

## KOJ PUAS TAU NPAJ TXHIJ RAU KEV KAW HLUAV TAWS XOB?

Hluav taws xob yog ib yam uas peb txhua tus yuav tau siv txhua hnuv. Los mus npaj rau cov kev kaw hluav taws xob rau pejxeem txoj kev nyabxeeb, ntawm no yog tej yam uas neeg yuav ua tau:



**Mus muab koj tus xovtooj lossis email hloov rau tus koj niaj hnuv siv** lossis mus muab cov kev txuaslus uas koj xav kom peb siv hloov nyob ntawm [pge.com/mywildfirealerts](https://www.pge.com/mywildfirealerts) lossis hu **1-866-743-6589**.



**Npaj tias yuav ua li cas rau cov khoom siv los kho mob** zoo li cov tshuaj uas yuav tsum tau muab khaws cia rau hauv lub tub txias lossis cov khoom siv rau mob nkeeg uas yuav tsum tau siv hluav taws xob.



**Npaj ib pob khoom coj los siv thaum muaj xwmceev lossis muab cov khoom nyob hauv pob khoom** zoo li cov teeb tsum, cov roj teeb, cov khoom siv los tu tej qhov raug mob me hloov rau cov tshiab thiab npaj nyiaj ntsuab tseg cia tau siv.



**Ntxiv roj rau cov khoom** uas koj niaj hnuv siv zoo li cov xovtooj ntawm tes thiab cov laptops.



**Xyaum** siv tes qhib lub qhov rooj ntawm koj chav nres tsheb.



Raws peb ntawm:



Pacific Gas and Electric Company  
P.O. Box 997320  
Sacramento, CA 95899



## NPAJ TAM SIM NO RAU LUB CAIJ HAV ZOOV KUB NYIAB

Yog xav tau kev pab rau kev txhaislus hais ua ntau tshaj 200 yam lus, thov hu mus rau PG&E ntawm **1-866-743-6589**.



Muaj cov ntaub ntawv ntxiv rau neeg mus rub los saib hais ua lus Askiv, lus Mex, lus Suav, lus Nyablaj, lus Kauslim, lus Fistispeej, lus Lavxia, lus Arabic, lus Punjabi, lus Farsi, lus Nyijpoom, lus Qhabmeem thiab lus Hmoob nyob ntawm [pge.com/psps](https://www.pge.com/psps).

Ib txhia kev npaj los tiv thaiv uas peb tau muab tso rau hauv daim ntawv no yeej yog cov peb tau muab ua zoo xav lawm tias law yeej yog ib co kev ceev faj ntxiv los txo qhov kev ntxim yuav muaj hav zoov kub nyiab. "PG&E" yog muab los ntawm Pacific Gas and Electric Company, uas yog ib ceg legluam ntawm PG&E Corporation. ©2020 Pacific Gas & Electric Company. Zwm muaj cai tag nrho. CCC-0820-2810. 09/03/2020.



# KEV KAW HLUAV TAWS XOB RAU PEJXEEM TXOJ KEV NYABXEEB

**Cov Kev Kaw Hluav Taws Xob Rau Pejxeem Txoj Kev Nyabxeeb Uas Kaw Rau Neeg Tsawg Tshaj, Kaw Luv Tshaj, Muaj Qhov Zoo Tshaj**

Yuav los mus pab ceev kom koj lub zej zos muaj kev nyabxeeb, tej zaum nws yuav tsim nyog kom peb los muab hluav taws xob kaw los mus pab txo txoj kev ntxim yuav muaj hav zoov kub nyiab thaum muaj huabcua phem.

Qhov no muaj npe hu ua Kev Kaw Hluav Taws Xob Rau Pejxeem Txoj Kev Nyabxeeb (PSPS).

