

KOJ PUAS TAU NPAJ TXHIJ RAU KEV KAW HLUAV TAWS XOB?

Hluav taws xob yog ib yam uas peb txhua tus yuav tau siv txhua hnuv. Los mus npaj rau cov kev kaw hluav taws xob rau pejxeem txoj kev nyabxeeb, ntawm no yog tej yam uas neeg yuav ua tau:

Cov tswv yim tseem ceeb ntawm txoj kev npaj

Mus muab koj tus xov toj thiab email hloov rau tus koj siv tam sim no los sis mus muab cov kev txuas lus uas koj xav kom peb siv hloov nyob ntawm [pge.com/mywildfirealerts](https://www.pge.com/mywildfirealerts) los sis hu **1-866-743-6589**.

Npaj ib pob khoom koj los siv thaum muaj xwmceev lossis muab cov khoom nyob hauv pob khoom zoo li cov teeb tsoom, cov roj teeb, cov khoom siv los tu tej qhov raug mob me hloov rau cov tshiab thiab npaj nyiaj ntsuab tseg cia tau siv.

Ntxiv roj rau cov khoom uas koj niaj hnuv siv zoo li cov xovtooj ntawm tes thiab cov laptops.

Xyaum siv tes qhib lub qhov rooj ntawm koj chav nres tsheb.

Kev npaj rau cov neeg uas yuav tsum tau siv cov khoom siv uas siv hluav taws xob lossis roj teeb

Npaj kom paub tias yuav ua li cas rau cov khoom siv kho mob zoo li cov tshuaj uas yuav tsum tau muab khaws cia rau hauv cov tub txias los sis cov khoom siv uas yuav tsum tau siv hluav taws xob.

Xyuas kom meej tias cov khoom npaj hluav taws xob los siv thaum tsis muaj hluav taws xob lawm yeej ua hauj lwm tsis muaj teeb meem dab tsi thiab mus saib cov tswv yim rau kev nyab xeeb ntawm [pge.com/backupgeneration](https://www.pge.com/backupgeneration)

Mus txheeb xyuas yam khoom koj siv tom qab rov qab qhib hluav taws xob lawm los mus xyuas kom meej tias txhua yam yeej tseem nyob zoo li qub tsis hloov vim thaum tsis muaj hluav taws xob, muaj tej co khoom siv cia li hloov tag rov qab mus rau qhov pib lawm.

Puas yuav tsum tau npaj kev pab ntxiv rau koj siv thaum muaj ib qho kev kaw hluav taws xob PSPS? Mus xyuas cov chaw California Foundation for Independent Living Centers ntawm [disabilitydisasteraccess.org](https://www.disabilitydisasteraccess.org) yog tias koj los sis ib tus neeg koj paub yeej yuav tsum tau muaj hluav taws xob siv vim muaj mob los sis yuav tsum muaj hluav taws xob siv thiaj li yuav nyob tau tus kheej tsis tag muaj neeg pab.



Raws peb ntawm:



Pacific Gas and Electric Company
P.O. Box 997320
Sacramento, CA 95899

NPAJ TAM SIM NO RAU LUB CAIJ HAV ZOOV KUB NYIAB



Yog xav tau kev pab rau kev txhaislus hais ua ntau tshaj 200 yam lus, thov hu mus rau PG&E ntawm **1-866-743-6589**.

Muaj cov ntaub ntxiv rau neeg mus rub los saib hais ua lus Askiv, lus Mex, lus Suav, lus Nyablaj, lus Kauslim, lus Fislispeej, lus Lavxia, lus Arabic, lus Punjabi, lus Farsi, lus Nyijpoom, lus Qhabmeem thiab lus Hmoob nyob ntawm [pge.com/psps](https://www.pge.com/psps).

Ib txhia kev npaj los tiv thaiv uas peb tau muab tso rau hauv daim ntawv no yeej yog cov peb tau muab ua zoo xav lawm tias lawv yeej yog ib co kev ceev faj ntxiv los txo qhov kev ntxim yuav muaj hav zoov kub nyiab. "PG&E" yog muab los ntawm Pacific Gas and Electric Company, uas yog ib ceg lagluam ntawm PG&E Corporation. ©2020 Pacific Gas & Electric Company. Zwm muaj cai tag nrho. CCC-0820-2822. 09/02/2020.



