

Consumer Protection changes – ACEIT

Beginning September 30, 2019 , PG&E will be required to collect the following documents for Residential Applicants interconnecting a solar generating facility under Net Energy Metering per CPUC Decision 18-09-044:

1. California Solar Consumer Protection Guide
2. CSLB Disclosure Document
3. Solar installation contract

Consumer Protection documents are mandatory if the following are selections are made in the www.egi-pge.com portal:-

- Applicant is a Residential Customer or a Non-Residential Customer participating in an Aggregation Arrangement with at least one residential benefitting account.
- Applicant selects NEM Program /Sub Program (Details in Change#2 and #3)
- Applicant not a new home owner.
- Applicant is not a self-Installer.
- Applicant adds Solar equipment.
- Installation Contract signed after Sept 29th, 2019.

The following changes have been made to the portal to satisfy the requirements of the Consumer Protection Decision 18-09-44.

Change# 1: The web portal validates the customer sector based on PG&E records.

Change #2:

The following Program + Sub Program combinations **ARE NOT** required to upload the Consumer Protection documents. Any other selection will enable the Consumer Protection provisions within the portal.

Program	Sub Program
NEM fuel cell	NEM Fuel Cell NEM Fuel Cell Aggregation
NEMV	NEMV NEMVMASH NEMVMASH DEV NEMVSOMAH
Non-export	NA
RESBCT	NA
NEMMT	NEM Fuel Cell + Non-Export

Change #3:

Page: Select Program and Account

Section: Select Program

If any account in an aggregation arrangement is a residential account, then Consumer Protection documents must be uploaded. If applicant selects any one of the combinations from the table below, then a field displays for the applicant to address if he has any benefitting accounts with a residential Generator.

#	Program Type	Sub Program Type
1	Standard NEM (with Modifications or Energy Storage)	Standard NEM Aggregation
2	Standard NEM (with Modifications or Energy Storage)	Standard NEM Aggregation with Energy Storage
3	NEMOther (including Expanded NEM with or without Energy Storage)	Expanded NEM Aggregation
4	NEMOther (including Expanded NEM with or without Energy Storage)	Expanded NEM Aggregation with Energy Storage
5	Combination of Programs (NEM Multiple Tariff)	NEMA + Non-Export

- Select Yes if at least one of the accounts in the aggregation arrangement is a Residential generator.
- Select No if none of the accounts in the aggregation arrangement is a Residential generator.

Home

New Application

My Projects

My Account

Register Company

Select Program and Account

Select Program

Expand for more information

Program *

- Standard NEM (with Modifications or Energy Storage)
- NEM Fuel Cell
- NEM Other (including Expanded NEM with or without Energy Storage)
- NEMV
- Non-Export
- RES-BCT
- Combination of Programs (NEM Multiple Tariff)

Sub-Program *

- Expanded NEM
- Expanded NEM with Energy Storage
- Expanded NEM Aggregation
- Expanded NEM Aggregation with Energy Storage
- NEM-CDCR

Are any Residential accounts included in the NEMA arrangement for this application? *

Yes

No

Is the system Self-Installed? *

Yes

No

Change #4:

Page: Select Program and Account

Section: Select Program

If applicant selects Self-Installed as 'Yes', then the 'Contractor Information' section on the 'Customer and Generating Facility Information' page will be hidden.

Home

New Application

My Projects

My Account

Register Company

Select Program and Account

Select Program

Expand for more Information

Program * Standard NEM (with Modifications or Energy Storage)
 NEM Fuel Cell
 NEM Other (including Expanded NEM with or without Energy Storage)
 NEMV
 Non-Export
 RES-BCT
 Combination of Programs (NEM Multiple Tariff)

Sub-Program * Expanded NEM
 Expanded NEM with Energy Storage
 Expanded NEM Aggregation
 Expanded NEM Aggregation with Energy Storage
 NEM-CDCR

Are any Residential accounts included in the NEMA arrangement for this application? * Yes
 No

Is the system Self-Installed? * Yes
 No

Customer's Contact Information

Please select ▼

First Name ⓘ Enter

Last Name ⓘ Enter

Company Name ⓘ Enter

Mailing Address * Enter

City * Enter

State * CA ▼

Zip * Enter

Phone * Enter

Ext ⓘ Enter

E-mail * Enter

Authorized Contact Information

Who will be the authorized contact (Project Manager)?

