

PUBLIC UTILITIES COMMISSION
505 Van Ness Avenue
San Francisco CA 94102-3298



Pacific Gas & Electric Company
ELC (Corp ID 39)
Status of Advice Letter 6563E
As of June 2, 2022

Subject: Revisions to Fees for Services to Community Choice Aggregation and Direct Access
Electric Service Providers Pursuant to Decision 21-11-016

Division Assigned: Energy

Date Filed: 04-15-2022

Date to Calendar: 04-20-2022

Authorizing Documents: D2111016

Disposition:	Accepted
Effective Date:	05-15-2022

Resolution Required: No

Resolution Number: None

Commission Meeting Date: None

CPUC Contact Information:

edtariffunit@cpuc.ca.gov

AL Certificate Contact Information:

Annie Ho

(415) 973-8794

PGETariffs@pge.com

PUBLIC UTILITIES COMMISSION
505 Van Ness Avenue
San Francisco CA 94102-3298



To: Energy Company Filing Advice Letter

From: Energy Division PAL Coordinator

Subject: Your Advice Letter Filing

The Energy Division of the California Public Utilities Commission has processed your recent Advice Letter (AL) filing and is returning an AL status certificate for your records.

The AL status certificate indicates:

- Advice Letter Number
- Name of Filer
- CPUC Corporate ID number of Filer
- Subject of Filing
- Date Filed
- Disposition of Filing (Accepted, Rejected, Withdrawn, etc.)
- Effective Date of Filing
- Other Miscellaneous Information (e.g., Resolution, if applicable, etc.)

The Energy Division has made no changes to your copy of the Advice Letter Filing; please review your Advice Letter Filing with the information contained in the AL status certificate, and update your Advice Letter and tariff records accordingly.

All inquiries to the California Public Utilities Commission on the status of your Advice Letter Filing will be answered by Energy Division staff based on the information contained in the Energy Division's PAL database from which the AL status certificate is generated. If you have any questions on this matter please contact the:

Energy Division's Tariff Unit by e-mail to
edtariffunit@cpuc.ca.gov

April 15, 2022

Advice 6563-E

(Pacific Gas and Electric Company ID U 39 E)

Public Utilities Commission of the State of California

**Subject: Revisions to Fees for Services to Community Choice Aggregation
and Direct Access Electric Service Providers Pursuant to Decision
21-11-016**

Purpose

Pacific Gas and Electric Company (PG&E) submits this Tier 1 Advice Letter to implement in tariffs revisions to Electric Schedules E-CCA - *Services to Community Choice Aggregators*, E-ESP - *Services to Electric Service Providers*, and E-ESPNSDF – *Electric Service Provider Non-Discretionary Service Fees*.

Background

On November 19, 2021, the California Public Utilities Commission (CPUC or Commission) issued Decision (D.) 21-11-016 in PG&E's 2020 General Rate Case (GRC) Phase 2 proceeding. Among other items, Section 12 *E-CREDIT and Direct Access (DA) and Community Choice Aggregation (CCA) Issues* and Conclusion of Law (COL) 39,¹ approved PG&E's unopposed proposals on DA and CCA fees. This approval was based on PG&E's Fourth Status Update on Settlement Negotiations². PG&E submits this Advice Letter to submit revisions to affected tariffs consistent with the Decision.

Tariff Revisions [if applicable]

PG&E has attached the following tariffs in redline form:

- E-CCA – *Services to Community Choice Aggregators (Attachment 1)*;
- E-ESP - *Services to Electric Service Providers (Attachment 2)*;

¹ D.21-11-016 at 152-153 and COL 39.

² Joint Status Conference Statement of Pacific Gas and Electric Company on Behalf of the Active Parties to its 2020 General Rate Case Phase II Proceedings, March 19, 2021.

- E-ESPNSDF - *Electric Service Provider Non-Discretionary Service Fees (Attachment 3)*.

Protests

Anyone wishing to protest this submittal may do so by letter sent electronically via E-mail, no later than May 5, 2022, which is 20 days after the date of this submittal. Protests must be submitted to:

CPUC Energy Division
ED Tariff Unit
E-mail: EDTariffUnit@cpuc.ca.gov

The protest shall also be electronically sent to PG&E via E-mail at the address shown below on the same date it is electronically delivered to the Commission:

Sidney Bob Dietz II
Director, Regulatory Relations
c/o Megan Lawson
E-mail: PGETariffs@pge.com

Any person (including individuals, groups, or organizations) may protest or respond to an advice letter (General Order 96-B, Section 7.4). The protest shall contain the following information: specification of the advice letter protested; grounds for the protest; supporting factual information or legal argument; name and e-mail address of the protestant; and statement that the protest was sent to the utility no later than the day on which the protest was submitted to the reviewing Industry Division (General Order 96-B, Section 3.11).

Effective Date

Pursuant to General Order (GO) 96-B, Rule 5.1, and pgs. 152 – 153 and COL 39 of D.21-11-016, this advice letter is submitted with a Tier 1 designation. PG&E requests that this Tier 1 advice submittal become effective upon date of submittal, which is April 15, 2022.

