



How to locate your Service Agreement ID (SAID)

Your Pacific Gas and Electric (PG&E) bill contains a lot of information about your utility services. In order to locate your SAID, you will need access to your bill either online or through your monthly mail.

Residential customers vs. business customers

The process for locating your SAID is consistent for both residential and business customers. There are some subtle differences that will be highlighted in the following instructions.

Your monthly bill

The steps below will help you locate your SAID on your monthly statement for both a gas connection and an electric connection. PG&E provides rebates and incentives for both gas and electric products. Depending on the product for which you are trying to obtain a rebate, you will need one of the two.

- i.e. Lighting products will require an electric SAID
- i.e. Gas water heater will require a gas SAID

Note: Your email address is critical for communicating questions or concerns regarding additional information on your application.

Business customers

Locating Electric Service Agreement Identification Number (SAID)

1. Get a copy of your PG&E bill
2. Go to **page 3** for the "Details of Electric Charges"
3. Look for "Service Agreement ID"
4. The 10-digit number next to it is your Electric SAID

Locating Gas Service Agreement Identification Number (SAID)

1. Get a copy of your PG&E bill
2. Go to **page 4** for the "Details of Gas Charges"
3. Look for "Service Agreement ID"
4. The 10-digit number next to it is your Gas SAID

(continued)



Residential customers

Locating Electric Service Agreement Identification Number (SAID)

1. Get a copy of your PG&E bill
2. Go to **page 3** for the "Details of Electric Charges"
3. Look for "Service Agreement ID"
4. The 10-digit number next to it is your Electric SAID

	ENERGY STATEMENT www.pge.com/MyEnergy	Account No: 00000000000-7 Statement Date: 08/31/2023 Due Date: 09/21/2023
Details of Electric Charges 07/27/2023 - 08/24/2023 (29 billing days) Service For: 123 Main Avenue Service Agreement ID: 4368822206 Rate Schedule: E1 1H Service 07/27/2023 – 08/24/2023		Service Information Meter # 1098765432 Total Usage 462.000000 kWh Baseline Territory T Heat Source Electric Serial F Rotating Outage Block 5M

Locating Gas Service Agreement Identification Number (SAID)

1. Get a copy of your PG&E bill
2. Go to **page 4** for the "Details of Gas Charges"
3. Look for "Service Agreement ID"
4. The 10-digit number next to it is your Gas SAID

	ENERGY STATEMENT www.pge.com/MyEnergy	Account No: 00000000000-7 Statement Date: 08/31/2023 Due Date: 09/21/2023		
Details of Gas Charges 07/27/2023 - 08/24/2023 (29 billing days) Service For: 123 Main Avenue Service Agreement ID: 4368822206 Rate Schedule: G1 TB Service 07/28/2023 – 07/31/2023 Your Tier Usage <table border="1"><tr><td>1</td><td>2</td></tr></table>		1	2	Service Information Meter # 41087431 Current Meter Reading 8,585 Prior Meter Reading 8,570 Difference 15 Multiplier 1.048515 Total Usage 16.000000 Therms Baseline Territory T Serial D
1	2			