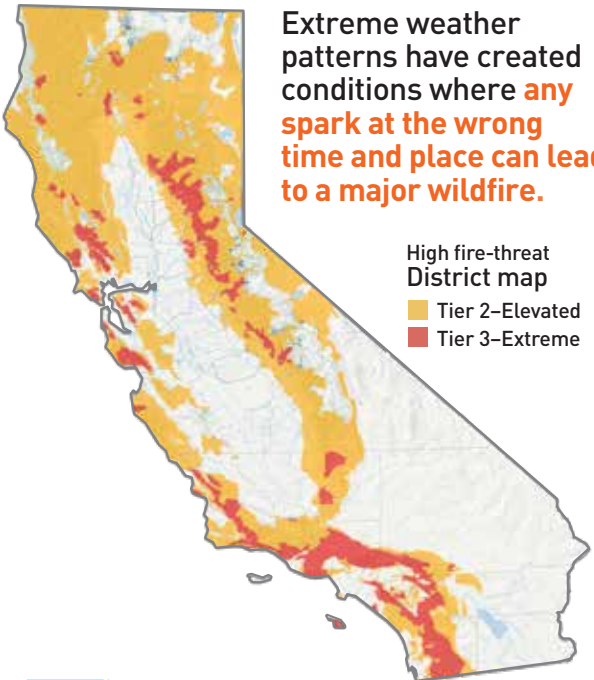


AN IMPORTANT WILDFIRE SAFETY MESSAGE

CALIFORNIA IS CHANGING

More than 50 percent of the area where our customers live and work is at high risk for wildfires.



PG&E is focused on preventing wildfires, improving our weather awareness and reducing the impact of public safety outages on customers and communities.

Below are some actions we are taking to improve safety in 2020 and beyond:

- **Making Public Safety Power Shutoff events smaller in size, shorter in length and smarter for our customers by:**

Reducing the number of customers impacted by one-third compared to a similar weather event in 2019

Restoring power to customers in half the time after severe weather has passed

Providing more accurate and timely communications and additional resources for customers, including estimates of shutoff and restoration timing

- **Pruning or removing more than 1 million trees** to maintain clearance from power lines
- Installing more than **240 miles** of stronger and more resilient poles and covered power lines, along with **targeted undergrounding**
- Installing more than **600 sectionalizing devices capable of re-directing power** and limiting the size of outages so fewer communities are without power

Learn more about these efforts at pge.com/wildfiresafety



For translated support in over 200 additional languages, please contact PG&E at **1-866-743-6589**.