Community Wildfire Safety Program
Tes Dej Num Kev Nyab Xeeb ntawm Hluav Taws Kub Hav Zoov Hauv Zej Zog

[Audience] Talking Points

[Cov neeg saib] Cov Ncauj Lug Uas Yuav Tham Txog

Slide 1: Introduction
Slide 1: Lus Qhia Nthuav Dav

- Thank you for taking the time to meet with us today to discuss our Community Wildfire Safety Program (CWSP).
- Ua tsaug uas siv lub sij hawm los ntsib peb nyob rau hnb no txhawm rau los sib tham txog peb Tes Dej Num Kev Nyab Xeeb ntawm Hluav Taws Kub Hav Zoov Hauv Zej Zog (Community Wildfire Safety Program, CWSP).
- Today, we want to talk about what we are doing to reduce the threat of wildfire locally and systemwide, and the opportunities for us to work together to improve the Public Safety Power Shutoff program (PSPS) in 2020.
- Hnub no, peb xav los tham txog yam uas peb tab tom ua los txo qhov teeb meem tsis zoo ntawm hluav taws kub hav zoov raws zej zog thib txhua qhov chaw, thib yog cov hwam tsam zoo rau peb los koom ua hjav lwm ua ke txhim kho tes dej num Kev Tua Hluav Taws Xob Txhawm Rau Kev Nyab Xeeb Ntawm Zej Tsoom (Public Safety Power Shutoff program, PSPS) nyob rau xyoo 2020.

Slide 2: Safety
Slide 2: Kev Nyab Xeeb

- We know that everyone is currently focused on staying safe from COVID-19 and appreciate your participation during this challenging time.
- Peb paub tias txhua leej txhua tus tseem tab tom mob siab rau kev nyob twj ywm hauv tsev kom nyab xeeb rau kab mob COVID-19 thib nkag siab zoo txog koj li kev tuaj koom nyob rau lub sij hawm uas muaj kev nyuaj li no.
- Guidance has been developed to identify the essential work that must continue for the benefit of our customers and communities, and this includes work associated with CWSP.
- Cov lus qhia uas tau raug txhim kho txhawm rau taw qhia txoj hjav lwm tseem ceeb ntawd yuav tsum lis mus txuas ntxiv txhawm rau kom tau txiaw ntsim rau peb cov quua txaj siv thib cov zej zog, thib qhov no yuav suav nrog txoj hjav lwm uas tau cuam tshuam nrog CWSP.
- We understand the importance of keeping the lights on, especially given the current stay-at-home orders. We are determined to do everything possible to address both the impact of the COVID-19 pandemic and the threat of catastrophic wildfires. Our overriding goal is to ensure public safety and PSPS is an important tool for doing so.
- Peb nkag siab txog qhov tseem ceeb ntawm kev taws cov teeb cia, tshwj xeeb tshaj yog kev tau txais cov lus txib kom nyob twj ywm hauv tsev tam sim no. Peb tau txiav txim siab los ua txhua yam raws li ua tau txhawm rau ntluav qhia txog qhov teeb meej cuam tshuam los ntawm kev sib kis kab mob COVID-19 thib qhov teeb meem tsis Zoo ntawm teeb meem kub ntxhov hluav taws kub hav zoov. Peb lub hom phiaj sib tshooj no yog muaj los txhawm rau kom paub meej txog kev nyab xeeb ntawm zej tsoom thib PSPS yog ib qho cuab yeej tseem ceeb uas yuav tau ea thib.
- This situation is evolving, and we will continue to adjust our work as necessary to deliver safe, reliable energy and to keep our customers, communities and employees safe.
- Qhov xwm txheej no tab tom hloov pauv zuj zus, thib peb yuav tau hloov kho peb txoj
Slide 3: Community Wildfire Safety Program / Topics for Today
Slide 3: Tes Dej Num Kev Nyab Xeeb ntawm Hluav Taws Kub Hav Zoov Hauv Zej Zog / Cov Ncauj Lug nyob rau Hnub No

