

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



August 15, 2017

Advice Letter 3828-G

Erik Jacobson
Director, Regulatory Relations
Pacific Gas and Electric Company
77 Beale Street, Mail Code B10C
P.O. Box 770000
San Francisco, CA 94177

**SUBJECT: Gas Customers One-Time Bill Credit Plan in Compliance with
D.15-04-024 and Resolution G-3512**

Dear Mr. Jacobson:

Advice Letter 3828-G is effective as of May 3, 2017.

Sincerely,

A handwritten signature in cursive script that reads "Edward Randolph".

Edward Randolph
Director, Energy Division



Erik Jacobson
Director
Regulatory Relations

Pacific Gas and Electric Company
77 Beale St., Mail Code B10C
P.O. Box 770000
San Francisco, CA 94177

Fax: 415-973-1448

April 3, 2017

Advice 3828-G

(Pacific Gas and Electric Company ID U 39 G)

Public Utilities Commission of the State of California

Subject: PG&E Gas Customers One-Time Bill Credit Plan in Compliance with Decision 15-04-024 and Resolution G-3512

Pacific Gas and Electric Company (PG&E) hereby submits this advice letter to present its final report regarding the implementation Gas One-Time Bill Credit Plan (Bill Credit Plan) pursuant to Decision (D.) 15-04-024 and Resolution G-3512 and its proposal for the disposition of the undistributed amounts.

Purpose

This filing complies with Paragraph 8 of the Bill Credit Plan approved by Resolution 3512-G issued January 28, 2016. The Resolution requires PG&E to submit a final report regarding the implementation of the One-Time Bill Credit and a Tier 2 Advice letter proposing a method of truing up any difference between the sum of the Bill Credits provided to customers and the required \$400 million total credit.

Background

On January 28, 2016, the Commission issued Resolution G-3512 describing how the required \$400 million bill credit should be allocated between core and noncore customers and other aspect of the bill credit process. On February 4, 2016, PG&E submitted Advice 3597-G-B presenting a Bill Credit Plan that conformed to the Resolution's requirements.

As required by Paragraph 8 of the Bill Credit Plan, attached to this Advice is PG&E's Final Report on Gas One-Time Bill Credit. A preliminary report was provided to the Director of the Commission's Energy Division on August 30, 2016.

Proposal for Returning the Unallocated Portion of the Total Bill Credit

As described in the attached Final Report, the Bill Credit Plan provided for a 1% contingency (\$4 million) in the allocation to customers to provide funds for customers

who might have questioned the amount of their credits. However, only \$13,307 of the contingency amount was used to correct credit amounts. In addition, due to the rounding in the preparation of individual bill credits using a five digit rate multiplied by the total of all customers' throughput, the total rounding difference in the bill credit computations exceeded the target amount by \$2,585. The remaining contingency amount is \$3,984,108. PG&E proposes that this amount be allocated between core and noncore customers on the same basis used to allocate the \$396 million targeted amount -- \$1,932,292 to core and \$2,051,816 to noncore -- and that these amounts be credited to the Core Fixed Cost Account (CFCA) - Core Cost Subaccount and Noncore Customer Class Charge Account (NCA) -- Noncore Subaccount, respectively, and returned to customers in the next Annual Gas True-up (AGT) filing.

In addition to the unused contingency, 44,695 customers terminated their service between the time period used as the basis for allocating the credit between classes and computing the credit rates and June 2016 when the credits were processed. Had this difference been known, the allocation between classes would not have changed but the credit rate for core and noncore customers would have been slightly higher. PG&E proposes that the credit amounts associated with customers who terminated service be credited to the class they were associated with. Similar to the treatment of the remaining contingency, amounts would be credited to the CFCA - Core Cost Subaccount -- \$1,323,996 -- and NCA -- Noncore Subaccount -- \$28,849 -- and returned to customers through the next AGT.

Protests

Anyone wishing to protest this filing may do so by letter sent via U.S. mail, facsimile or E-mail, no later than April 24, 2017, which is 21 days¹ after the date of this filing. Protests must be submitted to:

CPUC Energy Division
ED Tariff Unit
505 Van Ness Avenue, 4th Floor
San Francisco, California 94102

Facsimile: (415) 703-2200
E-mail: EDTariffUnit@cpuc.ca.gov

Copies of protests also should be mailed to the attention of the Director, Energy Division, Room 4004, at the address shown above.

¹ The 20-day protest period concludes on a weekend, therefore, PG&E is moving this date to the following business day.

