

PUBLIC UTILITIES COMMISSION  
505 Van Ness Avenue  
San Francisco CA 94102-3298



**Pacific Gas & Electric Company**  
**ELC (Corp ID 39)**  
**Status of Advice Letter 6597E**  
**As of June 28, 2022**

Subject: PG&E Compliance with Ordering Paragraphs 3, 4, and 5 of Decision 21-09-026

Division Assigned: Energy

Date Filed: 05-16-2022

Date to Calendar: 05-20-2022

Authorizing Documents: D2109026

<b>Disposition:</b>	<b>Accepted</b>
<b>Effective Date:</b>	<b>06-10-2022</b>

Resolution Required: No

Resolution Number: None

Commission Meeting Date: None

CPUC Contact Information:

[edtariffunit@cpuc.ca.gov](mailto:edtariffunit@cpuc.ca.gov)

AL Certificate Contact Information:

Kimberly Loo

(415)973-4587

[PGETariffs@pge.com](mailto:PGETariffs@pge.com)

**PUBLIC UTILITIES COMMISSION**  
505 Van Ness Avenue  
San Francisco CA 94102-3298



To: Energy Company Filing Advice Letter

From: Energy Division PAL Coordinator

Subject: Your Advice Letter Filing

The Energy Division of the California Public Utilities Commission has processed your recent Advice Letter (AL) filing and is returning an AL status certificate for your records.

The AL status certificate indicates:

- Advice Letter Number
- Name of Filer
- CPUC Corporate ID number of Filer
- Subject of Filing
- Date Filed
- Disposition of Filing (Accepted, Rejected, Withdrawn, etc.)
- Effective Date of Filing
- Other Miscellaneous Information (e.g., Resolution, if applicable, etc.)

The Energy Division has made no changes to your copy of the Advice Letter Filing; please review your Advice Letter Filing with the information contained in the AL status certificate, and update your Advice Letter and tariff records accordingly.

All inquiries to the California Public Utilities Commission on the status of your Advice Letter Filing will be answered by Energy Division staff based on the information contained in the Energy Division's PAL database from which the AL status certificate is generated. If you have any questions on this matter please contact the:

Energy Division's Tariff Unit by e-mail to  
**[edtariffunit@cpuc.ca.gov](mailto:edtariffunit@cpuc.ca.gov)**

May 16, 2022

**Advice 6597-E**

(Pacific Gas and Electric Company ID U 39 E)

Public Utilities Commission of the State of California

**Subject: PG&E Compliance with Ordering Paragraphs 3, 4, and 5 of Decision 21-09-026**

**Purpose**

In compliance with Ordering Paragraph (OP) 5 of D.21-09-026, adopted and made effective by the California Public Utilities Commission (Commission or CPUC) on September 23, 2021, Pacific Gas and Electric Company (PG&E) hereby submits this Advice Letter (AL) to report on PG&E's success in crediting the bills of the originally affected customers and recommending dispositions of credits that cannot be refunded to affected customers of the Fall 2019 Public Safety Power Shutoff (PSPS) Events<sup>1</sup>.

**Background**

On September 23, 2021, the Commission approved D.21-09-026, which found that PG&E violated Public Utilities Code Section 451, the Phase 1 Guidelines adopted in D.19-05-042 and Resolution ESRB-8 based on its implementation of the PSPS events on October 9-12, 2019, October 23-25, 2019, and October 26-November 1, 2019.

D.21-09-026 assesses a net penalty on PG&E of \$20.003 million. The penalty includes a PG&E shareholder contribution of \$1.418 million to PG&E's DDAR Program, which provides qualifying customers access to backup portable batteries through grant, lease-to-own, or low-interest loan options. The penalty also includes a PG&E shareholder-funded bill credit totaling \$12.185 million to electric customers in the geographic areas affected by the Fall 2019 PSPS events. Lastly, the penalty includes a PG&E shareholder-funded bill credit totaling \$6.4 million to electric Medical Baseline customers in the geographic areas affected by the Fall 2019 PSPS events.

On November 8, 2021, PG&E submitted AL 6399-E in compliance with D.21-09-026. Attachment 1 to the advice letter described the process PG&E would use to (1) deposit \$1.418 million of shareholder funds in PG&E's Disability Disaster Access & Resources

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<sup>1</sup> Pursuant to Ordering Paragraph 1 of D.21-09-026, the term "Fall 2019 PSPS events" refers to those PSPS events that took place October 9-12, 2019; October 23-25, 2019; and October 26-November 1, 2019. See D.21-09-026 p. 97.

(DDAR) Program account, (2) issue one-time bill credits totaling \$12.185 million to its electric customers located in the geographic areas affected by the Fall 2019 Public PSPS events, and (3) issue one-time bill credits totaling \$6.4 million to its electric Medical Baseline customers located in the geographic areas affected by the Fall 2019 PSPS events.

On December 8, 2021, PG&E requested an extension of time to comply with OPs 3, 4, and 5 of D.21-09-026. Specifically, PG&E requested the Commission grant an extension until April 15, 2022 to provide the customer bill credits ordered in OP 3 and 4, and until May 15, 2022 to submit the compliance advice letter ordered in OP 5. On December 23, 2021, the Commission granted the extension.