Please select ▼

Change #5:

Page: Select Program and Account

Section: Facility and Account Information

New home owners shall be exempted from the Consumer Protection document upload. New home owners are defined as homes which built both the residence and the solar at the same time using the same building permit.

- Select Yes if the residence is a new home.
- Select No if the residence is not a new home.

> Expand for more Information

- Select One: *
- New Generating Facility
 - Physical Changes to Existing Facility
 - New Interconnection and New Load Service
 - New Interconnection and New Service (Greenfield)

Click here if this application is for new construction * Yes
 No

Account Considerations

- Select one if applicable * An interconnection with Direct Access (DA)
 An interconnection under Community Choice Aggregation Service (CCA)
 None

Please see the tool tip below for additional information.

customer of record was impacted by a Natural or Man-Made Disaster and is now reapplying to resume service on their previous Net Energy Metering tariffs (NEM and NEM2).

Applicants who answer 'Yes' should also select the "Physical Changes to Existing Facility" option below.

Were you impacted as described?

Expand for more information

Click here if this application is for

Amount Considerations



Click here if this application is for



new construction

By selecting Yes, you are stating that the solar system from this application is installed at the same time that the home is being constructed and that the final building permit approves both the home and the solar system. Additionally, you are stating that your home is currently being served by a residential rate schedule.

Per CPUC Decision 18-09-044, if your project does not satisfy both the above requirements, you must select No. Per the decision, documents uploaded this way may be audited for compliance by the California Public Utilities Commission (CPUC), and/or the Contractors State License Board (CSLB). Check the CPUC website at

<https://www.cpuc.ca.gov/solarguide/> for more info.

Select one if applicable:

- An interconnection with Direct Access (DA)
- An interconnection under Community Choice Aggregation Service (CCA)
- None

Change #6:

Page: Customer and Generating Facility Information

Section: Contractor Information

Contractor information is imported directly from the CSLB based on the contractor’s license number. If the information displayed from the CSLB is not accurate or the system is unable to retrieve the data, the applicant should contact the CSLB (Contact information provided in the message). PG&E has no control over this data.

Phone *

Ext

E-mail *

Contractor Information

Who is the Contractor? (Must be completed even if Contractor will not serve as a PG&E contact.)

Note: The following Contractor Information was transmitted directly from the CSLB database. If any of the information is inaccurate, please visit http://www.cslb.ca.gov/About_Us/Contact_CSLB.aspx to contact the CSLB and address the inaccurate information. PG&E is unable to make any changes to this information on your behalf.

CSLB Number *

First Name *

Last Name *

Change #7:

Page: Customer and Generating Facility Information

Section: Contractor Information

Contractor information is imported directly from the CSLB based on the contractor’s license number. This information is required as part of the submission of the Interconnection Application. If the CSLB fields are not auto populated, then the applicant cannot progress with the application. Per the Consumer Protection Provisions , the contractor information is required if:

1. Applicant is a Residential customer, OR
2. The applicant is a non-residential customer with at least one residential generator benefitting account.

Contractor Information

Who is the Contractor? (Must be completed even if Contractor will not serve as a PG&E contact.)

Note: The following Contractor Information was transmitted directly from the CSLB database. If any of the information is inaccurate, please visit http://www.cslb.ca.gov/About_Us/Contact_CSLB.aspx to contact the CSLB and address the inaccurate information. PG&E is unable to make any changes to this information on your behalf.

CSLB Number *

First Name *

Last Name *

Company Name *

Address *

City *

State *

Zip *

Change #8:

Page: Customer and Generating Facility Information

Section: Contractor Information

Error message displays if applicant enters invalid CSLB number. Per the Consumer Protection Provisions, the application will not be allowed to proceed further with the application.

Contractor Information

Who is the Contractor? (Must be completed even if Contractor will not serve as a PG&E contact.)

Note: The following Contractor Information was transmitted directly from the CSLB database. If any of the information is inaccurate, please visit http://www.cslb.ca.gov/About_Us/Contact_CSLB.aspx to contact the CSLB and address the inaccurate information. PG&E is unable to make any changes to this information on your behalf.

