

PUBLIC UTILITIES COMMISSION
505 Van Ness Avenue
San Francisco CA 94102-3298



Pacific Gas & Electric Company
GAS (Corp ID 39)
Status of Advice Letter 4720G/6865E
As of July 18, 2023

Subject: Pacific Gas and Electric Company's Modifications to Medical Baseline Program Forms, Online Portal, Tariffs and Renewal Process Pursuant to Ordering Paragraph 2 of Decision 22-11-033

Division Assigned: Energy

Date Filed: 02-21-2023

Date to Calendar: 03-01-2023

Authorizing Documents: D2211033

Disposition:	Accepted
Effective Date:	03-23-2023

Resolution Required: No

Resolution Number: None

Commission Meeting Date: None

CPUC Contact Information:

edtariffunit@cpuc.ca.gov

AL Certificate Contact Information:

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PUBLIC UTILITIES COMMISSION
505 Van Ness Avenue
San Francisco CA 94102-3298



To: Energy Company Filing Advice Letter

From: Energy Division PAL Coordinator

Subject: Your Advice Letter Filing

The Energy Division of the California Public Utilities Commission has processed your recent Advice Letter (AL) filing and is returning an AL status certificate for your records.

The AL status certificate indicates:

- Advice Letter Number
- Name of Filer
- CPUC Corporate ID number of Filer
- Subject of Filing
- Date Filed
- Disposition of Filing (Accepted, Rejected, Withdrawn, etc.)
- Effective Date of Filing
- Other Miscellaneous Information (e.g., Resolution, if applicable, etc.)

The Energy Division has made no changes to your copy of the Advice Letter Filing; please review your Advice Letter Filing with the information contained in the AL status certificate, and update your Advice Letter and tariff records accordingly.

All inquiries to the California Public Utilities Commission on the status of your Advice Letter Filing will be answered by Energy Division staff based on the information contained in the Energy Division's PAL database from which the AL status certificate is generated. If you have any questions on this matter please contact the:

Energy Division's Tariff Unit by e-mail to
edtariffunit@cpuc.ca.gov

February 21, 2023

Advice 4720-G/6865-E

(Pacific Gas and Electric Company ID U 39 M)

Public Utilities Commission of the State of California

Subject: Pacific Gas and Electric Company's Modifications to Medical Baseline Program Forms, Online Portal, Tariffs and Renewal Process Pursuant to Ordering Paragraph 2 of Decision 22-11-033

Purpose

Pursuant to ordering paragraph (OP) 2 of Decision (D.) 22-11-033, Pacific Gas and Electric Company (PG&E) submits this Tier 2 Advice Letter to describe its implementation plans, timelines, tariff revisions and estimated costs necessary to modify the Medical Baseline (MBL) renewal process. The follow tariffs and forms require revisions:

- Gas and Electric Form 61-0502—Medical Baseline Program Self-Certification Request Form
- Gas and Electric Form 62-3481—Medical Baseline Program Application/Recertification Form
- Electric Rule 19
- Gas Rule 19
- Electric Preliminary Statement Part IH, *Disconnections Memorandum Account – Electric (DMA-E)*
- Gas Preliminary Statement Part FH, *Disconnections Memorandum Account – Gas (DMA-G)*

Redlines of the changes made to the forms and tariffs are attached hereto and described below.

Additionally, PG&E is making updates to its Medical Practitioner Portal, Medical Baseline Webpage, customer information systems and automated reports to comport with the modifications to the Medical Baseline renewal cadence.

Background

Pacific Gas and Electric Company (PG&E), San Diego Gas & Electric Company (SDG&E), Southern California Edison Company (SCE) and Southern California Gas Company (SoCalGas) (collectively, the Investor-Owned Utilities (IOUs)) provide a specified amount of natural gas and electricity, referred to as “baseline allowance,” to residential customers at the lowest residential price at the customer’s rate (for the respective IOU). Through the Medical Baseline Program, the IOUs provide customers who rely on life support equipment, or customers with certain qualifying medical conditions, a larger baseline allowance of natural gas and electricity billed at the lowest price on the customer’s rate¹.

Decision 02-04-026 required the utilities, Disability Rights Advocates (DRA), and other interested organizations to develop standardized medical baseline application and re-certification forms common to all utilities and directed the IOUs to require customers with a permanent qualifying medical condition to self-certify their Medical Baseline program eligibility biennially and to require customers without a qualifying permanent medical condition to self-certify each year and provide a qualified medical practitioner certification biennially.

On August 3, 2022, the IOUs jointly filed a Petition to Modify D.02-04-026 (Petition), to modify the requirements for customers currently enrolled in the Medical Baseline Program to remain enrolled in the program.

On November 17, 2022, the Commission issued D.22-11-033 granting the IOUs’ unopposed Petition, modifying D. 02-04-026 as follows (deletions in strikeout and additions underlined):

Modifications to Page 27

DRA advocates reduced recertification requirements, particularly for those customers with permanent disabilities, citing to the difficulty often experienced by the disabled in obtaining a doctor’s signature. Those customers certified as having a permanent disability will need to self-certify their eligibility, in lieu of obtaining a physician’s signature or authorization, every ~~two~~ four years to ensure their continued residence at the service address. Those customers not having a permanent disability ~~will need to self-certify each year, and they~~ will need to obtain or secure a doctor’s certification every two years. Modifications to Ordering Paragraph 22 Respondent gas and electric utilities shall inform their customers of the following: 1) Customers certified as having a permanent disability will need to self-certify their eligibility every ~~two~~ four years, in lieu of obtaining a physician’s signature or authorization, to (at a minimum) ensure their continued residence at

¹ Through CPUC Decision 22-04-004, open rates without a baseline allowance may be eligible to receive a 12% discount through the Medical Baseline program.

the service address, and 2) Those customers not having a permanent disability will need to self-certify each year, and will need a doctor's certification every two years.

New Ordering Paragraph 25

Pacific Gas and Electric Company, San Diego Gas & Electric Company, Southern California Edison Company, and Southern California Gas Company may each record Medical Baseline recertification administrative and implementation costs to their respective Disconnection Memorandum Accounts.

D.22-11-033 further ordered the IOUs to submit a Tier 2 Advice Letter containing implementation plans, timelines, needed tariff revisions, and estimated incremental costs associated with implementing the modifications adopted within 90 days after the issuance of the decision. This advice letter therefore provides details on the following changes:

1. Medical Baseline Application/Recertification and Self-Certification Forms and Scan Process Revisions (Paper)
2. Online MBL Portal and Customer Information System Revisions
3. MBL Webpage Updates
4. Estimated Costs and Implementation Timeline

PG&E discusses these implementation-related topics below.

Medical Baseline Application/Recertification and Self-Certification Forms and Scan Process Revisions (Paper)

Customers who apply for PG&E's Medical Baseline (MBL) program or existing MBL customers who renew their program enrollment must fill out and complete one of the corresponding Gas and Electric Form 61-0502 (Medical Baseline Program Self-Certification Request Form) and Gas and Electric Form 62-3481 (Medical Baseline Program Application/Recertification Forms). Medical Baseline Program rules are explained in the "Terms and Conditions" section of these forms, including program renewal requirements. These forms are available in 16 languages (English, Spanish, Chinese, Korean, Russian, Tagalong, Vietnamese, Arabic, Farsi, Hindi, Hmong, Japanese, Khmer (Cambodian), Punjabi, Thai, Portuguese (Portugal). The Terms and Conditions sections on both forms will be modified to reflect the changes to the Medical Baseline Recertification and Self-certification cadence, including the 15 in-language versions.

The proforma versions of the following paper forms are provided in Attachment 3 of this advice letter:

- Gas and Electric Form 61-0502 (Medical Baseline Program Self-Certification Request Form)
- Gas and Electric Form 62-3481 (Medical Baseline Program Application/Recertification Forms).

Upon the approval of this advice letter, we will work with our vendor to develop the updated forms to reflect the MBL renewal process modifications. PG&E will submit a subsequent advice letter to make the updated clean forms effective.

