

## PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE



April 20, 2020

**Advice Letter 5745-E  
5745-E-A**

Erik Jacobson  
Director, Regulatory Relations  
Pacific Gas and Electric Company  
77 Beale Street, Mail Code B10C  
P.O. Box 770000  
San Francisco, CA 94177

**SUBJECT: Education and Outreach Proposal Pursuant to Decision 19-10-055**

Dear Mr. Jacobson:

Advice Letter 5745-E &amp; 5745-E-A is effective as of January 27, 2020.

Sincerely,

A handwritten signature in cursive script that reads "Edward Randolph".

Edward Randolph  
Deputy Executive Director for Energy and Climate Policy/  
Director, Energy Division

March 25, 2020

**Advice AL 5745-E-A**  
(Pacific Gas and Electric Company ID U 39 E)

Public Utilities Commission of the State of California

**Subject: Supplemental: Education and Outreach Proposal Pursuant to  
Decision 19-10-055.**

### **Purpose**

Pursuant to Ordering Paragraph (OP) 13 of Decision (D.) 19-10-055, on January 27, 2020, Pacific Gas and Electric Company (PG&E) submitted advice letter (Advice 5745-E) to summarize the Marketing Education and Outreach (ME&O) efforts associated with the deployment and operations of the commercial electric vehicle rate.

The purpose of this supplement advice letter is to provide clarifying information regarding the communication channel that will be utilized to deliver overage fee notifications to PG&E's small subset of complex billed customers under the Program Overview section of Advice 5745-E.

### **Background**

On November 5, 2018, PG&E filed Application (A.) 18-11-003 seeking approval of its new commercial rates for load servicing electric vehicle service equipment (EVSE) and the creation of a new class of customers choosing to take service on the rate. Decision 19-10-055 (Decision) approved PG&E's application on October 24, 2019. The Decision requires PG&E to develop and execute a marketing, education and outreach (ME&O) plan emphasizing customer education and outreach to enhance customer understanding and acceptance of new rates while minimizing negative bill impacts.

On January 27, 2020 PG&E successfully submitted Advice 5745-E which detailed the plan for marketing, education and outreach to customers and potential customers of the commercial electric vehicle rate.

## **A. Program Overview**

Clarifying Information to be added in the Program Overview section: Customers billed out of PG&E's complex billing system will be notified of overage fees monthly through their electricity bills.

Complex billing customers eligible for the CEV rate include MV90 metered customers, monthly reconciled NEM2 (Net Energy Metered) customers, and complex NEM2 rate schedules including NEM2-PS (Paired Storage) and NEM2-MT (Multiple Tariff).

### **Tier Designation**

Pursuant to OP 13 of D.19-10-055, this advice filing is submitted with a Tier 2 designation.

The submittal would not increase any current rate or charge, cause the withdrawal of service, or conflict with any rate schedule or rule.

### **Effective Date**

In conjunction with original Advice 5745-E, this supplemental Tier 2 advice letter is effective January 27, 2020.

### **Protests**

Pursuant to CPUC General Order 96-B, Section 7.5.1, PG&E hereby requests the protest period be waived.

### **Notice**

In accordance with General Order 96-B, Section IV, a copy of this advice letter is being sent electronically and via U.S. mail to parties shown on the attached list and the parties on the service list for A.15-02-009. Address changes to the General Order 96-B service list should be directed to PG&E at email address PGETariffs@pge.com. For changes to any other service list, please contact the Commission's Process Office at (415) 703-2021 or at Process\_Office@cpuc.ca.gov. Send all electronic approvals to PGETariffs@pge.com. Advice letter filings can also be accessed electronically at: <http://www.pge.com/tariffs/>.

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/S/

Erik Jacobson  
Director, Regulatory Relations

cc: Service List A.15-02-009



# ADVICE LETTER SUMMARY

## ENERGY UTILITY



MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No.: Pacific Gas and Electric Company (ID U39 E)

Utility type:

- ELC       GAS       WATER  
 PLC       HEAT

Contact Person: Annie Ho

Phone #: (415) 973-8794

E-mail: PGETariffs@pge.com

E-mail Disposition Notice to: AMHP@pge.com

EXPLANATION OF UTILITY TYPE

ELC = Electric      GAS = Gas      WATER = Water  
 PLC = Pipeline      HEAT = Heat

(Date Submitted / Received Stamp by CPUC)

Advice Letter (AL) #: 5745-E-A

Tier Designation: 2

Subject of AL: Supplemental: Education and Outreach Proposal Pursuant to Decision 19-10-055

