

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE



October 6, 2021

**Advice Letter 4293-G/5916-E, 4293-G-A/5916-E-A**

Erik Jacobson  
Director, Regulatory Relations  
Pacific Gas and Electric Company  
77 Beale Street, Mail Code B10C  
P.O. Box 770000  
San Francisco, CA 94177

**SUBJECT: Implementing Improvements to Medical Baseline Programs and Affirming Compliance with SB 1338.**

Dear Mr. Jacobson:

Advice Letters 4293-G/5916-E, 4293-G-A/5916-E-A are effective as of September 23, 2021, per resolution E-5169 ordering paragraphs.

Sincerely,

A handwritten signature in cursive script that reads "Edward Randolph".

Edward Randolph  
Deputy Executive Director for Energy and Climate Policy/  
Director, Energy Division

January 22, 2021

**Advice 4293-G-A/5916-E-A**  
(Pacific Gas and Electric Company ID U 39 M)

Public Utilities Commission of the State of California

**Subject: Supplemental: Pacific Gas and Electric Company's Plan to  
Implement Senate Bill 1338's Requirements in Support of the Medical  
Baseline Program, Pursuant to D.20-06-003, Ordering Paragraphs 39-  
41**

**Purpose**

PG&E is supplementing Advice 4293-G/5916-E to correct a sentence in Advice 4293-G/5916-E which clarifies that medical baseline (MBL) customer protections will remain in place through April 16, 2021 instead of March 4, 2021.

This Supplemental Advice Letter supplements the original Advice Letter but does not replace it in its entirety.

**Background**

On March 4, 2020, Governor Newsom declared a statewide emergency due to the outbreak of COVID-19. In response, PG&E suspended disconnections and implemented flexible payment plans for residential and small business customers.

On March 19, 2020, PG&E submitted Advice 4227-G/5784-E to implement an emergency consumer protection plan for customers due to the impacts of the COVID-19 pandemic. PG&E submitted Advice 4227-G/5784-E pursuant to Ordering Paragraph (OP) 1 of Decision (D.) 19-07-015 and as informed by a March 17, 2020 letter to the energy utilities from California Public Utilities Commission (Commission or CPUC) Executive Director Alice Stebbins. As part of a suite of measures to assist customers, PG&E voluntarily implemented the protections to support medical baseline customers for up to twelve months from Governor Newsom's emergency declaration (March 4, 2020):

1. Suspending all customer removals from the medical baseline program; and
2. No longer sending forms to customers that require them to re-certify for the medical baseline program through a doctor or other medical professional.

On April 3, 2020, PG&E submitted a supplemental advice letter, Advice 4227-G-A/5784-E-A, which allowed customers to enroll in the medical baseline program without certification from a qualified medical practitioner.<sup>1</sup>

On April 16, 2020, the Commission adopted Resolution M-4842, which directed utilities to submit a Tier 2 Advice Letter to offer customer protections to all residential and small business customers through April 16, 2021, with an option to extend that date.<sup>2</sup> Resolution M-4842 acknowledged, “some companies have already implemented emergency protections in response to the COVID-19 pandemic.”<sup>3</sup>

On May 1, 2020, PG&E submitted Advice 4244-G/5816-E to implement an emergency consumer protection plan for customers pursuant to OP 2 of Resolution M-4842. PG&E submitted supplemental Advice Letters on June 2, 2020 and July 15, 2020. In Advice 4244-G/5816-E and supplements, PG&E described its intention to continue existing protections previously discussed in Advice 4227-G/5784-E and supplements through April 16, 2021. The Commission approved Advice 4244-G/5816-E and supplements on July 27, 2020.

On August 17, 2020, PG&E submitted Advice 4293-G/5916-E pursuant to OPs 39-41 of D.20-06-003 to implement Senate Bill 1338’s requirements in support of the MBL program. In Advice 4293-G/5916-E, PG&E incorrectly stated that MBL customer protections would be in place for up to 12 months from March 4, 2020. In addition to correcting this error in this Advice Letter, PG&E is separately submitting Tier 1 Advice Letter 4370-G/6066-E to update its Electric and Gas Rule 19 with the April 16, 2021 end date for the MBL customer protections.

