



**Erik Jacobson**  
Director  
Regulatory Relations

Pacific Gas and Electric Company  
77 Beale St., Mail Code B13U  
P.O. Box 770000  
San Francisco, CA 94177

Fax: 415-973-3582

January 14, 2019

**Advice 4059-G/5467-E**

(Pacific Gas and Electric Company ID U 39 M)

Public Utilities Commission of the State of California

**Subject: Revisions to Pacific Gas and Electric's Rule 11 - Discontinuance and Restoration of Service Tariffs in Compliance with Decision 18-12-013**

Pacific Gas and Electric Company (PG&E) hereby submits revisions to its gas and electric tariffs. The affected tariff sheets are listed on the enclosed Attachment 1.

**Purpose**

The purpose of this advice letter is to propose revisions to Gas Rule 11 and Electric Rule 11 in compliance with Ordering Paragraph (OP) 5 of Decision (D.) 18-12-013.

**Background**

On December 19, 2018, the California Public Utilities Commission (CPUC or Commission) issued D.18-12-013 which adopts certain interim disconnections rules.

Pursuant to OP 5, PG&E created revisions to its respective tariffs and rules governing gas and electric discontinuance and restoration of service. Attachment 2 provides the redlined changes to Gas and Electric Rule 11.

The submittal would not increase any current rate or charge, cause the withdrawal of service, or conflict with any rate schedule or rule.

**Tariff Revisions**

In compliance with OP 5, PG&E is proposing the following revisions:

1. Gas Rule 11
  - a. Section D.1 has added language restricting disconnections related to customer's qualifying for the medical baseline program and who are age 65 or older.

## 2. Electric Rule 11

- a. Section C.1 has added language restricting disconnections related to customer's qualifying for the medical baseline program and who are age 65 or older.

### **Protests**

Anyone wishing to protest this filing may do so by letter sent via U.S. mail, facsimile or E-mail, no later than February 4, 2019, which is 21 days<sup>1</sup> after the date of this filing. Protests must be submitted to:

CPUC Energy Division  
ED Tariff Unit  
505 Van Ness Avenue, 4<sup>th</sup> Floor  
San Francisco, California 94102

Facsimile: (415) 703-2200  
E-mail: EDTariffUnit@cpuc.ca.gov

Copies of protests also should be mailed to the attention of the Director, Energy Division, Room 4004, at the address shown above.

The protest shall also be sent to PG&E either via E-mail or U.S. mail (and by facsimile, if possible) at the address shown below on the same date it is mailed or delivered to the Commission:

Erik Jacobson  
Director, Regulatory Relations  
c/o Megan Lawson  
Pacific Gas and Electric Company  
77 Beale Street, Mail Code B13U  
P.O. Box 770000  
San Francisco, California 94177

Facsimile: (415) 973-3582  
E-mail: PGETariffs@pge.com

Any person (including individuals, groups, or organizations) may protest or respond to an advice letter (General Order 96-B, Section 7.4). The protest shall contain the following information: specification of the advice letter protested; grounds for the protest;

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<sup>1</sup> The 20-day protest period concludes on a weekend, therefore, PG&E is moving this date to the following business day.

supporting factual information or legal argument; name, telephone number, postal address, and (where appropriate) e-mail address of the protestant; and statement that the protest was sent to the utility no later than the day on which the protest was submitted to the reviewing Industry Division (General Order 96-B, Section 3.11).

**Effective Date**

PG&E requests that this Tier 1 advice filing become effective upon date of filing, which is January 14, 2019.

**Notice**

In accordance with General Order 96-B, Section IV, a copy of this advice letter is being sent electronically and via U.S. mail to parties shown on the attached list and the parties on the service list for R.18-07-005. Address changes to the General Order 96-B service list should be directed to PG&E at email address PGETariffs@pge.com. For changes to any other service list, please contact the Commission's Process Office at (415) 703-2021 or at Process\_Office@cpuc.ca.gov. Send all electronic approvals to PGETariffs@pge.com. Advice letter filings can also be accessed electronically at: <http://www.pge.com/tariffs/>.