KEV KAW HLUAV TAWS XOB RAU PEJXEEM TXOJ KEV NYABXEEB

Cov Kev Kaw Hluav Taws Xob Rau Pejxeem Txoj Kev Nyabxeeb Uas Kaw Rau Neeg Tsawg Tshaj, Kaw Luv Tshaj, Muaj Qhov Zoo Tshaj

Yuav los mus pab ceev kom koj lub zej zos muaj kev nyabxeeb, tej zaum nws yuav tsim nyog kom peb los muab hluav taws xob kaw los mus pab txo txoj kev ntxim yuav muaj hav zoov kub nyiab thaum muaj huabcua phem.

Qhov no muaj npe hu ua Kev Kaw Hluav Taws Xob Rau Pejxeem Txoj Kev Nyabxeeb (PSPS).

Txawm tias Kev Kaw Hluav Taws Xob Rau Pejxeem Txoj Kev Nyabxeeb yeej tsis yog tsim los ntawm tib yam teebmeem nkaus xwb los, ntawm no yog ib co teebmeem uas yuav ua tau kom muaj kev kaw hluav taws xob:



Ib Qho Kev Ceebtoom Tsa Chij Liab (Red Flag Warning) tshaj tawm los ntawm Lub Chaw National Weather Service



Qhov vaum ntawm huabcua yog nyob rau theem qis, ntau zaug nws yog 20 feem pua thiab qhuav dua



Kwv yees tias yuav muaj cua ntsawj tsis tu hlob tshaj 25 mph (mais rau ib teev) **thiab cov nthwv cua loj** yuav hlob tshaj 45 mph



Tej nroj ntsuag qhuav uas yuav kub nyiab nyob hauv av thiab cov nroj tsuag uas tsis tau tuag (pivtxwv, muaj dej lossis noo)



Txhua yam uas pom muaj nyob rau lub sijhawm ntawd

Mus Kawm Ntxiv | Yog xav paub PG&E cov kev pab tshiab rau kev nyabxeeb hauv kev muaj hav zoov kub nyiab, thov mus xyuas ntawm [pge.com/wildfiresafety](https://www.pge.com/wildfiresafety).

PG&E yuav ua li cas los txo kom cov kev kaw hluav taws xob PSPS tsis txhob tsim tau teebmeem loj rau cov neeg siv hluav taws xob?

Txawm tias txoj kev muab hluav taws xob kaw yuav tiv thaiv tau kom tsis txhob muaj hav zoov kub nyiab los, nws yeej tseem tsim tau kom muaj kev tab kaum rau neeg lub neej thiab ua tau kom muaj lwm yam teeb meem, tshwj xeeb tshaj yog rau cov neeg uas yuav tsum tau siv hluav taws xob vim muaj mob lossis yuav tsum muaj hluav taws xob siv thiaj li yuav nyob tau tus kheej tsis tag muaj neeg pab.

Vim qhov ntawd PG&E thiaj li muaj cov kev kaw hluav taws xob PSPS:

- KAW RAU NEEG TSAWG TSHAJ QUB**
Txo cov neeg uas raug txiav hluav taws xob thaum muaj kev kaw hluav taws xob kom tsawg txog li ib-feem-peb ntwam cov neeg raug txiav hluav taws xob hauv xyoo 2019.
- UA KOM LUB SIJHAWM KAW HLUAV TAWS XOB LUV TSHAJ QUB**
Rov qab qhib hluav taws xob rau cov neeg siv hluav taws xob tsis pub dhau 12 teev thaum nruab hnuab tom qab qhov huabcua phem mus dhau lawm.
- MUAJ QHOV ZOO TSHAJ RAU COV NEEG SIV HLUAV TAWS XOB**
Npaj muaj lus tshaj tawm qhia tau meej tshaj thiab tshaj tawm tau raws sijhawm thiab muaj lwm yam ntaub ntawv qhia ntxiv rau cov neeg siv hluav taws xob.

KOJ YUAV UA LI CAS KOJ THIAJ LI YUAV PAUB TXOG COV KEV KAW HLUAV TAWS XOB PSPS?