Notice

In accordance with General Order 96-B, Section IV, a copy of this advice letter is being sent electronically to parties shown on the attached list and the parties on the service list for A.19-11-019. Address changes to the General Order 96-B service list should be directed to PG&E at email address PGETariffs@pge.com. For changes to any other service list, please contact the Commission's Process Office at (415) 703-2021 or at Process_Office@cpuc.ca.gov. Send all electronic approvals to PGETariffs@pge.com. Advice letter submittals can also be accessed electronically at: <http://www.pge.com/tariffs/>.



ADVICE LETTER SUMMARY

ENERGY UTILITY



MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No.: Pacific Gas and Electric Company (ID U39 E)

Utility type:

- ELC GAS WATER
 PLC HEAT

Contact Person: Annie Ho

Phone #: (415) 973-8794

E-mail: PGETariffs@pge.com

E-mail Disposition Notice to: AMHP@pge.com

EXPLANATION OF UTILITY TYPE

ELC = Electric GAS = Gas WATER = Water
 PLC = Pipeline HEAT = Heat

(Date Submitted / Received Stamp by CPUC)

Advice Letter (AL) #: 6563-E

Tier Designation: 1

Subject of AL: Revisions to Fees for Services to Community Choice Aggregation and Direct Access Electric Service Providers Pursuant to Decision 21-11-016

Keywords (choose from CPUC listing): Compliance

AL Type: Monthly Quarterly Annual One-Time Other:

If AL submitted in compliance with a Commission order, indicate relevant Decision/Resolution #: D.21-11-016

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL:

Summarize differences between the AL and the prior withdrawn or rejected AL:

Confidential treatment requested? Yes No

If yes, specification of confidential information:

Confidential information will be made available to appropriate parties who execute a nondisclosure agreement. Name and contact information to request nondisclosure agreement/ access to confidential information:

Resolution required? Yes No

Requested effective date: 4/15/22

No. of tariff sheets: 11

Estimated system annual revenue effect (%): N/A

Estimated system average rate effect (%): N/A

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected: See Attachment 4

Service affected and changes proposed¹: N/A

Pending advice letters that revise the same tariff sheets: N/A

¹Discuss in AL if more space is needed.

Protests and correspondence regarding this AL are to be sent via email and are due no later than 20 days after the date of this submittal, unless otherwise authorized by the Commission, and shall be sent to:

California Public Utilities Commission
Energy Division Tariff Unit Email:
EDTariffUnit@cpuc.ca.gov

Contact Name: Sidnev Bob Dietz II. c/o Megan Lawson
Title: Director, Regulatory Relations
Utility/Entity Name: Pacific Gas and Electric Company

Telephone (xxx) xxx-xxxx: (415)973-2093
Facsimile (xxx) xxx-xxxx: (415)973-3582
Email: PGETariffs@pge.com

Contact Name:
Title:
Utility/Entity Name:

Telephone (xxx) xxx-xxxx:
Facsimile (xxx) xxx-xxxx:
Email:

CPUC
Energy Division Tariff Unit
505 Van Ness Avenue
San Francisco, CA 94102

Clear Form

Attachment 1

**E-CCA – Services to
Community Choice Aggregators
Redline**



ELECTRIC SCHEDULE E-CCA
SERVICES TO COMMUNITY CHOICE AGGREGATORS

Sheet 1

APPLICABILITY: This schedule applies to Community Choice Aggregators (CCAs) who participate in Community Choice Aggregation Service (CCA Service) and to customers who receive CCA Service, pursuant to California Public Utilities Commission Decision 05-12-041 and electric Rules 1 and 23.

TERRITORY: The entire PG&E service territory.

RATES: 1. CCA SERVICE ESTABLISHMENT

This fee will apply when a CCA establishes service. This fee will cover the cost of establishing a new business relationship with the CCA and will include activities such as establishing a CCA account in PG&E's customer information system for customer switching, meter reading, and billing services, EDI testing and processing forms and agreements, including but not limited to: the CCA Service Agreement, the CCA Information Form, the Credit Application, the Electronic Funds Transfer Agreement, and provides for a review of a CCA's credit worthiness. Charges are based on an hourly rate required to perform the activities.

Fee ~~\$119.58~~ ~~\$149.48 per hour~~ Labor (I)

2. CUSTOMER NOTIFICATION (OPTIONAL SERVICE)

a. CUSTOMER NOTIFICATION – DIRECT MAIL

This service provides a direct mail customer notification service (labeling and mailing of notifications). This service will be applicable to the initial customer notifications and to follow-up notifications.

Fee Labor and Material

b. CUSTOMER NOTIFICATION – NOTIFICATION IN MONTHLY PG&E BILL

The CCA may request PG&E to mail the CCA notices in PG&E's monthly bills to the customers. PG&E will perform this service and charge the CCA based on labor and material costs, and any additional postage required to mail the monthly bills. This service shall be subject to advance notice and scheduling requirements, PG&E's normal bill insert business practices, and operational specifications. CCA customer notices inserted in PG&E's billing envelope shall include a disclaimer prominently displayed in font no smaller than the title or heading of the customer notices stating: "This notice was prepared and paid for by [CCA name] and not PG&E." Information contained in such notices shall be limited to that required by PU Code Section 366.2(c)(13)(A).