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/S/

Erik Jacobson  
Director, Regulatory Relations

Attachments

cc: Service List R.18-07-005



# ADVICE LETTER SUMMARY

## ENERGY UTILITY



MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No.: Pacific Gas and Electric Company (ID U39M)

Utility type:

ELC       GAS       WATER  
 PLC       HEAT

Contact Person: Yvonne Yang

Phone #: (415)973-2094

E-mail: PGETariffs@pge.com

E-mail Disposition Notice to: Yvonne.Yang@pge.com

EXPLANATION OF UTILITY TYPE  
ELC = Electric      GAS = Gas      WATER = Water  
PLC = Pipeline      HEAT = Heat

(Date Submitted / Received Stamp by CPUC)

Advice Letter (AL) #: 4059-G/5467-E

Tier Designation: 1

Subject of AL: Revisions to Pacific Gas and Electric's Rule 11 - Discontinuance and Restoration of Service Tariffs in Compliance with Decision 18-12-013

Keywords (choose from CPUC listing): Compliance

AL Type:  Monthly     Quarterly     Annual     One-Time     Other:

If AL submitted in compliance with a Commission order, indicate relevant Decision/Resolution #: D.18-12-013

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL: No

Summarize differences between the AL and the prior withdrawn or rejected AL:

Confidential treatment requested?  Yes     No

If yes, specification of confidential information:

Confidential information will be made available to appropriate parties who execute a nondisclosure agreement. Name and contact information to request nondisclosure agreement/ access to confidential information:

Resolution required?  Yes     No

Requested effective date: 1/14/19

No. of tariff sheets: 6

Estimated system annual revenue effect (%): N/A

Estimated system average rate effect (%): N/A

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected: Gas Rule 11 and Electric Rule 11

Service affected and changes proposed<sup>1</sup>: N/A

Pending advice letters that revise the same tariff sheets: N/A

<sup>1</sup>Discuss in AL if more space is needed.

Protests and all other correspondence regarding this AL are due no later than 20 days after the date of this submittal, unless otherwise authorized by the Commission, and shall be sent to:

CPUC, Energy Division  
Attention: Tariff Unit  
505 Van Ness Avenue  
San Francisco, CA 94102  
Email: [EDTariffUnit@cpuc.ca.gov](mailto:EDTariffUnit@cpuc.ca.gov)

Name: Erik Jacobson, c/o Megan Lawson  
Title: Director, Regulatory Relations  
Utility Name: Pacific Gas and Electric Company  
Address: 77 Beale Street, Mail Code B13U  
City: San Francisco, CA 94177  
State: California Zip: 94177  
Telephone (xxx) xxx-xxxx: (415)973-2093  
Facsimile (xxx) xxx-xxxx: (415)973-3582  
Email: [PGETariffs@pge.com](mailto:PGETariffs@pge.com)

Name:  
Title:  
Utility Name:  
Address:  
City:  
State: District of Columbia Zip:  
Telephone (xxx) xxx-xxxx:  
Facsimile (xxx) xxx-xxxx:  
Email:

<b>Cal P.U.C. Sheet No.</b>	<b>Title of Sheet</b>	<b>Cancelling Cal P.U.C. Sheet No.</b>
34796-G	GAS RULE NO. 11 DISCONTINUANCE AND RESTORATION OF SERVICE Sheet 2	34518-G
34797-G	GAS TABLE OF CONTENTS Sheet 1	34794-G
34798-G	GAS TABLE OF CONTENTS Sheet 6	34759-G



**GAS RULE NO. 11**  
**DISCONTINUANCE AND RESTORATION OF SERVICE**

Sheet 2

**D. TERMINATION OF SERVICE FOR NONPAYMENT OF BILLS OR CREDIT DEPOSIT REQUESTS—RESIDENTIAL**

Monthly bills for residential service and credit deposit requests are due and payable upon presentation and will be considered past due if payment is not received by PG&E within 19 days after the bill is mailed to the Customer.

When a bill or credit deposit request has become past due and the Customer has received notice in accordance with Rule 8 that service will be terminated for nonpayment, PG&E may terminate any and all services the Customer is receiving unless an exception described in Sections D.1<sup>1</sup> through D.3, below, applies.

**1. INABILITY TO PAY—RESIDENTIAL**

PG&E may, at its option, extend payment arrangements to a Customer who alleges an inability to pay<sup>2</sup>. However, PG&E must extend payment arrangements to a Customer who alleges an inability to pay where: (1) either the customer or a full time resident in the customer's home qualifies for the medical baseline program (see Gas Rule 19), or are age 65 or older, and (2) the customer is willing to enter into payment plan offered by the utility.

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Service may be terminated to any customer, including special needs profiled customers who do not comply with Section D.1.a below or by an extension agreement as described in section D.3.b below.

<sup>1</sup> PG&E will suspend disconnections for non-payment, waive reconnection and return check fees, and waive security deposit fee requirements for reestablishment of service for customers affected by a disaster as described in the Emergency Consumer Protection Plan definition in Gas Rule 1.

<sup>2</sup> PG&E will work with customers to extend payment arrangements for any outstanding balances on their account for customers affected by a disaster as described in the Emergency Consumer Protection Plan definition in Gas Rule 1.

