PUBLIC UTILITIES COMMISSION 505 Van Ness Avenue San Francisco CA 94102-3298



## Pacific Gas & Electric Company GAS (Corp ID 39) Status of Advice Letter 4758G/6951E As of June 27, 2023

Subject: Update to Back of Bill Sample Form to Reflect High Usage Definition Removal in

Compliance with Ordering Paragraph 3 of D.21-03-003 and Expanded Description of

Fixed Recovery Bond Charge/Credit

Division Assigned: Energy

Date Filed: 05-25-2023

Date to Calendar: 06-02-2023

Authorizing Documents: D2103003

Authorizing Documents: D2105015

Disposition: Accepted

Effective Date: 05-25-2023

Resolution Required: No

Resolution Number: None

Commission Meeting Date: None

**CPUC Contact Information:** 

edtariffunit@cpuc.ca.gov

AL Certificate Contact Information:

Stuart Rubio 415-973-4587

PGETariffs@pge.com

## PUBLIC UTILITIES COMMISSION 505 Van Ness Avenue San Francisco CA 94102-3298



To: Energy Company Filing Advice Letter

From: Energy Division PAL Coordinator

Subject: Your Advice Letter Filing

The Energy Division of the California Public Utilities Commission has processed your recent Advice Letter (AL) filing and is returning an AL status certificate for your records.

The AL status certificate indicates:

Advice Letter Number
Name of Filer
CPUC Corporate ID number of Filer
Subject of Filing
Date Filed
Disposition of Filing (Accepted, Rejected, Withdrawn, etc.)
Effective Date of Filing
Other Miscellaneous Information (e.g., Resolution, if applicable, etc.)

The Energy Division has made no changes to your copy of the Advice Letter Filing; please review your Advice Letter Filing with the information contained in the AL status certificate, and update your Advice Letter and tariff records accordingly.

All inquiries to the California Public Utilities Commission on the status of your Advice Letter Filing will be answered by Energy Division staff based on the information contained in the Energy Division's PAL database from which the AL status certificate is generated. If you have any questions on this matter please contact the:

Energy Division's Tariff Unit by e-mail to edtariffunit@cpuc.ca.gov

Sidney Bob Dietz II Director Regulatory Relations Pacific Gas and Electric Company 300 Lakeside Drive Oakland, CA 94612

May 25, 2023

## Advice 4758-G/6951-E

(Pacific Gas and Electric Company ID U 39 M)

Public Utilities Commission of the State of California

**Subject:** Update to Back of Bill Sample Form to Reflect High Usage Definition

Removal in Compliance with Ordering Paragraph 3 of D.21-03-003 and Expanded Description of Fixed Recovery Bond Charge/Credit in

Compliance with Ordering Paragraph 41 of D.21-05-015

## **Purpose**

Pursuant to Ordering Paragraph (OP) 3 of the California Public Utility Commission's (CPUC or Commission) Decision (D.) 21-03-003, Pacific Gas and Electric Company (PG&E) submits this Tier 1 advice letter to update Back of Bill Sample Form to reflect the removal of the High Usage section from customer's monthly bills. In addition, to make use of the additional space on the back of customers' bills resulting from this removal, the Recovery Bond Charge/Credit section has been expanded to update the truncated version of the definition submitted in Advice 4615-G/6610-E to the full description as described in D.21-05-015.<sup>1</sup>

## **Background**

On April 23, 2021, the Commission issued D.21-04-030, finding that \$7.5 billion of PG&E's 2017 catastrophic wildfire costs and expenses are Stress Test Costs that may be financed through issuance of Recovery Bonds. Subsequently, on May 11, 2021, the Commission issued D.21-05-015, the Financing Order approving PG&E's application for authorization to issue the Recovery Bonds. OP 41 of D.21-05-015 directed PG&E to show the charges and credits on customers' monthly bills and provide descriptions on the back of customer bills. OP 41 provided PG&E with the discretion to either place the description directly on the bill itself or at a uniform resource locator (URL) address on the bill to a PG&E website. In compliance, PG&E implemented the new charges and credits and added a section titled "Recovery Bond Charge/Credit" on the back of customer bills via Advice 4615-G/6610-E and Advice 4615-G-A/6610-E-A, effective June 1, 2022. Due

<sup>&</sup>lt;sup>1</sup> The Recovery Bond Charge and Recovery Bond Credit were first implemented in June 2022 pursuant to Ordering Paragraph 41 of D.21-05-015.

<sup>&</sup>lt;sup>2</sup> Advice 4615-G/6610-E was submitted on May 31, 2022, and supplemented on June 30, 2022. Advice 4615-G/6610-E and Supplemental Advice 4615-E-A/6610-E-A were approved by the Commission on July 12, 2022.

to space limitations, PG&E placed the full description of the new charge and credit on a PG&E website and provided a truncated version of the description on the customer monthly bill which included the URL for customers to see the full definition on our website.