Txawm tias Kev Kaw Hluav Taws Xob Rau Pejxeem Txoj Kev Nyabxeeb yeej tsis yog tsim los ntawm tib yam teebmeem nkaus xwb los, ntawm no yog ib co teebmeem uas yuav ua tau kom muaj kev kaw hluav taws xob:



**Ib Qho Kev Ceebtoom Tsa Chij Liab (Red Flag Warning)** tshaj tawm los ntawm Lub Chaw National Weather Service



**Qhov vaum ntawm huabcua yog nyob rau theem qis,** ntau zaug nws yog 20 feem pua thiab qhuav dua



**Kwv yees tias yuav muaj cua ntsawj tsis tu** hlob tshaj 25 mph (mais rau ib teev) **thiab cov nthwv cua loj** yuav hlob tshaj 45 mph



**Tej nroj ntsuag qhuav uas yuav kub nyiab** nyob hauv av thiab cov nroj tsuag uas tsis tau tuag (pivtxwv, muaj dej lossis noo)



**Txhua yam uas pom muaj nyob rau lub sijhawm ntawd**

**Mus Kawm Ntxiv |** Yog xav paub PG&E cov kev pab tshiab rau kev nyabxeeb hauv kev muaj hav zoov kub nyiab, thov mus xyuas ntawm [pge.com/wildfiresafety](https://www.pge.com/wildfiresafety).

# PG&E yuav ua li cas los txo kom cov kev kaw hluav taws xob PSPS tsis txhob tsim tau teebmeem loj rau cov neeg siv hluav taws xob?

Txawm tias txoj kev muab hluav taws xob kaw yuav tiv thaiv tau kom tsis txhob muaj hav zoov kub nyiab los, nws yeej tseem tsim tau kom muaj kev tab kaum rau neeg lub neej thiab ua tau kom muaj lwm yam teebmeem.

## Vim qhov ntawd PG&E thiaj li muaj cov kev kaw hluav taws xob PSPS:

- KAW RAU NEEG TSAWG TSHAJ QUB**  
Txo cov neeg uas raug txiav hluav taws xob thaum muaj kev kaw hluav taws xob kom tsawg txog li ib-feem-peb ntwam cov neeg raug txiav hluav taws xob hauv xyoo 2019.
- UA KOM LUB SIJHAWM KAW HLUAV TAWS XOB LUV TSHAJ QUB**  
Rov qab qhib hluav taws xob rau cov neeg siv hluav taws xob tsis pub dhau 12 teev thaum nruab hnuab tom qab qhov huabcua phem mus dhau lawm.
- MUAJ QHOV ZOO TSHAJ RAU COV NEEG SIV HLUAV TAWS XOB**  
Npaj muaj lus tshaj tawm qhia tau meej tshaj thiab tshaj tawm tau raws sijhawm thiab muaj lwm yam ntaub ntawv qhia ntxiv rau cov neeg siv hluav taws xob.

