credit) entry equal to any amounts authorized by the Commission to be recorded to this account,
 - e. A debit or (credit) entry equal to the capital-related revenue requirement related to the actual capital costs incurred if any. Capital-related revenue requirements include depreciation expense, the return on investment, federal and state income taxes, and property taxes associated with the costs of installed equipment,
 - f. A debit or (credit) entry, as appropriate, to record the transfer of amounts to or from other accounts as approved by the Commission, and
 - g. An entry equal to the interest on the average of the balance in this account at the beginning of the month and the balance in this account after the above entries at a rate equal to one-twelfth the interest rate on three month Commercial paper for the previous month, as reported in the Federal Reserve Statistical Release, H.15, or its successor.

(Continued)

Advice 5682-E
Decision D.19-07-015

Issued by
Robert S. Kenney
Vice President, Regulatory Affairs

Submitted November 8, 2019
Effective November 8, 2019
Resolution



ELECTRIC RULE NO. 1
DEFINITIONS

Sheet 13

ELECTRIC SERVICE PROVIDER: See “Energy Service Provider.”

ELECTRONIC BILLING: A billing method whereby at the mutual option of the Customer and PG&E, the Customer elects to receive, view, and pay bills electronically and to no longer receive paper bills.

ELECTRONIC PRESENTMENT: When made available or transmitted electronically to the Customer at an agreed upon location.

EMERGENCY CONSUMER PROTECTION PLAN: Pursuant to CPUC directives and advice letters listed below, residential and non-residential customers in areas where a state of emergency proclamation is issued by the California Governor’s Office or the President of the United States due to a disaster that affects utility services are eligible for applicable measures under PG&E’s Emergency Consumer Protection Plan.

(T)
(T)

The Emergency Consumer Protection Plan includes:

Measure for Impacted¹ Customers.

- Stop estimated usage for billing attributed to the period account was unoccupied due to disaster* (Electric Rule 9).
- Offer favorable payment plan as needed to impacted customers, including customers with employment impacted by a disaster[†] (Electric Rule 11).
- Offer Low income support measures[‡] (Electric Rule 19.1, 19.2 and 19.3).

Additional Emergency Measure for Red-Tagged² Customers.

- Discontinue billing and prorate the minimum delivery charges* (Electric Rule 9).
- Suspend disconnections for non-payment[†] (Electric Rule 11).
- Waive reconnection fees and return check fees[†] (Electric Rule 11).
- Waive security deposit for reestablishment of service[†] (Electric Rule 6).
- Expedite move-in and move-out service requests.[‡]
- Ability to reestablish service under a prior rate schedule as long as the rate schedule is still available and has not been retired[‡] (Electric Rule 12).
- Waive cost of installation and removal of service extensions for temporary Service[‡] (Electric Rule 13).

¹ Impacted customers live within 2 miles of the fire-impacted perimeter as designated by CAL FIRE.

² Red-tagged customers have homes or businesses that are unserviceable because of the disaster.

* On a one-time per event basis.

[†] For 12 months from the date the Governor issues state of emergency proclamation.

[‡] For 12 months from the date the Governor issues state of emergency proclamation and until services are restored (once permanent electric or gas meter is installed/set).

(Continued)



ELECTRIC RULE NO. 1
DEFINITIONS

Sheet 14

EMERGENCY CONSUMER PROTECTION PLAN: (Cont'd):

(N)

The Emergency Consumer Protection Plan is available for the following events:

October 2017 Northern California Wildfire

Pursuant to CPUC Resolution M-4833, E-4899 and Advice 3914-G-A/5186-E-A, PG&E adopted the Emergency Consumer Protection Plan to support our customers who were affected by the October 2017 Northern California Wildfires.

Residential and non-residential customers in Butte, Lake, Mendocino, Napa, Nevada, Plumas, Santa Cruz, Solano, Sonoma, and Yuba counties affected by the 2017 Northern California Wildfire are eligible for the Emergency Consumer Protection Plan until December 31, 2018. Measures related to expedited service, rate selection and temporary service for red-tagged customers are available to affected customers until December 31, 2018 and until PG&E service is restored (once permanent electric or gas meter is installed/set).

State of emergency proclamation issued by the Governor of California

Pursuant to Decision 19-07-015, PG&E extends PG&E's Emergency Consumer Protection Plan to include residential and non-residential customers in areas where a state of emergency proclamation is issued by the California Governor's Office or the President of the United States where the disaster has either resulted in the loss or disruption of the delivery or receipt of utility service, and/or resulted in the degradation of the quality of utility service. Eligibility for PG&E's Emergency Consumer Protection Plan is extended to applicable customers in the affected disaster area within the counties listed below.