On October 21, 2022, PG&E filed Advice 6745-E to eliminate its High Usage Surcharge (HUS) rate, applicable to residential usage in excess of 400 percent of a customer's baseline allowance on certain tiered rate schedules pursuant to D.21-03-003 in A.19-09-014. Energy Division approved Advice 6745-E on November 21, 2022. Per Advice 6745-E, the elimination of the HUS would take place in two steps. In the first step, PG&E would retain the three-tier rate structure on its tariffs and on customer bills but make value changes to the rates so that the Tier 2 and HUS rates are equal to each other. Mathematically, this is equivalent to eliminating the HUS tier and rate. These changes to the Tier 2 and HUS rate values were implemented on January 1, 2023.<sup>3</sup>

As described in Advice 6745-E, to minimize customer confusion, on January 1, 2023, PG&E also modified its customer bill presentment to remove all mentions of the HUS tier and rate, instead referring to usage in excess of 400 percent of baseline as "Tier 2 Usage Continued." This included removing the "High Usage" section from the back of the bills of residential customers' bills on tiered Schedule E-1. However, in doing so, PG&E inadvertently did not submit for approval revised language on its Residential Back of Bill Form. This advice letter remedies that, providing clean and red-lined versions of the changed language (i.e., with the "High Usage" section deleted).

As a result of eliminating the High Usage section from the Residential Back of Bill, PG&E was able to expand the description in the Recovery Bond Charge/Credit section to provide to full description as described in D.21-05-015.<sup>4</sup> PG&E implemented this expanded description on April 11, 2023. To be consistent, PG&E also implemented this identical expanded description on its Non-Residential Back of Bill. However, in this instance also, PG&E did not submit for approval the modified Recovery Bond Charge/Credit section language on its Back of Bill Forms. This advice letter remedies that, as well.

The updates to the Back of Bill Residential and Non-Residential Forms are outlined in the following Tariff Revisions section.

<sup>&</sup>lt;sup>3</sup> In the second step, to be implemented later, PG&E will make structural changes to its billing system to replace the current three-tier rate structure (in its tariffs and on customer bills) with a two-tier structure.

<sup>&</sup>lt;sup>4</sup> D.21-05-015, p.55.

## **Tariff Revisions**

Back of Bill – (Gas and Electric [G&E] Form "Back of Bill") –

- From Residential Back of Bill Form, remove the following High Usage definition:
  - High Usage: An increased price per KWh whenever electricity usage exceeds four times the Baseline Allowance (Tier 1) in a billing period. This charge does not apply to Time-of-use rate plans.
- From both Residential and Non-Residential Bill Forms, remove the abbreviated Fixed Recovery Bond Charge/Credit description:
  - Recovery Bond Charge/Credit: Your bill for electric service includes a charge that has been approved by the CPUC to repay bonds issued for certain costs related to catastrophic wildfires. Separately, a PG&E trust provides a customer credit equal to the charge for customers. Visit www.pge.com/billexplanation for additional details on charge item.
- From both Residential and Non-Residential Bill Forms, replace the removed, abbreviated, Fixed Recovery Bond Charge/Credit description with a more complete description, as follows<sup>5</sup>:
  - Recovery Bond Charge/Credit: Your bill for electric service includes a charge that has been approved by the CPUC to repay bonds issued for certain costs related to catastrophic wildfires. The Recovery Bond Charge (RBC) rate is currently \$[##] per kWh. PG&E has also contributed certain amounts to a trust fund Credit). The right to recover the RBC has been transferred to one or more Special Purpose Entities that issued the bonds and does not belong to PG&E. PG&E is collecting that portion of the RBC on behalf of the Special Purpose Entities.

## **Protests**

Anyone wishing to protest this submittal may do so by letter sent electronically via E-mail, no later than June 14, 2023, which is 20 days after the date of this submittal. Protests must be submitted to:

> **CPUC Energy Division ED Tariff Unit** E-mail: EDTariffUnit@cpuc.ca.gov

<sup>&</sup>lt;sup>5</sup> At the time of this Advice Letter, the RBC and Recovery Bond Credit were each \$0.00798 per kWh. These values are subject to change pursuant to the true up mechanism process adopted in D.21-05-015. The Back of Bill submitted with this advice letter is for illustrative purposes and submitted with [##} in place of values.

The protest shall also be electronically sent to PG&E via E-mail at the address shown below on the same date it is electronically delivered to the Commission:

Sidney Bob Dietz II Director, Regulatory Relations c/o Megan Lawson E-mail: PGETariffs@pge.com

Any person (including individuals, groups, or organizations) may protest or respond to an advice letter (General Order 96-B, Section 7.4). The protest shall contain the following information: specification of the advice letter protested; grounds for the protest; supporting factual information or legal argument; name and e-mail address of the protestant; and statement that the protest was sent to the utility no later than the day on which the protest was submitted to the reviewing Industry Division (General Order 96-B, Section 3.11).

## **Effective Date**

Pursuant to General Order (GO) 96-B, Rule 5.1, and OP 3 of D.21-03-003 and OP 41 of D.21-05-015, this advice letter is submitted with a Tier 1 designation. PG&E requests that this Tier 1 advice submittal become effective upon date of submittal, which is May 25, 2023.