PG&E also plans to make improvements on the Terms & Conditions to both include information on its new D-MEDICAL tariff and contact information for customers who would like to request forms in alternate formats. The proposed changes are summarized below:

- Gas and Electric Form 62-3481—Medical Baseline Program Application - Part A: Terms and Conditions section
 - Item 1: Replace “every two years” with “every four years” to align with the new self-certification cadence for customers with permanent medical conditions
 - Item 2: Remove “completion of a form every year self-certifying the resident’s continued eligibility for the Medical Baseline program and” to align with the decision to eliminate self-certification for customers with non-permanent medical conditions
 - Item 3: Replace with “Customers who are Blind or have low vision may contact PG&E at 1-800-743-5000 to request notifications in alternate formats when notices are sent for certification.”, to provide contact information for customers who would like to request forms in alternate formats
 - Item 8: Replace with "If you are on an eligible rate with a baseline, you may receive an additional daily 0.82192 therms of gas and/or 16.438 kWh of electricity at your current rate’s baseline price to support your qualifying medical devices. If you are on an electric rate without a baseline, you may be eligible to receive a flat 12% D-MEDICAL discount." This revision is to align the medical baseline allotment quantities with the Gas Rule No.19 and Electric Rule No.19. It also adds D-MEDICAL information pursuant to D. 22-04-004 which has become effective on December 1, 2022.²
- Gas and Electric Form 61-0502—Medical Baseline Program Self-Certification Request Form – Terms and Conditions section
 - Item 1: Replace “every two years” with “every four years” to align with the new self-certification cadence for customers with permanent medical conditions
 - Item 2: Remove “completion of a form every year self-certifying the resident’s continued eligibility for the Medical Baseline program and” to align with the decision to eliminate self-certification for customers with non-permanent medical conditions
 - Item 3: Replace with “Customers who are Blind or have low vision may contact PG&E at 1-800-743-5000 to request notifications in alternate formats when notices are sent for certification.”, to provide contact information for customers who would like to request forms in alternate formats

² Advice 6774-E: Final Tariff Sheets for Implementation of the New Line-Item Discount Schedule D-MEDICAL Effective December 1, 2022, in Compliance with Decision 22-04-004

- Item 7: Replace with "If you are on an eligible rate with a baseline, you may receive an additional daily 0.82192 therms of gas and/or 16.438 kWh of electricity at your current rate's baseline price to support your qualifying medical devices. If you are on an electric rate without a baseline, you may be eligible to receive a flat 12% D-MEDICAL discount." This revision is to align the medical baseline allotment quantities with the Gas Rule No.19 and Electric Rule No.19. It also adds D-MEDICAL information pursuant to D. 22-04-004, which became effective on December 1, 2022.¹

Pursuant to the Americans with Disabilities Act (ADA) regulations for title III (public accommodations and commercial facilities) regulations, PG&E also provides MBL application and self-certification forms in Braille format and Large Print for customers who are Blind or have low vision. The forms in these alternative formats will be revised and made available for customers who request to receive the forms in any of these formats in time for the process implementation.

Additionally, all incoming MBL paper forms are scanned through a secure and automated system that creates a digital copy of the forms. The digital copies of these forms are processed manually by trained MBL team members and are then stored in an encrypted record storage. The modification to this scanning process as a result of the paper form updates described above is also needed and is therefore embedded in the estimated costs.

Online MBL Portal and Customer Information System Revisions

In July 2021, PG&E launched its Online Medical Baseline Application, Medical Practitioner and Medical Baseline Self-Certification portals. These portals enable customers to apply/recertify or self-certify for the Medical Baseline program fully online. Once the customer fills out their portion of the MBL application/self-certification form, their qualified medical practitioners are also able to certify their patients online through PG&E's Medical Practitioner portal. These portals support an automated process that automatically update the customers' MBL program enrollment status information in PG&E's customer information system. Approved MBL customers are able to see their MBL program enrollment updates on their accounts within 24-hours when they use these online portals.

The established online portals replicate the paper MBL form experience, as they have the same data fields and Terms & Conditions information. As these online portals are fully integrated with PG&E's customer information system and Medical Baseline database, the back-end processes that support MBL enrollment must be modified to reflect the changes to the Medical Baseline Recertification and Self-Certification cadence³.

³ The online forms replicate the paper Gas and Electric Form 61-0502—Medical Baseline Program Self-Certification Request Form and Gas and Electric Form 62-3481—Medical Baseline Program Application Form with modifications to accommodate for the online experience.

To confirm, the online portal updates are the most critical part of the implementation plan and also require the most effort and time to complete. PG&E's ability to implement the changes described in this advice letter are contingent upon the approval of this advice letter and the availability of IT resources to support the changes.

MBL Webpage Updates

PG&E has a dedicated webpage for its MBL Program, which is available in 16 languages (English, Spanish, Chinese, Korean, Russian, Tagalong, Vietnamese, Arabic, Farsi, Hindi, Hmong, Japanese, Khmer (Cambodian), Punjabi, Thai, Portuguese (Portugal)). The information on these webpages regarding the MBL program recertification and self-certification processes will be revised to reflect the new renewal process rules. The online copies of the paper Medical Baseline Application/Recertification and Self-certification forms will also be replaced with revised versions reflective of the new process rules. The content and form updates will be performed for all aforementioned in-language options and all the forms will be remediated in compliance with the Americans with Disabilities Act (i.e., all web pages and forms will be ADA-compliant).

Estimated Costs and Implementation Timeline

Based on all of the activities described above, PG&E estimates the total costs to be approximately \$165,000. This amount is calculated based on the estimated efforts required for the process change and is therefore not fixed. The total cost is subjected to change, as the scope and the effort may also require slight modifications during the implementation.

Moreover, PG&E plans to commence executing the implementation activities upon the approval of this Tier 2 Advice Letter and estimates that all the activities can be completed within six months after the date of the Advice Letter approval.

Tariff Revisions

This advice letter modifies *Electric Preliminary Statement Part IH, Disconnections Memorandum Account – Electric (DMA-E)* to track and record the electric portion of incremental Medical Baseline recertification administrative and implementation costs.

This advice letter also modifies *Gas Preliminary Statement Part FH, Disconnections Memorandum Account – Gas (DMA-G)* to track and record the gas portion of incremental Medical Baseline recertification administrative implementation costs.

In addition, Electric Rule No.19 Medical Baseline Quantities, and Gas Rule No.19 Medical Baseline Quantities, will also be modified to reflect the changes to the Medical Baseline Recertification and Self-certification cadence.

The redlines of the aforementioned tariffs are included in Attachment 2 of this advice letter.

Proforma versions of the Gas and Electric Form 61-0502 (Medical Baseline Program Self-Certification Request Form) and Gas and Electric Form 62-3481 (Medical Baseline Program Application/Recertification Forms) are provided in Attachment 3. Upon the approval of this advice letter, we will work with our vendor to develop the updated forms to reflect the MBL renewal process modifications. PG&E will submit a subsequent advice letter to make the updated clean forms effective.

Protests

Anyone wishing to protest this submittal may do so by letter sent electronically via E-mail, no later than March 13, 2023, which is 20 days after the date of this submittal. Protests must be submitted to:

CPUC Energy Division
ED Tariff Unit
E-mail: EDTariffUnit@cpuc.ca.gov

The protest shall also be electronically sent to PG&E via E-mail at the address shown below on the same date it is electronically delivered to the Commission:

Sidney Bob Dietz II
Director, Regulatory Relations
c/o Megan Lawson
E-mail: PGETariffs@pge.com

Any person (including individuals, groups, or organizations) may protest or respond to an advice letter (General Order 96-B, Section 7.4). The protest shall contain the following information: specification of the advice letter protested; grounds for the protest; supporting factual information or legal argument; name and e-mail address of the protestant; and statement that the protest was sent to the utility no later than the day on which the protest was submitted to the reviewing Industry Division (General Order 96-B, Section 3.11).

Effective Date

Pursuant to D.22-11-033, this advice letter is submitted with a Tier 2 designation. PG&E requests that this Tier 2 advice submittal become effective on February 21, 2023.