## KOJ YUAV UA LI CAS KOJ THIAJ LI YUAV PAUB TXOG COV KEV KAW HLUAV TAWS XOB PSPS?

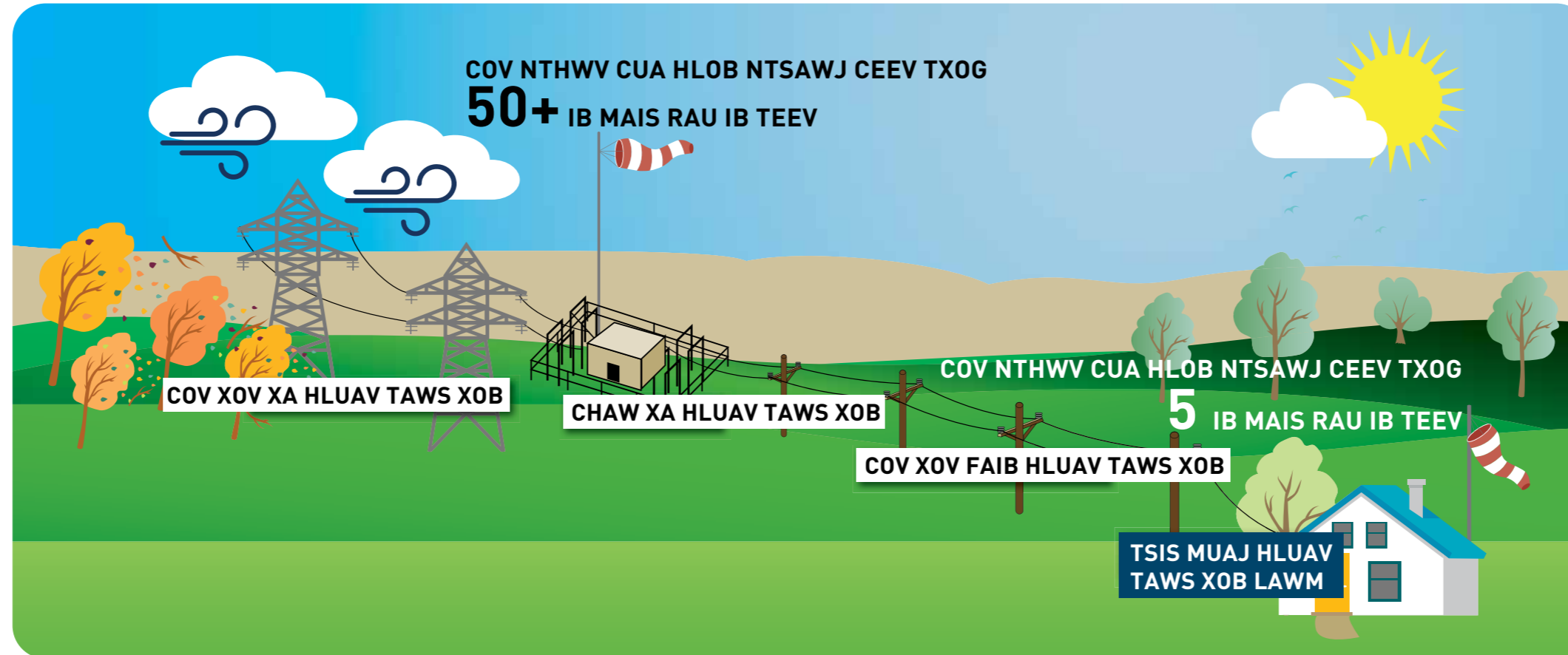


PG&E yuav muaj lus tshaj tawm li ob hnuab ua ntej, ib hnuab ua ntej thiab thaum yuav luag muab hluav taws xob kaw, yog thaum twg ua tau. Cov lus tshaj tawm yuav muaj **hu hauv xovtooj, xa ua ntaub ntawv hauv xovtooj lossis hauv email thiab yuav muaj lub sijhawm uas kwv yees tias yuav rov qab qhib hluav taws xob.**

Thiab peb los yuav siv [pge.com](http://pge.com), **social media** thiab yuav hais rau **cov chaw tshaj xovxwm** thiab **cov xovtooj** cua hauv **lub nroog paub**.

# Cov xov hluav taws xob cab deb heev los

Ib txoj xov yuav raug kaw tag tib si yog tias muaj huabcua phem nyob rau ib ntus ntwam txoj xov ntawd. Yog tias txoj xov xa hluav taws xob uas peb yuav tau muab kaw yog txoj xa hluav taws xob los rau ntwam koj lub tsev, koj cov hluav taws xob yuav raug kaw, txawm tias nws yeej tsis muaj cua ntsawj nyob rau ntwam koj lub tsev.



## KOJ YUAV UA LI CAS YOG THAUM TWG KOJ HNOV LOSSIS POM IB TSAB XOV TSHAJ TAWM TXOG IB QHO PSPS?

Nco qab ntsoov tias peb yuav muaj lus tshaj tawm thiab mus xyuas ntwam [pge.com/pspsupdates](http://pge.com/pspsupdates) los mus kawm txog:

