August 8, 2018

Advice Letter 3976-G and 3976-G-A/5292-E and 5292-E-A

Erik Jacobson  
Director, Regulatory Relations  
Pacific Gas and Electric Company  
77 Beale Street, Mail Code B10C  
P.O. Box 770000  
San Francisco, CA 94177

SUBJECT: Revised 15-Day Notice and 48-Hour Notice on Customer Energy Statements to Include Payment Details.

Dear Mr. Jacobson:


Sincerely,

Edward Randolph  
Director, Energy Division
May 16, 2018

Advice 3976-G/5292-E  
(Pacific Gas and Electric Company ID U 39 M)

Public Utilities Commission of the State of California

Subject: Revised 15-Day Notice and 48-Hour Notice on Customer Energy Statements to include Payment Details

Purpose

The purpose of this advice letter is to propose revisions to the language of the 15-Day Notice which may be included on PG&E’s Energy Statement and the 48-Hour Notice to clarify the amount that must be paid by a customer to avoid service disconnection when the customer has a past-due amount owed to PG&E or a non-PG&E Service Provider in accordance with Ordering Paragraph (OP) 10 of Decision (D.) 07-07-047.

PG&E’s gas and electric customer energy statements inform customers of the bill amount owed and provide information as to how the bills are calculated. The information provided on PG&E’s customer energy statements complies with Public Utilities Code § 394.4(e), which requires that all bills have a standard format as determined by the Commission, and other legislative and Commission directives.

Background

In the past ten years, PG&E has embarked on two substantial efforts to redesign and simplify the information on the customer energy statement. In June 2006, PG&E filed Application (A.) 06-06-026 to simplify the rate components and other information that was required to be displayed on customer bills for electric and natural gas service. D.07-07-047, issued on July 30, 2007, approved PG&E’s Application with modification and affirmed that PG&E’s customers would benefit from the improvements to the customer’s bills. Among other things, OP 9 of D.07-07-047 includes the items that must be included on all bills and OP 10 stated the process by which PG&E may file an Advice letter to make further changes to the customer energy statement. The purpose of this advice filing is to submit revisions to the language in PG&E’s 15-Day Notice and 48-Hour Notice in compliance with OP 10 of D.07-07-047.

PG&E offers service options, Direct Access, Community Choice Aggregation and Core Gas Aggregation Service, under which a customer may elect to purchase their electric
and/or gas commodity from a non-PG&E service provider (Service Provider). Under these service options, PG&E may send the customer a consolidated bill for payment which includes both PG&E and the Service Provider’s charges. When a residential customer has a delinquent balance, in accordance with Rule 8, Notices, the customer will receive a 15-Day Notice and if the past due balance on the 15-Day Notice remains unpaid, a 48-Hour Notice. The on-bill 15-Day Notice will appear on the first page of their Energy Statement. (gas and electric Sample Form 01-6630) in lieu of the Daily Usage Comparison chart for customers with delinquent debt. Ordering Paragraph 2.e of D. 12-03-054, issued on March 29, 2012 adopted a minimum standard for uniform language that would be included in customer notices related to late payment and disconnection and uniform language on the notice of pending disconnection. For customers who have elected to purchase their electric and/or gas commodity from a Service Provider the amount shown on the 15-Day Notice and the 48-Hour Notice does not provide a detailed breakdown between past-due PG&E Charges and past due Service Provider commodity charges nor the amount of the past due PG&E Charges that must be paid to avoid service disconnection. PG&E proposes revised language which will clarify on both the gas and electric 15-Day Notice and the 48-Hour Notice the amounts owed to PG&E and the Service Provider, and the amount of the past due PG&E Charges that must be paid to avoid service disconnection.

As an illustrative example, if a residential customer on PG&E bundled electric service and Core Gas Aggregation Service, has past due charges of $100 in PG&E bundled electric charges, $38 in PG&E gas transportation charges and $85.00 in Service Provider gas commodity charges for a total past due amount of $223.00, the 15-Day Notice and 48-Hour Notice currently state:

a. 15-Day Notice:

Your bill includes a past due balance of $138.00. To avoid disconnection of your utility service, please pay the past due amount on or before mm/dd/yyyy. For assistance or to make a payment, please call customer service at 1-800-743-5000.

b. 48-Hour Notice:

Our records indicate that your account has an overdue balance. To avoid disconnection of your utility service, please pay the past due amount of $138.00 on or before mm/dd/yyyy. For assistance or to make a payment, please call Customer Service at 1-800-743-5000 or visit a local office. We are available to help you. You may also be eligible for financial assistance and income-qualified energy assistance programs.
The revised 15-Day Notice and 48-Hour Notice would now state:

Your bill includes a past due balance of $223.00. Service Provider past due charges are $85.00. PG&E past due charges are $138.00. To avoid disconnection of your utility service, please pay $138.00 on or before mm/dd/yyyy. For assistance or to make a payment, please call customer service at 1-800-743-5000.