CSLB Number *
Invalid CSLB Number

First Name *

Last Name *

Company Name *

Change #9:

Page: Customer and Generating Facility Information

Section: Contractor Information

For the following applicant types, the CSLB fields shall be editable (Consumer Protection Provisions do not apply to these customer types).

- Applicant is a Non-Residential customer.
- Applicant is a Non-Residential customer with non-Residential benefitting accounts

If applicant enters an active CSLB number, the highlighted fields get auto populated. The highlighted fields are editable. Applicant can manually update the values and proceed to the next steps.

CSLB Number * 68980245

First Name * (i) Enter

Last Name * (i) Enter

Company Name * (i) Test company 1

Address * 1213 Test street

City * APTOS

State * CA

Zip * 95041

Phone * Enter

Ext (i) Enter a number

Change #10:

Page: Customer and Generating Facility Information

Section: Contractor Information

If applicant enters an invalid CSLB number, an error is displayed for the application. The highlighted fields are editable. Applicant must update the CSLB number and related information to continue the application.

Contractor Information

Who is the Contractor? (Must be completed even if Contractor will not serve as a PG&E contact.)

Note: The following Contractor Information was transmitted directly from the CSLB database. If any of the information is inaccurate, please visit http://www.cslb.ca.gov/About_Us/Contact_CSLB.aspx to contact the CSLB ar

CSLB Number *
Invalid CSLB Number

First Name *

Last Name *

Company Name *

Address *

City *

State *

Zip *

Phone *

Ext

Contractor Fax

Contractor Information

Who is the Contractor? (Must be completed even if Contractor will not serve as a PG&E contact.)

Note: The following Contractor Information was transmitted directly from the CSLB database. If any of the information is inaccurate, please visit http://www.cslb.ca.gov/About_Us/Contact_CSLB.aspx to contact the CSLB a

CSLB Number *

First Name *

Last Name *

Company Name *	<input type="text" value="Test Company"/>
Address *	<input type="text" value="123 Test Street"/>
City *	<input type="text" value="ROSEVILLE"/>
State *	<input type="text" value="CA"/>
Zip *	<input type="text" value="95123"/>

Change #11:

Document Upload page: Consumer Protection Documents section added on the Document upload page. Please note that these documents may be audited (per the message on the page).

Consumer Protection Documents

Please note that all consumer protection documents uploaded through this portal may be audited for compliance by the California Public Utilities Commission (CPUC), and/or the Contractors State License Board (CSLB).

*Certain exceptions may apply. Check the CPUC website at <https://www.cpuc.ca.gov/solarguide/> for more info.

Solar Installation Contract *

Date of signing Solar Installation Contract *

CSLB Disclosure Document

You can find the CSLB Solar Energy Disclosure Document [here](#)

California Solar Consumer Protection Guide

You can find the California Solar Consumer Protection Guide [here](#)

Date of signing California Solar Consumer Protection Guide

Change #12:

Document Upload page:

If applicant selects 'Date of signing installation contracts' on or before Sept 29th, 2019, a message displays on the UI and the 'Signed solar disclosures document' and 'Signed information packet page' document upload becomes optional because the contract was executed before the date the Consumer Protection Provisions became active.

Consumer Protection Documents

Please note that all consumer protection documents uploaded through this portal may be audited for compliance by the California Public Utilities Commission (CPUC), and/or the Contractors State License Board (CSLB).

*Certain exceptions may apply. Check the CPUC website at <https://www.cpuc.ca.gov/solarguide/> for more info.

Solar Installation Contract *

Date of signing Solar Installation Contract *

As part of California Public Utilities Commission (CPUC) Decision D.18-09-044, interconnection applicants submitting solar net energy metering interconnection applications on behalf of existing residential single-family-home customers after September 29, 2019, are required to upload the following documents to the utility's interconnection application portal: 1) customer-initialed and customer-signed pages of the California Solar Consumer Protection Guide, 2) a completed Contractors State License Board (CSLB) Solar Energy System Disclosure Document, and 3) a copy of the executed contract for the installation of the solar system. Existing residential single-family-home applicants with a Solar Installation Contract signed on or before September 29, 2019, are required to upload only the signed Solar Installation Contract. These documents may be subject to periodic review or audit by either the utility, the CPUC, or the CSLB (depending on document type).