- With the complex wildfire threat our state faces, PG&E has a vital responsibility to enhance and expand our wildfire safety efforts to further reduce wildfire risks and keep our customers and the communities we serve safe.
- Vim qhov teeb meem tsis zoo ntawm hluav taws kub hav zoov yam sib txuam ntxaws uas peb lub xeev tau ntsib ntawd, PG&E thiaj muaj txog kev tawm tsam rau uas tseem ceeb heev los txhawb thiab ntnuav peb cov kev rau siab kom kev nyab xeeb ntawm hluav taws kub hav zoo txhawm rau txo cov kev phom sij yav tom ntej thiab hwj xwm peb cov neeg siv thiab cov zej zog kom muaj kev nyab xeeb.
- Our Community Wildfire Safety Program includes short-, medium- and long-term plans to make our system safer, such as:
  - Peb Tes Dej Num Kev Nyab Xeeb ntawm Hluav Taws Kub Hav Zoov Hauv Zej Zog suav nrog rau cov kev npaj-ncua luv, -ncua nrab thiaj -ncua ntev los tsim peb txoj num kom muaj kev nyab xeeb tuaj, xws li:
    o Making Public Safety Power Shutoff (PSPS) events smaller in size, shorter in length and smarter for our customers
    o Kev tsim cov xwm txheej Kev Tua Hluav Taws Xob Txawm Rau Kev Nyab Xeeb Ntawm Zej Tsoom (PSPS) kom me zog tuaj ntawm qhov loj, luv zog tuaj ntawm qhov ntev thiab ntse zog tuaj rau peb cov neeg siv
    o Installing new grid technology
    o Nruab cov xov hluav taws xob uas siv cov tswv yim tshiab
    o Hardening the electric system
    o Kho cov khoom khiav hluav taws xob kom khov
    o Performing enhanced vegetation management
    o Lis cov kev tuav tswj tej nroj tsuag
- We all rely on electricity for everyday life and we want to work together with our customers on solutions that can prevent wildfires and keep our communities safe.
- Peb txhua tus vam khom rau hluav taws xob nyob rau txhua hnub hauv lub neej thiab peb xav ua koom nrog peb txhua tus neeg siv los daws cov teeb meem uas tuaj yeem tiv thaiv cov hluav taws kub hav zoov thiab hwj xwm peb cov zej zog kom nyab xeeb.

Slide 4: PG&E’s Electric System
Slide 4: Cov Khoom Khiav Hluav Taws Xob ntawm PG&E

Slide 5: Wildfire Risks Across PG&E’s Service Territory
Slide 5: Cov Kev Phom Sij Hluav Taws Kub Hav Zoov Thoob Plaws Cheeb Tsam Kev Siv ntawm PG&E

- High temperatures, extreme dryness and record-high winds have created conditions in our state where any spark at the wrong time and place can lead to a major wildfire.
- Cov huab cua kub uas siab heev, kev qhuav nkgi nkuav thiaj cov cua loj heev tau tsim cov laj thawj rau hauv peb lub nroog ntawm qhov chaw uas muaj ib qho kev tawm txim twg nyob rau lub sij hawm thiab qhov chaw yuam kev tuaj yeem ua rau muaj hluav taws kub hav zoov tau.
- More than half of the area where our customers live and work is at high risk for wildfires.
- Ntau dua ib nrab ntawm qhov cheeb tsam uas peb cov neeg siv nyob thiab ua hauj lwm
• With the increased wildfire threat our state faces, PG&E is enhancing and expanding our efforts to reduce wildfire risks and keep our customers and communities safe.

• If severe weather threatens a portion of the electric system, it may be necessary for PG&E to turn off electricity in the interest of public safety. This is called a Public Safety Power Shutoff.

• The sole purpose of a PSPS is to reduce the risk of major wildfires during severe weather.

• We know that turning off power can prevent wildfires, but also disrupts lives and can include its own risks, particularly for those who need power for medical equipment.

