

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE



July 16, 2020

Advice Letter 4082G-A/5510E-A

Erik Jacobson
Director, Regulatory Relations
Pacific Gas and Electric Company
77 Beale Street, Mail Code B10C
P.O. Box 770000
San Francisco, CA 94177

SUBJECT: Revision to Gas and Electric Rule 9 to remove Pacific Gas and Electric Company's Bill Relief Program for Customers Affected by the San Bruno Accident.

Dear Mr. Jacobson:

Advice Letter 4082G-A/5510E-A is approved as of May 28, 2020, per resolution G-3564 Ordering Paragraphs.

Sincerely,

A handwritten signature in cursive script that reads "Edward Randolph".

Edward Randolph
Deputy Executive Director for Energy and Climate Policy/
Director, Energy Division

June 17, 2020

Advice 4082-G-A/5510-E-A

(Pacific Gas and Electric Company ID U 39 M)

Public Utilities Commission of the State of California

Subject: Supplemental: Revise Gas and Electric Rule 9 to retain Pacific Gas and Electric Company's Bill Relief Program for eligible Customer Affected by the San Bruno Accident

Purpose

Pursuant to California Public Utilities Commission Resolution 3564-G, Pacific Gas and Electric Company (PG&E) hereby submits this supplemental advice letter to extend the San Bruno Bill Relief Program for a period up to 5 years and to modify Gas and Electric Rule 9 to retain language associated with the bill relief program for eligible customer affected by the San Bruno accident. This advice letter replaces in its entirety Advice Letter 4082-G /5510-E.

Background

On October 28, 2010, the California Public Utilities Commission (CPUC or Commission) issued Resolution G-3450, approving PG&E's Advice 3155-G-A/3739-E-A that authorized PG&E to provide immediate bill relief to those customers impacted directly by the September 9, 2010 San Bruno accident. PG&E requested that such bill relief be effective through December 2010 and be funded by PG&E's shareholders.

On September 29, 2011, December 20, 2012, January 6, 2014, January 23, 2015, January 21, 2016, February 1, 2017 and January 24, 2018, PG&E submitted Advice 3239-G/3914-E, Advice 3350-G/4166-E, Advice 3444-G/4342-E, Advice 3555-G/4568-E, Advice 3676-G/4779-E, Advice 3802-G/5009-E and Advice 3929-G/5220-E, respectively, to request one-year extensions of the authorization granted in Resolution G-3450 to provide bill relief to PG&E customers affected by the San Bruno accident. PG&E received approval of these advice letters on December 1, 2011, January 29, 2013, March 7, 2014, March 10, 2015, March 21, 2016 and March 22, 2017, with effective implementation dates of February 1, 2012, February 1, 2013, February 1, 2014, February 1, 2015, and February 1, 2016, February 1, 2017, and March 15, 2018 respectively.

As stated with PG&E's Gas and Electric Rule 9 and as approved in Advice 3929-G/5220-E, the bill relief for customers affected by the San Bruno accident was provided through January 2019. PG&E is not seeking to extend the bill relief program any further. Therefore, January 29, 2019, was the last billing cycle under the San Bruno Bill Relief Program. On February 1, 2019, the remaining 2 customers were notified that normal billing would resume on their next billing cycle.

On May 28, 2020, the Commission approved Resolution 3564-G directing that PG&E reinstate the San Bruno Relief Program for up to 5 years until either the May 2025 bill cycle or if the remaining eligible customer ceases to qualify for the bill relief during this timeframe. Additionally, PG&E was directed to file a supplemental advice letter to replace the original advice letter in its entirety no later than 20 days from the date the Resolution was approved. At the conclusion of the San Bruno Relief Program, PG&E will submit a Tier 1 advice to remove San Bruno Relief Program language from its Gas and Electric Rule 9 as soon as practical.

At PG&E shareholder expense, PG&E will refund amounts billed to one eligible customer for the period January 2019 when the program expired through May 2020 when the San Bruno Bill Relief Program resumed.¹ Thereafter, PG&E will manually adjust the remaining eligible customer's account until they cease to qualify for the bill relief program within the 5 year timeframe. In the event it is unclear whether the customer qualifies for the program, PG&E will treat the customer as program eligible.

PG&E will refund within 30 days following the reinstatement of the Program, at shareholder expense, the amount collected from the customer in their PG&E bill during the period in which the San Bruno Relief Program expired until its resumed.