Notice

In accordance with General Order 96-B, Section IV, a copy of this advice letter is being sent electronically to parties shown on the attached list and the parties on the service list for R. 01-05-047, R.21-02-014, and R.18-07-005. Address changes to the General Order 96-B service list should be directed to PG&E at email address PGETariffs@pge.com. For changes to any other service list, please contact the Commission's Process Office at (415) 703-2021 or at Process_Office@cpuc.ca.gov. Send all electronic approvals to



ADVICE LETTER SUMMARY

ENERGY UTILITY



MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No.: Pacific Gas and Electric Company (U 39 M)

Utility type:

- ELC GAS WATER
 PLC HEAT

Contact Person: Stuart Rubio
 Phone #: (951)965-8905
 E-mail: PGETariffs@pge.com
 E-mail Disposition Notice to: stuart.rubio@pge.com

EXPLANATION OF UTILITY TYPE
 ELC = Electric GAS = Gas WATER = Water
 PLC = Pipeline HEAT = Heat

(Date Submitted / Received Stamp by CPUC)

Advice Letter (AL) #: 4720-G/6865-E

Tier Designation: 2

Subject of AL: Pacific Gas and Electric Company's Modifications to Medical Baseline Program Forms, Online Portal, Tariffs and Renewal Process Pursuant to Ordering Paragraph 2 of Decision 22-11-033

Keywords (choose from CPUC listing): Compliance, Form

AL Type: Monthly Quarterly Annual One-Time Other:

If AL submitted in compliance with a Commission order, indicate relevant Decision/Resolution #: D.22-11-033

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL: No

Summarize differences between the AL and the prior withdrawn or rejected AL: N/A

Confidential treatment requested? Yes No

If yes, specification of confidential information:

Confidential information will be made available to appropriate parties who execute a nondisclosure agreement. Name and contact information to request nondisclosure agreement/ access to confidential information:

Resolution required? Yes No

Requested effective date: 2/21/23

No. of tariff sheets: 13

Estimated system annual revenue effect (%): N/A

Estimated system average rate effect (%): N/A

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected: See Attachment 1

Service affected and changes proposed¹: N/A

Pending advice letters that revise the same tariff sheets: N/A

¹Discuss in AL if more space is needed.

Protests and correspondence regarding this AL are to be sent via email and are due no later than 20 days after the date of this submittal, unless otherwise authorized by the Commission, and shall be sent to:

California Public Utilities Commission
Energy Division Tariff Unit Email:
EDTariffUnit@cpuc.ca.gov

Contact Name: Sidnev Bob Dietz II. c/o Megan Lawson
Title: Director, Regulatory Relations
Utility/Entity Name: Pacific Gas and Electric Company

Telephone (xxx) xxx-xxxx: (415)973-2093
Facsimile (xxx) xxx-xxxx:
Email: PGETariffs@pge.com

Contact Name:
Title:
Utility/Entity Name:

Telephone (xxx) xxx-xxxx:
Facsimile (xxx) xxx-xxxx:
Email:

CPUC
Energy Division Tariff Unit
505 Van Ness Avenue
San Francisco, CA 94102

Clear Form

Cal P.U.C. Sheet No.	Title of Sheet	Cancelling Cal P.U.C. Sheet No.
55538-E	ELECTRIC PRELIMINARY STATEMENT PART IH DISCONNECTIONS MEMORANDUM ACCOUNT - ELECTRIC (DMA- E) Sheet 1	52182-E
55539-E	ELECTRIC RULE NO. 19 MEDICAL BASELINE QUANTITIES Sheet 1	49738-E
55540-E	ELECTRIC RULE NO. 19 MEDICAL BASELINE QUANTITIES Sheet 2	49739-E
55541-E	ELECTRIC RULE NO. 19 MEDICAL BASELINE QUANTITIES Sheet 3	52984-E
55542-E	ELECTRIC TABLE OF CONTENTS Sheet 1	54809-E
55543-E	ELECTRIC TABLE OF CONTENTS Sheet 18	55105-E
55544-E	ELECTRIC TABLE OF CONTENTS Sheet 19	55119-E

Cal P.U.C. Sheet No.	Title of Sheet	Cancelling Cal P.U.C. Sheet No.
38418-G	GAS PRELIMINARY STATEMENT FH DISCONNECTIONS MEMORNDUM ACCOUNT - GAS (DMA-G) Sheet 1	37538-G
38419-G	GAS RULE NO. 19 MEDICAL BASELINE QUANTITIES Sheet 1	37143-G
38420-G	GAS RULE NO. 19 MEDICAL BASELINE QUANTITIES Sheet 2	37144-G
38421-G	GAS TABLE OF CONTENTS Sheet 1	38416-G
38422-G	GAS TABLE OF CONTENTS Sheet 6	38343-G
38423-G	GAS TABLE OF CONTENTS Sheet 7	38356-G



ELECTRIC PRELIMINARY STATEMENT PART IH Sheet 1
DISCONNECTIONS MEMORANDUM ACCOUNT - ELECTRIC (DMA-E)

IH. Disconnections Memorandum Account – Electric (DMA-E)

- 1. PURPOSE: The purpose of the Disconnections Memorandum Account (DMA) is to 1) track incremental costs associated with implementing the requirements of Decision (D.) 20-06-003 and 2) the electric portion of incremental Medical Baseline recertification administrative and implementation costs per D.22-11-033, which modified D.02-04-026. Costs will be tracked separately using internal orders. The DMA is also used to track incremental costs associated with the administration of the Percentage of Income Payment Plan (PIPP) pilot (D.21-10-012) on a temporary basis until the Percentage of Income Payment Plan Memorandum Account (PIPPMA) is established. PG&E intends to use internal orders to separately track PIPP pilot costs from those already authorized to be recorded to the DMAs. Upon approval of the establishment of the PIPPMA, the PIPP-related costs will be transferred from the DMA to the PIPPMA. Costs that can be attributed specifically to electric service will be recorded to this account. General costs that cannot be attributed specifically to either providing electric or gas service will be allocated 55% electric and 45% gas. (T) (N) | (N)
- 2. APPLICABILITY: The DMA applies to residential electric customers.
- 3. REVISION DATE: Disposition of the balances in the account will be addressed in a future general rate case (GRC) proceeding, or other application or proceeding.
- 4. RATES: The DMA does not have a rate component.
- 5. ACCOUNTING PROCEDURE: PG&E will maintain the DMA by making the following entries, net of Revenue Fees and Uncollectibles (RF&U), to the account at the end of each month, or as applicable:
 - a. A debit entry equal to the actual incremental expenses.
 - b. A debit or credit entry equal to the capital revenue requirement associated with actual incremental capital costs incurred. Capital-related revenue requirements include depreciation expense, return on investment, federal and state income taxes, and property taxes associated with the costs of installed equipment.
 - c. A debit or credit entry, as appropriate, to record the transfer of amounts to or from other accounts as approved by the Commission.
 - d. A debit or credit, as appropriate, equal to interest on the average balance in the account at the beginning of the month and the balance after the above entries, at the rate equal to one-twelfth of the interest rate on three-month Commercial Paper for the previous month, as reported in the Federal Reserve Statistical Release, H. 15 or its successor.

(Continued)



ELECTRIC RULE NO. 19
MEDICAL BASELINE QUANTITIES

Sheet 1

A. GENERAL

If you are a residential customer, you are assigned a Baseline quantity. This quantity is the number of kilowatt-hours (kWh) of electricity you may purchase at PG&E's lowest residential rate.

If you or a full-time resident in your home depends on electricity for certain medical needs, you may qualify for a Standard Medical Baseline Quantity in addition to your regular Baseline quantity. The Standard Medical Baseline Quantity is 16.438 kWh per day (approximately) year-round. In other words, you may be able to purchase an additional 16.438 kWh of electricity per day (the equivalent of 500 kWh per month) at the lowest price on your current rate. The Standard Medical Baseline Quantity used for automated billing is calculated using the unrounded quotient of the following equation: 6,000 kWh per year divided by 365 days. Any billing that requires hand calculations will use 16.438 kWh per day.

