

PUBLIC UTILITIES COMMISSION
505 Van Ness Avenue
San Francisco CA 94102-3298



Pacific Gas & Electric Company
ELC (Corp ID 39)
Status of Advice Letter 4475G/6290E
As of January 6, 2022

Subject: Extension of Specific Measures of PG&E's Emergency Consumer Protection Plan Due to the COVID-19 Pandemic Through September 30, 2021 Pursuant to Decision 21-06-036 and the Addition of Dixie, Fly, and

Division Assigned: Energy

Date Filed: 08-09-2021

Date to Calendar: 08-11-2021

Authorizing Documents: D2106036

Authorizing Documents: D1907015

Disposition:	Accepted
Effective Date:	08-09-2021

PUBLIC UTILITIES COMMISSION
505 Van Ness Avenue
San Francisco CA 94102-3298



Resolution Required: No

Resolution Number: None

Commission Meeting Date: None

CPUC Contact Information:

edtariffunit@cpuc.ca.gov

AL Certificate Contact Information:

Annie Ho

415-973-8794

PGETariffs@pge.com

PUBLIC UTILITIES COMMISSION
505 Van Ness Avenue
San Francisco CA 94102-3298



To: Energy Company Filing Advice Letter

From: Energy Division PAL Coordinator

Subject: Your Advice Letter Filing

The Energy Division of the California Public Utilities Commission has processed your recent Advice Letter (AL) filing and is returning an AL status certificate for your records.

The AL status certificate indicates:

- Advice Letter Number
- Name of Filer
- CPUC Corporate ID number of Filer
- Subject of Filing
- Date Filed
- Disposition of Filing (Accepted, Rejected, Withdrawn, etc.)
- Effective Date of Filing
- Other Miscellaneous Information (e.g., Resolution, if applicable, etc.)

The Energy Division has made no changes to your copy of the Advice Letter Filing; please review your Advice Letter Filing with the information contained in the AL status certificate, and update your Advice Letter and tariff records accordingly.

All inquiries to the California Public Utilities Commission on the status of your Advice Letter Filing will be answered by Energy Division staff based on the information contained in the Energy Division's PAL database from which the AL status certificate is generated. If you have any questions on this matter please contact the:

Energy Division's Tariff Unit by e-mail to
edtariffunit@cpuc.ca.gov

August 9, 2021

Advice 4475-G/6290-E

(Pacific Gas and Electric Company ID U 39 M)

Public Utilities Commission of the State of California

Subject: Extension of Specific Measures of PG&E's Emergency Consumer Protection Plan Due to the COVID-19 Pandemic Through September 30, 2021 Pursuant to Decision 21-06-036 and the Addition of Dixie, Fly, and Tamarack Wildfires to the Emergency Consumer Protection Plan in Compliance with Decision 19-07-015.

Purpose

PG&E submits this advice letter to implement the following measures pursuant to Decision (D.) 21-06-036 and D.19-07-015:

1. Extend the moratorium on disconnections in response to the COVID-19 pandemic through September 30, 2021, pursuant to Ordering Paragraph (OP) 1 of D.21-06-036;
2. Extend the pro rata allocation of partial payments from residential customers served by third-party service providers through September 30, 2021, pursuant to OP 10 of Decision (D.) 21-06-036;¹
3. Add customers impacted by the Dixie, Fly, and Tamarack wildfires in Plumas, Butte, Lassen, and Alpine Counties to PG&E's Emergency Consumer Protection Plan, thereby making these customers eligible for the measures under this plan in compliance with D. 19-07-015.

¹ PG&E extends the pro rata allocation of partial payments from residential customers served by all third-party service providers (i.e. Community Choice Aggregators (CCAs), Core Transport Agents (CTAs), and Energy Service Providers (ESPs), consistent with Advice 4244-G-B/5816-E-B and Advice 4388-G/6092-E.

Background

PG&E established a series of billing and service modifications, and disaster relief to support customers recovering from the immediate aftermath of the October 2017 Northern California Wildfires.² The measures included in PG&E's Emergency Consumer Protection Plans were adopted in Advice 3914-G-A/5186-E-A, effective December 22, 2017 in compliance with California Public Utilities Commission (CPUC or Commission) Resolution M-4833, *Emergency Authorization and Order Directing Utilities to Implement Emergency Consumer Protections to Support Residential Customers of the October 2017 California Wildfires*.

On July 11, 2019, the Commission issued D.19-07-015 adopting emergency disaster relief program for utility customers. The emergency disaster relief program is designed to ensure that California utility customers who experience a housing or financial crisis due to a disaster, keep vital utility services and receive financial support in the wake of a disaster. Ordering Paragraph (OP) 2 of D.19-07-015 states that the utilities must submit a Tier 1 Advice Letter within 15 days of the Governor's or President of the United States' emergency proclamation reporting compliance with implementing the mandated emergency disaster relief customer protections and outreach activities.

On June 30, 2021, the Commission issued D.21-06-036, which extended the moratorium on disconnections for residential and small commercial customers through September 30, 2021³. In addition, OP 10 of D.21-06-036 states that PG&E shall continue the pro rata allocation of partial payments between energy utilities and Community Choice Aggregators (CCAs) approved in Resolution M-4849 through September 30, 2021.

On July 23, 2021, Governor Newsom issued an Emergency Proclamation for Plumas County due to the Dixie Fire and Fly Fire, Butte and Lassen counties due to the Dixie Fire, and Alpine County due to the Tamarack Fire. These Emergency Proclamations were issued to bolster the response to various wildfires which have burned thousands of acres, destroyed homes, and caused the evacuation of residents.

In compliance with OP 2 of D.19-07-015, PG&E is seeking in this advice letter to extend the eligibility of PG&E's Emergency Consumer Protection Plan to include residential and

² Advice 5168-E and Advice 3914-G-A/5186-E-A

³ This Decision also triggered an extension of suspension of disconnections for eligible medium and large commercial-industrial customers per D. 21-04-015 OP 6, which states that "Should the residential and small business COVID-19 protections adopted in Resolution(s) M-4842 and M-4849 be extended beyond June 30, 2021, the relief for medium-large commercial and industrial customers adopted here shall be extended for the same length of time, by the same order."

non-residential⁴ customers impacted^{5,6} in Plumas County due to the Dixie Fire and Fly Fire, Butte and Lassen counties due to the Dixie Fire, and Alpine County due to the Tamarack Fire⁷. Eligibility for PG&E's Emergency Consumer Protection Plan will be extended to applicable customers for a period of one year commencing from the date the State of Emergency proclamation was issued on July 23, 2021⁸.

Tariff Revisions

PG&E proposes the following revisions to its gas and electric tariffs:

- **Gas Rule 1, *Definitions*** –
 - Modify Footnote #4 to include Advice 4476-G/6290-E
 - Add Footnote #7 that states: “Pursuant to D.21-06-036 and Advice 4476-G/6290-E, applicable measures of the Emergency Consumer Protection Plan are extended through September 30, 2021 for customers affected by the COVID-19 Pandemic.”
 - Extend definition for “Emergency Consumer Protection Plan” to include applicable customers impacted in Plumas County due to the Dixie Fire and Fly Fire, Butte and Lassen counties due to the Dixie Fire, and Alpine County due to the Tamarack Fire.
 - Reinsert footnote #6 on Sheet 9 that was approved in Advice 4446-G/6216-E on August 6, 2021 and made effective on July 6, 2021.
 - Renumber footnote on Sheet 11.

⁴ Non-residential customers include any customer that is not residential (e.g. commercial, industrial, agricultural, etc.)

⁵ Impacted customers live within 2 miles of the fire-impacted perimeter as designated by CAL FIRE.

⁶ Pursuant to OP-24 of Decision 19-05-037, the bill payment arrangements measure under the Emergency Consumer Protection Plan is also extended to customers whose employment is impacted by wildfires.

⁷ Currently the Tamarack Wildfire is outside PG&E's service territory. Should the Tamarack Wildfire cross into PG&E service territory, PG&E will offer the applicable measures under the Emergency Consumer Protection Plan to those affected by the wildfire.