(T)

(T)

(T)

Date of Proclamation	Disaster Name	Affected County
June 25, 2018	Pawnee Wildfire	Lake
July 26, 2018	Carr Wildfire	Shasta
July 26, 2018	Ferguson Wildfire	Mariposa
July 28, 2018	River, Ranch and Steele Wildfires	Lake, Mendocino and Napa
November 8, 2018	Camp Wildfire	Butte
February 21 & 28, 2019	February 2019 Winter Storms	Amador, Calaveras, El Dorado, Glenn, Humboldt, Lake, Marin, Mendocino, Monterey, San Mateo, Santa Barbara, Santa Clara, Shasta, Sonoma, Tehama, Trinity and Yolo

(L)

(L)

(Continued)



ELECTRIC RULE NO. 1
DEFINITIONS

Sheet 15

EMERGENCY CONSUMER PROTECTION PLAN: (Cont'd):

Date of Proclamation	Disaster Name	Affected County
April 12, 2019	February 2019 Winter Storms	Butte, Colusa, Mariposa, Napa, Santa Cruz, Solano and Tuolumne
July 4 & 5, 2019	July 2019 Ridgecrest Earthquake	Kern and San Bernardino
October 25, 2019	Kincadee Wildfire	Sonoma

(N)

ENERGY SUPPLY OR PROCUREMENT SERVICES: Includes, but is not limited to, procurement of electric energy; all scheduling, settlement, and other interactions with Scheduling Coordinators, and the ISO; all ancillary services and congestion management.

ENERGY SERVICE PROVIDER (ESP): An entity who provides electric supply services to Direct Access Customers within PG&E's service territory. An ESP may also provide certain metering and billing services to its DA Customers as provided for within these tariffs.

(Continued)

Advice 5682-E
Decision D.19-07-015

Issued by
Robert S. Kenney
Vice President, Regulatory Affairs

Submitted
Effective
Resolution

November 8, 2019
November 8, 2019



ELECTRIC TABLE OF CONTENTS

Sheet 1

TABLE OF CONTENTS

SCHEDULE	TITLE OF SHEET	CAL P.U.C. SHEET NO.
Title Page		45711-E (T)
Rate Schedules.....	45679,45401,45402,45403,45404,45405,43935,44177-E	(T)
Preliminary Statements.....	45406,44687,42856*,45526,41723,40591,44724, 45712-E	(T)
Rules	45713 ,43023,44786-E	(T)
Maps, Contracts and Deviations	37960-E	
Sample Forms...40925*,37631,41151*,41573*, 37632,41152*,41153,37769,44035,40671,37169-E		

(Continued)

<i>Advice</i>	5682-E	<i>Issued by</i>	<i>Submitted</i>	<u>November 8, 2019</u>
<i>Decision</i>	D.19-07-015	Robert S. Kenney	<i>Effective</i>	<u>November 8, 2019</u>
		<i>Vice President, Regulatory Affairs</i>	<i>Resolution</i>	<u></u>



ELECTRIC TABLE OF CONTENTS

Sheet 17

PART	TITLE OF SHEET	CAL P.U.C. SHEET NO.
Preliminary Statements (Cont'd)		
Part GA	Greenhouse Gas Expense Memorandum Account.....	32419,32420-E
Part GB	Greenhouse Gas Revenue Balancing Account.....	35256,40560-E
Part GC	California Energy Systems for the 21 st Century Balancing Account.....	40561-E
Part GD	Smart Grid Pilot Deployment Project Balancing Account.....	32540,32541, 32542-E
Part GE	Statewide Marketing, Education and Outreach Expenditure Balancing Account	37728-E
Part GF	Customer Data Access Balancing Account – Electric.....	33136-E
Part GH	Mobile Home Park Balancing Account - Electric.....	41091,41092-E
Part GI	Energy Data Center Memorandum Account – Electric.....	33940-E
Part GJ	Major Emergency Balancing Account (MEBA)	40563-E
Part GK	SmartMeter™ Opt-Out Program Balancing Account - Electric (SOPBA-E).....	35625,35626,35627-E
Part GL	Hydro Licensing Balancing Account (HLBA)	40564-E
Part GM	Nuclear Regulatory Commission Rulemaking Balancing Account (NRCRBA)	40565-E
Part GN	San Francisco Incandescent Streetlight Replacement Account.....	34364-E
Part GO	Disconnection Memorandum Account - Electric (DMA-E).....	34604-E
Part GP	Green Tariff Shared Renewables Memorandum Account (GTSRMA)	40566,40567, 40567-E
Part GQ	Energy Efficiency Financing Balancing Account – Electric (EEFMA-E)	35292,35293,35294-E
Part GR	Green Tariff Shared Renewables Balancing Account (GTSRBA).....	40569,40570,35377-E
Part GS	Residential Rate Reform Memorandum Account (RRRMA)	40571,40572-E
Part GT	Assembly Bill 802 Memorandum Account - Electric.....	40573-E
Part GU	Z-Factor Memorandum Account (ZFMA-E)	40574-E
Part GV	Distribution Interconnection Memorandum Account (DIMA)	40575-E
Part GY	Electric Vehicle Program Balancing Account (EVPBA)	40576-E
Part GZ	Distributed Energy Resources Distribution Deferral Account	43656,43657,43658-E
Part HA	Avoided Cost Calculator Memorandum Account.....	40000-E
Part HB	Distribution Resources Plan Demonstration Balancing Account.....	40577-E
Part HC	Rule 20A Balancing Account.....	41736-E
Part HD	Tax Memorandum Account (TMA-E).....	41088-E
Part HE	Executive Compensation Memorandum Account (ECMA-E)	40699,40700-E
Part HF	Distribution Resources Plan Tools Memorandum Account (DRPTMA)	42139,42140-E
Part HG	Emergency Consumer Protections Memorandum Account - Electric (WCPMA-E).....	45705,45706, 45707-E (T)
Part HH	Transportation Electrification Balancing Account (TEBA).....	45523,44689,44690,44691, 42579,42580,42581,44692,45524-E
Part HI	Solar On Multifamily Affordable Housing Balancing Account (SOMAHBA)	41781-E
Part HK	Diablo Canyon Retirement Balancing Account	42161, 43668-E
Part HL	Wildfire Expense Memorandum Account (WEMA-E)	42604, 42605-E
Part HM	Public Policy Charge Balancing Account (PPCBA)	44051,44037,44052-E
Part HQ	Fire Risk Mitigation Memorandum Account (FRMMA)	43314-E
Part HR	Net Energy Metering (NEM) Balancing Account (NEMBA)	43317-E
Part HS	Portfolio Allocation Balancing Account (PABA)	43461,45689,45690,45691,43465-E
Part HT	Officer Compensation Memorandum Account (OCMA-E).....	43629,43630-E
Part HU	San Joaquin Valley Disadvantaged Communities Pilot Balancing Account.....	44053-E
Part HX	Wildfire Plan Memorandum Account (WPMA)	44450-E
Part HY	Rule 21 Interconnection Balancing Account (R21 BA).....	44711,44712-E

