

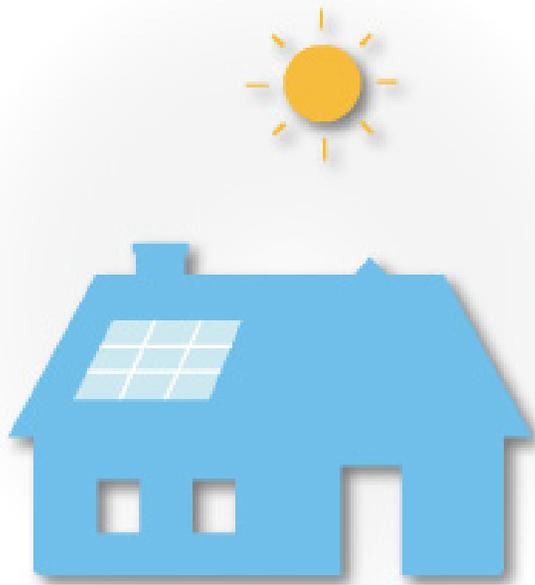


# Your Guide to Net Energy Metering and the Billing Process



# Overview

Thank you for choosing renewable energy and helping the environment.



This interactive guide will walk you through several topics, including:

## **Net Energy Metering Basics:**

The difference in the amount of energy you produce and the energy you consume.

## **Net Energy Usage Measurement:**

Net Energy Usage is measured by the SmartMeter™ at your home.

## **New Monthly PG&E Statement:**

Helpful information about your monthly and year-to-date net energy usage and associated costs.

## **Annual True-Up Statement:**

A reconciliation of your total energy credits and charges for the 12-month billing period, as well as the final balance you will pay.

## **Net Surplus Compensation:**

A payment you may be eligible for if you generate more energy than you use in your 12-month billing cycle.



# Net Energy Metering Basics

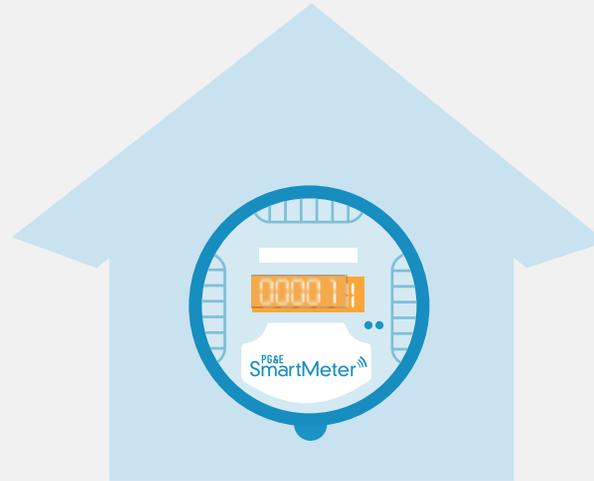


You are enrolled in the Net Energy Metering (NEM) Program. Understanding your energy statement allows you to use the information this program provides as an energy management tool.

All PG&E solar and renewable customers with appropriately sized systems are eligible for NEM. And the idea is simple: Electricity generated by your system - first and foremost - is used to provide energy for your home.

This offsets the amount of electricity that needs to be provided by PG&E, and any electricity that you do not consume is exported to the grid. When your system is not generating energy, for example, at night, or it does not generate enough electricity to meet your energy needs, the shortfall is supplied by PG&E.

# How Net Energy Usage is measured



**Net energy usage** is measured by the SmartMeter™ at your home. Some months, you may use more energy than your system generates, which results in a charge. Other months, your system may produce more energy than you consume and you will receive a credit. Because you are participating in a [Time-of-Use](#) rate plan, you may also receive a credit if you are exporting energy to the grid when rates are higher and consuming energy when rates are lower (such as at night).

Finally, NEM customers are normally on a 12-month billing cycle that results in what is known as True-Up. Throughout the year, charges are offset by your credits. At the end of your 12-month billing cycle, all charges and credits are reconciled to determine whether or not you have a remaining balance.

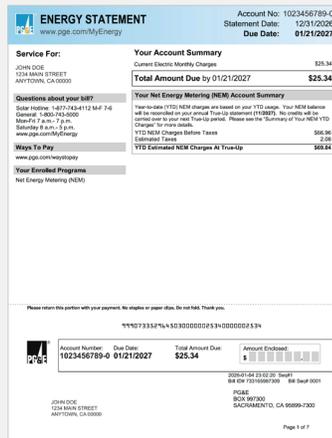


# Your new monthly PG&E Statement

While you will continue to receive a monthly PG&E Energy Statement, as a NEM customer you are not charged for the electricity you use or credited for the electricity you generate until the end of your 12-month billing cycle.

What appears on the monthly bill under **Current Electric Monthly Charges** is the Base Services Charge that all PG&E customers pay every month. Your new statement will also contain a snapshot of your year-to-date charges and credits based on your energy production and use in the Net Energy Metering Account Summary part of the statement.

This amount is shown for your information only and will not be billed or due until your True-Up Statement is generated at the end of your 12-month billing cycle.





# Your annual True-Up Statement



Every 12 months following your system's interconnection to the PG&E grid, you will get a True-Up Statement - a reconciliation of all electric usage charges and credits. If you have a balance remaining, it will tell you what amount is due and will appear in the **Your Account Summary** section of your PG&E Energy Statement. If you have a credit remaining, your NEM statement will reset to zero.

Once all your charges, credits, and compensation are reconciled, the process will begin all over again for a new 12-month billing cycle.



# Net Surplus Compensation

The amount of electricity you generate, how much you use, and your energy rate all determine if there is a net charge or net credit at the end of your 12-month billing cycle.

If you have a credit balance at your annual True-Up, you may be eligible for payment through Net Surplus Compensation (NSC). The credit for excess energy generated over your entire annual billing period is paid back to you at roughly \$0.03 per kilowatt-hour (kWh).



To keep track of your total net energy generation or consumption, just check your PG&E Energy Statement in the “Summary of NEM Charges” table (“Net Usage) kWh)”. You are eligible for NSC at True-Up only when your “Net Usage (kWh)” appears as a negative amount.

Additional steps are required to receive payments for any Renewable Energy Credits associated with your NSC. For more information, visit [pge.com/NSC](https://www.pge.com/NSC).



# Monitoring success: Your Net Energy Metering Statement

Your PG&E Net Energy Metering Statement is a useful tool to help you understand your current energy use. It provides what you owe monthly and how you are tracking towards True-Up with a snapshot of your accumulated charges, credits, and total net energy amount.

