

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



October 30, 2019

Advice Letter 4145-G and 5643-E

Erik Jacobson
Director, Regulatory Relations
Pacific Gas and Electric Company
77 Beale Street, Mail Code B10C
P.O. Box 770000
San Francisco, CA 94177

SUBJECT: Revision to the Emergency Consumer Protection Plan under Gas and Electric Rule 1 in Compliance with Ordering Paragraph 2 of Decision 19-05-037.

Dear Mr. Jacobson:

Advice Letter 4145-G and 5643-E are effective as of September 20, 2019.

Sincerely,

A handwritten signature in dark ink, appearing to read "Edward Randolph".

Edward Randolph
Deputy Executive Director for Energy and Climate Policy/
Director, Energy Division

September 20, 2019

Advice 4145-G/5643-E

(Pacific Gas and Electric Company ID U 39 M)

Public Utilities Commission of the State of California

Subject: Revision to the Emergency Consumer Protection Plan under Gas and Electric Rule 1 in Compliance with Ordering Paragraph 2 of Decision 19-05-037

Purpose

In compliance with Ordering Paragraph 24 of Decision (D.)19-05-037, Pacific Gas and Electric Company (PG&E) is extending the provision for bill payment arrangements under PG&E's Emergency Consumer Protection Plan to customers whose employment is impacted by a disaster.

Background

PG&E established a series of billing and service modifications, and disaster relief to support customers recovering from the immediate aftermath of the October 2017 Northern California Wildfires.¹ The measures included in PG&E's Emergency Consumer Protection Plans were adopted in Advice 3914-G-A/5186-E-A, effective December 22, 2017 in compliance with California Public Utilities Commission (CPUC or Commission) Resolution M-4833, *Emergency Authorization and Order Directing Utilities to Implement Emergency Consumer Protections to Support Residential Customers of the October 2017 California Wildfires*.

On August 9, 2018, the Commission issued D.18-08-004 that affirms that the emergency customer protections adopted in Resolutions M-4833 and M-4835 to support residential and small business customers of utilities affected by disasters and which affect utility service shall go into effect in the event of a state of emergency declared by the Governor of California.

On September 7, 2018, PG&E submitted Advice 4014-G/5378-E - *Expansion of Emergency Consumer Protection Plan to Support Residential and Non-Residential Customer Affected by Disasters in Compliance with D.18-08-004*, which the

¹ Advice 5168-E and Advice 3914-G-A/5186-E-A

Commission approved on October 11, 2018.² In Advice 4014-G/5378-E, PG&E extended the applicability of its Emergency Consumer Protection Plan to cover residential and non-residential customers in areas where a state of emergency proclamation is issued by the Governor of California due to a disaster that affects utility services. In addition, PG&E revised the Emergency Consumer Protection Plan to include all emergency consumer protection measures currently being provided to PG&E's customers during these times of hardships.

On June 4, 2019, the Commission issued D.19-05-037, *Decision on PG&E's 2019 Wildfire Mitigation Plan Pursuant to Senate Bill 901*. Order Paragraph 24 of this Decision states that: "Pacific Gas and Electric Company shall extend bill payment arrangements for customers whose employment is impacted by wildfires."

In compliance with OP 24 of D.19-05-037, PG&E is seeking in this advice letter extending the provision for bill payment arrangements under PG&E's Emergency Consumer Protection Plan to customers whose employment is impacted by a disaster.

Tariff Revisions

PG&E's revised tariffs (Gas and Electric Rule 1) are provided in Attachment 1. PG&E proposes the following revisions (in red) to PG&E's Emergency Consumer Protection Plan under Gas and Electric Rule 1:

- Offer favorable payment plan as needed **to impacted customers, including customers with employment impacted by a disaster** (Electric Rule 11).

For the convenience of the reader, PG&E has provided as Attachment 2 redline versions of the tariffs.

Protests

Anyone wishing to protest this submittal may do so by letter sent via U.S. mail, facsimile or E-mail, no later than October 10, 2019, which is 20 days after the date of this submittal. Protests must be submitted to:

CPUC Energy Division
ED Tariff Unit
505 Van Ness Avenue, 4th Floor
San Francisco, California 94102

Facsimile: (415) 703-2200
E-mail: EDTariffUnit@cpuc.ca.gov

² In its disposition letter, the Commission indicated an effective date of October 7, 2018.

Copies of protests also should be mailed to the attention of the Director, Energy Division, Room 4004, at the address shown above.