(Continued)



ELECTRIC TABLE OF CONTENTS

Sheet 18

RULE	TITLE OF SHEET	CAL P.U.C. SHEET NO.
Rules		
Rule 01	Definitions	25914,41423,41424,45657,41426,41427,41428,41429,41430,43251, 43252,43253, 45708,45709,45710 ,43892,43893,43894,43895,43896, (T) 43897,43898,43899,43900,43901,43902,43903,43904,43905,43906, 45658,43908,43909-E
Rule 02	Description of Service	11257,11896,11611,14079,11261,11262,11263, 31319,27764,27765,27766,27767,11269,11270,11271,11272,27768, 11274,11275,27769,27770,11278,41100,27771,27772,27773,27774-E
Rule 03	Application for Service	27798,27799-E
Rule 04	Contracts.....	34614-E
Rule 05	Special Information Required on Forms.....	32168,14192,37150-E
Rule 06	Establishment and Reestablishment of Credit	21155,43018-E
Rule 07	Deposits	34200,27800-E
Rule 08	Notices	35234,14145,35235,14146,35236-E
Rule 09	Rendering and Payment of Bills	35107,43019,43469,45659,40606,27862,33678,44018 -E
Rule 10	Disputed Bills	11308,11309,11310-E

(Continued)

Attachment 2

Redline Tariffs



GAS PRELIMINARY STATEMENT PART EC Sheet 1
EMERGENCY CONSUMER PROTECTIONS MEMORANDUM ACCOUNT - GAS (ECPMA-G)

EC. Emergency Consumer Protections Memorandum Account - Gas (ECPMA-G)

1. **PURPOSE:** The purpose of the Emergency Consumer Protections Memorandum Account-Gas (ECPMA-G) is to record incremental costs associated with the Emergency Consumer Protection Plan for customer in areas where a state of emergency proclamation is issued by the California Governor's Office or the President of the United States Governor of California due to a disaster that has either resulted in the loss or disruption of the delivery or receipt of utility service and/or resulted in the degradation of the quality of affects utility service. (T)
↓
(T)

Entries into this memorandum account must be segregated by qualifying event that are described in Rule 1 under Emergency Consumer Protection Plan definition. Events include:

- A. **October 2017 Northern California Wildfire Customers** – As ordered by Resolution M-4833 and approved in Advice 3914-G-A/5186-E-A, the Emergency Consumer Protections apply to affected October 2017 Northern California Wildfire customers as described in the Emergency Consumer Protection definition in Rule 1 until December 31, 2018.
- B. **June 2018 Pawnee Wildfire** – A state of emergency proclamation was issued on June 25, 2018 for Lake County due to the wildfire. As ordered by D.18-08-004, eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in the county affected by the disaster for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued
- C. **July 2018 Carr Wildfire** – A state of emergency proclamation was issued on July 26, 2018 for Shasta County due to the wildfire. As ordered by D.18-08-004, eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in the county affected by the disaster for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued
- D. **July 2018 Ferguson Wildfire** – A state of emergency proclamation was issued on July 26, 2018 for Mariposa County due to the wildfire. As ordered by D.18-08-004, eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in the county affected by the disaster for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued
- E. **July 2018 River, Ranch and Steele Wildfire** – A state of emergency proclamation was issued on July 28, 2018 for Lake, Mendocino and Napa Counties due to the wild fires. As ordered by D.18-08-004, eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in the counties affected by the disasters for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued.
- F. **November 2018 Camp Wildfire** – A state of emergency proclamation was issued on November 8, 2018 for Butte County due to the wildfire. As ordered by D.18-08-004, eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in the county affected by the disaster for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued.