[CLICK HERE TO SEE DETAILS](#)

**ENERGY STATEMENT** Account No: 1023456789-0  
www.pge.com/MyEnergy Statement Date: 12/31/2026  
Due Date: 01/21/2027

**Service For:**  
JOHN DOE  
1234 MAIN STREET  
ANYTOWN, CA 00000

**Questions about your bill?**  
Solar Hotline: 1-877-743-4112 M-F 7-6  
General: 1-800-743-5000  
Mon-Fri 7 a.m. - 7 p.m.  
Saturday 8 a.m. - 5 p.m.  
www.pge.com/MyEnergy

**Ways To Pay**  
www.pge.com/waystopay

**Your Enrolled Programs**  
Net Energy Metering (NEM)

**Your Account Summary**  
Current Electric Monthly Charges \$25.34  
**Total Amount Due by 01/21/2027 \$25.34**

**Your Net Energy Metering (NEM) Account Summary**  
Year-to-date (YTD) NEM charges are based on your YTD usage. Your NEM balance will be reconciled on your annual True-Up statement (11/2027). No credits will be carried over to your next True-Up period. Please see the 'Summary of Your NEM YTD Charges' for more details.  
YTD NEM Charges Before Taxes \$66.96  
Estimated Taxes 2.08  
**YTD Estimated NEM Charges At True-Up \$69.04**

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

99907335296450300000025340000002534

**PG&E** Account Number: 1023456789-0 Due Date: 01/21/2027 Total Amount Due: \$25.34 Amount Enclosed: \$

2026-01-04 23:02:20 Seq#1  
Bill ID# 733165987309 Bill Seq# 0001

PG&E  
BOX 997300  
SACRAMENTO, CA 95899-7300

JOHN DOE  
1234 MAIN STREET  
ANYTOWN, CA 00000

Page 1 of 7



# Monitoring success: Your Net Energy Metering Statement

**CLICK THE NUMBER TABS FOR  
A DETAILED EXPLANATION.**

**1 Service For** - Clearly indicates where your charges were incurred. Some customers receive PG&E service at multiple locations, such as a home and rental property.

**ENERGY STATEMENT**  
www.pge.com/MyEnergy

Account No: 1023456789-0  
Statement Date: 12/31/2026  
Due Date: 01/21/2027

---

**1 Service For:**  
JOHN DOE  
1234 MAIN STREET  
ANYTOWN, CA 00000

**4 Questions about your bill?**  
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**4 Ways To Pay**  
www.pge.com/waystopay

**4 Your Enrolled Programs**  
Net Energy Metering (NEM)

**2 Your Account Summary**  
Current Electric Monthly Charges \$25.34

<b>Total Amount Due by 01/21/2027</b>	<b>\$25.34</b>
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**5 Your Net Energy Metering (NEM) Account Summary**  
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YTD NEM Charges Before Taxes	\$66.96
Estimated Taxes	2.08
<b>YTD Estimated NEM Charges At True-Up</b>	<b>\$69.04</b>

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	Account Number: <b>1023456789-0</b>	Due Date: <b>01/21/2027</b>	Total Amount Due: <b>\$25.34</b>	Amount Enclosed: \$ <input type="text"/>
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JOHN DOE  
1234 MAIN STREET  
ANYTOWN, CA 00000

2026-01-04 23:02:20 Seq#1  
Bill ID# 733165987309 Bill Seq# 0001  
PG&E  
BOX 997300  
SACRAMENTO, CA 95899-7300

Page 1 of 7



# Monitoring success: Your Net Energy Metering Statement

**CLICK THE NUMBER TABS FOR  
A DETAILED EXPLANATION.**

**2 Your Account Summary** - The account summary provides an overview of charges incurred, payments received, and your total amount due. Since you're a NEM customer, you only pay current gas charges (if you have a gas account) and current electric monthly charges. This is the minimum amount due that you must pay by the due date. It will not include actual charges for electricity until your True-Up month.

**ENERGY STATEMENT**  
www.pge.com/MyEnergy

Account No: 1023456789-0  
Statement Date: 12/31/2026  
Due Date: 01/21/2027

---

**1 Service For:**  
JOHN DOE  
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**Your Enrolled Programs**  
Net Energy Metering (NEM)

**2 Your Account Summary**

Current Electric Monthly Charges	\$25.34
<b>Total Amount Due by 01/21/2027</b>	
<b>\$25.34</b>	

**5 Your Net Energy Metering (NEM) Account Summary**

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Account Number:	Due Date:	Total Amount Due:	Amount Enclosed:
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2026-01-04 23:02:20 Seq#1  
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PG&E  
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JOHN DOE  
1234 MAIN STREET  
ANYTOWN, CA 00000

Page 1 of 7



# Monitoring success: Your Net Energy Metering Statement

**CLICK THE NUMBER TABS FOR  
A DETAILED EXPLANATION.**

**3 At-A-Glance Account Data -**  
Your account number and due date are at the top of every page. It is good to have this information handy if you need to call us about your energy use.

**ENERGY STATEMENT**  
www.pge.com/MyEnergy

Account No: 1023456789-0  
Statement Date: 12/31/2026  
Due Date: 01/21/2027

---

**1 Service For:**  
JOHN DOE  
1234 MAIN STREET  
ANYTOWN, CA 00000

**4 Questions about your bill?**  
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**2 Your Account Summary**  
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<b>Total Amount Due by 01/21/2027</b>	<b>\$25.34</b>
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**5 Your Net Energy Metering (NEM) Account Summary**

Year-to-date (YTD) NEM charges are based on your YTD usage. Your NEM balance will be reconciled on your annual True-Up statement (11/2027). No credits will be carried over to your next True-Up period. Please see the "Summary of Your NEM YTD Charges" for more details.

YTD NEM Charges Before Taxes	\$66.96
Estimated Taxes	2.08
<b>YTD Estimated NEM Charges At True-Up</b>	<b>\$69.04</b>

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Page 1 of 7



# Monitoring success: Your Net Energy Metering Statement

**CLICK THE NUMBER TABS FOR  
A DETAILED EXPLANATION.**

**4 Questions About Your Bill? -**  
If you have any questions, feel  
free to contact us using the  
information found here.

## ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0

Statement Date: 12/31/2026

Due Date: 01/21/2027

**1 Service For:**  
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Estimated Taxes	2.08
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<b>1023456789-0</b>	<b>01/21/2027</b>	<b>\$25.34</b>	\$ <input style="width: 100%;" type="text"/>

JOHN DOE  
1234 MAIN STREET  
ANYTOWN, CA 00000

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Bill ID# 733165987309 Bill Seq# 0001

PG&E  
BOX 997300  
SACRAMENTO, CA 95899-7300

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# Monitoring success: Your Net Energy Metering Statement

CLICK THE NUMBER TABS FOR  
A DETAILED EXPLANATION.

**5** **Your Net Energy Metering Account Summary** - This section is important to track how much you are estimated to pay at the end of your annual True-Up period. Please, pay attention to the YTD charges and when those charges are due (mm/yyyy).

