



PUBLIC SAFETY POWER SHUTOFFS

Keeping Customers Safe

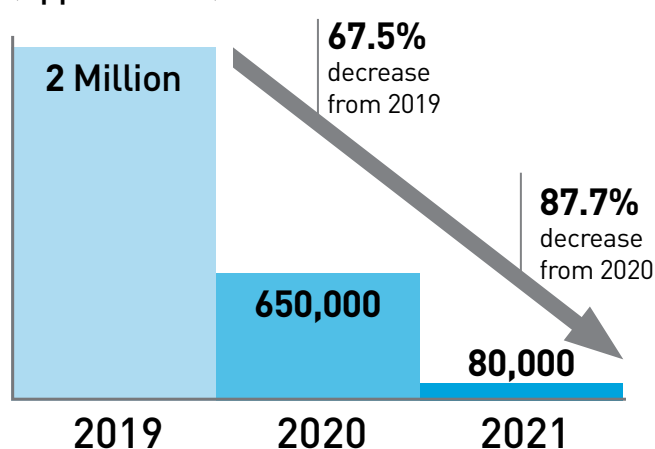
When there's increased wildfire risk, we may need to turn off power for safety. This is known as a Public Safety Power Shutoff (PSPS).

How Are We Reducing the Impact of Outages?

- Fewer customers experiencing outages
- Turning power back on faster
- Making sure critical facilities like hospitals get the power they need

For more information, visit pge.com/psps.

Customers Impacted by PSPS Per Year (approximate)



Helping Customers

Resources Are Available For You

- Generator rebates
- Portable batteries for medical devices
- Community Resource Centers
- Meal replacements
- Transportation resources and hotel accommodations
- Outage updates via phone, email and text

For more information, visit pge.com/pspsresources.



For translated support in 240+ languages, call PG&E at 1-866-743-6589



How Can You Prepare?

> BEFORE AN OUTAGE

- Make sure your contact information is accurate at pge.com/mywildfirealerts
- Arrange for backup power
- Charge cell phones and any medical devices
- Build your emergency supply kit

> DURING AN OUTAGE

- Get the latest information at pge.com/pspsupdates
- Find a Community Resource Center in your area at pge.com/crc
- Access local support at 211.org

> AFTER AN OUTAGE

- Find meal replacements from local food banks
- Restock your emergency supply kit

When Can You Expect a PSPS?

- > Low humidity
- > Sustained winds and gusts
- > Dry material on the ground
- > Red Flag Warnings

When Will You Be Notified?

- 2 days ahead,
- 1 day ahead,
- Just before an outage and
- Daily until restoration

For more information, visit pge.com/outages.