(T)

If the extra 16.438 kWh per day does not meet your medical needs, you may apply for Additional Medical Baseline Quantities, as explained in Part F below.

Residential customers on electric rates without a baseline may be eligible to receive D-MEDICAL, a monthly flat rate 12% discount, on their electric charges. Please see D-MEDICAL tariff for applicability.

(N)
I
(N)

B. ELIGIBILITY

To qualify for a Standard Medical Baseline Quantity, you must certify in writing that you or a full-time resident in your home is:

- dependent on a life-support device (as defined in Part D below) used in the home or
- a paraplegic, hemiplegic, or quadriplegic person, or a multiple sclerosis patient with special heating and/or cooling needs or
- a person being treated for a life-threatening illness, or a person with a compromised immune system with special heating and/or cooling needs to sustain the life of the person or prevent deterioration of the person's medical condition or
- a scleroderma patient with special heating needs.

(Medical conditions other than multiple sclerosis, scleroderma, paraplegia, hemiplegia, quadriplegia, a life-threatening illness, or having a compromised immune system may also qualify customers for medical quantities for heating or air conditioning. Any such situations will be reviewed on an individual basis.)

(Continued)

Advice	6865-E	Issued by	Submitted	February 21, 2023
Decision	22-11-033	Meredith Allen	Effective	
		Vice President, Regulatory Affairs	Resolution	



ELECTRIC RULE NO. 19
MEDICAL BASELINE QUANTITIES

Sheet 2

B. ELIGIBILITY (Cont'd.)

If you believe that you qualify, please visit pge.com/medicalbaseline to learn more about the Medical Baseline Program eligibility requirements and apply online.

You can also download and print a copy of "Medical Baseline Program Application," Form No. 62-3481 on pge.com/tariffs.

You can also request an application form in alternate formats and obtain more information about the Medical Baseline Program by contacting your local PG&E office or calling PG&E at 1-800-743-5000.

Qualified medical practitioners include licensed physicians, surgeons, physician assistants practicing as a part of the customer's physician team in compliance with the Physician Assistant Practice Act, persons licensed pursuant to the Osteopathic Initiative Act per California Public Utilities Code §739 or nurse practitioners per California Public Utilities Codes §779.3.

C. RECERTIFICATION

Customers certified by their qualified medical practitioner as having a permanent qualifying medical condition will need to self-certify their eligibility every four years using the "Medical Baseline Program Self-Certification," Form No. 61-0502, to ensure their continued residence at the service address, but will not need a qualified medical practitioner's signature. (T)

Customers not having a permanent qualifying medical condition will be required to "recertify" with a medical practitioner's signature using the "Medical Baseline Program Application," Form No. 62-3841 every two years. (T)

(D)
(D)

D. LIFE-SUPPORT DEVICES

A life-support device is any medical device necessary to sustain life or relied upon for mobility. To qualify under this rule, the device must be used in the home and must run on electricity delivered by PG&E. (For devices that run on gas, see Rule 19 in the gas tariff schedule.) Please visit pge.com/medicalbaseline for a list of qualifying medical devices.

The term "life-support device" includes, but is not limited to, respirators, iron lungs, hemodialysis machines, suction machines, electric nerve stimulators, pressure pads and pumps, aerosol tents, electrostatic and ultrasonic nebulizers, compressors, IPPB machines, and motorized wheelchairs.

(Continued)



ELECTRIC RULE NO. 19
MEDICAL BASELINE QUANTITIES

Sheet 3

E. HEATING AND AIR CONDITIONING

Special heating and/or air-conditioning needs will qualify you for a Standard Medical Baseline Quantity under this rule only if your main source of energy for heating or air conditioning is electricity delivered by PG&E. (If your main source of energy for heating or air conditioning is gas, please see Rule 19 in the gas tariff schedule.)

F. ADDITIONAL MEDICAL BASELINE QUANTITIES

If you believe that more than the Standard Medical Baseline Quantity of 16.438 kWh per day is needed to operate the life-support device(s) in your home or maintain the temperature required by the qualifying medical condition, you may apply for additional medical quantities. Please contact PG&E at 1-800-743-5000 for assistance.

If PG&E finds that you need more than the standard 16.438 kWh per day, it will increase your daily Medical Baseline Quantity. In determining how many Additional Quantities you will be assigned, PG&E will round its calculation of your total daily kWh medical needs up to the nearest increment of 16.438 kWh. Additional Medical Baseline Quantities do not apply to D-MEDICAL discount.

(T)
(T)

G. MEDICAL BASELINE QUANTITIES FOR MASTER-METERED CUSTOMERS

Residential tenants of master-metered customers can also qualify for Medical Baseline Quantities. If one or more of your tenants have a medical condition that qualifies under the conditions listed above, please visit pge.com/medicalbaseline or contact your local PG&E office to find out how to apply.

If you submeter your tenants, any Medical Baseline Quantities must be passed on to the qualifying tenant(s) when you bill tenants for the electricity they use.



ELECTRIC TABLE OF CONTENTS

Sheet 1

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Preliminary Statements, Rules.....		55543-E	(T)
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Sheet 18

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Part IH	Disconnections Memorandum Account – Electric (DMA-E)	55538-E (T)
Part IM	Residential Uncollectibles Balancing Account (RUBA-E)	54821,48304,48305-E
Part IO	Wildfire Mitigation Balancing Account - Electric (WMBA-E).....	50643, 50644-E
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GAS PRELIMINARY STATEMENT FH
DISCONNECTIONS MEMORNDUM ACCOUNT - GAS (DMA-G)

Sheet 1

FH. Disconnections Memorandum Account – Gas (DMA-G)

1. PURPOSE: The purpose of the Disconnections Memorandum Account (DMA) is to track 1) incremental costs associated with implementing the requirements of Decision (D.) 20-06-003 and 2) the gas portion of incremental Medical Baseline recertification administrative and implementation costs per D.22-11-033, which modified D.02-04-026. Costs will be tracked separately using internal orders.. The DMA is also used to track incremental costs associated with the administration of the Percentage of Income Payment Plan (PIPP) pilot (D.21-10-012) on a temporary basis until the Percentage of Income Payment Plan Memorandum Account (PIPPMA) is established. PG&E intends to use internal orders to separately track PIPP pilot costs from those already authorized to be recorded to the DMAs. Upon approval of the establishment of the PIPPMA, the PIPP-related costs will be transferred from the DMA to the PIPPMA. Costs that can be attributed specifically to gas service will be recorded to this account. General costs that cannot be attributed specifically to either providing electric or gas service will be allocated 55% electric and 45% gas. (T)
2. APPLICABILITY: The DMA applies to residential gas customers. (T)
3. REVISION DATE: Disposition of the balances in the account will be addressed in a future general rate case (GRC) proceeding, or other application or proceeding. I (T)
4. RATES: The DMA does not have a rate component.
5. ACCOUNTING PROCEDURE: PG&E will maintain the DMA by making the following entries, net of Revenue Fees and Uncollectibles (RF&U), to the account at the end of each month, or as applicable: (T)
 - a. A debit entry equal to the actual incremental expenses.
 - b. A debit or credit entry equal to the capital revenue requirement associated with actual incremental capital costs incurred. Capital-related revenue requirements include depreciation expense, return on investment, federal and state income taxes, and property taxes associated with the costs of installed equipment.
 - c. A debit or credit entry, as appropriate, to record the transfer of amounts to or from other accounts as approved by the Commission.
 - d. A debit or credit, as appropriate, equal to interest on the average balance in the account at the beginning of the month and the balance after the above entries, at the rate equal to one-twelfth of the interest rate on three-month Commercial Paper for the previous month, as reported in the Federal Reserve Statistical Release, H. 15 or its successor.

(Continued)



GAS RULE NO. 19
MEDICAL BASELINE QUANTITIES

Sheet 1

A. GENERAL

If you are a residential customer, you are assigned a Baseline quantity. This quantity is the number of therms of gas you may purchase at PG&E's lowest residential rate.