The protest shall also be sent to PG&E either via E-mail or U.S. mail (and by facsimile, if possible) at the address shown below on the same date it is mailed or delivered to the Commission:

Erik Jacobson
Director, Regulatory Relations
c/o Megan Lawson
Pacific Gas and Electric Company
77 Beale Street, Mail Code B10C
P.O. Box 770000
San Francisco, California 94177

Facsimile: (415) 973-1448
E-mail: PGETariffs@pge.com

Any person (including individuals, groups, or organizations) may protest or respond to an advice letter (General Order 96-B, Section 7.4). The protest shall contain the following information: specification of the advice letter protested; grounds for the protest; supporting factual information or legal argument; name, telephone number, postal address, and (where appropriate) e-mail address of the protestant; and statement that the protest was sent to the utility no later than the day on which the protest was submitted to the reviewing Industry Division (General Order 96-B, Section 3.11).

Effective Date

PG&E requests that this Tier 2 advice filing become effective on May 3, 2017, which is 30 days after the date of filing.

Notice

In accordance with General Order 96-B, Section IV, a copy of this advice letter is being sent electronically and via U.S. mail to parties shown on the attached list and the parties on the service lists for A.13-12-012, I.12-01-007, I.11-02-016, I.11-11-009, A.12-11-009, I.13-03-007, and R.11-02-019. Address changes to the General Order 96-B service list should be directed to PG&E at email address PGETariffs@pge.com. For changes to any other service list, please contact the Commission's Process Office at (415) 703-2021 or at Process_Office@cpuc.ca.gov. Send all electronic approvals to PGETariffs@pge.com. Advice letter filings can also be accessed electronically at: <http://www.pge.com/tariffs/>.

/S/

Erik Jacobson
Director, Regulatory Relations

Attachments

Attachment 1 – Pacific Gas and Electric Company Final Report on Gas One-Time Bill Credit

Attachment 2 – Summary of CPUC Mandated One-Time Bill Credit

cc:

Eugene Cadenasso, Energy Division

Nathaniel Skinner, Office of Ratepayer Advocates (ORA)

Sam Chant, OLAM

Ted Keller, Wonderful Pistachios & Almonds, LLC

John Larrea, California League of Food Processors (CLFP) and Agricultural Energy Consumers Association (AECA)

Ken Bohn and Lori Nalley, Tiger Natural Gas

Anthony Cusati, III, Interstate Gas Supply (IGS) Energy

Michael Rochman, School Project for Utility Rate Reduction (SPURR)

Leah E. Capritta and Billi Joel Lupton, United Energy Trading (UET)

Michael B. Day, Commercial Energy of California

Stephanie C. Kueffner and Bob Blake, XOOM Energy

Evelyn Kahl and Katy Morsony, Indicated Shippers

C. Susie Berlin, Northern California Generation Coalition (NCGC)

Service Lists for A.13-12-012, I.12-01-007, I.11-02-016, I.11-11-009, A.12-11-009 (and I.13-03-007), and R.11-02-019.

PG&E GO 96-B

CALIFORNIA PUBLIC UTILITIES COMMISSION

ADVICE LETTER FILING SUMMARY ENERGY UTILITY

MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No. **Pacific Gas and Electric Company (ID U39 G)**

Utility type:

ELC GAS
 PLC HEAT WATER

Contact Person: Yvonne Yang

Phone #: (415) 973-2094

E-mail: Yvonne.Yang@pge.com and PGETariffs@pge.com

EXPLANATION OF UTILITY TYPE

ELC = Electric GAS = Gas
PLC = Pipeline HEAT = Heat WATER = Water

(Date Filed/ Received Stamp by CPUC)

Advice Letter (AL) #: **3828-G**

Tier: 2

Subject of AL: **PG&E Gas Customers One-Time Bill Credit Plan in Compliance with Decision 15-04-024 and Resolution G-3512**

Keywords (choose from CPUC listing): Compliance, Credit

AL filing type: Monthly Quarterly Annual One-Time Other _____

If AL filed in compliance with a Commission order, indicate relevant Decision/Resolution #: Decision 15-04-024 and Resolution G-3512

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL: No

Summarize differences between the AL and the prior withdrawn or rejected AL: N/A

Is AL requesting confidential treatment? If so, what information is the utility seeking confidential treatment for: No

Confidential information will be made available to those who have executed a nondisclosure agreement: N/A

Name(s) and contact information of the person(s) who will provide the nondisclosure agreement and access to the confidential information: _____