**NEXT PAGE**

## ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0

Statement Date: 12/31/2026

Due Date: 01/21/2027

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**1 Service For:**  
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JOHN DOE  
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ANYTOWN, CA 00000

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# Monitoring success: Your Net Energy Metering Statement

**CLICK THE NUMBER TABS FOR  
A DETAILED EXPLANATION.**

**6 Summary of NEM Charges -**  
The chart at right shows how much net energy you generated or consumed each month and the associated charge or credit. The chart provides a summary of the total NEM charges from the start of your annual True-Up period and a monthly snapshot of your net energy use including time periods on your Time-of-Use rate schedule.

6

7

8

## ENERGY STATEMENT

[www.pge.com/MyEnergy](http://www.pge.com/MyEnergy)

Account No: 1023456789-0

Statement Date: 12/31/2026

Due Date: 01/21/2027

### Summary of Your Year-to-Date (YTD) NEM Charges

Service For: 1234 Main Street  
 Service Agreement ID: 9087654321  
 Rate Schedule: EELEC Electric Home

### Summary of NEM Charges

Bill Period End Date	Net Peak Usage (kWh)	Net Part Peak Usage (kWh)	Net Off Peak Usage (kWh)	Net Usage (kWh)	Estimated NEM Charges Before Taxes	Estimated Total NEM Charges
12/31/2026	46	37	138	221	\$66.96	\$69.04
<b>TOTAL</b>	46	37	138	221	\$66.96	\$69.04

Differences may occur due to rounding. Estimated tax amount, if applicable, is displayed in the box below.

### Explanation of Calculations

Your YTD Estimated NEM Charges represents the total charges for energy used, net of any credits for energy exported to the grid.

NEM Charges are calculated each month but are not billed until the end of the True-Up period. This True-Up process allows you to use credits generated in a given month to offset charges across other months within the True-Up period, which is typically 12 billing cycles. Your Summary of NEM Charges will be reset to zero at True-Up.

As a reminder, Base Services Charges are billed separately each month and cannot be offset by NEM energy credits.

This is your YTD balance. Your total NEM Charges will be reconciled on your True-Up statement (11/2027).

YTD NEM Charges Before Taxes	\$66.96
Estimated Taxes	2.08
<b>YTD Estimated NEM Charges At True-Up</b>	<b>\$69.04</b>

Please contact the Solar Customer Service Center at 1-877-743-4112 for questions about your NEM charges.  
 Visit [www.pge.com/nembilling](http://www.pge.com/nembilling) for a detailed explanation of NEM billing Page 3 of 7



# Monitoring success: Your Net Energy Metering Statement

**CLICK THE NUMBER TABS FOR  
A DETAILED EXPLANATION.**

7

**Electric Charges** - All PG&E customers pay the Base Services Charge monthly to stay connected to the grid. This Base Services Charge covers infrastructure and maintenance costs for connecting to the grid, energy programs, call center services, and billing. The Energy Charge is used to pay for the generation of electricity that PG&E provides, and will not affect your monthly bill but may increase the amount owed at True-Up.

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## ENERGY STATEMENT

[www.pge.com/MyEnergy](http://www.pge.com/MyEnergy)

Account No: 1023456789-0  
Statement Date: 12/31/2026  
Due Date: 01/21/2027

### Summary of Your Year-to-Date (YTD) NEM Charges

Service For: 1234 Main Street  
Service Agreement ID: 9087654321  
Rate Schedule: EELEC Electric Home

### Summary of NEM Charges

Bill Period End Date	Net Peak Usage (kWh)	Net Part Peak Usage (kWh)	Net Off Peak Usage (kWh)	Net Usage (kWh)	Estimated NEM Charges Before Taxes	Estimated Total NEM Charges
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Please contact the Solar Customer Service Center at 1-877-743-4112 for questions about your NEM charges.

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Page 3 of 7



# Monitoring success: Your Net Energy Metering Statement

**CLICK THE NUMBER TABS FOR  
A DETAILED EXPLANATION.**

## 8 Explanation of Calculations -

This section explains how your monthly Electric Charges and year-to-date (YTD) NEM charges are calculated and factor into your True-Up bill. If you are eligible for Net Surplus Compensation those calculations will be applied at your annual True-Up.

**NEXT PAGE**

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## ENERGY STATEMENT

[www.pge.com/MyEnergy](http://www.pge.com/MyEnergy)

Account No: 1023456789-0  
Statement Date: 12/31/2026  
Due Date: 01/21/2027

### Summary of Your Year-to-Date (YTD) NEM Charges

Service For: 1234 Main Street  
Service Agreement ID: 9087654321  
Rate Schedule: EELEC Electric Home

### Summary of NEM Charges

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Visit [www.pge.com/nembilling](http://www.pge.com/nembilling) for a detailed explanation of NEM billing

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# Monitoring success: Your Net Energy Metering Statement

**CLICK THE NUMBER TABS FOR  
A DETAILED EXPLANATION.**

**9 NEM Charts** - These charges or credits provide a visual representation of both the monthly NEM charges and cumulative balance of those charges or credits month over month. This visual provides a way to monitor and better gauge what charges or credits will likely be at True-Up.

**NEXT PAGE**

**ENERGY STATEMENT**

[www.pge.com/MyEnergy](http://www.pge.com/MyEnergy)

Account No: 1023456789-0

Statement Date: 12/31/2026

Due Date: 01/21/2027

**Summary of Your Year-to-Date (YTD) NEM Charges (continued)**

Service For: 1234 Main Street  
 Service Agreement ID: 9087654321  
 Rate Schedule: EELEC Electric Home

**9 NEM Charges Before Taxes**

**Monthly NEM Charges**  
 Monthly NEM Charges represent the cost of the electricity you use each month. You don't pay your monthly NEM balance each month. Instead, your Monthly NEM Charges are added up to calculate your Cumulative NEM balance, which you pay at True-Up.

**9 Cumulative NEM Balance by Month**

**Cumulative NEM Balance**  
 Cumulative NEM balance is a running total of your electricity costs and can increase or decrease depending on each month's use and generation. You only pay your Cumulative NEM balance at True-Up, and based on program rules, customers do not receive payment for a negative cumulative NEM balance.

Visit [www.pge.com/nembilling](http://www.pge.com/nembilling) for a detailed explanation of NEM billing

Page 4 of 7



# Monitoring success: Your Net Energy Metering Statement

CLICK THE NUMBER TABS FOR  
A DETAILED EXPLANATION.

**10** **Details of Electric Monthly Charges** - This section covers information about how your monthly Base Services Charge is calculated. This is the minimum charge you pay each month.