⁸ Measures related to expedited service, rate selection and temporary service for red-tagged customers are available to impacted customers for a period of one year or until PG&E service is restored (once permanent electric or gas meter is installed/set).

- **Gas Rule 23 – *Community Choice Aggregation Service***
 - Revise footer on Sheet 47 to extend allocation of partial payment through September 30, 2021 due to COVID 19 Pandemic.
- **Gas Preliminary Statement Part EC, *Emergency Consumer Protections Memorandum Account - Gas (ECPMA-G)* –**
 - Extend “Purpose” section to include applicable customers impacted in Plumas County due to the Dixie Fire and Fly Fire, Butte and Lassen counties due to the Dixie Fire, and Alpine County due to the Tamarack Fire.
- **Electric Rule 1, *Definitions* –**
 - Modify Footnote #10 to include Advice 4476-G/6290-E
 - Add Footnote #13 that states: “Pursuant to D.21-06-036 and Advice 4476-G/6290-E, applicable measures of the Emergency Consumer Protection Plan are extended through September 30, 2021 for customers affected by the COVID-19 Pandemic.”
 - Extend definition for “Emergency Consumer Protection Plan” to include applicable customers impacted in Plumas County due to the Dixie Fire and Fly Fire, Butte and Lassen counties due to the Dixie Fire, and Alpine County due to the Tamarack Fire.
 - Reinsert footnote #12 on Sheet 15 that was approved in Advice 4446-G/6216-E on August 6, 2021 and made effective on July 6, 2021.
 - Renumber footnote on Sheet 17.
- **Electric Rule 22 – *Direct Access***
 - Revise footer on Sheet 53 to extend allocation of partial payment through September 30, 2021 due to COVID 19 Pandemic.
- **Electric Rule 23 – *Community Choice Aggregation Service***
 - Revise footer on Sheet 47 to extend allocation of partial payment through September 30, 2021 due to COVID 19 Pandemic.

- **Electric Preliminary Statement Part HG, *Emergency Consumer Protections Memorandum Account - Electric (ECPMA-E)* –**
 - Extend “Purpose” section to include applicable customers impacted in Plumas County due to the Dixie Fire and Fly Fire, Butte and Lassen counties due to the Dixie Fire, and Alpine County due to the Tamarack Fire.

Protests

*****Due to the COVID-19 pandemic, PG&E is currently unable to receive protests or comments to this advice letter via U.S. mail or fax. Please submit protests or comments to this advice letter to EDTariffUnit@cpuc.ca.gov and PGETariffs@pge.com*****

Anyone wishing to protest this submittal may do so by letter sent via U.S. mail, facsimile or E-mail, no later than August 30, 2021, which is 21 days⁹ after the date of this submittal. Protests must be submitted to:

CPUC Energy Division
ED Tariff Unit
505 Van Ness Avenue, 4th Floor
San Francisco, California 94102

Facsimile: (415) 703-2200
E-mail: EDTariffUnit@cpuc.ca.gov

Copies of protests also should be mailed to the attention of the Director, Energy Division, Room 4004, at the address shown above.

The protest shall also be sent to PG&E either via E-mail or U.S. mail (and by facsimile, if possible) at the address shown below on the same date it is mailed or delivered to the Commission:

Sidney Bob Dietz II
Director, Regulatory Relations
c/o Megan Lawson
Pacific Gas and Electric Company
77 Beale Street, Mail Code B13U
P.O. Box 770000
San Francisco, California 94177

⁹ The 20-day protest period concludes on a weekend, therefore, PG&E is moving this date to the following business day.

Facsimile: (415) 973-3582
E-mail: PGETariffs@pge.com

Any person (including individuals, groups, or organizations) may protest or respond to an Advice Letter (General Order 96-B, Section 7.4). The protest shall contain the following information: specification of the Advice Letter protested; grounds for the protest; supporting factual information or legal argument; name, telephone number, postal address, and (where appropriate) e-mail address of the protestant; and statement that the protest was sent to the utility no later than the day on which the protest was submitted to the reviewing Industry Division (General Order 96-B, Section 3.11).

Effective Date

Pursuant to General Order (GO) 96-B, Rule 5.1, and OP 2 of D. D.19-07-015, this advice letter is submitted with a Tier 1 designation. PG&E requests that this Tier 1 advice submittal become effective upon date of submittal, which is August 9, 2021.

Notice

In accordance with General Order 96-B, Section IV, a copy of this advice letter is being sent electronically and via U.S. mail to parties shown on the attached list and the parties on the service list for A.14-11-010, A.15-09-001, A.16-10-019, A.17-09-006, R.10-02-005, R.14-03-002, R.15-05-006 and R.18-03-011. Address changes to the General Order 96-B service list should be directed to PG&E at email address PGETariffs@pge.com. For changes to any other service list, please contact the Commission's Process Office at (415) 703-2021 or at Process_Office@cpuc.ca.gov. Send all electronic approvals to PGETariffs@pge.com. Advice letter submittals can also be accessed electronically at: <http://www.pge.com/tariffs/>.

/S/

Sydney Bob Dietz II
Director, Regulatory Relations

Attachments

cc: Service Lists A.14-11-010, A.15-09-001, A.16-10-019, A.17-09-006, R.10-02-005, R.14-03-002, R.15-05-006, R.18-03-011



ADVICE LETTER SUMMARY

ENERGY UTILITY



MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No.: Pacific Gas and Electric Company (ID U39 M)

Utility type:

ELC GAS WATER
 PLC HEAT

Contact Person: Annie Ho
Phone #: (415) 973-8794
E-mail: PGETariffs@pge.com
E-mail Disposition Notice to: AMHP@pge.com

EXPLANATION OF UTILITY TYPE

ELC = Electric GAS = Gas WATER = Water
PLC = Pipeline HEAT = Heat

(Date Submitted / Received Stamp by CPUC)

Advice Letter (AL) #: 4475-G/6290-E

Tier Designation: 1

Subject of AL: Extension of Specific Measures of PG&E's Emergency Consumer Protection Plan Due to the COVID-19 Pandemic Through September 30, 2021 Pursuant to Decision 21-06-036 and the Addition of Dixie, Fly, and Tamarack Wildfires to the Emergency Consumer Protection Plan in Compliance with Decision 19-07-

Keywords (choose from CPUC listing): Compliance

AL Type: Monthly Quarterly Annual One-Time Other:

If AL submitted in compliance with a Commission order, indicate relevant Decision/Resolution #: D.21-06-036 and D.19-07-015

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL: No

Summarize differences between the AL and the prior withdrawn or rejected AL:

Confidential treatment requested? Yes No

If yes, specification of confidential information:

Confidential information will be made available to appropriate parties who execute a nondisclosure agreement. Name and contact information to request nondisclosure agreement/ access to confidential information:

Resolution required? Yes No

Requested effective date: 8/9/21

No. of tariff sheets: 16

Estimated system annual revenue effect (%): N/A

Estimated system average rate effect (%): N/A

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected: See Attachment 1

Service affected and changes proposed¹: N/A

Pending advice letters that revise the same tariff sheets: N/A

¹Discuss in AL if more space is needed.

