



Tenants Can Benefit from PG&E's Medical Baseline Program

Apply today for additional savings, resources and support if you rely on power for certain medical needs. You do not need to be a PG&E account holder to qualify.

BENEFITS

- **Financial Savings:** Receive additional energy at the lowest price on your current rate.
- **Extra Support:** Get additional notifications ahead of Public Safety Power Shutoffs (PSPS), which may include extra phone calls and/or a doorbell ring.

ARE YOU ELIGIBLE?

You may be eligible if you use medical equipment or have a medical condition with specific heating or cooling needs (e.g., multiple sclerosis, scleroderma or other medical conditions that require heating or cooling to sustain life or prevent medical deterioration).

Some of the Eligible Medical Devices:

- Motorized Wheelchairs
- CPAP Machines
- Respirators
- Dialysis Machines

To enroll, your medical practitioner must certify that you have a permanent, qualifying medical condition. For a list of eligible conditions and medical devices, visit [pge.com/medicalbaseline](https://www.pge.com/medicalbaseline) or call **1-800-743-5000**. Eligibility is not based on income.

Customers who do not qualify for the Medical Baseline Program may self-identify for Vulnerable Customer Status. To learn more, please visit [pge.com/vcstatus](https://www.pge.com/vcstatus).

Please See Reverse for How to Enroll and Additional Resources →

HOW TO ENROLL IF YOU ARE NOT A PG&E ACCOUNT HOLDER

Scan the QR code with the camera on your phone to easily access the online application, or visit [**pge.com/medicalbaseline**](https://pge.com/medicalbaseline).



If a landlord or someone else holds the account for your PG&E service, you will need the following for your application:

- Master meter account number
- Complex name and address
- Complex manager's name
- Complex phone number

You can also print a copy of the application form by visiting [**pge.com/medicalbaseline**](https://pge.com/medicalbaseline).
Print applications can be sent to:

PG&E Billing Center
Medical Baseline
P.O. Box 8329
Stockton, CA 95208

To request a paper application in large print or Braille, please call **1-800-743-5000**.



ADDITIONAL RESOURCES

Before PSPS Outages:

- See if you qualify for backup power support, such as portable battery or generator rebates, to power medical devices during outages. [**pge.com/backuppower**](https://pge.com/backuppower)
- Learn about resources and local support available to you. [**pge.com/pspsresources**](https://pge.com/pspsresources)

During PSPS Outages:

- Get basic supplies at your local Community Resource Center. [**pge.com/crc**](https://pge.com/crc)
- Find resources such as food replacement and transportation. [**disabilitydisasteraccess.org**](https://disabilitydisasteraccess.org)
- Connect with local organizations for support. [**211.org**](https://211.org)

 For translated support in 240+ languages, call PG&E at **1-866-743-6589**.