[NEXT PAGE](#)

**ENERGY STATEMENT**

[www.pge.com/MyEnergy](http://www.pge.com/MyEnergy)

Account No: 1023456789-0

Statement Date: 12/31/2026

**Due Date: 01/21/2027**

**10** **Details of Electric Monthly Charges**

**Service Information**

Meter # 1098765432

Imports 496.800000 kWh

Exports -276.000000 kWh

Net Usage 220.800000 kWh

Heat Source B - Not Electric

Serial S

Rotating Outage Block 10A

12/01/2026 to 12/31/2026 (31 billing days)

Service For: 1234 Main Street

Service Agreement ID: 9087654321

Rate Schedule: EELEC Electric Home

Enrolled Programs: Net Energy Metering (NEM)

**12/01/2026 to 12/31/2026**

Base Services Charge	31 days @ \$0.79350	\$24.60
Arcata Utility Users' Tax (3.000%)		0.74
<b>Electric Monthly Charges</b>		<b>\$25.34</b>

Visit [www.pge.com/nembilling](http://www.pge.com/nembilling) for a detailed explanation of NEM billing

Page 5 of 7



# Monitoring success: Your Net Energy Metering Statement

CLICK THE NUMBER TABS FOR  
A DETAILED EXPLANATION.

## 11 Details of NEM Energy Charges -

This portion of your statement shows the amount of electricity used for the current billing period and the associated charges or credits.

11

12

## ENERGY STATEMENT

[www.pge.com/MyEnergy](http://www.pge.com/MyEnergy)

Account No: 1023456789-0

Statement Date: 12/31/2026

**Due Date: 01/21/2027**

---

### Details of NEM Charges

**12/01/2026 to 12/31/2026 (31 billing days)**

Service For: 1234 Main Street  
 Service Agreement ID: 9087654321  
 Rate Schedule: EELEC Electric Home  
 Enrolled Programs: Net Energy Metering (NEM)

---

**12/01/2026 to 12/31/2026**

Net Usage			
Peak	46.000000 kWh	@ \$0.32185	\$14.81
Part Peak	36.800000 kWh	@ \$0.29976	11.03
Off Peak	138.000000 kWh	@ \$0.28590	39.45
Generation Credit			-23.61
Transitional Bundled Commodity Cost			
Peak	46.000000 kWh	@ \$0.18252	8.40
Part Peak	36.800000 kWh	@ \$0.14662	5.40
Off Peak	138.000000 kWh	@ \$0.12043	16.62
Power Charge Indifference Adjustment			-5.14
Energy Commission Tax			0.07
Arcata Utility Users' Tax (3.000%)			2.01
<b>Monthly NEM Charges</b>			<b>\$69.04</b>

2025 Vintaged Power Charge Indifference Adjustment

Your NEM balance will be reconciled on your True-Up statement (11/2027).

**Average Daily Usage (kWh / day)**

Last Year	Last Period	Current Period
N/A	N/A	7.12

### Service Information

Meter #	1098765432
Imports	496.800000 kWh
Exports	-276.000000 kWh
Net Usage	220.800000 kWh
Heat Source	B - Not Electric
Serial	S
Rotating Outage Block	10A

### Additional Messages

As of March 2026, your electric bill separates some fixed service costs from the price per kWh. Electric Home solar customers' Base Services Charge has changed from \$15 to approximately \$24 per month and the cost of electricity is lowered. Visit [pge.com/baseservicescharge](http://pge.com/baseservicescharge).

As a customer who receives electricity directly from PG&E, a portion of your electric charges currently includes the Power Charge Indifference Adjustment (PCIA). To learn more, review page 2 of this Energy Statement or visit [www.pge.com/cca](http://www.pge.com/cca).

### Transitional Bundled Service (TBS) customer

Our records indicate that you are a Transitional Bundled Service Customer (TBS). The total rates shown are applicable to bundled service customers. TBS customers pay different total rates than bundled customers. Please see the TBS billing section of the rate schedule identified above for applicable charges.

Visit [www.pge.com/nembilling](http://www.pge.com/nembilling) for a detailed explanation of NEM billing

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# Monitoring success: Your Net Energy Metering Statement

**CLICK THE NUMBER TABS FOR  
A DETAILED EXPLANATION.**

**12 Monthly NEM Charges -**  
This is the total NEM charge or credit for this billing period. This charge or credit is shown for informational purposes only and is reconciled at your annual True-Up.

11

12

**ENERGY STATEMENT**

[www.pge.com/MyEnergy](http://www.pge.com/MyEnergy)

Account No: 1023456789-0

Statement Date: 12/31/2026

**Due Date: 01/21/2027**

---

**Details of NEM Charges**

12/01/2026 to 12/31/2026 (31 billing days)

Service For: 1234 Main Street  
 Service Agreement ID: 9087654321  
 Rate Schedule: EELEC Electric Home  
 Enrolled Programs: Net Energy Metering (NEM)

---

**12/01/2026 to 12/31/2026**

Net Usage			
Peak	46.000000 kWh	@ \$0.32185	\$14.81
Part Peak	36.800000 kWh	@ \$0.29976	11.03
Off Peak	138.000000 kWh	@ \$0.28590	39.45
Generation Credit			-23.61
Transitional Bundled Commodity Cost			
Peak	46.000000 kWh	@ \$0.18252	8.40
Part Peak	36.800000 kWh	@ \$0.14662	5.40
Off Peak	138.000000 kWh	@ \$0.12043	16.62
Power Charge Indifference Adjustment			-5.14
Energy Commission Tax			0.07
Arcata Utility Users' Tax (3.000%)			2.01
<b>Monthly NEM Charges</b>			<b>\$69.04</b>

2025 Vintaged Power Charge Indifference Adjustment

Your NEM balance will be reconciled on your True-Up statement (11/2027).

**Average Daily Usage (kWh / day)**

Last Year	Last Period	Current Period
N/A	N/A	7.12

**Service Information**

Meter #	1098765432
Imports	496.800000 kWh
Exports	-276.000000 kWh
Net Usage	220.800000 kWh
Heat Source	B - Not Electric
Serial	S
Rotating Outage Block	10A

**Additional Messages**

As of March 2026, your electric bill separates some fixed service costs from the price per kWh. Electric Home solar customers' Base Services Charge has changed from \$15 to approximately \$24 per month and the cost of electricity is lowered. Visit [pge.com/baseservicescharge](http://pge.com/baseservicescharge).

As a customer who receives electricity directly from PG&E, a portion of your electric charges currently includes the Power Charge Indifference Adjustment (PCIA). To learn more, review page 2 of this Energy Statement or visit [www.pge.com/cca](http://www.pge.com/cca).

**Transitional Bundled Service (TBS) customer** Our records indicate that you are a Transitional Bundled Service Customer (TBS). The total rates shown are applicable to bundled service customers. TBS customers pay different total rates than bundled customers. Please see the TBS billing section of the rate schedule identified above for applicable charges.