Protests and all other correspondence regarding this AL are due no later than 20 days after the date of this submittal, unless otherwise authorized by the Commission, and shall be sent to:

CPUC, Energy Division
Attention: Tariff Unit
505 Van Ness Avenue
San Francisco, CA 94102
Email: EDTariffUnit@cpuc.ca.gov

Name: Sidney Bob Dietz II, c/o Megan Lawson
Title: Director, Regulatory Relations
Utility Name: Pacific Gas and Electric Company
Address: 77 Beale Street, Mail Code B13U
City: San Francisco, CA 94177
State: California Zip: 94177
Telephone (xxx) xxx-xxxx: (415)973-2093
Facsimile (xxx) xxx-xxxx: (415)973-3582
Email: PGETariffs@pge.com

Name:
Title:
Utility Name:
Address:
City:
State: District of Columbia Zip:
Telephone (xxx) xxx-xxxx:
Facsimile (xxx) xxx-xxxx:
Email:

Cal P.U.C. Sheet No.	Title of Sheet	Cancelling Cal P.U.C. Sheet No.
37325-G	GAS PRELIMINARY STATEMENT PART EC EMERGENCY CONSUMER PROTECTIONS MEMORANDUM ACCOUNT - GAS (ECPMA-G) Sheet 3	37266-G
37326-G	GAS RULE NO. 1 DEFINITIONS Sheet 9	37268-G
37327-G	GAS RULE NO. 1 DEFINITIONS Sheet 11	37269-G
37328-G	GAS RULE NO. 23 GAS AGGREGATION SERVICE FOR CORE TRANSPORT CUSTOMERS Sheet 26	36966-G
37329-G	GAS TABLE OF CONTENTS Sheet 1	37318-G
37330-G	GAS TABLE OF CONTENTS Sheet 6	37227-G
37331-G	GAS TABLE OF CONTENTS Sheet 7	37281-G

Cal P.U.C. Sheet No.	Title of Sheet	Cancelling Cal P.U.C. Sheet No.
51170-E	ELECTRIC PRELIMINARY STATEMENT PART HG EMERGENCY CONSUMER PROTECTIONS MEMORANDUM ACCOUNT - ELECTRIC (ECPMA-E) Sheet 3	50549-E
51171-E	ELECTRIC RULE NO. 1 DEFINITIONS Sheet 15	50551-E
51172-E	ELECTRIC RULE NO. 1 DEFINITIONS Sheet 17	50553-E
51173-E	ELECTRIC RULE NO. 22 DIRECT ACCESS Sheet 53	48747-E
51174-E	ELECTRIC RULE NO. 23 COMMUNITY CHOICE AGGREGATION SERVICE Sheet 47	48748-E
51175-E	ELECTRIC TABLE OF CONTENTS Sheet 1	50945-E
51176-E	ELECTRIC TABLE OF CONTENTS Sheet 17	50803-E
51177-E	ELECTRIC TABLE OF CONTENTS Sheet 18	50632-E
51178-E	ELECTRIC TABLE OF CONTENTS Sheet 20	50634-E



GAS RULE NO. 1
DEFINITIONS

Sheet 9

EMERGENCY CONSUMER PROTECTION PLAN: (Cont'd)

Date of Proclamation	Disaster Name	Affected County	Advice Letter
Apr. 12, 2019	February 2019 Winter Storms	Butte, Colusa, Mariposa, Napa, Santa Cruz, Solano and Tuolumne	4095-G/5536-E
Jul. 4 & 5, 2019	July 2019 Ridgecrest Earthquake	Kern and San Bernardino	4120-G/5590-E
Oct. 25, 2019	Kincadee Wildfire	Sonoma	4176-G/5682-E
Mar. 4, 2020	COVID-19 Pandemic ^{3, 4, 6, 7}	All Counties throughout PG&E territory	4244-G-B/5816-E-B
Aug. 18, 2020	August 2020 Wildfires	All Counties affected by wildfires throughout PG&E territory	4305-G/5939-E
Sept. 6, 2020	Creek Fire	Fresno, Madera and Mariposa Counties	4311-G/5957-E
Sept. 25, 2020	Oak Fire	Mendocino County	4322-G/5972-E
Sept. 28, 2020	Glass and Zogg Wildfire	Napa, Sonoma and Shasta Counties	4322-G/5972-E
Jan. 29, 2021	January 2021 Winter Storms	Monterey and San Luis Obispo Counties	4383-G/6087-E
Jun. 22, 2021	January 2021 Wind Event ⁵	Madera and Mariposa Counties	4463-G/6247-E.
Jul 23, 2021	July 2021 Dixie, Fly and Tamarack Wildfires	Alpine, Butte, Lassen and Plumas Counties	4475-G/6290-E

(T)

(N)
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(N)

³ Pursuant to CPUC Resolution M-4842 the consumer protections associated with the COVID-19 pandemic are extended through June 30, 2021.

⁴ Due to the special circumstances of COVID-19 pandemic only applicable measures of the Emergency Consumer Protection Plan were available to impacted customers per Advice 4227-G/5784-E, Advice 4244-G-B/5816-E-B and Advice 4475-G/6290-E.

(T)

⁵ Only applicable measures of the Emergency Consumer Protection Plan are available to impacted customers of the 2021 Wind Event per Advice 4463-G/6247-E.

⁶ Pursuant to Advice 6216-E, PG&E is including the deferral of the revenue review associated with PG&E Electric Rule 15, Distribution Line Extension, as an additional measure under PG&E's Emergency Consumer Protection Plan for the Covid-19 Pandemic. This deferral will assist customers in attaining the level of usage anticipated prior to the COVID-19 pandemic and the California State-wide stay-at-home order on March 19, 2020. See Rule Electric Rule 15 for details.

(T)

⁷ Pursuant to D.21-06-036 and Advice 4475-G/6290-E, applicable measures of the Emergency Consumer Protection Plan are extended through September 30, 2021 for customers affected by the COVID-19 Pandemic.

(N)
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(N)

(Continued)

Advice	4475-G	Issued by	Submitted	August 9, 2021
Decision	D.19-07-015, D.21-06-036	Robert S. Kenney Vice President, Regulatory Affairs	Effective Resolution	August 9, 2021



GAS RULE NO. 1
DEFINITIONS

Sheet 11

INDIVIDUAL METERING: Where PG&E installs a separate service and meter for each individual residence, apartment dwelling unit, mobilehome space, store, office, etc.

INDUSTRIAL USE: Services to Customers engaged primarily in a process which creates or changes raw unfinished materials into another form or product. Industrial use is further defined as uses in the categories falling under Division B, Mining, Division C, Construction, and Division D, Manufacturing in the Standard Industrial Classification Manual issued by the Executive Office of the President, Office of Management and Budget.

INTERSTATE TRANSPORTATION: Transportation of natural gas on a pipeline system under the regulation of the Federal Energy Regulatory Commission.

INTRASTATE TRANSPORTATION: Transportation of gas on the PG&E system.

LIQUEFIED PETROLEUM GAS (LPG): A gas containing certain specific hydrocarbons (such as butane or propane) which are gaseous under ambient atmospheric conditions, which can be liquefied under moderate pressure at normal temperatures.

LOCAL TRANSMISSION SYSTEM: The term Local Transmission System includes the pipeline used to accept gas from the Backbone Transmission System, and transport it to the Distribution System. For PG&E, the Local Transmission System consists of all numbered (i.e., named) pipelines that are not considered part of the Backbone Transmission System, and Distribution Feeder Mains (DFMs), with a maximum operating pressure of greater than 60 (sixty) pounds per square inch.

MAILED: A communication sent by electronic means or enclosed in a sealed envelope, properly addressed and deposited in any U.S. Post Office box, postage prepaid, or unless otherwise prescribed in California Public Utility Code §779.1 or by the CPUC⁸. (T)

MAIN EXTENSION: The length of main and related facilities required to move gas from the existing facilities to the point of connection with the service piping.

⁸ Public Utilities Code §779.1 requires PG&E to provide a mailed, prepaid notice to customers of potential disconnection due to nonpayment at least 10 days prior to the proposed termination. In addition, pursuant to D.20-06-003, OP 15, PG&E will provide disconnection notices via email to customers who have opted to receive electronic communications. (T)

(Continued)

<i>Advice</i>	4475-G	<i>Issued by</i>	<i>Submitted</i>	August 9, 2021
<i>Decision</i>	D.19-07-015, D.21-06-036	Robert S. Kenney <i>Vice President, Regulatory Affairs</i>	<i>Effective</i>	August 9, 2021
			<i>Resolution</i>	



GAS RULE NO. 23

Sheet 26

GAS AGGREGATION SERVICE FOR CORE TRANSPORT CUSTOMERS

G. BILLING AND PAYMENT (Cont'd.)

1. BILLING (Cont'd.)

c. OPTIONAL CONSOLIDATED PG&E BILLING (Cont'd.)