The protest shall also be sent to PG&E either via E-mail or U.S. mail (and by facsimile, if possible) at the address shown below on the same date it is mailed or delivered to the Commission:

Erik Jacobson
Director, Regulatory Relations
c/o Megan Lawson
Pacific Gas and Electric Company
77 Beale Street, Mail Code B13U
P.O. Box 770000
San Francisco, California 94177

Facsimile: (415) 973-3582
E-mail: PGETariffs@pge.com

Any person (including individuals, groups, or organizations) may protest or respond to an Advice Letter (General Order 96-B, Section 7.4). The protest shall contain the following information: specification of the Advice Letter protested; grounds for the protest; supporting factual information or legal argument; name, telephone number, postal address, and (where appropriate) e-mail address of the protestant; and statement that the protest was sent to the utility no later than the day on which the protest was submitted to the reviewing Industry Division (General Order 96-B, Section 3.11).

Effective Date

PG&E requests that this Tier 1 advice submittal become effective upon date of submittal, which is September 20, 2019.

Notice

In accordance with General Order 96-B, Section IV, a copy of this advice letter is being sent electronically and via U.S. mail to parties shown on the attached list and the parties on the service list for A.14-11-010, A.15-09-001, A.16-10-019, A.17-09-006, R.10-02-005, R.14-03-002, R.15-05-006, R.18-03-011 and R.18-10-007. Address changes to the General Order 96-B service list should be directed to PG&E at email address PGETariffs@pge.com. For changes to any other service list, please contact the Commission's Process Office at (415) 703-2021 or at Process_Office@cpuc.ca.gov. Send all electronic approvals to PGETariffs@pge.com. Advice letter submittals can also be accessed electronically at: <http://www.pge.com/tariffs/>.

/S/

Erik Jacobson
Director, Regulatory Relations

Attachments

cc: Service Lists A.14-11-010, A.15-09-001, A.16-10-019, A.17-09-006, R.10-02-005,
R.14-03-002, R.15-05-006, R.18-03-011, R.18-10-007



ADVICE LETTER SUMMARY

ENERGY UTILITY



MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No.: Pacific Gas and Electric Company (ID U39M)

Utility type:

☒ ELC ☒ GAS ☐ WATER
☐ PLC ☐ HEAT

Contact Person: Yvonne Yang

Phone #: (415)973-2094

E-mail: PGETariffs@pge.com

E-mail Disposition Notice to: Yvonne.Yang@pge.com

EXPLANATION OF UTILITY TYPE

ELC = Electric GAS = Gas WATER = Water
PLC = Pipeline HEAT = Heat

(Date Submitted / Received Stamp by CPUC)

Advice Letter (AL) #: 4145-G/5643-E

Tier Designation: 1

Subject of AL: Revision to the Emergency Consumer Protection Plan under Gas and Electric Rule 1 in Compliance with Ordering Paragraph 2 of Decision 19-05-037

Keywords (choose from CPUC listing): Compliance

AL Type: ☐ Monthly ☐ Quarterly ☐ Annual ☒ One-Time ☐ Other:

If AL submitted in compliance with a Commission order, indicate relevant Decision/Resolution #: D.19-05-037

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL: No

Summarize differences between the AL and the prior withdrawn or rejected AL:

Confidential treatment requested? ☐ Yes ☒ No

If yes, specification of confidential information:

Confidential information will be made available to appropriate parties who execute a nondisclosure agreement. Name and contact information to request nondisclosure agreement/ access to confidential information:

Resolution required? ☐ Yes ☒ No

Requested effective date: 9/20/19

No. of tariff sheets: 6

Estimated system annual revenue effect (%): N/A

Estimated system average rate effect (%): N/A

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected: See attachment 1

Service affected and changes proposed¹: N/A

Pending advice letters that revise the same tariff sheets: N/A

¹Discuss in AL if more space is needed.