Visit [www.pge.com/nembilling](http://www.pge.com/nembilling) for a detailed explanation of NEM billing

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# Charges, credits, and compensation: Your True-Up Statement

Becoming familiar with your True-Up Statement **helps provide you with a true end-of-year representation of your net energy usage.** This includes a summary of your final balance after all your credits and charges are reconciled, whether there is an amount due, and if you are eligible for compensation based on the total net usage.

[CLICK HERE TO SEE DETAILS](#)

**ENERGY STATEMENT** Account No: 1023456789-0  
www.pge.com/MyEnergy Statement Date: 12/31/2026  
Due Date: 01/21/2027

**Service For:**  
JOHN DOE  
1234 MAIN STREET  
ANYTOWN, CA 00000

**Your Account Summary**  
Current Electric Monthly Charges \$25.34  
**Total Amount Due by 01/21/2027 \$25.34**

**Questions about your bill?**  
Solar Hotline: 1-877-743-4112 M-F 7-6  
General: 1-800-743-5000  
Mon-Fri 7 a.m. - 7 p.m.  
Saturday 8 a.m. - 5 p.m.  
www.pge.com/MyEnergy

**Ways To Pay**  
www.pge.com/waystopay

**Your Enrolled Programs**  
Net Energy Metering (NEM)

**Your Net Energy Metering (NEM) Account Summary**  
Year-to-date (YTD) NEM charges are based on your YTD usage. Your NEM balance will be reconciled on your annual True-Up statement (11/2027). No credits will be carried over to your next True-Up period. Please see the "Summary of Your NEM YTD Charges" for more details.  
YTD NEM Charges Before Taxes \$66.96  
Estimated Taxes 2.08  
**YTD Estimated NEM Charges At True-Up \$68.04**

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

99907335296450300000025340000002534

Account Number: 1023456789-0 Due Date: 01/21/2027 Total Amount Due: \$25.34 Amount Enclosed: \$

2026-01-04 23:02:20 Seq#1  
Bill ID# 753165967309 Bill Seq# 0001  
PG&E  
BOX 397300  
SACRAMENTO, CA 95899-7300

JOHN DOE  
1234 MAIN STREET  
ANYTOWN, CA 00000

Page 1 of 7



# Charges, credits, and compensation: Your True-Up Statement

CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION.

**1 Your Account Summary -**  
 A snapshot of your bill in large, easy-to-read type. The account summary provides an overview of charges incurred, (if applicable, Community Choice Aggregator (CCA) generation charges), payments received, and your total amount due. It's important to note that at the annual anniversary of the start of participation in the NEM program (annual True-Up), customers are responsible for any reconciled NEM charges due.

**ENERGY STATEMENT**  
[www.pge.com/MyEnergy](http://www.pge.com/MyEnergy)

Account No: 1023456789-0  
 Statement Date: 08/15/2026  
**Due Date: 09/08/2026**

---

**Service For:**  
 JOHN DOE  
 1234 MAIN STREET  
 ANYTOWN, CA 00000

**Questions about your bill?**  
 Solar Hotline: 1-877-743-4112 M-F 7-6  
 General: 1-800-743-5000  
 Mon-Fri 7 a.m.- 7 p.m.  
 Saturday 8 a.m.- 5 p.m.  
[www.pge.com/MyEnergy](http://www.pge.com/MyEnergy)

**Ways To Pay**  
[www.pge.com/waystopay](http://www.pge.com/waystopay)

**Your Enrolled Programs**  
 Net Energy Metering (NEM2)

1 Your Account Summary

Amount Due on Previous Statement	\$305.20
Payment(s) Received Since Last Statement	0.00
Previous Unpaid Balance	\$305.20
Current PG&E Electric Monthly Charges	\$24.80
Total NEM Charges	376.36
ABC Stapleton Inc.	143.00
<b>Total Amount Due by 09/08/2026</b>	<b>\$849.16</b>

2 Your Net Energy Metering (NEM) Summary: True-Up

**This is your True-Up statement.** Please see the "Summary of Your NEM True-Up Period Charges" for more details.

Total NEM Charges Before Taxes	\$375.79
Taxes	0.57
<b>Total NEM Charges</b>	<b>\$376.36</b>

**Important Messages**  
 The Family Electric Rate Assistance (FERA) Program provides a monthly discount on electric bills for income-qualified households of three or more persons. To see if you qualify, please call **1-800-PGE-5000** or apply online at [www.pge.com/fera](http://www.pge.com/fera).

El Programa FERA ofrece ahorros mensuales sólo en las facturas de electricidad a hogares de ingresos económicos bajos y medianos con tres o más personas. Para determinar si califica, por favor llame al **1-800-PGE-5000** o puede aplicar a través de nuestra página web [www.pge.com/fera](http://www.pge.com/fera).

*Continued on page 8*

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Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

99901374437410200000543960000084916

Account Number:	Due Date:	Total Amount Due:	Amount Enclosed:
<b>1023456789-0</b>	<b>09/08/2026</b>	<b>\$849.16</b>	\$ <input style="width: 100%; height: 20px;" type="text"/>

2026-01-31 03:20:04 Seq#3  
 Bill ID# 137674476614 Bill Seq# 0001  
 PG&E  
 BOX 997300  
 SACRAMENTO, CA 95899-7300

JOHN DOE  
 1234 MAIN STREET  
 ANYTOWN, CA 00000

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# Charges, credits, and compensation: Your True-Up Statement

CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION.

**2 Your Net Energy Metering (NEM) Account Summary: True-Up** - This section provides notification that this is the annual True-Up statement in which all energy charges, credits are reconciled. If you generated more energy than you used over the True-Up period, this section would also include your Net Surplus Compensation.

NEXT PAGE

## ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0

Statement Date: 12/31/2026

Due Date: 01/21/2027

**Service For:**

JOHN DOE  
1234 MAIN STREET  
ANYTOWN, CA 00000

**Questions about your bill?**

Solar Hotline: 1-877-743-4112 M-F 7-6  
General: 1-800-743-5000  
Mon-Fri 7 a.m.- 7 p.m.  
Saturday 8 a.m.- 5 p.m.  
www.pge.com/MyEnergy

**Ways To Pay**

www.pge.com/waystopay

**Your Enrolled Programs**

Net Energy Metering (NEM)

**1 Your Account Summary**

Current Electric Monthly Charges \$25.34

---

**Total Amount Due by 01/21/2027 \$25.34**

**Your Net Energy Metering (NEM) Account Summary**

Year-to-date (YTD) NEM charges are based on your YTD usage. Your NEM balance will be reconciled on your annual True-Up statement (11/2027). No credits will be carried over to your next True-Up period. Please see the "Summary of Your NEM YTD Charges" for more details.