5) Late or Partial Payments and Unpaid Bills

- a) PG&E is responsible for collecting the unpaid balance of all charges from Customers, sending notices informing Customers of unpaid balances, and taking the appropriate actions to recover the unpaid amounts owed the CTA.
- b) Except as provided below in Section c), if a Customer makes only a partial payment for a service account, the payment will be allocated proportionally between PG&E's charges and the CTA's charges. A Customer may dispute these charges as provided in Section 4.e), above, but will not otherwise have the right to direct partial payments for a particular service account. (Utility Users Taxes will be treated in accordance with current utility procedures and are not subject to this section.)
- c) In evaluating a delinquent residential service account for service termination and to the extent required by law or CPUC regulations, partial payments will be allocated first to delinquent charges that may result in discontinuance of service as specified in Rule 11.*
- d) Undisputed overdue balances owed PG&E will be considered late and subject to PG&E late payment procedures.
- e) PG&E rules will apply to late or non-payment of PG&E charges by the Customer.

* Due to the COVID-19 pandemic and pursuant to CPUC Resolutions M-4842 M-4849 and D.21-06-036, PG&E has suspended Section G.1.c.5.c of Gas Rule 23 and will allocate partial payments received from residential CTA customers on a pro rata basis with CTAs for up to one year, through September 30, 2021, as described in Advice 4244-G-A/ 5516-E-A, Advice 4388-G/6092-E and Advice 4475-G/6290-E. (T)

(Continued)

Advice	4475-G	Issued by	Submitted	August 9, 2021
Decision	D.19-07-015, D.21-06-036	Robert S. Kenney Vice President, Regulatory Affairs	Effective Resolution	August 9, 2021



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Preliminary Statements		
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Part DP	Transmission Integrity Management Program Memorandum Account.....	33476-G
Part DQ	Engineering Critical Assessment Balancing Account (ECABA).....	32809-G
Part DR	Hydrostatic Station Testing Memorandum Account (HSTMA).....	33084-G
Part DS	Work Required by Others Balancing Account (WROBA)	33477-G
Part DT	Critical Document Program Memorandum Account (CDPMA)	32812-G
Part DU	Z-Factor Memorandum Account (ZFMA-G).....	33478,33479-G
Part DZ	New Environmental Regulations Balancing Account (NERBA)	34675,33812-G
Part EA	Natural Gas Leak Abatement Program Balancing Account (NGLAPBA).....	33695-G
Part EB	Natural Gas Leak Abatement Program Memorandum Account (NGLAPMA)	33600-G
Part EC	Emergency Consumer Protections Memorandum Account (WCPMA-G)	35470,36265, 37325 ,36510-G (T)
Part EE	Wildfire Expense Memorandum Account (WEMA-G)	34367-G
Part EF	Statewide Energy Efficiency Balancing Account – Gas (SWEEBA-G)	36119,36120,36121-G
Part EG	Dairy Biomethane Pilots Balancing Account (DBPBA)	34715-G
Part EH	Dairy Biomethane Pilots Memorandum Account (DBPMA)	34716-G
Part EC	Emergency Consumer Protections Memorandum Account - Gas (ECPMA-G).....	34874*, 35019, 35020-G
Part FC	Rate Base Adjustment Memorandum Account (RBAMA)	35422-G
Part FD	California Consumer Privacy Act Memorandum Account – Gas (CCPAMA-G)	35320-G
Part FH	Disconnections Memorandum Account – Gas (DMA-G)	36191*-G
Part FQ	General Office Sale Memorandum Account (GOSMA) (GAS)	37225-G

RULE	TITLE OF SHEET	
Rules		
Rule 01	Definitions	36437,34051,36438,36439,36440,36441,36442,37267, 37326 ,36443, 37327 ,36445,35479,35480,35481,36446,35483,35484,35485,36447-G (T)
Rule 02	Description of Service	23062,23063,23064,23065,23066,33824-G (T)
Rule 03	Application for Service	27248,27249-G
Rule 04	Contracts	17051-G
Rule 05	Special Information Required on Forms.....	30088,32872,32873-G
Rule 06	Establishment and Reestablishment of Credit	22126,30687,34524-G
Rule 07	Deposits.....	31330,28655-G
Rule 08	Notices.....	31924,17580,31925,30689,31926-G
Rule 09	Rendering and Payment of Bills.....	31914,34525,31381,33305,33507, 27345,31167,34972-G
Rule 10	Disputed Bills	18214,18215, 18216-G
Rule 11	Discontinuance and Restoration of Service	37071,36503,34052,34053,33494,33878, 34516,34678,34465,34632,34467,34470,34471,34472,34473,34474,34475-G
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Rule 13	Temporary Service	22832-G
Rule 14	Capacity Allocation and Constraint of Natural Gas Service	18231,18232,18233,18234, 18235,30690,30691,30692,30693,30694,30695,30696,30697,30698, 28283,30699,30700,30701,30702,29787,28289,28290,30703,28292-G
Rule 15	Gas Main Extensions	21543,18802-18803,32408,20350,29271,31168,26827,21544,21545,22376,22377,22378,22379,26828,26829,18814-G
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<i>Advice</i>	4475-G	<i>Issued by</i>	<i>Submitted</i>	August 9, 2021
<i>Decision</i>	D.19-07-015, D.21-06-036	Robert S. Kenney <i>Vice President, Regulatory Affairs</i>	<i>Effective</i> <i>Resolution</i>	August 9, 2021



ELECTRIC RULE NO. 1
DEFINITIONS

EMERGENCY CONSUMER PROTECTION PLAN: (Cont'd):

Date of Proclamation	Disaster Name	Affected County	Advice Letter
Apr. 12, 2019	February 2019 Winter Storms	Butte, Colusa, Mariposa, Napa, Santa Cruz, Solano and Tuolumne	4095-G/5536-E
July. 4 & 5, 2019	July 2019 Ridgecrest Earthquake	Kern and San Bernardino	4120-G/5590-E
Oct. 25, 2019	Kincadee Wildfire	Sonoma	4176-G/5682-E
Mar. 4, 2020	COVID-19 Pandemic ^{9, 10, 12, 13}	All Counties throughout PG&E territory	4244-G-B/5816-E-B
Aug. 18, 2020	August 2020 Wildfires	All Counties affected by wildfires throughout PG&E territory	4305-G/5939-E
Sept. 6, 2020	Creek Fire	Fresno, Madera and Mariposa Counties	4311-G/5957-E
Sept. 25, 2020	Oak Fire	Mendocino County	4322-G/5972-E
Sept. 28, 2020	Glass and Zogg Wildfire	Napa, Sonoma and Shasta Counties	4322-G/5972-E
Jan. 29, 2021	January 2021 Winter Storms	Monterey and San Luis Obispo Counties	4383-G/6087-E
Jun. 22, 2021	January 2021 Wind Event ¹¹	Madera and Mariposa Counties	4463-G/6247-E
Jul 23, 2021	July 2021 Dixie, Fly and Tamarack Wildfires	Alpine, Butte, Lassen and Plumas Counties	4475-G/6290-E

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⁹ Pursuant to CPUC Resolution M-4849 the consumer protections associated with the COVID-19 pandemic are extended through June 30, 2021.

¹⁰ Due to the special circumstances of COVID-19 pandemic only applicable measures of the Emergency Consumer Protection Plan are available to impacted customers per Advice 4227-G/5784-E, Advice 4244-G-B/5816-E-B, and Advice 4475-G/6290-E.

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¹¹ Only applicable measures of the Emergency Consumer Protection Plan are available to impacted customers of the 2021 Wind Event per Advice 4463-G/6247-E.

¹² Pursuant to Advice 6216-E, PG&E is including the deferral of the revenue review associated with PG&E Electric Rule 15, Distribution Line Extension, as an additional measure under PG&E's Emergency Consumer Protection Plan for the Covid-19 Pandemic. This deferral will assist customers in attaining the level of usage anticipated prior to the COVID-19 pandemic and the California State-wide stay-at-home order on March 19, 2020. See Rule Electric Rule 15 for details.