Keywords (choose from CPUC listing): Compliance,

AL Type:  Monthly  Quarterly  Annual  One-Time  Other:

If AL submitted in compliance with a Commission order, indicate relevant Decision/Resolution #: D.19-10-055

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL: No

Summarize differences between the AL and the prior withdrawn or rejected AL:

Confidential treatment requested?  Yes  No

If yes, specification of confidential information:

Confidential information will be made available to appropriate parties who execute a nondisclosure agreement. Name and contact information to request nondisclosure agreement/ access to confidential information:

Resolution required?  Yes  No

Requested effective date: 1/27/20

No. of tariff sheets: N/A

Estimated system annual revenue effect (%): N/A

Estimated system average rate effect (%): N/A

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected: N/A

Service affected and changes proposed<sup>1</sup>: N/A

Pending advice letters that revise the same tariff sheets: N/A

<sup>1</sup>Discuss in AL if more space is needed.

**Protests and all other correspondence regarding this AL are due no later than 20 days after the date of this submittal, unless otherwise authorized by the Commission, and shall be sent to:**

CPUC, Energy Division  
Attention: Tariff Unit  
505 Van Ness Avenue  
San Francisco, CA 94102  
Email: [EDTariffUnit@cpuc.ca.gov](mailto:EDTariffUnit@cpuc.ca.gov)

Name: Erik Jacobson, c/o Megan Lawson  
Title: Director, Regulatory Relations  
Utility Name: Pacific Gas and Electric Company  
Address: 77 Beale Street, Mail Code B13U  
City: San Francisco, CA 94177  
State: California Zip: 94177  
Telephone (xxx) xxx-xxxx: (415)973-2093  
Facsimile (xxx) xxx-xxxx: (415)973-3582  
Email: [PGETariffs@pge.com](mailto:PGETariffs@pge.com)

Name:  
Title:  
Utility Name:  
Address:  
City:  
State: District of Columbia Zip:  
Telephone (xxx) xxx-xxxx:  
Facsimile (xxx) xxx-xxxx:  
Email:

**PG&E Gas and Electric  
Advice Submittal List  
General Order 96-B, Section IV**

AT&T	Downey & Brand	Pioneer Community Energy
Albion Power Company	East Bay Community Energy	Redwood Coast Energy Authority
Alcantar & Kahl LLP	Ellison Schneider & Harris LLP	Regulatory & Cogeneration Service, Inc.
Alta Power Group, LLC	Energy Management Service	SCD Energy Solutions
Anderson & Poole	Engineers and Scientists of California	SCE
Atlas ReFuel	Evaluation + Strategy for Social	SDG&E and SoCalGas
BART	Innovation	SPURR
Barkovich & Yap, Inc.	GenOn Energy, Inc.	San Francisco Water Power and Sewer
P.C. CalCom Solar	Goodin, MacBride, Squeri, Schlotz &	Seattle City Light
California Cotton Ginners & Growers Assn	Ritchie	Sempra Utilities
California Energy Commission	Green Power Institute	Southern California Edison Company
California Public Utilities Commission	Hanna & Morton	Southern California Gas Company
California State Association of Counties	ICF	Spark Energy
Calpine	IGS Energy	Sun Light & Power
Cameron-Daniel, P.C.	International Power Technology	Sunshine Design
Casner, Steve	Intestate Gas Services, Inc.	Tecogen, Inc.
Cenergy Power	Kelly Group	TerraVerde Renewable Partners
Center for Biological Diversity	Ken Bohn Consulting	Tiger Natural Gas, Inc.
Chevron Pipeline and Power	Keyes & Fox LLP	TransCanada
City of Palo Alto	Leviton Manufacturing Co., Inc.	Troutman Sanders LLP
City of San Jose	Los Angeles County Integrated	Utility Cost Management
Clean Power Research	Waste Management Task Force	Utility Power Solutions
Coast Economic Consulting	MRW & Associates	Utility Specialists
Commercial Energy	Manatt Phelps Phillips	Water and Energy Consulting Wellhead
Crossborder Energy	Marin Energy Authority	Electric Company
Crown Road Energy, LLC	McKenzie & Associates	Western Manufactured Housing
Davis Wright Tremaine LLP	Modesto Irrigation District	Communities Association (WMA)
Day Carter Murphy	NLine Energy, Inc.	Yep Energy
Dept of General Services	NRG Solar	
Don Pickett & Associates, Inc.	Office of Ratepayer Advocates	
Douglass & Liddell	OnGrid Solar	
	Pacific Gas and Electric Company	
	Peninsula Clean Energy	