YTD NEM Charges Before Taxes	\$66.96
Estimated Taxes	2.08
<b>YTD Estimated NEM Charges At True-Up</b>	<b>\$69.04</b>

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

99907335296450300000025340000002534

Account Number:	Due Date:	Total Amount Due:	Amount Enclosed:
<b>1023456789-0</b>	<b>01/21/2027</b>	<b>\$25.34</b>	\$ <input type="text" value=""/>

2026-01-04 23:02:20 Seq#1  
Bill ID# 733165987309 Bill Seq# 0001

PG&E  
BOX 997300  
SACRAMENTO, CA 95899-7300

JOHN DOE  
1234 MAIN STREET  
ANYTOWN, CA 00000

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# Charges, credits, and compensation: Your True-Up Statement

CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION.

**3 Summary of Your NEM True-Up Period Charges** - The chart at right shows how much net energy you generated or consumed each month and the associated charge or credit. The chart provides a summary of the total NEM charges from the start of your annual True-Up period and a monthly snapshot of your net energy use including time periods on your Time-of-Use rate schedule.

## ENERGY STATEMENT

[www.pge.com/MyEnergy](http://www.pge.com/MyEnergy)

Account No: 1023456789-0

Statement Date: 08/15/2026

**Due Date: 09/08/2026**

**3 Summary of Your NEM True-Up Period Charges**

Service For: 1234 Main Street  
 Service Agreement ID: 9087654321  
 Rate Schedule: EV2A Home Charging

**Summary of NEM Charges**

Bill Period End Date	Net Peak Usage (kWh)	Net Part Peak Usage (kWh)	Net Off Peak Usage (kWh)	Net Usage (kWh)	Estimated NEM Charges Before Taxes	Estimated Total NEM Charges
06/15/2026	111	89	333	533	\$164.78	\$165.04
07/15/2026	98	78	294	470	151.30	151.53
08/15/2026	35	28	105	168	59.71	59.79
<b>TOTAL</b>	<b>244</b>	<b>195</b>	<b>732</b>	<b>1171</b>	<b>\$375.79</b>	<b>\$376.36</b>

Differences may occur due to rounding. Estimated tax amount, if applicable, is displayed in the box below.

**4 How Your True-Up is Calculated**

**This is your True-Up statement.** You are now being billed for your Total NEM Charges, which represents the total charges for energy used, net of any credits for energy exported to the grid. Additionally, applicable charges and taxes are billed at True-Up.

Since this is your **True-Up statement**, all electric usage charges and credits are reset to zero starting with your next billing cycle.

As a reminder, Base Services Charges are billed separately each month and cannot be offset by NEM energy credits.

The True-Up calculations are:

Total NEM Charges Before Taxes	\$375.79
Taxes	0.57
<b>Total NEM Charges</b>	<b>\$376.36</b>

Please contact the Solar Customer Service Center at 1-877-743-4112 for questions about your NEM charges.  
 Visit [www.pge.com/nembilling](http://www.pge.com/nembilling) for a detailed explanation of NEM billing Page 3 of 8



# Charges, credits, and compensation: Your True-Up Statement

CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION.

**4 Explanation of Calculations -**  
 This section explains how your year-to-date (YTD) and month over month NEM charges are calculated. Since this is your True-Up statement you are responsible for any charges due. If you generated more energy than you used over the True-Up period, this section would also include your Net Surplus Compensation.



## ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0  
 Statement Date: 08/15/2026  
 Due Date: 09/08/2026

3

### Summary of Your NEM True-Up Period Charges

Service For: 1234 Main Street  
 Service Agreement ID: 9087654321  
 Rate Schedule: EV2A Home Charging

#### Summary of NEM Charges

Bill Period End Date	Net Peak Usage (kWh)	Net Part Peak Usage (kWh)	Net Off Peak Usage (kWh)	Net Usage (kWh)	Estimated NEM Charges Before Taxes	Estimated Total NEM Charges
06/15/2026	111	89	333	533	\$164.78	\$165.04
07/15/2026	98	78	294	470	151.30	151.53
08/15/2026	35	28	105	168	59.71	59.79
<b>TOTAL</b>	<b>244</b>	<b>195</b>	<b>732</b>	<b>1171</b>	<b>\$375.79</b>	<b>\$376.36</b>

Differences may occur due to rounding. Estimated tax amount, if applicable, is displayed in the box below.

4

### How Your True-Up is Calculated

**This is your True-Up statement.** You are now being billed for your Total NEM Charges, which represents the total charges for energy used, net of any credits for energy exported to the grid. Additionally, applicable charges and taxes are billed at True-Up.

Since this is your **True-Up statement**, all electric usage charges and credits are reset to zero starting with your next billing cycle.

As a reminder, Base Services Charges are billed separately each month and cannot be offset by NEM energy credits.

The True-Up calculations are:

Total NEM Charges Before Taxes	\$375.79
Taxes	0.57
<b>Total NEM Charges</b>	<b>\$376.36</b>

Please contact the Solar Customer Service Center at 1-877-743-4112 for questions about your NEM charges.

Visit [www.pge.com/nembilling](http://www.pge.com/nembilling) for a detailed explanation of NEM billing

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# Charges, credits, and compensation: Your True-Up Statement

**CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION.**

**5 Electric Monthly Charges -** Show the Base Services Charge that covers infrastructure and maintenance costs for connecting to the grid, energy programs, call center services, and billing.

**NEXT PAGE**

**ENERGY STATEMENT**

[www.pge.com/MyEnergy](http://www.pge.com/MyEnergy)

Account No: 1023456789-0

Statement Date: 08/15/2026

**Due Date: 09/08/2026**

---

**Details of PG&E Electric Monthly Charges**

07/16/2026 to 08/15/2026 (31 billing days)

Service For: 1234 Main Street  
 Service Agreement ID: 9087654321  
 Rate Schedule: EV2A Home Charging  
 Enrolled Programs: Net Energy Metering (NEM2)

**07/16/2026 to 08/15/2026**

Base Services Charge	31 days @ \$0.79350	\$24.60
<b>Electric Monthly Charges</b>		<b>\$24.60</b>

**NEM True-Up Charges**

**05/15/2026 to 08/15/2026**

Total NEM Charges Before Taxes		\$375.79
Franchise Fee Surcharge		0.57
<b>Total NEM Charges</b>		<b>\$376.36</b>

**Rate Identification Number**

USCA-PGXX-0400-0000  
[www.pge.com/rin](http://www.pge.com/rin)  
 To program your smart device, scan the QR code or enter the RIN code above and follow the on-screen instructions.