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¹³ Pursuant to D.21-06-036 and Advice 4475-G/6290-E, applicable measures of the Emergency Consumer Protection Plan are extended through September 30, 2021 for customers affected by the COVID-19 Pandemic.

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Advice	6290-E	Issued by	Submitted	August 9, 2021
Decision	D.19-07-015, D.21-06-036	Robert S. Kenney Vice President, Regulatory Affairs	Effective Resolution	August 9, 2021



ELECTRIC RULE NO. 1
DEFINITIONS

Sheet 17

MAILED: A communication sent by electronic means or enclosed in a sealed envelope, properly addressed and deposited in any U.S. Post Office box, postage prepaid or unless otherwise prescribed in California Public Utility Code §779.1 or by the CPUC¹⁴.

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MANDATED SAFETY AND LEGAL NOTICES: Mandated notices include notices required to be sent to all PG&E customers by law and include, but are not limited to, notices of the type, and with the frequency, that PG&E has used, and continues to use, to discharge legal obligations, such as quarterly Proposition 65 notices, quarterly notices of rate options applicable to each customer class, notices of rate applications, and notices of public assistance and low income programs.

MASTER-METERING: Where PG&E installs one service and meter to supply more than one residence, apartment dwelling unit, mobilehome space, store, office, etc.

METER: The instrument that is used for measuring the electricity delivered to the Customer.

MIXED USE: Existing customers with a mix of residential and non-residential uses (mixed use) will be presumed to be on an applicable rate. However, if the predominate use is demonstrated to be more than 50% of the designated billing classification (residential or non-residential), then the rate may be changed to the billing classification applicable to the predominate use if the billing classification is consistent with the local governmental entity's treatment of the Premise as residential or non-residential (e.g. commercial). For purposes of determining predominate use, all common area usage will be considered residential usage regardless of whether the customer has elected a residential or non-residential billing classification for that common area usage under PG&E's tariffs. To the extent a Residential Dwelling Unit has both gas and electric service, all of the services must be served under the same billing classification. A customer however, has the obligation to notify PG&E if the billing classification is no longer consistent with the predominant use on the meter. PG&E has no obligation to change rates until such notification is received. Rate change obligations shall be prospective only unless PG&E failed to act on a customer notification in a timely fashion. If a notification occurs and there is a failure to act on PG&E's part, then such failure to act will be treated as a billing error under Rule 17.1

¹⁴ Public Utilities Code §779.1 requires PG&E to provide a mailed, prepaid notice to customers of potential disconnection due to nonpayment at least 10 days prior to the proposed termination. In addition, pursuant to D.20-06-003, OP 15, PG&E will provide disconnection notices via email to customers who have opted to receive electronic communications.

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<i>Advice</i>	6290-E	<i>Issued by</i>	<i>Submitted</i>	August 9, 2021
<i>Decision</i>	D.19-07-015, D.21-06-036	Robert S. Kenney <i>Vice President, Regulatory Affairs</i>	<i>Effective</i>	August 9, 2021
			<i>Resolution</i>	



ELECTRIC RULE NO. 22
DIRECT ACCESS

Sheet 53

M. LATE OR PARTIAL PAYMENTS AND UNPAID BILLS (Cont'd.)

1. Consolidated PG&E Billing (Cont'd.)

- b. Except as provided below in Section (c), if a customer makes only a partial payment for a Service Account, the payment will be allocated proportionally between PG&E's charges and the ESP's charges. A customer may dispute these charges as provided in Section L, but will not otherwise have the right to direct partial payments for a particular Service Account. (Utility Users Taxes will be treated in accordance with current utility procedures and are not subject to this section.)
- c. In evaluating a delinquent residential Service Account for service termination and to the extent required by law or CPUC regulations, partial payments will be allocated first to delinquent disconnectable charges. Uncollectible delinquent ESP charges will be reflected, as appropriate, in PG&E's account receivable bad debt adjustment procedure.*
- d. Undisputed overdue balances owed PG&E will be considered late and subject to PG&E late payment procedures.
- e. CPUC rules will apply to late or non-payment of PG&E charges by the customer.

2. Under Consolidated ESP Billing

- a. The ESP is responsible for collecting both unpaid ESP and PG&E charges, sending notices informing customers of unpaid ESP and PG&E balances, and taking appropriate actions to recover the amounts owed. PG&E will not assume any collection obligations under this billing option.
- b. PG&E will hold the ESP liable for any late payments or unpaid bills. Unpaid, undisputed overdue balances owed PG&E will be considered late and subject to late payment fees and procedures and the provisions of Section N.
- c. PG&E will apply the same terms applicable to commercial accounts under default PG&E services to service accounts utilizing Consolidated ESP billing services. PG&E will notify the ESP if payment of PG&E charges has not been received within seventeen (17) days of the date delivered to the ESP.

* Due to the COVID-19 pandemic and pursuant to CPUC Resolutions M-4842, M-4849 and D.21-06-036, PG&E has suspended Section M.1.c of Electric Rule 22 and will allocate partial payments received from residential ESP customers on a pro rata basis with ESPs for up to one year, through September 30, 2021, as described in Advice 4244-G-A/ 5516-E-A, Advice 4388-G/ 6092-E and Advice 4475-G/6290-E. (T)
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(Continued)

<i>Advice</i>	6290-E	<i>Issued by</i>	<i>Submitted</i>	August 9, 2021
<i>Decision</i>	D.19-07-015,	Robert S. Kenney	<i>Effective</i>	August 9, 2021
	D.21-06-036	<i>Vice President, Regulatory Affairs</i>	<i>Resolution</i>	



ELECTRIC RULE NO. 23
COMMUNITY CHOICE AGGREGATION SERVICE

Sheet 47

R. Late or Partial Payments and Unpaid Bills

1. PG&E is responsible for collecting the unpaid balance of all charges from customers, sending notices informing customers of unpaid balances, and taking the appropriate actions to recover the unpaid amounts owed the CCA.
2. Except as provided below in Section 3, if a customer makes only a partial payment for a service account, the payment shall be allocated proportionally between PG&E's charges and the CCA's charges. A customer may dispute these charges as provided in Section P, but shall not otherwise have the right to direct partial payments for a particular service account. (Utility Users Taxes shall be treated in accordance with current utility procedures and are not subject to this section.)
3. In evaluating a delinquent residential Service Account for service termination and to the extent required by law or Commission regulations, partial payments shall be allocated first to delinquent disconnectable charges.*
4. Undisputed overdue balances owed PG&E shall be considered late and subject to PG&E late payment procedures.
5. Commission-approved rules shall apply to late or non-payment of PG&E charges by the customer.

S. VOLUNTARY CCA SERVICE TERMINATION

Termination of a CCA's CCA Service occurs when an individual CCA or a CCA operating under a Joint Powers Agency (JPA) discontinues providing CCA Service to all customers in its service area. Upon termination of CCA Service, all active CCA customers in the CCA's service area shall be involuntarily returned to Bundled Portfolio Service (BPS) pursuant to Section L of this Rule. CCAs shall use best efforts to provide as much advance notice as possible to customers, the Commission and PG&E and coordinate with the Commission and Utility to ensure an efficient process and to protect all Utility customers from service problems and additional costs. In addition to the above, the CCA must comply with the requirements set forth below or may be subject to Section T, Involuntary Service Changes, of this Rule.

1. The CCA shall provide at least a one (1) year advanced written notice to the Commission and PG&E of the CCA's intention to discontinue its CCA Service.

* Due to the COVID-19 pandemic and pursuant to CPUC Resolutions M-4842, M-4849 and D.21-06-036, PG&E has suspended Section R.3 of Electric Rule 23 and will allocate partial payments received from residential CCA customers on a pro rata basis with CCAs for up to one year, through September 30, 2021, as described in Advice 4244-G-A/5516-E-A, Advice 4388-G/ 6092-E and Advice 4475-G/6290-E. (T)
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(Continued)



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Attachment 2

Redline Tariffs



GAS PRELIMINARY STATEMENT PART EC Sheet 3
EMERGENCY CONSUMER PROTECTIONS MEMORANDUM ACCOUNT - GAS (ECPMA-G)

EC. Emergency Consumer Protections Memorandum Account - Gas (ECPMA-G)

1. PURPOSE (Continued):

M. **Oak Fire** - A state of emergency proclamation was issued on September 25, 2020 for customers affected by the Oak fire in Mendocino County. As ordered by D.19-07-015 eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in the county impacted by the disaster for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued.