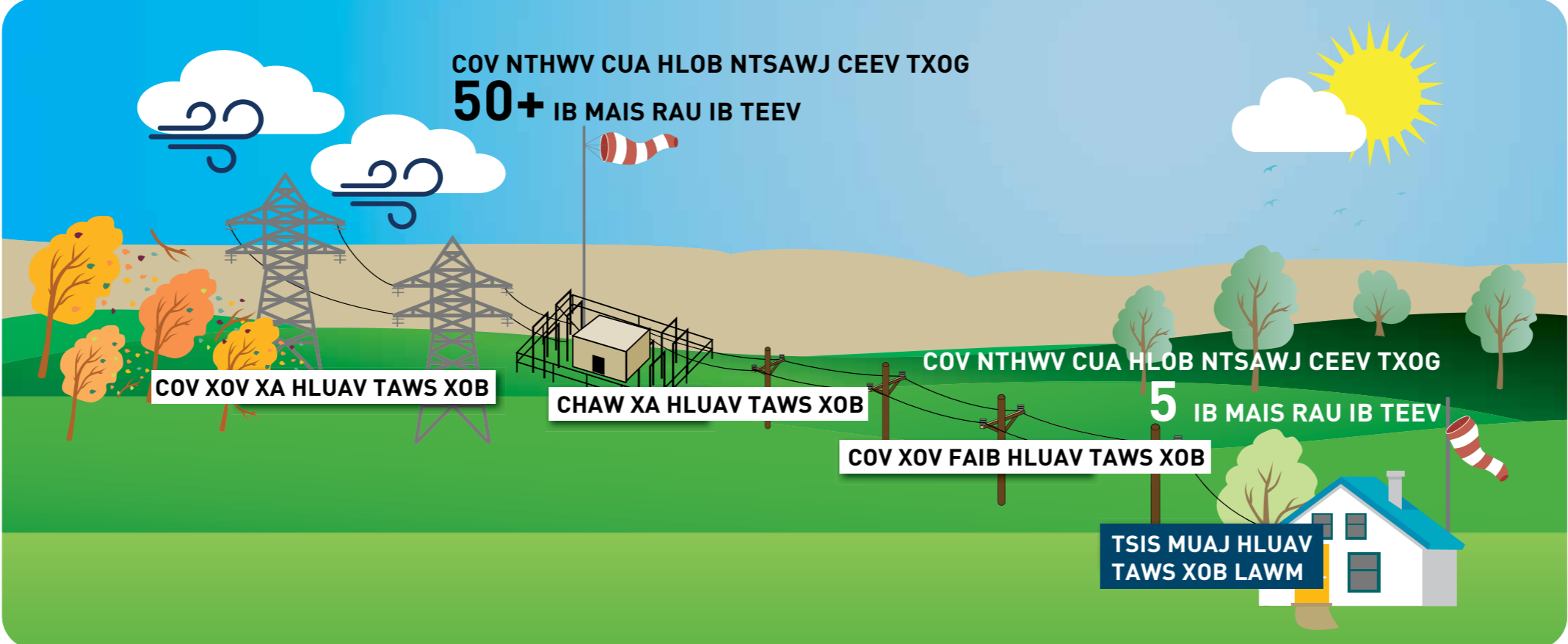
PG&E yuav muaj lus tshaj tawm li ob hnuab ua ntej, ib hnuab ua ntej thiab thaum yuav luag muab hluav taws xob kaw, yog thaum twg ua tau. Cov lus tshaj tawm yuav muaj **hu hauv xov tooj, xa ua ntaub ntawv hauv xovtooj los sis hauv email thiab yuav muaj lub sijhawm uas kwv yees tias yuav rov qab qhib hluav taws xob.**

Cov neeg siv qhov kev pab cuam Medical Baseline yuav hais tau rau peb paub tias lawv tau txais peb cov lus tshaj tawm lawm yog lawv teb lawv lub xov tooj lossis **teb peb cov ntawv xa hauv xov tooj.**

Thiab peb los yuav siv pge.com, **social media** thiab yuav hais rau **cov chaw tshaj xov xwm, cov xov tooj** cua thiab **cov koom haum pab pej xeeb hauv lub nroog paub.**

Cov xov hluav taws xob cab deb heev los

Ib txoj xov yuav raug kaw tag tib si yog tias muaj huabcua phem nyob rau ib ntus ntwam txoj xov ntawd. Yog tias txoj xov xa hluav taws xob uas peb yuav tau muab kaw yog txoj xa hluav taws xob los rau ntwam koj lub tsev, koj cov hluav taws xob yuav raug kaw, txawm tias nws yeej tsis muaj cua ntsawj nyob rau ntwam koj lub tsev.