(Continued)

Advice	4042-G	Issued by	Submitted	November 16, 2018
Decision	18-08-004	Robert S. Kenney	Effective	November 16, 2018
		Vice President, Regulatory Affairs	Resolution	



GAS PRELIMINARY STATEMENT PART EC Sheet 2
EMERGENCY CONSUMER PROTECTIONS MEMORANDUM ACCOUNT - GAS (ECPMA-G)

EC. Emergency Consumer Protections Memorandum Account - Gas (ECPMA-G)

1. PURPOSE (Continued):

G. **February 2019 Winter Storms** - State of emergency proclamations were issued on February 21, 2019 and February 28, 2019 due to winter storms for the following counties within PG&E service territory: Amador, Calaveras, El Dorado, Glenn, Humboldt, Lake, Marin, Mendocino, Monterey, San Mateo, Santa Barbara, Santa Clara, Shasta, Sonoma, Tehama, Trinity and Yolo counties. As ordered by D.18-08-004, eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in these counties affected by the 2019 winter storms for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued.

H. **February 2019 Winter Storms** – A state of emergency proclamations was issued on April 12, 2019 due to the winter storms adding the following counties within PG&E service territory: Butte, Colusa, Mariposa, Napa, Santa Cruz, Solano and Tuolumne counties. As ordered by D.18-08-004, eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in these counties affected by the 2019 winter storms for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued.

I. **July 2019 Ridgecrest Earthquake** – A state of emergency proclamation was issued on July 4 and July 5, 2019, for Kern and San Bernardino Counties respectively, due to an earthquake that was centered near the City of Ridgecrest. As ordered by D.18-08-004, eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in these counties affected by the July 2019 Ridgecrest earthquake for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued.

J. October 2019 Kincadee Wildfire – A state of emergency proclamation was issued on October 25, 2019 for Sonoma County due to the wildfire. As ordered by D.19-07-015 eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in the county impacted by the disaster for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued.

(N)

(N)

(L)

(L)

(Continued)

Advice 4120-G
Decision 18-08-004

Issued by
Robert S. Kenney
Vice President, Regulatory Affairs

Submitted
Effective
Resolution

July 19, 2019
July 19, 2019



GAS PRELIMINARY STATEMENT PART EC Sheet 3
EMERGENCY CONSUMER PROTECTIONS MEMORANDUM ACCOUNT - GAS (ECPMA-G)

EC. Emergency Consumer Protections Memorandum Account - Gas (ECPMA-G)

2. APPLICABILITY: The ECPMA-G applies to all customer classes, except for those schedules or contracts specifically excluded by the Commission.
3. REVISION DATE: Disposition of the balances in this account will be determined through a General Rate Case or other appropriate filing, or as otherwise authorized by the Commission.
4. RATES: The ECPMA-G does not have a rate component 5. ACCOUNTING PROCEDURE: The following entries will be made each month, or as applicable, excluding an allowance for Revenue Fees and Uncollectible (RF&U) accounts expense.
 - a. A debit entry equal to the incremental incurred expenses as authorized by the Commission to be recorded to this account.
 - b. A debit entry equal to any incremental operations and maintenance charges associated with implementation of this Resolution.
 - c. A debit entry equal to the revenue and fees shortfalls resulting from implementation of this Resolution.
 - d. A debit or (credit) entry equal to any amounts authorized by the Commission to be recorded to this account,
 - e. A debit/(credit) entry equal to the capital-related revenue requirement related to actual capital costs incurred if any. Capital-related revenue requirements include depreciation expense, the return on investment, federal and state income taxes, and property taxes associated with the costs of installed equipment,
 - f. An entry to transfer the balance to or from another account as authorized by the Commission, and
 - g. An entry equal to the interest on the average of the balance in this account at the beginning of the month and the balance in this account after the above entries at a rate equal to one-twelfth the interest rate on three month Commercial paper for the previous month, as reported in the Federal Reserve Statistical Release, H.15, or its successor.

(L)

(L)



**GAS RULE NO. 1
DEFINITIONS**

Sheet 7

ELECTRIC-UTILITY START-UP AND IGNITOR FUEL: Electric utility natural-gas use where no alternative-fuel capability exists for: (a) heating the boiler system adequately during start-up to enable efficient oil burning to meet pollution standards; and (b) insuring continuous ignition and flame stabilization within the boiler.

EMERGENCY CONSUMER PROTECTION PLAN: Pursuant to CPUC directives and advice letters listed below, residential and non-residential customers in areas where a state of emergency proclamation is issued by the California Governor's Office or the President of the United States~~Governor of California~~ due to a disaster that affects utility services are eligible for applicable measures under PG&E's Emergency Consumer Protection Plan.

The Emergency Consumer Protection Plan includes:

Measure for Impacted¹ Customers.

- Stop estimated usage for billing attributed to the period account was unoccupied due to disaster* (Gas Rule 9). (N)
- Offer favorable payment plan as needed to impacted customers, including customers with employment impacted by a disaster† (Gas Rule 11). (N)
- Offer Low income support measures† (Gas Rule 19.1, 19.2 and 19.3).

Additional Emergency Measure for Red-Tagged² Customers.

