For public safety, we may need to turn off power during severe weather to prevent wildfires. This is called a Public Safety Power Shutoff or PSPS. Even if you don't have a PG&E account, you can still be affected by power shutoffs.

**What Factors Lead to a PSPS?**

As each weather situation is unique, we review a combination of factors to decide if power must be turned off. These include:

- **Low humidity levels**, generally 30% or below
- **Forecast of high winds** above 20 mph and **wind gusts** above 30-40 mph
- **Condition of dry material** on the ground and vegetation near lines
- **Red Flag Warning** declared by the National Weather Service
- **On-the-ground, real-time observations**

We may also need to turn off power if there are tall trees that could strike a power line during severe weather.

**How Will You Be Informed?**

We will share what we know as soon as we can, keeping in mind that weather conditions can be uncertain.

Notifications will be sent to primary account holders including landlords through calls, texts and emails.

For safety, please update your contact information with your landlord/property manager.

**NEW FOR 2021 | ADDRESS ALERTS**

Address Alerts can notify you about a potential PSPS at any address that is important to you—such as your home, work or school.

Sign up for Address Alerts, even if you do not have a PG&E account.

Visit [pge.com/addressalerts](http://pge.com/addressalerts).

Stay up to Date | Find event maps and Community Resource Center locations: [pge.com/pspsupdates](http://pge.com/pspsupdates).

PG&E shares real-time updates on social media. Follow us at:

- @PGE4ME
- @pacificgasandelectric
- @pacificgasandelectric

**How Can You Prepare?**

- Prepare and practice an emergency plan, review safety resources, and tips. [safetyactioncenter.pge.com](http://safetyactioncenter.pge.com).
- Identify backup power options, safety tips, retailers and financing information. [pge.com/backuppower](http://pge.com/backuppower).
- See if you qualify for extra help from the Disability Disaster Access and Resources Program including hotel stays and food stipends. [disabilitydisasteraccess.org](http://disabilitydisasteraccess.org).
- Discover additional tools and resources. [pge.com/pspsupport](http://pge.com/pspsupport).

For more information on our wildfire safety efforts, visit [pge.com/wildfiresafety](http://pge.com/wildfiresafety).

Some of the measures included in this document are contemplated as additional precautionary measures intended to further reduce the risk of wildfires. “PG&E” refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. ©2021 Pacific Gas and Electric Company. All rights reserved. CCC-0121-3081. 05/25/2021.