Fee Labor and Material

Postage Additional Postage

(Continued)



ELECTRIC SCHEDULE E-CCA
SERVICES TO COMMUNITY CHOICE AGGREGATORS

Sheet 2

RATES:
(Cont'd.)

2. CUSTOMER NOTIFICATION (OPTIONAL SERVICE) (Cont'd.)

c. CUSTOMER LIST DEVELOPMENT

PG&E will perform a data extract to provide a list of customers with a standard set of data elements. Based upon the CCA's specific criteria, the list can be refined and finalized to specify the customers that will receive a notification. This fee is calculated based upon a per event basis and is based on labor costs to perform a data extract with a standard set of data elements. No material costs are included in this fee.

Fee.....~~\$2,596 per data extract~~Labor (l)

d. DESIGN CUSTOMIZED CUSTOMER NOTIFICATION

This service provides special design or customization for the customer notifications as specified by the CCA.

Fee.....Labor and Material

3. MASS ENROLLMENT

This fee will apply to a CCA. Upon completion of the initial customer notification and opt-out period, PG&E will initiate a mass transfer of the eligible customers (who have not opted-out) onto CCA Service over one-billing cycle period on the customer's regularly scheduled meter read date (assuming no metering work is required), and send a confirmation to the CCA through the CCASR process.

Fee~~\$4,475 per event~~Labor (l)

4. OPT-OUT REQUESTS

These service fees will apply to a CCA and are associated with processing customer requests for opting-out of the CCA program. PG&E will offer two options to process responses by customers to the "opt-out" notifications: Internet and Automated Telephone service.

a. INTERNET OPT-OUT – This fee will apply when a customer opts out of a CCA's Program using the Internet through PG&E's website.

Internet Opt-out.....\$.049 per account

b. AUTOMATED TELEPHONE (IVRU) OPT-OUT – This fee will apply when a customer opts out of a CCA's program using PG&E's Interactive Voice Response Unit (IVRU).

Automated Telephone (IVRU) Opt-Out.....\$.042 per account

(Continued)



ELECTRIC SCHEDULE E-CCA
SERVICES TO COMMUNITY CHOICE AGGREGATORS

Sheet 5

RATES:
(Cont'd.)

6. METER DATA MANAGEMENT AGENT (MDMA) SERVICES (Cont'd.)

c. REPOSTING MONTHLY METER DATA

This fee will apply when a CCA requests that PG&E repost previously posted meter reads and/or usage data to the DES. As requested, PG&E will provide this data with meter reads and/or interval usage data framed to the standard billing cycle period (as published in PG&E's applicable year meter reading schedule).

Per meter read per billing period..... ~~\$20.84~~ Labor (l)

d. REPOSTING OF ACCOUNT USAGE

This fee will apply when a CCA requests that PG&E repost previously posted account usage history to the DES. Reposted service account usage history will consist of the most recent 12-month usage history, or for the portion available if the customer's account has been open for less than 12 months, framed to standard billing cycle period.

Fee ~~\$104.25 per hour~~ Labor (l)

e. ACCOUNT ASSISTANCE

This fee will apply when a CCA requests assistance on an account. The fee covers services such as:

- Account switch date corrections;
- Subsequent supplying of meter reads/usage data for the corrected period; and
- Reconciliation of meter reads and/or usage quantities.

Fee ~~\$104.25 per hour~~ Labor (l)

(Continued)

Advice 4741-E
Decision 13-04-020

Issued by
Steven Malnight
Senior Vice President
Regulatory Affairs

Date Filed November 20, 2015
Effective January 1, 2016
Resolution



ELECTRIC SCHEDULE E-CCA
SERVICES TO COMMUNITY CHOICE AGGREGATORS

Sheet 6

RATES:
(Cont'd.)

7. CONSOLIDATED BILL-READY BILLING SERVICES

a. CONSOLIDATED PG&E BILLING

Composite Bill-Ready Billing Fee

This fee covers the cost to present the CCA's energy and customer charges. It also includes cost to process the CCA's energy charges and customer payments.

Per account per billing cycle.....\$0.21 (R)

8. CONSOLIDATED RATE-READY BILLING SERVICES

a. CONSOLIDATED PG&E BILLING

Composite Rate-Ready Billing Fee

This fee covers the cost to present the CCA's energy and customer charges on an additional bill page. It also includes cost to process the CCA's energy charges and customer payments, and respond to CCA calls regarding billing issues.

Bill presentation and processing of CCA's energy charges and customer payments, per account per billing cycle\$0.21 (R)

b. CCA RATE SCHEDULE VALUE CHANGE

This fee will apply to a CCA when they request PG&E to change the CCA's price on a particular rate schedule or change the rate schedule assigned to a particular CCA customer.

