

NOTICE OF PACIFIC GAS AND ELECTRIC COMPANY'S REQUEST TO INCREASE RATES FOR ITS CUSTOMER DATA ACCESS APPLICATION (A.18-11-015)

Summary

On November 26, 2018, Pacific Gas and Electric Company (PG&E) filed its Customer Data Access application with the California Public Utilities Commission (CPUC). This application is intended to make it easier and more secure for customers to share their electric energy data with third parties. Some of these third parties include demand response, energy efficiency and energy management providers. To accomplish this goal, the application is requesting \$16.62 million for technology enhancements to streamline the existing online platform and improve access to customers' usage data.

Background

In 2015, PG&E launched a solution for sharing energy data. Since then, the energy industry has been evolving to meet the changing needs of customers and California's electric grid. In addition, third party providers have emerged in response to California's policies and to developments in the state's energy environment. In order for third parties to provide their services for PG&E's customers, accurate and timely data about customers' energy use and other relevant information is required. In compliance with customer privacy laws, customers need a secure way to authorize release of their energy data. As the industry continues to innovate, the proposals in this application will help preserve customer privacy while making it easier for customers to share their data.

How will PG&E's Application affect me?

Many customers receive bundled electric service from PG&E, meaning they receive electric generation, transmission and distribution services. Based on rates currently in effect, the bill for a typical residential, bundled nonCARE customer using 500 kWh per month would increase from \$113.64 to \$113.72, or 0.1 percent.

Actual impacts will vary depending on energy usage.

How will PG&E's Application affect customers who buy electricity from a third party?

Direct Access and Community Choice Aggregation customers only receive electric transmission and distribution services from PG&E. On average, these customers will see an increase of 0.1 percent.

Departing Load customers do not receive electric generation, transmission or distribution services from PG&E. However, they are required to pay certain charges as required by law or CPUC decision. These customers will not be impacted by this application.

How do I find out more about PG&E's proposals?

If you have questions about PG&E's filing, please contact PG&E at **1-800-743-5000**. For TTY call **1-800-652-4712**. If you would like a copy of PG&E's filing and exhibits, please write to PG&E at the address below:

Pacific Gas and Electric Company
Customer Data Access Application (A.18-11-015)
P.O. Box 7442
San Francisco, CA 94120

A copy of PG&E's filing and exhibits is also available for review at the CPUC's Central Files office by appointment only. For more information, contact aljcentralfilesid@cpuc.ca.gov or 1-415-703-2045. PG&E's application (without exhibits) is available on the CPUC's website at www.cpuc.ca.gov.

CPUC process

This application will be assigned to an Administrative Law Judge (Judge) who will determine how to receive evidence and other related documents necessary for the CPUC to establish a record upon which to base its decision. Evidentiary hearings may be held where parties will present their testimony and may be subject to cross-examination by other parties. These evidentiary hearings are open to the public, but only those who are formal parties in the case can participate.

After considering all proposals and evidence presented during the hearings, the assigned Judge will issue a proposed decision which may adopt PG&E's proposal, modify it or deny it. Any of the five CPUC Commissioners may sponsor an alternate decision. The proposed decision, and any alternate decisions, will be discussed and voted upon at a scheduled CPUC Voting Meeting.

The California Public Advocates Office (CalPA) may review this application. CalPA is the independent consumer advocate within the CPUC with a legislative mandate to represent investor-owned utility customers to obtain the lowest possible rate for service consistent with reliable and safe service levels. CalPA has a multidisciplinary staff with expertise in economics, finance, accounting and engineering. For more information about CalPA, please call 1-415-703-1584, email PublicAdvocatesOffice@cpuc.ca.gov or visit CalPA's website at www.publicadvocates.cpuc.ca.gov.

Stay informed

If you would like to follow this proceeding, or any other issue before the CPUC, you may use the CPUC's free subscription service. Sign up at: <http://subscribecpuc.cpuc.ca.gov/>. If you would like to learn how you can participate in the proceeding, have informal comments about the application or have questions about the CPUC processes, you may access the CPUC's Public Advisor Office (PAO) webpage at <http://consumers.cpuc.ca.gov/pao/>.

You may also contact the PAO as follows:

Email: public.advisor@cpuc.ca.gov

Mail: CPUC
Public Advisor's Office
505 Van Ness Avenue
San Francisco, CA 94102

Call: 1-866-849-8390 (toll-free) or 1-415-703-2074

TTY: 1-866-836-7825 (toll-free) or 1-415-703-5282

If you are contacting the CPUC, please include the application number (Customer Data Access Application; A.18-11-015). All comments will be circulated to the Commissioners, the assigned Judge and appropriate CPUC staff and will become public record.