

Wildfire Safety Outages – Enhanced Powerline Safety Settings

To help keep our customers safe and prevent wildfires in high fire-threat areas, our powerlines have enhanced safety settings that automatically turn off power within one-tenth of a second if a problem is detected, like a tree branch falling into a line.

This innovative technology is known as Enhanced Powerline Safety Settings.

Although having more sensitive settings makes the electric system safer from wildfires, it also can result in outages for our customers.

We know losing power disrupts lives, so we're working hard to reduce the impact.

If an outage occurs, we will notify you of the estimated restoration time by call, text or email. Our crews will patrol, perform any necessary repairs and safely restore power as soon as possible.

We are focused on making improvements to minimize the impact of these outages, without compromising safety, because safety is our most important responsibility to our communities.

For more information about these settings and resources available to support you during wildfire safety-related outages, visit pge.com/epss.