To help customers through wildfire safety power outages, PG&E’s Portable Battery Program (PBP) offers backup batteries to qualifying customers who rely on power for medical needs. This includes customers who depend on medical devices, assistive technology and durable medical equipment.

Community partners
PG&E partners with community-based organizations and other vendors to provide customers with portable batteries and refrigeration for medication.

Our program partners reach out to eligible customers to find the best battery available for their specific needs.

See if you qualify
You may qualify if you are a Medical Baseline or Self-Identified Vulnerable customer who relies on either:

- A medical device
- Assistive technology
- Durable medical equipment

Additionally, you must have experienced either one or more Public Safety Power Shutoff in 2021. Or, five or more outages on a circuit protected by Enhanced Powerline Safety Settings in 2022.

If a portable battery isn’t right for your needs, or if you don’t qualify, you can apply for the Disability Disaster Access & Resources Program at disabilitydisasteraccess.org.

To learn more about our Portable Battery Program, visit pge.com/portablebattery.
How it works

1. For pre-qualified customers, no action is needed. PG&E program partners will reach out directly to conduct assessments.

2. The appropriate portable battery is matched to the power needs of the customer’s critical medical device(s).

3. Battery is delivered to the customer.

Portable Battery Program Resource Partners

<table>
<thead>
<tr>
<th>ORGANIZATION</th>
<th>COUNTIES SERVED</th>
<th>CONTACT INFORMATION</th>
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</table>
| Central Coast Energy Services    | Marin, Monterey, San Benito, San Mateo, Santa Clara, Santa Cruz | Website: energyservices.org/psps  
Phone: 800-564-4012  
Email: PSPS@EnergyServices.org |
| Community Resource Project       | Yuba                                                 | Website: communityresourceproject.org  
Phone: 833-232-3355 |
| North Coast Energy Services      | Lake, Mendocino, Napa, Solano, Sonoma, Yolo         | Website: nces.org  
Phone: 707-463-0303  
Email: outreach@nces.org |
| Redwood Community Action Agency  | Humboldt                                             | Website: rcaa.org  
Phone: 707-269-2016  
Email: mguzman@rcaa.org |
| Richard Heath and Associates     | Alameda, Alpine, Amador, Butte, Calaveras, Colusa, Contra Costa, El Dorado, Fresno, Glenn, Kern, Lassen, Madera, Mariposa, Nevada, Placer, Plumas, San Joaquin, San Luis Obispo, Santa Barbara, Shasta, Sierra, Siskiyou, Stanislaus, Tehama, Trinity, Tulare, Tuolumne | Website: pgebatteryprogram.com  
Phone: 559-214-1190  
Email: pgebatteryprogram@rhainc.com |

For translation support in 240+ languages, call PG&E at 1-866-743-6589.
To receive communications in large print or braille, call 1-800-743-5000.