N. **Glass and Zogg Wildfires** - A state of emergency proclamation was issued on September 28, 2020 for customers affected by the Glass and Zogg wildfires in Napa, Sonoma and Shasta Counties. As ordered by D.19-07-015 eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in the counties impacted by the disaster for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued.

O. **January 2021 Winter Storms** - A state of emergency proclamation was issued on January 29, 2021 for customers affected by the January 2021 Winter Storms in Monterey and San Luis Obispo Counties. As ordered by D.19-07-015 eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in the counties impacted by the disaster for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued.

P. **January 2021 Wind Event** - A state of emergency proclamation was issued on June 22, 2021 for customers affected by the January 2021 Wind Events in Madera and Mariposa Counties. As ordered by D.19-07-015 eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in the counties impacted by the disaster for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued.

P.Q. **July 2021 Dixie, Fly, and Tamarack Wildfires** - A state of emergency proclamation was issued on July 23, 2021 for customers affected by the Dixie Fire in Plumas, Butte and Lassen Counties, Fly Fire in Plumas County and Tamarack Fire in Alpine County. As ordered by D.19-07-015 eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in the counties impacted by the disaster for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued.

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Advice
Decision D.19-07-015

Issued by
Robert S. Kenney
Vice President, Regulatory Affairs

Submitted _____
Effective _____
Resolution _____



**GAS RULE NO. 1
DEFINITIONS**

Sheet 9

EMERGENCY CONSUMER PROTECTION PLAN: (Cont'd)

Date of Proclamation	Disaster Name	Affected County	Advice Letter
Apr. 12, 2019	February 2019 Winter Storms	Butte, Colusa, Mariposa, Napa, Santa Cruz, Solano and Tuolumne	4095-G/5536-E
Jul. 4 & 5, 2019	July 2019 Ridgecrest Earthquake	Kern and San Bernardino	4120-G/5590-E
Oct. 25, 2019	Kincadee Wildfire	Sonoma	4176-G/5682-E
Mar. 4, 2020	COVID-19 Pandemic ^{3, 4, 6, 7}	All Counties throughout PG&E territory	4244-G-B/5816-E-B
Aug. 18, 2020	August 2020 Wildfires	All Counties affected by wildfires throughout PG&E territory	4305-G/5939-E
Sept. 6, 2020	Creek Fire	Fresno, Madera and Mariposa Counties	4311-G/5957-E
Sept. 25, 2020	Oak Fire	Mendocino County	4322-G/5972-E
Sept. 28, 2020	Glass and Zogg Wildfire	Napa, Sonoma and Shasta Counties	4322-G/5972-E
Jan. 29, 2021	January 2021 Winter Storms	Monterey and San Luis Obispo Counties	4383-G/6087-E
Jun. 22, 2021	January 2021 Wind Event ⁵	Madera and Mariposa Counties	4463-G/6247-E.
<u>Jul 23, 2021</u>	<u>July 2021 Dixie, Fly and Tamarack Wildfires</u>	<u>Alpine, Butte, Lassen and Plumas Counties</u>	<u>4475-G/6290-E</u>

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³ Pursuant to CPUC Resolution M-4842 the consumer protections associated with the COVID-19 pandemic are extended through June 30, 2021.

⁴ Due to the special circumstances of COVID-19 pandemic only applicable measures of the Emergency Consumer Protection Plan were available to impacted customers per Advice 4227-G/5784-E, and Advice 4244-G-B/5816-E-B, and Advice 4475-G/6290-E.

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⁵ Only applicable measures of the Emergency Consumer Protection Plan are available to impacted customers of the 2021 Wind Event per Advice 4463-G/6247-E

(T)

⁶ Pursuant to Advice 6216-E, PG&E is including the deferral of the revenue review associated with PG&E Electric Rule 15, Distribution Line Extension, as an additional measure under PG&E's Emergency Consumer Protection Plan for the Covid-19 Pandemic. This deferral will assist customers in attaining the level of usage anticipated prior to the COVID-19 pandemic and the California State-wide stay-at-home order on March 19, 2020. See Rule Electric Rule 15 for details

(T)

⁷ Pursuant to D.21-06-036 and Advice 4475-G/6290-E, applicable measures of the Emergency Consumer Protection Plan are extended through September 30, 2021 for customers affected by the COVID-19 Pandemic.

(T)

(T)

(Continued)



GAS RULE NO. 1
DEFINITIONS

Sheet 11

INDIVIDUAL METERING: Where PG&E installs a separate service and meter for each individual residence, apartment dwelling unit, mobilehome space, store, office, etc.

INDUSTRIAL USE: Services to Customers engaged primarily in a process which creates or changes raw unfinished materials into another form or product. Industrial use is further defined as uses in the categories falling under Division B, Mining, Division C, Construction, and Division D, Manufacturing in the Standard Industrial Classification Manual issued by the Executive Office of the President, Office of Management and Budget.

INTERSTATE TRANSPORTATION: Transportation of natural gas on a pipeline system under the regulation of the Federal Energy Regulatory Commission.

INTRASTATE TRANSPORTATION: Transportation of gas on the PG&E system.

LIQUEFIED PETROLEUM GAS (LPG): A gas containing certain specific hydrocarbons (such as butane or propane) which are gaseous under ambient atmospheric conditions, which can be liquefied under moderate pressure at normal temperatures.

LOCAL TRANSMISSION SYSTEM: The term Local Transmission System includes the pipeline used to accept gas from the Backbone Transmission System, and transport it to the Distribution System. For PG&E, the Local Transmission System consists of all numbered (i.e., named) pipelines that are not considered part of the Backbone Transmission System, and Distribution Feeder Mains (DFMs), with a maximum operating pressure of greater than 60 (sixty) pounds per square inch.

MAILED: A communication sent by electronic means or enclosed in a sealed envelope, properly addressed and deposited in any U.S. Post Office box, postage prepaid, or unless otherwise prescribed in California Public Utility Code §779.1 or by the CPUC⁴.

MAIN EXTENSION: The length of main and related facilities required to move gas from the existing facilities to the point of connection with the service piping.

⁶⁷ Public Utilities Code §779.1 requires PG&E to provide a mailed, prepaid notice to customers of potential disconnection due to nonpayment at least 10 days prior to the proposed termination. In addition, pursuant to D.20-06-003, OP 15, PG&E will provide disconnection notices via email to customers who have opted to receive electronic communications. (T)

(Continued)

<i>Advice</i>	RKW1-G Cons Protect	<i>Issued by</i>	<i>Submitted</i>	August 9, 2021
<i>Decision</i>	D.19-07-015	Robert S. Kenney <i>Vice President, Regulatory Affairs</i>	<i>Effective Resolution</i>	August 9, 2021



GAS RULE NO. 23

Sheet 26

GAS AGGREGATION SERVICE FOR CORE TRANSPORT CUSTOMERS

G. BILLING AND PAYMENT (Cont'd.)

1. BILLING (Cont'd.)

c. OPTIONAL CONSOLIDATED PG&E BILLING (Cont'd.)

5) Late or Partial Payments and Unpaid Bills

- a) PG&E is responsible for collecting the unpaid balance of all charges from Customers, sending notices informing Customers of unpaid balances, and taking the appropriate actions to recover the unpaid amounts owed the CTA.
- b) Except as provided below in Section c), if a Customer makes only a partial payment for a service account, the payment will be allocated proportionally between PG&E's charges and the CTA's charges. A Customer may dispute these charges as provided in Section 4.e), above, but will not otherwise have the right to direct partial payments for a particular service account. (Utility Users Taxes will be treated in accordance with current utility procedures and are not subject to this section.)
- c) In evaluating a delinquent residential service account for service termination and to the extent required by law or CPUC regulations, partial payments will be allocated first to delinquent charges that may result in discontinuance of service as specified in Rule 11.*
- d) Undisputed overdue balances owed PG&E will be considered late and subject to PG&E late payment procedures.
- e) PG&E rules will apply to late or non-payment of PG&E charges by the Customer.