### **Revisions to Advice 4293-G/5916-E**

PG&E is replacing the following section that was submitted in Advice 4293-G/5916-E (redline edits to 4293-G/5916-E are shown below):

#### **2. Electronic Authorization**

In PG&E Advice 3998-G/5342-E and 3998-G-A/5342-E-A, PG&E stated that it was “preparing the Medical Baseline Allowance Application (Form 62-6481) for online presentment that will enable both the customer and their qualified medical practitioner to sign off on the form using an online automated procedure.”<sup>7</sup> On June 19, 2020, PG&E launched an online MBL application form. Due to the COVID-19 pandemic, PG&E is not

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<sup>1</sup> PG&E submitted a second supplemental advice letter on May 21, 2020 as recommended by the Energy Division to remove any references to self-certification requirements.

<sup>2</sup> Resolution M-4842, OPs 2 and 5.

<sup>3</sup> Resolution M-4842, p. 2.

requiring a qualified medical practitioner to certify customer eligibility for MBL ~~through April 16, 2021. for up to twelve months from March 4, 2020.~~<sup>8</sup> PG&E is currently developing an online process to allow qualified medical practitioners to authorize customer eligibility. PG&E plans to coordinate the launch of the online process with the expiration of the COVID-19 MBL protections to minimize customer impacts.

### **Protests**

Pursuant to CPUC General Order 96-B, Section 7.5.1, PG&E hereby requests the protest period be waived.

### **Effective Date**

Pursuant to General Order (GO) 96-B, Rule 5.3, and OP 39 of D.20-06-003, this advice letter is submitted with a Tier 3 designation. PG&E requests that this Tier 3 advice submittal become effective upon Commission approval.

### **Notice**

In accordance with General Order 96-B, Section IV, a copy of this advice letter is being sent electronically and via U.S. mail to parties shown on the attached list and the parties on the service list for R.18-07-005 and R.18-03-011. Address changes to the General Order 96-B service list should be directed to PG&E at email address PGETariffs@pge.com. For changes to any other service list, please contact the Commission's Process Office at (415) 703-2021 or at Process\_Office@cpuc.ca.gov. Send all electronic approvals to PGETariffs@pge.com. Advice letter submittals can also be accessed electronically at: <http://www.pge.com/tariffs/>.

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/S/

Erik Jacobson  
Director, Regulatory Relations

### Attachments

cc: Service List R.18-07-005  
Service List R.18-03-011



# ADVICE LETTER SUMMARY

## ENERGY UTILITY



MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No.: Pacific Gas and Electric Company (ID U39 M)

Utility type:

ELC       GAS       WATER  
 PLC       HEAT

Contact Person: Annie Ho  
Phone #: (415) 973-8794  
E-mail: PGETariffs@pge.com  
E-mail Disposition Notice to: AMHP@pge.com

EXPLANATION OF UTILITY TYPE

ELC = Electric      GAS = Gas      WATER = Water  
PLC = Pipeline      HEAT = Heat

(Date Submitted / Received Stamp by CPUC)

Advice Letter (AL) #: 4293-G-A/5916-E-A

Tier Designation: 3

Subject of AL: Supplemental: Pacific Gas and Electric Company's Plan to Implement Senate Bill 1338's Requirements in Support of the Medical Baseline Program, Pursuant to D.20-06-003, Ordering Paragraphs 39-41

Keywords (choose from CPUC listing): Compliance,

AL Type:  Monthly  Quarterly  Annual  One-Time  Other:

If AL submitted in compliance with a Commission order, indicate relevant Decision/Resolution #: D.20-06-003

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL: No

Summarize differences between the AL and the prior withdrawn or rejected AL:

Confidential treatment requested?  Yes  No

If yes, specification of confidential information:

Confidential information will be made available to appropriate parties who execute a nondisclosure agreement. Name and contact information to request nondisclosure agreement/ access to confidential information:

Resolution required?  Yes  No

Requested effective date:

No. of tariff sheets: N/A

Estimated system annual revenue effect (%): N/A

Estimated system average rate effect (%): N/A

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected: N/A

Service affected and changes proposed<sup>1</sup>: N/A

Pending advice letters that revise the same tariff sheets: N/A

<sup>1</sup>Discuss in AL if more space is needed.