If you or a full-time resident in your home depends on gas for certain medical needs, you may qualify for a Standard Medical Baseline Quantity in addition to your regular Baseline quantity. The Standard Medical Baseline Quantity is 0.82192 therms per day year-round. In other words, you may be able to purchase an additional 0.82192 therms of gas per day (the equivalent of 25 therms per month) at the lowest price on your current rate. The Standard Medical Baseline Quantity used for automated billing is calculated using the unrounded quotient of the following equation: 300 therms per year divided by 365 days. Any billing that requires hand calculations will use 0.82192 therms per day.

(T)
(T)

If the extra 25 therms does not meet your medical needs, you may apply for Additional Medical Baseline Quantities, as explained in Part F below.

B. ELIGIBILITY

To qualify for a Standard Medical Baseline Quantity, you must certify in writing that you or a full-time resident in your home is:

- dependent on a life-support device (as defined in Part D below) used in the home or
- a paraplegic, hemiplegic, or quadriplegic person, or a multiple sclerosis patient with special heating and/or cooling needs or
- a person being treated for a life-threatening illness, or a person with a compromised immune system with special heating and/or cooling needs to sustain the life of the person or prevent deterioration of the person's medical condition or
- a scleroderma patient with special heating needs.

(Medical conditions other than multiple sclerosis, scleroderma, paraplegia, hemiplegia, quadriplegia, a life-threatening illness, or having a compromised immune system may also qualify customers for medical quantities for heating or air conditioning. Any such situations will be reviewed on an individual basis.)

(Continued)



GAS RULE NO. 19
MEDICAL BASELINE QUANTITIES

Sheet 2

B. ELIGIBILITY (Cont'd.)

If you believe that you qualify, please visit pge.com/medicalbaseline to learn more about the Medical Baseline Program eligibility requirements and apply online. .

You can also download and print a copy of "Medical Baseline Program Application," Form No. 62-3481 on pge.com/tariffs.

You can also request an application form in alternate formats and obtain more information about the Medical Baseline Program by contacting your local PG&E office or calling PG&E at [1-800-743-5000](tel:1-800-743-5000).

Qualified medical practitioners include licensed physicians, surgeons, physician assistants practicing as a part of the customer's physician team in compliance with the Physician Assistant Practice Act, persons licensed pursuant to the Osteopathic Initiative Act per California Public Utilities Code §739 or nurse practitioners per California Public Utilities Codes & §779.3.

C. RECERTIFICATION

Customers certified by their qualified medical practitioner as having a permanent qualifying medical condition will need to self-certify their eligibility every four years using the "Medical Baseline Program Self-Certification," Form No. 61-0502, to ensure their continued residence at the service address, but will not need a qualified medical practitioner's signature. (T)

Customers not having a permanent qualifying medical condition will be required to "recertify" with a medical practitioner's signature using the "Medical Baseline Program Application," Form No. 62-3841 every two years. (T)

D. LIFE-SUPPORT DEVICES

A life-support device is any medical device necessary to sustain life or relied upon for mobility. To qualify under this rule, the device must be used in the home and must run on gas delivered by PG&E. (For devices that run on electricity, see Rule 19 in the tariff schedule for electricity.) Please visit pge.com/medicalbaseline for a list of qualifying medical devices.

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Advice 4720-G
Decision 22-11-033

Issued by
Meredith Allen
Vice President, Regulatory Affairs

Submitted
Effective
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February 21, 2023



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Advice 4720-G/6865-E
February 21, 2023

Attachment 2

Redline Tariffs



GAS PRELIMINARY STATEMENT FH
DISCONNECTIONS MEMORNDUM ACCOUNT - GAS (DMA-G)

Sheet 1

FH. Disconnections Memorandum Account – Gas (DMA-G)

- 1. PURPOSE: The purpose of the Disconnections Memorandum Account (DMA) is to track 1) incremental costs associated with implementing the requirements of Decision (D.) 20-06-003 and 2) the gas portion of incremental Medical Baseline recertification administrative and implementation costs per D.22-11-033, which modified D.02-04-026. Costs will be tracked separately using internal orders. The DMA is also used to track incremental costs associated with the administration of the Percentage of Income Payment Plan (PIPP) pilot (D.21-10-012) on a temporary basis until the Percentage of Income Payment Plan Memorandum Account (PIPPMA) is established. PG&E intends to use internal orders to separately track PIPP pilot costs from those already authorized to be recorded to the DMAs. Upon approval of the establishment of the PIPPMA, the PIPP-related costs will be transferred from the DMA to the PIPPMA. Costs that can be attributed specifically to gas service will be recorded to this account. General costs that cannot be attributed specifically to either providing electric or gas service will be allocated 55% electric and 45% gas. (T) (N)
- 2. APPLICABILITY: The DMA applies to residential gas customers.
- 3. REVISION DATE: Disposition of the balances in the account will be addressed in a future general rate case (GRC) proceeding, or other application or proceeding.
- 4. RATES: The DMA does not have a rate component.
- 5. ACCOUNTING PROCEDURE: PG&E will maintain the DMA by making the following entries, net of Revenue Fees and Uncollectibles (RF&U), to the account at the end of each month, or as applicable: (T)
 - a. A debit entry equal to the actual incremental expenses.
 - b. A debit or credit entry equal to the capital revenue requirement associated with actual incremental capital costs incurred. Capital-related revenue requirements include depreciation expense, return on investment, federal and state income taxes, and property taxes associated with the costs of installed equipment.
 - c. A debit or credit entry, as appropriate, to record the transfer of amounts to or from other accounts as approved by the Commission.
 - d. A debit or credit, as appropriate, equal to interest on the average balance in the account at the beginning of the month and the balance after the above entries, at the rate equal to one-twelfth of the interest rate on three-month Commercial Paper for the previous month, as reported in the Federal Reserve Statistical Release, H. 15 or its successor.

(Continued)

Advice 4534-G
Decision

Issued by
Robert S. Kenney
Vice President, Regulatory Affairs
Internal

Submitted
Effective
Resolution

December 1, 2021
October 7, 2021



GAS RULE NO. 19
MEDICAL BASELINE QUANTITIES

Sheet 1

A. GENERAL

If you are a residential customer, you are assigned a Baseline quantity. This quantity is the number of therms of gas you may purchase at PG&E's lowest residential rate.

If you or a full-time resident in your home depends on gas for certain medical needs, you may qualify for a Standard Medical Baseline Quantity in addition to your regular Baseline quantity. The Standard Medical Baseline Quantity is 0.82192 therms per day year-round. In other words, you may be able to purchase an additional 0.82192 therms of gas per day (the equivalent of 25 therms per month) at ~~a lower rate~~ the lowest price on your current rate. The Standard Medical Baseline Quantity used for automated billing is calculated using the unrounded quotient of the following equation: 300 therms per year divided by 365 days. Any billing that requires hand calculations will use 0.82192 therms per day. (T)

If the extra 25 therms does not meet your medical needs, you may apply for Additional Medical Baseline Quantities, as explained in Part F below.

B. ELIGIBILITY

To qualify for a Standard Medical Baseline Quantity, you must certify in writing that you or a full-time resident in your home is:

- dependent on a life-support device (as defined in Part D below) used in the home or
- a paraplegic, hemiplegic, or quadriplegic person, or a multiple sclerosis patient with special heating and/or cooling needs or
- a person being treated for a life-threatening illness, or a person with a compromised immune system with special heating and/or cooling needs to sustain the life of the person or prevent deterioration of the person's medical condition or
- a scleroderma patient with special heating needs.

(Medical conditions other than multiple sclerosis, scleroderma, paraplegia, hemiplegia, quadriplegia, a life-threatening illness, or having a compromised immune system may also qualify customers for medical quantities for heating or air conditioning. Any such situations will be reviewed on an individual basis.)