* Due to the COVID-19 pandemic and pursuant to CPUC Resolutions M-4842, ~~and~~ M-4849 and D.21-06-036, PG&E has suspended Section G.1.c.5.c of Gas Rule 23 and will allocate partial payments received from residential CTA customers on a pro rata basis with CTAs for up to one year, through ~~June-September~~ June-September 30, 2021, as described in Advice 4244-G-A/ 5516-E-A, ~~and~~ Advice 4388-G/6092-E, and Advice 4475-G/6290-E. (T) (T) (T) (T)

(Continued)



ELECTRIC PRELIMINARY STATEMENT PART HG Sheet 3
EMERGENCY CONSUMER PROTECTIONS MEMORANDUM ACCOUNT - ELECTRIC (ECPMA-E)

HG. Emergency Consumer Protections Memorandum Account - Electric (ECPMA-E)

1. PURPOSE (Continued):

M. **Oak Fire**- A state of emergency proclamation was issued on September 25, 2020 for customers affected by the Oak fire in Mendocino County. As ordered by D.19-07-015 eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in the county impacted by the disaster for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued.

N. **Glass and Zogg Wildfires** - A state of emergency proclamation was issued on September 28, 2020 for customers affected by the Glass and Zogg wildfires in Napa, Sonoma and Shasta Counties. As ordered by D.19-07-015 eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in the counties impacted by the disaster for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued.

O. **January 2021 Winter Storms** - A state of emergency proclamation was issued on January 29, 2021 for customers affected by the January 2021 Winter Storms in Monterey and San Luis Obispo Counties. As ordered by D.19-07-015 eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in the counties impacted by the disaster for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued.

P. **January 2021 Wind Event** - A state of emergency proclamation was issued on June 22, 2021 for customers affected by the January 2021 Wind Events in Madera and Mariposa Counties. As ordered by D.19-07-015 eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in the counties impacted by the disaster for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued.

P.Q. **July 2021 Dixie, Fly and Tamarack Wildfires** - A state of emergency proclamation was issued on July 23, 2021 for customers affected by the Dixie Fire in Plumas, Butte and Lassen Counties, Fly Fire in Plumas County and Tamarack Fire in Alpine County. As ordered by D.19-07-015 eligibility for PG&E's Emergency Consumer Protection Plan, as defined in Rule 1, is extended to customers in the counties impacted by the disaster for a period of one year, or until PG&E service is restored, commencing from the date the proclamation is issued.

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(N)

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Advice Decision	D.19-07-015	Issued by Robert S. Kenney Vice President, Regulatory Affairs	Submitted Effective Resolution	_____ _____ _____
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ELECTRIC RULE NO. 1
DEFINITIONS

Sheet 15

EMERGENCY CONSUMER PROTECTION PLAN: (Cont'd):

<i>Date of Proclamation</i>	<i>Disaster Name</i>	<i>Affected County</i>	<i>Advice Letter</i>
Apr. 12, 2019	February 2019 Winter Storms	Butte, Colusa, Mariposa, Napa, Santa Cruz, Solano and Tuolumne	4095-G/5536-E
July. 4 & 5, 2019	July 2019 Ridgecrest Earthquake	Kern and San Bernardino	4120-G/5590-E
Oct. 25, 2019	Kincadee Wildfire	Sonoma	4176-G/5682-E
Mar. 4, 2020	COVID-19 Pandemic ^{9, 10, 12, 13}	All Counties throughout PG&E territory	4244-G-B/5816-E-B
Aug. 18, 2020	August 2020 Wildfires	All Counties affected by wildfires throughout PG&E territory	4305-G/5939-E
Sept. 6, 2020	Creek Fire	Fresno, Madera and Mariposa Counties	4311-G/5957-E
Sept. 25, 2020	Oak Fire	Mendocino County	4322-G/5972-E
Sept. 28, 2020	Glass and Zogg Wildfire	Napa, Sonoma and Shasta Counties	4322-G/5972-E
Jan. 29, 2021	January 2021 Winter Storms	Monterey and San Luis Obispo Counties	4383-G/6087-E
Jun. 22, 2021	January 2021 Wind Event ¹¹	Madera and Mariposa Counties	4463-G/6247-E
<u>Jul 23, 2021</u>	<u>July 2021 Dixie, Fly and Tamarack Wildfires</u>	<u>Alpine, Butte, Lassen and Plumas Counties</u>	<u>4475-G/6290-E</u>

(N)
|
(N)

⁹ Pursuant to CPUC Resolution M-4849 the consumer protections associated with the COVID-19 pandemic are extended through June 30, 2021.

¹⁰ Due to the special circumstances of COVID-19 pandemic only applicable measures of the Emergency Consumer Protection Plan are available to impacted customers per Advice 4227-G/5784-E, and Advice 4244-G-B/5816-E-B, and Advice 4475-G/6290-E.

(T)

¹¹ Only applicable measures of the Emergency Consumer Protection Plan are available to impacted customers of the 2021 Wind Event per Advice 4463-G/6247-E.

¹² Pursuant to Advice 6216-E, PG&E is including the deferral of the revenue review associated with PG&E Electric Rule 15, Distribution Line Extension, as an additional measure under PG&E's Emergency Consumer Protection Plan for the Covid-19 Pandemic. This deferral will assist customers in attaining the level of usage anticipated prior to the COVID-19 pandemic and the California State-wide stay-at-home order on March 19, 2020. See Rule Electric Rule 15 for details.

(T)

¹³ Pursuant to D.21-06-036 and Advice 4475-G/6290-E, applicable measures of the Emergency Consumer Protection Plan are extended through September 30, 2021 for customers affected by the COVID-19 Pandemic.

(T)
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(T)

(Continued)

Advice Decision D.19-07-015

Issued by
Robert S. Kenney
Vice President, Regulatory Affairs

Submitted _____
Effective _____
Resolution _____



ELECTRIC RULE NO. 1
DEFINITIONS

Sheet 17

MAILED: A communication sent by electronic means or enclosed in a sealed envelope, properly addressed and deposited in any U.S. Post Office box, postage prepaid or unless otherwise prescribed in California Public Utility Code §779.1 or by the CPUC⁸.

MANDATED SAFETY AND LEGAL NOTICES: Mandated notices include notices required to be sent to all PG&E customers by law and include, but are not limited to, notices of the type, and with the frequency, that PG&E has used, and continues to use, to discharge legal obligations, such as quarterly Proposition 65 notices, quarterly notices of rate options applicable to each customer class, notices of rate applications, and notices of public assistance and low income programs.

MASTER-METERING: Where PG&E installs one service and meter to supply more than one residence, apartment dwelling unit, mobilehome space, store, office, etc.

METER: The instrument that is used for measuring the electricity delivered to the Customer.

MIXED USE: Existing customers with a mix of residential and non-residential uses (mixed use) will be presumed to be on an applicable rate. However, if the predominate use is demonstrated to be more than 50% of the designated billing classification (residential or non-residential), then the rate may be changed to the billing classification applicable to the predominate use if the billing classification is consistent with the local governmental entity's treatment of the Premise as residential or non-residential (e.g. commercial). For purposes of determining predominate use, all common area usage will be considered residential usage regardless of whether the customer has elected a residential or non-residential billing classification for that common area usage under PG&E's tariffs. To the extent a Residential Dwelling Unit has both gas and electric service, all of the services must be served under the same billing classification. A customer however, has the obligation to notify PG&E if the billing classification is no longer consistent with the predominant use on the meter. PG&E has no obligation to change rates until such notification is received. Rate change obligations shall be prospective only unless PG&E failed to act on a customer notification in a timely fashion. If a notification occurs and there is a failure to act on PG&E's part, then such failure to act will be treated as a billing error under Rule 17.1

⁴²¹³ Public Utilities Code §779.1 requires PG&E to provide a mailed, prepaid notice to customers of potential disconnection due to nonpayment at least 10 days prior to the proposed termination. In addition, pursuant to D.20-06-003, OP 15, PG&E will provide disconnection notices via email to customers who have opted to receive electronic communications.