Fee no-chargeLabor

(Continued)

Advice	5225-E	Issued by	Date Filed	February 9, 2018
Decision	18-01-013	Robert S. Kenney	Effective	March 1, 2018
		Vice President, Regulatory Affairs	Resolution	



ELECTRIC SCHEDULE E-CCA
SERVICES TO COMMUNITY CHOICE AGGREGATORS

Sheet 7

RATES:
(Cont'd.)

9. OTHER BILLING SERVICES

a. PROGRAMMING FOR CONSOLIDATED BILLING

This fee will apply to a CCA when they request PG&E to provide additional billing services requiring programming such as text messages on the page of the bill presenting the CCA's charges.

Fee ~~\$97.84 per hour~~ Labor (I)

b. BILL ADJUSTMENT

This fee will apply when a CCA requests PG&E to adjust a CCA customer's bill for reason unrelated to the CCA's charges, such as the following:

- Goodwill gesture or promotional discounts
- Recourse adjustments as a result of dispute resolution
- Policy adjustment to satisfy a customer's complaint

Fee no charge

c. CCA RETURN PAYMENT

This fee will apply to a CCA when a CCA's check is returned for payment of any of PG&E's service charges.

Fee \$8.00 per event

d. ACCOUNT ASSISTANCE

This fee will apply to a CCA when a CCA requests PG&E to perform other types of account assistance. For example: switch date corrections, reconciliation of balances and statements, duplicate bills, ~~routine or complex account analyses, retrieval of account information, reproduction/resending of file/report, investigating EDI duplicate payments, and refunding account credits due to overpayments. and account analysis.~~ (I)

Fee ~~\$69.30 per hour~~ Labor

(Continued)



ELECTRIC SCHEDULE E-CCA
SERVICES TO COMMUNITY CHOICE AGGREGATORS

Sheet 8

RATES:
(Cont'd.)

10. CCA TERMINATION OF SERVICE

a. VOLUNTARY TERMINATION

This charge will apply when a CCA terminates its entire program on a voluntary basis as described in Rule 23. If the CCA requests PG&E to provide the required notifications, then a separate CCA Customer Notification Fee will be applicable. The Voluntary Termination Fee would be assessed on a per event basis.

Fee.....~~\$4,475 per event~~Labor (l)

b. INVOLUNTARY TERMINATION

This fee will apply under conditions associated with Involuntary Service Changes as defined in Rule 23. All associated costs will be assessed to the CCA on a time and material basis in the event of such a circumstance.

Fee.....Labor and Material

11. STANDARD PHASE-IN SERVICES

This charge will apply when a CCA requests Phase-In Services as set forth in Rule 23. A CCA may select one of the following phase-in options: customer class, rate class, incorporated city, county, or zip code. The Phase-In requires the affected customers in each phase to be mass enrolled in CCA Service on the customer's regularly scheduled meter read date over one-billing cycle and requires the CCA to conclude its phase-in plan within one CRS period beginning with the first phase-in event. A CCA may also select a customized phase-in which would be provided under Specialized Services.

Fee~~\$4,475 per phase-in~~Labor (l)

12. SPECIALIZED SERVICES

This charge will apply when a CCA requests Specialized Services, including Phase-In Services as set forth in Rule 23. This fee will also apply in the event a CCA requests Boundary Metering as set forth in Rule 23. This service will be provided on terms mutually agreeable to PG&E and the CCA. The fee will be calculated on a time and material basis.

FeeLabor and Material

SPECIAL
CONDITIONS:

1. DEFINITIONS

a. Account – In PG&E's customer information system, a service account is called a service agreement and is defined as the customer's service identification number linking the customer's service with a specific meter.

Attachment 2

**E-ESP - Services to Electric Service Providers
Redline**



ELECTRIC SCHEDULE E-ESP
SERVICES TO ELECTRIC SERVICE PROVIDERS

Sheet 3

RATES:
(Cont'd.)

6. CONSOLIDATED PG&E BILLING (Cont'd.)

A. Rate-Ready Billing (Cont'd.)

4) ESP Rate Schedule Changes

An ESP may request to change the price on a particular rate schedule or change the rate schedule assigned to the customer.

5) Rate-Ready Billing Set-Up Charges:

- a) Programming for consolidated billing set-up, per hour...~~\$123.80~~Labor (I)
- b) Programming for ESP's rate schedules values, standard rate structure, per hour ~~\$123.80~~Labor (I)
- ~~c) Programming for ESP's rate schedules, custom rate structure, per hour.....\$146.15 (I)~~
- ~~cd) Programming for ESP's bill messages, per hour.....\$123.80~~Labor (I)
- ~~de) ESP bill message text, per character..... no charge~~
- ~~ef) Central Processing Unit (CPU) charge for consolidated bill programming, flat fee per ESP no charge~~
- ~~fg) Computer Storage Device, per service account being billed based on hourly interval metering data..... no charge~~

(Continued)

Advice 4741-E
Decision 13-04-020

Issued by
Steven Malnight
Senior Vice President
Regulatory Affairs

Date Filed November 20, 2015
Effective January 1, 2016
Resolution



ELECTRIC SCHEDULE E-ESP
SERVICES TO ELECTRIC SERVICE PROVIDERS

Sheet 4

RATES:
(Cont'd.)