As PG&E balances may include electric or gas commodity charges, for clarity, PG&E is also proposing to rename two lines items under the Account Summary Section shown on the first page of the stand-alone 15-Day Notice and 48-Hour Notice (gas and electric Sample Form 62-0401). The line item currently labeled “PG&E Delivery Charges Past Due” will be relabeled “PG&E Charges Past Due” and the line item labeled “Current PG&E Delivery Charges” will be relabeled “Current PG&E Charges.”

Attachment 1 provides for approval illustrative examples of PG&E’s revised 15-Day Notice and the 48-Hour Notice. No other changes are being proposed to the information currently being presented to the customer or PG&E’s gas and electric energy statement forms.

**Tariff Revisions**

PG&E is proposing the following tariff revisions:

1. Energy Statement – Central Mailing (Gas and Electric Sample Form 01-6630). The language in both the gas and electric on-bill 15-Day Notice currently states:

   Your bill includes a past due balance of $bbb.bb. To avoid disconnection of your utility service, please pay the past due amount on or before mm/dd/yyyy. For assistance or to make a payment, please call Customer Service at 1-800-743-5000.

   The revised gas and electric 15-Day Notice will now separately state the balances owned to PG&E and the Service Provider, and the amount that must be paid to avoid service disconnection. The revised notice will state (bold emphasis added):

   Your bill includes a past due balance of $XXX.XX. **Service Provider past due charges are $aaa.aa. PG&E past due charges are $bbb.bb**. To avoid disconnection of your utility service, please pay $bbb.bb on or before mm/dd/yyyy. For assistance or to make a payment, please call customer service at 1-800-743-5000.

2. Notice Form (Gas and Electric Sample Form 62-0401). The standalone 15-Day Notice and 48-Hour Notice will be revised as follows:
a. The language in both the gas and electric 15-Day Notice and 48-Hour Notice currently states:

Your bill includes a past due balance of $bbb.bb. To avoid disconnection of your utility service, please pay the past due amount on or before mm/dd/yyyy. For assistance or to make a payment, please call Customer Service at 1-800-743-5000.

The revised gas and electric 15-Day Notice and 48-Hour Notice will now separately state the balances owed to PG&E and the Service Provider, and the amount that must be paid to avoid service disconnection. The revised notice will state (bold emphasis added):

Your bill includes a past due balance of $XXX.XX. **Service Provider past due charges are $aaa.aa. PG&E past due charges are $bbb.bb.** To avoid disconnection of your utility service, please pay $bbb.bb on or before mm/dd/yyyy. For assistance or to make a payment, please call customer service at 1-800-743-5000.

b. PG&E is also proposing to rename two line items shown under the Account Summary portion of the standalone 15-Day Notice and 48-Hour Notice. The line item currently labeled “PG&E Delivery Charges Past Due” will be relabeled “PG&E Charges Past Due” and the line item labeled “Current PG&E Delivery Charges” will be relabeled “Current PG&E Charges.”

**Protests**

Anyone wishing to protest this filing may do so by letter sent via U.S. mail, facsimile or E-mail, no later than June 5, 2018, which is 20 days after the date of this filing. Protests must be submitted to:

CPUC Energy Division  
ED Tariff Unit  
505 Van Ness Avenue, 4th Floor  
San Francisco, California 94102

Facsimile: (415) 703-2200  
E-mail: EDTariffUnit@cpuc.ca.gov

Copies of protests also should be mailed to the attention of the Director, Energy Division, Room 4004, at the address shown above.
The protest shall also be sent to PG&E either via E-mail or U.S. mail (and by facsimile, if possible) at the address shown below on the same date it is mailed or delivered to the Commission:

Erik Jacobson  
Director, Regulatory Relations  
c/o Megan Lawson  
Pacific Gas and Electric Company  
77 Beale Street, Mail Code B13U  
P.O. Box 770000  
San Francisco, California 94177  

Facsimile: (415) 973-3582  
E-mail: PGETariffs@pge.com

Any person (including individuals, groups, or organizations) may protest or respond to an advice letter (General Order 96-B, Section 7.4). The protest shall contain the following information: specification of the advice letter protested; grounds for the protest; supporting factual information or legal argument; name, telephone number, postal address, and (where appropriate) e-mail address of the protestant; and statement that the protest was sent to the utility no later than the day on which the protest was submitted to the reviewing Industry Division (General Order 96-B, Section 3.11).