## **Notice**

In accordance with General Order 96-B, Section IV, a copy of this advice letter is being sent electronically to parties shown on the attached list and the parties on the service list for A.19-09-014, A.20-04-023 and A.21-01-004. Address changes to the General Order 96-B service list should be directed to PG&E at email address PGETariffs@pge.com. For changes to any other service list, please contact the Commission's Process Office at (415) 703-2021 or at Process\_Office@cpuc.ca.gov. Send all electronic approvals to PGETariffs@pge.com. Advice letter submittals can also be accessed electronically at: http://www.pge.com/tariffs/.

/S/

Sidney Bob Dietz II Director, Regulatory Relations CPUC Communications

Attachments

CC:

Attachment 1: Clean Forms
Attachment 2: Redlines





# California Public Utilities Commission

# ADVICE LETTER



LINLINGTOTILIT	CAU			
MUST BE COMPLETED BY UTI	ILITY (Attach additional pages as needed)			
Company name/CPUC Utility No.: Pacific Gas at	nd Electric Company (U 39 M)			
Utility type:  LEC LEGAS WATER  PLC HEAT	Contact Person: Stuart Rubio Phone #: 415-973-4587 E-mail: PGETariffs@pge.com E-mail Disposition Notice to: stuart.rubio@pge.com			
EXPLANATION OF UTILITY TYPE  ELC = Electric GA\$ = Ga\$ WATER = Water  PLC = Pipeline HEAT = Heat	(Date Submitted / Received Stamp by CPUC)			
Advice Letter (AL) #: 4758-G/6951-E	Tier Designation: 1			
Ordering Paragraph 3 of D.21-03-06 in Compliance with Ordering Parag	•			
Keywords (choose from CPUC listing): Complian AL Type: Monthly Quarterly Annual				
If AL submitted in compliance with a Commission order, indicate relevant Decision/Resolution #: D.21-03-003 and D.21-05-015				
Does AL replace a withdrawn or rejected AL? I	f so, identify the prior AL: $_{ m No}$			
Summarize differences between the AL and the prior withdrawn or rejected AL: $\mathrm{N/A}$				
Confidential treatment requested? Yes Vo				
If yes, specification of confidential information:  Confidential information will be made available to appropriate parties who execute a nondisclosure agreement. Name and contact information to request nondisclosure agreement/ access to confidential information:				
Resolution required? Yes V No				
Requested effective date: 5/25/23	No. of tariff sheets: 6			
Estimated system annual revenue effect (%): N	J/A			
Estimated system average rate effect (%): $N/A$	1			
When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).				
Tariff schedules affected: see attachment 1				
Service affected and changes proposed $^{1:}N/A$	Α			
Pending advice letters that revise the same tar	iff sheets: $_{ m N/A}$			

Protests and correspondence regarding this AL are to be sent via email and are due no later than 20 days after the date of this submittal, unless otherwise authorized by the Commission, and shall be sent to:

California Public Utilities Commission Energy Division Tariff Unit Email: EDTariffUnit@cpuc.ca.gov Contact Name: Sidney Bob Dietz II. c/o Megan Lawson

Title: Director, Regulatory Relations

Utility/Entity Name: Pacific Gas and Electric Company

Telephone (xxx) xxx-xxxx: (415)973-2093

Facsimile (xxx) xxx-xxxx: Email: PGETariffs@pge.com

Contact Name:

Title:

Utility/Entity Name:

Telephone (xxx) xxx-xxxx: Facsimile (xxx) xxx-xxxx:

Email:

CPUC Energy Division Tariff Unit 505 Van Ness Avenue San Francisco, CA 94102

## Attachment 1 Advice 6951-E

Cal P.U.C. Sheet No.	Title of Sheet	Cancelling Cal P.U.C. Sheet No.
56094-E	Electric Sample Form BackofBill Energy Statement Back of Bill Sheet 1	53284-E
56095-E	ELECTRIC TABLE OF CONTENTS Sheet 1	55058-E
56096-E	ELECTRIC TABLE OF CONTENTS Sheet 33	55854-E

## Attachment 1 Advice 4758-G

Cal P.U.C. Sheet No.	Title of Sheet	Cancelling Cal P.U.C. Sheet No.
38624-G	Gas Sample Form No. BackofBill Energy Statement Central MailingBack of Bill Sheet 1	38553-G
38625-G	GAS TABLE OF CONTENTS Sheet 1	38550-G
38626-G	GAS TABLE OF CONTENTS Sheet 13	37939-G



Cal. P.U.C. Sheet No. Cal. P.U.C. Sheet No.

56094-E 53284-E

**Electric Sample Form BackofBill** 

Energy Statement -- Back of Bill

Sheet 1

Please Refer to Attached Sample Form





Account No: 1023456789-0 Statement Date: mm/dd/yyyy Due Date:

mm/dd/yyyy

## Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

## Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

Servicio al Cliente en Español (Spanish) 華語客戶服務 (Chinese)

1-800-660-6789 1-800-893-9555

1-800-298-8438

**Business Customer Service** 

Dịch vụ khách tiếng Việt (Vietnamese)

1-800-468-4743

#### Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting www.cpuc.ca.gov/complaints/.

