



2020 Residential Rebates Catalog



Apply online for fast rebates at pge.com/myhome/erebates

Pacific Gas and Electric Company (PG&E) offers rebates on qualified energy-efficient products and improvements for your home. When you purchase and install these products, you can save energy and money while reducing your impact on the environment. Learn more at pge.com/rebates.

How to apply

- 1. Read** the Terms and Conditions at pge.com/terms to determine if you are eligible for a rebate.
- 2. Locate** the item(s) that you are applying for in this catalog. Be sure to review the important qualification information.
- 3. Purchase and install** the qualifying product(s) in your home between January 1, 2020 and December 31, 2020, unless otherwise noted.
- 4. Complete and submit** your application online through pge.com/myhome/erebates. All rebate applications must be received within 60 days from date of purchase.
- 5.** Rebate eligibility and amounts are subject to change at any time.

If you are not able to complete the PG&E rebates process, please call the Smarter Energy Line at [1-800-933-9555](tel:1-800-933-9555).

Rebates at a glance

Rebate Code	Description	Rebate
HV396	ENERGY STAR® Smart Thermostat for homes with furnace HVAC systems	\$50/ household
HV397	ENERGY STAR Smart Thermostat for homes with heat pump HVAC systems	\$50/ household
BW031	ENERGY STAR High-Efficiency Electric Heat Pump Storage Water Heater Uniform Energy Factor (UEF) of 3.09 or greater and/or Energy Factor (EF) of 3.24 or greater	\$300/unit

DEFINITIONS:



A **manually operated thermostat** allows user to adjust temperature setting up or down as desired by manually turning a dial or moving a lever.

Please note: manually operated thermostats contain mercury which need to be disposed of carefully and properly. To find a safe and free collection site near you, visit recyclehomethermostats.org/california.



A **programmable thermostat** uses a built-in calendar and clock for temperature adjustment by day and time.



A **smart thermostat**, in addition to doing everything a programmable thermostat does, is Wi-Fi enabled and automatically adjusts heating and cooling temperature settings in your home for optimal performance.

Uniform Energy Factor (UEF) and Energy Factor (EF) are measures of a water heater's efficiency. UEF and EF are based on recovery efficiency, standby losses and cycling losses. A higher UEF or EF indicates a more efficient water heater.



Heat pump HVAC Systems offer an energy-efficient alternative to furnaces and air conditioners. Like your refrigerator, heat pumps use electricity to move heat from a cool space to a warm space, making the cool space cooler and the warm space warmer.

ENERGY STAR® Smart Thermostat



\$50

REBATE PER HOUSEHOLD

REBATE CODE: HV396

\$50

REBATE PER HOUSEHOLD

REBATE CODE: HV397

REQUIREMENTS:

- To see the full list of qualifying products, visit the [ENERGY STAR website](#).
- Smart thermostat must be new, replacing an existing manual or programmable thermostat.
- Installation address must have an electric and/or gas account with PG&E.* Only one rebate is available per account.
- Smart thermostat must be installed and connected to Wi-Fi.
- Residence must have a central heating and/or cooling system.

*Customers who are part of a third party program such as Community Choice Aggregation (CCA), Core Gas Aggregation Service (CGAS) or Direct Access (DA) also qualify as long as all other eligibility requirements are met.



ENERGY STAR® High-Efficiency Electric Heat Pump Storage Water Heater

\$300

REBATE PER UNIT

REBATE CODE: BW031

REQUIREMENTS:

- Electric heat pump water heater must be ENERGY STAR certified at time of purchase and have a Uniform Energy Factor (UEF) of 3.09 or greater and/or Energy Factor (EF) of 3.24 or greater
 - Must have a capacity greater than 40 gallons and less than or equal to 55 gallons
 - Must be new and meet or exceed all applicable local, state and federal standards.
- Visit marketplace.pge.com for qualifying models.
- New electric heat pump water heater must replace an existing electric-powered water heater.
- Check with your contractor for installation requirements as regulations vary across California.
- Installation address must have an electric account with PG&E.*

EXCLUSIONS:

- Instantaneous or tankless water heaters do not qualify.
- New construction (residential development projects, e.g. subdivisions) installations do not qualify.
- Thermal efficiency (TE)-rated households do not qualify; only UEF- or EF-rated households are eligible for rebates.

*Customers who are part of a Community Choice Aggregation (CCA) or Direct Access (DA) program also qualify as long as all other eligibility requirements are met.

More ways to save

- Visit marketplace.pge.com to compare and purchase products for your next energy-efficient upgrade.
- In addition to rebates, PG&E offers a wide range of ways to conserve energy, save money and help the environment. Visit PG&E's Home Energy Checkup at pge.com/checkup to see where your energy goes, pinpoint problem areas and start on the path to an energy-efficient home.
- PG&E also offers several financial assistance programs for customers in need. Visit pge.com/financialassistance to see if you are eligible.

Contact us

- Email us at smarter-energy@pge.com.
- Call the Smarter Energy Line at **1-800-933-9555**.
- Por favor llamar al **1-800-660-6789** para información en español.
- 請致電 **1-800-893-9555** 中文信息。