• That is why our work this year is focused on reducing the impacts on our customers without compromising safety.

• With more than half of the area where our customers live and work now at high risk for wildfires, PSPS is an important tool for keeping customers and communities safe.
• We carefully review a combination of many criteria when determining if power should be turned off for safety.
• While no single factor drives a PSPS event, these factors generally include:
  o A Red Flag Warning
  o Qhov Kev Ceeb Toom Chij Liab
  o Low humidity levels
  o Cov qib kev noo qis heev
  o Forecasted sustained winds
  o Tau tshaj qhia tias muaj cov qua loj heev nyob ncua ntev
  o Condition of dry fuel on the ground
  o Muaj teeb meem ntawm roj qhuav hauv av
  o On-the-ground, real-time observations
  o Muaj cov kev soj ntsuam qhov tseeb hauv av

Slide 9: How Are We Improving For This Year?
• We are listening to our customers about how we can do better by taking feedback and acting on what we hear. This year, we are focused on making PSPS events:
  o Smaller in size: We are upgrading our electric system to prevent wildfires and reduce the size of outages so fewer communities are without power.
  o Shorter in length: We are seeking to cut restoration times in half compared to 2019 so that we restore power within 12 daylight hours after severe weather has passed.
  o Smarter for customers: We are refining our weather models and providing better information and resources to customers and communities.

Slide 10: How Are We Improving For This Year? (cont.)
• Smaller in size:
  o Installing more than 600 devices capable of re-directing power and limiting the size of outages so fewer communities are without power.
- Nruab ntau dua 600 qhov khoom siv uas muaj peev xwm rov tswj tau lub zog thiab txwv ncua loj me ntawm qhov kev tso tawn kom muaj tsawg lub zej zog uas yuav sis muaj hluav taws xob.
- Installing microgrids that use generators to keep the lights on for whole communities.
- Nruab cov chaw tswj hluav taws xob uas siv cov tshuab hluav taws xob los tswj cov teeb kom cig rau txhua lub zej zog.
- Conducting targeted undergrounding as part of system hardening.
- Nqis tes ua cov kev cab hluav taws xob hauv av uas tau teev tseg raws li ib feem ntawm kev kho cov khoom khiav hluav taws xob kom khou.

Slide 11: How Are We Improving For This Year? (cont.)
Slide 11: Peb Yuav Txhim Kho Li Cas Nyob Rau Xyoo No? (txuas ntxiv)
- Shorter in duration:
- Kom luv zog tuaj ntawm ncua ntev:
  - Adding more field crews to speed inspection of lines
  - Ntxiv cov neeg hauj lwm tom tshav puam ntxiv txhawm rau kom kuaj xyuas tau ceev rau cov hlua hluav taws xob
  - Expanding helicopter fleet from 35 to 65 for aerial line inspections
  - Ntxiv cov nyob hoom tshuab ntawm 35 txog 65 txhawm rau kuaj xyuas cov ncej hluav taws xob siab
  - Commissioning two new airplances for aerial line inspections
  - Cog lus ob lub dav hlua tshiab rau kev kuaj xyuas cov ncej hluav taws xob siab
  - Utilizing infrared equipment to inspect at night
  - Siv cov cuab yeej tsom xyuas qhov kub (infrared) los soj ntsuam nyob rau hmo ntuj