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

#### Important definitions

City \_

Primary

Phone

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Tier 1/Baseline allowance: Some residential rates are given a Tier 1/Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1/Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage. Any usage over your baseline allowance will be charged at a higher price.

Wildfire Fund Charge: Charge on behalf of the State of California Department of Water Resources (DWR) to fund the California Wildfire Fund. For usage prior to October 1, 2020, this charge included costs related to the 2001 California energy crisis, also collected on behalf of the DWR. These charges belong to DWR, not PG&E.

Please do not mark in box. For system use only.

Power Charge Indifference Adjustment (PCIA): The PCIA is a charge to ensure that both PG&E customers and those who have left PG&E service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by PG&E on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources. Visit www.pge.com/cca.

Wildfire Hardening Charge: PG&E has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires, while reducing the total cost to its customers. Your bill for electric service includes a fixed recovery charge called the Wildfire Hardening Charge that has been approved by the CPUC to repay those bonds. The right to recover the Wildfire Hardening Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to PG&E PG&E is collecting the Wildfire Hardening Charge on behalf of the Special Purpose Entity. For details visit: www.pge.com/tariffs/assets/pdf/tariffbook/ELEC PRELIM JF.pdf.

Recovery Bond Charge/Credit: Your bill for electric service includes a charge that has been approved by the CPUC to repay bonds issued for certain costs related to catastrophic wildfires. The Recovery Bond Charge (RBC) rate is currently \$[##] per kWh. PG&E has also contributed certain amounts to a trust fund which is used to provide a customer credit equal to \$[##] per kWh (Recovery Bond Credit). The right to recover the RBC has been transferred to one or more Special Purpose Entities that issued the bonds and does not belong to PG&E. PG&E is collecting that portion of the RBC on behalf of the Special Purpose

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

See the table reflecting "Your Electric Charges Breakdown" on the

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2023 Pacific Gas and Electric Company. All rights reserved.

State \_\_\_\_\_ ZIP code \_\_\_\_\_

Update My Information (English Only)	Ways To
Please allow 1-2 billing cycles for changes to take effect	• Online via v
Account Number: 1023456789-0	• By mail: Se
Change my mailing address to:	provided.  • By debit ca

Primary

Email

#### Pay

- web or mobile at www.pge.com/waystopay
- end your payment along with this payment stub in the envelope
- rd, Visa, MasterCard, American Express, or Discover: Call 877-704-8470 at any time. (Our independent service provider charges a fee
- At a PG&E payment center or local office: To find a payment center or local office near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



Account No: 1023456789-0 Statement Date: Due Date:

mm/dd/yyyy mm/dd/yyyy

## Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

## Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 **TTY 7-1-1**

Servicio al Cliente en Español (Spanish) 華語客戶服務 (Chinese)

1-800-660-6789 1-800-893-9555 Dịch vụ khách tiếng Việt (Vietnamese)

1-800-298-8438

**Business Customer Service** 

1-800-468-4743

### Rules and rates

You may be eligible for a lower rate. Find out about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting www.cpuc.ca.gov/complaints/.

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

#### Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Demand charge: Many non-residential rates include a demand charge. Demand is a measurement of the highest usage of electricity in any single fifteen (or sometimes five) minute period during a monthly billing cycle. Demand is measured in kilowatts (or kW). High demand is usually associated with equipment start-up. By spreading equipment start-ups over a longer period of time, you may be able to lower demand and reduce your demand charges

Time-of-use electric prices are higher every day during afternoons and evenings, and lower at other times of the day. Prices also change by season, with higher prices in the summer and lower prices in the winter.

Wildfire Fund Charge: Charge on behalf of the State of California Department of Water Resources (DWR) to fund the California Wildfire Fund. For usage prior to October 1, 2020, this charge included costs related to the 2001 California energy crisis, also collected on behalf of the DWR. These charges belong to DWR, not PG&E.

Power Charge Indifference Adjustment (PCIA): The PCIA is a charge to ensure that both PG&E customers and those who have left PG&E service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by PG&E on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources. Visit www.pge.com/cca.

Wildfire Hardening Charge: PG&E has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires, while reducing the total cost to its customers. Your bill for electric service includes a fixed recovery charge called the Wildfire Hardening Charge that has been approved by the CPUC to repay those bonds. The right to recover the Wildfire Hardening Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to PG&E PG&E is collecting the Wildfire Hardening Charge on behalf of the Special Purpose Entity. For details visit: www.pge.com/tariffs/assets/pdf/tariffbook/ELEC PRELIM JF.pdf.