Protests and all other correspondence regarding this AL are due no later than 20 days after the date of this submittal, unless otherwise authorized by the Commission, and shall be sent to:

CPUC, Energy Division
Attention: Tariff Unit
505 Van Ness Avenue
San Francisco, CA 94102
Email: EDTariffUnit@cpuc.ca.gov

Name: Erik Jacobson, c/o Megan Lawson
Title: Director, Regulatory Relations
Utility Name: Pacific Gas and Electric Company
Address: 77 Beale Street, Mail Code B13U
City: San Francisco, CA 94177
State: California Zip: 94177
Telephone (xxx) xxx-xxxx: (415)973-2093
Facsimile (xxx) xxx-xxxx: (415)973-3582
Email: PGETariffs@pge.com

Name:
Title:
Utility Name:
Address:
City:
State: District of Columbia Zip:
Telephone (xxx) xxx-xxxx:
Facsimile (xxx) xxx-xxxx:
Email:

Clear Form

Cal P.U.C. Sheet No.	Title of Sheet	Cancelling Cal P.U.C. Sheet No.
35243-G	GAS RULE NO. 1 DEFINITIONS Sheet 7	34516-G
35244-G	GAS TABLE OF CONTENTS Sheet 1	35232-G
35245-G	GAS TABLE OF CONTENTS Sheet 6	35132-G



GAS RULE NO. 1
DEFINITIONS

Sheet 7

ELECTRIC-UTILITY START-UP AND IGNITOR FUEL: Electric utility natural-gas use where no alternative-fuel capability exists for: (a) heating the boiler system adequately during start-up to enable efficient oil burning to meet pollution standards; and (b) insuring continuous ignition and flame stabilization within the boiler.

EMERGENCY CONSUMER PROTECTION PLAN: Pursuant to CPUC directives and advice letters listed below, residential and non-residential customers in areas where a state of emergency proclamation is issued by the Governor of California due to a disaster that affects utility services are eligible for applicable measures under PG&E's Emergency Consumer Protection Plan.

The Emergency Consumer Protection Plan includes:

Measure for Impacted¹ Customers.

- Stop estimated usage for billing attributed to the period account was unoccupied due to disaster* (Gas Rule 9).
- Offer favorable payment plan as needed to impacted customers, including customers with employment impacted by a disaster[†] (Gas Rule 11). (N)
- Offer Low income support measures[‡] (Gas Rule 19.1, 19.2 and 19.3). (N)

Additional Emergency Measure for Red-Tagged² Customers.

- Discontinue billing and prorate the minimum delivery charges* (Gas Rule 9).
- Suspend disconnections for non-payment[†] (Gas Rule 11).
- Waive reconnection fees and return check fees[†] (Gas Rule 11).
- Waive security deposit for reestablishment of service[†] (Gas Rule 6).
- Expedite move-in and move-out service requests.[‡]
- Ability to reestablish service under a prior rate schedule as long as the rate schedule is still available and has not been retired[‡] (Gas Rule 12).

¹ Impacted customers live within 2 miles of the fire-impacted perimeter as designated by CAL FIRE.

² Red-tagged customers have homes or businesses that are unserviceable because of the disaster.

* On a one-time per event basis.

[†] For 12 months from the date the Governor issues state of emergency proclamation.

[‡] For 12 months from the date the Governor issues state of emergency proclamation and until services are restored (once permanent electric or gas meter is installed/set).

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Advice 4145-G
Decision 19-05-037

Issued by
Robert S. Kenney
Vice President, Regulatory Affairs

Submitted September 20, 2019
Effective September 20, 2019
Resolution



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Sheet 6

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Part DQ	Engineering Critical Assessment Balancing Account (ECABA).....	32809-G
Part DR	Hydrostatic Station Testing Memorandum Account (HSTMA)	33084-G
Part DS	Work Required by Others Balancing Account (WROBA).....	33477-G
Part DT	Critical Document Program Memorandum Account (CDPMA)	32812-G
Part DU	Z-Factor Memorandum Account (ZFMA-G).....	33478,33479-G
Part DZ	New Environmental Regulations Balancing Account (NERBA)	34675,33812-G
Part EA	Natural Gas Leak Abatement Program Balancing Account (NGLAPBA).....	33695-G
Part EB	Natural Gas Leak Abatement Program Memorandum Account (NGLAPMA)	33600-G
Part EC	Emergency Consumer Protections Memorandum Account (WCPMA-G).....	34677,35128-G
Part EE	Wildfire Expense Memorandum Account (WEMA-G)	34367-G
Part EG	Dairy Biomethane Pilots Balancing Account (DBPBA)	34715-G
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Cal P.U.C. Sheet No.	Title of Sheet	Cancelling Cal P.U.C. Sheet No.
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45270-E	ELECTRIC TABLE OF CONTENTS Sheet 18	44725-E



ELECTRIC RULE NO. 1
DEFINITIONS

Sheet 13

ELECTRIC SERVICE PROVIDER: See “Energy Service Provider.”