6. CONSOLIDATED PG&E BILLING (Cont'd.)

B. Bill-Ready Billing

If an ESP requests that PG&E bill the ESP's Direct Access Customers for the energy supply portion of the Customer's bill as calculated by the ESP, the prices shall be:

- 1) Composite Billing Fee, per service account per billing cycle \$0.21 (R)
Per additional page per service account per billing cycle no charge
- 2) Duplicate Bill Request, per bill per account no charge
- 3) Bill Adjustment, per adjustment per service account no charge

An ESP may request PG&E to adjust a previously billed Customer's bill due to the following reasons:

- a. Recourse adjustment as a result of a dispute resolution
- b. Policy adjustment to satisfy a Customer's complaint
- 4) Bill-Ready Billing Set-Up Charges
 - a. Programming for consolidated bill set-up, per hour ~~\$123.80~~Labor
 - b. Programming for ESP's bill message, per hour ~~\$123.80~~Labor
 - c. ESP bill message text, per character no charge
 - d. Central Processing Unit (CPU) charge for consolidated bill programming, flat fee per ESP no charge
 - e. Computer Storage Device, per service account being billed based on hourly interval metering data no charge

(Continued)

Advice 5225-E
Decision 18-01-013

Issued by
Robert S. Kenney
Vice President, Regulatory Affairs

Date Filed February 9, 2018
Effective March 1, 2018
Resolution

Attachment 3

**E-ESPNSF - Electric Service Provider
Non-Discretionary Service Fees
Redline**



ELECTRIC SCHEDULE E-ESPNSF Sheet 1
ELECTRIC SERVICE PROVIDER NON-DISCRETIONARY SERVICE FEES (T)

APPLICABILITY: This schedule applies to Electric Service Providers (ESPs) who provide direct access service to Customers, as set forth in Rule 22. (T)

TERRITORY: The entire PG&E service territory.

RATES: 1. FULL CONSOLIDATED ESP BILLING

The following fees apply to ESPs performing Full Consolidated Billing when assistance is requested from PG&E.

A. Billing set up and ongoing support (labor), per hour \$
..... ~~134.57~~ cost

B. Billing set up and ongoing support (non-labor) cost

2. PARTIAL CONSOLIDATED ESP BILLING

A. ESPs Using VAN Transmission

The following fees apply to ESPs performing Partial Consolidated Billing that are using VAN transmission.

Charge per account, per month \$ 0.12
Charge per ESP, per month \$63.00

B. ESPs Not Using VAN Transmission

The following fees apply to ESPs performing Partial Consolidated Billing that are not using VAN transmission.

Charge per ESP, per month \$60.80

(Continued)

Cal P.U.C. Sheet No.	Title of Sheet	Cancelling Cal P.U.C. Sheet No.
52883-E	ELECTRIC SCHEDULE E-CCA SERVICES TO COMMUNITY CHOICE AGGREGATORS Sheet 1	35797-E
52884-E	ELECTRIC SCHEDULE E-CCA SERVICES TO COMMUNITY CHOICE AGGREGATORS Sheet 2	35798-E
52885-E	ELECTRIC SCHEDULE E-CCA SERVICES TO COMMUNITY CHOICE AGGREGATORS Sheet 5	35801-E
52886-E	ELECTRIC SCHEDULE E-CCA SERVICES TO COMMUNITY CHOICE AGGREGATORS Sheet 6	41758-E
52887-E	ELECTRIC SCHEDULE E-CCA SERVICES TO COMMUNITY CHOICE AGGREGATORS Sheet 7	35803-E
52888-E	ELECTRIC SCHEDULE E-CCA SERVICES TO COMMUNITY CHOICE AGGREGATORS Sheet 8	35804-E
52889-E	ELECTRIC SCHEDULE E-ESP SERVICES TO ELECTRIC SERVICE PROVIDERS Sheet 3	35807-E
52890-E	ELECTRIC SCHEDULE E-ESP SERVICES TO ELECTRIC SERVICE PROVIDERS Sheet 4	41773-E
52891-E	ELECTRIC SCHEDULE E-ESPNSF ELECTRIC SERVICE PROVIDER NON-DISCRETIONARY SERVICE FEES Sheet 2	32801-E
52892-E	ELECTRIC TABLE OF CONTENTS Sheet 1	52871-E
52893-E	ELECTRIC TABLE OF CONTENTS Sheet 8	52769-E



ELECTRIC SCHEDULE E-CCA
SERVICES TO COMMUNITY CHOICE AGGREGATORS

Sheet 1

APPLICABILITY: This schedule applies to Community Choice Aggregators (CCAs) who participate in Community Choice Aggregation Service (CCA Service) and to customers who receive CCA Service, pursuant to California Public Utilities Commission Decision 05-12-041 and electric Rules 1 and 23.

TERRITORY: The entire PG&E service territory.

