

## NOTIFICATION OF PACIFIC GAS AND ELECTRIC COMPANY'S REQUEST TO INCREASE RATES FOR ITS RESIDENTIAL RATE REFORM MEMORANDUM ACCOUNT PROPOSAL (R.12-06-013)

### Summary

On July 11, 2018, Pacific Gas and Electric Company (PG&E) filed its Residential Rate Reform Memorandum Account (RRRMA) proposal with the California Public Utilities Commission (CPUC). The proposal requests approval to increase rates for the following activities related to residential rate reform:

- Simplification of rate structure
- Offering new Time-of-Use Rate plan options and conducting a pilot
- Increase minimum bill amounts in order to reduce bill volatility
- Enhanced communications to customers about rate plan changes and options

In order to implement these residential rate reforms required by a CPUC decision, PG&E is requesting \$20.5 million to be collected from customers in rates starting early in 2019 or shortly thereafter depending on the schedule for this proposal.

### Background

In 2015, the CPUC launched its residential rate reform efforts to address concerns about customer bill impacts and volatility caused by the five-tiered rate structure that was put into place after the California Energy Crisis. As part of this effort, the CPUC directed utilities to implement rate design reforms, including Time-of-Use pilots and studies, marketing, education and outreach, IT, data analysis and other reasonable costs required to implement the decision. The CPUC also ordered each utility to create a Residential Rate Reform Memorandum Account to be used for tracking these costs. This proposal requests recovery of the costs included in the RRRMA in 2015 and 2016.

### How will PG&E's proposal affect me?

Most customers receive bundled electric service from PG&E, meaning they receive electric generation, transmission and distribution services.

Based on rates currently in effect, the bill for a typical residential NonCARE customer using 500 kWh per month would increase from \$111.59 to \$111.78, or 0.2 percent. Actual impacts will vary depending on energy usage.

### How will PG&E's proposal affect nonbundled customers?

Direct Access and Community Choice Aggregation customers only receive electric transmission and distribution services from PG&E. The impact of PG&E's proposal on these customers is an average increase of 0.2 percent.

Another category of nonbundled customers is Departing Load. These customers do not receive electric generation, transmission or distribution services from PG&E. However, these customers are required to pay certain charges by law or CPUC decision. The impact of PG&E's proposal on these customers is an average increase of 0.07 percent.

## How do I find out more about PG&E's proposals?

If you have questions about PG&E's filing, please contact PG&E at **1-800-743-5000**. For TTY, call **1-800-652-4712**. If you would like a copy of PG&E's filing and exhibits, please write to PG&E at the address below:

Pacific Gas and Electric Company  
RRRMA Proposal (R.12-06-013)  
P.O. Box 7442  
San Francisco, CA 94120

A copy of PG&E's filing and exhibits is also available for review at the CPUC's Central Files office by appointment only. For more information, contact [aljcentralfilesid@cpuc.ca.gov](mailto:aljcentralfilesid@cpuc.ca.gov) or **1-415-703-2045**. PG&E's proposal (without exhibits) is available on the CPUC's website at [www.cpuc.ca.gov](http://www.cpuc.ca.gov).

## CPUC process

This proposal will be assigned to an Administrative Law Judge (Judge) who will determine how to receive evidence and other related documents necessary for the CPUC to establish a record upon which to base its decision. Evidentiary hearings may be held where parties will present their testimony and may be subject to cross-examination by other parties. These evidentiary hearings are open to the public, but only those who are formal parties in the case can participate.

After considering all proposals and evidence presented during the hearings, the assigned Judge will issue a proposed decision which may adopt PG&E's proposal, modify it or deny it. Any of the five CPUC Commissioners may sponsor an alternate decision. The proposed decision, and any alternate decisions, will be discussed and voted upon at a scheduled CPUC Voting Meeting.

The Office of Ratepayer Advocates (ORA) may review this proposal. ORA is the independent consumer advocate within the CPUC with a legislative mandate to represent investor-owned utility customers to obtain the lowest possible rate for service consistent with reliable and safe service levels. ORA has a multi-disciplinary staff with expertise in economics, finance, accounting and engineering. For more information about ORA, please call **1-415-703-1584**, email [ora@cpuc.ca.gov](mailto:ora@cpuc.ca.gov) or visit ORA's website at [www.ora.ca.gov](http://www.ora.ca.gov).

## Stay informed

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You may also contact the PAO as follows:

**Email:** [public.advisor@cpuc.ca.gov](mailto:public.advisor@cpuc.ca.gov)

**Mail:** CPUC  
Public Advisor's Office  
505 Van Ness Avenue  
San Francisco, CA 94102

**Call:** **1-866-849-8390** (toll-free) or **1-415-703-2074**

**TTY:** **1-866-836-7825** (toll-free) or **1-415-703-5282**

If you are writing or emailing the PAO, please include the proceeding number (RRRMA Proposal (R.12-06-013)). All comments will be circulated to the Commissioners, the assigned Judge and appropriate CPUC staff and will become public record.