### **Discussion**

On April 30, 2022, PG&E made a one-time deposit of \$1.418 million in PG&E's DDAR Program account from shareholder funds.

On April 15, 2022, PG&E completed posting of the one-time bill credits of \$12.185 million (less 1% reserve for customer disputes per AL 6399-E) to its electric customers located in the geographic areas affected by the Fall 2019 Public PSPS events and the one-time bill credits of the \$6.4 million (less 1% reserve for customer disputes per AL 6399-E) to its electric Medical Baseline customers located in the geographic areas affected by the Fall 2019 PSPS events utilizing the process described in Advice 6399-E.

After posting, PG&E received several customer inquiries regarding the one-time bill credit. Investigating these customer inquiries, PG&E discovered that April bills received as of that date (approximately 57% of PG&E customers eligible for the one-time bill credit) included the appropriate credit labeled "CPUC Mandated Electric Credit," but omitted the additional message stating: "The CPUC Mandated Electric Credit is a One-Time Customer Credit per the Decision on the Order to Show Cause regarding Pacific Gas and Electric Company's implementation of the Fall 2019 Public Safety Power Shutoff Events." The additional message was inadvertently omitted from the April bill due to PG&E missing a manual step in the process required to add the bill message. After becoming aware of this error, PG&E took immediate steps to manually add the message before issuing the bill to customers who had not yet received their April bill. For the 57% of eligible customers who already received their April bill showing the PSPS bill credit without the additional bill message, PG&E will include the following bill message in their subsequent May bill: "The CPUC Mandated Electric Credit you received in your April bill was a One-Time Customer Credit per the Decision on the Order to Show Cause regarding Pacific Gas and Electric Company's implementation of the Fall 2019 Public Safety Power Shutoff Events." In addition, for former customers who received the bill credit on their April bills, but are not customers when the May bill with the explanatory message is issued will be sent an email by May 31, 2022 if we have a verified email address. Otherwise, PG&E will send a letter by May 31, 2022 to those for whom PG&E does not have an email address on file.

PG&E also proactively added the following interactive voice response (IVR) message on May 4, 2022 for customers calling in to a PG&E Help Center who confirmed that they received a CPUC Mandated Electric Credit: “Your April bill contains a CPUC Mandated Electric Credit for three specific Public Safety Power Shutoff events in October & November 2019. Impacted electric customers will be credited approximately \$6.29 and Medical Baseline customers \$83.41 per event. Customers affected by more than one event will receive multiple of the per-event bill credit. Please note your May and June bills will go back to normal.”

A subset of customers, primarily former customers who left PG&E’s service territory prior to their April bill, will receive the bill credit in the form of a check by May 31, 2022.

### **Protests**

Anyone wishing to protest this submittal may do so by letter sent electronically via E-mail, no later than June 6, 2022, which is 21 days<sup>2</sup> after the date of this submittal. Protests must be submitted to:

CPUC Energy Division  
ED Tariff Unit  
E-mail: EDTariffUnit@cpuc.ca.gov

The protest shall also be electronically sent to PG&E via E-mail at the address shown below on the same date it is electronically delivered to the Commission:

Sidney Bob Dietz II  
Director, Regulatory Relations  
c/o Megan Lawson  
E-mail: PGETariffs@pge.com

Any person (including individuals, groups, or organizations) may protest or respond to an advice letter (General Order 96-B, Section 7.4). The protest shall contain the following information: specification of the advice letter protested; grounds for the protest; supporting factual information or legal argument; name and e-mail address of the protestant; and statement that the protest was sent to the utility no later than the day on which the protest was submitted to the reviewing Industry Division (General Order 96-B, Section 3.11).

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<sup>2</sup> The 20-day protest period concludes on a weekend, therefore, PG&E is moving this date to the following business day.

**Effective Date**

Pursuant to General Order (GO) 96-B, Rule 5.2, and OP 5 of D.21-09-026, PG&E submits this advice with a Tier 2 designation. PG&E requests that this Tier 2 advice submittal become effective on June 15, 2022 which is 30 days from the date of this submittal.

**Notice**

In accordance with General Order 96-B, Section IV, a copy of this advice letter is being sent electronically and via U.S. mail to parties shown on the attached list and the parties on the service list for R.18-12-005. Address changes to the General Order 96-B service list should be directed to PG&E at email address PGETariffs@pge.com. For changes to any other service list, please contact the Commission's Process Office at (415) 703-2021 or at Process\_Office@cpuc.ca.gov. Send all electronic approvals to PGETariffs@pge.com. Advice letter submittals can also be accessed electronically at: <http://www.pge.com/tariffs/>.

