



HOW CAN YOU PREPARE FOR PUBLIC SAFETY POWER SHUTOFFS?

For public safety, we may need to turn off power during severe weather to prevent wildfires. This is called a Public Safety Power Shutoff or PSPS. Even if you don't have a PG&E account, you can still be affected by power shutoffs.

What Factors Lead to a PSPS?

As each weather situation is unique, we review a combination of factors to decide if power must be turned off. These include:

- Low humidity levels**, generally 30% or below
- Forecast of high winds** above 20 mph and **wind gusts** above 30-40 mph
- Condition of dry material** on the ground and vegetation near lines
- Red Flag Warning** declared by the National Weather Service
- On-the-ground, real-time observations**

We may also need to turn off power if there are tall trees that could strike a power line during severe weather.

How Can You Prepare?

- Prepare and practice an emergency plan**, review safety resources, and tips. [safetyactioncenter.pge.com](https://www.safetyactioncenter.pge.com).
- Identify backup power options**, safety tips, retailers and financing information. [pge.com/backuppower](https://www.pge.com/backuppower).
- See if you qualify for extra help** from the Disability Disaster Access and Resources Program including hotel stays and food stipends. [disabilitydisasteraccess.org](https://www.disabilitydisasteraccess.org).
- Discover additional tools and resources.** [pge.com/pspsupport](https://www.pge.com/pspsupport).

How Will You Be Informed?

We will share what we know as soon as we can, keeping in mind that weather conditions can be uncertain.



Notifications will be sent to primary account holders including landlords through calls, texts and emails.

For safety, please **update your contact information** with your landlord/property manager.

NEW FOR 2021 | ADDRESS ALERTS



Sign up for **Address Alerts**, even if you do not have a PG&E account.

Address Alerts can notify you about a potential PSPS at any address that is important to you—such as your home, work or school.

Visit [pge.com/addressalerts](https://www.pge.com/addressalerts)

Stay up to Date | Find event maps and Community Resource Center locations: [pge.com/pspsupdates](https://www.pge.com/pspsupdates).

PG&E shares real-time updates on social media.

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For more information on our wildfire safety efforts, visit [pge.com/wildfiresafety](https://www.pge.com/wildfiresafety).