At the conclusion of the San Bruno Relief Program, PG&E will file a supplemental report to the Energy Division describing the results of the San Bruno Bill Relief Program and information specified in Resolution G-3450 no later than 60 days after the program ends.

Tariff Revisions

PG&E is requesting to modify the language in Gas and Electric Rule 9 that is associated with the San Bruno Bill Relief Program, *Section N – Bill Credits for Customers in the San Bruno Gas Pipeline Accident Area* and extend the program until May 2025 or until the one remaining customer no longer qualifies for the program, whichever is earlier.

For your convenience, redline versions of the tariff revisions are included as Attachment 2.

¹ PG&E has determined that one customer remains eligible for the San Bruno Bill Relief Program. The second customer transferred title of their property to the City of San Bruno in 2014 and is no longer eligible for the Program.

Protests

*****Due to the COVID-19 pandemic and the shelter at home orders, PG&E is currently unable to receive protests or comments to this advice letter via U.S. mail or fax. Please submit protests or comments to this advice letter to EDTariffUnit@cpuc.ca.gov and PGETariffs@pge.com*****

Anyone wishing to protest this submittal may do so by letter sent via U.S. mail, facsimile or E-mail, no later than July 7, 2020, which is 20 days after the date of this submittal. Protests must be submitted to:

CPUC Energy Division
ED Tariff Unit
505 Van Ness Avenue, 4th Floor
San Francisco, California 94102

Facsimile: (415) 703-2200
E-mail: EDTariffUnit@cpuc.ca.gov

Copies of protests also should be mailed to the attention of the Director, Energy Division, Room 4004, at the address shown above.

The protest shall also be sent to PG&E either via E-mail or U.S. mail (and by facsimile, if possible) at the address shown below on the same date it is mailed or delivered to the Commission:

Erik Jacobson
Director, Regulatory Relations
c/o Megan Lawson
Pacific Gas and Electric Company
77 Beale Street, Mail Code B13U
P.O. Box 770000
San Francisco, California 94177

Facsimile: (415) 973-3582
E-mail: PGETariffs@pge.com

Any person (including individuals, groups, or organizations) may protest or respond to an advice letter (General Order 96-B, Section 7.4). The protest shall contain the following information: specification of the advice letter protested; grounds for the protest; supporting factual information or legal argument; name, telephone number, postal address, and (where appropriate) e-mail address of the protestant; and statement that the protest was sent to the utility no later than the day on which the protest was submitted to the reviewing Industry Division (General Order 96-B, Section 3.11).

Effective Date

PG&E requests that this Tier 1 advice submittal become effective upon date of submittal, which is June 17, 2020.

Notice

In accordance with General Order 96-B, Section IV, a copy of this advice letter is being sent electronically and via U.S. mail to parties shown on the attached list and the service list for R.11-02-019. Address changes to the General Order 96-B service list should be directed to PG&E at email address PGETariffs@pge.com. For changes to any other service list, please contact the Commission's Process Office at (415) 703-2021 or at Process_Office@cpuc.ca.gov. Send all electronic approvals to PGETariffs@pge.com. Advice letter submittals can also be accessed electronically at: <http://www.pge.com/tariffs/>.

_____/S/

Erik Jacobson
Director, Regulatory Relations

Attachments

cc: Service List for R.11-02-019



ADVICE LETTER SUMMARY

ENERGY UTILITY



MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No.: Pacific Gas and Electric Company (ID U39 M)

Utility type:

☒ ELC ☒ GAS ☐ WATER
☐ PLC ☐ HEAT

Contact Person: Annie Ho

Phone #: (415) 973-8794

E-mail: PGETariffs@pge.com

E-mail Disposition Notice to: AMHP@pge.com

EXPLANATION OF UTILITY TYPE

ELC = Electric GAS = Gas WATER = Water
PLC = Pipeline HEAT = Heat

(Date Submitted / Received Stamp by CPUC)

Advice Letter (AL) #: 4082-G-A/5510-E-A

Tier Designation: 1

Subject of AL: Supplemental: Revision to Gas and Electric Rule 9 to remove Pacific Gas and Electric Company's Bill Relief Program for Customers Affected by the San Bruno Accident