RATES: 1. CCA SERVICE ESTABLISHMENT

This fee will apply when a CCA establishes service. This fee will cover the cost of establishing a new business relationship with the CCA and will include activities such as establishing a CCA account in PG&E's customer information system for customer switching, meter reading, and billing services, EDI testing and processing forms and agreements, including but not limited to: the CCA Service Agreement, the CCA Information Form, the Credit Application, the Electronic Funds Transfer Agreement, and provides for a review of a CCA's credit worthiness. Charges are based on an hourly rate required to perform the activities.

Fee Labor (T)

2. CUSTOMER NOTIFICATION (OPTIONAL SERVICE)

a. CUSTOMER NOTIFICATION – DIRECT MAIL

This service provides a direct mail customer notification service (labeling and mailing of notifications). This service will be applicable to the initial customer notifications and to follow-up notifications.

Fee Labor and Material

b. CUSTOMER NOTIFICATION – NOTIFICATION IN MONTHLY PG&E BILL

The CCA may request PG&E to mail the CCA notices in PG&E's monthly bills to the customers. PG&E will perform this service and charge the CCA based on labor and material costs, and any additional postage required to mail the monthly bills. This service shall be subject to advance notice and scheduling requirements, PG&E's normal bill insert business practices, and operational specifications. CCA customer notices inserted in PG&E's billing envelope shall include a disclaimer prominently displayed in font no smaller than the title or heading of the customer notices stating: "This notice was prepared and paid for by [CCA name] and not PG&E." Information contained in such notices shall be limited to that required by PU Code Section 366.2(c)(13)(A).

Fee Labor and Material

Postage Additional Postage

(Continued)



ELECTRIC SCHEDULE E-CCA
SERVICES TO COMMUNITY CHOICE AGGREGATORS

Sheet 2

RATES:
(Cont'd.)

2. CUSTOMER NOTIFICATION (OPTIONAL SERVICE) (Cont'd.)

c. CUSTOMER LIST DEVELOPMENT

PG&E will perform a data extract to provide a list of customers with a standard set of data elements. Based upon the CCA's specific criteria, the list can be refined and finalized to specify the customers that will receive a notification. This fee is calculated based upon a per event basis and is based on labor costs to perform a data extract with a standard set of data elements. No material costs are included in this fee.

Fee..... Labor (T)

d. DESIGN CUSTOMIZED CUSTOMER NOTIFICATION

This service provides special design or customization for the customer notifications as specified by the CCA.

Fee..... Labor and Material

3. MASS ENROLLMENT

This fee will apply to a CCA. Upon completion of the initial customer notification and opt-out period, PG&E will initiate a mass transfer of the eligible customers (who have not opted-out) onto CCA Service over one-billing cycle period on the customer's regularly scheduled meter read date (assuming no metering work is required), and send a confirmation to the CCA through the CCASR process.

Fee Labor (T)

4. OPT-OUT REQUESTS

These service fees will apply to a CCA and are associated with processing customer requests for opting-out of the CCA program. PG&E will offer two options to process responses by customers to the "opt-out" notifications: Internet and Automated Telephone service.

a. INTERNET OPT-OUT – This fee will apply when a customer opts out of a CCA's Program using the Internet through PG&E's website.

Internet Opt-out.....\$0.49 per account

b. AUTOMATED TELEPHONE (IVRU) OPT-OUT – This fee will apply when a customer opts out of a CCA's program using PG&E's Interactive Voice Response Unit (IVRU).

Automated Telephone (IVRU) Opt-Out.....\$0.42 per account

(Continued)



ELECTRIC SCHEDULE E-CCA
SERVICES TO COMMUNITY CHOICE AGGREGATORS

Sheet 5

RATES:
(Cont'd.)

6. METER DATA MANAGEMENT AGENT (MDMA) SERVICES (Cont'd.)

c. REPOSTING MONTHLY METER DATA

This fee will apply when a CCA requests that PG&E repost previously posted meter reads and/or usage data to the DES. As requested, PG&E will provide this data with meter reads and/or interval usage data framed to the standard billing cycle period (as published in PG&E's applicable year meter reading schedule).

Per meter read per billing period..... Labor (T)

d. REPOSTING OF ACCOUNT USAGE

This fee will apply when a CCA requests that PG&E repost previously posted account usage history to the DES. Reposted service account usage history will consist of the most recent 12-month usage history, or for the portion available if the customer's account has been open for less than 12 months, framed to standard billing cycle period.

Fee Labor (T)

e. ACCOUNT ASSISTANCE

This fee will apply when a CCA requests assistance on an account. The fee covers services such as:

- Account switch date corrections;
- Subsequent supplying of meter reads/usage data for the corrected period; and
- Reconciliation of meter reads and/or usage quantities.

Fee Labor (T)

(Continued)



ELECTRIC SCHEDULE E-CCA
SERVICES TO COMMUNITY CHOICE AGGREGATORS

Sheet 6

RATES:
(Cont'd.)