Resolution Required? Yes No

Requested effective date: May 3, 2017

No. of tariff sheets: N/A

Estimated system annual revenue effect (%): N/A

Estimated system average rate effect (%): N/A

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected: N/A

Service affected and changes proposed: N/A

Pending advice letters that revise the same tariff sheets: N/A

Protests, dispositions, and all other correspondence regarding this AL are due no later than 21 days¹ after the date of this filing, unless otherwise authorized by the Commission, and shall be sent to:

California Public Utilities Commission

Energy Division

EDTariffUnit

505 Van Ness Ave., 4th Flr.

San Francisco, CA 94102

E-mail: EDTariffUnit@cpuc.ca.gov

Pacific Gas and Electric Company

Attn: Erik Jacobson

Director, Regulatory Relations

c/o Megan Lawson

77 Beale Street, Mail Code B10C

P.O. Box 770000

San Francisco, CA 94177

E-mail: PGETariffs@pge.com

¹ The 20-day protest period concludes on a weekend, therefore, PG&E is moving this date to the following business day.

Attachment 1

**Pacific Gas and Electric Company Final Report on Gas
One-Time Bill Credit**

Attachment 1**PACIFIC GAS AND ELECTRIC COMPANY
FINAL REPORT ON GAS ONE-TIME BILL CREDIT**

This report is submitted to the California Public Utilities Commission pursuant to Paragraph 8 of the Gas One-Time Bill Credit Plan approved through Advice 3597-G-B pursuant to Resolution G-3512. PG&E submitted an initial report to the Director of the Commission's Energy Division on August 30, 2016. This report updates the data provided previously and identifies the amounts which may be subject to escheatment to the State of California and other states and the amounts which should be credited to gas customers through various ratemaking mechanisms. In accordance with the Bill Credit Plan, PG&E has distributed bill credits, or prepared checks for the bill credits, to its gas customers totaling \$394.663 million as of March 8, 2017.

Based on the recorded bill data for PG&E's customers with open accounts as of January 31, 2016, PG&E identified 4.117 million core customers, six wholesale customers and 1,070 noncore customers whose throughput volumes were used to determine the core/noncore allocation of the credit and the credit rate to be applied to eligible volumes (throughput billed for core customers in December 2015 and January 2016 billing cycles and for noncore customers in the February 2015 through January 2016 billing cycles).

PG&E processed the bill credits during the June billing month. The attached table provides a summary of the amounts credited to customers pursuant to the Bill Credit Plan. PG&E received fewer than 50 inquiries that required review of a customer's account status and eligibility for the credit. As appropriate, PG&E reissued checks where customers had name changes and adjusted credits for those customers who had changed account numbers or service addresses between January and June 2016. The bill credit amounts for 21 customers were recomputed.

Between the issuance of the January 2016 bills (i.e. the end of the period to identify eligible throughput) and the June billing cycle when the credits were provided, approximately 44,700 customers' accounts were closed. (See lines 5 and 13 of the summary table.) The bill credit amount that had been associated with these accounts is approximately \$1.352 million. Paragraph 6 of the Bill Credit Plan provided customers six months to contact PG&E to review the status of their bill credits.

A \$4 million contingency amount was set aside for purposes of computing the core and noncore bill credit rates. Of this contingency, \$13.3 thousand was used for the recomputed credits and \$2.6 thousand was consumed by the sum of the rounding differences attributable to using bill credit rates computed to five figures and applied to average monthly throughput of over 900 million therms. (See lines 19 and 20 of the summary table.)

Since the six month period for customers to request a review of their credit amounts has passed, the amounts of unused contingency and credits that were not awarded due to closed accounts should be final. PG&E proposes that these amounts be returned to customers as follows:

- 1) The amounts related to closed core and noncore accounts would have otherwise been distributed to the other core and noncore customers, respectively. Thus core customers should receive the benefit of \$1,323,996.04 as a one-time credit to the Core Fixed Cost Account (CFCA) - Core Cost Subaccount and noncore customers should receive the benefit of a one-time credit of \$28,849.10 to the Noncore Customer Class Charge Account (NCA) – Noncore Subaccount.
- 2) The unused portion of the contingency should be allocated between core customers and noncore customers in the same proportion as the original allocation – 48.5% core / 51.5% noncore. Thus core customers should receive the benefit of \$1,932,292.43 as a one-time credit to the CFCA – Core Cost Subaccount and noncore customers should receive the benefit of a one-time credit of \$2,051,815.68 to the NCA – Noncore Subaccount.