Slide 12: How Are We Improving For This Year? (cont.)
Slide 12: Peb Yuav Txhim Kho Li Cas Nyob Rau Xyoo No? (txuas ntxiv)
- Smarter for customers:
- Kom ntse zog tuaj rau peb cov neeg siv:
  - Provide more accurate/timely communications and additional resources:
    - Muab ntau cov kev sib tham thiab cov kev pab ntxiv raws qhov tseeb/raws sij hawm:
      - Enhancing meteorology technology to pinpoint severe weather
      - Txhawb cov tswv yim qhia huab cuw los qhia txog cov huab cuw phem
      - Bolstering website capacity
      - Txhawb tswj lub peev xwm ntawm lub vev xaib
      - Improving customer alerts and notifications
      - Txhim kho cov kev ceeb toom thiab cov kev tshaj qhia rau cov neeg siv
      - Upgrading Community Resource Centers
      - Hloov Kho Cov Chaw Muab Kev Pab Cuan Hauv Zej Zog
      - Improving coordination with local agencies and critical service providers
      - Txhim kho txoj kev sib koom tes nrog cov koom haum hauv zej zog thiab cov muab chaw kev pab cuam tshuam ceeb
  - Deliver more assistance before, during and after a PSPS event:
    - Muab kev pab kom ntau ua ntej, thauv thiab tom qab qhov xwm thheej PSPS:
      - Working with the California Foundation for Independent Living Centers and other Community Based Organizations to support vulnerable customers
      - Ua hauj lwm nrog Lub Koom Haum Pab rau Lub Neej Ywj Pheej ntawm California thiab lwm Cov Koom Hauv Hauv Zej Zog Uas Cuan Tshuan Txog kom los txhawb cov neeg siv uas muaj kev phom sij
Making it easier for eligible customers to join and stay in the Medical Baseline program

Expanding in-language communications

- Making it easier for eligible customers to join and stay in the Medical Baseline program
- Expanding in-language communications

Slide 13: Progress to Help Prevent Wildfires

Slide 14: Wildfire Mitigation Plan 2019 vs. 2020 by the Numbers

- We have provided details regarding the work we conducted in 2019 and the work we are targeting in 2020.
- As you can see, we are taking immediate and comprehensive actions to upgrade our infrastructure, monitor fire threats in real time and institute new wildfire safety measures throughout our service territory.
- In response to the growing wildfire threat, we have expanded and enhanced our vegetation and safety work. This includes addressing vegetation that poses a higher potential for wildfire risk in high fire-threat areas.
- Our Enhanced Vegetation Management work includes the following:
  - Exceeding state standards for minimum clearances around the power lines.
  - Clearing to the sky the limbs and branches that overhang the 4-foot clearance zone around the lines.
  - Conducting inspections to remove hazardous vegetation such as dead, diseased, dying or defective trees that pose a potential risk to the lines or equipment, in addition to our routine patrols.
Evaluating the condition of trees that may need to be addressed if they are tall enough to strike the lines or equipment.

Kev ntau nqi xyuas qhov xwm txheej ntawm cov ntoo uas yuav tau xav txog tias seb nws puas tau siab txaus uas yuav los khuam rau cov hluav hluav taws xob los sis qhov khoom siv lawm.

Slide 16: System Hardening and Resiliency

- As part of PG&E’s efforts to prevent wildfires, we are strengthening the electric system to further reduce wildfire risk and better withstand severe weather.
- Ua ib feem ntawm PG&E qhov kev siv zog los tiv thaihv hluav taws kub hav zoov, peb tab tom txhim kho cov khoom hluav taws xob kom khov txhawm rau txo qhov kev phom sij ntawm hluav taws kub hav zoov thiab kom thev taus cov huab cua phen.
- We’re hardening our infrastructure with stronger poles, covered power lines and targeted undergrounding.
- Peb tab tom kho peb cov cuab yeej tsim hluav taws xob kom khov yam siv cov ncej muaj zog, cov hluav hluav taws xob uas qhvw zoo thiab cov kev cab hluav taws xob hauv av uas tau teej tseg.
- This work is taking place across 7,100 miles of distribution lines over the next several years in the highest fire-threat areas. Electric system hardening work will:
  - Help reduce the risk of wildfire due to environmental factors.
  - Pab txo kev phom sij ntawm hluav taws kub hav zoov uas yog vim los ntawm cov laj thawj ib puag ncig.
  - Enhance long-term safety, especially during times of high fire-threat.
  - Txhawb pab kev nyab xeeb mus ncuas ntej, tshwj xeeb tshaj yog thaum lub sij hawm muaj cov teeb meem tsis zoo tshwm sim siab tshaj plaws. Txoj hauj lwm kev kho cov khoom khiav hluav taws xob kom khov yuav:
  - Enhance long-term safety, especially during times of high fire-threat.
  - Significant improvement reliability during winter weather.
- Our goal is to harden approximately 240 distribution circuit miles in 2020.
- Peb lub hom phiay yog los kho txoj kab hluav taws xob kom khov deb li 240 mais nyob rau hauv xyoo 2020.