- Discontinue billing and prorate the minimum delivery charges* (Gas Rule 9).
- Suspend disconnections for non-payment† (Gas Rule 11).
- Waive reconnection fees and return check fees† (Gas Rule 11).
- Waive security deposit for reestablishment of service† (Gas Rule 6).
- Expedite move-in and move-out service requests.‡
- Ability to reestablish service under a prior rate schedule as long as the rate schedule is still available and has not been retired‡ (Gas Rule 12).

¹ Impacted customers live within 2 miles of the fire-impacted perimeter as designated by CAL FIRE.

² Red-tagged customers have homes or businesses that are unserviceable because of the disaster.

* On a one-time per event basis.

† For 12 months from the date the Governor issues state of emergency proclamation.

‡ For 12 months from the date the Governor issues state of emergency proclamation and until services are restored (once permanent electric or gas meter is installed/set).

(Continued)



**GAS RULE NO. 1
DEFINITIONS**

Sheet 8

EMERGENCY CONSUMER PROTECTION PLAN: (Cont'd):

The Emergency Consumer Protection Plan is available for the following events:

October 2017 Northern California Wildfire

Pursuant to CPUC Resolution M-4833 and Advice 3914-G-A/5186-E-A, PG&E adopted the emergency consumer protection to support our customers who were affected by the October 2017 Northern California Wildfires.

Residential and non-residential customers in Butte, Lake, Mendocino, Napa, Nevada, Plumas, Santa Cruz, Solano, Sonoma, and Yuba counties affected by the 2017 Northern California Wildfire are eligible for the Emergency Consumer Protection Plan until December 31, 2018. Measures related to expedited service, rate selection and temporary service for red-tagged customers are available to affected customers until December 31, 2018 and until PG&E service is restored (once permanent electric or gas meter is installed/set).

State of emergency proclamation issued by the Governor of California

Pursuant to Decision ~~19-07-015-18-08-004 and Advice Letter 4006-G/5364-E~~, PG&E extends PG&E's Emergency Consumer Protection Plan to include residential and non-residential customers in areas where a state of emergency proclamation is issued by the ~~California Governor's Office or the President of the United States Governor of California~~ where the disaster has either resulted in the loss or disruption of the delivery or receipt of utility service, and/or resulted in the degradation of the quality of utility service. Eligibility for PG&E's Emergency Consumer Protection Plan is extended to applicable customers in the affected disaster area within the counties listed below.

(T)

(T)

Date of Proclamation	Disaster Name	Affected County
June 25, 2018	Pawnee Wildfire	Lake
July 26, 2018	Carr Wildfire	Shasta
July 26, 2018	Ferguson Wildfire	Mariposa
July 28, 2018	River, Ranch and Steele Wildfires	Lake, Mendocino and Napa
November 8, 2018	Camp Wildfire	Butte
February 21 & 28, 2019	February 2019 Winter Storms	Amador, Calaveras, El Dorado, Glenn, Humboldt, Lake, Marin, Mendocino, Monterey, San Mateo, Santa Barbara, Santa Clara, Shasta, Sonoma, Tehama, Trinity and Yolo

(L)
(L)

(Continued)



**GAS RULE NO. 1
DEFINITIONS**

Sheet 9

EMERGENCY CONSUMER PROTECTION PLAN: (Cont'd)

Date of Proclamation	Disaster Name	Affected County
April 12, 2019	February 2019 Winter Storms	Butte, Colusa, Mariposa, Napa, Santa Cruz, Solano and Tuolumne
July 4 & 5, 2019	July 2019 Ridgecrest Earthquake	Kern and San Bernardino
<u>October 25, 2019</u>	<u>Kincadee Wildfire</u>	<u>Sonoma</u>

(N)

END-USE CUSTOMER: See CORE END-USE CUSTOMER and NONCORE END-USE CUSTOMER.

ELECTRONIC BILLING: A billing method whereby at the mutual option of the Customer and PG&E, the Customer elects to receive, view, and pay bills electronically and to no longer receive paper bills.

ELECTRONIC PRESENTMENT: When made available or transmitted electronically to the Customer at an agreed upon location.

ENERGY PUBLIC UTILITY: Investor-owned electric and/or natural gas public utility regulated by the California Public Utilities Commission, or a municipal utility.

ENHANCED OIL RECOVERY: Any operation which includes the use of gas as a fuel to pressure, cycle or inject steam or hot water into a well for the purpose of increasing oil production from that well, including gas used for cogeneration to promote these operations.

GAS: Any combustible gas or vapor, or combustible mixture of gaseous constituents used to produce heat by burning. It shall include, but not be limited to, natural gas, gas manufactured from coal or oil, Biomethane, or a mixture of any or all of the above.

HEATING VALUE: The term "heating value" as used in these rules shall mean total heating value of the gas normally measured on a dry basis (unless otherwise specified), and is defined as the number of British Thermal Units evolved by the complete combustion, at constant pressure, of one standard cubic foot of gas with air, the temperature of the gas, air and products of combustion being 60 degrees Fahrenheit and all of the water formed by the combustion reaction being condensed to the liquid state.

HOUSING PROJECT: A building or group of buildings located on a single premises and containing residential dwelling units for which master metering of gas service at one location has been requested.