Keywords (choose from CPUC listing): Compliance, Rule

AL Type: ☐ Monthly ☐ Quarterly ☐ Annual ☒ One-Time ☐ Other:

If AL submitted in compliance with a Commission order, indicate relevant Decision/Resolution #: G-3564

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL: No

Summarize differences between the AL and the prior withdrawn or rejected AL:

Confidential treatment requested? ☐ Yes ☒ No

If yes, specification of confidential information:

Confidential information will be made available to appropriate parties who execute a nondisclosure agreement. Name and contact information to request nondisclosure agreement/ access to confidential information:

Resolution required? ☐ Yes ☒ No

Requested effective date: 6/17/20

No. of tariff sheets: 8

Estimated system annual revenue effect (%): N/A

Estimated system average rate effect (%): N/A

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected: Gas Rule 9, Electric Rule 9

Service affected and changes proposed¹: N/A

Pending advice letters that revise the same tariff sheets: N/A

¹Discuss in AL if more space is needed.

Protests and all other correspondence regarding this AL are due no later than 20 days after the date of this submittal, unless otherwise authorized by the Commission, and shall be sent to:

CPUC, Energy Division
Attention: Tariff Unit
505 Van Ness Avenue
San Francisco, CA 94102
Email: EDTariffUnit@cpuc.ca.gov

Name: Erik Jacobson, c/o Megan Lawson
Title: Director, Regulatory Relations
Utility Name: Pacific Gas and Electric Company
Address: 77 Beale Street, Mail Code B13U
City: San Francisco, CA 94177
State: California Zip: 94177
Telephone (xxx) xxx-xxxx: (415)973-2093
Facsimile (xxx) xxx-xxxx: (415)973-3582
Email: PGETariffs@pge.com

Name:
Title:
Utility Name:
Address:
City:
State: District of Columbia Zip:
Telephone (xxx) xxx-xxxx:
Facsimile (xxx) xxx-xxxx:
Email:

Clear Form

Cal P.U.C. Sheet No.	Title of Sheet	Cancelling Cal P.U.C. Sheet No.
46735-E	ELECTRIC RULE NO. 9 RENDERING AND PAYMENT OF BILLS Sheet 7	41050-E
46736-E	ELECTRIC RULE NO. 9 RENDERING AND PAYMENT OF BILLS Sheet 8	44018-E
46737-E	ELECTRIC TABLE OF CONTENTS Sheet 1	46733-E
46738-E	ELECTRIC TABLE OF CONTENTS Sheet 18	46394-E

Cal P.U.C. Sheet No.	Title of Sheet	Cancelling Cal P.U.C. Sheet No.
35933-G	GAS RULE NO. 9 RENDERING AND PAYMENT OF BILLS Sheet 7	33762-G
35934-G	GAS RULE NO. 9 RENDERING AND PAYMENT OF BILLS Sheet 8	34942-G
35935-G	GAS TABLE OF CONTENTS Sheet 1	35931-G
35936-G	GAS TABLE OF CONTENTS Sheet 6	35394-G



ELECTRIC RULE NO. 9
RENDERING AND PAYMENT OF BILLS

Sheet 7

L. ELECTRONIC BILL PRESENTATION AND PAYMENT

The Customer may elect to receive, view, and pay regular bills for service electronically and to no longer receive paper bills and legal and mandated notices. Customers who make an electronic payment through PG&E's payment services may automatically be enrolled in electronic billing after the next regular billing cycle following PG&E's receipt of the payment. Customers may request to end electronic billing at any time and the request would be effective the next billing cycle after PG&E has processed the request. Access to legal and mandated notices shall be included with PG&E's electronic transmittal; except, however, all 7-Day and 48-Hour notices of termination of service for nonpayment shall be delivered by U.S. Mail. Either party may discontinue Electronic Billing upon 30 days prescribed notice.

Customers choosing to use an alternative payment method, such as a bill aggregator or financial institution, may be charged a fee by the third party. All complaints regarding alternative payment methods shall be directed to PG&E.

M. PRIVACY OF CUSTOMER INFORMATION

To preserve customer privacy, PG&E will not release confidential information, including financial information, to a third party without the customer's electronic signature or the written consent. Privacy and security of customer usage information will be maintained in accordance with PG&E's Electric Rule 27, Privacy and Security Protections for Energy Usage Data.