**Service Information**

Meter #	1098765432
Imports	720.000000 kWh
Exports	-552.000000 kWh
Net Usage	168.000000 kWh
Serial	T
Rotating Outage Block	10A

Visit [www.pge.com/nembilling](http://www.pge.com/nembilling) for a detailed explanation of NEM billing

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# Charges, credits, and compensation: Your True-Up Statement

**CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION.**

**6 Total NEM Charges** - are energy charges that are reconciled on your True-Up statement.

**ENERGY STATEMENT**

[www.pge.com/MyEnergy](http://www.pge.com/MyEnergy)

Account No: 1023456789-0

Statement Date: 08/15/2026

**Due Date: 09/08/2026**

---

**Details of PG&E Electric Monthly Charges**

07/16/2026 to 08/15/2026 (31 billing days)

Service For: 1234 Main Street  
 Service Agreement ID: 9087654321  
 Rate Schedule: EV2A Home Charging  
 Enrolled Programs: Net Energy Metering (NEM2)

**07/16/2026 to 08/15/2026**

Base Services Charge	31 days @ \$0.79350	\$24.60
<b>Electric Monthly Charges</b>		<b>\$24.60</b>

**NEM True-Up Charges**

**05/15/2026 to 08/15/2026**

Total NEM Charges Before Taxes		\$375.79
Franchise Fee Surcharge		0.57
<b>Total NEM Charges</b>		<b>\$376.36</b>

**Rate Identification Number**

USCA-PGXX-0400-0000  
[www.pge.com/rin](http://www.pge.com/rin)  
 To program your smart device, scan the QR code or enter the RIN code above and follow the on-screen instructions.

**Service Information**

Meter #	1098765432
Imports	720.000000 kWh
Exports	-552.000000 kWh
Net Usage	168.000000 kWh
Serial	T
Rotating Outage Block	10A

Visit [www.pge.com/nembilling](http://www.pge.com/nembilling) for a detailed explanation of NEM billing

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# Charges, credits, and compensation: Your True-Up Statement

CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION.

**7 NEM Charts** - These charges or credits provide a visual representation of both the monthly NEM charges and what the balance of those charges or credits culminate to month over month.

NEXT PAGE

**ENERGY STATEMENT**

[www.pge.com/MyEnergy](http://www.pge.com/MyEnergy)

Account No: 1023456789-0

Statement Date: 08/15/2026

Due Date: 09/08/2026

**Summary of Your NEM True-Up Period Charges (continued)**

Service For: 1234 Main Street  
 Service Agreement ID: 9087654321  
 Rate Schedule: EV2A Home Charging

**7 NEM Charges Before Taxes**

Month	Charges Before Taxes
8/15 2026	\$150
7/15 2026	\$140
8/15 2026	\$80

**Monthly NEM Charges**  
 Monthly NEM Charges represent the cost of the electricity you use each month. You don't pay your monthly NEM balance each month. Instead, your Monthly NEM Charges are added up to calculate your Cumulative NEM balance, which you pay at True-Up.

**Cumulative NEM Balance by Month**

Month	Cumulative Total
8/15 2026	\$0
7/15 2026	\$140
8/15 2026	\$220

**Cumulative NEM Balance**  
 Cumulative NEM balance is a running total of your electricity costs and can increase or decrease depending on each month's use and generation. You only pay your Cumulative NEM balance at True-Up, and based on program rules, customers do not receive payment for a negative cumulative NEM balance.

Visit [www.pge.com/nembilling](http://www.pge.com/nembilling) for a detailed explanation of NEM billing

Page 4 of 8



# Charges, credits, and compensation: Your True-Up Statement

**CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION.**

**8 Details of Electric Monthly Charges** - This section covers information about how your Base Services Charge is calculated. This is the minimum charge you pay each month.

**ENERGY STATEMENT**

[www.pge.com/MyEnergy](http://www.pge.com/MyEnergy)

Account No: 1023456789-0  
 Statement Date: 08/15/2026  
 Due Date: 09/08/2026

---

**8 Details of PG&E Electric Monthly Charges**

07/16/2026 to 08/15/2026 (31 billing days)

Service For: 1234 Main Street  
 Service Agreement ID: 9087654321  
 Rate Schedule: EV2A Home Charging  
 Enrolled Programs: Net Energy Metering (NEM2)

---

**07/16/2026 to 08/15/2026**

Base Services Charge	31 days @ \$0.79350	\$24.60
<b>Electric Monthly Charges</b>		<b>\$24.60</b>

---

**9 NEM True-Up Charges**

**05/15/2026 to 08/15/2026**

Total NEM Charges Before Taxes		\$375.79
Franchise Fee Surcharge		0.57
<b>Total NEM Charges</b>		<b>\$376.36</b>

**Rate Identification Number**

USCA-PGXX-0400-0000  
[www.pge.com/rin](http://www.pge.com/rin)  
 To program your smart device, scan the QR code or enter the RIN code above and follow the on-screen instructions.

**Service Information**

Meter #	1098765432
Imports	720.000000 kWh
Exports	-552.000000 kWh
Net Usage	168.000000 kWh
Serial	T
Rotating Outage Block	10A

Visit [www.pge.com/nembilling](http://www.pge.com/nembilling) for a detailed explanation of NEM billing

Page 5 of 8



# Charges, credits, and compensation: Your True-Up Statement

**CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION.**

**9 NEM True-Up Charges** - This section reconciles all charges for this True-Up period including Total NEM Charges, Electric Charges and taxes due. Total NEM charges listed are due by the Due Date listed at the top of the page.

**NEXT PAGE**

**ENERGY STATEMENT**

[www.pge.com/MyEnergy](http://www.pge.com/MyEnergy)

Account No: 1023456789-0

Statement Date: 08/15/2026

**Due Date: 09/08/2026**

---

**8 Details of PG&E Electric Monthly Charges**

07/16/2026 to 08/15/2026 (31 billing days)

Service For: 1234 Main Street  
 Service Agreement ID: 9087654321  
 Rate Schedule: EV2A Home Charging  
 Enrolled Programs: Net Energy Metering (NEM2)

---

**07/16/2026 to 08/15/2026**

Base Services Charge	31 days @ \$0.79350	\$24.60
<b>Electric Monthly Charges</b>		<b>\$24.60</b>

**Rate Identification Number**

USCA-PGXX-0400-0000  
[www.pge.com/rin](http://www.pge.com/rin)  
 To program your smart device, scan the QR code or enter the RIN code above and follow the on-screen instructions.