! KOJ YUAV UA LI CAS YOG THAUM TWG KOJ HNOV LOSSIS POM IB TSAB XOV TSHAJ TAWM TXOG IB QHO PSPS?

Nco qab ntsoov tias peb yuav muaj lus ceeb toom thiab **thov kom koj txais koj lub xovtooj thiab teb tias hello lossis ntaus "1" teb rov qab mus rau cov ntawv xa hauv xovtooj** los mus qhia rau peb paub tias koj tau txais peb cov lus tshaj tawm lawm.

Mus xyuas ntwam pge.com/pspsupdates los mus kawm txog:

- Qhov tias saib koj qhov chaw nyob puas yuav raug txiav hluav taws xob
- Qhov tias saib cov thaj chaw thiab nroog twg yog cov yuav raug txiav hluav taws xob
- Qhov tias saib thaum twg mam li yuav rov qab qhib hluav taws xob
- Qhov tias saib cov chaw Community Resources Centers (CRC) nyob ze koj yog nyob qhov twg
- Cov ntaub ntawv muaj los pab koj npaj

KOJ YUAV MUS NRHIAV TAU NTAUB NTAWV NTXIV NYOB QHOV TWG?

KEV KWV YEES TIAS HUABCUA THIAB PSPS YUAV MUAJ ZOO LI CAS
Lus qhia txog huabcua tshaj tawm raws li paub tam sim, suav nrog rau lus qhia txog qhov uas ntxim yuav muaj ib qho PSPS hauv 7 hnuab txuas ntxiv ntwam no. pge.com/weather

COV HLUAV TAWS XOB NPAJ LOS SIV THAUM TSIS MUAJ HLUAV TAWS XOB LAW (BACKUP POWER)
Lus qhia txog cov kev neeg yuav xaiv tau los npaj cov hluav taws xob uas npaj los siv thaum tsis muaj hluav taws xob lawm, tswyvim rau kev nyabxees, kev txais nyiaj los yuav thiab lus qhia txog cov khw muag. pge.com/backuppowers

LUB CHAW UAS NQIS TES PAB RAU KEV NYABXEEB (SAFETY ACTION CENTER)
Lus qhia txog cov kev uas ntxim yuav muaj hav zoov kub nyiab thiab txoj kev npaj rau ib yam xwmceev. safetyactioncenter.pge.com

COV KEV CEEBTOOM TSHAJ TAWM RAW TUS ZIP CODE (ZIP CODE ALERTS)
Mus tso npe los mus txais lus tshaj tawm txawm tias koj yeej tsis muaj ib tus PG&E account. pge.com/pspszipcodealerts

Cov xovtooj uas yuav hu tau mus rau thaum muaj xwmceev

Hu 911 tam sim yog thaum twg muaj mob nkeeg hnyav.

▶ Lub Tsev Khomob Nyob Ze Tshaj:
Tus Xovtooj:
▶ Tsev Neeg Tus Kws Khomob:
Tus Xovtooj:
▶ Tub Ceevxwm Hauv Lub Nroog Tus Xovtooj:
▶ Cov Neeg Nyob Hauv Tsev Neeg Cov Npe:
Tus Xovtooj:
▶ Tus Neeg Nyob Ze Koj Lub Npe:
Tus Xovtooj:
▶ Lub Chaw Mus Sib Ntsib Thaum Muaj Xwmceev:

Npaj tias koj yuav ua li cas thaum muaj huabcua phem. Muab cov xovtooj saum no lo rau ntwam ib qhov chaw nrhiav tau yooj yim tseg cia siv rau thaum muaj xwmceev. Paub tias koj pob khoom npaj los siv thaum muaj xwmceev nyob qhov twg thiab muab txheebxyuas tsis tseg tias saib puas yuav muab khoom dabtsi ntxiv rau..

Nco ntsoov qhia rau peb paub thaum twg koj tau txias peb cov lus tshaj tawm:

TEB COV TSAB XOV TOOJ HU NTAWM: 1-800-743-5002
TEB ROV QAB COV NTAWV XA HAUV XOV TOOJ NTAWM: 976-33

QHIB COV EMAIL XA NTAWM:
PGECustomerService@notifications.pge.com

TSWV YIM PAB: Muab PG&E tus xovtooj hu thaum muaj xwmceev teev khaw tseg rau hauv koj lub xovtooj.

Txiaiv ntwam no thiab muab koj mus lo rau ntwam ib qhov chaw uas nrhiav tau yooj yim.