7. CONSOLIDATED BILL-READY BILLING SERVICES

a. CONSOLIDATED PG&E BILLING

Composite Bill-Ready Billing Fee

This fee covers the cost to present the CCA's energy and customer charges. It also includes cost to process the CCA's energy charges and customer payments.

Per account per billing cycle..... \$0.21

8. CONSOLIDATED RATE-READY BILLING SERVICES

a. CONSOLIDATED PG&E BILLING

Composite Rate-Ready Billing Fee

This fee covers the cost to present the CCA's energy and customer charges on an additional bill page. It also includes cost to process the CCA's energy charges and customer payments, and respond to CCA calls regarding billing issues.

Bill presentation and processing of CCA's energy charges and customer payments, per account per billing cycle \$0.21

b. CCA RATE SCHEDULE CHANGE

This fee will apply to a CCA when they request PG&E to change the CCA's price on a particular rate schedule or change the rate schedule assigned to a particular CCA customer.

Fee Labor (T)

(Continued)



ELECTRIC SCHEDULE E-CCA
SERVICES TO COMMUNITY CHOICE AGGREGATORS

Sheet 8

RATES:
(Cont'd.)

10. CCA TERMINATION OF SERVICE

a. VOLUNTARY TERMINATION

This charge will apply when a CCA terminates its entire program on a voluntary basis as described in Rule 23. If the CCA requests PG&E to provide the required notifications, then a separate CCA Customer Notification Fee will be applicable. The Voluntary Termination Fee would be assessed on a per event basis.

Fee..... Labor (T)

b. INVOLUNTARY TERMINATION

This fee will apply under conditions associated with Involuntary Service Changes as defined in Rule 23. All associated costs will be assessed to the CCA on a time and material basis in the event of such a circumstance.

Fee..... Labor and Material

11. STANDARD PHASE-IN SERVICES

This charge will apply when a CCA requests Phase-In Services as set forth in Rule 23. A CCA may select one of the following phase-in options: customer class, rate class, incorporated city, county, or zip code. The Phase-In requires the affected customers in each phase to be mass enrolled in CCA Service on the customer's regularly scheduled meter read date over one-billing cycle and requires the CCA to conclude its phase-in plan within one CRS period beginning with the first phase-in event. A CCA may also select a customized phase-in which would be provided under Specialized Services.

Fee Labor (T)

12. SPECIALIZED SERVICES

This charge will apply when a CCA requests Specialized Services, including Phase-In Services as set forth in Rule 23. This fee will also apply in the event a CCA requests Boundary Metering as set forth in Rule 23. This service will be provided on terms mutually agreeable to PG&E and the CCA. The fee will be calculated on a time and material basis.

Fee Labor and Material

SPECIAL
CONDITIONS:

1. DEFINITIONS

a. Account – In PG&E's customer information system, a service account is called a service agreement and is defined as the customer's service identification number linking the customer's service with a specific meter.



ELECTRIC SCHEDULE E-ESP
SERVICES TO ELECTRIC SERVICE PROVIDERS

Sheet 3

RATES:
(Cont'd.)

6. CONSOLIDATED PG&E BILLING (Cont'd.)

A. Rate-Ready Billing (Cont'd.)

4) ESP Rate Schedule Changes

An ESP may request to change the price on a particular rate schedule or change the rate schedule assigned to the customer.

5) Rate-Ready Billing Set-Up Charges:

- a) Programming for consolidated billing set-up, per hour.....Labor (T)
- b) Programming for ESP's rate schedules values,
standard rate structure, per hourLabor (T)
(D)
(D)
- c) Programming for ESP's bill messages, per hour.....Labor (T)
- d) ESP bill message text, per character no charge (T)
- e) Central Processing Unit (CPU) charge for
consolidated bill programming, flat fee per ESP no charge (T)
- f) Computer Storage Device, per service account
being billed based on hourly interval metering data..... no charge (T)

(Continued)

Advice 6563-E
Decision 21-11-016

Issued by
Robert S. Kenney
Vice President, Regulatory Affairs

Submitted April 15, 2022
Effective April 15, 2022
Resolution



ELECTRIC SCHEDULE E-ESP
SERVICES TO ELECTRIC SERVICE PROVIDERS

Sheet 4

RATES:
(Cont'd.)

6. CONSOLIDATED PG&E BILLING (Cont'd.)

B. Bill-Ready Billing

If an ESP requests that PG&E bill the ESP's Direct Access Customers for the energy supply portion of the Customer's bill as calculated by the ESP, the prices shall be:

- 1) Composite Billing Fee, per service account per billing cycle \$0.21
Per additional page per service account per billing cycle no charge
- 2) Duplicate Bill Request, per bill per account no charge
- 3) Bill Adjustment, per adjustment per service account no charge

An ESP may request PG&E to adjust a previously billed Customer's bill due to the following reasons:

- a. Recourse adjustment as a result of a dispute resolution
- b. Policy adjustment to satisfy a Customer's complaint
- 4) Bill-Ready Billing Set-Up Charges
 - a. Programming for consolidated bill set-up, per hour Labor (T)
 - b. Programming for ESP's bill message, per hour Labor (T)
 - c. ESP bill message text, per character no charge
 - d. Central Processing Unit (CPU) charge for consolidated bill programming, flat fee per ESP no charge
 - e. Computer Storage Device, per service account being billed based on hourly interval metering data no charge

(Continued)

Advice 6563-E
Decision 21-11-016

Issued by
Robert S. Kenney
Vice President, Regulatory Affairs

Submitted	April 15, 2022
Effective	April 15, 2022
Resolution	



ELECTRIC SCHEDULE E-ESPNSF
ELECTRIC SERVICE PROVIDER NON-DISCRETIONARY SERVICE FEES

Sheet 2

RATES:
(Cont'd.)