Recovery Bond Charge/Credit: Your bill for electric service includes a charge that has been approved by the CPUC to repay bonds issued for certain costs related to catastrophic wildfires. The Recovery Bond Charge (RBC) rate is currently \$[##] per kWh. PG&E has also contributed certain amounts to a trust fund which is used to provide a customer credit equal to \$[##] per kWh (Recovery Bond Credit). The right to recover the RBC has been transferred to one or more Special Purpose Entities that issued the bonds and does not belong to PG&E. PG&E is collecting that portion of the RBC on behalf of the Special Purpose Entities.

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

See the table reflecting "Your Electric Charges Breakdown" on the

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2023 Pacific Gas and Electric Company. All rights reserved.

Please do not	mark in bo	x. For sys	tem use only
---------------	------------	------------	--------------

## Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number: 1023456789-0

Change my mailing address to:

Primary Phone

Primary

Email

#### Ways To Pay

- Online via web or mobile at www.pge.com/waystopay
- By mail: Send your payment along with this payment stub in the envelope provided.
- · By debit card, Visa, MasterCard, American Express, or Discover: Call 877-704-8470 at any time. (Our independent service provider charges a fee
- At a PG&E payment center or local office: To find a payment center or local office near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.

Cal. P.U.C. Sheet No. Cal. P.U.C. Sheet No.

56095-E 55058-E

**ELECTRIC TABLE OF CONTENTS** 

Sheet 1

## **TABLE OF CONTENTS**

SCHEDULE	TITLE OF SHEET	CAL P.U.C. SHEET NO.	
Title PageRate Schedules	52763,54828, 54443,52766,52767,5482	<b>56095</b> -E 9,52769,49654,52770-E	(T)
Preliminary Statements Preliminary Statements. Rules	52771,48064,54807,4172	3,49327,54830,54831-E 55059-E	
Rules		54833,54834-E	
Maps, Contracts and Deviations		37960-E	
Sample Forms		01,54835, 49303,49304,	<b>(T</b> )
	51241.54836.49307.5479	2.49309. <b>56096</b> .49311 <b>-</b> E	(1)

(Continued)

Advice 6951-E Issued by Submitted May 25, 2023

Decision Meredith Allen Effective
Vice President, Regulatory Affairs Resolution

Cal. P.U.C. Sheet No. Cal. P.U.C. Sheet No.

56096-E 55854-E

**ELECTRIC TABLE OF CONTENTS** 

Sheet 33

FORM	TITLE OF SHEET	CAL P.U.C. SHEET NO.	
	Sample Forms Experimental		
79-1122 79-1223	Agreement for Economic Development Incentive on Electric Service		
	Sample Forms Bills and Statements		
01-6630 61-4019 BackofBill	Energy Statement - Central Mailing	14320-E	(T)
	Sample Forms Credit Forms and Notices		
62-0401	Notice Form		
62-4042	Surety Bond / Bill Guaranty		
79-1041 79-1043	Notice of Bill Guarantee Termination		
	Sample Forms Collection Notices		
79-800	Discontinuance of Service Notice		
79-858	ID Theft Affidavit		
79-1025	Third Party Notification - Bill Insert		
79-1027 79-1028	Third-Party Notification Letter of Unpaid Charges (15-Days Notice)		
79-1028 79-1119	Tenant Rights Letter		

(Continued)

Advice 6951-E Issued by Submitted May 25, 2023

Decision Meredith Allen Effective
Vice President, Regulatory Affairs Resolution



Cal. P.U.C. Sheet No. Cal. P.U.C. Sheet No.

38624-G 38553-G

akland, California

Sheet 1

**Gas Sample Form No. BackofBill**Energy Statement -- Central Mailing--Back of Bill

Please Refer to Attached Sample Form





Account No: 1023456789-0 Statement Date: mm/dd/yyyy Due Date:

mm/dd/yyyy

## Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

## Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

Servicio al Cliente en Español (Spanish) 華語客戶服務 (Chinese)

1-800-660-6789

1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese)

1-800-298-8438

**Business Customer Service** 

1-800-468-4743

#### Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting www.cpuc.ca.gov/complaints/.

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

#### Important definitions

City

Primary

Phone

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Tier 1/Baseline allowance: Some residential rates are given a Tier 1/Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1/Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage. Any usage over your baseline allowance will be charged at a higher price.

Wildfire Fund Charge: Charge on behalf of the State of California Department of Water Resources (DWR) to fund the California Wildfire Fund. For usage prior to October 1, 2020, this charge included costs related to the 2001 California energy crisis, also collected on behalf of the DWR. These charges belong to DWR, not PG&E.

Please do not mark in box. For system use only.

Power Charge Indifference Adjustment (PCIA): The PCIA is a charge to ensure that both PG&E customers and those who have left PG&E service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by PG&E on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources. Visit www.pge.com/cca.

Wildfire Hardening Charge: PG&E has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires, while reducing the total cost to its customers. Your bill for electric service includes a fixed recovery charge called the Wildfire Hardening Charge that has been approved by the CPUC to repay those bonds. The right to recover the Wildfire Hardening Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to PG&E PG&E is collecting the Wildfire Hardening Charge on behalf of the Special Purpose Entity. For details visit: www.pge.com/tariffs/assets/pdf/tariffbook/ELEC PRELIM JF.pdf.