---

**9 NEM True-Up Charges**

**05/15/2026 to 08/15/2026**

Total NEM Charges Before Taxes		\$375.79
Franchise Fee Surcharge		0.57
<b>Total NEM Charges</b>		<b>\$376.36</b>

**Service Information**

Meter #		1098765432
Imports		720.000000 kWh
Exports		-552.000000 kWh
Net Usage		168.000000 kWh
Serial		T
Rotating Outage Block		10A

Visit [www.pge.com/nembilling](http://www.pge.com/nembilling) for a detailed explanation of NEM billing

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# Charges, credits, and compensation: Your True-Up Statement

**CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION.**

**10** **Details of NEM Charges** - This portion of your statement shows the amount of electricity used for the current billing period and the associated charges or credits.

## ENERGY STATEMENT

[www.pge.com/MyEnergy](http://www.pge.com/MyEnergy)

Account No: 1023456789-0  
 Statement Date: 08/15/2026  
 Due Date: 09/08/2026

---

**10** **Details of NEM Charges**

07/16/2026 to 08/15/2026 (31 billing days)

Service For: 1234 Main Street  
 Service Agreement ID: 9087654321  
 Rate Schedule: EV2A Home Charging  
 Enrolled Programs: Net Energy Metering (NEM2)

---

**07/16/2026 to 08/15/2026**

Net Usage			
Peak	35.000000 kWh	@ \$0.59724	\$20.90
Part Peak	28.000000 kWh	@ \$0.48675	13.63
Off Peak	105.000000 kWh	@ \$0.28474	29.90
NBC Net Usage Adjustment			-5.79
State Mandated Non-Bypassable Charge <sup>1</sup>			12.24
Generation Credit			-19.68
Power Charge Indifference Adjustment			8.51
Franchise Fee Surcharge			0.08
<b>Monthly NEM Charges</b>			<b>\$59.79</b>

<sup>1</sup> The State Mandated Non-Bypassable Charge (NBC) cannot be reduced by any net generation credits. If applicable, additional discounts are included in the NBC.

2024 Vintaged Power Charge Indifference Adjustment

**Average Daily Usage (kWh / day)**

Last Year	Last Period	Current Period
N/A	15.68	5.42

**Service Information**

Meter # 1098765432  
 Imports 720.000000 kWh  
 Exports -552.000000 kWh  
 Net Usage 168.000000 kWh  
 Serial T  
 Rotating Outage Block 10A

**Additional Messages**

As of March 2026, your electric bill separates some fixed service costs from the price per kWh. Most customers, including those with solar, have a Base Services Charge of approximately \$24 per month and the cost of electricity is lowered. Visit [pge.com/baseservicescharge](http://pge.com/baseservicescharge).

The State Mandated Non-Bypassable Charge (NBC) is calculated based on your energy usage and is relevant to determine the True-Up amount. This charge includes the following fees: Public Purpose Programs, Nuclear Decommissioning, Wildfire Fund Charge and Competition Transition Charge. The NBC Net Usage Adjustment is to ensure that you don't pay for NBCs twice.

Visit [www.pge.com/solarguide](http://www.pge.com/solarguide) to get your guide to solar billing.

Visit [www.pge.com/nembilling](http://www.pge.com/nembilling) for a detailed explanation of NEM billing

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# Adding to your solar savvy

Let's take a look at some **key questions** other customers have asked.

## CLICK QUESTIONS FOR FAST ANSWERS

- [Can I access my charges and credits online?](#)
- [Why is it important to know whether I generated more energy than I used or vice versa?](#)
- [Why is there a small monthly charge from PG&E for having solar?](#)
- [Can I pay my Net Energy Metering Charges monthly?](#)
- [I have been making monthly payments. Why are my payments not reflected in my Net Energy Metering Account Summary Balance?](#)
- [Why is PG&E's payment for excess energy I generated less than the rate I pay?](#)
- [What does having a SmartMeter™ mean for me?](#)

We strongly recommend enrolling in Your Account at [pge.com](https://pge.com) for easy access to your PG&E bill and Energy Statements. You can review your net usage online and make payments on your regular PG&E bill. Here, you'll find the information you need to understand and manage your energy use.



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While solar should save money by cutting down on your need to purchase power, you can go even further to maximize your benefits. Understanding when and how you are using or generating energy helps you make informed decisions about managing your usage.



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The Base Services Charge covers infrastructure and maintenance costs for connecting to the grid. All customers pay regardless of whether or not they have solar or if any electricity is used.



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PG&E does not currently offer an option to reconcile these charges on a monthly basis, but upon receipt of your monthly statement you can pay ahead, resulting in a credit on your account. PG&E recommends this practice to avoid a large bill at the end of your True-Up period.



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- [What does having a SmartMeter™ mean for me?](#)

Your payments will not be reflected on your monthly Net Energy Metering Account Summary Balance. Any monthly payments will appear as a credit and will be applied toward your "Account Summary" balance.



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In accordance with the legislation creating this excess energy payment program, the CPUC set compensation at about \$0.03 per kWh to be consistent with the market price for energy.



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SmartMeter technology gives you a detailed and useful view of your net energy usage. You can see a breakdown of your monthly net energy usage in hourly or daily intervals to see how you earn credits when sending energy to the grid, or incur charges by drawing electricity from the grid.



# Getting the most out of SmartMeter™ and Your Account

The SmartMeter™ measures the flow of energy between your home and the electric grid. The best way to take advantage of this information is to create Your Account online, which provides easy access to monitor your net energy usage and the ability to make informed decisions about how to manage your energy.

- Net Energy Use
- Instant Access to Bills
- Monthly Energy Usage
- Greater Analysis
- Enhanced Views



## See your net energy use.

The difference between what you generated and what you consumed—on a daily, monthly, and yearly basis.

Visit Your Account at [pge.com](http://pge.com) and have your PG&E account number (which can be found on your Energy Statement) and a valid email address available.

Please note that SmartMeter™-enabled benefits are not available if you have opted out.



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**Get instant access** to your Energy Statements by viewing and downloading them online.

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**View a breakdown of your monthly net energy usage** in hourly or daily intervals to see how you earn credits by sending energy to the grid, or generate charges by drawing electricity from the grid throughout the month.

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**Download this information in a spreadsheet format** for even greater analysis. Simply use the “Green Button” under the “My Usage” tab, and you will find new ways to maximize your renewable energy investment.

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## Solar Summary

Get a high-level view of your monthly and cumulative Net Energy Metering charges, see year-over-year comparisons, and be more prepared for your True-Up Bill.

Visit Your Account at [pge.com](http://pge.com) and have your PG&E account number (which can be found on your Energy Statement) and a valid email address available.

Please note that SmartMeter™-enabled benefits are not available if you have opted out.



WE ARE HERE  
TO **HELP**

Thank you again for choosing renewable energy. We would be delighted to answer any of your questions or help in any other way we can. Just click the **Learn More** button or call the **Solar Customer Service Center** at **1-877-743-4112**, from 8 a.m. to 5 p.m., Monday through Friday, to talk.

[LEARN MORE](#)



Message paid for by customers.

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