(Continued)

Advice 4120-G
Decision 18-08-004

Issued by
Robert S. Kenney
Vice President, Regulatory Affairs

Submitted July 19, 2019
Effective July 19, 2019
Resolution



ELECTRIC PRELIMINARY STATEMENT PART HG Sheet 1
EMERGENCY CONSUMER PROTECTIONS MEMORANDUM ACCOUNT - ELECTRIC (ECPMA-E)

HG. Emergency Consumer Protections Memorandum Account - Electric (ECPMA-E)

1. **PURPOSE:** The purpose of the Emergency Consumer Protections Memorandum Account-Electric (ECPMA-E) is to record incremental costs associated with the Emergency Consumer Protection Plan for customer in areas where a state of emergency proclamation is issued by the California Governor's Office or the President of the United States Governor of California due to a disaster that has either resulted in the loss or disruption of the delivery or receipt of utility service and/or resulted in the degradation of the quality of affects utility service. Entries into this memorandum account must be segregated by qualifying event that are described in Rule 1 under Emergency Consumer Protection Plan definition. Events include:

(T)
↓
(T)

- A. **October 2017 Northern California Wildfire Customers** – As ordered by Resolution M-4833 and approved in Advice 3914-G-A/5186-E-A, the Emergency Consumer Protections apply to affected October 2017 Northern California Wildfire customers as described in the Emergency Consumer Protection Plan definition in Rule 1 until December 31, 2018.
- B. **June 2018 Pawnee Wildfire** – A state of emergency proclamation was issued on June 25, 2018 for Lake County due to the wildfire. As ordered by D.18-08-004, eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in the county affected by the disaster for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued
- C. **July 2018 Carr Wildfire** – A state of emergency proclamation was issued on July 26, 2018 for Shasta County due to the wildfire. As ordered by D.18-08-004, eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in the county affected by the disaster for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued
- D. **July 2018 Ferguson Wildfire** – A state of emergency proclamation was issued on July 26, 2018 for Mariposa County due to the wildfire. As ordered by D.18-08-004, eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in the county affected by the disaster for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued
- E. **July 2018 River, Ranch and Steele Wildfire** – A state of emergency proclamation was issued on July 28, 2018 for Lake, Mendocino and Napa Counties due to the wild fires. As ordered by D.18-08-004, eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in the counties affected by the disasters for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued.
- F. **November 2018 Camp Wildfire** – A state of emergency proclamation was issued on November 8, 2018 for Butte County due to the wildfire. As ordered by D.18-08-004, eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in the county affected by the disaster for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued.

(Continued)

Advice	5428-E	Issued by	Submitted	November 16, 2018
Decision	18-08-004	Robert S. Kenney	Effective	November 16, 2018
		Vice President, Regulatory Affairs	Resolution	



ELECTRIC PRELIMINARY STATEMENT PART HG Sheet 2
EMERGENCY CONSUMER PROTECTIONS MEMORANDUM ACCOUNT - ELECTRIC (ECPMA-E)

HG. Emergency Consumer Protections Memorandum Account - Electric (ECPMA-E)

1. PURPOSE (Continued):

G. **February 2019 Winter Storms** - State of emergency proclamations were issued on February 21, 2019 and February 28, 2019 due to winter storms for the following counties within PG&E service territory: Amador, Calaveras, El Dorado, Glenn, Humboldt, Lake, Marin, Mendocino, Monterey, San Mateo, Santa Barbara, Santa Clara, Shasta, Sonoma, Tehama, Trinity and Yolo counties. As ordered by D.18-08-004, eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in these counties affected by the 2019 winter storms for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued.

H. **February 2019 Winter Storms** – A state of emergency proclamations was issued on April 12, 2019 due to the winter storms adding the following counties within PG&E service territory: Butte, Colusa, Mariposa, Napa, Santa Cruz, Solano and Tuolumne counties. As ordered by D.18-08-004, eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in these counties affected by the 2019 winter storms for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued.

I. **July 2019 Ridgecrest Earthquake** – A state of emergency proclamation was issued on July 4 and July 5, 2019, for Kern and San Bernardino Counties respectively, due to an earthquake that was centered near the City of Ridgecrest. As ordered by D.18-08-004, eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in these counties affected by the July 2019 Ridgecrest earthquake for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued.

J. **October 2019 Kincadee Wildfire** – A state of emergency proclamation was issued on October 25, 2019 for Sonoma County due to the wildfire. As ordered by D.19-07-015 eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in the county impacted by the disaster for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued.

(N)
|
|
|
(N)

(L)
|
|
|
|
|
|
|
|
|
|
(L)

(Continued)

Advice 5590-E
Decision 18-08-004

Issued by
Robert S. Kenney
Vice President, Regulatory Affairs

Submitted
Effective
Resolution

July 19, 2019
July 19, 2019

ELECTRIC PRELIMINARY STATEMENT PART HG Sheet 3
EMERGENCY CONSUMER PROTECTIONS MEMORANDUM ACCOUNT - ELECTRIC (ECPMA-E)

HG. Emergency Consumer Protections Memorandum Account - Electric (ECPMA-E)