**N. BILL CREDITS FOR CUSTOMERS IN THE SAN BRUNO GAS PIPELINE
ACCIDENT AREA**

(N)

A natural gas accident on a natural gas pipeline occurred in the City of San Bruno on September 9, 2010. In order to continue to mitigate the harm caused by the San Bruno accident and to help return the community back to normalcy, for customers associated with an address that is currently eligible to receive bill relief, PG&E will continue to provide bill credits through the May 2025 billing cycle as described in this Section N. Such bill credits will be at PG&E shareholder expense using a bill relief credit.

(N)

(Continued)



ELECTRIC RULE NO. 9
RENDERING AND PAYMENT OF BILLS

Sheet 8

**N. BILL CREDITS FOR CUSTOMERS IN THE SAN BRUNO GAS PIPELINE
ACCIDENT AREA (Cont'd)** (N)

1. Customer Accounts Eligible for Bill Credits:
 - i. Customer accounts for each premises located in the affected area of San Bruno will receive bill credits as described in this Section.
 - ii. Customer accounts for temporary service to premises located in the affected area during reconstruction will receive bill credits as described in this Section.
 - iii. The customer of record whose residence in the affected area was rendered uninhabitable will receive bill credits for the account at a temporary residence as described in this section. PG&E will handle complex or unique temporary residence situations on a case-by-case basis.

Duration of Bill Credits:

Homeowners whose residence in the affected area of San Bruno whose residence was destroyed or rendered uninhabitable as determined by officials of the City of San Bruno will continue to receive bill credits for the February 2019 billing cycle through May 2025 unless the eligible customer no longer qualifies for the San Bruno Relief Program prior to May 2025. Regular billing intervals will then resume.

2. For customers who have either returned to or have sold their residence or property during this period, bill credits will end effective on the date of such occurrence with resumption of regular billing to occur with the following month billing cycle.
3. Description of Bill Credits: Bill credits will apply to all charges due under the customer's otherwise applicable rate schedule including, but not limited to, usage charges, customer charges, and applicable taxes and fees. Customers in the affected area participating in the Budget Billing will receive bill credits for the amount of the Budget Billing payment. The bill credit amount will be equal to the total charges due during the applicable billing period. Customer accounts enrolled for donations to the REACH program will not be billed for the REACH amount during the duration of bill credits to the account.
4. Implementation of Bill Credits: Customer in the affected area generally will not receive bills for billing periods during which they are eligible for bill credits.

O. SMARTMETER™ OPT-OUT – BI-MONTHLY METER READING (T)

For customers participating in the SmartMeter™ Opt-Out Program, PG&E will read the meters on a bi-monthly (every two months) basis. Pursuant to Resolution E-4723, PG&E will implement bi-monthly meter reading as soon as possible but no later than March 1, 2016. PG&E will provide an estimated bill in months when the meter is not read and true-up the bill following the next meter read.



ELECTRIC TABLE OF CONTENTS

Sheet 1

TABLE OF CONTENTS

SCHEDULE	TITLE OF SHEET	CAL P.U.C. SHEET NO.
Title Page.....		46737-E (T)
Rate Schedules.....	46694,46695,45402,45403,45404,45405,43935,44177-E	
Preliminary Statements.....	45406,44687,42856*,45526,41723,40591,44724,46734-E	
Rules.....	46738 ,43023,44786-E	(T)
Maps, Contracts and Deviations.....	37960-E	
Sample Forms...40925*,37631,41151*,41573*, 37632,41152*,41153,37769,44035,40671,37169-E		

(Continued)

<i>Advice</i>	5510-E-A	<i>Issued by</i>	<i>Submitted</i>	June 17, 2020
<i>Decision</i>		Robert S. Kenney	<i>Effective</i>	June 17, 2020
		<i>Vice President, Regulatory Affairs</i>	<i>Resolution</i>	3564-G