(T)

(Continued)

<i>Advice</i>	RKW1-Consumer Protec	<i>Issued by</i>	<i>Submitted</i>	August 9, 2021
<i>Decision</i>	D.19-07-015	Robert S. Kenney <i>Vice President, Regulatory Affairs</i>	<i>Effective Resolution</i>	August 9, 2021



ELECTRIC RULE NO. 22
DIRECT ACCESS

Sheet 53

M. LATE OR PARTIAL PAYMENTS AND UNPAID BILLS (Cont'd.)

1. Consolidated PG&E Billing (Cont'd.)

- b. Except as provided below in Section (c), if a customer makes only a partial payment for a Service Account, the payment will be allocated proportionally between PG&E's charges and the ESP's charges. A customer may dispute these charges as provided in Section L, but will not otherwise have the right to direct partial payments for a particular Service Account. (Utility Users Taxes will be treated in accordance with current utility procedures and are not subject to this section.)
- c. In evaluating a delinquent residential Service Account for service termination and to the extent required by law or CPUC regulations, partial payments will be allocated first to delinquent disconnectable charges. Uncollectible delinquent ESP charges will be reflected, as appropriate, in PG&E's account receivable bad debt adjustment procedure.*
- d. Undisputed overdue balances owed PG&E will be considered late and subject to PG&E late payment procedures.
- e. CPUC rules will apply to late or non-payment of PG&E charges by the customer.

2. Under Consolidated ESP Billing

- a. The ESP is responsible for collecting both unpaid ESP and PG&E charges, sending notices informing customers of unpaid ESP and PG&E balances, and taking appropriate actions to recover the amounts owed. PG&E will not assume any collection obligations under this billing option.
- b. PG&E will hold the ESP liable for any late payments or unpaid bills. Unpaid, undisputed overdue balances owed PG&E will be considered late and subject to late payment fees and procedures and the provisions of Section N.
- c. PG&E will apply the same terms applicable to commercial accounts under default PG&E services to service accounts utilizing Consolidated ESP billing services. PG&E will notify the ESP if payment of PG&E charges has not been received within seventeen (17) days of the date delivered to the ESP.

* Due to the COVID-19 pandemic and pursuant to CPUC Resolutions M-4842, and M-4849, and D.21-06-036, PG&E has suspended Section M.1.c of Electric Rule 22 and will allocate partial payments received from residential ESP customers on a pro rata basis with ESPs for up to one year, through June-September 30, 2021, as described in Advice 4244-G-A/ 5516-E-A, and Advice 4388-G/ 6092-E and Advice 4475-G/6290-E .

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Advice Decision	6092-E	Issued by Robert S. Kenney Vice President, Regulatory Affairs	Submitted Effective Resolution	February 22, 2021 February 22, 2021 M-4849
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ELECTRIC RULE NO. 23
COMMUNITY CHOICE AGGREGATION SERVICE

Sheet 47

R. Late or Partial Payments and Unpaid Bills

1. PG&E is responsible for collecting the unpaid balance of all charges from customers, sending notices informing customers of unpaid balances, and taking the appropriate actions to recover the unpaid amounts owed the CCA.
2. Except as provided below in Section 3, if a customer makes only a partial payment for a service account, the payment shall be allocated proportionally between PG&E's charges and the CCA's charges. A customer may dispute these charges as provided in Section P, but shall not otherwise have the right to direct partial payments for a particular service account. (Utility Users Taxes shall be treated in accordance with current utility procedures and are not subject to this section.)
3. In evaluating a delinquent residential Service Account for service termination and to the extent required by law or Commission regulations, partial payments shall be allocated first to delinquent disconnectable charges.*
4. Undisputed overdue balances owed PG&E shall be considered late and subject to PG&E late payment procedures.
5. Commission-approved rules shall apply to late or non-payment of PG&E charges by the customer.

S. VOLUNTARY CCA SERVICE TERMINATION

Termination of a CCA's CCA Service occurs when an individual CCA or a CCA operating under a Joint Powers Agency (JPA) discontinues providing CCA Service to all customers in its service area. Upon termination of CCA Service, all active CCA customers in the CCA's service area shall be involuntarily returned to Bundled Portfolio Service (BPS) pursuant to Section L of this Rule. CCAs shall use best efforts to provide as much advance notice as possible to customers, the Commission and PG&E and coordinate with the Commission and Utility to ensure an efficient process and to protect all Utility customers from service problems and additional costs. In addition to the above, the CCA must comply with the requirements set forth below or may be subject to Section T, Involuntary Service Changes, of this Rule.

1. The CCA shall provide at least a one (1) year advanced written notice to the Commission and PG&E of the CCA's intention to discontinue its CCA Service.

* Due to the COVID-19 pandemic and pursuant to CPUC Resolutions M-4842, ~~and M-4849,~~ (T)
~~and D.21-06-036.~~ PG&E has suspended Section R.3 of Electric Rule 23 and will allocate (T)
partial payments received from residential CCA customers on a pro rata basis with CCAs for (T)
up to one year, through ~~June 30~~ September 30, 2021, as described in Advice 4244-G- (T)
A/5516-E-A, ~~and~~ Advice 4388-G/ 6092-E, and Advice 4475-G/6290-E. (T)

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Advice Decision	6092-E	Issued by Robert S. Kenney Vice President, Regulatory Affairs	Submitted Effective Resolution	February 22, 2021 February 22, 2021 M-4849
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**PG&E Gas and Electric
Advice Submittal List
General Order 96-B, Section IV**

AT&T
Albion Power Company

Alta Power Group, LLC
Anderson & Poole

Atlas ReFuel
BART

Barkovich & Yap, Inc.
California Cotton Ginners & Growers Assn
California Energy Commission

California Hub for Energy Efficiency
Financing

California Alternative Energy and
Advanced Transportation Financing
Authority
California Public Utilities Commission
Calpine

Cameron-Daniel, P.C.
Casner, Steve
Cenergy Power
Center for Biological Diversity

Chevron Pipeline and Power
City of Palo Alto

City of San Jose
Clean Power Research
Coast Economic Consulting
Commercial Energy
Crossborder Energy
Crown Road Energy, LLC
Davis Wright Tremaine LLP
Day Carter Murphy

Dept of General Services
Don Pickett & Associates, Inc.
Douglass & Liddell

East Bay Community Energy Ellison
Schneider & Harris LLP Energy
Management Service
Engineers and Scientists of California

GenOn Energy, Inc.
Goodin, MacBride, Squeri, Schlotz &
Ritchie

Green Power Institute
Hanna & Morton
ICF

IGS Energy
International Power Technology
Intestate Gas Services, Inc.
Kelly Group
Ken Bohn Consulting
Keyes & Fox LLP
Leviton Manufacturing Co., Inc.

Los Angeles County Integrated
Waste Management Task Force
MRW & Associates
Manatt Phelps Phillips
Marin Energy Authority
McKenzie & Associates

Modesto Irrigation District
NLine Energy, Inc.
NRG Solar

Office of Ratepayer Advocates
OnGrid Solar
Pacific Gas and Electric Company
Peninsula Clean Energy

Pioneer Community Energy

Redwood Coast Energy Authority
Regulatory & Cogeneration Service, Inc.
SCD Energy Solutions
San Diego Gas & Electric Company

SPURR
San Francisco Water Power and Sewer
Sempra Utilities

Sierra Telephone Company, Inc.
Southern California Edison Company
Southern California Gas Company
Spark Energy
Sun Light & Power
Sunshine Design
Tecogen, Inc.
TerraVerde Renewable Partners
Tiger Natural Gas, Inc.

TransCanada
Utility Cost Management
Utility Power Solutions
Water and Energy Consulting Wellhead
Electric Company
Western Manufactured Housing
Communities Association (WMA)
Yep Energy