ELECTRONIC BILLING: A billing method whereby at the mutual option of the Customer and PG&E, the Customer elects to receive, view, and pay bills electronically and to no longer receive paper bills.

ELECTRONIC PRESENTMENT: When made available or transmitted electronically to the Customer at an agreed upon location.

EMERGENCY CONSUMER PROTECTION PLAN: Pursuant to CPUC directives and advice letters listed below, residential and non-residential customers in areas where a state of emergency proclamation is issued by the Governor of California due to a disaster that affects utility services are eligible for applicable measures under PG&E’s Emergency Consumer Protection Plan.

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Additional Emergency Measure for Red-Tagged² Customers.

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- Waive cost of installation and removal of service extensions for temporary Service[‡] (Electric Rule 13).

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Rules		45270 ,43023,44786-E	(T)
Maps, Contracts and Deviations		37960-E	
Sample Forms...40925*,37631,41151*,41573*, 37632,41152*,41153,37769,44035,40671,37169-E			

(Continued)

<i>Advice</i>	5643-E	<i>Issued by</i>	<i>Submitted</i>	<u>September 20, 2019</u>
<i>Decision</i>	19-05-037	Robert S. Kenney	<i>Effective</i>	<u>September 20, 2019</u>
		<i>Vice President, Regulatory Affairs</i>	<i>Resolution</i>	



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Rule 04	Contracts.....	34614-E
Rule 05	Special Information Required on Forms.....	32168,14192,37150-E
Rule 06	Establishment and Reestablishment of Credit	21155,43018-E
Rule 07	Deposits	34200,27800-E
Rule 08	Notices	35234,14145,35235,14146,35236-E
Rule 09	Rendering and Payment of Bills	35107,43019,43469,40161,40606,27862,33678,44018 -E
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Attachment 2
Redlined Tariffs



GAS RULE NO. 1
DEFINITIONS

Sheet 7

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(T)

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**PG&E Gas and Electric
Advice Submittal List
General Order 96-B, Section IV**

AT&T	Downey & Brand	Pioneer Community Energy
Albion Power Company	East Bay Community Energy	Praxair
Alcantar & Kahl LLP	Ellison Schneider & Harris LLP	
	Energy Management Service	Redwood Coast Energy Authority
Alta Power Group, LLC	Engineers and Scientists of California	Regulatory & Cogeneration Service, Inc.
Anderson & Poole	Evaluation + Strategy for Social	SCD Energy Solutions
	Innovation	
Atlas ReFuel	GenOn Energy, Inc.	SCE
BART	Goodin, MacBride, Squeri, Schlotz &	SDG&E and SoCalGas
	Ritchie	
Barkovich & Yap, Inc.	Green Charge Networks	SPURR
P.C. CalCom Solar	Green Power Institute	San Francisco Water Power and Sewer
California Cotton Ginners & Growers Assn	Hanna & Morton	Seattle City Light
California Energy Commission	ICF	Sempra Utilities
California Public Utilities Commission	International Power Technology	Southern California Edison Company
California State Association of Counties	Intestate Gas Services, Inc.	Southern California Gas Company
Calpine	Kelly Group	Spark Energy
	Ken Bohn Consulting	Sun Light & Power
Cameron-Daniel, P.C.	Keyes & Fox LLP	Sunshine Design
Casner, Steve	Leviton Manufacturing Co., Inc. Linde	Tecogen, Inc.
Cenergy Power	Los Angeles County Integrated Waste	TerraVerde Renewable Partners
Center for Biological Diversity	Management Task Force	Tiger Natural Gas, Inc.
City of Palo Alto	Los Angeles Dept of Water & Power	
	MRW & Associates	TransCanada
City of San Jose	Manatt Phelps Phillips	Troutman Sanders LLP
Clean Power Research	Marin Energy Authority	Utility Cost Management
Coast Economic Consulting	McKenzie & Associates	Utility Power Solutions
Commercial Energy		Utility Specialists
County of Tehama - Department of Public	Modesto Irrigation District	
Works	Morgan Stanley	Verizon
Crossborder Energy	NLine Energy, Inc.	Water and Energy Consulting Wellhead
Crown Road Energy, LLC	NRG Solar	Electric Company
Davis Wright Tremaine LLP		Western Manufactured Housing
Day Carter Murphy	Office of Ratepayer Advocates	Communities Association (WMA)
	OnGrid Solar	Yep Energy
Dept of General Services	Pacific Gas and Electric Company	
Don Pickett & Associates, Inc.	Peninsula Clean Energy	
Douglass & Liddell		