**Effective Date**

PG&E requests that this Tier 2 advice filing become effective on regular notice, June 15, 2018, which is 30 calendar days after the date of filing.

**Notice**

In accordance with General Order 96-B, Section IV, a copy of this advice letter is being sent electronically and via U.S. mail to parties shown on the attached list and the parties on the service lists for A.06-06-026 and R.10-02-005. Address changes to the General Order 96-B service list should be directed to PG&E at email address PGETariffs@pge.com. For changes to any other service list, please contact the Commission’s Process Office at (415) 703-2021 or at Process_Office@cpuc.ca.gov. Send all electronic approvals to PGETariffs@pge.com. Advice letter filings can also be accessed electronically at: http://www.pge.com/tariffs/.

/S/  
Erik Jacobson  
Director, Regulatory Relations
cc: Service Lists A.06-06-026 and R.10-02-005

CALIFORNIA PUBLIC UTILITIES COMMISSION
ADVICE LETTER FILING SUMMARY
ENERGY UTILITY

MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

<table>
<thead>
<tr>
<th>Company name/CPUC Utility No.</th>
<th>Pacific Gas and Electric Company (ID U39 M)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Utility type:</td>
<td>Contact Person: Yvonne Yang</td>
</tr>
<tr>
<td>☑ ELC ☑ GAS</td>
<td>Phone #: (415) 973-2094</td>
</tr>
<tr>
<td>☐ PLC ☐ HEAT ☐ WATER</td>
<td>E-mail: <a href="mailto:QXY1@pge.com">QXY1@pge.com</a> and <a href="mailto:PGETariffs@pge.com">PGETariffs@pge.com</a></td>
</tr>
</tbody>
</table>

EXPLANATION OF UTILITY TYPE

<table>
<thead>
<tr>
<th>ELC = Electric</th>
<th>GAS = Gas</th>
</tr>
</thead>
<tbody>
<tr>
<td>PLC = Pipeline</td>
<td>HEAT = Heat</td>
</tr>
<tr>
<td>WATER = Water</td>
<td></td>
</tr>
</tbody>
</table>

Advice Letter (AL) #: 3976-G/5292-E

Tier: 2

Subject of AL: Revised 15-Day Notice and 48-Hour Notice on Customer Energy Statements to include Payment Details

Keywords (choose from CPUC listing): Forms

AL filing type: ☑ Monthly ☐ Quarterly ☐ Annual ☑ One-Time ☐ Other ________________

If AL filed in compliance with a Commission order, indicate relevant Decision/Resolution #: D.07-07-047

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL: No

Summarize differences between the AL and the prior withdrawn or rejected AL: ________________

Is AL requesting confidential treatment? If so, what information is the utility seeking confidential treatment for: No

Confidential information will be made available to those who have executed a nondisclosure agreement: N/A

Name(s) and contact information of the person(s) who will provide the nondisclosure agreement and access to the confidential information: ____________________________

Resolution Required? ☐ Yes ☑ No

Requested effective date: June 15, 2018

No. of tariff sheets: N/A

Estimated system annual revenue effect (%): N/A

Estimated system average rate effect (%): N/A

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected: N/A

Service affected and changes proposed: N/A

Pending advice letters that revise the same tariff sheets: N/A

Protests, dispositions, and all other correspondence regarding this AL are due no later than 20 days after the date of this filing, unless otherwise authorized by the Commission, and shall be sent to:

California Public Utilities Commission
Energy Division
EDTariffUnit
505 Van Ness Ave., 4th Flr.
San Francisco, CA 94102
E-mail: EDTariffUnit@cpuc.ca.gov

Pacific Gas and Electric Company
Attn: Erik Jacobson
Director, Regulatory Relations
c/o Megan Lawson
77 Beale Street, Mail Code B13U
P.O. Box 770000
San Francisco, CA 94177
E-mail: PGETariffs@pge.com
Service For:

Questions about your bill?
Monday-Friday 7 a.m.-9 p.m.
Saturday 8 a.m.-6 p.m.
Phone: 1-866-743-0335
www.pge.com/MyEnergy

Local Office Address

Important Messages

15-Day Notice: Your bill includes a past due balance of $146.97. To avoid disconnection of your utility service, please pay the past due amount on or before 05/21/2018. For assistance or to make a payment, please call customer service at 1-800-743-5000.

