

Online Account: Cost and Usage

Audio Description Transcript

A graphic image of laptop computer on a blue background shows a page from the pge.com. The page is for a customer named Michael and is dropped down from the residential tab on top. The left side of the account information page shows us the amount due which is \$5,502.87 The "Usage, Rate and Savings" information are shown on the right side.

A white arrow outlined in blue clicks on a box that says, "Cost & Usage Trends."

A new page loads with a heading "Compare Costs" outlined in yellow. A sentence reads, "Your electric charges are \$335 higher than the previous bill". A vertical bar graph pops up below the label, "Weather Impact." There are months of the year on the bar graph as well as trend lines charting the temperature which appear over the energy usage bars. On the right of the computer an animated graphic thermometer shows the temperature going up and down.

A new page loads with a horizontal bar graph showing green bars for days of the week.

A series of graphic animations appear on a blue background - a light bulb, a checklist, and a stack of paper money.

A title screen reads, "Log in to you online account to get started - pge.com/youraccount" and then the PG&E logo appears.

Video Transcript

- [Narrator] With PG&E's Cost and Usage Tool, staying on top of your energy usage has never been simpler. Compare your current energy costs with previous billing cycles and see how weather and changes in your operating schedule can shift your energy usage and costs over time. You'll also find helpful resources and customized energy saving recommendations that could help your business save. Log in to your online account to see how your energy use is trending, pge.com/youraccount.