Recovery Bond Charge/Credit: Your bill for electric service includes a charge that has been approved by the CPUC to repay bonds issued for certain costs related to catastrophic wildfires. The Recovery Bond Charge (RBC) rate is currently \$[##] per kWh. PG&E has also contributed certain amounts to a trust fund which is used to provide a customer credit equal to \$[##] per kWh (Recovery Bond Credit). The right to recover the RBC has been transferred to one or more Special Purpose Entities that issued the bonds and does not belong to PG&E. PG&E is collecting that portion of the RBC on behalf of the Special Purpose

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

See the table reflecting "Your Electric Charges Breakdown" on the

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2023 Pacific Gas and Electric Company. All rights reserved.

State \_\_\_\_ ZIP code \_\_\_\_

Please allow 1-2 billing cycles for changes to take effect Account Number: 1023456789-0	Jpdate My Information (English Only)	
	Please allow 1-2 billing cycles for changes to take effect	
Assessed to the State of Advanced to	Account Number: 1023456789-0	
nange my mailing address to:	Change my mailing address to:	

Primary

Email

#### s To Pav

- e via web or mobile at www.pge.com/waystopay
- ail: Send your payment along with this payment stub in the envelope
- bit card, Visa, MasterCard, American Express, or Discover: Call '04-8470 at any time. (Our independent service provider charges a fee
- At a PG&E payment center or local office: To find a payment center or local office near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



Account No: 1023456789-0 Statement Date: Due Date:

mm/dd/yyyy mm/dd/yyyy

## Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

## Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 **TTY 7-1-1**

Servicio al Cliente en Español (Spanish) 華語客戶服務 (Chinese)

1-800-660-6789 1-800-893-9555 Dịch vụ khách tiếng Việt (Vietnamese)

1-800-298-8438

**Business Customer Service** 

1-800-468-4743

### Rules and rates

You may be eligible for a lower rate. Find out about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting www.cpuc.ca.gov/complaints/.

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

#### Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Demand charge: Many non-residential rates include a demand charge. Demand is a measurement of the highest usage of electricity in any single fifteen (or sometimes five) minute period during a monthly billing cycle. Demand is measured in kilowatts (or kW). High demand is usually associated with equipment start-up. By spreading equipment start-ups over a longer period of time, you may be able to lower demand and reduce your demand charges

Time-of-use electric prices are higher every day during afternoons and evenings, and lower at other times of the day. Prices also change by season, with higher prices in the summer and lower prices in the winter.

Wildfire Fund Charge: Charge on behalf of the State of California Department of Water Resources (DWR) to fund the California Wildfire Fund. For usage prior to October 1, 2020, this charge included costs related to the 2001 California energy crisis, also collected on behalf of the DWR. These charges belong to DWR, not PG&E.

Power Charge Indifference Adjustment (PCIA): The PCIA is a charge to ensure that both PG&E customers and those who have left PG&E service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by PG&E on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources. Visit www.pge.com/cca.

Wildfire Hardening Charge: PG&E has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires, while reducing the total cost to its customers. Your bill for electric service includes a fixed recovery charge called the Wildfire Hardening Charge that has been approved by the CPUC to repay those bonds. The right to recover the Wildfire Hardening Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to PG&E PG&E is collecting the Wildfire Hardening Charge on behalf of the Special Purpose Entity. For details visit: www.pge.com/tariffs/assets/pdf/tariffbook/ELEC PRELIM JF.pdf.

Recovery Bond Charge/Credit: Your bill for electric service includes a charge that has been approved by the CPUC to repay bonds issued for certain costs related to catastrophic wildfires. The Recovery Bond Charge (RBC) rate is currently \$[##] per kWh. PG&E has also contributed certain amounts to a trust fund which is used to provide a customer credit equal to \$[##] per kWh (Recovery Bond Credit). The right to recover the RBC has been transferred to one or more Special Purpose Entities that issued the bonds and does not belong to PG&E. PG&E is collecting that portion of the RBC on behalf of the Special Purpose Entities.

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

See the table reflecting "Your Electric Charges Breakdown" on the

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2023 Pacific Gas and Electric Company. All rights reserved.

Please do not	mark in bo	x. For sys	tem use only
---------------	------------	------------	--------------

## Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number: 1023456789-0

Change my mailing address to:

Primary Phone

Primary

Email

#### Ways To Pay

- Online via web or mobile at www.pge.com/waystopay
- By mail: Send your payment along with this payment stub in the envelope provided.
- · By debit card, Visa, MasterCard, American Express, or Discover: Call 877-704-8470 at any time. (Our independent service provider charges a fee
- At a PG&E payment center or local office: To find a payment center or local office near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.

Cal. P.U.C. Sheet No.