Continued on page 7

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

Account Number: [redacted] Due Date: Upon Receipt Total Amount Due: $296.62

Amount Enclosed: $ [redacted]

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300
Your bill includes a past due balance of $XXX.XX. Service Provider past due charges are $XXX.XX. PG&E past due charges are $XXX.XX. To avoid disconnection of your utility service, please pay $XXX.XX on or before MM/DD/YYYY. For assistance or to make a payment, please call customer service at 1-800-743-5000.

**Important Messages**

Your Account Summary

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Amount Due on Previous Statement</td>
<td>$209.27</td>
</tr>
<tr>
<td>Payment(s) Received Since Last Statement</td>
<td>0.00</td>
</tr>
<tr>
<td>Previous Unpaid Balance</td>
<td>$209.27</td>
</tr>
<tr>
<td>Current PG&amp;E Electric Delivery Charges</td>
<td>$39.61</td>
</tr>
<tr>
<td>Electric Adjustments</td>
<td>-39.42</td>
</tr>
<tr>
<td>MCE Electric Generation Charges</td>
<td>19.60</td>
</tr>
<tr>
<td>Current Gas Charges</td>
<td>67.56</td>
</tr>
<tr>
<td><strong>Total Account Balance</strong></td>
<td><strong>$296.62</strong></td>
</tr>
</tbody>
</table>

Your bill includes a discount of $39.42 for CA Climate Credit.

**Day Notice:** Your bill includes a past due balance of $146.97. To avoid disconnection of your utility service, please pay the past due amount on or before 05/21/2018. For assistance or to make a payment, please call customer service at 1-800-743-5000.

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

---

**Account Number:** [Redacted]  
**Due Date:** [Redacted]  
**Total Amount Due:** $296.62  
**Amount Enclosed:** [Redacted]  

PG&E  
BOX 997300  
SACRAMENTO, CA 95899-7300
## Your Account Summary

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Amount Due on Previous Statement</td>
<td>$209.27</td>
</tr>
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<tr>
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<tr>
<td>Current PG&amp;E Electric Charges</td>
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</tr>
<tr>
<td>Adjustments</td>
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</tr>
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<td>MCE Electric Generation Charges</td>
<td>19.60</td>
</tr>
<tr>
<td>Current Gas Charges</td>
<td>67.56</td>
</tr>
<tr>
<td><strong>Total Account Balance</strong></td>
<td><strong>$296.62</strong></td>
</tr>
</tbody>
</table>

Current charges include a discount of $39.42 for CA Climate Credit.

### 15-Day Notice

Your bill includes a past due balance of $XXX.XX. Service Provider past due charges are $XXX.XX. PG&E past due charges are $XXX.XX. To avoid disconnection of your utility service, please pay $XXX.XX on or before MM/DD/YYYY. For assistance or to make a payment, please call Customer Service at 1-800-743-5000.

## Important Messages

*Continued on page 7*

---

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

---

**Account Number:**

**Due Date:**

**Total Amount Due:** $296.62

**Amount Enclosed:**

---

PG&E

BOX 997300

SACRAMENTO, CA 95899-7300
Your Account is Past Due

Please pay $103.29 by 12/14 to avoid service termination.

Account Summary
PG&E Delivery Charges Past Due $103.29
(Please Pay by 12/14)
Service Provider Charges Past Due 0.61
Current PG&E Delivery Charges 0.00
Current Service Provider Charges 0.00
Total Account Balance $103.90

Ways To Pay:

- By Mail
- www.pge.com/MyEnergy
- Neighborhood Payment Center:
  http://www.pge.com/mypaycenter

Dear [Name]:

Your bill includes a past due balance of $103.29. To avoid disconnection of your utility service, please pay the past due amount on or before 12/14/2016. For assistance or to make a payment, please call Customer Service at 1-800-743-5000.

Payment can be made in a variety of fee/no fee options by phone or in person at our neighborhood payment centers, local offices, or kiosks. To pay by phone using a credit or ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay.

Please see important customer information on the back of this notice.

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.
Your bill includes a past due balance of $103.29. To avoid disconnection of your utility service, please pay the past due amount on or before 12/14/2016. For assistance or to make a payment, please call Customer Service at 1-800-743-5000.