3. EXCEPTION FEES

The following fees apply to ESPs for services provided by PG&E.

A. Account Assistance

(T)

This fee will apply to an ESP when an ESP requests PG&E to perform other types of account assistance. For example, switch date corrections, reconciliation of balances and statements, duplicate bills, routine or complex account analyses, retrieval of account information, reproduction/resending of file/report, investigating EDI duplicate payments, and refunding account credits due to overpayments.

(N)

FeeLabor

(N)

(D)

(D)

B. Involuntary Billing Change

Billing/Accounts switch, per account.....\$ 8.00



ELECTRIC TABLE OF CONTENTS

Sheet 8

SCHEDULE	TITLE OF SHEET	CAL P.U.C. SHEET NO.
	Rate Schedules Direct Access	
CCA-CRS	Community Choice Aggregation Cost Responsibility Surcharge	52000,50654
	52649,52650, 52651,52652-E
DA-CRS	Direct Access Cost Responsibility Surcharge.....	52004,47489
	52370,52006,52007,52008-E
E-CCA	Services to Community Choice Aggregator	52883,52884 ,35799,41757, (T)
	52885,52886,52887,52888 -E (T)
E-CCAINFO	Information Release to Community Choice Aggregators.....	32786,40157,32788-32789-E
E-CREDIT	Revenue Cycle Services Credits	52679, 52680, 52681, 52682, 52683,
	52684, 52685, 52686, 52687, 52688, 52689, 52690-E
E-DASR	Direct Access Services Request Fees.....	32791-E
E-ESP	Services to Electric Service Providers.....	41771,41772, 52889,52890 ,32799-E (T)
E-ESPNSF	Electric Service Provider Non-Discretionary Service Fees	32800, 52891 -E (T)
E-EUS	End User Services.....	41774,41775,32703-E
TBCC	Transitional Bundled Commodity Cost	40911,31836,31837,40582,
	31839,31840,31841-31842-E

(Continued)

**PG&E Gas and Electric
Advice Submittal List
General Order 96-B, Section IV**

AT&T
Albion Power Company

Alta Power Group, LLC
Anderson & Poole

Atlas ReFuel
BART

Barkovich & Yap, Inc.
Braun Blasing Smith Wynne, P.C.
California Cotton Ginners & Growers Assn
California Energy Commission

California Hub for Energy Efficiency
Financing

California Alternative Energy and
Advanced Transportation Financing
Authority
California Public Utilities Commission
Calpine

Cameron-Daniel, P.C.
Casner, Steve
Center for Biological Diversity

Chevron Pipeline and Power
City of Palo Alto

City of San Jose
Clean Power Research
Coast Economic Consulting
Commercial Energy
Crossborder Energy
Crown Road Energy, LLC
Davis Wright Tremaine LLP
Day Carter Murphy

Dept of General Services
Don Pickett & Associates, Inc.
Douglass & Liddell

East Bay Community Energy Ellison
Schneider & Harris LLP
Engineers and Scientists of California

GenOn Energy, Inc.
Goodin, MacBride, Squeri, Schlotz &
Ritchie
Green Power Institute
Hanna & Morton
ICF
International Power Technology

Intertie

Intestate Gas Services, Inc.
Kelly Group
Ken Bohn Consulting
Keyes & Fox LLP
Leviton Manufacturing Co., Inc.

Los Angeles County Integrated
Waste Management Task Force
MRW & Associates
Manatt Phelps Phillips
Marin Energy Authority
McClintock IP
McKenzie & Associates

Modesto Irrigation District
NLine Energy, Inc.
NRG Solar

OnGrid Solar
Pacific Gas and Electric Company
Peninsula Clean Energy

Pioneer Community Energy

Public Advocates Office

Redwood Coast Energy Authority
Regulatory & Cogeneration Service, Inc.
SCD Energy Solutions
San Diego Gas & Electric Company

SPURR
San Francisco Water Power and Sewer
Sempra Utilities

Sierra Telephone Company, Inc.
Southern California Edison Company
Southern California Gas Company
Spark Energy
Sun Light & Power
Sunshine Design
Tecogen, Inc.
TerraVerde Renewable Partners
Tiger Natural Gas, Inc.

TransCanada
Utility Cost Management
Utility Power Solutions
Uplight
Water and Energy Consulting Wellhead
Electric Company
Western Manufactured Housing
Communities Association (WMA)
Yep Energy