ELECTRIC TABLE OF CONTENTS

Sheet 18

RULE	TITLE OF SHEET	CAL P.U.C. SHEET NO.
Rules		
Rule 01	Definitions	25914,41423,41424,46387,46388,46389,46390,46391,46392,43251, 43252,43253,45708,45709,46343,43892,43893,43894,43895,43896, 43897,43898,43899,43900,43901,43902,43903,43904,43905,43906, 45658,43908,43909-E
Rule 02	Description of Service	11257,11896,11611,14079,11261,11262,11263, 31319,27764,27765,27766,27767,11269,11270,11271,11272,27768, 11274,11275,27769,27770,11278,41100,27771,27772,27773,27774-E
Rule 03	Application for Service	27798,27799-E
Rule 04	Contracts.....	34614-E
Rule 05	Special Information Required on Forms.....	32168,14192,37150-E
Rule 06	Establishment and Reestablishment of Credit	21155,43018-E
Rule 07	Deposits	34200,27800-E
Rule 08	Notices	35234,14145,35235,14146,35236-E
Rule 09	Rendering and Payment of Bills.....	35107,43019,43469,46198,40606,27862, 46735,46736-E (T)
Rule 10	Disputed Bills	11308,11309,11310-E

(Continued)

<i>Advice</i>	5510-E-A	<i>Issued by</i>	<i>Submitted</i>	June 17, 2020
<i>Decision</i>		Robert S. Kenney	<i>Effective</i>	June 17, 2020
		<i>Vice President, Regulatory Affairs</i>	<i>Resolution</i>	3564-G



San Francisco, California

Cal. P.U.C. Sheet No. 35933-G
Cal. P.U.C. Sheet No. 33762-G

Sheet 7

<i>Submitted</i>	June 17, 2020
<i>Effective</i>	June 17, 2020
<i>Resolution</i>	3564-G



GAS RULE NO. 9
RENDERING AND PAYMENT OF BILLS

Sheet 8

**N. CREDITS FOR CUSTOMERS IN THE SAN BRUNO GAS PIPELINE ACCIDENT
AREA (Cont'd)**

(N)

1. Customer Accounts Eligible for Bill Credits:

- i. Customer accounts for each premises located in the affected area of San Bruno will receive bill credits as described in this Section.
- ii. Customer accounts for temporary service to premises located in the affected area during reconstruction will receive bill credits as described in this Section.
- iii. The customer of record whose residence in the affected area was rendered uninhabitable will receive bill credits for the account at a temporary residence as described in this section. PG&E will handle complex or unique temporary residence situations on a case-by-case basis.

Duration of Bill Credits:

Homeowners whose residence in the affected area of San Bruno whose residence was destroyed or rendered uninhabitable as determined by officials of the City of San Bruno will continue to receive bill credits for the February 2019 billing cycle through May 2025 unless the eligible customer no longer qualifies for the San Bruno Relief Program prior to May 2025. Regular billing intervals will then resume.

2. For customers who have either returned to or have sold their residence or property during this period, bill credits will end effective on the date of such occurrence with resumption of regular billing to occur with the following month billing cycle.
3. Description of Bill Credits: Bill credits will apply to all charges due under the customer's otherwise applicable rate schedule including, but not limited to, usage charges, customer charges, and applicable taxes and fees. Customers in the affected area participating in the Budget Billing will receive bill credits for the amount of the Budget Billing payment. The bill credit amount will be equal to the total charges due during the applicable billing period. Customer accounts enrolled for donations to the REACH program will not be billed for the REACH amount during the duration of bill credits to the account.
4. Implementation of Bill Credits: Customers in the affected area generally will not receive bills for billing periods during which they are eligible for bill credits.

(N)
(T)

O. SMARTMETER™ OPT-OUT – BI-MONTHLY METER READING

For customers participating in the SmartMeter™ Opt-Out Program, PG&E will read the meters on a bi-monthly (every two months) basis. Pursuant to Resolution E-4723, PG&E will implement bi-monthly meter reading as soon as possible but no later than March 1, 2016. PG&E will provide an estimated bill in months when the meter is not read and true-up the bill following the next meter read.



GAS TABLE OF CONTENTS

Sheet 1

TITLE OF SHEET	CAL P.U.C. SHEET NO.	
Title Page	35935-G	(T)
Rate Schedules	35932,35899-G	
Preliminary Statements	35900,35068-G	
Preliminary Statements, Rules	35936-G	(T)
Rules, Maps, Contracts and Deviations	35656-G	
Sample Forms	34229,32986,32987,32886,35791,32888-G	

(Continued)

<i>Advice</i>	4082-G-A	<i>Issued by</i>	<i>Submitted</i>	June 17, 2020
<i>Decision</i>		Robert S. Kenney	<i>Effective</i>	June 17, 2020
		<i>Vice President, Regulatory Affairs</i>	<i>Resolution</i>	3564-G