/S/

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Sidney Bob Dietz II  
Director, Regulatory Relations

cc: Service List R.18-12-005



# ADVICE LETTER SUMMARY

## ENERGY UTILITY



MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No.: Pacific Gas and Electric Company (ID U39 E)

Utility type:

- ELC       GAS       WATER  
 PLC       HEAT

Contact Person: Kimberly Loo

Phone #: (415)973-4587

E-mail: PGETariffs@pge.com

E-mail Disposition Notice to: KELM@pge.com

### EXPLANATION OF UTILITY TYPE

ELC = Electric      GAS = Gas      WATER = Water  
 PLC = Pipeline      HEAT = Heat

(Date Submitted / Received Stamp by CPUC)

Advice Letter (AL) #: 6597-E

Tier Designation: 2

Subject of AL: PG&E Compliance with Ordering Paragraphs 3, 4, and 5 of Decision 21-09-026

Keywords (choose from CPUC listing): Compliance

AL Type:  Monthly  Quarterly  Annual  One-Time  Other:

If AL submitted in compliance with a Commission order, indicate relevant Decision/Resolution #: D.21-09-026

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL: No

Summarize differences between the AL and the prior withdrawn or rejected AL:

Confidential treatment requested?  Yes  No

If yes, specification of confidential information:

Confidential information will be made available to appropriate parties who execute a nondisclosure agreement. Name and contact information to request nondisclosure agreement/ access to confidential information:

Resolution required?  Yes  No

Requested effective date: 6/15/22

No. of tariff sheets: 0

Estimated system annual revenue effect (%): N/A

Estimated system average rate effect (%): N/A

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected: N/A

Service affected and changes proposed<sup>1</sup>: N/A

Pending advice letters that revise the same tariff sheets: N/A

<sup>1</sup>Discuss in AL if more space is needed.

**Protests and correspondence regarding this AL are to be sent via email and are due no later than 20 days after the date of this submittal, unless otherwise authorized by the Commission, and shall be sent to:**

California Public Utilities Commission  
Energy Division Tariff Unit Email:  
[EDTariffUnit@cpuc.ca.gov](mailto:EDTariffUnit@cpuc.ca.gov)

Contact Name: Sidnev Bob Dietz II. c/o Megan Lawson  
Title: Director, Regulatory Relations  
Utility/Entity Name: Pacific Gas and Electric Company  
  
Telephone (xxx) xxx-xxxx:  
Facsimile (xxx) xxx-xxxx:  
Email: PGETariffs@pge.com

Contact Name:  
Title:  
Utility/Entity Name:  
  
Telephone (xxx) xxx-xxxx:  
Facsimile (xxx) xxx-xxxx:  
Email:

CPUC  
Energy Division Tariff Unit  
505 Van Ness Avenue  
San Francisco, CA 94102

Clear Form

**PG&E Gas and Electric  
Advice Submittal List  
General Order 96-B, Section IV**

AT&T  
Albion Power Company

Alta Power Group, LLC  
Anderson & Poole

Atlas ReFuel  
BART

Barkovich & Yap, Inc.  
Braun Blasing Smith Wynne, P.C.  
California Cotton Ginners & Growers Assn  
California Energy Commission

California Hub for Energy Efficiency  
Financing

California Alternative Energy and  
Advanced Transportation Financing  
Authority  
California Public Utilities Commission  
Calpine

Cameron-Daniel, P.C.  
Casner, Steve  
Center for Biological Diversity

Chevron Pipeline and Power  
City of Palo Alto

City of San Jose  
Clean Power Research  
Coast Economic Consulting  
Commercial Energy  
Crossborder Energy  
Crown Road Energy, LLC  
Davis Wright Tremaine LLP  
Day Carter Murphy

Dept of General Services  
Don Pickett & Associates, Inc.  
Douglass & Liddell

East Bay Community Energy Ellison  
Schneider & Harris LLP  
Engineers and Scientists of California

GenOn Energy, Inc.  
Goodin, MacBride, Squeri, Schlotz &  
Ritchie  
Green Power Institute  
Hanna & Morton  
ICF  
International Power Technology

Intertie

Intestate Gas Services, Inc.  
Kelly Group  
Ken Bohn Consulting  
Keyes & Fox LLP  
Leviton Manufacturing Co., Inc.

Los Angeles County Integrated  
Waste Management Task Force  
MRW & Associates  
Manatt Phelps Phillips  
Marin Energy Authority  
McClintock IP  
McKenzie & Associates

Modesto Irrigation District  
NLine Energy, Inc.  
NRG Solar

OnGrid Solar  
Pacific Gas and Electric Company  
Peninsula Clean Energy

Pioneer Community Energy

Public Advocates Office

Redwood Coast Energy Authority  
Regulatory & Cogeneration Service, Inc.  
SCD Energy Solutions  
San Diego Gas & Electric Company

SPURR  
San Francisco Water Power and Sewer  
Sempra Utilities

Sierra Telephone Company, Inc.  
Southern California Edison Company  
Southern California Gas Company  
Spark Energy  
Sun Light & Power  
Sunshine Design  
Tecogen, Inc.  
TerraVerde Renewable Partners  
Tiger Natural Gas, Inc.

TransCanada  
Utility Cost Management  
Utility Power Solutions  
Uplight  
Water and Energy Consulting Wellhead  
Electric Company  
Western Manufactured Housing  
Communities Association (WMA)  
Yep Energy