High temperatures, extreme dryness and record-high winds have created conditions in our state where any spark at the wrong time and place can lead to a major wildfire. If severe weather threatens a portion of the electric system, it may be necessary for PG&E to turn off electricity in the interest of public safety. This is known as a Public Safety Power Shutoff (PSPS). While you may not have an account with PG&E, you could still be impacted.

### WHAT YOU CAN EXPECT

**PSPS Event**
In 2020, PG&E is improving our PSPS program by making events smaller in size, shorter in length and smarter for our customers.

**Ongoing Updates**
Regular updates will be provided through social media, local news, radio and at pge.com/pspsupdates.

**Power Restoration**
After the weather has passed and it is safe to do so, our crews will visually inspect for damage to ensure the lines are safe to energize. In 2020, we are seeking to cut restoration times in half so that we restore power within 12 daylight hours after severe weather has passed. However, depending on weather conditions or if any repairs are needed, for planning purposes, we suggest customers prepare for multiple-day outages.

### HOW YOU CAN PREPARE

**Update Your Contact Information** with your landlord or Master Meter account holder and ensure they have your most current contact information so they can share notifications with you in advance of an event. Tenants and other non-account holders are also encouraged to learn how to sign up for PSPS ZIP Code Alerts at pge.com/pspszipcodealerts or by calling 1-877-900-0743.

**Build or Restock Your Emergency Supply Kit** with flashlights, fresh batteries, first aid supplies and cash. For additional information please visit pge.com/psps.

**Plan for Medical Needs** like medications that require refrigeration or devices that need power. If you or someone in your household requires the use of a medical or life support device, apply for PG&E’s Medical Baseline program at pge.com/medicalbaseline to receive additional energy at the lowest price and extra notifications in advance of a PSPS event.

**Follow Us on Social Media** including Twitter [@PGE4Me], Facebook [@pacificgasandelectric] and Instagram [@pacificgasandelectric] for real-time updates. Information will also be posted on pge.com.

More information about PG&E’s Community Wildfire Safety Program, including tips to help you prepare, is also available at pge.com/wildfiresafety. You can email us at wildfiresafety@pge.com or call us at 1-866-743-6589 with any questions.