GAS TABLE OF CONTENTS

Sheet 6

PART	TITLE OF SHEET	CAL P.U.C. SHEET NO.
Preliminary Statements		
Part DO	Hydrostatic Pipeline Testing Memorandum Account	32805-G
Part DP	Transmission Integrity Management Program Memorandum Account.....	33476-G
Part DQ	Engineering Critical Assessment Balancing Account (ECABA)	32809-G
Part DR	Hydrostatic Station Testing Memorandum Account (HSTMA)	33084-G
Part DS	Work Required by Others Balancing Account (WROBA).....	33477-G
Part DT	Critical Document Program Memorandum Account (CDPMA)	32812-G
Part DU	Z-Factor Memorandum Account (ZFMA-G).....	33478,33479-G
Part DZ	New Environmental Regulations Balancing Account (NERBA)	34675,33812-G
Part EA	Natural Gas Leak Abatement Program Balancing Account (NGLAPBA).....	33695-G
Part EB	Natural Gas Leak Abatement Program Memorandum Account (NGLAPMA)	33600-G
Part EC	Emergency Consumer Protections Memorandum Account (WCPMA-G).....	34677,35128-G
Part EE	Wildfire Expense Memorandum Account (WEMA-G)	34367-G
Part EG	Dairy Biomethane Pilots Balancing Account (DBPBA)	34715-G
Part EH	Dairy Biomethane Pilots Memorandum Account (DBPMA)	34716-G
Part EC	Emergency Consumer Protections Memorandum Account - Gas (ECPMA-G).....	34874*, 35019, 35020-G
Part EJ	Gas Storage Balancing Account (GSBA)	35390-G
Part EK	Cushion Gas Memorandum Account (CGMA)	35391-G
Part EN	Below-Ground Storage Decommissioning Balancing Account (BGSDBA).....	35392-G
Part FD	California Consumer Privacy Act Memorandum Account – Gas (CCPAMA-G)	35320-G
RULE	TITLE OF SHEET	
Rules		
Rule 01	Definitions	31083,26782,33639,31560,31561,35243,34516,35021*, 35129,35130,34467,34468,34469,34470,34471,34472,34473,34474,34475-G
Rule 02	Description of Service	23062,23063,23064,23065,23066,33824-G
Rule 03	Application for Service	27248,27249-G
Rule 04	Contracts	17051-G
Rule 05	Special Information Required on Forms	30088,32872,32873-G
Rule 06	Establishment and Reestablishment of Credit	22126,30687,34524-G
Rule 07	Deposits.....	31330,28655-G
Rule 08	Notices.....	31924,17580,31925,30689,31926-G
Rule 09	Rendering and Payment of Bills.....	31914,34525,31381,33305,33507, 27345, 35933,35934-G (T)
Rule 10	Disputed Bills	18214,18215, 18216-G
Rule 11	Discontinuance and Restoration of Service	34867,34868,34052,34053,33494,33878, 34516,34678,34465,34632,34467,34470,34471,34472,34473,34474,34475-G
Rule 12	Rates and Optional Rates.....	18229,27253,24132,21981,21982,34520-G
Rule 13	Temporary Service	22832-G
Rule 14	Capacity Allocation and Constraint of Natural Gas Service	18231,18232,18233,18234, 18235,30690,30691,30692,30693,30694,30695,30696,30697,30698, 28283,30699,30700,30701,30702,29787,28289,28290,30703,28292-G
Rule 15	Gas Main Extensions	21543,18802-18803,32408,20350,29271,31168,26827,21544, 21545,22376,22377,22378,22379,26828,26829,18814-G
Rule 16	Gas Service Extensions.....	21546,18816,34880,17161,18817,18818,18819,18820,18821, 18822,29273,18824,18825,17737,18826,18827-G

(Continued)

Attachment 2

Redline Tariffs

GAS RULE NO. 9
RENDERING AND PAYMENT OF BILLS

Sheet 7

L. ELECTRONIC BILL PRESENTATION AND PAYMENT

The Customer may elect to receive, view, and pay regular bills for service electronically and to no longer receive paper bills and legal and mandated notices. Customers who make an electronic payment through PG&E's payment services may automatically be enrolled in electronic billing after the next regular billing cycle following PG&E's receipt of the payment. Customers may request to end electronic billing at any time and the request would be effective the next billing cycle after PG&E has processed the request. Access to legal and mandated notices shall be included with PG&E's electronic transmittal; except, however, all 7-Day and 48-Hour notices of termination of service for nonpayment shall be delivered by U.S. Mail. Either party may discontinue Electronic Billing upon 30-days prescribed notice.