As of March 8, there were approximately 13,900 checks still outstanding with a cumulative credit balance of \$1.241 million. As indicated in Paragraph 7 of the Bill Credit Plan, checks which remain uncashed after twelve months will be subject to the state escheatment process.

Attachment 2

Summary of CPUC Mandated One-Time Bill Credit

PACIFIC GAS AND ELECTRIC COMPANY

Summary of CPUC Mandated One-Time Bill Credit

Line	Description	Number	Amount
1	Core		
2	Check	207,997	24,041,104.57
3	On bill credit	3,864,094	164,433,925.78
4	Sub-Total	4,072,091	188,475,030.35
5	Inactive accounts	44,694	1,323,996.04
6	Core Total	4,116,785	189,799,026.39
7	Wholesale		
8	Check	6	2,235,538.40
9	Noncore		
10	Check and wire transfer	1,062	203,931,155.50
11	On bill credit	7	21,322.50
12	Sub-Total	1,069	203,952,478
13	Inactive accounts	1	28,849.10
14	Noncore Total	1,070	203,981,327.10
15	Total Bill Credits Computed	4,117,861	396,015,891.89
16	Target Bill Credit Amount		400,000,000.00
17	Remaining Contingency		3,984,108.11
18	Use of Contingency (included in amounts above)		
19	Rate design rounding		2,584.93
20	Escalated Inquiries	21	13,306.96
21	Total		15,891.89

**PG&E Gas and Electric
Advice Filing List
General Order 96-B, Section IV**

AT&T	Division of Ratepayer Advocates	Office of Ratepayer Advocates, Electricity Planning and Policy B
Albion Power Company	Don Pickett & Associates, Inc.	OnGrid Solar
Alcantar & Kahl LLP	Douglass & Liddell	Pacific Gas and Electric Company
Anderson & Poole	Downey & Brand	Praxair
Atlas ReFuel	Ellison Schneider & Harris LLP	Regulatory & Cogeneration Service, Inc.
BART	Evaluation + Strategy for Social Innovation	SCD Energy Solutions
Barkovich & Yap, Inc.	G. A. Krause & Assoc.	SCE
Bartle Wells Associates	GenOn Energy Inc.	SDG&E and SoCalGas
Braun Blaising McLaughlin & Smith, P.C.	GenOn Energy, Inc.	SPURR
Braun Blaising McLaughlin, P.C.	Goodin, MacBride, Squeri, Schlotz & Ritchie	San Francisco Water Power and Sewer
CENERGY POWER	Green Charge Networks	Seattle City Light
CPUC	Green Power Institute	Sempra Energy (Socal Gas)
CalCom Solar	Hanna & Morton	Sempra Utilities
California Cotton Ginners & Growers Assn	ICF	SoCalGas
California Energy Commission	International Power Technology	Southern California Edison Company
California Public Utilities Commission	Intestate Gas Services, Inc.	Southern California Gas Company (SoCalGas)
California State Association of Counties	Kelly Group	Spark Energy
Calpine	Ken Bohn Consulting	Sun Light & Power
Casner, Steve	Leviton Manufacturing Co., Inc.	Sunshine Design
Center for Biological Diversity	Linde	Tecogen, Inc.
City of Palo Alto	Los Angeles County Integrated Waste Management Task Force	TerraVerde Renewable Partners
City of San Jose	Los Angeles Dept of Water & Power	TerraVerde Renewable Partners, LLC
Clean Power	MRW & Associates	Tiger Natural Gas, Inc.
Clean Power Research	Manatt Phelps Phillips	TransCanada
Coast Economic Consulting	Marin Energy Authority	Troutman Sanders LLP
Commercial Energy	McKenna Long & Aldridge LLP	Utility Cost Management
Cool Earth Solar, Inc.	McKenzie & Associates	Utility Power Solutions
County of Tehama - Department of Public Works	Modesto Irrigation District	Utility Specialists
Crossborder Energy	Morgan Stanley	Verizon
Crown Road Energy, LLC	NLine Energy, Inc.	Water and Energy Consulting
Davis Wright Tremaine LLP	NRG Solar	Wellhead Electric Company
Day Carter Murphy	Nexant, Inc.	Western Manufactured Housing Communities Association (WMA)
Defense Energy Support Center	ORA	YEP Energy
Dept of General Services	Office of Ratepayer Advocates	Yelp Energy