

Cov laj thawj tseem ceeb tshaj plaws 5 yam uas ua rau muaj kev tua hluav taws xob

Nyob ntawm PG&E peb ua hauj lwm los muab kev nyab xeeb thiab kev ntseeg siab tau rau peb cov neeg siv hluav taws xob, tab sis kuj tseem muaj qee qhov xwm txheej uas cov neeg siv hluav taws xob yuav ntsib rau teeb meem kev tua hluav taws xob. PG&E yuav ceeb toom rau cov neeg siv hluav taws xob txog ntawm kev npaj tua hluav taws xob xws li qee cov hauj lwm kev saib xyuas kho hluav taws xob uas yuav tsum tau tseev kom peb tua hluav taws xob rau lub hom phiaj kev nyab xeeb. Thaum lub sijhawm huab cua phem, PG&E yuav tsum tau tua hluav taws xob rau qee cov hlua hluav taws xob txhawm rau tiv thaiv hluav taws kub hav zoov. Cov kev tua hluav taws xob uas tsis xav tias yuav muaj ntawd tuaj yeem tshwm sim vim tias muaj kev puas tsuaj rau peb cov khoom siv, cov xwm txheej xws li huab cua phem los sis tsheb tsoo raug rau. Hauv cov cheeb tsam chaw uas muaj teeb meem hluav taws kub tas li, peb muaj cov thev naus laus zis tshiab uas tuaj yeem tua hluav taws xob yam av tas naus mav nyob rau ib feem kaum feeb yog tias pom muaj teeb meem tshwm sim. Thiab California Independent System Operator tuaj yeem txib kom tua hluav taws xob tau thaum xav tau kev siv hluav taws xob ntau tshaj qhov uas xa tuaj lawm, feem ntau thaum muaj cua sov. Txhawm rau kawm paub txog txoj hauv kev los npaj rau cov kev tua hluav taws xob, ces mus saib rau ntawm.pge.com/outages.