Payment can be made in a variety of fee/no fee options by phone or in person at our neighborhood payment centers, local offices, or kiosks. To pay by phone using a credit or ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/ways2pay.

Please see important customer information on the back of this notice.
Your Account is Past Due

Please pay $XXX.XX by MM/DD to avoid service termination.

Account Summary

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>PG&amp;E Charges Past Due (Please Pay by 12/14)</td>
<td>$ XXX.XX</td>
</tr>
<tr>
<td>Service Provider Charges Past</td>
<td>XXX.XX</td>
</tr>
<tr>
<td>Due Current PG&amp;E Charges</td>
<td>XXX.XX</td>
</tr>
<tr>
<td>Current Service Provider Charges</td>
<td>XXX.XX</td>
</tr>
<tr>
<td>Total Account Balance</td>
<td>$XXX.XX</td>
</tr>
</tbody>
</table>

Ways To Pay:

- By Mail
- www.pge.com/MyEnergy
- Neighborhood Payment Center: http://www.pge.com/mypaycenter
- 1-877-704-8470
  24 Hours per day, 7 days per week

Dear [Name]:

Your bill includes a past due balance of $XXX.XX. Service Provider past due charges are $XXX.XX. PG&E past due charges are $XXX.XX. Please pay $XXX.XX on or before MM/DD. For assistance or to make a payment, please call customer service at 1-800-743-5000.

Payment can be made in a variety of fee/no fee options by phone or in person at our neighborhood payment centers, local offices, or kiosks. To pay by phone using a credit or ATM/debit card (with the STAR, ACCEL, PULSE or NYCE symbol), or electronic check, call 1-877-704-8470 at any time. A small convenience fee will be charged by an independent service provider. For more information, please visit www.pge.com/waystopay.

Please see important customer information on the back of this notice.

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank You.

999059434508190000000000000000010329

Account Number: [Redacted]  
Due Date: 12/14  
Amount Due: $XXX.XX  
Amount Enclosed: [Redacted]

PG&E  
BOX 997300  
SACRAMENTO, CA 95899-7300
Your Account is Past Due

Please pay $1,258.46 by 12/14 to avoid service termination.

Account Summary

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>PG&amp;E Delivery Charges Past Due</td>
<td>$1,258.46</td>
</tr>
<tr>
<td>(Please Pay by 12/14)</td>
<td></td>
</tr>
<tr>
<td>Service Provider Charges Past Due</td>
<td>0.00</td>
</tr>
<tr>
<td>Current PG&amp;E Delivery Charges</td>
<td>0.00</td>
</tr>
<tr>
<td>Current Service Provider Charges</td>
<td>0.00</td>
</tr>
<tr>
<td>Total Account Balance</td>
<td>$1,258.46</td>
</tr>
</tbody>
</table>

Ways To Pay:

- Do Not Mail Payment
- www.pge.com/MyEnergy
- Local Office:
  111 ALMADEN BLVD
  SAN JOSE CA 95113
- Neighborhood Payment Center:
  http://www.pge.com/mypaycenter
- 1-877-704-8470
  24 Hours per day, 7 days per week

Our records indicate that your account has an overdue balance. To avoid disconnection of your utility service, please pay the past due amount of $1,258.46 on or before 12/14/2016. For assistance or to make a payment, please contact Customer Service at 1-800-743-5000 or visit a local office. We are available to help you. You may also be eligible for financial assistance and income-qualified energy assistance programs.

Please see important customer information on the back of this notice.

DO NOT MAIL
Your Account is Past Due

⚠️ Please pay $1,258.46 by 12/14 to avoid service termination.

Account Summary

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>PG&amp;E Delivery Charges Past Due</td>
<td>$1,258.46</td>
</tr>
<tr>
<td>(Please Pay by 12/14)</td>
<td></td>
</tr>
<tr>
<td>Service Provider Charges Past Due</td>
<td>0.00</td>
</tr>
<tr>
<td>Current PG&amp;E Charges</td>
<td>0.00</td>
</tr>
<tr>
<td>Current Service Provider Charges</td>
<td>0.00</td>
</tr>
<tr>
<td>Total Account Balance</td>
<td>$1,258.46</td>
</tr>
</tbody>
</table>

Ways To Pay:

- Do Not Mail Payment
- www.pge.com/MyEnergy
- Local Office:
  - 111 ALMADEN BLVD
  - SAN JOSE CA 95113
- Neighborhood Payment Center:
  - http://www.pge.com/mypaycenter
- 1-877-704-8470
  - 24 Hours per day, 7 days per week

Our records indicate that your account has an overdue balance. To avoid disconnection of your utility service, please pay the past due amount of $1,258.46 on or before 12/14/2016. For assistance or to make a payment, please contact Customer Service at 1-800-743-5000 or visit a local office. We are available to help you. You may also be eligible for financial assistance and income-qualified energy assistance programs.