CSLB Disclosure Document and California Solar Consumer Protection Guide are NOT required.

CSLB Disclosure Document

You can find the CSLB Solar Energy Disclosure Document [here](#)

California Solar Consumer Protection Guide

You can find the California Solar Consumer Protection Guide [here](#)

Date of signing California Solar Consumer Protection Guide

Change #13:

Document Upload page:

If applicant selects 'Date of signing installation contracts' to be after Sept 29th, 2019, Consumer Protection Documents are required.

Consumer Protection Documents

Please note that all consumer protection documents uploaded through this portal may be audited for compliance by the California Public Utilities Commission (CPUC), and/or the Contractors State License Board (CSLB).

*Certain exceptions may apply. Check the CPUC website at <https://www.cpuc.ca.gov/solarguide/> for more info.

Solar Installation Contract *

Attach Document

Date of signing Solar Installation Contract *

2019-10-01

CSLB Disclosure Document and California Solar Consumer Protection Guide are required.

CSLB Disclosure Document

Attach Document

You can find the CSLB Solar Energy Disclosure Document [here](#)

California Solar Consumer Protection Guide

Attach Document

You can find the California Solar Consumer Protection Guide [here](#)

Date of signing California Solar Consumer Protection Guide

YYYY-MM-DD

Change #14:

Document Upload page

If the application selects 'Self Installer' option as 'Yes' on the 'Select Program' page, a message displays on the document upload page with the links to the Consumer Protection document resources.

[Home](#)

[New Application](#)

[My Projects](#)

[My Account](#)

[Register Company](#)

[Select Program and Account](#)

[Project Contact Info](#)

[Export](#)

[Equipment](#)

[Customer Sector](#)

[NEM Aggregation](#)

[Document Upload](#)

[Review](#)

[Payment](#)

Please attach all necessary documents. Any missing documents will cause a delay in processing.
Allowed file types are .pdf, .jpeg, .jpg, .gif, .xls, .xlsx, .zip, .bmp, .png, and .tiff. Please note that the allowed types may vary depending on the document type.
Maximum allowed file size is 10 MB

Note: If you select the "Self-Installer" option, please review and make certain you are familiar with the information in the:

1. California Solar Consumer Protection Guide, (available at <https://www.cpuc.ca.gov/solarguide>) and
2. CSLB Disclosure Document (available at <http://www.cslb.ca.gov/contractors/SolarSheet.aspx>)

The information you provide in this application is subject to further review and investigation, pursuant to California Public Utilities Commission Decision 18-09-044, Ordering Paragraph 11.

Document Upload

Single-Line Drawing *

Site Plans and Diagrams

AC Disconnect Variance Requested * Yes No

Change #15:

Consumer Protection Document links added in the message under the field name on the Document upload page.

Consumer Protection Documents

Please note that all consumer protection documents uploaded through this portal may be audited for compliance by the California Public Utilities Commission (CPUC), and/or the Contractors State License Board (CSLB).

*Certain exceptions may apply. Check the CPUC website at <https://www.cpuc.ca.gov/solarguide/> for more info.

Solar Installation Contract *

Date of signing Solar Installation Contract *

As part of California Public Utilities Commission (CPUC) Decision D.18-09-044, interconnection applicants submitting solar net energy metering interconnection applications on behalf of existing residential single-family-home customers after September 29, 2019, are required to upload the following documents to the utility's interconnection application portal: 1) customer-initialed and customer-signed pages of the California Solar Consumer Protection Guide, 2) a completed Contractors State License Board (CSLB) Solar Energy System Disclosure Document; and 3) a copy of the executed contract for the installation of the solar system. Existing residential single-family-home applicants with a Solar Installation Contract signed on or before September 29, 2019, are required to upload only the signed Solar Installation Contract. These documents may be subject to periodic review or audit by either the utility, the CPUC, or the CSLB (depending on document type).

CSLB Disclosure Document and California Solar Consumer Protection Guide are NOT required.

CSLB Disclosure Document

You can find the CSLB Solar Energy Disclosure Document [here](#)

California Solar Consumer Protection Guide

You can find the California Solar Consumer Protection Guide [here](#)

Date of signing California Solar Consumer Protection Guide