2. APPLICABILITY: The ECPMA-E applies to all customer classes, except for those schedules or contracts specifically excluded by the Commission.
3. REVISION DATE: Disposition of the balances in this account will be determined through a General Rate Case, application, or other appropriate filing, or as otherwise authorized by the Commission.
4. RATES: The ECPMA-E does not have a rate component.
5. ACCOUNTING PROCEDURE: The following entries will be made each month, or as applicable, excluding an allowance for Revenue Fees and Uncollectible (RF&U) accounts expense.
 - a. A debit entry equal to the incremental actual expenses as authorized by the Commission to be recorded to this account.
 - b. A debit entry equal to any incremental operations and maintenance charges associated with implementation of this Resolution.
 - c. A debit entry equal to the revenue and fees shortfalls resulting from implementation of this Resolution.
 - d. A debit or (credit) entry equal to any amounts authorized by the Commission to be recorded to this account,
 - e. A debit or (credit) entry equal to the capital-related revenue requirement related to the actual capital costs incurred if any. Capital-related revenue requirements include depreciation expense, the return on investment, federal and state income taxes, and property taxes associated with the costs of installed equipment,
 - f. A debit or (credit) entry, as appropriate, to record the transfer of amounts to or from other accounts as approved by the Commission, and
 - g. An entry equal to the interest on the average of the balance in this account at the beginning of the month and the balance in this account after the above entries at a rate equal to one-twelfth the interest rate on three month Commercial paper for the previous month, as reported in the Federal Reserve Statistical Release, H.15, or its successor.

(Continued)

<i>Advice</i>	5536-E	<i>Issued by</i>	<i>Submitted</i>	April 29, 2019
<i>Decision</i>	D.18-08-004	Robert S. Kenney	<i>Effective</i>	April 29, 2019
		<i>Vice President, Regulatory Affairs</i>	<i>Resolution</i>	



ELECTRIC RULE NO. 1
DEFINITIONS

Sheet 13

ELECTRIC SERVICE PROVIDER: See “Energy Service Provider.”

ELECTRONIC BILLING: A billing method whereby at the mutual option of the Customer and PG&E, the Customer elects to receive, view, and pay bills electronically and to no longer receive paper bills.

ELECTRONIC PRESENTMENT: When made available or transmitted electronically to the Customer at an agreed upon location.

EMERGENCY CONSUMER PROTECTION PLAN: Pursuant to CPUC directives and advice letters listed below, residential and non-residential customers in areas where a state of emergency proclamation is issued by the California Governor's Office or the President of the United States Governor of California due to a disaster that affects utility services are eligible for applicable measures under PG&E's Emergency Consumer Protection Plan.

(T)
(T)

The Emergency Consumer Protection Plan includes:

Measure for Impacted¹ Customers.

- Stop estimated usage for billing attributed to the period account was unoccupied due to disaster* (Electric Rule 9).
- Offer favorable payment plan as needed to impacted customers, including customers with employment impacted by a disaster[†] (Electric Rule 11).
- Offer Low income support measures[‡] (Electric Rule 19.1, 19.2 and 19.3).

Additional Emergency Measure for Red-Tagged² Customers.

- Discontinue billing and prorate the minimum delivery charges* (Electric Rule 9).
- Suspend disconnections for non-payment[†] (Electric Rule 11).
- Waive reconnection fees and return check fees[†] (Electric Rule 11).
- Waive security deposit for reestablishment of service[†] (Electric Rule 6).
- Expedite move-in and move-out service requests.[‡]
- Ability to reestablish service under a prior rate schedule as long as the rate schedule is still available and has not been retired[‡] (Electric Rule 12).
- Waive cost of installation and removal of service extensions for temporary Service[‡] (Electric Rule 13).

¹ Impacted customers live within 2 miles of the fire-impacted perimeter as designated by CAL FIRE.

² Red-tagged customers have homes or businesses that are unserviceable because of the disaster.

* On a one-time per event basis.

[†] For 12 months from the date the Governor issues state of emergency proclamation.

[‡] For 12 months from the date the Governor issues state of emergency proclamation and until services are restored (once permanent electric or gas meter is installed/set).

(Continued)



**ELECTRIC RULE NO. 1
DEFINITIONS**

Sheet 14

EMERGENCY CONSUMER PROTECTION PLAN: (Cont'd):

(N)

The Emergency Consumer Protection Plan is available for the following events:

October 2017 Northern California Wildfire

Pursuant to CPUC Resolution M-4833, E-4899 and Advice 3914-G-A/5186-E-A, PG&E adopted the Emergency Consumer Protection Plan to support our customers who were affected by the October 2017 Northern California Wildfires.

Residential and non-residential customers in Butte, Lake, Mendocino, Napa, Nevada, Plumas, Santa Cruz, Solano, Sonoma, and Yuba counties affected by the 2017 Northern California Wildfire are eligible for the Emergency Consumer Protection Plan until December 31, 2018. Measures related to expedited service, rate selection and temporary service for red-tagged customers are available to affected customers until December 31, 2018 and until PG&E service is restored (once permanent electric or gas meter is installed/set).

State of emergency proclamation issued by the Governor of California

Pursuant to Decision ~~19-07-01518-08-004 and Advice Letter 4006-G/5364-E~~, PG&E extends PG&E's Emergency Consumer Protection Plan to include residential and non-residential customers in areas where a state of emergency proclamation is issued by the ~~California Governor's Office or the President of the United States Governor of California~~ where the disaster has either resulted in the loss or disruption of the delivery or receipt of utility service, and/or resulted in the degradation of the quality of utility service. Eligibility for PG&E's Emergency Consumer Protection Plan is extended to applicable customers in the affected disaster area within the counties listed below.