Slide 17: Inspection Plans

- Our updated System Inspections Program evaluates our electric infrastructure on an ongoing basis to find and fix potential risks to the safety and reliability of our system.
- Peb Tes Dej Num Kuaj Xyuas Cov Khoom Hluav Taws Xob uas hloov kho tshiab ntawd ntsuas tau peb cov cuab yeej tsim hluav taws xob raws ib qauv los nrhia av thiab kho cov kev phom sij uas tua jyeem tshwm sim tau kom muaj kev nyab xeeb thiab tso siab tau rau ntawm peb cov khoom hluav hluav taws xob.
- Through the System Inspections Program, PG&E is conducting safety inspections of distribution, transmission and substation equipment throughout our service territory.
- Los ntawm Tes Dej Num Kuaj Xyuas Cov Khoom Hluav Taws Xob, PG&E tab tom tsim cov kev kuaj xyuas kev nyab xeeb ntawm cov cuab yeej rub hluav taws xob, xa hluav taws xob thiab hauv chaw tsim hluav hluav taws xob thoob plaws peb thaj chaw pab cuam.
- Continuing in 2020, we are accelerating our inspection cycles beyond compliance
regulations to align with wildfire risk.

- Txuas ntxiv rau xyoo 2020, peb tab tom kho peb cov kev kuaj xyuas puag ntsig raws cai tswj cov khoom siv kom tuav tswj tau kev phom sij ntawm hluav taws kub hav zoov.
- We are prioritizing work in areas of extreme (Tier 3) and elevated (Tier 2) wildfire risk as defined by the California Public Utilities Commission (CPUC) High Fire-Threat District Map.
- Peb tab tom muab hauj lwm rau hauv thaj chaw uas muaj kev phom sij heev (Tier 3) thiab nce siab (Tier 2) qhov phom sij ntawm kev khub hnyiab raws li tau txhais los ntawm California Public Utilities Commission (CPUC) Lub Chaw Muaj Hluav Taws Kub Loj.
- Electric infrastructure in Tier 3 and Tier 2 areas will be evaluated more frequently, while infrastructure in non-high fire-threat areas will be inspected at least every six years.
- Cov cuab yeej tsim hluav taws xob hauv cheeb tsam Qib 3 thiab Qib 2 yuav raug tshuaj xyuas ntau dua, tham qhov cuab yeej tsim hluav taws xob nyob rau cov cheeb tsam uas tsis muaj teeb meem tsis zoo txog kev khub hnyiab siab yuav raug kuaj xyuas yam tsawg kawg yog txhua rau xyoo.
- In 2020, we plan to inspect more than 15,000 miles of electric lines.
- Ntawm xyoo 2020, peb npaj los kuaj xyuas ntau dua 15,000 mais ntawm cov hluav hluav taws xob.
  - We will inspect all lines in Tier 3 areas and one-third of all lines in Tier 2 areas.
  - Peb yuav kuaj txhua txoj hluav hluav taws xob hauv cheeb tsam Qib 3 thiab ib feem peb ntawm txhua txoj hluav hluav taws xob huav cheeb tsam Qib 2.
- All of the highest-priority conditions found through inspections will be promptly repaired or made safe.
- Txhua qhov ntawm cov teeb meem tsee tseem ceeb-loj uas tau nhriav pom raws cov kev kuaj ntawd yuav raug kho kom sai li sai tau los sis tsim kev muaj kev nyab xeeb.