**Protests and all other correspondence regarding this AL are due no later than 20 days after the date of this submittal, unless otherwise authorized by the Commission, and shall be sent to:**

CPUC, Energy Division  
Attention: Tariff Unit  
505 Van Ness Avenue  
San Francisco, CA 94102  
Email: [EDTariffUnit@cpuc.ca.gov](mailto:EDTariffUnit@cpuc.ca.gov)

Name: Erik Jacobson, c/o Megan Lawson  
Title: Director, Regulatory Relations  
Utility Name: Pacific Gas and Electric Company  
Address: 77 Beale Street, Mail Code B13U  
City: San Francisco, CA 94177  
State: California Zip: 94177  
Telephone (xxx) xxx-xxxx: (415)973-2093  
Facsimile (xxx) xxx-xxxx: (415)973-3582  
Email: [PGETariffs@pge.com](mailto:PGETariffs@pge.com)

Name:  
Title:  
Utility Name:  
Address:  
City:  
State: District of Columbia Zip:  
Telephone (xxx) xxx-xxxx:  
Facsimile (xxx) xxx-xxxx:  
Email:

**PG&E Gas and Electric  
Advice Submittal List  
General Order 96-B, Section IV**

AT&T  
Albion Power Company

Alta Power Group, LLC  
Anderson & Poole

Atlas ReFuel  
BART

Barkovich & Yap, Inc.  
California Cotton Ginners & Growers Assn  
California Energy Commission

California Hub for Energy Efficiency  
Financing

California Alternative Energy and  
Advanced Transportation Financing  
Authority  
California Public Utilities Commission  
Calpine

Cameron-Daniel, P.C.  
Casner, Steve  
Cenergy Power  
Center for Biological Diversity

Chevron Pipeline and Power  
City of Palo Alto

City of San Jose  
Clean Power Research  
Coast Economic Consulting  
Commercial Energy  
Crossborder Energy  
Crown Road Energy, LLC  
Davis Wright Tremaine LLP  
Day Carter Murphy

Dept of General Services  
Don Pickett & Associates, Inc.  
Douglass & Liddell

East Bay Community Energy Ellison  
Schneider & Harris LLP Energy  
Management Service  
Engineers and Scientists of California

GenOn Energy, Inc.  
Goodin, MacBride, Squeri, Schlotz &  
Ritchie

Green Power Institute  
Hanna & Morton  
ICF

IGS Energy  
International Power Technology  
Intestate Gas Services, Inc.  
Kelly Group  
Ken Bohn Consulting  
Keyes & Fox LLP  
Leviton Manufacturing Co., Inc.

Los Angeles County Integrated  
Waste Management Task Force  
MRW & Associates  
Manatt Phelps Phillips  
Marin Energy Authority  
McKenzie & Associates

Modesto Irrigation District  
NLine Energy, Inc.  
NRG Solar

Office of Ratepayer Advocates  
OnGrid Solar  
Pacific Gas and Electric Company  
Peninsula Clean Energy

Pioneer Community Energy

Redwood Coast Energy Authority  
Regulatory & Cogeneration Service, Inc.  
SCD Energy Solutions  
San Diego Gas & Electric Company

SPURR  
San Francisco Water Power and Sewer  
Sempra Utilities

Sierra Telephone Company, Inc.  
Southern California Edison Company  
Southern California Gas Company  
Spark Energy  
Sun Light & Power  
Sunshine Design  
Tecogen, Inc.  
TerraVerde Renewable Partners  
Tiger Natural Gas, Inc.

TransCanada  
Utility Cost Management  
Utility Power Solutions  
Water and Energy Consulting Wellhead  
Electric Company  
Western Manufactured Housing  
Communities Association (WMA)  
Yep Energy