- Qhov tias saib koj qhov chaw nyob puas yuav raug txiav hluav taws xob
- Qhov tias saib cov thaj chaw thiab nroog twg yog cov yuav raug txiav hluav taws xob
- Qhov tias saib thaum twg mam li yuav rov qab qhib hluav taws xob
- Qhov tias saib cov chaw Community Resources Centers (CRC) nyob ze koj yog nyob qhov twg
- Cov ntaub ntawv muaj los pab koj npaj

## KOJ YUAV MUS NRHIAV TAU NTAUB NTAWV NTXIV NYOB QHOV TWG?

**KEV KWV YEES TIAS HUABCUA THIAB PSPS YUAV MUAJ ZOO LI CAS**  
Lus qhia txog huabcua tshaj tawm raws li paub tam sim, suav nrog rau lus qhia txog qhov uas ntxim yuav muaj ib qho PSPS hauv 7 hnuab txuas ntxiv ntwam no. [pge.com/weather](http://pge.com/weather)

**COV HLUAV TAWS XOB NPAJ LOS SIV THAUM TSIS MUAJ HLUAV TAWS XOB LAWM (BACKUP POWER)**  
Lus qhia txog cov kev neeg yuav xaiv tau los npaj cov hluav taws xob uas npaj los siv thaum tsis muaj hluav taws xob lawm, tswyvim rau kev nyabxees, kev txais nyiaj los yuav thiab lus qhia txog cov khw muag. [pge.com/backuppower](http://pge.com/backuppower)

**LUB CHAW UAS NQIS TES PAB RAU KEV NYABXEER (SAFETY ACTION CENTER)**  
Lus qhia txog cov kev uas ntxim yuav muaj hav zoov kub nyiab thiab txoj kev npaj rau ib yam xwmceev. [safetyactioncenter.pge.com](http://safetyactioncenter.pge.com)

**COV KEV CEEBTOOM TSHAJ TAWM RAWS TUS ZIP CODE (ZIP CODE ALERTS)**  
Mus tso npe los mus txais lus tshaj tawm txawm tias koj yeej tsis muaj ib tus PG&E account. [pge.com/pspszipcodealerts](http://pge.com/pspszipcodealerts)

## Cov xovtooj uas yuav hu tau mus rau thaum muaj xwmceev

Hu 911 tam sim yog thaum twg muaj mob nkeeg hnyav.

▶ <b>Lub Tsev Khomob Nyob Ze Tshaj:</b>
Tus Xovtooj:
▶ <b>Tsev Neeg Tus Kws Khomob:</b>
Tus Xovtooj:
▶ <b>Tub Ceevwm Hauv Lub Nroog Tus Xovtooj:</b>
▶ <b>Cov Neeg Nyob Hauv Tsev Neeg Cov Npe:</b>
Tus Xovtooj:
▶ <b>Tus Neeg Nyob Ze Koj Lub Npe:</b>
Tus Xovtooj:
▶ <b>Lub Chaw Mus Sib Ntsib Thaum Muaj Xwmceev:</b>

Npaj tias koj yuav ua li cas thaum muaj huabcua phem. Muab cov xovtooj saum no lo rau ntwam ib qhov chaw nrhiav tau yooj yim tseg cia siv rau thaum muaj xwmceev. Paub tias koj pob khoom npaj los siv thaum muaj xwmceev nyob qhov twg thiab muab txheebxyuas tsis tseg tias saib puas yuav muab khoom dabtsi ntxiv rau..

Nco qab ntsoov tias cov lus tshaj tawm txog cov kev kaw hluav taws xob rau pejxeem txoj kev nyabxees yog muaj:

**HU HAUV XOVTOOJ**  
1-800-743-5002

**XA UA NTAUB NTAWV HAUV XOVTOOJ**  
976-33

**XA UA NTAUB NTAWV HAUV EMAIL**  
[PGECustomerService@notifications.pge.com](mailto:PGECustomerService@notifications.pge.com)

**TSWYIM PAB:** Muab PG&E tus xovtooj hu thaum muaj xwmceev teev khaw tseg rau hauv koj lub xovtooj.

Txiaiv ntwam no thiab muab koj mus lo rau ntwam ib qhov chaw uas nrhiav tau yooj yim.