**Slide 18: Preparing for Public Safety Power Shutoffs**

**Slide 19: Advance PSPS Alerts for Customers**

- We will provide alerts to customers in advance of a PSPS.
- Peb yuav muab cov kev ceeb toom kom paub ua ntej rau cov neeg siv ntawm PSPS.
- Our goal, dependent on weather, is to send customer alerts two days ahead, one day ahead and just prior to shutting off power through automated calls, texts and emails.
- Peb lub hon phiaj, nce raws cov huab cua, uas yog los xa cov kev ceeb toom rau cov neeg siv li ob hnub ua ntej, ib hnub ua ntej thiab tsuas yog ua ntej tua hluav taws xob raws cov kev hu xov tooj, cov kev xa ntawv thiab cov kev xa email tam sim ntawd.
  - Customers will also be notified when their power has been restored.
  - Cov neeg siv kuj tsee muaj yuav tau txais kev ceeb toom tham lawv uas lawv cov hluav taws xob yuav rov qhib tuaj.
- This year, we are updating our customer alerts to provide more detail earlier – including a window of estimated time of shutoff and restoration – about what to expect during PSPS events.
- Xyoo no, peb tab tom hloov kho peb cov kev ceeb toom rau cov neeg siv txhawm rau muab ntau cov ntsiab lus uas yooj yim dua qub – xws li muaj lub qhov rais ua hauj lwm txog ntawm lub sij hawm khvw yees los tua thiab rov qhib – txog yam uas ntaus nqi tau tham muaj cov xwm txheej PSPS.
- We will also provide updates on pge.com/pspupdates and through social media channels, local news and radio outlets.
Slide 20: How is PG&E Improving Restoration Times?

- After the weather has passed and it is safe to do so, our crews will visually inspect for damage to ensure the lines are safe to energize.
- This year, we are seeking to cut restoration times in half so that we restore power within 12 daylight hours after severe weather has passed.

- Nearly doubling our exclusive-use helicopter fleet during events from 35 to 65.
- Using two airplanes with infrared cameras capable of inspecting transmission lines at night.
- Adding more field crews to speed up inspections.
- Utilizing mutual assistance from other utility companies to support PSPS restoration inspections, when needed.

Slide 21: Community Resource Centers (CRCs)

- During a PSPS event, PG&E will open Community Resource Centers (CRCs) where community members can access resources.
- Thaum qhov xwm txheej PSPS ntawd, PG&E yuav qhib Lub Cov Chaw Pab Cuam Hauv Zej Zog (CRCs) uas cov tswv cuab hauv zej zog tuaj yeem mus siv tau rau cov chaw pab cuam ntawd.
- Our goal will be to set up and open a CRC as soon as possible after the start of a PSPS event forecasted to last longer than 24 hours.
- Location and hours of operation will be posted on pge.com/pspupdates. We will also reach out to customers in affected communities via social media, local news and radio.
- Cov chaw thiab cov teev sij hawm ntawm kev khiab hauv lwm yuav tau tsaj hawm ntawm pge.com/pspupdates. Peb kuj tseem yuav ncuag rau cov neeg siv hauv cov zej zog uas muaj teeb meem raws cov xov xwm xov tooj, xov xwm hauv zos thiab xov tooj cua.

PLEASE NOTE: PG&E is adapting our approach to CRCs to reflect appropriate COVID-19 public health considerations.
• THOV NCO CIM TSEG: PG&E tab tom hloov pauv peb txoj hauj lwm rau CRCs kom phim raws li kev tsim nyog ntawm kab mob COVID-19 ntawm kev txiav txim siab kev noj qabhaus huv rau zej tsom.
  o We are planning to offer micro CRCs (smaller, open air tents) and mobile CRCs (vans) to supplement hardened CRCs if stay-at-home and physical distancing requirements are in place during PSPS events.
  o Peb tab tom npaj muab cov CRCs me (qhib hua cuab ntawm cov tsev kaus me ntsis) thib cov CRC raws xov tooj (cov tsheb tub) los ntxiv cov CRC kom khov yog tias nyob twj ywm hauv tsev thib tswj raws cov ncua kev sib nrug rau hauv cov xwm txheej PSPS.