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Advice 4059-G  
Decision 18-12-013

Issued by  
**Robert S. Kenney**  
Vice President, Regulatory Affairs

Submitted January 14, 2019  
Effective \_\_\_\_\_  
Resolution \_\_\_\_\_



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Part DQ	Engineering Critical Assessment Balancing Account (ECABA) .....	32809-G
Part DR	Hydrostatic Station Testing Memorandum Account (HSTMA) .....	33084-G
Part DS	Work Required by Others Balancing Account (WROBA) .....	33477-G
Part DT	Critical Document Program Memorandum Account (CDPMA) .....	32812-G
Part DU	Z-Factor Memorandum Account (ZFMA-G) .....	33478,33479-G
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Part EA	Natural Gas Leak Abatement Program Balancing Account (NGLAPBA) .....	33695-G
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Part EE	Wildfire Expense Memorandum Account (WEMA-G) .....	34367-G
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**ELECTRIC RULE NO. 11**  
**DISCONTINUANCE AND RESTORATION OF SERVICE**

Sheet 2

**C. TERMINATION OF SERVICE FOR NONPAYMENT OF BILLS OR CREDIT DEPOSIT REQUESTS—RESIDENTIAL**

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<sup>1</sup> PG&E will suspend disconnections for non-payment, waive reconnection and return check fees, and waive security deposit fee requirements for reestablishment of service for customers affected by a disaster as described in the Emergency Consumer Protection Plan definition in Electric Rule 1.

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Advice 5467-E  
Decision 18-12-013

Issued by  
**Robert S. Kenney**  
Vice President, Regulatory Affairs

Submitted January 14, 2019  
Effective \_\_\_\_\_  
Resolution \_\_\_\_\_



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Rule 17.2	Adjustment of Bills for Unauthorized Use .....	22707, 12056, 12057, 12058-E
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Advice 4059-G/5467-E  
January 14, 2019

**Attachment 2**  
**Redlined Tariffs**

**GAS RULE NO. 11**  
**DISCONTINUANCE AND RESTORATION OF SERVICE**

Sheet 2

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**ELECTRIC RULE NO. 11**  
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**PG&E Gas and Electric  
Advice Filing List  
General Order 96-B, Section IV**

AT&T	Downey & Brand	Pioneer Community Energy
Albion Power Company	East Bay Community Energy	Praxair
Alcantar & Kahl LLP	Ellison Schneider & Harris LLP	Regulatory & Cogeneration Service, Inc.
	Energy Management Service	SCD Energy Solutions
Alta Power Group, LLC	Evaluation + Strategy for Social	
Anderson & Poole	Innovation	
	GenOn Energy, Inc.	SCE
Atlas ReFuel	Goodin, MacBride, Squeri, Schlotz &	SDG&E and SoCalGas
BART	Ritchie	
	Green Charge Networks	SPURR
Barkovich & Yap, Inc.	Green Power Institute	San Francisco Water Power and Sewer
Braun Blaising Smith Wynne	Hanna & Morton	Seattle City Light
P.C. CalCom Solar	ICF	Sempra Utilities
California Cotton Ginners & Growers Assn	International Power Technology	Southern California Edison Company
California Energy Commission	Intestate Gas Services, Inc.	Southern California Gas Company
California Public Utilities Commission	Kelly Group	Spark Energy
California State Association of Counties	Ken Bohn Consulting	Sun Light & Power
Calpine	Keyes & Fox LLP	Sunshine Design
Casner, Steve	Leviton Manufacturing Co., Inc.	Tecogen, Inc.
Cenergy Power	Linde	TerraVerde Renewable Partners
Center for Biological Diversity	Los Angeles County Integrated Waste	Tiger Natural Gas, Inc.
City of Palo Alto	Management Task Force	
	Los Angeles Dept of Water & Power	TransCanada
City of San Jose	MRW & Associates	Troutman Sanders LLP
Clean Power Research	Manatt Phelps Phillips	Utility Cost Management
Coast Economic Consulting	Marin Energy Authority	Utility Power Solutions
Commercial Energy	McKenzie & Associates	Utility Specialists
County of Tehama - Department of Public		
Works	Modesto Irrigation District	Verizon
Crossborder Energy	Morgan Stanley	Water and Energy Consulting
Crown Road Energy, LLC	NLine Energy, Inc.	Wellhead Electric Company
Davis Wright Tremaine LLP	NRG Solar	Western Manufactured Housing
Day Carter Murphy		Communities Association (WMA)
	Office of Ratepayer Advocates	Yep Energy
Dept of General Services	OnGrid Solar	
Don Pickett & Associates, Inc.	Pacific Gas and Electric Company	
Douglass & Liddell		