Customers choosing to use an alternative payment method, such as a bill aggregator or financial institution, may be charged a fee by the third party. All complaints regarding alternative payment methods shall be directed to PG&E.

M. PRIVACY OF CUSTOMER INFORMATION

PG&E may release confidential information to a third party without obtaining the customer's electronic signature or written consent when required by regulatory, legislative or court order. In such instances, PG&E shall make a reasonable effort to inform the customer of the information to be released, the date the information will be released, and the duration of the release, except in circumstances in which notification to the customer by PG&E is prohibited by law or otherwise inconsistent with applicable laws and regulations. Privacy and security of customer usage information will be maintained in accordance with PG&E's Gas Rule 27, Privacy and Security Protections for Energy Usage Data.

N. CREDITS FOR CUSTOMERS IN THE SAN BRUNO GAS PIPELINE ACCIDENT AREA

A natural gas accident on a natural gas pipeline occurred in the City of San Bruno on September 9, 2010. In order to continue to mitigate the harm caused by the San Bruno accident and to help return the community back to normalcy, for customers associated with an address that is currently eligible to receive bill relief, PG&E will continue to provide bill credits through the May 2025 billing cycle as described in this Section N. Such bill credits will be at PG&E shareholder expense using a bill relief credit.

(Continued)

GAS RULE NO. 9
RENDERING AND PAYMENT OF BILLS

Sheet 8

N. CREDITS FOR CUSTOMERS IN THE SAN BRUNO GAS PIPELINE ACCIDENT AREA (Cont'd)

(N)

1. Customer Accounts Eligible for Bill Credits:

- i. Customer accounts for each premises located in the affected area of San Bruno will receive bill credits as described in this Section.
- ii. Customer accounts for temporary service to premises located in the affected area during reconstruction will receive bill credits as described in this Section.
- iii. The customer of record whose residence in the affected area was rendered uninhabitable will receive bill credits for the account at a temporary residence as described in this section. PG&E will handle complex or unique temporary residence situations on a case-by-case basis.

Duration of Bill Credits:

Homeowners whose residence in the affected area of San Bruno whose residence was destroyed or rendered uninhabitable as determined by officials of the City of San Bruno will continue to receive bill credits for the February 2019 billing cycle through May 2025 unless the eligible customer no longer qualifies for the San Bruno Relief Program prior to May 2025. Regular billing intervals will then resume.

2. For customers who have either returned to or have sold their residence or property during this period, bill credits will end effective on the date of such occurrence with resumption of regular billing to occur with the following month billing cycle.

3. Description of Bill Credits: Bill credits will apply to all charges due under the customer's otherwise applicable rate schedule including, but not limited to, usage charges, customer charges, and applicable taxes and fees. Customers in the affected area participating in the Budget Billing will receive bill credits for the amount of the Budget Billing payment. The bill credit amount will be equal to the total charges due during the applicable billing period. Customer accounts enrolled for donations to the REACH program will not be billed for the REACH amount during the duration of bill credits to the account.

4. Implementation of Bill Credits: Customers in the affected area generally will not receive bills for billing periods during which they are eligible for bill credits.

(N)

NO. SMARTMETER™ OPT-OUT – BI-MONTHLY METER READING

(T)

For customers participating in the SmartMeter™ Opt-Out Program, PG&E will read the meters on a bi-monthly (every two months) basis. Pursuant to Resolution E-4723, PG&E will implement bi-monthly meter reading as soon as possible but no later than March 1, 2016. PG&E will provide an estimated bill in months when the meter is not read and true-up the bill following the next meter read.

ELECTRIC RULE NO. 9
RENDERING AND PAYMENT OF BILLS

Sheet 8

**N. BILL CREDITS FOR CUSTOMERS IN THE SAN BRUNO GAS PIPELINE
ACCIDENT AREA (Cont'd)**

(N)

1. Customer Accounts Eligible for Bill Credits:
 - i. Customer accounts for each premises located in the affected area of San Bruno will receive bill credits as described in this Section.
 - ii. Customer accounts for temporary service to premises located in the affected area during reconstruction will receive bill credits as described in this Section.
 - iii. The customer of record whose residence in the affected area was rendered uninhabitable will receive bill credits for the account at a temporary residence as described in this section. PG&E will handle complex or unique temporary residence situations on a case-by-case basis.