Slide 22: Additional Support For People With Disabilities And Older Adults

• We are funding the California Foundation for Independent Living Centers, or CFILC, to assist the Access and Functional Needs, or AFN, population.
• Peb tau pab nyiaj rau Cub Koom Haum Pab rau Lub Neeg Ywv Pheej ntawm California, los sis CFILC, los pab rau Txoj Kev Nkag thib Muav Peev Rau Cov Kev Xav Tau, los sis AFN, ntawm cov pej xeem.
• The pilot program, Disaster Access and Resources Program, provides qualifying customers who use electrical medical devices access backup portable batteries.
• Cov phiaj xwm kev sim, Tes Dej Num Nag Tau Rau Kev Kub Ntxov thib Cov Chaw Pab Cuam Nyiaj Txig, muab cov neeg siv uas tsim nyog siv cov cuab yeej kho mob hluav taws xob kom nkg mus rau cov chaw xaj roj cia.
• The program will also provide transportation resources, assistive communication equipment, hotel and food vouchers, emergency planning and education and Medical Baseline program enrollment assistance.
• Tes dej num no tseem yuav muab cov khoom siv thaj mus los, cov khoom siv sib txuas lus, tsev so thiab vouchers, npaj xwm ceev thiab kev kawm thib tes dej num Thawj Zeeg Ntawm Kho Mob rau kev rau npe txhawb pab.
• Press releases, radio advertisements and leveraging our network of CBOs will also be used to communicate with customers who depend on power for medical and independent living needs when possible during events.
• Kev tshaj tawm xov xwm, tshaj tawm hauv xov tooj cua thiab tshaj tawm peb lub network ntawm cov CBO tseem yuav siv los sib txuas lus nrog cov neeg siv uas vam khom lub zog rau kev kho mob thiab kev nyob ywv pheej thauv muav peev xwm thauv muaj xwm txheej.
• We encourage customers interested in the pilot program to visit disabilitydisasteraccess.org for more information.
• Peb xav kom cov neeg siv khoom txuas siab nyob hauv qhov kev sim tes dej num mus saib ntawm Disdisasteraccess.org kom paub ntxiv.

Slide 23: Where To Go For Additional Information

• To make sure you/customers receive alerts regarding potential safety outages in your/their community, update the contact information PG&E has on file.
• Yuav kom ntseeg tau tias koj/cov neeg siv tau txais kev ceeb toom txog kev tua hluav taws xob kom muav kev nyab xeeb nyob hauv koj li/lawv li zej zog, hloov cov ntaub ntawv tiv toj PG&E uas muaj ntawm cov ntaub ntawv no.
• We have also made additional wildfire preparedness tools available online including:
• Peb kuj tau tsim cov cuab yeej npaj rau hluav taws hav zoov ntxiv uas sib tau hauv online xws li:
slide 24: thank you

slide 24: ua tsaug

- please direct customers with/If you have any questions, they/you can call us at 1-866-743-6589 or email at wildfiresafety@pge.com.
- thuv qhia cov neeg siv ncaj qha nrog/yog tias koj muaj lus nug dab tsi, lawv/koj tuaj yeem hu rau peb ntawm 1-866-743-6589 los sis xa email rau wildfiresafety@pge.com.
- customers/you can also visit our dedicated website at pge.com/wildfiresafety for more information on our wildfire safety efforts and tips to help prepare for extreme weather and possible power outages.
- cov neeg siv/koj tuaj yeem mus saib peb lub vev xaib uas tau rau siab ntawm pge.com/wildfiresafety txhawm rau cov ntaub ntawv ntau ntxiv ntawm peb qhov sib zog pab kev nyab xeeb ntawm hluav taws hav zoov thiab cov lus qhia ntxiv los pab npaj rau huab cua phem thiab thaum uas muaj hluav taws xob tuag.