



Financial assistance and energy saving solutions

Explore how to manage your energy costs with these assistance programs.

Bill management assistance

Get help to manage your bill.

Payment Arrangement Plans

Use flexible payments to get you back on track. To learn more, please visit pge.com/helpmepay, or call **1-800-743-5000**.

Budget Billing evens out the highs and lows of your monthly bills. To learn more, please visit pge.com/budgetbilling, or call **1-800-743-5000**.

Arrearage Management Plan (AMP) is a payment plan option that helps qualifying residential customers reduce unpaid balances on their energy bills. To learn more and apply for this program, please visit pge.com/AMP.

One-time assistance

Get help to pay past due bills.

Low-Income Home Energy Assistance Program (LIHEAP)

Eligible customers may qualify for up to \$1,000 to help pay household energy costs, or receive in-home weatherization services. To learn how to apply, or to find a local service provider, please visit csd.ca.gov/energybills, or call the toll-free help line at **1-866-675-6623**.

Relief for Energy Assistance through Community Help (REACH)

provides financial assistance during times of hardship. To qualify for an energy credit your past due bill balance cannot exceed \$300. To see if you qualify for this program, please visit pge.com/REACH, or call **1-800-933-9677**.

Long-term assistance

Find ways to save money and reduce future energy bills.

California Alternate Rates for Energy Program (CARE)

offers a monthly discount of 20% or more on gas and electricity. To see if you qualify for this program, please visit pge.com/care, or call **1-866-743-2273**.

Family Electric Rate Assistance Program (FERA)

provides a monthly discount of 18% on electricity to households with three or more people. To see if you qualify for this program, please visit pge.com/fera, or call **1-866-743-2273**.

Energy Savings Assistance Program

helps you reduce your energy bills with free energy-efficient home upgrades. To see if you qualify for this program, please visit pge.com/esa, or call **1-800-933-9555**.

Additional solutions

Find support to manage household expenses.

California Lifeline Program offers a monthly discount on your phone service. To learn more, visit californialifeline.com.

Low-Cost Internet Solutions offers a \$30 monthly discount off fast home Internet. To learn more visit everyoneon.org.

Medical Baseline provides a lower rate on energy bills to customers with special energy needs related to a medical condition. For more information, please visit pge.com/medicalbaseline.

Power Saver Rewards Program helps you earn bill credits for temporarily reducing energy. To learn more, visit powersaver.pge.com.

SmartAC Program lets you earn incentives for device controls that shift energy usage. To learn more visit pge.com/smartac.

Business customer support

For more information on the resources available for your business, please visit pge.com/support.

2-1-1

We partner with the California network of 211 to provide 24-7 connections to local resources. To learn more, call **211** or visit 211.org.

Be aware of scams

Check out our tips to help protect you from potential scams. Learn more at pge.com/scams.