Duration of Bill Credits:

Homeowners whose residence in the affected area of San Bruno whose residence was destroyed or rendered uninhabitable as determined by officials of the City of San Bruno will continue to receive bill credits for the February 2019 billing cycle through May 2025 unless the eligible customer no longer qualifies for the San Bruno Relief Program prior to May 2025. Regular billing intervals will then resume.

2. For customers who have either returned to or have sold their residence or property during this period, bill credits will end effective on the date of such occurrence with resumption of regular billing to occur with the following month billing cycle.
3. Description of Bill Credits: Bill credits will apply to all charges due under the customer's otherwise applicable rate schedule including, but not limited to, usage charges, customer charges, and applicable taxes and fees. Customers in the affected area participating in the Budget Billing will receive bill credits for the amount of the Budget Billing payment. The bill credit amount will be equal to the total charges due during the applicable billing period. Customer accounts enrolled for donations to the REACH program will not be billed for the REACH amount during the duration of bill credits to the account.
4. Implementation of Bill Credits: Customer in the affected area generally will not receive bills for billing periods during which they are eligible for bill credits.

(N)

NO. SMARTMETER™ OPT-OUT – BI-MONTHLY METER READING

(T)

For customers participating in the SmartMeter™ Opt-Out Program, PG&E will read the meters on a bi-monthly (every two months) basis. Pursuant to Resolution E-4723, PG&E will implement bi-monthly meter reading as soon as possible but no later than March 1, 2016. PG&E will provide an estimated bill in months when the meter is not read and true-up the bill following the next meter read.

**PG&E Gas and Electric
Advice Submittal List
General Order 96-B, Section IV**

AT&T	Downey & Brand	Pioneer Community Energy
Albion Power Company	East Bay Community Energy	Redwood Coast Energy Authority
Alcantar & Kahl LLP	Ellison Schneider & Harris LLP	Regulatory & Cogeneration Service, Inc.
	Energy Management Service	SCD Energy Solutions
Alta Power Group, LLC	Engineers and Scientists of California	
Anderson & Poole		
Atlas ReFuel	GenOn Energy, Inc.	SCE
BART	Goodin, MacBride, Squeri, Schlotz & Ritchie	SDG&E and SoCalGas
Barkovich & Yap, Inc.	Green Power Institute	SPURR
California Cotton Ginners & Growers Assn	Hanna & Morton	San Francisco Water Power and Sewer
California Energy Commission	ICF	Seattle City Light
California Public Utilities Commission	IGS Energy	Sempra Utilities
California State Association of Counties	International Power Technology	Southern California Edison Company
Calpine	Intestate Gas Services, Inc.	Southern California Gas Company
	Kelly Group	Spark Energy
Cameron-Daniel, P.C.	Ken Bohn Consulting	Sun Light & Power
Casner, Steve	Keyes & Fox LLP	Sunshine Design
Cenergy Power	Leviton Manufacturing Co., Inc.	Tecogen, Inc.
Center for Biological Diversity		TerraVerde Renewable Partners
		Tiger Natural Gas, Inc.
Chevron Pipeline and Power	Los Angeles County Integrated	TransCanada
City of Palo Alto	Waste Management Task Force	Troutman Sanders LLP
	MRW & Associates	Utility Cost Management
City of San Jose	Manatt Phelps Phillips	Utility Power Solutions
Clean Power Research	Marin Energy Authority	Water and Energy Consulting Wellhead
Coast Economic Consulting	McKenzie & Associates	Electric Company
Commercial Energy		Western Manufactured Housing
Crossborder Energy	Modesto Irrigation District	Communities Association (WMA)
Crown Road Energy, LLC	NLine Energy, Inc.	Yep Energy
Davis Wright Tremaine LLP	NRG Solar	
Day Carter Murphy		
Dept of General Services	Office of Ratepayer Advocates	
Don Pickett & Associates, Inc.	OnGrid Solar	
Douglass & Liddell	Pacific Gas and Electric Company	
	Peninsula Clean Energy	