PUBLIC SAFETY POWER SHUTOFFS
Keeping Customers Safe

When there’s increased wildfire risk, we may need to turn off power for safety. This is known as a Public Safety Power Shutoff (PSPS).

How Are We Reducing the Impact of Outages?

› Fewer customers experiencing outages
› Turning power back on faster
› Making sure critical facilities like hospitals get the power they need

For more information, visit pge.com/psps.

Helping Customers
Resources Are Available For You

› Generator rebates
› Portable batteries for medical devices
› Community Resource Centers
› Meal replacements
› Transportation resources and hotel accommodations
› Outage updates via phone, email and text

For more information, visit pge.com/pspsresources.

For translated support in 240+ languages, call PG&E at 1-866-743-6589
How Can You Prepare?

▶ BEFORE AN OUTAGE
  - Make sure your contact information is accurate at pge.com/mywildfirealerts
  - Arrange for backup power
  - Charge cell phones and any medical devices
  - Build your emergency supply kit

▶ DURING AN OUTAGE
  - Get the latest information at pge.com/pspsupdates
  - Find a Community Resource Center in your area at pge.com/crc
  - Access local support at 211.org

▶ AFTER AN OUTAGE
  - Find meal replacements from local food banks
  - Restock your emergency supply kit

When Can You Expect a PSPS?

▶ Low humidity
▶ Sustained winds and gusts
▶ Dry material on the ground
▶ Red Flag Warnings

When Will You Be Notified?

- 2 days ahead,
- 1 day ahead,
- Just before an outage and
- Daily until restoration

For more information, visit pge.com/outages.