

Online Account: Registration

AUDIO DESCRIPTION SCRIPT

A graphic image of a laptop computer on a blue background shows a search bar with pge.com entered in it. The page changes to a sign-in page for a small and medium business account. The page is for a customer named Michael and has dropped down from the residential tab on top. The left side of the account information page shows us the amount due which is \$5,502.87. The usage rate and savings information are shown on the right side. A white arrow outlined in blue clicks on a box that says register.

The new page loads of box that says bill and payment history is highlighted. A white arrow outlined in blue clicks on a box that says payment options. The tab expands. The new page loads and has the heading alert settings. On the page are two rows of four boxes, each box showing different kinds of notifications inside them. Each of the boxes also has a graphic circle in it on the left, which is filled in with yellow. When the word on appears in it and it's empty when the word off is inside it.

A new page loads. A vertical bar graph pops up below the label weather impact. There are months of the year on the bar graph as well as trend lines charting the temperature which appear over the energy usage bars. A page loads with a heading that reads choose the right temperature in a highlighted box. Another box that says potential savings \$437 per year is outlined in yellow.

On a white screen the words get started today appear in blue font. On a banner below this reads pge.com/accountsetup, and then the PG&E logo appears.

VIDEO TRANSCRIPT

Signing up for your PG&E online account is simple and can be done in minutes. Here's how. Go to the pge.com homepage and click register. Keep your phone number and the last four digits of your tax ID number in hand to fill out the verification form.

After you create your account, you will automatically be directed to your new online account profile page. Here you can access your payment history, set up recurring payments, manage alert notifications.

Track your energy usage and receive customized saving tips for your business.

Get started today. Visit pge.com/accountsetup.