Date of Proclamation	Disaster Name	Affected County
June 25, 2018	Pawnee Wildfire	Lake
July 26, 2018	Carr Wildfire	Shasta
July 26, 2018	Ferguson Wildfire	Mariposa
July 28, 2018	River, Ranch and Steele Wildfires	Lake, Mendocino and Napa
November 8, 2018	Camp Wildfire	Butte
February 21 & 28, 2019	February 2019 Winter Storms	Amador, Calaveras, El Dorado, Glenn, Humboldt, Lake, Marin, Mendocino, Monterey, San Mateo, Santa Barbara, Santa Clara, Shasta, Sonoma, Tehama, Trinity and Yolo

(L)
(L)

(Continued)

Advice 5590-E
Decision 18-08-004

Issued by
Robert S. Kenney
Vice President, Regulatory Affairs

Submitted July 19, 2019
Effective July 19, 2019
Resolution



ELECTRIC RULE NO. 1
DEFINITIONS

Sheet 15

EMERGENCY CONSUMER PROTECTION PLAN: (Cont'd):

Date of Proclamation	Disaster Name	Affected County
April 12, 2019	February 2019 Winter Storms	Butte, Colusa, Mariposa, Napa, Santa Cruz, Solano and Tuolumne
July 4 & 5, 2019	July 2019 Ridgecrest Earthquake	Kern and San Bernardino
<u>October 25, 2019</u>	<u>Kincadee Wildfire</u>	<u>Sonoma</u>

(N)

ENERGY SUPPLY OR PROCUREMENT SERVICES: Includes, but is not limited to, procurement of electric energy; all scheduling, settlement, and other interactions with Scheduling Coordinators, and the ISO; all ancillary services and congestion management.

ENERGY SERVICE PROVIDER (ESP): An entity who provides electric supply services to Direct Access Customers within PG&E's service territory. An ESP may also provide certain metering and billing services to its DA Customers as provided for within these tariffs.

(Continued)

<i>Advice</i>	5590-E	<i>Issued by</i>	<i>Submitted</i>	July 19, 2019
<i>Decision</i>	18-08-004	Robert S. Kenney	<i>Effective</i>	July 19, 2019
		<i>Vice President, Regulatory Affairs</i>	<i>Resolution</i>	

**PG&E Gas and Electric
Advice Submittal List
General Order 96-B, Section IV**

AT&T	Downey & Brand	Pioneer Community Energy
Albion Power Company	East Bay Community Energy	Praxair
Alcantar & Kahl LLP	Ellison Schneider & Harris LLP	
	Energy Management Service	Redwood Coast Energy Authority
Alta Power Group, LLC	Engineers and Scientists of California	Regulatory & Cogeneration Service, Inc.
Anderson & Poole	Evaluation + Strategy for Social	SCD Energy Solutions
	Innovation	
Atlas ReFuel	GenOn Energy, Inc.	SCE
BART	Goodin, MacBride, Squeri, Schlotz &	SDG&E and SoCalGas
	Ritchie	
Barkovich & Yap, Inc.	Green Charge Networks	SPURR
P.C. CalCom Solar	Green Power Institute	San Francisco Water Power and Sewer
California Cotton Ginners & Growers Assn	Hanna & Morton	Seattle City Light
California Energy Commission	ICF	Sempra Utilities
California Public Utilities Commission	International Power Technology	Southern California Edison Company
California State Association of Counties	Intestate Gas Services, Inc.	Southern California Gas Company
Calpine	Kelly Group	Spark Energy
	Ken Bohn Consulting	Sun Light & Power
Cameron-Daniel, P.C.	Keyes & Fox LLP	Sunshine Design
Casner, Steve	Leviton Manufacturing Co., Inc. Linde	Tecogen, Inc.
Cenergy Power	Los Angeles County Integrated Waste	TerraVerde Renewable Partners
Center for Biological Diversity	Management Task Force	Tiger Natural Gas, Inc.
	Los Angeles Dept of Water & Power	
Chevron Pipeline and Power	MRW & Associates	TransCanada
City of Palo Alto	Manatt Phelps Phillips	Troutman Sanders LLP
	Marin Energy Authority	Utility Cost Management
City of San Jose	McKenzie & Associates	Utility Power Solutions
Clean Power Research		Utility Specialists
Coast Economic Consulting	Modesto Irrigation District	
Commercial Energy	Morgan Stanley	Verizon
County of Tehama - Department of Public	NLine Energy, Inc.	Water and Energy Consulting Wellhead
Works	NRG Solar	Electric Company
Crossborder Energy		Western Manufactured Housing
Crown Road Energy, LLC	Office of Ratepayer Advocates	Communities Association (WMA)
Davis Wright Tremaine LLP	OnGrid Solar	Yep Energy
Day Carter Murphy	Pacific Gas and Electric Company	
	Peninsula Clean Energy	
Dept of General Services		
Don Pickett & Associates, Inc.		
Douglass & Liddell		