(Continued)

Advice	4429-G	Issued by	Submitted	May 3, 2021
Decision	D.20-06-003	Robert S. Kenney	Effective	July 1, 2021
		Vice President, Regulatory Affairs Internal	Resolution	



GAS RULE NO. 19
MEDICAL BASELINE QUANTITIES

Sheet 2

B. ELIGIBILITY (Cont'd.)

If you believe that you qualify, please visit pge.com/medicalbaseline to learn more about the Medical Baseline Program eligibility requirements and apply online. . (T)
(T)

You can also download and print a copy of "Medical Baseline Program Application," Form No. 62-3481 on pge.com/tariffs. (N)
(N)

You can also request an application form in alternate formats and obtain more information about the Medical Baseline Program by contacting your local PG&E office or calling PG&E at [1-800-743-5000](tel:1-800-743-5000). (T)
|
(T)

Qualified medical practitioners include licensed physicians, surgeons, physician assistants practicing as a part of the customer's physician team in compliance with the Physician Assistant Practice Act, persons licensed pursuant to the Osteopathic Initiative Act per California Public Utilities Code §739 or nurse practitioners per California Public Utilities Codes & §779.3. (N)
|
|
(N)

(D)
|
(D)

C. RECERTIFICATION

Customers certified by their qualified medical practitioner as having a permanent qualifying medical condition will need to self-certify their eligibility every ~~four~~two years using the "Medical Baseline Program Self-Certification," Form No. 61-0502, to ensure their continued residence at the service address, but will not need a qualified medical practitioner's signature. (T)
(T)
|
(T)

Customers not having a permanent qualifying medical condition ~~will complete a Self-Certification after the first year using the "Medical Baseline Program Self-Certification," Form No. 61-0502, and~~ will be required to "recertify" with a medical practitioner's signature using the "Medical Baseline Program Application," Form No. 62-3841 ~~every two years, for the following year. Note: This cycle of self-certification followed by recertification repeats for as long as the customer is enrolled in the program.~~ (T)
|
(T)

D. LIFE-SUPPORT DEVICES

A life-support device is any medical device necessary to sustain life or relied upon for mobility. To qualify under this rule, the device must be used in the home and must run on gas delivered by PG&E. (For devices that run on electricity, see Rule 19 in the tariff schedule for electricity.) Please visit pge.com/medicalbaseline for a list of qualifying medical devices. (N)
(N)

(L)

(Continued)



ELECTRIC PRELIMINARY STATEMENT PART IH Sheet 1
DISCONNECTIONS MEMORANDUM ACCOUNT - ELECTRIC (DMA-E)

IH. Disconnections Memorandum Account – Electric (DMA-E)

- 1. PURPOSE: The purpose of the Disconnections Memorandum Account (DMA) is to track 1) incremental costs associated with implementing the requirements of Decision (D.) 20-06-003 and 2) the electric portion of incremental Medical Baseline recertification administrative and implementation costs per D.22-11-033, which modified D.02-04-026. Costs will be tracked separately using internal orders. The DMA is also used to track incremental costs associated with the administration of the Percentage of Income Payment Plan (PIPP) pilot (D.21-10-012) on a temporary basis until the Percentage of Income Payment Plan Memorandum Account (PIPPMA) is established. PG&E intends to use internal orders to separately track PIPP pilot costs from those already authorized to be recorded to the DMAs. Upon approval of the establishment of the PIPPMA, the PIPP-related costs will be transferred from the DMA to the PIPPMA. Costs that can be attributed specifically to electric service will be recorded to this account. General costs that cannot be attributed specifically to either providing electric or gas service will be allocated 55% electric and 45% gas. (T)
- 2. APPLICABILITY: The DMA applies to residential electric customers. (N)
- 3. REVISION DATE: Disposition of the balances in the account will be addressed in a future general rate case (GRC) proceeding, or other application or proceeding. (N)
- 4. RATES: The DMA does not have a rate component. (N)
- 5. ACCOUNTING PROCEDURE: PG&E will maintain the DMA by making the following entries, net of Revenue Fees and Uncollectibles (RF&U), to the account at the end of each month, or as applicable: (T)
 - a. A debit entry equal to the actual incremental expenses.
 - b. A debit or credit entry equal to the capital revenue requirement associated with actual incremental capital costs incurred. Capital-related revenue requirements include depreciation expense, return on investment, federal and state income taxes, and property taxes associated with the costs of installed equipment.
 - c. A debit or credit entry, as appropriate, to record the transfer of amounts to or from other accounts as approved by the Commission.
 - d. A debit or credit, as appropriate, equal to interest on the average balance in the account at the beginning of the month and the balance after the above entries, at the rate equal to one-twelfth of the interest rate on three-month Commercial Paper for the previous month, as reported in the Federal Reserve Statistical Release, H. 15 or its successor.

(Continued)

Advice 6418-E
Decision

Issued by
Robert S. Kenney
Vice President, Regulatory Affairs
Internal

Submitted
Effective
Resolution

December 1, 2021
October 7, 2021



ELECTRIC RULE NO. 19
MEDICAL BASELINE QUANTITIES

Sheet 1

A. GENERAL

If you are a residential customer, you are assigned a Baseline quantity. This quantity is the number of kilowatt-hours (kWh) of electricity you may purchase at PG&E's lowest residential rate.

If you or a full-time resident in your home depends on electricity for certain medical needs, you may qualify for a Standard Medical Baseline Quantity in addition to your regular Baseline quantity. The Standard Medical Baseline Quantity is 16.438 kWh per day (approximately) year-round. In other words, you may be able to purchase an additional 16.438 kWh of electricity per day (the equivalent of 500 kWh per month) at a lower rate the lowest price on your current rate. The Standard Medical Baseline Quantity used for automated billing is calculated using the unrounded quotient of the following equation: 6,000 kWh per year divided by 365 days. Any billing that requires hand calculations will use 16.438 kWh per day.

(T)
(T)

If the extra 16.438 kWh per day does not meet your medical needs, you may apply for Additional Medical Baseline Quantities, as explained in Part F below.

Residential customers on electric rates without a baseline may be eligible to receive D-MEDICAL, a monthly flat rate 12% discount, on their electric charges. Please see D-MEDICAL tariff for applicability.

B. ELIGIBILITY

To qualify for a Standard Medical Baseline Quantity, you must certify in writing that you or a full-time resident in your home is:

- dependent on a life-support device (as defined in Part D below) used in the home or
- a paraplegic, hemiplegic, or quadriplegic person, or a multiple sclerosis patient with special heating and/or cooling needs or
- a person being treated for a life-threatening illness, or a person with a compromised immune system with special heating and/or cooling needs to sustain the life of the person or prevent deterioration of the person's medical condition or
- a scleroderma patient with special heating needs.

(Medical conditions other than multiple sclerosis, scleroderma, paraplegia, hemiplegia, quadriplegia, a life-threatening illness, or having a compromised immune system may also qualify customers for medical quantities for heating or air conditioning. Any such situations will be reviewed on an individual basis.)

(Continued)

<i>Advice</i>	6181-E	<i>Issued by</i>	<i>Submitted</i>	May 3, 2021
<i>Decision</i>	D.20-06-003	Robert S. Kenney	<i>Effective</i>	July 1, 2021
		<i>Vice President, Regulatory Affairs</i>	<i>Resolution</i>	



ELECTRIC RULE NO. 19
MEDICAL BASELINE QUANTITIES

Sheet 2

B. ELIGIBILITY (Cont'd.)

If you believe that you qualify, please visit pge.com/medicalbaseline to learn more about the Medical Baseline Program eligibility requirements and apply online. (T)
(T)

You can also download and print a copy of "Medical Baseline Program Application," Form No. 62-3481 on pge.com/tariffs. (N)
(N)

You can also request an application form in alternate formats and obtain more information about the Medical Baseline Program by contacting your local PG&E office or calling PG&E at 1-800-743-5000. (N)
|
(N)

Qualified medical practitioners include licensed physicians, surgeons, physician assistants practicing as a part of the customer's physician team in compliance with the Physician Assistant Practice Act, persons licensed pursuant to the Osteopathic Initiative Act per California Public Utilities Code §739 or nurse practitioners per California Public Utilities Codes §779.3. (N)
|
|
|
(N)

