

NOTICE OF PACIFIC GAS AND ELECTRIC COMPANY'S REQUEST TO CHANGE RATES FOR INCOME QUALIFIED PROGRAMS (A.19-11-003)

Summary

On November 4, 2019, Pacific Gas and Electric Company (PG&E) filed its Income Qualified Programs Application (A.19-11-003) with the California Public Utilities Commission (CPUC).

The application seeks recovery of approximately \$1.2 billion needed to administer and enhance income qualified programs, including California Alternate Rates for Energy (CARE), Family Electric Rate Assistance (FERA) and the Energy Savings Assistance Program.

The application covers a six-year period from 2021 to 2026. If the CPUC approves this application, PG&E will begin to recover costs in electric and gas rates beginning January 2021 and continue throughout the six years covered in the application.

On an annual basis, PG&E is requesting less funding for these programs than previously authorized amounts, with the exception of FERA which is being expanded per CPUC mandate. On average, residential electric customers will see a decrease in their monthly bill amount. Certain gas customers will also see a decrease in their monthly bill amount but on average, residential gas customers will see a small increase.

CARE and FERA are PG&E discount programs that help eligible customers pay their energy bills.

- CARE offers a monthly discount on energy bills for qualifying households.
- FERA offers a monthly discount on electric bills for households of three or more people with a slightly higher income than required for CARE.

Energy Savings Assistance Program provides qualified customers with energy-saving improvements, such as energy efficient appliances and home weatherization, at no charge for customers.

To learn more about these programs, customers can visit pge.com/programs.

Background

The programs included in this application have provided income qualified customers assistance in lowering energy consumption and costs while increasing their comfort, health and safety since 1983 and have offered rate assistance through a monthly discount to qualifying customers since 1989. PG&E is required to file an application updating its program proposals and costs for these income qualified programs. This recurring application is filed on a schedule approved by the CPUC.

How will the application affect electric rates?

Bundled electric customers receive electric generation, transmission and distribution services from PG&E.

Based on rates currently in effect, the bill for a typical residential nonCARE customer using 500 kWh per month would decrease from \$121.17 to \$120.89, or -0.2% in the first year.

Direct Access and Community Choice Aggregation customers only receive electric transmission and distribution services from PG&E. On average, these customers would see a decrease of -0.3% in the first year.

Another category of nonbundled customers is Departing Load. These customers do not receive electric generation, transmission or distribution services from PG&E. However, these customers are required to pay certain charges by law or CPUC decision. The impact of PG&E's application on these customers is an average decrease of -2.3% in the first year.

Actual impacts will vary depending on usage.

How will the application affect gas rates?

Bundled gas customers receive transmission, distribution and procurement services from PG&E.

Based on rates currently in effect, the gas bill for a typical residential nonCARE customer averaging 32 therms per month would increase from \$52.32 to \$52.38, or 0.1% in the first year.

Actual impacts will vary depending on usage.

How do I find out more about PG&E's proposals?

If you have questions about PG&E's filing, please contact PG&E at **1-800-743-5000**. For TTY, call **1-800-652-4712**. If you would like a copy of PG&E's filing and exhibits, please write to PG&E at the address below:

Pacific Gas and Electric Company
Income Qualified Programs Application (A.19-11-003)
P.O. Box 7442
San Francisco, CA 94120

A copy of PG&E's filing and exhibits is also available for review at the CPUC's Central Files office by appointment only. For more information, contact aljcentralfilesid@cpuc.ca.gov or **1-415-703-2045**. PG&E's application (without exhibits) is available on the CPUC's website at www.cpuc.ca.gov.

CPUC process

This application will be assigned to an Administrative Law Judge (Judge) who will determine how to receive evidence and other related information necessary for the CPUC to establish a record upon which to base its decision. Evidentiary hearings (EHs) may be held where parties will present their testimony and may be subject to cross-examination by other parties. These EHs are open to the public, but only those who are formal parties in the case can participate.

After considering all proposals and evidence presented during the hearings, the assigned Judge will issue a proposed decision which may adopt PG&E's proposal, modify it or deny it. Any of the five CPUC Commissioners may sponsor an alternate decision. The proposed decision, and any alternate decisions, will be discussed and voted upon at a scheduled CPUC Voting Meeting that is open to the public.

The California Public Advocates Office (CalPA) may review this application. CalPA is the independent consumer advocate within the CPUC with a legislative mandate to represent investor-owned utility customers to obtain the lowest possible rate for service consistent with reliable and safe service levels. CalPA has a multidisciplinary staff with expertise in economics, finance, accounting and engineering. For more information about CalPA, please call **1-415-703-1584**, email PublicAdvocatesOffice@cpuc.ca.gov or visit CalPA's website at www.publicadvocates.cpuc.ca.gov.

Stay informed

If you would like to follow this proceeding, or any other issue before the CPUC, you may use the CPUC's free subscription service. Sign up at: <http://subscribecpuc.cpuc.ca.gov>. If you would like to learn how you can participate in the proceeding, have informal comments about the application or have questions about the CPUC processes, you may access the CPUC's Public Advisor Office (PAO) webpage at <http://consumers.cpuc.ca.gov/pao/>.

You may also contact the PAO as follows:

Email: public.advisor@cpuc.ca.gov

Mail: CPUC
Public Advisor's Office
505 Van Ness Avenue
San Francisco, CA 94102

Call: 1-866-849-8390 (toll-free) or 1-415-703-2074

TTY: 1-866-836-7825 (toll-free) or 1-415-703-5282

Please reference **PG&E's Income Qualified Programs Application** (A.19-11-003) in any communications you have with the CPUC regarding this matter. All public comments will become part of the public correspondence file for this proceeding and made available for review by the assigned Judge, Commissioners and appropriate CPUC staff.