

Gas rates are changing and we're here to help

We have tips, tools and programs to help you save

As part of our commitment to safety and reliability, we are investing in advanced technology and infrastructure for the natural gas system across Northern and Central California. New gas rates that went into effect August 2016 cover the cost of these important upgrades.

We understand that especially in the winter months, these rate increases may be difficult for some customers. We are here to help with programs and services to manage your business's energy costs and offset the rate impact.

For more information, please contact your dedicated PG&E representative or call our business customer service center, open 24 hours a day.

1-800-468-4743



Safety is the top priority

Changing gas rates are covering costs to:

- Modernize our infrastructure control systems, databases and risk analysis programs
- Replace older transmission pipelines that could be at risk from land movements
- Continue to test pipelines to verify safe operating pressures
- Install more automated and remotely-operated safety valves to quickly turn off the gas in case of an emergency
- Inspect the interior of our pipelines to detect and repair hidden flaws