C. RECERTIFICATION

Customers certified by their qualified medical practitioner as having a permanent qualifying medical condition will need to self-certify their eligibility every ~~four~~^{two} years using the "Medical Baseline Program Self-Certification," Form No. 61-0502, to ensure their continued residence at the service address, but will not need a qualified medical practitioner's signature. (T)
|
(T)

Customers not having a permanent qualifying medical condition ~~will complete a Self-Certification after the first year using the "Medical Baseline Program Self-Certification," Form No. 61-0502, and~~ will be required to "recertify" with a medical practitioner's signature using the "Medical Baseline Program Application," Form No. 62-3841 ~~every two years, for the following year. Note: This cycle of self-certification followed by recertification repeats for as long as the customer is enrolled in the program.~~ (T)
|
|
|
(T)

D. LIFE-SUPPORT DEVICES

A life-support device is any medical device necessary to sustain life or relied upon for mobility. To qualify under this rule, the device must be used in the home and must run on electricity delivered by PG&E. (For devices that run on gas, see Rule 19 in the gas tariff schedule.) Please visit pge.com/medicalbaseline for a list of qualifying medical devices. (N)
(N)

The term "life-support device" includes, but is not limited to, respirators, iron lungs, hemodialysis machines, suction machines, electric nerve stimulators, pressure pads and pumps, aerosol tents, electrostatic and ultrasonic nebulizers, compressors, IPPB machines, and motorized wheelchairs. (L)

(Continued)



ELECTRIC RULE NO. 19
MEDICAL BASELINE QUANTITIES

Sheet 3

(D)
|
(D)

E. HEATING AND AIR CONDITIONING

Special heating and/or air-conditioning needs will qualify you for a Standard Medical Baseline Quantity under this rule only if your main source of energy for heating or air conditioning is electricity delivered by PG&E. (If your main source of energy for heating or air conditioning is gas, please see Rule 19 in the gas tariff schedule.)

F. ADDITIONAL MEDICAL BASELINE QUANTITIES

If you believe that more than the Standard Medical Baseline Quantity of 16.438 kWh per day is needed to operate the life-support device(s) in your home or maintain the temperature required by the qualifying medical condition, you may apply for additional medical quantities. Please contact PG&E at 1-800-743-5000 for assistance.

If PG&E finds that you need more than the standard 16.438 kWh per day, it will increase your daily Medical Baseline Quantity. In determining how many Additional Quantities you will be assigned, PG&E will round its calculation of your total daily kWh medical needs up to the nearest increment of 16.438 kWh. Additional Medical Baseline Quantities do not apply to D-MEDICAL discount.

G. MEDICAL BASELINE QUANTITIES FOR MASTER-METERED CUSTOMERS

Residential tenants of master-metered customers can also qualify for Medical Baseline Quantities. If one or more of your tenants have a medical condition that qualifies under the conditions listed above, please visit pge.com/medicalbaseline or contact your local PG&E office to find out how to apply.

If you submeter your tenants, any Medical Baseline Quantities must be passed on to the qualifying tenant(s) when you bill tenants for the electricity they use.

Attachment 3

Proforma Tariffs of

Gas and Electric Form 61-0502—Medical Baseline Program Self-Certification Request Form

Gas and Electric Form 62-3481—Medical Baseline Program Application/Recertification Form

(Electric Sample Forms are identical to the Gas Sample Forms and are therefore not being provided)



Medical Baseline Program Self-Certification Request

STEP 1 Account and Customer Information (Please print.)

PG&E CUSTOMER ACCOUNT NUMBER

CUSTOMER FIRST AND LAST NAME (as it appears on PG&E bill)

RESIDENT WITH MEDICAL CONDITION FIRST AND LAST NAME (the customer or a full-time resident in the service address)

SERVICE ADDRESS

APT NUMBER

CITY

STATE

ZIP CODE

CUSTOMER MAILING ADDRESS (if different than service address)

APT NUMBER

CITY

STATE

ZIP CODE

CUSTOMER HOME PHONE NUMBER

CUSTOMER MOBILE PHONE NUMBER

CUSTOMER EMAIL

STEP 2 For customers billed by someone other than PG&E

NAME OF MOBILE HOME OR APARTMENT COMPLEX

COMPLEX ADDRESS

COMPLEX MANAGER'S NAME

COMPLEX PHONE NUMBER

TENANT'S NAME

TENANT'S PHONE NUMBER

STEP 3 Contact preferences for outages or other Medical Baseline communications (Check all that apply.)

Please make sure PG&E has your correct contact preferences so we can reach you in advance of a planned public safety power shutoff (PSPS) or other situations that may result in an outage. In certain situations, we may also send a letter. All contact methods will be used during a PSPS event.

CONTACT PREFERENCES

 Phone number: _____ Text mobile number: _____ Email: _____ Contact for Deaf/hard of hearing customers using TTY at phone number: _____

TTY is a specialized telecommunication device for the deaf and hard of hearing.

I understand and agree that:

1. If the qualified medical practitioner certifies the resident's medical condition is permanent, PG&E requires completion of a form every ~~two~~ years self-certifying the resident's continued eligibility for the Medical Baseline program.

Replace "two" with "four"

2. If the qualified medical practitioner certifies the resident's medical condition is not permanent, PG&E requires ~~completion of a form every year self-certifying the resident's continued eligibility for the Medical Baseline program and~~ completion of a new application including a qualified medical practitioner's certification every two years.

Delete

3. ~~Customers to request notices at~~ Replace with "Customers who are Blind or have low vision may contact PG&E at 1-800-743-5000 to request notifications in alternate formats when notices are sent for certification."

4. PG&E cannot guarantee uninterrupted gas and electric service. I am responsible for making alternate arrangements in the event of a gas or an electric outage.

5. Customers may also benefit from energy savings programs such as Energy Upgrade California® Home Upgrade. The Energy Savings Assistance Program for income-qualified customers, provides improvements at no charge. For more information, please visit pge.com/saveenergy.

6. PG&E may share my contact information with organizations such as state and local emergency first response agencies, so that they can provide assistance to PG&E and to me personally during an extended outage to support my safety and well-being.

7. ~~The standard energy rates are added for electricity per month consumption is 0.821~~ Replace with "If you are on an eligible rate with a baseline, you may receive an additional daily 0.82192 therms of gas and/or 16.438kWh of electricity at your current rate's baseline price to support your qualifying medical devices. If you are on an electric rate without a baseline, you may be eligible to receive a flat 12% D-MEDICAL discount."

~~month), an additional amount equal to three-quarters of the daily consumption of an average gas household.~~

If these Medical Baseline allowances do not meet your medical energy needs, please contact PG&E at 1-800-743-5000. More information about the Medical Baseline program can be found at pge.com/medicalbaseline.

You can self-certify at pge.com/selfcertify. If you are applying for a new resident with medical condition please apply at pge.com/medicalbaseline. You can mail your paper application to: **PG&E Billing Center Medical Baseline**, P.O. Box 8329, Stockton, CA 95208.

STEP 4 Signature

I certify the above information is correct. I also certify the Medical Baseline resident lives full-time at this address and requires or continues to require the Medical Baseline program. I agree to allow PG&E to verify this information. **I also agree to notify PG&E promptly if the qualified resident moves or the Medical Baseline program is no longer needed by the resident.**

SIGN

CUSTOMER SIGNATURE

DATE



Medical Baseline Program Application—Part A (To be completed by customer.)

For Medical Baseline Program Enrollment and Recertification

STEP 1 Account and Customer Information (Please print.)

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

PG&E CUSTOMER ACCOUNT NUMBER

CUSTOMER FIRST AND LAST NAME (as it appears on PG&E bill)

RESIDENT WITH MEDICAL CONDITION FIRST AND LAST NAME
(the customer or a full-time resident in the service address)

SERVICE ADDRESS

APT NUMBER

CITY

STATE

ZIP CODE

CUSTOMER MAILING ADDRESS (if different than service address)

APT NUMBER

CITY

STATE

ZIP CODE

CUSTOMER HOME PHONE NUMBER

CUSTOMER MOBILE PHONE NUMBER

CUSTOMER EMAIL

STEP 2 For customers billed by someone other than PG&E

NAME OF MOBILE HOME OR APARTMENT COMPLEX

COMPLEX ADDRESS

COMPLEX MANAGER'S NAME

COMPLEX PHONE NUMBER

TENANT'S NAME

TENANT'S PHONE NUMBER

STEP 3 Contact preferences for outages or other Medical Baseline communications (Check all that apply.)