38625-G

Cal. P.U.C. Sheet No. 38550-G

## **GAS TABLE OF CONTENTS**

Sheet 1

TITLE OF SHEET	CAL P.U.C. SHEET NO.	
Title Page		(T)
Rate Schedules		(1)
Preliminary Statements		
Preliminary Statements, Rules	38517-G	
Rules, Maps, Contracts and Deviations	38356-G	
Sample Forms, Rules		(T)

(Continued)

Advice 4758-G Decision

Cal. P.U.C. Sheet No. Cal. P.U.C. Sheet No.

38626-G 37939-G

**GAS TABLE OF CONTENTS** 

Sheet 13

FORM	TITLE OF SHEET	CAL P.U.C. SHEET NO.	
	Sample Forms Bills and Statements		
01-6630 61-4019 61-4462 61-4657 BackofBill	Energy Statement - Central Mailing Energy Statement - Summary Mailing Energy Statement – Special Handle Sundry Sales Invoice Energy Statement Back of Bill	17783-G 17538-G 17539-G	(T)
	Sample Forms Credit Forms and Notices		
62-0401 62-4042	Notice Form		
	Sample Forms Collection Notices		
79-1025 79-1027 79-1028 79-800 79-858	Third Party Notification Letter - Bill Insert	30031-G 30032-G 31935-G	
	Sample Forms Operations Notices		
62-3010 62-3531	Hazard Notice - English Service Report		

## **Attachment 2**

Redline Form Revisions



Account No: 1023456789-0 Statement Date: mm/dd/yyyy

> mm/dd/yyyy Due Date:

## Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

## Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

Servicio al Cliente en Español (Spanish)

1-800-660-6789

Dịch vụ khách tiếng Việt (Vietnamese)

1-800-298-8438

華語客戶服務 (Chinese)

1-800-893-9555

**Business Customer Service** 

1-800-468-4743

#### Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting www.cpuc.ca.gov/complaints/.

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

#### Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Tier 1/Baseline allowance: Some residential rates are given a Tier 1/Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1/Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage. Any usage over your baseline allowance will be charged at a higher price. High Usage definition eliminated.

Wildfire Fund Charge: Charge on behalf of the State of California Department of Water Resources (DWR) to fund the California Wildfire Fund. For usage prior to October 1, 2020, this charge included costs related to the 2001 California energy crisis, also collected on behalf of the DWR. These charges belong to DWR, not PG&E.

Power Charge Indifference Adjustment (PCIA): The PCIA is a charge to ensure that both PG&E customers and those who have left PG&E service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by PG&E on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources. Visit www.pge.com/cca.

Wildfire Hardening Charge: PG&E has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires, while reducing the total cost to its customers. Your bill for electric service includes a fixed recovery charge called the Wildfire Hardening Charge that has been approved by the CPUC to repay those bonds. The right to recover the Wildfire Hardening Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to PG&E. PG&E is collecting the Wildfire Hardening Charge on behalf of the Special Purpose Entity. For details visit: www.pge.com/tariffs/assets/pdf/tariffbook/ELEC\_PRELIM\_JF.pdf.

Recovery Bond Charge/Credit: Your bill for electric service includes a charge that has been approved by the CPUC to repay bonds issued for certain costs related to catastrophic wildfires. The Recovery Bond Charge (RBC) rate is currently \$[##] per kWh. PG&E has also contributed certain amounts to a trust fund which is used to provide a customer credit equal to \$[##] per kWh (Recovery Bond Credit). The right to recover the RBC has been transferred to one or more Special Purpose Entities that issued the bonds and does not belong to PG&E. PG&E is collecting that portion of the RBC on behalf of the Special Purpose

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

See the table reflecting "Your Electric Charges Breakdown" on the

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2023 Pacific Gas and Electric Company. All rights reserved.

Please do not mark in box. For system use only.							
Update My Information (English Only)	Ways To Pay						

Please allow 1-2 billing cycles for changes to take effect

Account Number: 1023456789-0

Change my mailing address to:

City	State	ZIP code	
Primary	Primary		
Phone	Email		

- Online via web or mobile at www.pge.com/waystopay
- · By mail: Send your payment along with this payment stub in the envelope provided.
- · By debit card, Visa, MasterCard, American Express, or Discover: Call 877-704-8470 at any time. (Our independent service provider charges a fee
- . At a PG&E payment center or local office: To find a payment center or local office near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



Account No: 1023456789-0 Statement Date: mm/dd/yyyy

Due Date:

mm/dd/yyyy

## Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

## Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

Servicio al Cliente en Español (Spanish) 華語客戶服務 (Chinese)

1-800-660-6789

1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese)

1-800-298-8438

Business Customer Service

1-800-468-4743

#### Rules and rates

You may be eligible for a lower rate. Find out about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting www.cpuc.ca.gov/complaints/.

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

#### Important definitions

Phone

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Demand charge: Many non-residential rates include a demand charge. Demand is a measurement of the highest usage of electricity in any single fifteen (or sometimes five) minute period during a monthly billing cycle. Demand is measured in kilowatts (or kW). High demand is usually associated with equipment start-up. By spreading equipment start-ups over a longer period of time, you may be able to lower demand and reduce your demand charges.

