Pacific Gas and Electric Company (PG&E) offers rebates on qualified energy-efficient products and improvements for your home. When you purchase and install these products, you can save energy and money while reducing your impact on the environment. Learn more at pge.com/rebates.

How to apply

1. **Read** the Terms and Conditions. For energy-efficient product terms and conditions visit here. For Backup Power Generator for Water Well Pump terms and conditions here. These will help you determine if you are eligible for a product rebate.

2. **Locate** the item(s) that you are applying for in this catalog. Be sure to review the important qualification information.

3. **Purchase and install** the qualifying product(s) in your home between January 1, 2020 and December 31, 2020, unless otherwise noted. Qualifying power generators must be purchased and installed between May 1, 2020 and December 31, 2020.

4. **Complete and submit** your rebate application online at pge.com/myhome/erebates. All rebate applications must be received within 60 days from date of purchase unless otherwise noted in the applicable terms and conditions.

5. **Rebate eligibility and amounts** are subject to change at any time.

For PG&E rebate process assistance, please call the Smarter Energy Line at 1-800-933-9555.
Rebates at a glance

<table>
<thead>
<tr>
<th>Rebate Code</th>
<th>Description</th>
<th>Rebate</th>
</tr>
</thead>
<tbody>
<tr>
<td>HV396</td>
<td>ENERGY STAR® Smart Thermostat for homes with furnace HVAC systems</td>
<td>$50/household</td>
</tr>
<tr>
<td>HV397</td>
<td>ENERGY STAR Smart Thermostat for homes with heat pump HVAC systems</td>
<td>$50/household</td>
</tr>
<tr>
<td>BW031</td>
<td>ENERGY STAR High-Efficiency Electric Heat Pump Storage Water Heater</td>
<td>$300/unit</td>
</tr>
<tr>
<td>GEN20</td>
<td>Backup Power Generator for Water Well Pump</td>
<td>$300/household $500/household for CARE/FERA enrolled customers</td>
</tr>
</tbody>
</table>

DEFINITIONS:

A manually operated thermostat allows user to adjust temperature setting up or down as desired by manually turning a dial or moving a lever. Please note: manually operated thermostats contain mercury which need to be disposed of carefully and properly. To find a safe and free collection site near you, visit recyclehomothermostats.org/california.

A programmable thermostat uses a built-in calendar and clock for temperature adjustment by day and time.

A smart thermostat, in addition to doing everything a programmable thermostat does, is Wi-Fi enabled and automatically adjusts heating and cooling temperature settings in your home for optimal performance.

Uniform Energy Factor (UEF) and Energy Factor (EF) are measures of a water heater’s efficiency. UEF and EF are based on recovery efficiency, standby losses and cycling losses. A higher UEF or EF indicates a more efficient water heater.

Heat pump HVAC Systems offer an energy-efficient alternative to furnaces and air conditioners. Like your refrigerator, heat pumps use electricity to move heat from a cool space to a warm space, making the cool space cooler and the warm space warmer.
REQUIREMENTS:

- To see the full list of qualifying products, visit the ENERGY STAR website.

- Smart thermostat must be new, replacing an existing manual or programmable thermostat.

- Installation address must have an electric and/or gas account with PG&E. Only one rebate is available per account.

- Smart thermostat must be installed and connected to Wi-Fi.

- Residence must have a central heating and/or cooling system.

*Customers who are part of a third party program such as Community Choice Aggregation (CCA), Core Gas Aggregation Service (CGAS) or Direct Access (DA) also qualify as long as all other eligibility requirements are met.
**REQUIREMENTS:**

- Electric heat pump water heater must be ENERGY STAR certified at time of purchase and have a Uniform Energy Factor (UEF) of 3.09 or greater and/or Energy Factor (EF) of 3.24 or greater
  - Must have a capacity greater than 40 gallons and less than or equal to 55 gallons
  - Must be new and meet or exceed all applicable local, state and federal standards.
- New electric heat pump water heater must replace an existing electric-powered water heater.
- Check with your contractor for installation requirements as regulations vary across California.
- Installation address must have an electric account with PG&E.*

**EXCLUSIONS:**

- Instantaneous or tankless water heaters do not qualify.
- New construction (residential development projects, e.g. subdivisions) installations do not qualify.
- Thermal efficiency (TE)-rated households do not qualify; only UEF- or EF-rated households are eligible for rebates.

*Customers who are part of a Community Choice Aggregation (CCA) or Direct Access (DA) program also qualify as long as all other eligibility requirements are met.
A qualified backup power generator that meets the specifications to pump water for PG&E eligible customers dependent on well-water pumping for their water needs. PG&E customers must reside in Tier 2 or 3 high fire-threat areas as determined by the California Public Utilities Commission on the High Fire-Threat District map at https://ia.cpuc.ca.gov/firemap.

Requirements:

• Backup power generator must have a minimum of one (1) electrical outlet/port (220V).
• Backup power generator must be powered by either gasoline, propane, natural gas, diesel, or a battery system that is charged by electricity.
• Backup power generator must be a minimum of 1,000 watts or 1,000 Wh of battery capacity
• Backup power generator must be listed on PG&E’s Qualifying Product List (QPL).
• Backup power generator must comply with all existing product safety and reliability requirements and must be eligible for all manufacturer’s warranties without modification.

Exclusions:

• Power stations that only provide power through USB ports.
• Power banks that only provide power through USB ports.
• USB power banks.
• Power inverters that draw power from a vehicle.
• Commercial Power stations.
• Water wells used solely for landscaping.
More ways to save

• Visit marketplace.pge.com to compare and purchase products for your next energy-efficient upgrade.

• In addition to rebates, PG&E offers a wide range of ways to conserve energy, save money and help the environment. Visit PG&E’s Home Energy Checkup at pge.com/checkup to see where your energy goes, pinpoint problem areas and start on the path to an energy-efficient home.

• PG&E also offers several financial assistance programs for customers in need. Visit pge.com/financialassistance to see if you are eligible.

Contact us

• Email us at smarter-energy@pge.com.

• Call the Smarter Energy Line at 1-800-933-9555.

• Por favor llamar al 1-800-660-6789 para información en español.

• 請致電 1-800-893-9555 中文信息。