Please make sure PG&E has your correct contact preferences so we can reach you in advance of a planned public safety power shutoff (PSPS) or other situations that may result in an outage. In certain situations, we may also send a letter. All contact methods will be used during a PSPS event.

CONTACT PREFERENCES

- Phone number: _____
- Text mobile number: _____
- Email: _____
- Contact for Deaf/hard of hearing customers using TTY at phone number: _____
TTY is a specialized telecommunication device for the deaf and hard of hearing.

I understand and agree that:

1. If the qualified medical practitioner certifies the resident's medical condition is permanent, PG&E requires completion of a form every ~~two~~ years self-certifying the resident's continued eligibility for the Medical Baseline program. Replace "two" with "four"
2. If the qualified medical practitioner certifies the resident's medical condition is not permanent, PG&E requires ~~completion of a form every year self-certifying the resident's continued eligibility for the Medical Baseline program and completion of a new application including a qualified medical practitioner~~. Delete
3. Customers ~~PG&E to request~~ Replace with "Customers who are Blind or have low vision may contact PG&E at 1-800-743-5000 to request notifications in alternate formats when notices are sent for certification."
4. PG&E cannot guarantee uninterrupted gas and electric service. I am responsible for making alternate arrangements in the event of a gas or an electric outage.
5. Both Part A and Part B of this form must be completed and submitted to PG&E, online or by mail, prior to PG&E processing the application.
6. Customers may also benefit from energy savings programs such as Energy Upgrade California® Home Upgrade. The Energy Savings Assistance Program for income-qualified customers, provides improvements at no charge. For more information, please visit pge.com/saveenergy.
7. PG&E may share my contact information with organizations such as state and local emergency first response agencies, so that they can provide assistance to PG&E and to me personally during an extended outage to support my safety and well-being.
8. The ~~extra~~ Replace with "If you are on an eligible rate with a baseline, you may receive an additional daily 0.82192 terms of gas and/or 16.438kWh of electricity at you current rate's baseline price to support your qualifying medical devices. If you are on an electric rate without a baseline, you may be eligible to receive a flat 12% D-MEDICAL discount." ~~amount equal to three-quarters of the daily consumption of an average gas household. If these Medical Baseline allowances do not meet your medical energy needs, please contact PG&E at 1-800-743-5000. More information about the Medical Baseline program can be found at pge.com/medicalbaseline.~~

STEP 4 Signature

I certify the above information is correct. I also certify the Medical Baseline resident lives full-time at this address and requires the Medical Baseline program. I agree to allow PG&E to verify this information. **I also agree to notify PG&E promptly if the qualified resident moves or the resident no longer needs the Medical Baseline program.**

SIGN

CUSTOMER SIGNATURE _____

DATE _____

Automated Document, Preliminary Statement, Part A

You can apply online at pge.com/medicalbaseline.

FOR INTERNAL USE ONLY:



Medical Baseline Program Application—Part B (To be completed by Medical Practitioner*.)

Medical Practitioner’s Certification for Medical Baseline Program Enrollment and Recertification

STEP 5 To be completed by a qualified medical practitioner

I certify the medical condition and needs of my patient: (Please print.)

PATIENT’S LAST NAME

PATIENT’S FIRST NAME

1a. Patient is on in-home hospice care (Check one.) Yes No

1b. Requires use of life support device(s)[†] (Check one.) Yes No

The following life-support device(s) is/are used in the above-named patient’s residence:

Device: _____ Electricity Gas

Device: _____ Electricity Gas

Device: _____ Electricity Gas

[†]A qualifying life support device is any medical device used to sustain life or relied upon for mobility. This device must run on gas or electricity delivered by PG&E. It includes, but is not limited to, respirators (oxygen concentrators), iron lungs, hemodialysis machines, suction machines, electric nerve stimulators, pressure pads and pumps, aerosol tents, electrostatic and ultrasonic nebulizers, compressors, IPPB machines, kidney dialysis machines and motorized wheelchairs. **Devices used for therapy rather than life support do not qualify.**

2. Requires heating and/or cooling:

Standard Medical Baseline allowances are available for heating and/or cooling if the patient is a paraplegic, quadriplegic, hemiplegic, has multiple sclerosis or scleroderma. Standard Medical Baseline allowances are also available if the patient has a compromised immune system, life-threatening illness, or any other condition for which **additional heating or cooling is medically necessary to sustain the patient’s life or prevent deterioration of the patient’s medical condition.**

Additional **heating** is medically necessary: (Check one.) Yes No

Additional **cooling** is medically necessary: (Check one.) Yes No

3. I certify that the life support device(s) and/or additional heating or cooling will be required for approximately: (Select one.)

Number of Years: _____ or Permanently

MEDICAL PRACTITIONER’S NAME

PHONE NUMBER

OFFICE ADDRESS

CITY

STATE

ZIP CODE

MEDICAL STATE LICENSE OR MILITARY LICENSE NUMBER

SIGN

DATE

*A licensed physician, person licensed pursuant to the Osteopathic Initiative Act, nurse practitioner or physician assistant may certify a patient eligibility as having a life-threatening condition or illness.

Mail application to:

PG&E Billing Center Medical Baseline
P.O. Box 8329, Stockton, CA 95208

OR

apply online: pge.com/medicalbaseline

**PG&E Gas and Electric
Advice Submittal List
General Order 96-B, Section IV**

AT&T
Albion Power Company

Alta Power Group, LLC
Anderson & Poole

Atlas ReFuel
BART

Barkovich & Yap, Inc.
Braun Blaising Smith Wynne, P.C.
California Cotton Ginners & Growers Assn
California Energy Commission

California Hub for Energy Efficiency
Financing

California Alternative Energy and
Advanced Transportation Financing
Authority
California Public Utilities Commission
Calpine

Cameron-Daniel, P.C.
Casner, Steve
Center for Biological Diversity

Chevron Pipeline and Power
City of Palo Alto

City of San Jose
Clean Power Research
Coast Economic Consulting
Commercial Energy
Crossborder Energy
Crown Road Energy, LLC
Davis Wright Tremaine LLP
Day Carter Murphy

Dept of General Services
Don Pickett & Associates, Inc.
Douglass & Liddell
Downey Brand LLP
Dish Wireless L.L.C.

East Bay Community Energy Ellison
Schneider & Harris LLP
Engineers and Scientists of California

GenOn Energy, Inc.
Green Power Institute
Hanna & Morton
ICF

iCommLaw
International Power Technology
Intertie

Intestate Gas Services, Inc.

Johnston, Kevin
Kelly Group
Ken Bohn Consulting
Keyes & Fox LLP
Leviton Manufacturing Co., Inc.

Los Angeles County Integrated
Waste Management Task Force
MRW & Associates
Manatt Phelps Phillips
Marin Energy Authority
McClintock IP
McKenzie & Associates

Modesto Irrigation District
NLine Energy, Inc.
NRG Solar

OnGrid Solar
Pacific Gas and Electric Company
Peninsula Clean Energy

Pioneer Community Energy

Public Advocates Office

Redwood Coast Energy Authority
Regulatory & Cogeneration Service, Inc.

Resource Innovations

SCD Energy Solutions
San Diego Gas & Electric Company

SPURR
San Francisco Water Power and Sewer
Sempra Utilities

Sierra Telephone Company, Inc.
Southern California Edison Company
Southern California Gas Company
Spark Energy
Sun Light & Power
Sunshine Design
Stoel Rives LLP

Tecogen, Inc.
TerraVerde Renewable Partners
Tiger Natural Gas, Inc.

TransCanada
Utility Cost Management
Utility Power Solutions
Water and Energy Consulting Wellhead
Electric Company
Western Manufactured Housing
Communities Association (WMA)
Yep Energy