Time-of-use electric prices are higher every day during afternoons and evenings, and lower at other times of the day. Prices also change by season, with higher prices in the summer and lower prices in the winter.

Wildfire Fund Charge: Charge on behalf of the State of California Department of Water Resources (DWR) to fund the California Wildfire Fund. For usage prior to October 1, 2020, this charge included costs related to the 2001 California energy crisis, also collected on behalf of the DWR. These charges belong to DWR, not PG&E.

Power Charge Indifference Adjustment (PCIA): The PCIA is a charge to ensure that both PG&E customers and those who have left PG&E service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by PG&E on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources. Visit www.pge.com/cca.

Wildfire Hardening Charge: PG&E has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires, while reducing the total cost to its customers. Your bill for electric service includes a fixed recovery charge called the Wildfire Hardening Charge that has been approved by the CPUC to repay those bonds. The right to recover the Wildfire Hardening Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to PG&E. PG&E is collecting the Wildfire Hardening Charge on behalf of the Special Purpose Entity. For details visit: www.pge.com/tariffs/assets/pdf/tariffbook/ELEC PRELIM JF.pdf.

Recovery Bond Charge/Credit: Your bill for electric service includes a charge that has been approved by the CPUC to repay bonds issued for certain costs related to catastrophic wildfires. The Recovery Bond Charge (RBC) rate is currently \$[##] per kWh. PG&E has also contributed certain amounts to a trust fund which is used to provide a customer credit equal to \$[##] per kWh (Recovery Bond Credit). The right to recover the RBC has been transferred to one or more Special Purpose Entities that issued the bonds and does not belong to PG&E. PG&E is collecting that portion of the RBC on behalf of the Special Purpose Entities.

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

See the table reflecting "Your Electric Charges Breakdown" on the

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2023 Pacific Gas and Electric Company. All rights reserved.

Please do not mark in	box. For system use only	1
-----------------------	--------------------------	---

## Update My Information (English Only) Please allow 1-2 billing cycles for changes to take effect Account Number: 1023456789-0 Change my mailing address to: City \_\_\_ Primary Primary

Email

#### Ways To Pay

- Online via web or mobile at www.pge.com/waystopay
- · By mail: Send your payment along with this payment stub in the envelope provided.
- By debit card, Visa, MasterCard, American Express, or Discover: Call 877-704-8470 at any time. (Our independent service provider charges a fee
- State \_\_\_\_\_ ZIP code \_\_\_\_\_ . At a PG&E payment center or local office: To find a payment center or local office near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.

## PG&E Gas and Electric Advice Submittal List General Order 96-B, Section IV

AT&T

Albion Power Company

Alta Power Group, LLC Anderson & Poole

Atlas ReFuel BART

Barkovich & Yap, Inc.
Braun Blaising Smith Wynne, P.C.
California Community Choice Association
California Cotton Ginners & Growers Assn
California Energy Commission

California Hub for Energy Efficiency Financing

California Alternative Energy and Advanced Transportation Financing Authority California Public Utilities Commission Calpine

Cameron-Daniel, P.C.
Casner, Steve
Center for Biological Diversity

Chevron Pipeline and Power City of Palo Alto

City of San Jose
Clean Power Research
Coast Economic Consulting
Commercial Energy
Crossborder Energy
Crown Road Energy, LLC
Davis Wright Tremaine LLP
Day Carter Murphy

Dept of General Services Don Pickett & Associates, Inc. Douglass & Liddell Downey Brand LLP Dish Wireless L.L.C. East Bay Community Energy Ellison Schneider & Harris LLP

Engineers and Scientists of California

GenOn Energy, Inc. Green Power Institute Hanna & Morton ICF

iCommLaw

International Power Technology Intertie

Intestate Gas Services, Inc.

Johnston, Kevin
Kelly Group
Ken Bohn Consulting
Keyes & Fox LLP
Leviton Manufacturing Co., Inc.

Los Angeles County Integrated Waste Management Task Force MRW & Associates Manatt Phelps Phillips Marin Energy Authority McClintock IP McKenzie & Associates

Modesto Irrigation District NLine Energy, Inc. NRG Solar

OnGrid Solar
Pacific Gas and Electric Company
Peninsula Clean Energy

Pioneer Community Energy

Public Advocates Office

Redwood Coast Energy Authority
Regulatory & Cogeneration Service, Inc.

Resource Innovations

SCD Energy Solutions
San Diego Gas & Electric Company

**SPURR** 

San Francisco Water Power and Sewer Sempra Utilities

Sierra Telephone Company, Inc.
Southern California Edison Company
Southern California Gas Company
Spark Energy
Sun Light & Power
Sunshine Design
Stoel Rives LLP

Tecogen, Inc.
TerraVerde Renewable Partners
Tiger Natural Gas, Inc.

TransCanada
Utility Cost Management
Utility Power Solutions
Water and Energy Consulting Wellhead
Electric Company
Western Manufactured Housing
Communities Association (WMA)
Yep Energy