Please see important customer information on the back of this notice.

Your bill includes a past due balance of $XXX.XX. Service Provider past due charges are $XXX.XX. PG&E past due charges are $XXX.XX. To avoid disconnection of your utility service, please pay $XXX.XX on or before MM/DD/YYYY. For assistance or to make a payment, please call customer service at 1-800-743-5000.

Date: 11/14
Amount Due: $1,258.46
Amount Enclosed: $0

Do Not Mail Payment

To make a payment, visit your local office, Neighborhood Payment Center or pay by phone (1-877-704-8470).

Printed with Water Based Inks on SFI certified paper
Your Account is Past Due

Please pay $1,258.46 by 12/14 to avoid service termination.

Account Summary
PG&E Charges Past Due (Please Pay by 12/14) $1,258.46
Service Provider Charges Past Due 0.00
Current PG&E Charges 0.00
Current Service Provider Charges 0.00
Total Account Balance $1,258.46

Ways To Pay:

Do Not Mail Payment
www.pge.com/MyEnergy
Local Office:
111 ALMADEN BLVD
SAN JOSE CA 95113
1-877-704-8470
24 Hours per day, 7 days per week
Neighborhood Payment Center:
http://www.pge.com/mypaycenter

Your bill includes a past due balance of $XXX.XX. Service Provider past due charges are $XXX.XX. PG&E past due charges are $XXX.XX. To avoid disconnection of your utility service, please pay $XXX.XX on or before MM/DD/YYYY. For assistance or to make a payment, please call customer service at 1-800-743-5000.

Please see important customer information on the back of this notice.

DO NOT MAIL
AT&T
Albion Power Company
Alcantar & Kahl LLP
Anderson & Poole
Atlas ReFuel
BART
Barkovich & Yap, Inc.
Braun Blaising Smith Wynne P.C.
CalCom Solar
California Cotton Ginners & Growers Assn
California Energy Commission
California Public Utilities Commission
California State Association of Counties
Calpine
Casner, Steve
Cenergy Power
Center for Biological Diversity
City of Palo Alto
City of San Jose
Clean Power Research
Coast Economic Consulting
Commercial Energy
County of Tehama - Department of Public Works
Crossborder Energy
Crown Road Energy, LLC
Davis Wright Tremaine LLP
Day Carter Murphy
Dept of General Services
Don Pickett & Associates, Inc.
Douglass & Liddell
Downey & Brand
Ellison Schneider & Harris LLP
Energy Management Service
Evaluation + Strategy for Social Innovation
GenOn Energy, Inc.
Goodin, MacBride, Squeri, Schlotz & Ritchie
Green Charge Networks
Green Power Institute
Hanna & Morton
ICF
International Power Technology
Intestate Gas Services, Inc.
Kent Group
Ken Bohn Consulting
Keyes & Fox LLP
Leviton Manufacturing Co., Inc.
Linde
Los Angeles County Integrated Waste Management Task Force
Los Angeles Dept of Water & Power
MRW & Associates
Manatt Phelps Phillips
Marin Energy Authority
McKenzie & Associates
Modesto Irrigation District
Morgan Stanley
NLine Energy, Inc.
NRG Solar
Office of Ratepayer Advocates
OnGrid Solar
Pacific Gas and Electric Company
Pioneer Community Energy
Praxair
Regulatory & Cogeneration Service, Inc.
SCD Energy Solutions
SCE
SDG&E and SoCalGas
SPURR
San Francisco Water Power and Sewer
Seattle City Light
Sempra Utilities
Southern California Edison Company
Southern California Gas Company
Spark Energy
Sun Light & Power
Sunshine Design
Tecogen, Inc.
TerraVerde Renewable Partners
Tiger Natural Gas, Inc.
TransCanada
Troutman Sanders LLP
Utility Cost Management
Utility Power Solutions
Utility Specialists
Verizon
Water and Energy Consulting
Wellhead Electric Company
Western Manufactured Housing Communities Association (WMA)
Yep Energy