



Helping You Prepare for Public Safety Power Shutoffs

To help keep communities safe and prevent wildfires, we may need to proactively turn off power when wildfire risk is high. This is called a **Public Safety Power Shutoff (PSPS)**.

> When does a PSPS occur?

These power outages are used as a last resort when wildfire risk is high due to a combination of high winds, low humidity and dry vegetation. This most often occurs in the summer and fall.

> How will you be informed?

PG&E will notify account holders, including property managers and landlords, before a PSPS. If you are a tenant, make sure your landlord or property manager has your contact information. They will share notifications about possible power outages with you.

> What resources are available?

Anyone who receives PG&E power can visit [pge.com/wildfiresafety](https://www.pge.com/wildfiresafety) to:

- Receive advance notifications directly by signing up for Address Alerts
- Get extra notifications ahead of a PSPS by applying for our Medical Baseline Program
- Find Community Resource Centers for Wi-Fi, charging stations and ADA-accessible restrooms
- Locate meal replacements at your local food bank
- Explore backup power options
- Learn about additional support

Additional resource partners during a PSPS

Call 211, text “PSPS” to 211-211 or visit [211.org](https://www.211.org) to find local resources and 24/7 support.

Find additional resources for medical or independent living needs at [disabilitydisasteraccess.org](https://www.disabilitydisasteraccess.org).

